



User Guide
Historic Preservation Division's
Environmental Review
Online Project Submittal Portal
(NR-TIGERS)

It is our hope that HPD's NR-TIGERS system will make the environmental review process more efficient for all users.

Electronic submission of projects via email to ER@dca.ga.gov remains an option when technical issues arise with the NR-TIGERS system.

Mailing project materials is no longer an available option, except for archival copies of mitigation materials.

Details related to submitting a project to ER/HPD for review, including the *Environmental Review Form* and answers to frequently asked questions, can be found on our website at: <https://dca.georgia.gov/community-assistance/historic-preservation/review-and-compliance>

**Use this Link to Access the
NR-TIGERS system**

<https://hpd.ga.gov/nrtigers/login>

Questions?

Email ER@dca.ga.gov



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Create an External User Profile

To access the NR-TIGERS system (ER), you will need to create an active user profile.

- Using the link above in the **Google Chrome (recommended¹) browser**, from the home screen, select **New User? Register**

Please sign in

You've been logged out successfully.

Username

Password

Login

[Forgot Username?](#)

[Forgot Password?](#)

[New User? Register](#)

- Accept** the Terms and Conditions

Terms and Conditions

Login details are intended to be used only by the respective user personally. Users must not disclose their login details, in particular their password, to anyone (including family members and co-workers). Users must ensure that their login details, in particular their password, are kept confidential and secure at all times and are required to prevent any unauthorized use. If a user becomes aware of or suspects any misuse of his or her login details, he or she shall notify the DCA IT Service desk at ITServiceDesk@dca.ga.gov and open a Password Security Incident Report.

[Accept](#) [Decline](#)

REGISTRATION TYPES

- Select the correct registration type: select **ER Applicant and/or ER Researcher only**
 - Review the **“Registration Guidelines”** before selecting the applicable “Registration Type,” and select the correct ER external user type to match your circumstances – either **ER Applicant** and/or **ER Researcher only**.

User and Company Information

Registration Type *

TI Applicant
ER Applicant
ER Researcher
Regional Representative

[Registration Guidelines](#)

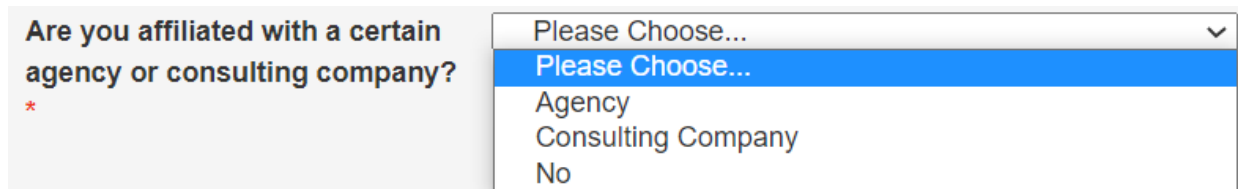
- “ER Applicant” = user who submits projects to HPD for review
- “ER Researcher” = user who is a Secretary of the Interior (SOI)-qualified historic preservation/archaeology professional that needs research access to

¹ Some users have had success troubleshooting issues by switching to the Microsoft Edge browser, however, generally, the system will operate more reliably using Google Chrome.

existing HPD projects—ER Researcher applicants must provide requisite documentation with their application, such as a curriculum vitae, per the registration guidelines and be approved for researcher access

- SOI-qualified professionals may register as an ER Applicant **and** an ER Researcher if both roles are necessary.
- If both roles are necessary, select both in a single registration.
- If only one role is necessary, select the single necessary role
- When searching for existing projects in the system and registered as both, the ER Researcher role takes precedence.

