

HOUSE BILL 489

SERVICE DELIVERY STRATEGY



Submitted to the
Georgia Department of Community Affairs
In Compliance with HB 489 Legislation

TOWNS COUNTY
H.B. 489
SERVICE DELIVERY
STRATEGY

Cities of Hiawassee & Young Harris

2021

TOWNS COUNTY
SERVICE DELIVERY STRATEGY
TABLE OF CONTENTS

SECTION 1:

Listing of Local Governments and Elected Officials ... pg 7

SECTION 2:

DCA Service Delivery Strategy Form 1:

- Governments and Authorities that provide services within the county pg 9
- SDS extended without change
- Revised or Added Services

SECTION 3:

DCA Form 2 Summary of Service Delivery Arrangement:

- Animal Control pg 10-11
- Board Of Equalization pg 12-13
- Chamber of Commerce pg 14-15
- City Court pg 16-17
- Clean and Beautiful pg 18-19
- Coroner Services pg 20-21

Section 3: (cont.)

- Dept. of Family & Children Service pg 23-24
- E-911 pg 25-26
- Economic Development pg 27-28
- Election Services pg 29-30
- Emergency Management Services pg 31-32
- Emergency Medical Services pg 33-34
- Extension Services pg 35-36
- Fire Protection Services pg 37-38
- Jail pg 39-40
- Clerk of Court pg 41-42
- Jury pg 43-44
- Law Enforcement pg 45-46
- Library Services pg 47-48
- Magistrate Court pg 49-50
- Planning and Zoning pg 51-52
- Probate Court pg 53-54
- Public and Mental Health pg 55-56
- Public Defender pg 57-58
- Parks pg 59-60
- Road Maintenance and Construction pg 61-62
- Senior Citizens Program pg 63-64
- Sewer Service pg 65-67
- Solid Waste Management pg 68-69

- Superior Court pg 70-71
- Tax Collection pg 72-73
- Tax Assessment pg 74-75
- Water Service pg 76-78
- Recreation pg 79-80

Section 4:

DCA Form 3

- Land Dispute & Annexation pg 82

Section 5:

- DCA Form 4- Certification pg 83

Section 6:

- List of Intergovernmental Agreements pg 84

Section 7:

- Consent Orders concerning Fire Service, Water Service, and Sewer Service
- Memorandum of Agreement
- 2020 Intergovernmental Water Agreement between Hiawassee and Towns County Water Authority with new Service Map

SECTION - 1

(Page 7)

TOWNS COUNTY
SERVICE DELIVERY STRATEGY
COUNTY & CITY OFFICIALS

Towns County

Cliff Bradshaw
Sole Commissioner
Towns County Commission
48 River Street, Suite B
Hiawassee, Ga. 30546

Hiawassee

Liz Ordiales
Mayor
City of Hiawassee
PO Box 549
Hiawassee, Ga. 30546

City Council:

Amy Barrett
Jay Chastain, Jr.
Anne Mitchell
Nancy Noblet
Patsy Owens

Young Harris

Andrea Gibby
Mayor
City of Young Harris
PO Box 122
Young Harris, Ga. 30582

City Council:

Steve Clark
Terry Ingram
John Kelley
Donald Keys
Matthew Miller

SECTION - 2

(Page 8-9)



SERVICE DELIVERY STRATEGY

FORM 1

COUNTY: **TOWNS COUNTY**

I. GENERAL INSTRUCTIONS:

1. FORM 1 is required for ALL SDS submittals. Only one set of these forms should be submitted per county. The completed forms shall clearly present the collective agreement reached by all cities and counties that were party to the service delivery strategy.
2. List each local government and/or authority that provides services included in the service delivery strategy in Section II below.
3. List all services provided or primarily funded by each general purpose local government and/or authority within the county that are continuing *without change* in Section III, below. (It is acceptable to break a service into separate components if this will facilitate description of the service delivery strategy.)

<p>OPTION A <i>Revising or Adding to the SDS</i></p>	<p>OPTION B <i>Extending the Existing SDS</i></p>
<ol style="list-style-type: none"> 4. List all services provided or primarily funded by each general purpose local government and authority within the county which are revised or added to the SDS in Section IV, below. (It is acceptable to break a service into separate components if this will facilitate description of the service delivery strategy.) 5. For each service or service component listed in Section IV, complete a separate, updated <i>Summary of Service Delivery Arrangements</i> form (FORM 2). 6. Complete one copy of the <i>Certifications</i> form (FORM 4) and have it signed by the authorized representatives of participating local governments. [Please note that DCA cannot validate the strategy unless it is signed by the local governments required by law (see Instructions, FORM 4).] 	<ol style="list-style-type: none"> 4. In Section IV type, "NONE." 5. Complete one copy of the <i>Certifications for Extension of Existing SDS</i> form (FORM 5) and have it signed by the authorized representatives of the participating local governments. [Please note that DCA cannot validate the strategy unless it is signed by the local governments required by law (see Instructions, FORM 5).] 6. Proceed to step 7, below. <div data-bbox="834 1184 1528 1417" style="background-color: #003366; color: white; padding: 10px; margin-top: 10px;"> <p><i>For answers to most frequently asked questions on Georgia's Service Delivery Act, links and helpful publications, visit DCA's website at http://www.dca.ga.gov/development/PlanningQualityGrowth/programs/servicedelivery.asp, or call the Office of Planning and Quality Growth at (404) 679-5279.</i></p> </div>

7. If any of the conditions described in the existing *Summary of Land Use Agreements* form (FORM 3) have changed or if it has been ten (10) or more years since the most recent FORM 3 was filed, update and include FORM 3 with the submittal.
8. Provide the completed forms and any attachments to your regional commission. The regional commission will upload digital copies of the SDS documents to the Department's password-protected web-server.

NOTE: ANY FUTURE CHANGES TO THE SERVICE DELIVERY ARRANGEMENTS DESCRIBED ON THESE FORMS WILL REQUIRE AN UPDATE OF THE SERVICE DELIVERY STRATEGY AND SUBMITTAL OF REVISED FORMS AND ATTACHMENTS TO THE GEORGIA DEPARTMENT OF COMMUNITY AFFAIRS UNDER THE "OPTION A" PROCESS DESCRIBED, ABOVE.

II. LOCAL GOVERNMENTS INCLUDED IN THE SERVICE DELIVERY STRATEGY:

In this section, list all local governments (including cities located partially within the county) and authorities that provide services included in the service delivery strategy.

Towns County	Enotah Judicial Circuit
City of Hiawassee	City of Young Harris, City of Hiawassee, and Towns County Joint Development Authority
TC Fire Dept.	
City of Young Harris	Mountain Regional Library
Towns County Water & Sewer Authority	Towns, Union, Fannin County Joint Development Authority
Georgia Mountain Fair Authority	Towns County Health Dept,
AVITA Community Partners	
Towns County Dept of Family & Children Services	Enotah Public Defender's Office
Towns County Tax Commissioner	Towns County Tax Assessor
Towns County Board of Education	
Towns County Chamber of Commerce	
Towns County Sheriff	

III. SERVICES INCLUDED IN THE EXISTING SERVICE DELIVERY STRATEGY THAT ARE BEING EXTENDED WITHOUT CHANGE:

In this section, list each service or service component already included in the existing SDS which will continue as previously agreed with no need for modification.

Board of Equalization; City Court; Clean & Beautiful; Clerk of Court; Coroner; Department of Family & Children Services; E-911; Elections; Emergency Management Services; Emergency Medical Services; Fire Protection; Jail; Jury Services; Library Services; Magistrate Court; Probate Court; Public Defender; Public & Mental Health; Road Maintenance & Construction; Senior Citizen Services; Superior Court; Tax Assessment;

IV. SERVICES THAT ARE BEING REVISED OR ADDED IN THIS SUBMITTAL:

In this section, list each new service or new service component which is being added and each service or service component which is being revised in this submittal. For each item listed here, a separate Summary of Service Delivery Arrangements form (FORM 2) must be completed.

Animal Control; Chamber of Commerce (Chamber of Commerce/Tourism Association); Economic Development; Extension Svs; Law Enforcement; Planning & Zoning; Parks; Recreation; Sewer Services; Solid Waste Management; Tax Collection; Water; Maintenance Shop (deleted) ;Public Works (deleted)

SECTION - 3

(Page 10-80)



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section III. Use exactly the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY: TOWNS COUNTY	Service: Animal Control
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1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Towns County**

- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):

- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service):

- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.):

- Other (If this box is checked, **attach a legible map delineating the service area of each service provider**, and identify the government, authority, or other organization that will provide service within each service area.):

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- Yes** (if "Yes," you must attach additional documentation as described, below)
- No**

If these conditions will continue under this strategy, **attach an explanation for continuing the arrangement** (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, **attach an implementation schedule** listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority</i>	<i>Funding Method</i>
Towns County	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

Towns County Government provides funding for the Humane Society Mountain Shelter which provides shelter services for both the unincorporated and incorporated areas of Towns County. Towns County also provides some funding for Animal Groups such as Whiskers, PUPS, and Castaway Critters. These groups service all areas of the county. The Towns County Spay and Neuter Program is funded by Towns County and is open to any resident- incorporated or unincorporated. The Towns County Government has Animal Control Ordinance. This ordinance is enforced by the Animal Control Officer through the Towns County Sheriffs Department in the unincorporated area only.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name</i>	<i>Contracting Parties</i>	<i>Effective and Ending Dates</i>
Animal Control SDS	Towns County; Hiawasse; Young Harris	11/01/2021 10/31/2031

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Dangerous Dog and Rabies Ordinance and the First Amendment to the Dangerous Dog and Rabies Ordinance State Law

7. Person completing form: **Andrea Anderson, Deputy Clerk**
 Phone number: **706-896-2276** Date completed: August 3, 2021

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

CLIFF BRADSHAW, COMMISSIONER 706-896-2276; LIZ ORDIALES, MAYOR OF HIAWASSEE 706-896-2203; ANDREA GIBBY, MAYOR OF YOUNG HARRIS 706-379-3171

11



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section III. Use exactly the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY: TOWNS COUNTY	Service: Board of Equalization
-----------------------------	---------------------------------------

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Towns County**

- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):

- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service):

- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.):

- Other (If this box is checked, **attach a legible map delineating the service area of each service provider**, and identify the government, authority, or other organization that will provide service within each service area.):

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- Yes** (if "Yes," you must attach additional documentation as described, below)
- No**

If these conditions will continue under this strategy, **attach an explanation for continuing the arrangement** (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, **attach an implementation schedule** listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

Local Government or Authority	Funding Method
Towns County	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

NO CHANGES:

The Board of Equalization services is funded by the general fund of Towns County. It is appointed and regulated by state regulations. The services of the board are for all citizens of Towns County including incorporated areas and unincorporated areas.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name	Contracting Parties	Effective and Ending Dates
OE SDS	Towns County; Hiawassee; Young Harris	11/01/2021 10/31/2031

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

State Law

7. Person completing form: **Andrea Anderson, Deputy Clerk**
 Phone number: **706-896-2276** Date completed: October 19, 2010

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

CLIFF BRADSHAW, COMMISSIONER 706-896-2276; LIZ ORDIALES, MAYOR OF HIAWASSEE 706-896-2203; ANDREA GIBBY, MAYOR OF YOUNG HARRIS 706-379-3171



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section III. Use exactly the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY: TOWNS COUNTY

Service: CHAMBER OF COMMERCE

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Towns County Chamber of Commerce**

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service):

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.):

Other (If this box is checked, **attach a legible map delineating the service area of each service provider**, and identify the government, authority, or other organization that will provide service within each service area.):

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes (if "Yes," you must attach additional documentation as described, below)

No

If these conditions will continue under this strategy, **attach an explanation for continuing the arrangement** (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, **attach an implementation schedule** listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority</i>	<i>Funding Method</i>
Towns County	Hotel/Motel Tax
Hiawasse	Hotel/Motel Tax

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

Chamber of Commerce provide support services to the entire county (both unincorporated and incorporated areas) for economic development: including tourism, industry recruitment and retention and public relations. This is funded by the Hotel/Motel Tax collected in both Towns County and the City of Hiawasse. The county owns the building in which the Chamber is housed and leases the building to the Chamber.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name</i>	<i>Contracting Parties</i>	<i>Effective and Ending Dates</i>
Chamber of Commerce SDS Lease COC and Towns	Towns County; Hiawasse; Young Harris Towns County/Chamber	11/01/2021 10/31/2031 9/30/2021 8/31/2026

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Ordinance providing for 5% Hotel/Motel tax in both Towns County and the City of Hiawasse.
State Law

Lease Agreement between Towns County and the Chamber of Commerce

7. Person completing form: **Andrea Anderson, Deputy Clerk**
Phone number: **706-896-2276** Date completed: August 3, 2021

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:
CLIFF BRADSHAW, COMMISSIONER 706-896-2276; LIZ ORDIALES, MAYOR OF HIAWASSEE 706-896-2203; ANDREA GIBBY, MAYOR OF YOUNG HARRIS 706-379-3171



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

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COUNTY:TOWNS COUNTY

Service:*City Court*

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service:

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): **City of Hiwassee**

Other (If this box is checked, **attach a legible map delineating the service area of each service provider**, and identify the government, authority, or other organization that will provide service within each service area.):

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes (if "Yes," you must attach additional documentation as described, below)

No

If these conditions will continue under this strategy, **attach an explanation for continuing the arrangement** (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, **attach an implementation schedule** listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority</i>	<i>Funding Method</i>
City of Hiawassee	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

NO CHANGE:

The City of Hiawassee provides municipal court for its jurisdiction. The City of Young Harris does not provide court services. Towns County provides Superior, Probate, and Magistrate Court for all residents - both incorporated and unincorporated.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name</i>	<i>Contracting Parties</i>	<i>Effective and Ending Dates</i>
City Court SDS	Towns County; Hiawassee; Young Harris	11/01/2021 10/31/2031

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Local Rule
State Law
Resolution

7. Person completing form: **Andrea Anderson, Deputy Clerk**
Phone number: **706-896-2276** Date completed: August 3, 2021

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

CLIFF BRADSHAW, COMMISSIONER 706-896-2276; LIZ ORDIALES, MAYOR OF HIAWASSEE 706-896-2203; ANDREA GIBBY, MAYOR OF YOUNG HARRIS 706-379-3171



