

2017 ESG Program Implementation - HMIS



September 26, 2017

Chandra McGhee – HMIS Data Analyst

Homeless Management Information System 101



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HMIS 101 : User/Client Dashboard

User Dashboard

GEORGIA HOUSING AND FINANCE AUTHORITY Training - ClientTrack 15 - Mozilla Firefox

https://usw.clienttrack.net/15/MainPage.aspx?InLine=false

Home ClientTrack™ All Search

User Dashboard

Bulletin Board

GLOBAL ADMINISTRATION

MY CLIENTTRACK

Recent

Active Cases

Case Load

Case Load Reassignment

Quick Services - Multiple Clients

My User Configuration

Paused Operations

Training Documentation

My Submitted Issues

Current Enrollments

My Saved Reports

GA HMIS REPORTS

STANDARD REPORTS

Chandra McGhee
Georgia HMIS GA HMIS: HMIS Programs

Welcome Chandra McGhee

Georgia HMIS News

System Unavailable
From your HMIS Team

Migration 1.1 Update:
Attention All Users -Migration 1.1 will begin Friday September 22, 2017 at 6 pm ET and c... response time and you may experience system interruption. It is highly recommended that resume data entry after 6 am Saturday September 23, 2017. You can expect that all 95 proj... process. Should you encounter errors or issues in the system please submit help tickets ac...

Yours in service,
System Admin Team

Test
From your HMIS Team

Test

Welcome to GA HMIS Training
From your HMIS Team

This is the Training Environment. Please do not input live client data into this system. Chec...

Posting video link:
<https://youtu.be/vpbgd0h...>

Text after the video link.

Current Program Enrollment

Program	Date	Service
Cobb CoC (ESG;ES)		
Cobb CoC (ESG;RRH)		
Cobb CoC (ESG; PREV)		
DT PSH Program	06/21/2017	

Client Dashboard

ClientTrack™ All Search

Savannah Woods
9/20/1978 406440

Savannah Woods's Dashboard

Savannah Woods's Information

Name: Woods, Savannah

Gender: Female

Ethnicity: Non-Hispanic/Latino

Savannah's Enrollments

Case ID	Enrollment Description	Case Members	Project Start Date	Hours
99079	Cobb CoC (ESG; PREV)	1	06/21/2017	

Savannah's Services

Service	Date
Utility	06/21/2017

HOME

Chandra McGhee
Georgia HMIS
GA HMIS: HMIS Programs

CLIENTS

Savannah Woods
9/20/1978
406440

HMIS 101 : Password Recovery

Password Recovery is as EASY as 1.....2.....3 !!!

1

Chandra McGhee (Training) Help Sign Out

Workgroup
GA HMIS: HMIS Programs
Design Mode

Organization
Georgia HMIS

Location
-

Theme
Metallic

Change photo

Chandra McGhee
chandra.mcgee@dca.ga.gov
GEORGIA HOUSING AND FINA...

[Change password](#)
[Clear preferences](#)

Sign Out Apply

2

3

Change Password for Chandra McGhee

ClientTrack requires that passwords:

- Must have at least one number
- Must be 8 or more characters
- Must have at least one non-letter, non-numeric character (such as !,.,{}[]@#\$\$%^&*())
- Must contain at least one capital letter
- Cannot be any of the previous six passwords you have used

New Password: *

Confirm Password: *

Your Current Password: *

I want to [update my recovery information](#) instead of my password.

Change Password Cancel

HMIS 101 : NEW 2017 HUD Data Standards

The HUD Data Standards were released and all HMIS and HMIS comparable databases (for family violence providers) were required to be updated by October 1, 2017.