AFFILIATION



Are you affiliated with a certain agency or consulting company? *

Please Choose...
Please Choose...
Agency
Consulting Company
No

- Select the correct affiliation:
 - **NOTE:** Affiliation relates to the user’s employer rather than the agency involved with a project the user will submit for review.
 - **Agency** = affiliated with (i.e., employed by) a Federal or State agency (only) and submitting projects on behalf of the agency (this affiliation is NOT for those associated with local governmental entities)
 - If your federal or state agency is not in the pull down list choose “**Other**”
 - Current Agency List: CDC, Dept. of Energy, Dept. of Labor, Dept. of Transportation, Dept. of Air Force, Dept. of Army, Dept. of Navy, EPA, FAA, FEMA, FERC, FHWA, FTA, GDOT, GSA, GA Board of Regents, GA DNR, NPS, NRCS, TVA, U.S. Coast Guard, U.S. Marine Corps, USACE, USF&WS, USDA Farm Service, USFS
 - **Consulting Company** = affiliated with (i.e., employed by) an environmental/preservation/engineering **consulting company** OR a **regional commission** and submitting projects (regardless of which agency is involved) on behalf of the consulting company or regional commission
 - Select the applicable consulting company/regional commission from the drop-down menu provided
 - **Don’t see the applicable consulting company or regional commission?** Contact ER@dca.ga.gov and request the company/regional commission be added to the list before moving forward with the profile registration
 - If the applicable consulting company or regional commission is found in the drop-down menu, please enter the company/regional commission name as it appears in the drop-down list in the “Organization/Company Name” field for consistency.

- *No* = users that fall into any other affiliation category, including those associated with/submitting projects on behalf of a local governmental entity

SECRETARY OF THE INTERIOR’S PROFESSIONAL QUALIFICATION STANDARDS

- Select the correct Secretary of the Interior’s (SOI) professional qualification status if registering as an ER Researcher (must be SOI-qualified)

Note: Please select 'Yes' below to proceed with submission of the User Registration and attach your CV/Resume in the Document Upload Section.

Are you a Secretary of the Interior's Qualified Professional? *

Please Choose..

- Please Choose..
- No
- Yes

- *No* = you are not SOI-qualified
 - SOI-qualifications standards can be found here: <https://www.doi.gov/pam/asset-management/historic-preservation/pqs>
- *Yes* = you are a SOI-qualified professional
 - ER Researchers are required to upload a curriculum vitae (CV) or resume that clearly demonstrates that you meet the appropriate SOI professional standards using the Document Upload frame at the bottom of the registration page.

Document Upload

Document: * Choose Files No file chosen

Document Type: * Please Choose...

Upload

- Complete the required (*) “Captcha” item

Note: The following authentication is provided for your security and to prevent unauthorized access to your user account. Please enter the text displayed below as you see them

Captcha *

jphkd

FILL OUT THE FORMS

- Complete the required (*) profile information items:

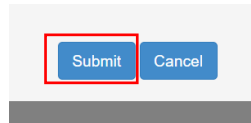
| | |
|---|---|
| First Name * | <input type="text"/> |
| Middle Name | <input type="text"/> |
| Last Name * | <input type="text"/> |
| User Name * | <input type="text"/> |
| Password * | <input type="password"/> |
| Confirm Password * | <input type="password"/> |
| Security Question * | <input type="text" value="Please Choose..."/> |
| Security Answer * | <input type="text"/> |
| Email Address * | <input type="text"/> |
| Phone Number (Numbers only - no dashes or special characters) * | <input type="text"/> - <input type="text"/> |

- **NOTE:** Don't use dots or dashes in the username you choose
- **NOTE:** Passwords must be a minimum of 10 characters in length and must have at least 5 letters, including 2 uppercase letters, 2 numbers, and 2 special characters.
 - The system will require the user to change their password every three (3) months; the system will provide a "change password" reminder message 10 days before the password expires; long-term inactivity in the system will result in password expiration.
- Complete the required (*) agency/organization/company affiliation information items:

| | |
|---|---|
| Organization/Company Name | <input type="text"/> |
| Title | <input type="text"/> |
| Address1 * | <input type="text"/> |
| Address2 | <input type="text"/> |
| City * | <input type="text"/> |
| State * | <input type="text" value="Please Choose..."/> |
| Zip * | <input type="text"/> - <input type="text"/> |
| Phone Number and Ext (Numbers only - no dashes or special characters) * | <input type="text"/> - <input type="text"/> |

- **NOTE:** Phone numbers are restricted to 10 digits and should not include dashes or other special characters; the 2nd box is for a phone extension number, if any.