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section III. Use exactly the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY: TOWNS COUNTY

Service: Clean and Beautiful

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):

- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):

- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.):

- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): **Towns County; Hiwassee; Young Harris**

- Other (If this box is checked, **attach a legible map delineating the service area of each service provider**, and identify the government, authority, or other organization that will provide service within each service area.):

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- Yes** (if "Yes," you must attach additional documentation as described, below)

- No**

If these conditions will continue under this strategy, **attach an explanation for continuing the arrangement** (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, **attach an implementation schedule** listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority</i>	<i>Funding Method</i>
Towns County	General Fund
Young Harris	General Fund
Hiawassee	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

NO CHANGE:

The County runs a volunteer program "Adopt-A-Highway". The garbage collected by these volunteers is disposed of by county workers at no charge. Each city has its own "Clean and Beautiful" projects. These services are also supplemented with inmate labor.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name</i>	<i>Contracting Parties</i>	<i>Effective and Ending Dates</i>
Clean and Beautiful SDS	Towns County; Hiawassee; Young Harris	11/01/2021 10/31/2031

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Adopt-A-Highway Program Guidelines
 Litter Control Ordinance
 State Law
 Young Harris Junk and Litter Ordinance
 Hiawassee Junk Ordinance
 Hiawassee Litter Ordinance

7. Person completing form: **Andrea Anderson, Deputy Clerk**
 Phone number: **706-896-2276** Date completed: August 3, 2021

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:
CLIFF BRADSHAW, COMMISSIONER 706-896-2276; LIZ ORDIALES, MAYOR OF HIWASSEE 706-896-2203; ANDREA GIBBY, MAYOR OF YOUNG HARRIS 706-379-3171



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section III. Use exactly the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY: TOWNS COUNTY	Service: Coroner Services
-----------------------------	----------------------------------

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Towns County**

- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):

- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service):

- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.):

- Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.):

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- Yes** (if "Yes," you must attach additional documentation as described, below)
- No**

If these conditions will continue under this strategy, **attach an explanation for continuing the arrangement** (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, **attach an implementation schedule** listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority</i>	<i>Funding Method</i>
Towns County	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

NO CHANGE

The Coroner is an elected office that serves all portions of Towns County (both corporated and unincorporated). The coroner has appointed 2 deputy coroners to assist with this position. Coroner Service and all training associated with the position is financially funded from the general fund of Towns County.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name</i>	<i>Contracting Parties</i>	<i>Effective and Ending Dates</i>	
Coroner SDS	Towns County; Hiawasse; Young Harris	11/1/2021	10/31/2031

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Local Legislation
State Law

7. Person completing form: **Andrea Anderson, Deputy Clerk**
Phone number: **706-896-2276** Date completed: October 19, 2010

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

CLIFF BRADSHAW, COMMISSIONER 706-896-2276; LIZ ORDIALES, MAYOR OF HIAWASSEE 706-896-2203; ANDREA GIBBY, MAYOR OF YOUNG HARRIS 706-379-3171



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section III. Use exactly the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY: TOWNS COUNTY

Service: *Department of Family and Children Services*

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Towns County Department of Family and Children Services**

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service):

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.):

Other (If this box is checked, **attach a legible map delineating the service area of each service provider**, and identify the government, authority, or other organization that will provide service within each service area.):

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes (if "Yes," you must attach additional documentation as described, below)

No

If these conditions will continue under this strategy, **attach an explanation for continuing the arrangement** (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, **attach an implementation schedule** listing each step or action that be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority</i>	<i>Funding Method</i>
Towns County	General Fund
State	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

NO CHANGES

Department of Family and Children Services are operated, housed and funded under a state program with financial support from the county. A variety of services under this program are provided to the poor, homeless and needy residents of Towns County.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name</i>	<i>Contracting Parties</i>	<i>Effective and Ending Dates</i>
eFACS SDS	Towns County; Hiawassee; Young Harris	11/01/2021 10/31/2031

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

State Law

7. Person completing form: **Andrea Anderson, Deputy Clerk**
 Phone number: **706-896-2276** Date completed: August 3, 2021

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

CLIFF BRADSHAW, COMMISSIONER 706-896-2276; LIZ ORDIALES, MAYOR OF HIAWASSEE 706-896-2203; ANDREA GIBBY, MAYOR OF YOUNG HARRIS 706-379-3171



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section III. Use exactly the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY: TOWNS COUNTY

Service: E-911

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Towns County**

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service):

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.):

Other (If this box is checked, **attach a legible map delineating the service area of each service provider**, and identify the government, authority, or other organization that will provide service within each service area.):

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes (if "Yes," you must attach additional documentation as described, below)

No

If these conditions will continue under this strategy, **attach an explanation for continuing the arrangement** (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, **attach an implementation schedule** listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority</i>	<i>Funding Method</i>
Towns County	General Fund and Subscriber (prepaid and nonprepaid) Fees

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

NO CHANGES

This program is operated by Towns County at 1100 Jack Dayton Circle, Young Harris, Georgia. It is funded by the county's general fund and by fees added to landline phones. A fee is also added to wireless phones to provide funding for an enhanced 911 system. This program services both the unincorporated and incorporated areas of Towns County.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name</i>	<i>Contracting Parties</i>	<i>Effective and Ending Dates</i>
911 SDS	Towns County; Hiawassee; Young Harris	11/01/2021 10/31/2031

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

State Law
 Towns County Resolution Updating and Authorizing 911 charges on telephone Services and Wireless Fees
 Towns County Resolution Updating and Authorizing 911 charges on prepaid Wireless Services

7. Person completing form: **Andrea Anderson, Deputy Clerk**
 Phone number: **706-896-2276** Date completed: August 3, 2021

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:
CLIFF BRADSHAW, COMMISSIONER 706-896-2276; LIZ ORDIALES, MAYOR OF HIAWASSEE 706-896-2203; ANDREA GIBBY, MAYOR OF YOUNG HARRIS 706-379-3171



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section III. Use exactly the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY: TOWNS COUNTY

Service: *Economic Development*

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service):

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): **Towns County; City of Hiwassee; City of Young Harris**

Other (If this box is checked, **attach a legible map delineating the service area of each service provider**, and identify the government, authority, or other organization that will provide service within each service area.):

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes (if "Yes," you must attach additional documentation as described, below)

No

If these conditions will continue under this strategy, **attach an explanation for continuing the arrangement** (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, **attach an implementation schedule** listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

Local Government or Authority	Funding Method
Towns County (TC)	Hotel/Motel Tax, General Fund,
Young Harris	General Fund
Hiawassee	Hotel/Motel Tax, General Fund
GA Mountain Fair Authority (GMFA)	General Fund, donations, and grants

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

Services are provided through the Towns County, Hiawassee, and Young Harris Joint Development, the Chamber of Commerce, the Joint Development of Towns, Union, and Fannin Counties, the Georgia Mountain Fair Authority and the Towns County Conventions and Visitors Bureau. These are all funded differently with each municipality and the county government providing assistance. Towns County, Hiawassee, and Young Harris also jointly employ an economic development director.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name	Contracting Parties	Effective and Ending Dates
Chamber of Commerce SDS	Towns County; Hiawassee; Young Harris	11/01/2021 10/31/2031
Joint Development Auth Agree	Towns, Union, Fannin County	11/01/2021 10/31/2031
Joint Development agree	Towns, Hiawassee, and Young Harris	2-18-20 renew ann for 40 yrs
Economic Development	Towns County, Hiawassee, and Young Harris	4-16-2019 4-15-2059
lease as amended	Towns County, TVA, & Georgia Mountain Fair Authority	9-15-1991 9-14-2031
Mgmt Agmt btw GMF & GMFA	Georgia Mtn Fair Authority & Georgia Mtn Fair, INC	6-7-2006 na

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Resolution forming JDA for Towns County, Hiawassee, and Young Harris
 Hotel/Motel Ordinance - Towns County; Hiawassee
 Resolution Joint Development Authority
 Management agreement between Georgia Mountain Fair Authority & Georgia Mountain Fair, Inc.
 Intergovernmental Agreement for the Provision of Economic Development Services by and between the City of Hiawassee, Georgia, the City of Young Harris, Georgia and Towns County

7. Person completing form: **Andrea Anderson, Deputy Clerk**
 Phone number: **706-896-2276** Date completed: August 9, 2021

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:
CLIFF BRADSHAW, COMMISSIONER 706-896-2276; LIZ ORDIALES, MAYOR OF HIAWASSEE 706-896-2203; ANDREA GIBBY, MAYOR OF YOUNG HARRIS 706-379-3171



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section III. Use exactly the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY: TOWNS COUNTY

Service: *Elections*

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.):
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): **Towns County ; Hiawassee; Young Harris**
- Other (If this box is checked, **attach a legible map delineating the service area of each service provider**, and identify the government, authority, or other organization that will provide service within each service area.):

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes (if "Yes," you must attach additional documentation as described, below)

No

If these conditions will continue under this strategy, **attach an explanation for continuing the arrangement** (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, **attach an implementation schedule** listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

Local Government or Authority	Funding Method
Towns County	General Fund
Hiawassee	General Fund
Young Harris	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

NO CHANGE

All county-wide, state, and federal elections are held at the expense of Towns County. Elections within the municipalities are funded by these respective units of government, and particularly address those issues of municipal concern.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name	Contracting Parties	Effective and Ending Dates
Election SDS	Towns County; Hiawassee; Young Harris	11/01/2021 10/31/2031
Election Agreement	Towns County Board of Election & Hiawassee & TC	8/30/21 renew ann for 4 yrs

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

State Law
 Local Legislation passed by referendum forming the Towns County Board of Election and Registration
 City of Hiawassee Election Ordinance

7. Person completing form: **Andrea Anderson, Deputy Clerk**
 Phone number: **706-896-2276** Date completed: August 3, 2021

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:
CLIFF BRADSHAW, COMMISSIONER 706-896-2276; LIZ ORDIALES, MAYOR OF HIAWASSEE 706-896-2203; ANDREA GIBBY, MAYOR OF YOUNG HARRIS 706-379-3171



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

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COUNTY: TOWNS COUNTY

Service: *Emergency Management Services*

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Towns County**

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service:

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.):

Other (If this box is checked, **attach a legible map delineating the service area of each service provider**, and identify the government, authority, or other organization that will provide service within each service area.):

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes (if "Yes," you must attach additional documentation as described, below)

No

If these conditions will continue under this strategy, **attach an explanation for continuing the arrangement** (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, **attach an implementation schedule** listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority</i>	<i>Funding Method</i>
Towns County	General Fund & GEMA Grant

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

NO CHANGES

Towns County has an Emergency Management Director in place who oversees all the Emergency Management county-wide for both corporated and unincorporated areas of Towns County. He is responsible for making sure that the county's Emergency Management Plans meet all state requirements and regulations. There are state agreements in place through the Georgia Emergency Management Agency to have surrounding counties offer support during times of need.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name</i>	<i>Contracting Parties</i>	<i>Effective and Ending Dates</i>	
Emergency Management SDS	Towns County	11/01/2021	10/31/2031
GEMA Area Agreement	GEMA Area One Counties as shown by attached maps	2021	n/a
StateWide Mutual Aid Agreem	Georgia & TC, GA & YH, GA & Hiawassee	2/10/2020	2/9/2024

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

State Law
 Local Emergency Operations Plan (updated every 4 years due to be updated 10-29-21)
 Towns County Hazard Mitigation Plan (updated according to state guidelines)

7. Person completing form: **Andrea Anderson, Deputy Clerk**
 Phone number: **706-896-2276** Date completed: August 4, 2021

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:
CLIFF BRADSHAW, COMMISSIONER 706-896-2276; LIZ ORDIALES, MAYOR OF HIAWASSEE 706-896-2203; ANDREA GIBBY, MAYOR OF YOUNG HARRIS 706-379-3171



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

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COUNTY: TOWNS COUNTY

Service: *Emergency Medical Services*

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Towns County**

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service):

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.):

Other (If this box is checked, **attach a legible map delineating the service area of each service provider**, and identify the government, authority, or other organization that will provide service within each service area.):

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes (if "Yes," you must attach additional documentation as described, below)

No

If these conditions will continue under this strategy, **attach an explanation for continuing the arrangement** (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, **attach an implementation schedule** listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

Local Government or Authority	Funding Method
Towns County	General Fund ; Private Donations; Fire Tax Revenue; Ambulance Service Fees

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

NO CHANGE

Emergency Medical Services are provided by Towns County for both unincorporated and incorporated areas of the county. The county operates two EMS stations, one on the west side of the county and one on the east side. There are two manned ambulances at all times. It is funded by the county's general fund and by a few private donations. Towns County Fire & Rescue provide first responder care and aid to the EMS dept on Medical Calls. There are mutual aid agreements in place with surrounding counties (through the GEMA Areas) There is also a mutual aid agreement in place with Clay County,NC. Towns County also has an agreement in place with Rabun Co to provide assistance on any calls to the Tate City area due to the location and proximity of that community to the Rabun Co line.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name	Contracting Parties	Effective and Ending Dates	
Emergency Medical SDS	Towns County; Hiawasse; Young Harris	11/01/2021	10/31/2031
StateWide Mutual Aid Agree	GA & TC, GA & YH, GA & Hiawasse	2-10-2020	2-9-2024
Mutual Aid Agreement	Towns County EMS and Clay Co EMS	2021	n/a

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

State Law
Local Legislation

7. Person completing form: **Andrea Anderson, Deputy Clerk**
Phone number: **706-896-2276** Date completed: August 4, 2021

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

CLIFF BRADSHAW, COMMISSIONER 706-896-2276; LIZ ORDIALES, MAYOR OF HIAWASSEE 706-896-2203; ANDREA GIBBY, MAYOR OF YOUNG HARRIS 706-379-3171



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section III. Use exactly the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY: TOWNS COUNTY	Service: Extension Services
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1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Towns County**

- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):

- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service):

- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.):

- Other (If this box is checked, **attach a legible map delineating the service area of each service provider**, and identify the government, authority, or other organization that will provide service within each service area.):

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- Yes** (if "Yes," you must attach additional documentation as described, below)
- No**

If these conditions will continue under this strategy, **attach an explanation for continuing the arrangement** (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, **attach an implementation schedule** listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority</i>	<i>Funding Method</i>
Towns County	General Fund
Towns County Board of Education	Allocated Funds
University of Georgia	Allocated Funds