- Gender : New options on dropdown
- Housing Move – In Date : Now on Client Dashboard
- Disabling Condition : Now on Universal Data Assessment Page
- Type of Residence : Add more selection to the dropdown
- Financial: Non Cash Benefits removed two options
- Added HMIS 2017 Veteran Information under Client Dashboard

Emergency Shelter / Hotel – Motel HMIS Overview



September 26, 2017

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Exhibit D ESG HMIS Data Requirements Checklist

Exhibit D DCA MINIMUM HMIS REQUIREMENTS

Items required for this project by DCA if marked with "X"

Grantee: _____ Project Type: _____

HMIS Project Name: _____

Note to Grantee: With the exception of family violence providers (these grantees must use alternative means for reporting as prescribed elsewhere by DCA), DCA requires each ESG grantee to enter prescribed HMIS data into ClientTrack as a part of its obligation in order to receive funds. DCA, and the grantee as it wishes, use the data to monitor project performance and outcomes, and together with data across the state, performance and outcomes state-wide. HUD requires ESG grantees to use the HMIS operated by its Continuum of Care.

Security Standards

1. Every computer used to access ClientTrack must have the following requirements (1.) Installed Java Runtime Environment (2.) Locking screen saver (3.) Virus protection that automatically updates (4.) An individual or network firewall
2. Agency has a written privacy policy, including the uses and disclosures of information which is posted on a website and provided to clients upon request.

HMIS Agency Configuration

3. Submit Helpdesk Ticket in ClientTrack to CREATE/UPDATE Projects in HMIS

HMIS Data Collection

4. Capture Signed HMIS Authorization Forms for All Household Members served
5. Enter Universal Data Elements (Demographics) for ALL Household Members served
6. Capture Income and Non-Cash Benefits Information for All Household Members (including children & clients with no income/non-cash benefits) at project *ENROLLMENT & DISCHARGE*
7. Capture Special Needs Information for All Household Members (including children & clients with no special needs) at project *ENROLLMENT & DISCHARGE*
8. Ensure All Household Members are enrolled into the appropriate project with the same Enrollment Date
9. Enter Service Transactions for services provided during project enrollment on the Head of Household
10. Enter Referral Service Transactions for referrals provided during project enrollment on the Head of Household
11. Enter Date of Contact and Date of Engagement Service Transactions on the Head of Household
12. Discharge All Household Members from the project

Housing Support Standards Data Collection

13. Capture Client Goals for Head of Household (In Case Notes)
 - At Intake
 - During Project Enrollment
 - At Discharge
14. Complete project follow-up 90 days after discharge
15. Complete project follow-up 180 days after discharge

Reporting

16. CAPER – Emergency Solutions Grant (ESG) Export
17. HUD Data Quality Report - Ensure data completion and data quality
18. HUD Data Quality Report Detail - Assist in data cleaning and correction

Security Standards

Security Standards

Every computer used to access ClientTrack must have the following requirements (1.) Installed Java Runtime Environment (2.) Locking screen saver (3.) Virus protection that automatically updates (4.) An individual or network firewall

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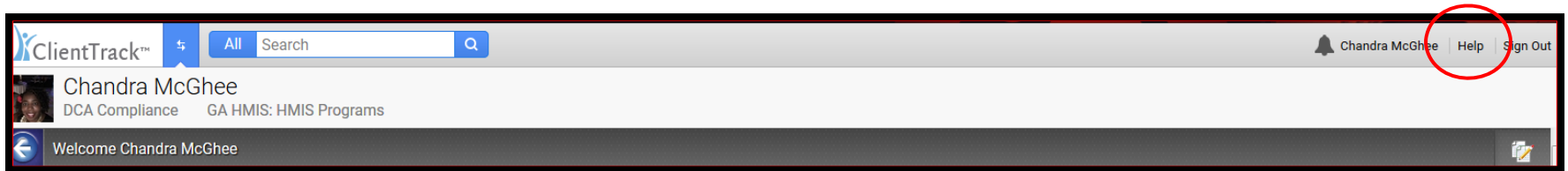