- **Submit** your user registration



- **NOTE:** Access to the system **is not immediate** upon your submittal of the registration application.
 - HPD/ER staff reviews new user registrations regularly.
- Your registration must be approved before you can research, create projects, or submit applications in the external system.
- You will receive an email from the system confirming approval by HPD/ER of your registration, once approved.
 - Check your junk/spam inbox if more than 48 hours passes with no email communication from the system.
- For security purposes, once the user profile is submitted and approved by HPD, the Agency or Consulting Company and the email associated with the profile **cannot be changed** by either the external user or HPD staff
 - If the user leaves an agency or consulting company and takes another position that requires continued usage of the NR-TIGERS system, the user must create a new profile with a new affiliation and new associated email address
- **NOTE:** For security purposes, the profile password will reset after three (3) months of inactivity in the system.
- **NOTE:** For security purposes, the user will be locked out of the system after 5 consecutive unsuccessful log-in attempts (i.e., attempts to log in using an incorrect/invalid username and/or password). Choose the “Forgot Username” or “Forgot Password” option from the log-in page to update a forgotten username or password before being locked out of the system.

ER APPLICANT

- When logged in as an **ER Applicant**
 - ER Applicants have the ability to create new projects in the system
 - Use the guidance found in this document to create new projects or add new submittal materials to existing projects
 - By default, the ER Applicant can view and interact with all projects that have been submitted (uploaded) by the individual logged-in ER Applicant
 - If the ER Applicant has selected an **AGENCY** affiliation during the registration process (i.e., the external user is associated with/submits projects on behalf of a particular agency), then the ER Applicant can view and edit/respond to projects, including the RFI and RFI details/links, that are connected with the projects, associated with that agency
 - If the ER Applicant has selected a **CONSULTING COMPANY** affiliation from the drop-down menu during the registration process (i.e., the external user is associated with/submits projects on behalf of a consulting company or regional commission found in the drop-down menu), then the ER Applicant can view and edit/respond to projects,

including the RFI and RFI details/links, that are connected with the projects associated with that company

- ***Don't see the applicable consulting company or regional commission?*** Contact ER@dca.ga.gov and request the company be added to the list before moving forward with the profile registration
- *ER Applicants that have noted “No” affiliation can only interact with/view/respond to projects, including the RFI and RFI details/links, that the individual ER Applicant has created in the system*
- *ER Applicants will be able to view the RFI and RFI details/links for the projects that are associated with the logged-in external user, or if the ER Applicant has selected an agency or consulting company (as noted above)*
- *If the ER Applicant affiliated with an agency or consulting company is searching for an older project in the system, please note that not all ER projects have been digitized and uploaded to the system, so the ER Applicant will need to reach out to ER staff to determine if older materials are available to be digitized and uploaded to the system.*
- *Contact ER@dca.ga.gov if project materials are not currently available for viewing in the system and allow at least 10 business days for HPD/ER Staff to process those requests.*
- *Send all system-related questions to ER@dca.ga.gov*

ER RESEARCHER

- **When logged in as an *ER Researcher***
 - *ER Researchers CANNOT create new projects in the system.*
 - *ER Researchers, once approved, can view **all** ER project materials that have been uploaded to the system and have not been redacted, including project submittals and responses, in read-only mode.*
 - *If the external user has been registered only as an ER Researcher, then the external user will not be able to see the RFI and RFI detail links within each project dashboard that are available to ER Applicant users.*
 - *If the ER Researcher is searching for an older project in the system, please note that not all ER projects have been digitized and uploaded to the system, so the ER Researcher will need to reach out to ER staff to determine if older materials are available to be digitized and uploaded to the system.*
 - *Contact ER@dca.ga.gov if project materials are not currently available for viewing in the system and allow at least 10 business days for HPD/ER Staff to process those requests.*
 - *Send all system-related questions to ER@dca.ga.gov*

Create a New Project

Only users registered as an **ER Applicant** can create a new project.

A new initial project must be created in order to submit new project materials and supporting documentation to the system for HPD/ER review. The project information/materials uploaded to the system **CANNOT** be edited once submitted. Additional items cannot be uploaded to an existing submittal once the “Submit” button is selected. Do not attempt to revise an existing submittal by creating an additional submittal – please contact ER@dca.ga.gov to request technical assistance with submittal revisions.

In the system, the ER Applicant can see that a project has been submitted, the date the project was submitted, and the date HPD/ER’s review period ends. ER Applicants are also able to create additional submittals within the project, if needed. Contact ER@dca.ga.gov to request technical assistance.

NOTE: The review period “clock” starts when correct and complete project materials are successfully submitted to the ER External System for review by the ER team.