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

Extension Office is located in a county building adjacent to the Towns County Courthouse. The office offers services uniformly to all areas of the county both incorporated and unincorporated. The service is funded by Towns County, the Board of Education, and by the University of Georgia. The local office is staffed Mon-Fri, however, the County Agent is shared with Union County and is in Towns County's office 1.5 days a week.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name</i>	<i>Contracting Parties</i>	<i>Effective and Ending Dates</i>
Extension Service SDS	Towns County; Hiawassee; Young Harris	11/01/2021 10/31/2031
Contract for Extension Office	Towns County; University of Georgia Board of Regents	7/1/2021 6/30/2022

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

State and Federal Law

7. Person completing form: **Andrea Anderson, Deputy Clerk**
 Phone number: **706-896-2276** Date completed: August 4, 2021

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:
CLIFF BRADSHAW, COMMISSIONER 706-896-2276; LIZ ORDIALES, MAYOR OF HIAWASSEE 706-896-2203; ANDREA GIBBY, MAYOR OF YOUNG HARRIS 706-379-3171



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section III. Use exactly the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY: TOWNS COUNTY

Service: Fire Protection

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Towns County Fire Department**
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service):
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.):
- Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.):

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- Yes (if "Yes," you must attach additional documentation as described, below)
- No

If these conditions will continue under this strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

Local Government or Authority	Funding Method
Towns County	Fire Tax Revenue, General Fund and SPLOST

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

NO CHANGES

Attached please find the agreement between the county and the City of Hiawassee. Also find attached the consent order agreed to between the county and Young Harris. Besides these agreements, the county also has mutual aid agreements in place with Union County Fire and Rescue, and Warne NC Fire and Resuce. Union and Warne have automatic response to certain calls due to the proximity of their Fire Station to the designated areas of the county.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name	Contracting Parties	Effective and Ending Dates
Fire Service SDS	Towns County;Hiawassee;Young Harris	11/01/2021-10/30/2031
Mutual Aid Agreement	Towns County Fire Rescue and Union County Fire Res	1/25/2002 n/a
Memorandum of Agreement	Hiawassee and Towns County	4-26-2011 n/a
Mutual Aid Agreement	Towns Co Fire and Rescue and Warne NC Fire/Rescue	9-9-2013 n/a
State Wide Mutual Aid	State of GA, TC & Young Harris & Hiawassee	2/4/2020 2/4/2024
Consent Order	Towns County;Young Harris; Hiawassee	2/15/12 n/a

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Towns County Building Height Ordinance
 Young Harris Zoning Ordinance
 Hiawassee Planning & Building Ordinance
 State Law
 Local Legislation

7. Person completing form: **Andrea Anderson, Deputy Clerk**
 Phone number: **706-896-2276** Date completed: August 9, 2021

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

CLIFF BRADSHAW, COMMISSIONER 706-896-2276; LIZ ORDIALES, MAYOR OF HIAWASSEE 706-896-2203; ANDREA GIBBY, MAYOR OF YOUNG HARRIS 706-379-3171



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

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COUNTY: TOWNS COUNTY	Service: Jail
-----------------------------	----------------------

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Towns County**

- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):

- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service):

- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.):

- Other (If this box is checked, **attach a legible map delineating the service area of each service provider**, and identify the government, authority, or other organization that will provide service within each service area.):

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- Yes** (if "Yes," you must attach additional documentation as described, below)
- No**

If these conditions will continue under this strategy, **attach an explanation for continuing the arrangement** (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, **attach an implementation schedule** listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority</i>	<i>Funding Method</i>
Towns County	General Fund and add on fee to fines
City of Hiawassee	Add on Fees

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

NO CHANGES

Towns County operates the only detention center in Towns County. The service is provided to all areas of the county and is funded by Towns County's general fund and an add on fee to fines and the City of Hiawassee by add on fees only. City prisoners are held at the jail. as well as prisoners of Young Harris College Police.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name</i>	<i>Contracting Parties</i>	<i>Effective and Ending Dates</i>
Jail SDS	Towns County; Hiawassee; Young Harris	11/01/2021 10/31/2031

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

State Law regulating add on fines
Ordianances permitting Towns County and City of Hiawassee to collect the add on fines

7. Person completing form: **Andrea Anderson, Deputy Clerk**
Phone number: **706-896-2276** Date completed: August 9, 2021

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:
CLIFF BRADSHAW, COMMISSIONER 706-896-2276; LIZ ORDIALES, MAYOR OF HIAWASSEE 706-896-2203; ANDREA GIBBY, MAYOR OF YOUNG HARRIS 706-379-3171



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

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COUNTY: TOWNS COUNTY

Service: Clerk of Court Services

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Towns County**

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service):

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.):

Other (If this box is checked, **attach a legible map delineating the service area of each service provider**, and identify the government, authority, or other organization that will provide service within each service area.):

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes (if "Yes," you must attach additional documentation as described, below)

No

If these conditions will continue under this strategy, **attach an explanation for continuing the arrangement** (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, **attach an implementation schedule** listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

Local Government or Authority	Funding Method
Towns County	General Fund
City of Hiawasse	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

NO CHANGE:

The Clerk of Court services are provided countywide by Towns County. The operational, personnel and housing costs are covered by Towns County. The service is available to all county residents both in incorporated municipal governments and unincorporated Towns County.

The City of Hiawasse provides the Clerk of Court Services for City Court.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name	Contracting Parties	Effective and Ending Dates
Clerk of Court SDS	Towns County; Hiawasse; Young Harris	11/01/2021 10/31/2031

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Local Legislation
State Law

7. Person completing form: **Andrea Anderson, Deputy Clerk**
Phone number: **706-896-2276** Date completed: August 3, 2021

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

CLIFF BRADSHAW, COMMISSIONER 706-896-2276; LIZ ORDIALES, MAYOR OF HIAWASSEE 706-896-2203; ANDREA GIBBY, MAYOR OF YOUNG HARRIS 706-379-3171



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section III. Use exactly the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY: TOWNS COUNTY

Service: JURY SERVICES

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Towns County**

- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):

- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service:)

- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.):

- Other (If this box is checked, **attach a legible map delineating the service area of each service provider**, and identify the government, authority, or other organization that will provide service within each service area.):

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- Yes** (if "Yes," you must attach additional documentation as described, below)
- No**

If these conditions will continue under this strategy, **attach an explanation for continuing the arrangement** (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, **attach an implementation schedule** listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority</i>	<i>Funding Method</i>
Towns County	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

NO CHANGE

Jury Services are provided by the Towns County Government for all areas of Towns County. The services are funded through the General Fund and is provided according to the laws of the State of Georgia regulating Jury services.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name</i>	<i>Contracting Parties</i>	<i>Effective and Ending Dates</i>
Jury SDS	Towns County; Hiawassee; Young Harris	11/1/2021 10/31/2031

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Local Legislation
State Law

7. Person completing form: **Andrea Anderson, Deputy Clerk**
Phone number: **706-896-2276** Date completed: August 5, 2021

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:
CLIFF BRADSHAW, COMMISSIONER 706-896-2276; LIZ ORDIALES, MAYOR OF HIAWASSEE 706-896-2203; ANDREA GIBBY, MAYOR OF YOUNG HARRIS 706-379-3171



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section III. Use exactly the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY: TOWNS COUNTY

Service: Law Enforcement

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.):
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): **Towns County, City of Hiawassee, Young Harris College Police Dept**
- Other (If this box is checked, **attach a legible map delineating the service area of each service provider**, and identify the government, authority, or other organization that will provide service within each service area.):

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- Yes** (if "Yes," you must attach additional documentation as described, below)
- No**

If these conditions will continue under this strategy, **attach an explanation for continuing the arrangement** (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, **attach an implementation schedule** listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority</i>	<i>Funding Method</i>
Towns County	General Fund ;
Hiawassee	General Fund
Young Harris College	Allocated Funds

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

Law enforcement is conducted and financed by Towns County throughout all areas of the county. The county responds in the municipalities when needed, typically under emergency circumstances and the municipalities likewise reciprocate. Otherwise, the City of Hiawassee totally funds and conducts law enforcement within its geographic jurisdiction. Young Harris does not provide law enforcement services; however, Young Harris College does have a police force. Hiawassee and Young Harris College Police have a MOU for mutual aid in place

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name</i>	<i>Contracting Parties</i>	<i>Effective and Ending Dates</i>	
Law Enforcement SDS	Towns County; Hiawassee; Young Harris	11/01/2021	10/31/2031
Memorandum of Agreement	Towns County & Young Harris College	6/13/2019	n/a
State Wide Mutual Aid Agree	GA & TC, GA & Hiawassee	2-10-2020	2-9-2024

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

State Law

7. Person completing form: **Andrea Anderson, Deputy Clerk**
 Phone number: **706-896-2276** Date completed: August 5, 2021

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

CLIFF BRADSHAW, COMMISSIONER 706-896-2276; LIZ ORDIALES, MAYOR OF HIAWASSEE 706-896-2203; ANDREA GIBBY, MAYOR OF YOUNG HARRIS 706-379-3171



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

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COUNTY:TOWNS COUNTY

Service:*Library Services*

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Mountain Regional Library with funding from all three jurisdictions, the state, and TC BOE.**

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service):

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.):

Other (If this box is checked, **attach a legible map delineating the service area of each service provider**, and identify the government, authority, or other organization that will provide service within each service area.):

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes (if "Yes," you must attach additional documentation as described; below)

No

If these conditions will continue under this strategy, **attach an explanation for continuing the arrangement** (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, **attach an implementation schedule** listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority</i>	<i>Funding Method</i>
Towns County	General Fund and SPLOST
Young Harris	General Fund
Hiawassee	General Fund
Towns County Board of Education	Allocated Funds
State of Georgia	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

NO CHANGES

Library Services within Towns County are initiated through 2 facilities both of which are branches of Mountain Regional Library. One library is located in Hiawassee and the other is located in Young Harris. They are funded by the state, the county, Hiawassee, Young Harris, the Board of Education, and private donations. The libraries are utilized by all residents both unincorporated and incorporated.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name</i>	<i>Contracting Parties</i>	<i>Effective and Ending Dates</i>
Library Services SDS	Towns County	11/01/2021 10/31/2031

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Local Rule and Policies adopted by the Board of Trustees
State Guidelines

7. Person completing form: **Andrea Anderson, Deputy Clerk**
Phone number: **706-896-2276** Date completed: August 5, 2021

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

CLIFF BRADSHAW, COMMISSIONER 706-896-2276; LIZ ORDIALES, MAYOR OF HIAWASSEE 706-896-2203; ANDREA GIBBY, MAYOR OF YOUNG HARRIS 706-379-3171



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

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COUNTY: TOWNS COUNTY

Service: MAGISTRATE COURT

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Towns County**

- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):

- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service):

- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.):

- Other (If this box is checked, **attach a legible map delineating the service area of each service provider**, and identify the government, authority, or other organization that will provide service within each service area.):

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- Yes** (if "Yes," you must attach additional documentation as described, below)
- No**

If these conditions will continue under this strategy, **attach an explanation for continuing the arrangement** (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, **attach an implementation schedule** listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority</i>	<i>Funding Method</i>
Towns County	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

NO CHANGES

Magistrate of Towns County is an elected official combined with the Probate Judges duties.

It is located in the Towns County Courthouse and is funded by the General Fund of Towns County. The judge serves the entire population of Towns County including both incorporated and unincorporated areas.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name</i>	<i>Contracting Parties</i>	<i>Effective and Ending Dates</i>
Magistrate Court SDS	Towns County; Hiawasse; Young Harris	11/01/2021 10/31/2031

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Local Legislation
State Law

7. Person completing form: **Andrea Anderson, Deputy Clerk**
Phone number: **706-896-2276** Date completed: August 5, 2021

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

CLIFF BRADSHAW, COMMISSIONER 706-896-2276; LIZ ORDIALES, MAYOR OF HIAWASSEE 706-896-2203; ANDREA GIBBY, MAYOR OF YOUNG HARRIS 706-379-3171



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section III. Use exactly the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY: TOWNS COUNTY	Service: <i>Planning and Zoning</i>
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1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):

- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):

- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service):

- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): **Towns County ; Hiawassee; Young Harris**

- Other (If this box is checked, **attach a legible map delineating the service area of each service provider**, and identify the government, authority, or other organization that will provide service within each service area.): **Type Name of Government, Authority or Organization Here**

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- Yes** (if "Yes," you must attach additional documentation as described, below)

- No**

If these conditions will continue under this strategy, **attach an explanation for continuing the arrangement** (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, **attach an implementation schedule** listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

Local Government or Authority	Funding Method
Towns County	General Fund
Hiawassee	General Fund
Young Harris	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

Towns County and Hiawassee do land use planning through their planning commissions and committees. Both the county and the city of Hiawassee have ordinances in place to protect and regulate building and development practices: i.e. Building Height Ordinance, Building Code Ordinance, Setback Limits, Subdivision Regulations, and Mountain Protection Act. Young Harris has actual zoning regulations that include building regulations, building height limits, setback limits, and a Subdivision and Land Use Plan. The zoning code also incorporates the Mountain Protection Act. Each entity will perform their own building inspections.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name	Contracting Parties	Effective and Ending Dates
Planning/Zoning SDS	Towns County; Hiawassee; Young Harris	11/01/2021 - 10/31/2031

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Towns County Mountain Protection Ordinance Hiawassee Mountain Protection
 Towns County Building Code Comprehensive Land Distrubing Activities &
 Towns County Building Height Ordinance Commercial Development Regulations for Hiawassee
 First Amendment to the Towns County Building Code Ordinance; Towns County Subdivision Regulations
 Planning Development Ordinance for Hiawassee; Young Harris Zoning Ordinance
 Towns County 3-Acre Subdivision; Towns County Sign Ordinance; Young Harris Mountain Protection Ordinance
 Young Harris Subdivision Regulations ; Young Harris Sign Ordinance ;
 Consent Order btw Young Harris & Towns County 2/15/2012 TC, Hiawassee, and YH Joint Comprehensive Plan

7. Person completing form: **Andrea Anderson, Deputy Clerk**
 Phone number: **706-896-2276** Date completed: August 6, 2021