HMIS Agency Configuration

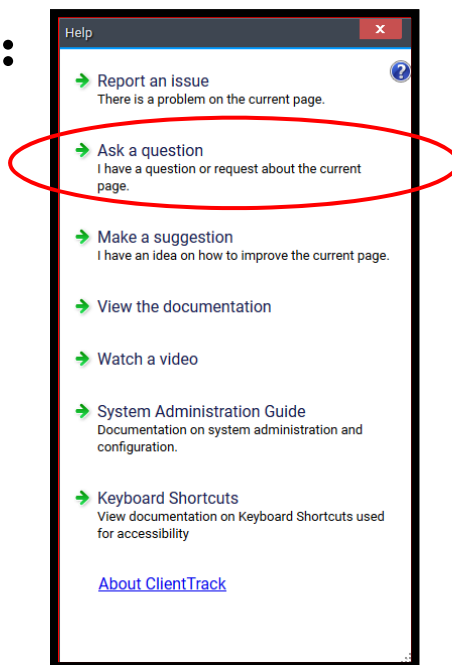
HMIS Agency Configuration

Submit Helpdesk Ticket in ClientTrack to CREATE/UPDATE Projects in HMIS

STEP 1:



STEP 2:



STEP 3:

The screenshot shows the 'Ask a Question' form. The form has a title bar 'Ask a Question' and a question field 'What is your question?'. Below the question field, there is a text input field and a 'Please be brief in this line. More details can be provided below.' instruction. There is also a 'Please provide any other information' section with a text input field and a 'Please enter any examples, clarifications, or other details so we can answer you as quickly as possible.' instruction. A large red text box in the center of the form contains the text 'Add new program to our agency'. Below the text input fields, there are links for 'Attach a file or screenshot' and 'View Debug Information'. At the bottom, there are input fields for 'Email Address*' (chandra.mcghee@dca.ga.gov) and 'Phone Number*' (404-679-0655), a 'Notify additional people' link, and 'Submit' and 'Cancel' buttons.

HMIS Data Collection

- ❖ Capture Signed HMIS Authorization Forms for All Household Members served
- ❖ Enter Universal Data Elements (Demographics) for ALL Household Members served
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- ❖ Ensure All Household Members are enrolled into the appropriate project with the same Enrollment Date
- ❖ Enter Service Transactions for services provided during project enrollment on the Head of Household
- ❖ Enter Referral Service Transactions for referrals provided during project enrollment on the Head of Household
- ❖ Enter Date of Contact and Date of Engagement Service Transactions on the Head of Household
- ❖ Discharge All Household Members from the project



HMIS Data Collection – Authorization Forms

❖ Capture Signed HMIS Authorization Forms for All Household Members served

**Georgia Homeless Management Information System (GA HMIS) Collaborative
Client Consent to Share Information**

The Georgia Homeless Management Information System ("GA HMIS") is an online database that is used to collect information (data) about clients accessing housing and homeless services throughout the State of Georgia. Organizations that receive homeless funding from the US Department of Housing and Urban Development (HUD) and other federal and state partners are required to collect and store basic information about the persons who receive their services. This organization participates in the GA HMIS and by requesting and accepting services from them you are providing consent to enter your personal information into the GA HMIS. This information is utilized to determine your needs and provide supportive services to you and your household, and information is shared with other organizations that use this database, based on your signed consent.

What type of information may be shared in the HMIS?
We collect general and Protected Personal Information about you and record it in GA HMIS. The information shared through HMIS is dependent on your situation, and may include, but is not limited to:

- Your basic identifying information (including name, Social Security Number, date of birth, gender, race/ ethnicity, marital and family status, household relationships, contact information, veteran status, disability status);
- Your history of homelessness and housing (including your current housing status, present and/ or prior living situation, and where and when you have accessed services);
- Your income information (sources and amounts of household income, employment information, work skills) and other resources, such as non-cash or public benefits;
- Your legal history/information;
- Your general, self-reported medical history including any mental health and substance abuse issues or HIV status (detailed medical or treatment information will never be shared, however), and type of health insurance;
- Your reasons for seeking services, your service needs, and the outcomes of services provided to you;
- Your emergency contact information;
- Other information needed for eligibility of certain types of projects (such as military history, educational background, employment background, sexual orientation, etc.)