- To create the project, navigate to the **Environmental Review** tab on the Ribbon menu at the top of the screen (see screen capture below)
- Select the “**Create Project**” link on the left side of the window (see screen capture below)
 - The “Create Project” submission will ask basic questions about the project and project contacts

The screenshot shows the 'ER EXTERNAL' dashboard for the Georgia Department of Community Affairs. The 'Environmental Review' tab is selected and highlighted in green. On the left sidebar, the 'Create Project' link is circled in red. The main content area contains a form with the following fields: 'Project Number:' (text input), 'County(s):' (dropdown menu with options: Appling, Atkinson, Bacon), 'Project Name:' (text input), and 'Agency(s):' (dropdown menu with options: Appalachian Regional Commission, Bureau of Mines, Bureau of Reclamation). Below the form are 'Reset' and 'Search' buttons. At the bottom of the form, there are labels for 'Project Number:', 'County(s)', 'Project Name:', and 'Agency(s)'. The top right corner of the dashboard displays 'ER EXTERNAL', 'Last Login: 02/24/2022 12:00 EST', and a 'Logout' link. A 'Change Password' link is also visible in the top right corner of the dashboard area.

- The above screen capture illustrates the external user’s main landing page or “dashboard”
 - Projects submitted by the individual external user will be visible on this landing page/dashboard once the project has been “accepted” for review by the ER team (see further details below).
 - **NOTE:** The system will time out after 45 minutes have elapsed (there will be a warning pop-up before this happens) and information input into the system up to that point, if not saved before the time-out, may be lost. We recommend saving the submittal regularly as you proceed.

- Be sure to indicate the correct county(ies) in which the undertaking will occur. Multiple counties can be selected by holding the CTRL key on the keyboard and selecting the necessary counties from the list.
 - For FCC-related projects: the county should indicate the *location of the parent tract*. Multiple counties should not be selected for FCC projects unless the *parent tract* overlaps a county line.

REQUIRED FIELDS

- Complete the required fields (*) and attach the required documents (*)
 - Required Fields: *Project Name, Project Category, Project Type, County, Agency*
 - Required documents: *location map, photographs, photo key map, project plans*
 - The **blue message** illustrated in the screenshot below reminds users which document types are required each time a new project is created.

The screenshot shows a web interface for document upload. At the top, there are buttons for 'Cancel', 'Reset', 'Save', and 'Submit'. Below these is a blue message box that reads: 'Please note that documents in support of this application should be attached below. Each document should be attached individually, and required documents include Maps, Detailed Project Plans, High Resolution Color Photographs and Photo Key Map.' Below this is a red-bordered box containing the text: 'Maps, Detailed Project Plans, High Resolution Color Photographs and Photo Key Map documents are mandatory to upload.' The main form area is titled 'Document Upload' and contains two fields: 'Document: *' with a 'Choose Files' button and 'No file chosen' text, and 'Document Type: *' with a dropdown menu showing 'Please Choose...'. An 'Upload' button is at the bottom left. A red arrow points from the text 'Error Message' to the red-bordered box.

- As noted in the screenshot above, each document type must be uploaded as a separate document/file and include:
 - **REQUIRED DOCUMENTS**
 - The NR-TIGERS system imposes a **SIZE LIMIT** on each document/file uploaded: **250MB per document**. Documents may need to be compressed or broken into pieces to meet this size limitation.
 - Location maps * (with street names visible)
 - High resolution current, color photographs * (of all building elevations, as applicable, the project site, and the project's viewshed)
 - No Google Earth or similar street views or tax assessor photos accepted
 - In lieu of individual photo files, A PDF with two images per page is acceptable
 - Photo key site map and/or floor plan *
 - Detailed project plans/scope of work * (i.e., site and landscape plans, elevation drawings, project activities, scope of work narrative, etc.)
 - To assist our staff in conducting an efficient and timely review of your project: please **DO NOT** append a single document and label it as each different document type; please append each document type (each containing different information) separately

- **Note: appending the *required documents* to the submittal is an important step; not appending all required documents will prevent the ER Applicant from submitting the project.**
 - The screen shot above illustrates the **error message** the user will receive if all required documents are not appended; the message will indicate which required documents still need to be appended in order to successfully submit the project in the system.
 - Contact ER@dca.ga.gov with questions regarding the required document types.
 - *Please DO NOT append a single document and label it as each different document type; please append each document type separately*
- **Additional Documents**
 - *Environment Review form, as applicable*
 - *Cultural Resources Report, as applicable*
 - *Archaeological Survey Report, as applicable*
 - *Historic Resources Survey, as applicable*
- *File types supported by the system include:*
 - *Word*
 - *PDF*
 - *JPEG*
 - *JPG*
 - *PNG*
- **HINT:** *Identify each document with a unique file name; do not use periods (dots) in a file name*