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:
CLIFF BRADSHAW, COMMISSIONER 706-896-2276; LIZ ORDIALES, MAYOR OF HIAWASSEE 706-896-2203;
ANDREA GIBBY, MAYOR OF YOUNG HARRIS 706-379-3171



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section III. Use exactly the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY: TOWNS COUNTY

Service: *PROBATE COURT*

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Towns County**

- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):

- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service):

- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.):

- Other (If this box is checked, **attach a legible map delineating the service area of each service provider**, and identify the government, authority, or other organization that will provide service within each service area.):

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- Yes** (if "Yes," you must attach additional documentation as described, below)

- No**

If these conditions will continue under this strategy, **attach an explanation for continuing the arrangement** (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, **attach an implementation schedule** listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority</i>	<i>Funding Method</i>
Towns County	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

NO CHANGES

Towns County Probate Judge is an elected office combined with the Magistrate Judge duties. The office is located in the Towns County Courthouse. The service is funded by the Towns County General Fund and is regulated by State Law. It is available to both the county and municipal residents.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name</i>	<i>Contracting Parties</i>	<i>Effective and Ending Dates</i>
Probate Court SDS	Towns County; Hiawassee; Young Harris	11/01/2021 10/31/2031

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Local Legislation
State Law

7. Person completing form: **Andrea Anderson, Deputy Clerk**
Phone number: **706-896-2276** Date completed: August 5, 2021

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:
CLIFF BRADSHAW, COMMISSIONER 706-896-2276; LIZ ORDIALES, MAYOR OF HIAWASSEE 706-896-2203; ANDREA GIBBY, MAYOR OF YOUNG HARRIS 706-379-3171



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

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COUNTY: TOWNS COUNTY

Service: *Public and Mental Health*

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Towns County Health Department and AVITA Community Partners**

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service):

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.):

Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.):

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes (if "Yes," you must attach additional documentation as described, below)

No

If these conditions will continue under this strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

Local Government or Authority	Funding Method
Towns County	General Fund ;
State Funding	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

NO CHANGE

Public and Mental Health is provided through the Towns County Health Department and in the AVITA Community Partners located in Union County. These programs are funded by the state and have supplemental funding from Towns County from its general fund. They are available for all areas of the county and municipalities.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name	Contracting Parties	Effective and Ending Dates
Public and Mental Health SDS	Towns County; Hiawasse; Young Harris	11/01/2021 10/31/2031

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

State Law

7. Person completing form: **Andrea Anderson, Deputy Clerk**
 Phone number: **706-896-2276** Date completed: August 5, 2021

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:
CLIFF BRADSHAW, COMMISSIONER 706-896-2276; LIZ ORDIALES, MAYOR OF HIAWASSEE 706-896-2203;
ANDREA GIBBY, MAYOR OF YOUNG HARRIS 706-379-3171



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

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COUNTY: TOWNS COUNTY	Service: <i>Public Defender</i>
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1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Towns County through the Enotah Public Defenders Office**

- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):

- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service):

- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.):

- Other (If this box is checked, **attach a legible map delineating the service area of each service provider**, and identify the government, authority, or other organization that will provide service within each service area.):

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- Yes** (if "Yes," you must attach additional documentation as described, below)
- No**

If these conditions will continue under this strategy, **attach an explanation for continuing the arrangement** (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, **attach an implementation schedule** listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

Local Government or Authority	Funding Method
Towns County	General Fund
Union County	General Fund
Lumpkin County	General Fund
White County	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

NO CHANGES

Public Defender services are provided by the Enotah Circuit of Public Defenders Office. The Public Defender services Towns, Union, White, Lumpkin. The services are available in both the unincorporated and incorporated areas of Towns County, Each county funds a portion based on population
The county pays this portion out of the general fund.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name	Contracting Parties	Effective and Ending Dates
Public Defender SDS	Towns County; Hiawassee; Young Harris	11/01/2021 10/31/2031
Georgia Indigent Defense Ser	Towns , Union , Lumpkin, and White Counties	07/01/2021 06/30/2022

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Local Legislation
State Law

7. Person completing form: **Andrea Anderson, Deputy Clerk**
Phone number: **706-896-2276** Date completed: August 5, 2021

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:
CLIFF BRADSHAW, COMMISSIONER 706-896-2276; LIZ ORDIALES, MAYOR OF HIAWASSEE 706-896-2203; ANDREA GIBBY, MAYOR OF YOUNG HARRIS 706-379-3171.



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

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COUNTY: TOWNS COUNTY

Service: Parks

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.):
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): **Towns County, City of Hiawassee, and City of Young Harris**
- Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.):

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- Yes (if "Yes," you must attach additional documentation as described, below)
- No

If these conditions will continue under this strategy, **attach an explanation for continuing the arrangement** (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, **attach an implementation schedule** listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority</i>	<i>Funding Method</i>
Towns County	General Fund and SPLOST
Hiawassee	General Fund and SPLOST
Young Harris	General Fund and SPLOST

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

Towns County maintains parks inside the unincorporated areas of the county. Both Young Harris and Hiawassee maintains two parks inside their incorporated boundaries.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name</i>	<i>Contracting Parties</i>	<i>Effective and Ending Dates</i>
Parks SDS	Towns County; Hiawassee; Young Harris	11/01/2021 10/31/2031

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

7. Person completing form: **Andrea Anderson, Deputy Clerk**
 Phone number: **706-896-2276** Date completed: August 5, 2021

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

CLIFF BRADSHAW, COMMISSIONER 706-896-2276; LIZ ORDIALES, MAYOR OF HIAWASSEE 706-896-2203; ANDREA GIBBY, MAYOR OF YOUNG HARRIS 706-379-3171



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

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COUNTY: TOWNS COUNTY

Service: *Road Construction and Maintenance*

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):

- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):

- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service:

- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): **Towns County; Young Harris; Hiwassee**

- Other (If this box is checked, **attach a legible map delineating the service area of each service provider**, and identify the government, authority, or other organization that will provide service within each service area.):

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- Yes** (if "Yes," you must attach additional documentation as described, below)

- No**

If these conditions will continue under this strategy, **attach an explanation for continuing the arrangement** (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, **attach an implementation schedule** listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

61

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

Local Government or Authority	Funding Method
Towns County	General Fund and SPLOST and LMIG funding
Young Harris	General Fund and SPLOST and LMIG Funding
Hiawassee	General Fund And SPLOST and LMIG Funding

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

NO CHANGES

The county will construct and maintain all roads in the unincorporated areas of the county. Each municipality will administer and finance its respective road construction and maintenance program. All three jurisdictions included Road Construction and Maintenance as a SPLOST project in the recent referendum that was passed in Towns County. When scheduling of the county road crew is possible and it is requested the county will assist each municipality with its road projects at the expense of the requesting city government.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name	Contracting Parties	Effective and Ending Dates
Road Constr and Main SDS	Towns County; Hiawassee; Young Harris	11/01/2021 10/31/2031

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Towns County Subdivision Ordinances; Young Harris Subdivision Regulations; Towns County 3 acre Subdivision Regulations; Towns County 5 year Subdivision Regulations

Local Road Requirements
Subdivision Regulations

7. Person completing form: **Andrea Anderson, Deputy Clerk**
Phone number: **706-896-2276** Date completed: August 5, 2021

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

CLIFF BRADSHAW, COMMISSIONER 706-896-2276; LIZ ORDIALES, MAYOR OF HIAWASSEE 706-896-2203; ANDREA GIBBY, MAYOR OF YOUNG HARRIS 706-379-3171

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SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

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COUNTY: TOWNS COUNTY

Service: Senior Citizens Services

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Towns County**
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service):
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.):
- Other (If this box is checked, **attach a legible map delineating the service area of each service provider**, and identify the government, authority, or other organization that will provide service within each service area.):

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- Yes** (if "Yes," you must attach additional documentation as described, below)
- No**

If these conditions will continue under this strategy, **attach an explanation for continuing the arrangement** (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, **attach an implementation schedule** listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

63

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority</i>	<i>Funding Method</i>
Towns County	General Fund and private donations
State and Federal Government	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

NO CHANGES

Towns County funds and administers the Senior Citizens Program throughout the county. This service is provided to both the unincorporated and incorporated areas of the county. Towns County contracts the service out to an independent agency.. The funding comes from the county's general fund, private donations, and state and federal funding)

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name</i>	<i>Contracting Parties</i>	<i>Effective and Ending Dates</i>
Senior Citizen SDS	Towns County; Hiawasse; Young Harris	11/01/2021 10/31/2031
Local Share Commitment Agre	Towns County and Legacy Link, Inc.	07/01/2021 06/30/2022

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

State Law

7. Person completing form: **Andrea Anderson, Deputy Clerk**
 Phone number: **706-896-2276** Date completed: August 5, 2021

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:
CLIFF BRADSHAW, COMMISSIONER 706-896-2276; LIZ ORDIALES, MAYOR OF HIAWASSEE 706-896-2203;
ANDREA GIBBY, MAYOR OF YOUNG HARRIS 706-379-3171

64



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

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COUNTY: TOWNS COUNTY	Service: Sewer
-----------------------------	-----------------------

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service):

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.):

Other (If this box is checked, **attach a legible map delineating the service area of each service provider**, and identify the government, authority, or other organization that will provide service within each service area.): **City of Hiawassee; City of Young Harris - each city will provide sewer services to the service area assigned them in the attached map.**

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes (if "Yes," you must attach additional documentation as described, below)

No

If these conditions will continue under this strategy, **attach an explanation for continuing the arrangement** (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

These conditions will be eliminated under the strategy, **attach an implementation schedule** listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

2. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

Local Government or Authority	Funding Method
City of Hiawassee	Sewer Fees
City of Young Harris	Sewer Fees

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

The City of Hiawassee will provide Sewer Services to the sewer service area assigned them in the map. This area does include some of the unincorporated areas of Towns County. The service will be paid for by Sewer fees and Connection fees. The county has 25,000 GPD sewer capacity that will be used at the county's discretion per the terms of the IGA signed. The city of Hiawassee and The Towns County Water Authority have an attached agreement concerning the Water and Sewer services in the unincorporated areas of the county. The city of Young Harris supplies Sewer Services to the sewer service area assigned them in the map which does include areas outside their incorporated boundaries.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name	Contracting Parties	Effective and Ending Dates	
Sewer SDS	Towns County; City of Hiawassee; City of Young Harris	11/01/2021	10/30/2031
2020 IGA Water Agreement	Hiawassee; Towns County Water Authority	10/31/2020	10/31/2030

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

City of Hiawassee Resolution Adopting Agreement
 City of Hiawassee Ordinance Adopting the Changes in Water and Sewer Rates

 Water and Sewer Rate Schedules, Service Rules and Regulations April 3, 1986
 City of Young Harris Water & Sewer Ordinance
 City of Young Harris Master Fee Schedule
 State Law

7. Person completing form: **Andrea Anderson, Deputy Clerk**
 Phone number: **706-896-2276** Date completed: August 6, 2021

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:
CLIFF BRADSHAW, COMMISSIONER 706-896-2276; LIZ ORDIALES, MAYOR OF HIWASSEE 706-896-2203; ANDREA GIBBY, MAYOR OF YOUNG HARRIS 706-379-3171

Official Map of the Towns County, Georgia Water and Sewer Service Delivery Areas

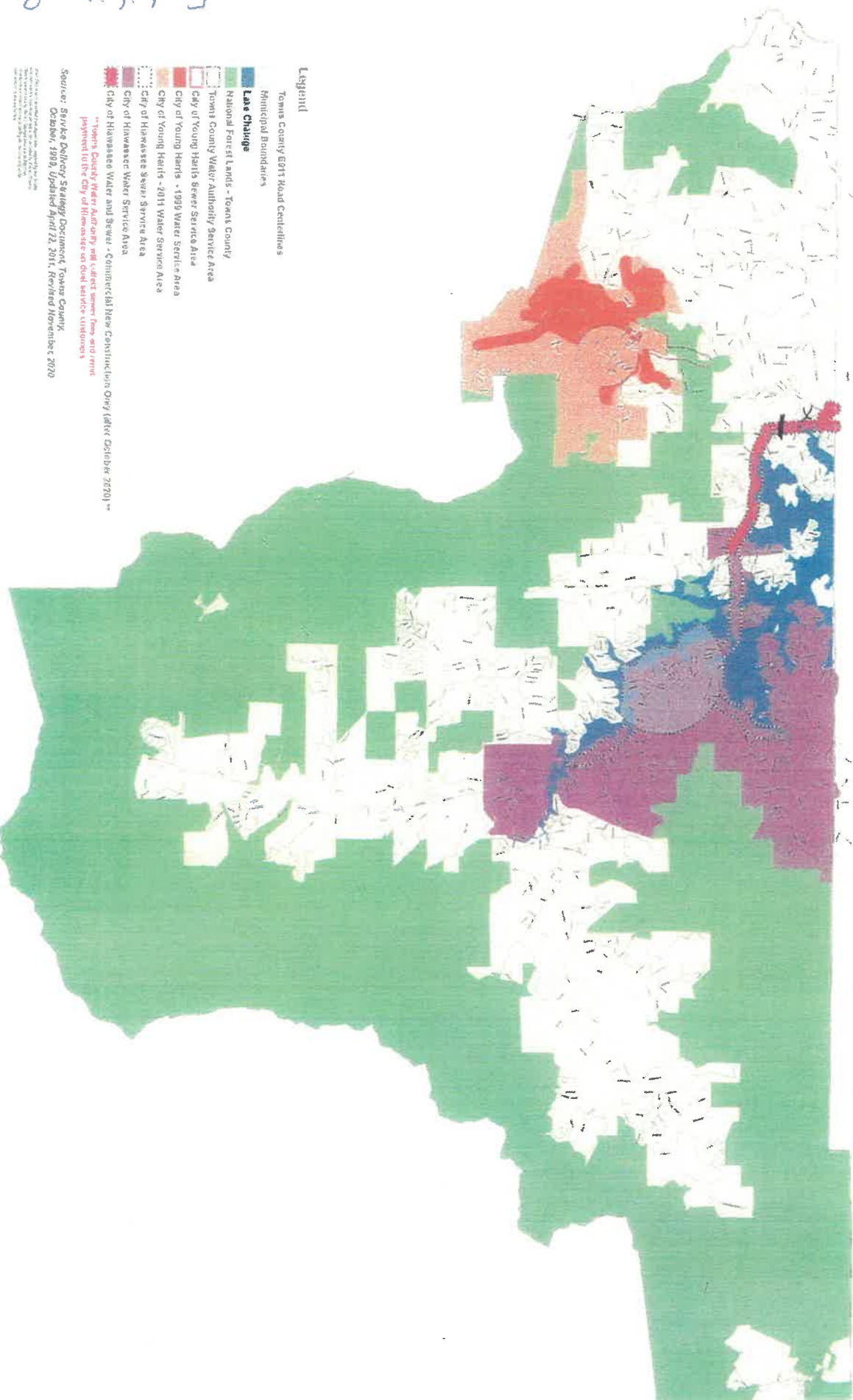


Exhibit B

Legend

- Towns County GIS Road Centerlines
 - Municipal Boundaries
 - Lake Champlain
 - National Forest Lands - Towns County
 - Towns County Water Authority Service Area
 - City of Young Harris - 1999 Water Service Area
 - City of Young Harris - 2014 Water Service Area
 - City of Hiwassee Sewer Service Area
 - City of Hiwassee Water Service Area
- Source:** Service Delivery Strategy Document, Towns County, October, 1999, Updated April 23, 2014, Revised November 2020
- **Towns County Water Authority will collect sewer fees and permit payment for the City of Hiwassee on dual service customers****





SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section III. Use exactly the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY: TOWNS COUNTY

Service: *Solid Waste Management*

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Towns County**
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service):
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.):
- Other (If this box is checked, **attach a legible map delineating the service area of each service provider**, and identify the government, authority, or other organization that will provide service within each service area.):

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- Yes** (if "Yes," you must attach additional documentation as described, below)
- No**

If these conditions will continue under this strategy, **attach an explanation for continuing the arrangement** (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, **attach an implementation schedule** listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority</i>	<i>Funding Method</i>
Towns County	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

The County operates a transfer station and recycling center. It serves all area of the county including municipalities. It is funded by the County's general fund and fees charged to customers. The county manages its own recycling. The county contracts the transfer and disposal of the solid waste from Towns County. There is a separate SDS for sewer services.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name</i>	<i>Contracting Parties</i>	<i>Effective and Ending Dates</i>
Solid Waste Management SDS	Towns County; Hiawasse; Young Harris	11/01/2021 10/31/2031
Waste Management Contract	Towns County and Waste Management	10/1/2021 09/30/2026

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

State Law
Solid Waste Management Ordinance

7. Person completing form: **Andrea Anderson, Deputy Clerk**
Phone number: **706-896-2276** Date completed: August 6, 2021

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:
CLIFF BRADSHAW, COMMISSIONER 706-896-2276; LIZ ORDIALES, MAYOR OF HIAWASSEE 706-896-2203; ANDREA GIBBY, MAYOR OF YOUNG HARRIS 706-379-3171



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section III. Use exactly the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY: TOWNS COUNTY

Service: Superior Court

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Towns County through the Enotah Judicial Court Circuit**

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service):

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.):

Other (If this box is checked, **attach a legible map delineating the service area of each service provider**, and identify the government, authority, or other organization that will provide service within each service area.):

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes (if "Yes," you must attach additional documentation as described, below)

No

If these conditions will continue under this strategy, **attach an explanation for continuing the arrangement** (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, **attach an implementation schedule** listing each step or action that be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority</i>	<i>Funding Method</i>
Towns County	General Fund
Union County	General Fund
Lumpkin County	General Fund
White County	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

NO CHANGES

Court services are provided through the Enotah Judicial Court Circuit which is funded by Towns, Union, Lumpkin, and White Counties based on population. These services are available to both unincorporated areas and incorporated areas of Towns County. The county funds its portion from the General Fund.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name</i>	<i>Contracting Parties</i>	<i>Effective and Ending Dates</i>
Superior Court SDS	Towns County; Hiwassee; Young Harris	11/01/2021 10/31/2031
Georgia Indigent Defense Ser	Towns , Union , Lumpkin, and White Counties	07/01/2021 06/30/2022

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Local Legislation
State Law

7. Person completing form: **Andrea Anderson, Deputy Clerk**
Phone number: **706-896-2276** Date completed: August 6, 2021

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:
CLIFF BRADSHAW, COMMISSIONER 706-896-2276; LIZ ORDIALES, MAYOR OF HIAWASSEE 706-896-2203; ANDREA GIBBY, MAYOR OF YOUNG HARRIS 706-379-3171



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section III. Use exactly the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY: TOWNS COUNTY

Service: Tax Collection

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.):
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): **Towns County Tax Commissioner; Young Harris; Hiwassee**
- Other (If this box is checked, **attach a legible map delineating the service area of each service provider**, and identify the government, authority, or other organization that will provide service within each service area.):

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- Yes (if "Yes," you must attach additional documentation as described, below)
- No

If these conditions will continue under this strategy, **attach an explanation for continuing the arrangement** (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, **attach an implementation schedule** listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority</i>	<i>Funding Method</i>
Towns County	General Fund
Young Harris	General Fund
Hiawassee	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

The city of Young Harris collects the taxes for its jurisdiction. The City of Hiawassee collects the taxes for its jurisdiction. The county collects its own taxes within the unincorporated areas.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name</i>	<i>Contracting Parties</i>	<i>Effective and Ending Dates</i>
Tax Collection SDS	Towns County; Hiawassee; Young Harris	11/01/2021 10/31/2031

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Hiawassee Hotel Motel Excise Tax Ordinance
 Towns County Hotel Motel Excise Tax Ordinance as amended
 State Law

7. Person completing form: **Andrea Anderson, Deputy Clerk**
 Phone number: **706-896-2276** Date completed: August 6, 2021

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:
CLIFF BRADSHAW, COMMISSIONER 706-896-2276; LIZ ORDIALES, MAYOR OF HIAWASSEE 706-896-2203; ANDREA GIBBY, MAYOR OF YOUNG HARRIS 706-379-3171



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section III. Use exactly the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY: TOWNS COUNTY

Service: *Tax Assessment*

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Towns County Tax Assessor**

- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):

- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service):

- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.):

- Other (If this box is checked, **attach a legible map delineating the service area of each service provider**, and identify the government, authority, or other organization that will provide service within each service area.):

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- Yes** (if "Yes," you must attach additional documentation as described, below)
- No**

If these conditions will continue under this strategy, **attach an explanation for continuing the arrangement** (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, **attach an implementation schedule** listing each step or action that be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

74

SDS FORM 2, continued

List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

Local Government or Authority	Funding Method
Towns County	General Fund
Young Harris	General Fund
Hiawassee	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

NO CHANGES

Tax Assessment is performed by the Tax Assessor's Office for all portions of the county, both unincorporated and incorporated. The tax bills are prepared by the Tax Commissioner's Office for all areas of the county. This expense is solely funded by the County's general fund.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name	Contracting Parties	Effective and Ending Dates
Tax Assess SDS	Towns County; Hiawassee; Young Harris	11/01/2021 10/31/2031

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

State Law

7. Person completing form: **Andrea Anderson, Deputy Clerk**
 Phone number: **706-896-2276** Date completed: August 6, 2021

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

CLIFF BRADSHAW, COMMISSIONER 706-896-2276; LIZ ORDIALES, MAYOR OF HIAWASSEE 706-896-2203; ANDREA GIBBY, MAYOR OF YOUNG HARRIS 706-379-3171



SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section III. Use exactly the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY: TOWNS COUNTY

Service: *Water*

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.):
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.):
- Other (If this box is checked, **attach a legible map delineating the service area of each service provider**, and identify the government, authority, or other organization that will provide service within each service area.): **City of Hiawassee; City of Young Harris - each city will provide water services to the service area assigned them in the attached map. Towns County Water & Sewer Authority**

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- Yes** (if "Yes," you must attach additional documentation as described, below)
- No**

If these conditions will continue under this strategy, **attach an explanation for continuing the arrangement** (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

These conditions will be eliminated under the strategy, **attach an implementation schedule** listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

76

SDS FORM 2, continued

List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority</i>	<i>Funding Method</i>
City of Hiawassee	Water Fees
City of Young Harris	Water Fees
Towns County Water & Sewer Auth	Enterprise Funds

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

The City of Hiawassee has an service area for water services as outlined on the NEW attached map. The City of Young Harris has a service area for water services outlined on the attached map. The Towns County Water and Sewer Authority has a service area for water services as outlined on the attached map. Please see the consent order and agreement attached as to these areas. The City of Hiawassee and The Towns County Water & Sewer Authority have signed a NEW 2020 contract concerning Water and Sewer Services (agreement attached).

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name</i>	<i>Contracting Parties</i>	<i>Effective and Ending Dates</i>	
Water SDS	Towns County; City of Hiawassee; City of Young Harris	11/01/2021	10/31/2031
2020 Wholesale Water	City of Hiawassee; Towns County Water and Sewer	10/31/2020	10/31/2030
Memo of Agreement in Media	Towns County; Hiawassee	04/26/2011	n/a
Consent Order	Towns County; Young Harris	02/15/2012	n/a

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

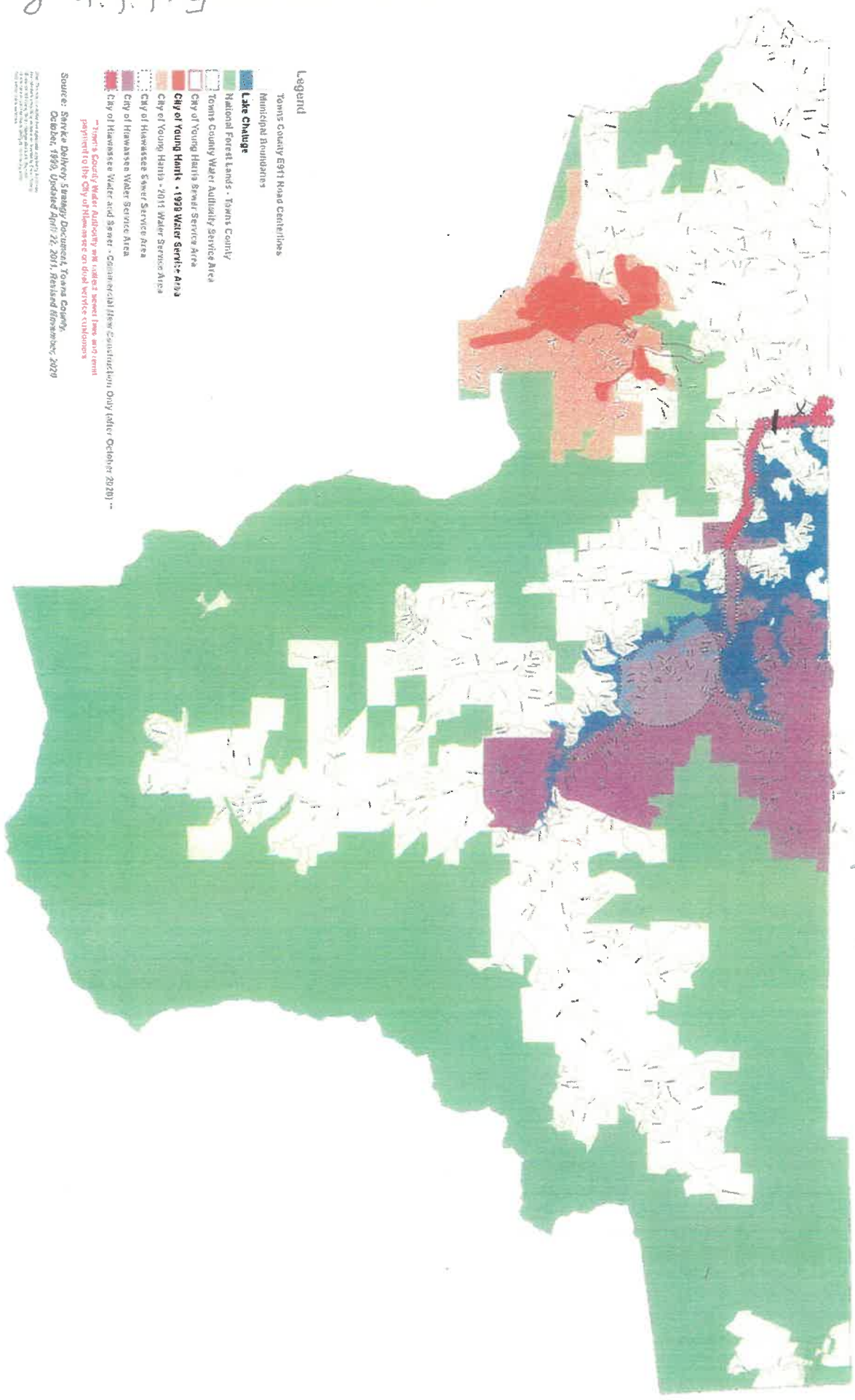
City of Hiawassee Resolution Adopting Agreement
 City of Hiawassee Ordinance Adopting the Changes in Water and Sewer Rates
 Water and Sewer Rate Schedules, Service Rules and Regulations April 3, 198
 City of Young Harris Master Fee Schedule
 City of Young Harris Water & Sewer Ordinance

7. Person completing form: **Andrea Anderson, Deputy Clerk**
 Phone number: **706-896-2276** Date completed: August 6, 2021

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:
CLIFF BRADSHAW, COMMISSIONER 706-896-2276; LIZ ORDIALES, MAYOR OF HIWASSEE 706-896-2203; ANDREA GIBBY, MAYOR OF YOUNG HARRIS 706-379-3171

Official Map of the Towns County, Georgia Water and Sewer Service Delivery Areas



Legend

- Towns County 8911 Road Centerlines
- Municipal Boundaries
- Lake Chatuge**
- National Forest Lands - Towns County
- Towns County Water Authority Service Area
- City of Young Harris Sewer Service Area
- City of Young Harris - 1998 Water Service Area**
- City of Young Harris - 2011 Water Service Area
- City of Hiwassee Sewer Service Area
- City of Hiwassee Water Service Area
- City of Hiwassee Water and Sewer - Commercial/Industrial Construction Only (after October 2020) -
- Towns County Water Authority will collect sewer fees and rent property to the City of Hiwassee on their service customers*

Source: Service Delivery Strategy Document, Towns County, October, 1998, Updated April 28, 2011, Revised November 2020

This map was prepared by the Georgia Department of Transportation, Office of Planning and Research, in cooperation with the Georgia Department of Natural Resources, Office of Forest Management, and the Georgia Department of Community Development, Office of Planning and Research.