How do you benefit from sharing your information?
The information you provide to GA HMIS helps us coordinate the most effective services for you and/or your family. By sharing your information, you may be able to avoid being screened more than once, get faster and more personalized services, and minimize how many times you have to tell your "story." Collecting this information also gives us a better understanding of homelessness in your local area and the effectiveness of the services provided in your area.

Who may be given access to your information?
The GA HMIS participating organizations may have access to your data on a need-to-know basis. These organizations may include homeless service providers, other social services organizations, housing providers, healthcare providers and administrators of the system. In other rare cases, such as when required by law, or for purposes of research, your information may be shared outside of the GA HMIS participating organizations (but never to the general public). For more information, please request a copy of our privacy policy.

How is your personal information protected?
Your information in the HMIS is secured by passwords and encrypted transmission technology. In addition, each participating organization and system user must sign an agreement to maintain the security and confidentiality of the information. Your information is protected by the federal HMIS Privacy Standards. In some instances, depending on the services provided by a participating organization, your information may also be protected by additional Federal and/or State regulations, which may require additional written consent prior to any disclosure.

By signing this form, you understand that:

- You have the right to receive services even if you do not agree to share your information.
- Consenting to share your information does not automatically guarantee you services.
- You have the right to receive a copy of this consent form.
- Your consent allows your record to be updated by any participating organization with which you interact without you being required to sign another consent form.

- Your consent does not expire, but you may cancel your consent at any time, by completing the Client Revocation of Consent to Share Information form. You further understand that any cancellation of this consent will not retroactively change information that has already been disclosed or actions already taken under your previous authorization.
- The GA HMIS Privacy Policy contains more detailed information about how your information may be used and disclosed.
- Upon your request, we are required to provide you with, as applicable:
 - A copy of the Client Revocation of Consent to Release Information;
 - A copy of the GA HMIS Privacy Policy;
 - A copy of your full HMIS records (apart from case notes) within five (5) business days of your request;
 - A current list of participating organizations that have access to your data.
- If you find inaccurate or incomplete Protected Personal Information in your records, you have the right to request a correction.
- Aggregate or statistical data that is released from HMIS will not disclose any of your Protected Personal Information.
- You have the right to file a grievance against any organization you feel has violated your confidentiality.
- If you need to be referred to another agency for services, certain information may need to be forwarded through HMIS to facilitate a referral. If you do not provide consent to share your information, it may negatively affect participating providers from addressing your service needs in a coordinated fashion.
- You are not waiving any rights protected under Federal and/or Georgia law.

SIGNATURE AND ACKNOWLEDGEMENT
Your signature below indicates that you have read (or have been read) this client consent form and have received answers to your questions. Please indicate your sharing preference by choosing one of the options below:

I consent to allow my information, and that of my minor children (if applicable, as listed below), to be shared via the GA HMIS as described in this consent form.

I consent to allow my basic identifying information, and that of my minor children (if applicable, as listed below), to be shared via the GA HMIS; however, I wish to limit the sharing of other information as specified in the Client Consent to Share Information – Supplemental form.

I do not consent to allow my information to be shared via the GA HMIS. I understand that this choice may negatively affect the quality of services the GA HMIS participating providers are able to provide.

Client/ Legal Guardian Name (Please print): _____ DOB: _____ Last 4 digits of SS _____

Signature _____ Date _____

Minor Children (if any):

Client Name: _____ DOB: _____ Last 4 digits of SS _____

Client Name: _____ DOB: _____ Last 4 digits of SS _____

Client Name: _____ DOB: _____ Last 4 digits of SS _____

For Agency Personnel Use Only:

Print Name of Organization

Print Name of Organization Staff

Signature of Organization Staff

Date

HMIS Data Collection - Demographics

- ❖ Enter Universal Data Elements (Demographics) for ALL Household Members served