The screenshot shows the Georgia Department of Community Affairs ER EXTERNAL portal. The top navigation bar includes 'Home', 'Environment Review', and 'View Pending Forms' (highlighted with a green box). The user is logged in as 'ER EXTERNAL' with a last login of '02/24/2022 12:00 EST'. The main form area is titled 'Project' and contains the following fields:

- Project Name: *
- Project Category: * (Please Choose...)
- County(s): * (Appling, Atkinson, Bacon, Baker)
- Agency(s): * (Please Choose...)
- Applicant: (test company)

At the bottom of the form are buttons for 'Cancel', 'Reset', 'Save', and 'Submit' (the 'Save' and 'Submit' buttons are circled in red). Below the form is a 'Document Upload' section with a 'Choose Files' button (No file chosen) and an 'Upload' button.

Please note that documents in support of this application should be attached below. Each document should be attached individually, and required documents include Maps, Detailed Project Plans, High Resolution Color Photographs and Photo Key Map.

SAVING THE PROJECT

- Select the “**Save**” button if you need to pause the project submittal process
 - When “Save” is selected, the project will be moved from the “Create Project” window to “View Pending Forms” window so that the project submittal process can be finished later
 - You can find your saved projects in the “View Pending Forms” window (see screen capture above)
 - Please Note: Saving documents in this window is temporary and this window cannot be used for long-term document storage. Documents will automatically be deleted after 10 business days have elapsed.
 - **Selecting “Save” does not submit the project materials to HPD/ER for review**
 - Once saved, the required (*) items can be changed within the saved draft **BEFORE** selecting “Submit”

SUBMITTING THE PROJECT

- Once project creation is complete, select the “**Submit**” button
 - “Submit” will send your project materials to HPD/ER for processing
 - ER Applicants can successfully submit a project for review only when **all** required documents are appended; the system will not allow project submission if a required document has not been appended.
 - Contact ER@dca.ga.gov to discuss project submittals that include document types that do not meet the system requirements.
 - When a project is submitted successfully, the ER Applicant will see a pop-up window that says, “**The project has been submitted successfully.**”
 - Once the ER Applicant selects the “Submit” button, the information in this section **CANNOT be changed** and additional documents **CANNOT be uploaded**. Please ensure that all project details, including federal/state agency and county, are correct and that all pertinent documents have been uploaded before selecting the “Submit” button.
 - To successfully “Submit” a project to HPD/ER for review, all required fields, and uploads (*) must be complete; resolve all **error messages** related to field/upload completeness before submitting materials for review
 - Submitted projects will no longer be visible in the “View Pending Forms” window; submitted projects will be visible on the ER Applicant’s main landing page/dashboard **only after the project has been processed for review by the ER team**
 - The ER team processes new project submittals on a regular basis. Please note: the review period clock starts upon the ER Applicant’s successful submittal of the project, not the date the project is processed by the ER team

Once a project is processed by HPD/ER and ER reviewers are assigned, the ER Applicant will receive an email notification from the external system and the project will be visible in the ER Applicant’s main landing page/dashboard.

The email will contain the unique project number assigned to the project and the project response date. Please reference this project number in all communications related to your project.

*Once the ER Applicant has received the first email from the external system, **be sure to set the email inbox preferences to accept future emails from the same address so that the email inbox will not place HPD/ER system emails into a junk/spam folder.***

If you are expecting communication from the HPD/ER system and it has yet to arrive, please check your junk/spam folder first.