Exhibit B





SERVICE DELIVERY STRATEGY

FORM 2: Summary of Service Delivery Arrangements

Instructions:

Make copies of this form and complete one for each service listed on FORM 1, Section III. Use exactly the same service names listed on FORM 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

COUNTY: TOWNS COUNTY

Service: Recreation

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): **Towns County**
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.):
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.):
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.):
- Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.):

2. In developing this strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- Yes (if "Yes," you must attach additional documentation as described, below)
- No

If these conditions will continue under this strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority</i>	<i>Funding Method</i>
Towns County	General Fund and SPLOST

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

The Towns County Government maintains a county-wide recreation department located in the unincorporated area that provides programs and facilities to all residents. The county has a multi-functional gym/conference room which houses a work-out room, 2 basketball gyms, and a walking track available to residents at no charge. The county also has a beach, child's playground, tennis courts, and a pickleball complex open to all residents, both incorporated and unincorporated, at no charge. This is funded with county general fund and SPLOST funds

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name</i>	<i>Contracting Parties</i>	<i>Effective and Ending Dates</i>
Recreation SDS	Towns County; Hiawassee; Young Harris	11/01/2021 10/31/2031

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

7. Person completing form: **Andrea Anderson, Deputy Clerk**
 Phone number: **706-896-2276** Date completed: August 5, 2021

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:
CLIFF BRADSHAW, COMMISSIONER 706-896-2276; LIZ ORDIALES, MAYOR OF HIAWASSEE 706-896-2203; ANDREA GIBBY, MAYOR OF YOUNG HARRIS 706-379-3171

SECTION - 4

(Page 80-81)



SERVICE DELIVERY STRATEGY

FORM 3: Summary of Land Use Agreements

Instructions:

Answer each question below, attaching additional pages as necessary. Please note that any changes to the answers provided will require an update of the service delivery strategy. If the contact person for this service (listed at the bottom of this page) changes, this should be reported to the Department of Community Affairs.

COUNTY:Towns County

1. What incompatibilities or conflicts between the land use plans of local governments were identified in the process of developing the service delivery strategy?
NONE

2. Check the boxes indicating how these incompatibilities or conflicts were addressed:

- Amendments to existing comprehensive plans
- Adoption of a joint comprehensive plan
- Other measures (amend zoning ordinances, add environmental regulations, etc.)

If "other measures" was checked, describe these measures:
Describe "Other" Measures Here

NOTE:
If the necessary plan amendments, regulations, ordinances, etc. have not yet been formally adopted, indicate when each of the affected local governments will adopt them.

3. What policies, procedures and/or processes have been established by local governments (and water and sewer authorities) to ensure that new extraterritorial water and sewer service will be consistent with all applicable land use plans and ordinances? Prior to beginning a service or capital expansion in another jurisdiction, each affected local government will receive each others plans/ordinances, as necessary, and meet before such service or facility expansions occurs. New intergovernmental agreements will be executed when necessary and legal remedies sought as a last resort.

4. Person completing form: **Andrea Anderson**

Phone number: **(706)896-2276** Date completed: 10/29/21

5. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

CLIFF BRADSHAW, COMMISSIONER 706-896-2276; LIZ ORDIALES, MAYOR OF HIAWASSEE 706-896-2203; ANDREA GIBBY, MAYOR OF YOUNG HARRIS 706-379-3171

DISPUTE RESOLUTION PROCESS REGARDING ANNEXATION AND
PROPOSED ZONING AND LAND USE

O.C.G.A. § 36-36-110 through O.C.G.A. § 36-36-119 set forth the notice requirements and procedures for resolving disputes between governing authorities relative to annexation. Said code section(s) shall be the procedure for resolution of such disputes and is herein incorporated by reference.

SECTION - 5



copy



SERVICE DELIVERY STRATEGY
FORM 4: Certifications

Instructions:

This form must, at a minimum, be signed by an authorized representative of the following governments: 1) the county; 2) the city serving as the county seat; 3) all cities having a 2010 population of over 9,000 residing within the county; and 4) no less than 50% of all other cities with a 2010 population of between 500 and 9,000 residing within the county. Cities with a 2010 population below 500 and local authorities providing services under the strategy are not required to sign this form, but are encouraged to do so.

COUNTY: TOWNS COUNTY

We, the undersigned authorized representatives of the jurisdictions listed below, certify that:

1. We have executed agreements for implementation of our service delivery strategy and the attached forms provide an accurate depiction of our agreed upon strategy (O.C.G.A 36-70-21);
2. Our service delivery strategy promotes the delivery of local government services in the most efficient, effective, and responsive manner (O.C.G.A. 36-70-24 (1));
3. Our service delivery strategy provides that water or sewer fees charged to customers located outside the geographic boundaries of a service provider are reasonable and are not arbitrarily higher than the fees charged to customers located within the geographic boundaries of the service provider (O.C.G.A. 36-70-24 (20); and
4. Our service delivery strategy ensures that the cost of any services the county government provides (including those jointly funded by the county and one or more municipalities) primarily for the benefit of the unincorporated area of the county are borne by the unincorporated area residents, individuals, and property owners who receive such service (O.C.G.A. 36-70-24 (3)).

JURISDICTION	TITLE	NAME	SIGNATURE	DATE
<u>HIAWASSEE</u>	MAYOR	LIZ ORDIALES	<i>Liz Ordiales</i>	9-28-21
<u>TOWNS COUNTY</u>	COMMISSIONER	CLIFF BRADSHAW	<i>Cliff Bradshaw</i>	9-29-21
<u>YOUNG HARRIS</u>	MAYOR	ANDREA GIBBY	<i>Andrea Gibby</i>	9-29-21

SECTION - 6

INTERGOVERNMENTAL AGREEMENTS

- | | |
|--|--|
| 1. Joint Development Authority Agreement | Towns, Union, Fannin County |
| 2. Statewide Mutual Aid Agreement | Towns County, Young Harris, Hiawassee, & GEMA |
| 3. Election Agreement | TC Board of Election/Registrars and Hiawassee & TC |
| 4. Mutual Aid Agreement | Towns County EMS and Clay County EMS |
| 5. Mutual Aid Agreement (Automatic Response) | TC Fire and Rescue and UC Fire Rescue |
| 6. Mutual Aid Agreement (Automatic Response) | TC Fire and Rescue and Warne NC Fire/Rescue |
| 7. GA. Indigent Defense Service Agreement | Towns, Union, Lumpkin, and White County |
| 8. 2020 Wholesale Water Agreement | Hiawassee & TC Water and Sewer Authority |
| 9. Local Emergency Operations Plan | Towns County |
| 10. Intergovernmental Contract (SPLOST) | Towns County, Hiawassee, and Young Harris |
| 11. Ten-Year Solid Waste Plan | Towns County, Hiawassee, and Young Harris |
| 12. Enotah Circuit Agreement | Towns, Union, Lumpkin, and White County |
| 13. Memo of Agreement in Mediation | Towns County and Hiawassee |
| 14. Consent Order | Towns County and Young Harris |
| 15. Lease for COC Building | Towns County and Towns County Chamber |
| 16. Joint Development Authority | Towns County, Young Harris, & Hiawassee |
| 17. Agreement for Economic Development Service | Towns County, Young Harris, & Hiawassee |
| 18. Management Agreement | Georgia Mountain Fair Authority & GMF, INC |
| 19. Lease as Amended | Towns County, GA Mtn Fair Authority, & TVA |
| 20. Contract for Extension Services | Towns County & UGA Board of Regents |
| 21. Memorandum of Agreement for Mutual Aid | Hiawassee Police Dept & Y.H. College Police |
| 22. Hazard Mitigation Plan | Towns County, Young Harris, & Hiawassee |
| 23. Comprehensive Plan | Towns County, Young Harris, & Hiawassee |

SECTION - 7

**IN THE SUPERIOR COURT OF TOWNS COUNTY
STATE OF GEORGIA**

TOWNS COUNTY GEORGIA)	Civil Action File No.
vs.)	11-CV-62 MM
CITY OF YOUNG HARRIS)	2011-CV-99-LA
and CITY OF HIAWASSEE)	

*Towns County, Georgia
Entered
2-15-12
Cecil Dye
Clerk Superior Court*

CONSENT ORDER

COMES NOW, the parties of Towns County, Georgia, City of Hiawassee, and City of Young Harris, in the above referenced matter stipulate and agree as follows:

1.

Towns County and the municipalities located therein were due to update their Service Delivery Strategies ("SDS") by February 28, 2011.

2.

Pursuant to Georgia's Service Deliver Act, O.C.G.A. 36-70-20, each county and its municipalities must agree to a Service Delivery Agreement and Strategy approved by the Georgia Department of Community Affairs in order to qualify for any grant, loan, or permitting program administered by the State Government.

3.

OCGA § 36-70-25.1 (c) provides, "If a county and the affected municipalities in the county are unable to reach an agreement on the strategy prior to the imposition of the sanctions provided in Code Section 36-70-27, a means for facilitating an agreement through some form of alternative dispute resolution shall be employed. Where the alternative dispute resolution action is unsuccessful, the neutral party or parties shall prepare a report which shall be provided to each

governing authority and made a public record. The cost of alternative dispute resolution authorized by this subsection shall be shared by the parties to the dispute pro rata based on each party's population according to the most recent United States decennial census. The county's share shall be based upon the unincorporated population of the county. Towns County and the affected municipalities have attempted alternative dispute without success.

4.

In accordance with OCGA § 36-7-25.1 et. seq., on April 26, 2011, Petitioner and Respondents entered into Mandatory Mediation Pursuant to the Service Delivery Act, OCGA § 36-70-20, et seq. Petitioner and Respondent, City of Hiawassee, entered into an agreement during said mediation which was made an order of this court on August 3, 2011.

5.

Petitioner and Respondent, City of Young Harris, failed to reach an agreement at the mediation referenced, supra, and therefore, in accordance with OCGA § 36-70-20 et. Seq., proceeded to hearing on the outstanding issues before this court on August 3, 2011.

6.

Following a presentation of evidence by Petitioner, Towns County, Georgia, and Young Harris, Georgia, entered into negotiations and reached an agreement as to the outstanding issues. The outstanding issues were the service delivery area for water, and matters related to fire protection which is being provided by Towns County. An agreement on the remaining issues was announced to the court and ordered to be incorporated into this order. Attached as Exhibit "A" are pages 94 through 98 of the transcript (T) which transcribes the announcement to the court of the agreement between Towns County and the City of Young Harris. Exhibit "A" is incorporated herein as if fully set forth.

Service Delivery Area for Water Service

- A. The parties agreed the Service Delivery Area for the City of Young Harris is to be the City of Young Harris' present delivery area, which the City of Young Harris shall maintain. (T - Page 94, Lines 7 through 17). The area presently being served by the City of Young Harris shall be within its corporate boundaries and the area outside of the city corporate boundaries where water service is presently being provided by the city. The service delivery area is represented by the "Burnt Orange" area on the attached Exhibit "B," presented as Plaintiff's Exhibit One (1) during the hearing.
- B. Should Young Harris wishes to provide water service outside of its corporate boundaries and outside of the area the City is presently serving, as represented by the "Burnt Orange" area on the attached Exhibit "B", the City of Young Harris shall ask the commissioner, who shall determine who can best provide services to the consumer. The Commissioner may require a rate study to determine who can best provide the service, for which the City of Young Harris can provide. (T - Page 94, Lines 7 through 24).
- C. If some person (consumer) wants water service to be provided by the City of Young Harris, outside of the City of Young Harris' present delivery area, the person shall go to the commissioner and the commissioner shall determine who can provide the best water service. (Page 95, Line 1 through 3).

Service Delivery for Fire Protection and Granting a Variance Above Thirty-Five Feet

- A. Towns County shall remain the fire service provider for all of Towns County. (T - Page 95, Lines 5 through 6).
- B. Should an application for a building above thirty five (35) feet in height within the corporate boundaries of the City of Young Harris be requested and the City of Young

Harris shall choose to consider the application for a building above thirty-five (35) feet in height other than within the "Overlay District" (a copy of the Overlay District Ordinance is attached as Exhibit "C" and incorporated herein by reference as if fully set forth) the City of Young Harris will consult with the commissioner. The City of Young Harris shall give the commissioner formal written notice of the application for a building permit of a building higher than thirty-five (35) feet in height which the City of Young Harris is considering. Discretion in granting a building permit for a building above the thirty-five (35) foot height shall remain with the City of Young Harris. (T, Page 95, Lines 7 through 18).

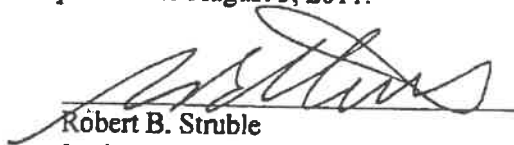
- C. In the event the City of Young Harris chooses to grant a building permit for a building above thirty-five (35) feet in height outside of the Overlay District the commissioner, at his discretion, may then change the fire districts of Towns County whereby he could contract with Young Harris for fire services. The Commissioner would not be obligated to include the City of Young Harris as part of the Towns County fire district for ISO ratings and budget and other considerations. (T- Page 95, Lines 10 through 25).

NOW THEREFORE IT IS ORDERED:

The agreed upon terms and stipulations contained within this Consent Order shall be made the final Order of this Court in the referenced numbered cases and shall be a part of the Service

Delivery Area Strategy for Towns County, Georgia, Hiawassee, Georgia, and Young Harris,
Georgia.

So Ordered this 15th day of February, 2012, nunc pro tunc to August 3, 2011.