The screenshot displays the ClientTrack software interface for a client named Willa Test, born on 3/14/1955. The interface is divided into a left sidebar and a main content area. The sidebar shows 'Intake (1259)' with three sub-sections: 'Basic Client Information' (selected), 'Family Members', and 'Program Enrollment'. The main content area is titled 'Client Information' and contains the following fields:

- First Name: Willa
- Last Name: Test
- Middle Name: A
- Suffix: (empty)
- Name Quality: Full name reported
- Social Security Number: (empty)
- SSN Quality: Client doesn't know, Client Refused, Data not collected

Below this is the 'Basic Client Demographics' section with the following fields:

- Birth Date: 03/14/1955
- Client Age: 62
- Date of Birth Quality: Full DOB Reported, Approximate or Partial DOB Reported, Client doesn't know, Client refused, Data not collected
- Ethnicity: Non-Hispanic/Latino
- Race: American Indian or Alaska Native (selected from a dropdown menu that also includes Asian, Black or African American, Native Hawaiian or Other Pacific Islander, White, and Client doesn't know)
- Gender: Female
- Pregnancy Status: -- SELECT --
- Sexual Orientation: -- SELECT --
- Veteran Status: No
- Show Address and Contact Information:

HMIS Data Collection - Household Members

- ❖ Capture Income and Non-Cash Benefits Information for All Household Members (including children & clients with no income/non-cash benefits) at project *ENROLLMENT & DISCHARGE*
- ❖ Capture Special Needs Information for All Household Members (including children & clients with no special needs) at project *ENROLLMENT & DISCHARGE*
- ❖ Ensure All Household Members are enrolled into the appropriate project with the same Enrollment Date

Willa Test
3/14/1955 406403

Intake (1259)

- Basic Client Information
- Family Members
- Program Enrollment
 - Test, Bubba
 - Test, Willa A
- Universal Data Assessment
- Barriers / Special Needs
- Domestic Violence
- Income

Universal Data Assessment

Complete the information below related to the selected client's housing status and other relevant information.

Note:

- Because 3.917 reflects real time data entry as described in the Data Dictionary, the Default Last Assessment button will not bring in any 3.917 data.
- Changing any project setup data with existing enrollments may affect or break the logic for 3.917.
- 3.917 may not always show as expected because of changed setup data or missing required data links

Master Assessment Active [Change Assessment Date](#)

Default Client's Last Assessment

Universal Data Assessment Information Date: 04/17/2017

Age at Assessment: 62

Assessment Type: Entry

Disabling Condition: Yes

Living Situation - Identify the type of residence and length of stay at that residence just prior to (i.e., the night before) program admission.

Type of Residence: Place not meant for habitation

Length of stay in the prior living situation: Two to six nights

Approximate date homelessness started: 04/09/2013

Regardless of where they stayed last night - Number of times the client has been on the streets, in ES, or SH in the past three years including today: Three times

Total number of months homeless on the streets, in ES, or SH in the past three years: 4

Health Insurance - Please indicate whether or not the client is covered by health insurance. If so, you will be able to record health insurance sources for the client.

Default Last Insurance Status

Covered by Health Insurance: No

HMIS Data Collection - Services

- ❖ Enter Service Transactions for services provided during project enrollment on the Head of Household

The screenshot shows the HMIS interface for entering service transactions. The left sidebar contains navigation options: Find Client, Project Intake, RHY Project Data Intake, and CASE MANAGEMENT (Client Dashboard, Edit Client, HMIS 2017 Veteran Information, Case Notes, Assessments, Referrals, Services, Enrollments, Household Members, Paused Workflows). The main area displays client information for Willa Test (DOB: 3/14/1955, ID: 406403) and a 'Service' entry form. The form includes a 'Family Income' summary table, dropdown menus for Enrollment, Grant, and Service (set to ESG - Engagement), and input fields for Location, Date (09/25/2017), Units (1.00), and Unit Value (\$0.00). The total value is \$0.00. The user performing the service is Chandra McGhee. A 'Restriction' section has radio buttons for 'Restrict to Organization' and 'Restrict to MOU/InfoRelease' (selected).