TECHNICAL ASSISTANCE

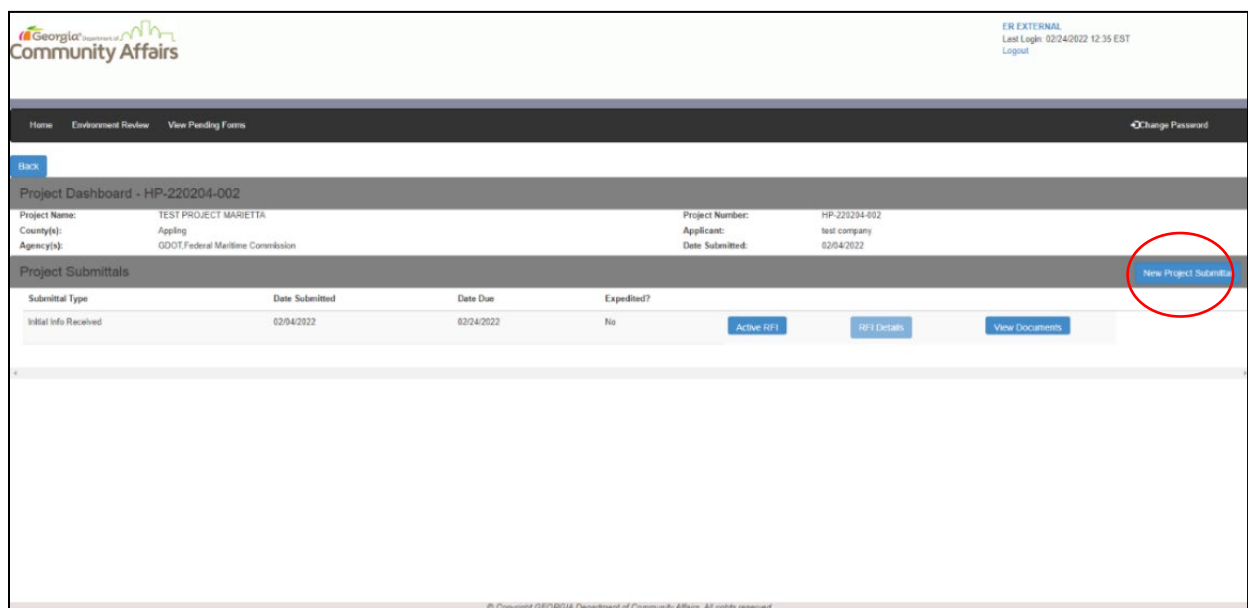
- If technical assistance is needed to revise project materials once the “Submit” button has been selected, please email the request to ER@dca.ga.gov.
- Please DO NOT create an additional submittal solely to address revisions or to upload additional documents for an existing submittal in the system.

Creating a New Submittal within an Existing Project

Only **ER Applicants** can add project submittals to an existing project. If HPD/ER formally requests additional information either through an official “RFI” response letter or through conditions applied to your project, or if there is a change in the project or additional documentation needing to be submitted, the ER Applicant will submit additional project materials to the existing project for review.

NOTE: The review period “clock” starts when correct and complete additional project materials are successfully submitted to the ER team for review via the ER External System.

- Search for the existing project using the guidance provided above in the section entitled, *Find an Existing Project in the NR-TIGERS System (ER)*
- Navigate to the project’s dashboard, as noted above
- Select the “**New Project Submittal**” button on the right side of the “Project Submittals” frame on the project dashboard (*see screen capture below*)



- The submittal type, in this instance, will default to “Additional Information” (see below) and the ER Applicant can leave the submittal type as such or customize it using the available drop-down menu.
 - Select the “Save” button in this window to move to the Pending Forms tab, if necessary
 - Note: Saving documents in this window is temporary and this window cannot be used for long-term document storage. Documents will automatically be deleted after 10 business days have elapsed.

Project Submittal

Submittal Type: *

- Add applicable comments to the **comment box** to explain/describe nature of the additional submittal and/or provide additional submittal details
 - *If no comments are provided, HPD/ER Staff may be unable to review the submittal: please include applicable details related to the additional information being provided including the name of the ER Applicant submitting the project if affiliated with an agency*
 - *All comment boxes are restricted to a maximum of 2,000 characters*
- Attach the applicable documents to the additional project submittal using the “Document Upload” frame at the bottom of the page
 - *The system will allow the upload of multiple documents to a new submittal in an existing project; the applicant should indicate the applicable document type for each document uploaded.*
 - *If no documents are attached, HPD/ER Staff may be unable to review the submittal: please attach all applicable documents.*
 - *Please Note: the NR-TIGERS system imposes a **SIZE LIMIT** on each document/file uploaded: **250MB per document**. Documents may need to be compressed or broken into pieces to meet this size limitation.*
- Once the ER Applicant selects the “Submit” button, the information in this section **CANNOT be changed** and additional documents **CANNOT be uploaded**. Please ensure that all project details in the documents uploaded are correct and that all pertinent documents have been uploaded before selecting the “Submit” button.

Please note that documents in support of this application should be attached below. Each document should be attached individually.