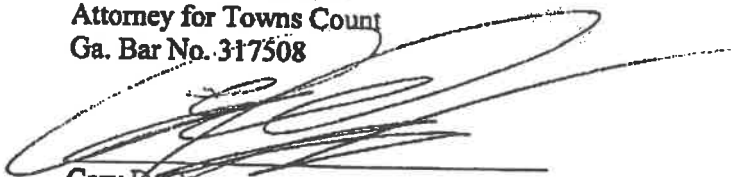
Robert B. Struble
Senior Judge

Sitting by Designation

Order Prepared and Reviewed by:



Cadman Robb Kiker, Jr.
Attorney for Towns County
Ga. Bar No. 317508



Cary M. Cox
Attorney for Young Harris
Ga. Bar No. 192295

"Exh 2A A"

Towns County, Georgia

Entered

2-15-12

Cecil Dye

Clerk Superior Court

1 MR. COX: What time?

2 THE COURT: One o'clock.

3 (After a lunch recess, proceedings were continued as
4 follows:)

5 THE COURT: All right. We're reconvened.
6 Announcement?

7 MR. KIKER: Yes, sir. We have an announcement. If I
8 may, Mr. Cox, as to the first issue, as to the water and
9 sewer service delivery area, the City of Young Harris at
10 this date at this time does not ask for or want the pink
11 area, so currently --

12 THE COURT: Including that area that is outlined?

13 MR. COX: The pink area.

14 THE COURT: Oh, the pink area.

15 MR. KIKER: So we will default back to the burnt
16 orange area, which is their present, and that's what they
17 will maintain.

18 THE COURT: That's the answer to that one.

19 MR. KIKER: Yes, sir.

20 MR. COX: As a matter of law, we have discussed this.
21 If there's some reason for the City of Young Harris to go
22 into the pink area, we have a duty to ask the commissioner
23 and at that point we might provide a rate study or
24 whatever. He can contract with us or not.

5 THE COURT: Okay.

1 MR. KIKER: Yes, sir. To be -- if somebody in that
2 area right there asked for water service, they come to the
3 commissioner, he finds out who can provide that best.

4 THE COURT: Okay. What's the next one?

5 MR. KIKER: On the fire district, Towns County will
6 remain the fire service provider for all of Towns County
7 with this one proviso: that if the City of Young Harris
8 chooses to grant -- to consider a variance on the building
9 height --

10 THE COURT: Over 35 feet.

11 MR. KIKER: -- over 35 feet, yes, sir --

12 MR. COX: Outside of the overlay district.

13 MR. KIKER: -- outside of the overlay district of the
14 college, then what will happen is they will consult the
15 commissioner with that.

16 MR. COX: Giving him formal written notice.

17 MR. KIKER: Formal written notice. The discretion on
18 that variance will still remain with the city. He has no
19 say-so over whether they can grant the variance. If they
20 choose to grant such a variance, the commissioner at his
21 discretion may then change the fire districts of Towns
22 County whereby he could agree to contract with Young Harris
23 for services or provide Good Samaritan at his discretion or
24 mutual aid, but he would not be obligated to include them
5 as part of the fire district for the ISO rating and budget

1 and other considerations.

2 THE COURT: Is that agreed to by the City of Young
3 Harris?

4 MR. COX: I have stated this to Mr. Kiker, and I have
5 some concern with that, not that we disagree with that,
6 Judge. In fact, we agree 100 percent with that.
7 Collateral to do that, that smacks in the face of what the
8 intention of the service delivery -- although you can
9 contract with that -- I just want to make sure that the way
10 that we write that doesn't somehow violate some
11 constitutional matters that may be there that for some
12 reason are itching me and I can't tell the Court what those
13 all are right now.

14 THE COURT: All right. You all get your pencils and
15 papers out and I'll give you my address.

16 163 Willowdell, W-I-L-L-O-W-D-E-L-L, Drive, Toccoa,
17 and the zip is 30577.

18 Now, who's going to prepare the agreement?

19 MR. COX: That needs to be addressed, Judge.
20 Mr. Kiker has to take his son to William and Lee to law
21 school. Good for him. He is then going -- I believe he's
22 being activated, is that not correct?

23 MR. KIKER: Possibly. I believe so.

24 MR. COX: We are going to do the best we can to have
25 it to the Court within a month.

1 THE COURT: Who's going to be preparing it?

2 MR. COX: Mr. Kiker is.

3 THE COURT: And then submit it to me after you've
4 signed off on it.

5 MR. KIKER: Yes, sir.

6 MR. COX: Yes, sir.

7 THE COURT: And if there's a dispute, then you submit
8 to me what your dispute is and then we'll get a copy of
9 what Mr. Kiker has announced and I'll try to follow what
10 you all have agreed to.

11 MR. KIKER: Yes, sir. Your Honor, if I may also just
12 for the protection of all parties -- and I'm not sure if
13 the City of Hiawassee is still here -- can we ask that the
14 Court make part of this order today that, what do we call
15 it, the extension for --

16 MR. STANCIL: The abeyance of the penalties enacted by
17 the State. We are acting under the ordinance or your order
18 where the State is being held in abeyance. We want to make
19 that permanent and apply it to all parties based on the
20 agreement until such time as we can actually submit the SDA
21 document.

22 THE COURT: Okay. Now, Mr. Stancil -- well, the
23 attorneys sign off on it as well.

24 MR. KIKER: Yes. Yes. Very good. Thank you, sir.

5 THE COURT: Now, let me say how I appreciate you all

1 resolving this matter. It's always better for parties to
2 resolve. Nobody knows what the judge is going to do.
3 'Cause I don't know what I'm going to do at this point.
4 This way by agreeing and settling, you at least get most of
5 what you want, and that's what's important.

6 I also think it's important, we see enough up in
7 Washington about governing bodies bickering and I don't
8 believe that the publicity or the actions of the dispute,
9 it would help the people of this county. I believe they
10 want the governing bodies to get along and I think you owe
11 that responsibility insofar as you're able.

12 Of course, I understand you may not be able at times
13 and I don't fault anybody for that, but I think you've used

14 your best efforts to try to resolve the issues. I thank

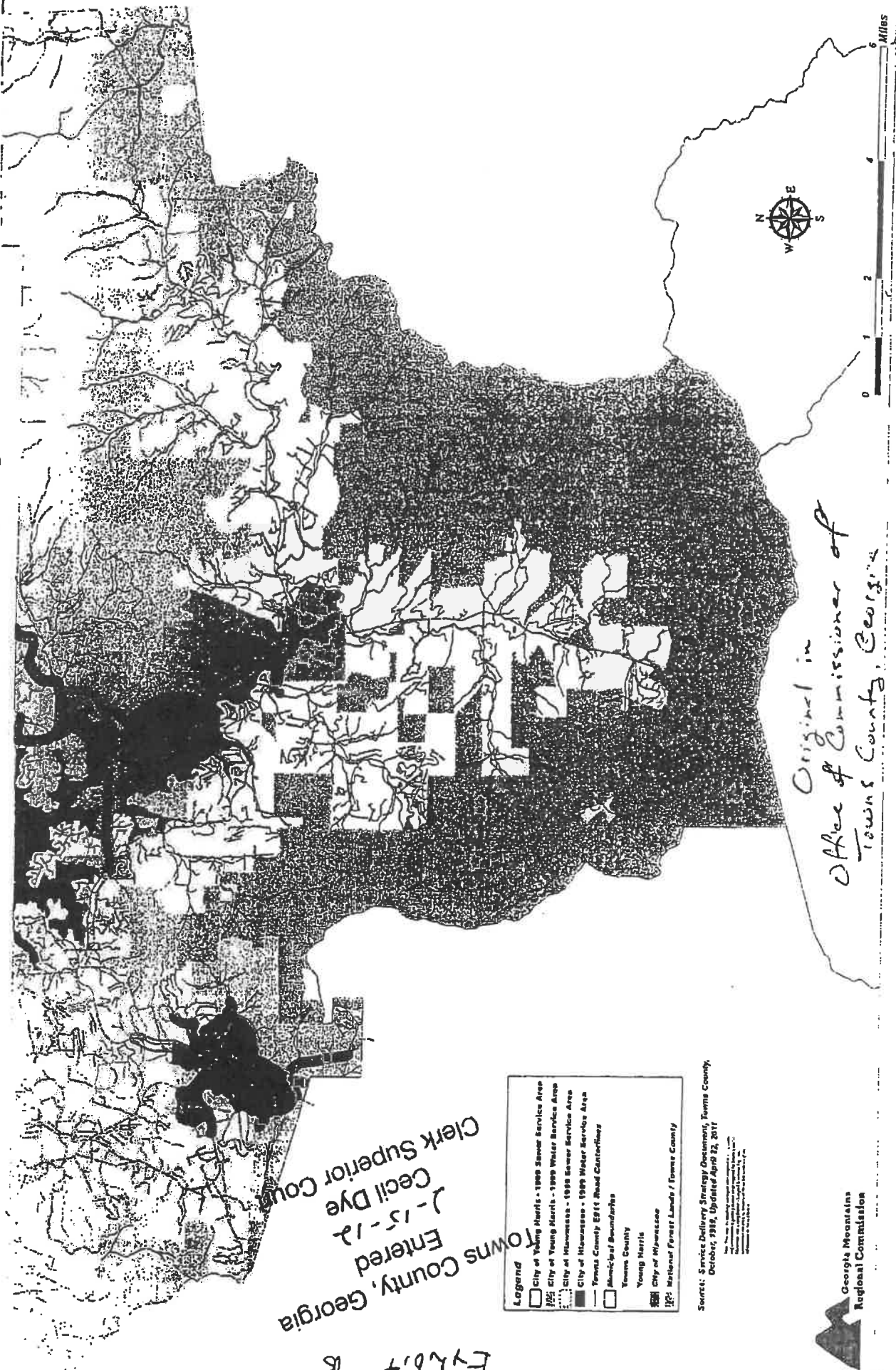
15 you.

16 On behalf of the citizens of Towns County, I'm glad
17 there was no blood letting.

18 MR. COX: There was a little.

19 THE COURT: You don't have to make me a CD.
20
21
22
23
24
25

Towns County, Georgia 1999 and 2011 Water and Sewer Service Delivery Areas



Entered
Georgia
Cecil Dye
2-15-12
Clerk Superior Court

- Legend**
- City of Young Harris - 1999 Sewer Service Area
 - City of Young Harris - 1999 Water Service Area
 - City of Marietta - 1999 Sewer Service Area
 - City of Marietta - 1999 Water Service Area
 - Towns County E911 Road Centerlines
 - Municipal Boundaries
 - Towns County
 - Young Harris
 - City of Marietta
 - National Forest Lands / Towns County

Source: Service Delivery Strategy Document, Towns County, October, 2010, Updated April 22, 2011

Original in
Office of Commissioner of
Towns County, Georgia



F.V.L. 6.17 "R"

Exhibit "C"

CITY OF YOUNG HARRIS

P.O. BOX 122
YOUNG HARRIS, GA. 30582

Towns County, Georgia

Entered

2-15-12

Cecil Dye

Clerk Superior Court

STATE OF GEORGIA
COUNTY OF TOWNS
CITY OF YOUNG HARRIS

I, SHIRLEY B. JARRARD, do hereby certify that I am Clerk of the City of Young Harris, and as such certify that the foregoing is a true and correct copy of the ordinances of the City of Young Harris, as the same appears in the records of the Mayor and Council of the City of Young Harris, Georgia.

Witness my hand and seal of office, this 14th day of February, 2012.

Shirley B. Jarrard

Shirley B. Jarrard, City Clerk
City of Young Harris, Georgia

Exhibit A

Overlay District
for Zoning Purposes of the Campus of Young Harris College

1) Zone A (highlighted in green color on tax map) – Core Campus:

- Includes central campus properties that do not have frontage on U.S. Highway 76
- Subject to City's zoning ordinance, with these exceptions:
 - Building height – 55 feet, measured as required in Section 4.8
 - Signage -- Within Zone A, the College campus shall not be subject to the Sign Ordinance, nor shall the College be required to apply for sign permits nor pay permit fees for signs placed within Zone A. The safety and nuisance aspects of the City's sign ordinance shall be applicable to Zone A of the College Overlay District (specifically Section 1.5(2)(Illumination), Section 1.6 (1, 2, 4)(Safety & Construction Standards), Section 1.7 (Prohibited Signs), Section 1.8 (Sign and Sign Structure Maintenance)).
 - Trees – The College acknowledges the importance and desirability of planting and maintaining significant trees throughout the College campus. However, the campus size makes application of the City's Tree Protection ordinance impracticable.

Accordingly, within Zone A the Tree Protection ordinance shall not apply, but the

College shall make reasonable efforts to save and protect all significant trees, and whenever a significant tree is required to be removed, the College shall within six months replace it on the campus with trees having a total density equal to two (2) times the value in inches of the tree that is removed. The college shall be required to provide notice to the City of removal of significant trees and upon the replacement thereof.

- Off-street loading and unloading- Within Zone A, for all new buildings at which the commercial loading or unloading of packages, freight, or other materials or supplies shall occur, the College shall provide adequate space for the loading and unloading of vehicles so that no public street shall be blocked by such loading or unloading. For other new buildings within Zone A at which periodic loading and unloading shall occur (as in the case of residence halls), the College shall provide adequate space for temporary loading and unloading by College employees and students off of public streets.

- The following sections of the City's Zoning Ordinance would not apply to Zone A of the College Overlay District: Section 3.6 (Height & density), Section 3.7 (Lot size & occupancy), Section 3.8 (Yards & other spaces), Section 3.9 (Number of buildings per lot), Section 3.10 (Public Street frontage), , Section 3.15 (Off-street loading and unloading spaces), Section 4.8 (Area, setback and height requirements), Article V (Tree Protection – except as stated in "Trees" section above), and the Sign Ordinance (except as stated in "Signage" section above).

2) **Zone B (highlighted in Blue on tax map) – Extended Campus**

- Includes campus properties that front U.S. Highway 76 and adjoin residential neighborhoods
- Subject to City's zoning ordinance, with these exceptions:
 - **Building height** – a building in Zone B shall be allowed up to a height of 40 feet, measured as required in Section 4.8
 - **Signage** -- Within Zone B, the College campus shall not be subject to the Sign Ordinance nor required to apply for sign permits or pay permit fees for signs placed within Zone B, except when a sign will be located within 50 feet of the center line of U.S. Highway 76, or within fifty (50) feet of any residential property as measured by the closest point of the sign to the residential property. Within such 50-foot zone, the College shall not erect signs that exceed 15 feet. The safety and nuisance aspects of the City's sign ordinance shall be applicable to Zone B of the College Overlay District (specifically Section 1.5(2)(Illumination), Section 1.6 (1, 2, 4)(Safety & Construction Standards), Section 1.7 (Prohibited Signs), Section 1.8 (Sign and Sign Structure Maintenance)).
 - **Trees** – The College acknowledges the importance and desirability of planting and maintaining significant trees throughout the College campus. However, the campus size makes application of the City's Tree Protection ordinance impracticable. Accordingly, within Zone B the Tree Protection ordinance shall not apply except for those parts of Zone B that are located within 50 feet of the center line of U.S. Highway 76. Nevertheless, the College shall make reasonable efforts to save and protect all significant trees, and whenever a significant tree is required to be removed, the College shall within six months replace it on the campus with trees having a total density equal to two (2) times the value in inches of the tree that is

removed. The college shall be required to provide notice to the City of removal of significant trees and upon the replacement thereof.