Family Income:	
No Recent Income	
Family Members	2
Poverty Level	\$1,335.00

Enrollment: * -- SELECT --
Grant: * -- SELECT --
Service: * ESG - Engagement
Location: -- SELECT --
Date: * 09/25/2017
Units: * 1.00
Unit Value: * \$0.00
Total: \$0.00
User Performing the Service: Chandra McGhee
Comments:
Restriction: * Restrict to Organization Restrict to MOU/InfoRelease

HMIS Data Collection - Referrals

- ❖ Enter Referral Service Transactions for referrals provided during project enrollment on the Head of Household

The screenshot shows the HMIS Referral form for client Willa Test. The form is divided into two main sections: Referral Recipient and Referral Source. The Referral Recipient section includes fields for Referral Date (09/25/2017), Enrollment (a dropdown menu), and Referral Service (a dropdown menu). The Referral Source section includes fields for Refer from Provider (Georgia HMIS), Refer from User (Chandra McGhee), Location (a dropdown menu), Status (Referral Made), and a Comments text area. The left sidebar contains navigation options such as Find Client, Project Intake, RHY Project Data Intake, and CASE MANAGEMENT. The top navigation bar shows Client Referrals and Referral.

Client Information: Willa Test, 3/14/1955, 406403

Referral Recipient - Select the agency referral recipient as the Refer to Provider.

Referral Date: * 09/25/2017

Enrollment: * -- SELECT --

Referral Service: * -- SELECT --

Refer to Provider: *

Referral Source - Select the agency referral source as the Refer from Provider.

Refer from Provider: Georgia HMIS

Refer from User: Chandra McGhee

Location: -- SELECT --

Status: * Referral Made

Comments:

HMIS Data Collection - Discharge

❖ Discharge All Household Members from the project

Savannah Woods
9/20/1978 406440

Savannah Woods's Information

Name: Woods, Savannah
Gender: Female
Ethnicity: Non-Hispanic/Latino

Savannah's Enrollments

Case ID	Enrollment Description	Case Members	Project Start Date	Housing Move-In Date
99079	Cobb CoC (ESG; PREV)	1	06/21/2017	

- Re Enter the Enrollment
- Add Family Member
- View Case Members
- Missed Annual/Update Assessment
- Link Assessments
- Associated Assessments
- Exit the Enrollment**
- Review Entry Assessments
- Review Exit Assessments
- Delete Enrollment

Savannah Woods
9/20/1978 406440

HUD Program Exit (1260)

To exit the client from the Enrollment, enter the **Exit Date** and **Destination**.

Exit Enrollment
Exit Assessments

Exit Date: * 06/21/2017
Destination: * Rental by client with RRH o
Exit Reason: Completed Program
Case Manager Assignment: Chandra McGhee
End Case Assignment:

Housing Support Standards Data Collection

- ❖ Capture Client Goals for Head of Household (In Case Notes)
 - At Intake
 - During Project Enrollment
 - At Discharge
- ❖ Complete project follow up 90 days after discharge
- ❖ Complete project follow up 180 after discharge

Savannah Woods
9/20/1978 406440

Client Case Notes | Case Note with Services

Complete case note **Entry Date**. Verify the **User** recording the note. Enter a brief title or description for the note in **Regarding**. Complete the read only checkbox has been unchecked. Record services associated with this case note using the lower portion of the form.