Document Upload

Document: * No file chosen

Document Type: *

- Click the “**Submit**” button in the middle of the page when additional project materials are ready to be sent to HPD for review.

- If technical assistance is needed to revise project materials once the “Submit” button has been selected to create this submittal, please email the request to ER@dca.ga.gov. Please DO NOT create a new “Additional Information” submittal solely to address revisions or to upload additional documents.

Find an Existing Project in the NR-TIGERS System (ER)

ER Applicants can fully access projects they have created in the external system.

An ER Researcher can use the search options below to conduct research in read-only mode.

See the discussion on pages 5 and 6 above regarding the different access ER Applicants and ER Researchers have within the system and register accordingly for the appropriate access.

- **ER Researchers Only:** to search for a specific project, use the circled **search options** on the ER dashboard, as shown:

The screenshot shows the ER dashboard search interface. The search form is highlighted with a red box. It includes fields for Project Number, County(s), Project Name, and Agency(s). Below the form are 'Reset' and 'Search' buttons. A table below the form shows the search results for the project GP-220126-004 in Appling County, with the project name 'test' and the agency 'Appalachian Regional Commission'.

- Once the project is found, click on the hyperlink **project number** to go to the main project page or “Project Dashboard” (this is not the same as the main ER dashboard noted previously)
 - **HINTS:** *The search function in this system is “finicky;” the system prefers the **Google Chrome browser** to other browser options; do not add spaces before or after the search term/project number and do not leave out the dashes when searching for a particular project number.*
 - *Recommend using descriptive but minimal words to search project titles. For example, “Ponce de Leon Avenue” could be “Ponce” or “Leon” when searching, since “Avenue” could be in a different format (“Ave”, as an example).*
 - *More than one county or agency can be selected at a time*
- **NOTE:** Users registered solely as an ER Applicant cannot use the instructions above to search for projects they did not create in the system.

Viewing Documents within an Existing Project

Only an **ER Applicant** will have full access to view project materials they have created within a project file. An **ER Researcher** will be able to view project materials for a given project/submittal in the ER system (in read-only mode) if those materials have been released to external users by HPD/ER staff.

Not all materials will be available for release to external users by HPD/ER staff. Contact ER@dca.ga.gov if project materials are not currently available for viewing in the system and allow at least 10 business days for HPD/ER Staff to process those requests.

- Navigate to the Project Dashboard, as noted below, in the search section and expand the desired submittal by clicking on/within the light gray “Submittal Type” bar



| Project Number | Submittal Type | Date Received | Date Due | Expedited? | | | |
|----------------|-----------------------|---------------|------------|------------|------------|-------------|----------------|
| HP-220224-007 | Initial Info Received | 02/24/2022 | 03/25/2022 | No | Active RFI | RFI Details | View Documents |

- Select the “**View Documents**” button under the “Project Submittals” frame
- See “Checking the Response for a Project Submittal” section below for further information related to viewing responses.

Checking the Status of a Project Submittal

ER Applicants can check the status of a project submittal.

- Navigate to the Project Dashboard as noted above in the search section
- To see the date the project was submitted/received by HPD/ER and the date of the end of the assigned review period for your project, expand the desired submittal by clicking on/within the light gray “Submittal Type” bar (i.e., in the space(s) between the submittal type and date received; a button or hyperlink cannot be used for this action – see [gray box](#) above for specific location)

The screenshot displays the Project Dashboard for HP-220204-002. The project details are as follows:

| | | | |
|---------------|-----------------------------------|-----------------|---------------|
| Project Name: | TEST PROJECT MARIETTA | Project Number: | HP-220204-002 |
| County(s): | Appling | Applicant: | test company |
| Agency(s): | Federal Maritime Commission, GDOT | Date Submitted: | 02/04/2022 |

The Project Submittals table is shown below:

| Submittal Type | Date Submitted | Date Due | Expedited? | |
|-----------------------|----------------|------------|------------|---|
| Initial Info Received | 02/04/2022 | 02/24/2022 | No | Active RFI RFI Details View Documents |

- HPD/ER has a mandated thirty (30)-day review period from the date of receipt.
- HPD/ER is unable to expedite project reviews due to our review volume and staff availability.
- HPD/ER’s response for your project will be sent on or before the end of your project’s review period (i.e., the “**Due Date**” which is visible on your project dashboard page).
- If HPD/ER has a question about your project or needs more information to move the review forward, the system will send you a RFI email with that inquiry (most project inquiries will come through the system and will no longer come via email directly from ER Historians, although in some instances an email or call directly from an ER Historian may be necessary).
- See below section “Responding to a Minor Request for Information (RFI)”

Responding to a Minor Request for Information (RFI)

Only **ER Applicants** can see and respond to RFIs within the system. If the HPD/ER reviewer has a “quick question” related to the project materials, the HPD/ER reviewer will submit that question through the system and the system will send a notification email that a RFI is pending for the project.