Entry Date: * 09/25/2017
User: * Chandra McGhee
Regarding: * Goals
Note Type: Other

template: Option not in the list

Case Note
Client Name: Savannah Woods

Reporting

- ❖ CAPER – Emergency Solutions Grant (ESG) Export
- ❖ HUD Data Quality Report - Ensure data completion and data quality
- ❖ HUD Data Quality Report Detail - Assist in data cleaning and correction

Program	Cases	Clients
Cobb CoC (ESG-ES)	2	2
Cobb CoC (ESG-RRH)	1	2
Cobb CoC (ESG- PREV)	1	2
DT PSH Program	3	3

News You Can Use



Georgia Department of
Community Affairs

September 26, 2017

Chandra McGhee – HMIS Data Analyst

2017 Georgia HMIS User Conference – Savannah, Ga

October 26 – October 27



Georgia[®] Department of
Community Affairs

When
Thursday, October 26, 2017 at 1:00 PM EDT
-to-
Friday, October 27, 2017 at 5:00 PM EDT
[Add to Calendar](#)

Where
Hyatt Regency Savannah
2 W Bay Street
Savannah, GA 31401

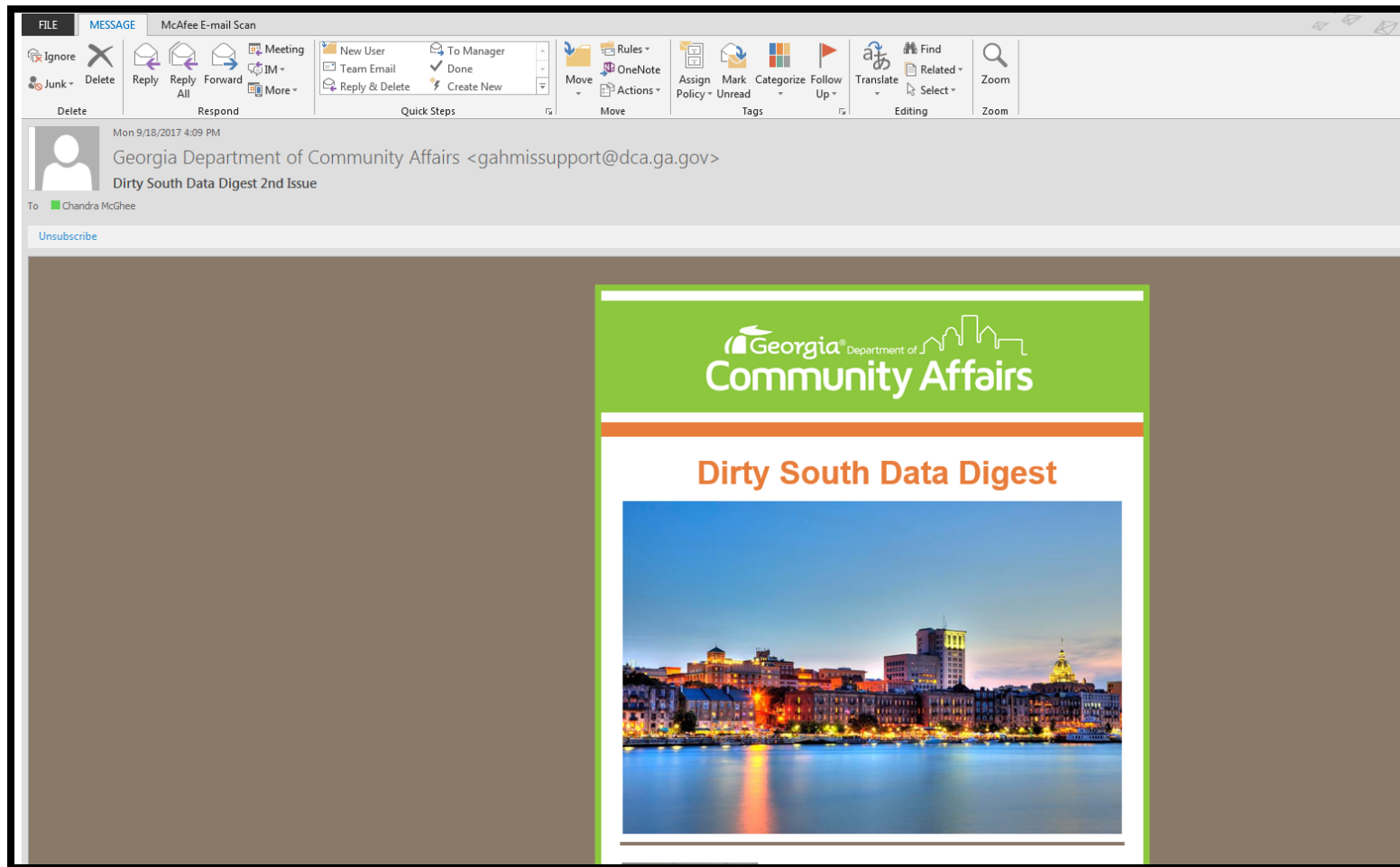
2017 Georgia HMIS User Conference

We are looking forward to you joining us at the 2017 Homeless Management Information (HMIS) Conference in Savannah Georgia on Oct. 26-17, 2017. You will not want to miss this event!

Important Things to Remember

- Hotel Rooms at the Hyatt: *The rooms will book fast at a rate of \$185.00 per night so don't delay! You MUST use the hotel link below to register for your room(s). There will be no call-in reservations taken by the Hyatt.*
- Hotel Rooms on Wednesday, October 25th: We have a small block of rooms reserved, for early arrival, but due to the limited number you should hurry and book your room(s) to ensure availability.
- Conference Registration includes: Snacks on Day 1; Breakfast, Lunch, and Snacks on Day 2; Vegetarian options are available please indicate at time of registration.

DCA – Dirty South Data Digest



DCA – YouTube <https://www.youtube.com/user/DCAGeorgia>