Minor RFI’s can be sent by HPD/ER at any point during the review period. Minor RFI’s should be addressed by the applicant as quickly as possible; if the review period runs out and a minor RFI is pending, the full 30-day review period will restart once sufficient documentation has been submitted by the ER Applicant as an additional submittal (see details below).

Other than the initial notification email, neither the HPD/ER staff nor the external system will send reminders to ER Applicants to respond to unanswered RFI’s within the system.

- Navigate to the project dashboard (either through search on the main ER landing page/dashboard or via the link provided in the RFI notification email)
- Select the “**Active RFI**” button (see screen capture below)

The screenshot shows the Georgia Department of Community Affairs ER External system interface. At the top left is the logo for Georgia Department of Community Affairs. At the top right, it says "ER EXTERNAL", "Last Login: 02/24/2022 12:35 EST", and "Logout". Below the header is a navigation bar with "Home", "Environment Review", and "View Pending Forms", along with a "Change Password" link. A "Back" button is visible on the left. The main content area is titled "Project Dashboard - HP-220204-002". It displays project details: Project Name: TEST PROJECT MARIETTA, County(s): Appling, Agency(s): GDOT Federal Maritime Commission, Project Number: HP-220204-002, Applicant: test company, and Date Submitted: 02/04/2022. Below this is a "Project Submittals" table with columns for Submittal Type, Date Submitted, Date Due, and Expedited?. The first row shows "Initial Info Received" submitted on 02/04/2022, due on 02/24/2022, and not expedited. To the right of this row is a blue button labeled "Active RFI", which is circled in red. Other buttons include "RFI Details" and "View Documents". A "New Project Submittal" button is also present.

- Once the “Active RFI” button is selected, a window (see screen capture below) will pop up: enter the requested information in the appropriate **box** and upload any additional documentation, as applicable, then select the “**Submit**” button.
- The system will alert the HPD/ER reviewer when the RFI response is submitted; any additional follow-up related to this type of RFI will be handled similarly through the system

HPD Comments

ER Applicant Comments

TEST

Submit

Delete

Checking the Response to a Project Submittal

Only **ER Applicants** will receive a project response. An ER Researcher will be able to view a response as read-only for a given project/submittal in the ER system after it has been provided to the ER Applicant and if it has been released to external users.

For projects created and reviewed using the HPD/ER external system, responses will be uploaded to the project's dashboard by HPD/ER staff on or by the end of the project's assigned review period (see the information above regarding how to find the review period end date on the project dashboard). HPD/ER will provide project responses via email using the current practice on or by the end of the project's assigned review period (see above).

The system **WILL NOT** send an email notification to the ER Applicant when a project response is available for viewing on the project's dashboard. The response once uploaded and/or received via email from HPD/ER staff, can also be viewed on and downloaded from the project dashboard by the ER Applicant.

- Navigate to the project dashboard and expand the desired submittal by clicking on/within the light gray “Submittal Type” bar, as noted above
- Select the “**View Documents**” button under the “Submittal Response” frame
 - Download the response by selecting the “**Download**” button
 - View or print the response by selecting the “**View**” button

The screenshot displays the ER system interface for a project dashboard. At the top left is the Georgia Department of Community Affairs logo. The top right shows the user is 'ER EXTERNAL' with a last login of '02/24/2022 12:41 EST' and a 'Logout' link. Below the navigation bar, the project details for 'TEST PROJECT MARIETTA' are shown, including the project number 'HP-220204-002', county 'Appling', and applicant 'test company'. The 'Project Submittals' table lists one submittal: 'Initial Info Received' submitted on 02/04/2022, due on 02/24/2022, and not expedited. Below the table, the 'Submittal Response' section is expanded, showing a table with columns for 'Reviewer' and 'Review Status'. Two reviewers are listed, both with a status of 'Completed'. The 'View Documents' button in the 'Submittal Response' section is circled in red.

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