The screenshot shows the YouTube channel page for DCAGeorgia. The browser address bar displays the URL <https://www.youtube.com/user/DCAGeorgia>. The channel banner features the Georgia Department of Community Affairs logo and a background image of a building and trees. The channel name is DCAGeorgia with 121 subscribers. The navigation menu includes HOME, VIDEOS, PLAYLISTS, CHANNELS, DISCUSSION, and ABOUT. The video feed shows two uploads: 'CHIP 2018 Application Webinar' (56 views, 1 week ago) and 'Project Specific Assessments and Services RRH, SSVF, Etc' (74 views, 2 months ago). The right sidebar lists popular channels such as Jake Paul, Logan Paul Vlogs, David Dobrik, shane, Ryan ToysReview, and Dude Perfect.

DCAGeorgia - YouTube - Mozilla Firefox
https://www.youtube.com/user/DCAGeorgia

YouTube Search SIGN IN

Home Trending History

BEST OF YOUTUBE
Music Sports Gaming Movies TV Shows News Live Spotlight 360° Video
Browse channels
Sign in now to see your channels and recommendations!
SIGN IN
YouTube Red
Settings Help Send feedback

Georgia DCA Department of Community Affairs

DCAGeorgia 121 subscribers SUBSCRIBE

HOME VIDEOS PLAYLISTS CHANNELS DISCUSSION ABOUT

All activities ▾

DCAGeorgia uploaded a video

Housing Rehabilitation Program
Estimated funds per house: \$10 to \$20,000 per house for repairs (the credit, local utility and placement)
\$3,000 Honor in project delivery fees for the grants
2.5% in utility costs per house
Funds provided to borrower as a 0% interest 5-year forgivable loan
44:39

CHIP 2018 Application Webinar
DCAGeorgia • 56 views • 1 week ago

DCAGeorgia uploaded and added to GA HMIS Trainings

Project Specific Assessments and Services RRH, SSVF, Etc
DCAGeorgia • 74 views • 2 months ago

POPULAR CHANNELS
Jake Paul SUBSCRIBE
Logan Paul Vlogs SUBSCRIBE
David Dobrik SUBSCRIBE
shane SUBSCRIBE
Ryan ToysReview SUBSCRIBE
Dude Perfect

Questions/Answers



September 26, 2017

Chandra McGhee – HMIS Data Analyst

Contact Information



Chandra McGhee

HMIS Data Analyst

chandra.mcghee@dca.ga.gov

404 – 679 - 0655



Georgia[®] Department of



Community Affairs