- **Off-street loading and unloading**- Within Zone B, for all new buildings at which the commercial loading or unloading of packages, freight, or other materials or supplies shall occur, the College shall provide adequate space for the loading and unloading of vehicles so that no public street shall be blocked by such loading or unloading. For other new buildings within Zone B at which periodic loading and unloading shall occur (as in the case of residence halls), the College shall provide adequate space for temporary loading and unloading by College employees and students off of public streets.
- **Setback**— Within Zone B of the College Overlay District, all buildings shall be subject to a 50 foot setback from the centerline of any public road or street adjacent thereto. Additionally, all buildings constructed in Zone B on property that directly adjoins residential property shall be subject to a 50 foot setback which shall be measured from the closest point of the building or improvement located in Zone B to the closest point of the property line of any residential property adjacent thereto which is not owned by Young Harris College. The College shall adhere to all buffer requirements as set forth in Section 4.9 of the City's Zoning Ordinance, however, the 10 foot buffer and visual barrier shall be located within the aforementioned 50 foot

setback.

- The following sections of the City's Zoning Ordinance would not apply to Zone B of the College Overlay District: Section 3.6 (Height & density), Section 3.7 (Lot size & occupancy), Section 3.8 (Yards & other spaces), Section 3.9 (Number of buildings per lot), Section 3.10 (Public Street frontage), , Section 3.15 (Off-street loading and unloading spaces), Section 4.8 (Area, setback and height requirements), Article V (Tree Protection – except as set forth in the "Trees" section above), and the Sign Ordinance (except as set forth in the "Signage" section above).
- All buildings constructed within Zone B on property that directly adjoins residential property shall be subject to a 50foot buffer on which no structures (buildings or parking lots) shall be constructed. Such buffer may be used for placement of underground utilities, placement of the fence or plant screen otherwise required as a buffer by this ordinance, landscaping and underground irrigation systems, sculpture, sidewalks, driveways that are used for emergency or temporary access, picnic tables and cookout areas, parks, trails, downcast lighting that conforms to the zoning ordinance, and other such passive uses that would not be likely to generate noise or disturbances within such 50 foot area. It is

specifically understood and agreed the driveways and/or sidewalks shall not be customarily used for vehicular traffic, but shall be used for vehicles during move in and move out periods at the beginning and end of school sessions, with barriers placed to prevent traffic at other times.

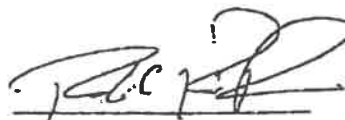
3) **Parcels 91 and 92** of the tax map which are owned by the College and are part of the College campus shall not be subject to the Sign Ordinance nor required to apply for sign permits or pay permit fees for signs placed within parcels 91 and 92, except when a sign will be located within 50 feet of any residential property as measured from the closest point to of the sign and the residential property. Within such 50-foot zone, the College shall not erect signs that exceed 15 feet. The safety and nuisance aspects of the City's sign ordinance shall be applicable to Parcel 91 and 92 (specifically Section 1.5(2)(Illumination), Section 1.6 (1, 2, 4)(Safety & Construction Standards), Section 1.7 (Prohibited Signs), Section 1.8 (Sign and Sign Structure Maintenance)).

MEMORANDUM OF AGREEMENT IN MEDIATION

- 1) Towns County and the City of Hiwassee agree that a long-term agreement has been reached with the TCWA whereby the city will be paid cost from the sale of wholesale water. The city agrees the differential rate will be set at 12.00% for a period of no less than 24 months from the effective date of any wholesale agreement. At the end of 24 months, the city will re-evaluate the differential rate based on a current Cost Allocation Report consistent with the Hiwassee Water Production cost Allocation Report dated May, 2010.
- 2) Attached hereto as Exhibit "A" is language agreed to by Towns County and Hiwassee relating to the 35 foot building limitations now in effect.
- 3) Attached hereto as Exhibit "B" is a Map for the Hiwassee Service Delivery Area for Water and Sewer Service. The County and City agree to said service delivery area for Hiwassee.

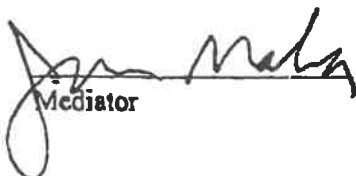
Agreed to the 26th day of April, 2011.


Commissioner, Towns County


Attorney, Towns County


City Manager, Hiwassee


Attorney, City of Hiwassee


Mediator

SDS FORM 2, continued

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

Local Government or Authority	Funding Method
Towns County	Fire Tax Revenue

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

Fire & Rescue Services are provided by Towns County in the unincorporated and the incorporated areas of this community. The Towns County Fire Rescue Department is a paid/on call agency comprised of a small paid staff supplemented by trained and State certified volunteers. These members respond to a wide array of emergencies from six strategically located and equipped fire stations sited throughout the county. Whenever an emergency occurs, the closest fire station and members respond, supplemented by additional stations and members as the incident and protocol dictates. The Department also provides first responder medical service, backing up the County's EMS Department. Fire & Rescue Services are funded through a voter approved Special Fire Tax of .5 mills (which is adjusted by a roll back when required by state law to avoid an artificial tax increase due to exceptionally high tax assessment increases.) This rate is applied against all taxable properties with in Towns County including the municipalities and is used to fund the Department. Some Fire and Rescue funding was also included in the county's list of SPLOST projects and approved by the voters. The County and the City of Hiwassee currently has a 35-foot building height code that limits the height of any newly constructed buildings to 35 foot according to ISO guidelines for determining building heights. With the limited exception of Young Harris College, Young Harris has a 35-foot building height code that limits the height of any newly constructed building according to ISO guidelines. The County and each city will maintain the 35-foot building height code as each now exists in place during the term of this Agreement. Each local government will vigorously defend this building limitation if subject to judicial review.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name	Contracting Parties	Effective and Ending Dates

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Local Legislation passed in 2005 for .500 mills of property tax to be collected to fund a paid fire department. ???

Person completing form: **Andrea Anderson, Deputy Clerk**
 Phone number: 706-896-2276 Date completed: October 19, 2010

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government

TOWNS COUNTY
STATE OF GEORGIA

**2020 INTERGOVERNMENTAL AGREEMENT BETWEEN THE CITY OF
HIAWASSEE AND THE TOWNS COUNTY WATER AND SEWER AUTHORITY**

This 2020 Intergovernmental Agreement (“IGA”) is hereby made effective this 31st day of October, 2020 by and between the City of Hiawassee, Georgia (“City”), a municipal corporation of the State of Georgia, and Towns County Water and Sewer Authority (hereafter “the Authority”), a political subdivision of the State of Georgia.

WHEREAS, the City and the Authority distribute water to the citizens and entities within their respective jurisdictions pursuant to previously negotiated agreements; and

WHEREAS, the City operates and maintains a water treatment facility (the “Water Plant”) and produces finished water for distribution by the City and the Authority; and

WHEREAS, the City delivers finished water to the Authority at four metered delivery points including one located near the intersection of US 76 and SR 288/Sunnyside Road; and

WHEREAS, the City and the Authority are authorized by law to enter into intergovernmental agreements for the provision of water and sewer services;

NOW, THEREFORE, in consideration of the mutual covenants and agreements set forth herein, and other good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged by each party, the City and the Authority hereby agree as follows:

1. **Term.** The term of this IGA shall be ten (10) years and shall expire on October 31, 2030.
2. **Joint Obligations.**
 - a.) The 2020 - 2021 wholesale water rate for the Allowable Usage (675,000 gallons per day) charged by the City to the Authority and paid by the Authority to the

City will be \$2.12 per thousand gallons, which includes the wheeling fee of \$0.29 and will be charged based upon gallonage actually delivered as determined from delivery point master meter readings. This rate shall go into effect for the November 2020 billing for October 2020 usage and shall remain in effect until modified as set forth in sub-section (c) below.

- b.) The 2020 - 2021 wholesale water rate for gallonage over the Allowable Usage will be \$2.54 per thousand gallons, which includes the wheeling fee (i.e. 20% more than the wholesale water rate for the Allowable Usage). This rate shall go into effect for the November 2020 billing for October 2020 usage and shall remain in effect until modified as set forth in sub-section (c) below.
- c.) The City may adjust the wholesale water rate no more than once each year based upon an increase or decrease in the cost of operations for the Water Plant beyond the cost of operations for the Water Plant in 2020. The City and Authority will have at least two (2) meetings per year, with at least one (1) meeting in March and at least one (1) meeting in September. At the September meeting, the parties will set the rate for the upcoming year based upon the costs of operation of the Water Plant for the prior fiscal year (ending June 30). Any change in the rate will take effect at the November billing (for October usage) and will continue through the following October billing (for September usage). Unless mutually agreed to the contrary, the Authority will send the Chairman and a Board member selected by the City and the City will send the Mayor and a Council member selected by the Authority to the meetings. The meetings may also be attended by legal counsel for each party. The rate will be set according to the methodology shown in the

spreadsheet attached hereto as Exhibit A and the rate paid by the City will be equal to the rate paid by the Authority. The cost of operations (expenses) upon which the rate is based shall not include any debt payments (principal and/or interest) made by the City or any capital improvements made at the Water Plant other than those depreciated over their useful life per GASB or other applicable governmental accounting standards. The cost of operations upon which the rate is based shall include an expense reserve equal to six months of operational expense (excluding the reserve). To the extent that the expense reserve is not used during the fiscal year by the City to cover expenses exceeding revenues, the City may apply any expense reserve amount remaining at fiscal year-end to reduction of any existing debt owed solely related to the capital improvements made that relate exclusively to the Water Plant (such as, by way of example only, a clear well constructed off the Plant site). The City may in its discretion choose to take only that portion of the reserve contributed by the Authority, which shall be separately accounted for, to pay debt owed solely related to capital improvements made that relate exclusively to the Water Plant. Any portion of the expense reserve contributed by the Authority not used for operational expenses or for existing debt owed solely related to capital improvements made that relate exclusively to the Water Plant at fiscal year-end will be rolled over into the expense reserve for the following fiscal year. The rollover amount will decrease the Allocation of Operating Revenue Reserve used in Exhibit A to calculate the wholesale rate that applies to both participants for the following year. The City will continue to keep accounting records for the Water Plant that will be available for the Authority to

review upon reasonable request.

- d.) The City and Authority will serve water customers in accordance with the 2011 Service Delivery Agreement Map other than as set forth in sub-section (e) below. As to sewer customers, the City will be given additional sewer territory beyond what is shown in the 2011 Service Delivery Agreement Map consisting of all sewer customers fronting on State Route 76 from the City limits west to the 515 corridor, and north up State Route 17 into the Industrial Park as will be shown on the new map drawn by Georgia Mountains Regional Commission (the "New City Sewer Territory"), attached hereto as Exhibit B.
- e.) The City may provide water service to new commercial sewer customers (the "New City Commercial Water and Sewer Customers") connected to water and sewer service for the first time after the effective date of this IGA in the New City Sewer Territory. "New City Commercial Water and Sewer Customers" is defined as a commercial customer other than the Authority itself with a newly constructed building with a new water and sewer service connection, which new service connections did not previously exist at that address. Existing Authority commercial water customers and all Authority residential customers with City sewer connections now existing or in the future will remain or become Authority water customers.
- f.) There are three existing undeveloped sites that have been provided water service in the past by the Authority that are not current Authority customers due to discontinuation of usage that are located in the area shown as the New City Sewer Territory. In order to avoid any future dispute over these three sites, the parties

agrec that these sites shall be handled as follows: Water service to 3906 US Highway 76, Young Harris, Georgia 30582 (tax parcel 0019 025) will be provided by the Authority and any water customers located at this location will be Authority water customers and City sewer customers. Water and sewer service to 3921 US Highway 76, Young Harris, Georgia 30582 (tax parcel 0019 096) and 3995 State Highway 339, Young Harris, Georgia 30582 (tax parcel 0018 003) will be provided by the City and any water and sewer customers located at these two locations will be City water and sewer customers.

- g.) The City will bill and be responsible for causing the installation, maintenance and repairs related to water service lines from meter connection to user, but may require the customer to be responsible for those actions in the same manner as the City's other water customers. The City will be responsible for the water meters and ERTs (encoder receiver transmitter) and the sewer infrastructure serving the New City Commercial Water and Sewer Customers. The Authority will continue to own, maintain and repair all water infrastructure in the New City Sewer Territory. As to each New City Commercial Water and Sewer Customers, the City and the Authority will cooperate in installing the meter onto the Authority line as follows: the City will notify the Authority of the installation which shall be of a City meter at City expense; the Authority has the right to be present and verify that the installation is proper; any damage to Authority infrastructure caused by City actions shall be repaired or paid for by the City at the Authority's option; the City will deduct the gallonage used by all New City Commercial Water and Sewer Customers and lost by the City when making a connection on a

monthly basis from the amount the City bills the Authority on a monthly basis on a last gallons used first credit basis (i.e., if there is a 20% surcharge for gallonage over the Allowable Usage, the amount deducted reduces the surcharged gallonage first). All connections for New City Commercial Water and Sewer Customers will be made on the same side of the road as the existing Authority water line and the meter placed at that connection. Any jack and bore cost or expenses incurred to run under a road to serve the opposite side of the road from the existing Authority water line will be at City expense.

3. Obligations of the City.

The City of Hiawassee shall have the following obligations:

- a) The City will continue to operate the Water Plant but will guarantee to supply the Authority with reserve capacity of 45% of Water Plant production capacity during the duration of this IGA.
- b) The City will continue to plan, design, and implement capital improvements to the Water Plant as recommended by the City's engineers. Capital improvements are distinct from repairs. Capital improvements add value to the Water Plant and improve the Water Plant above its original functionality or benefit. Repairs are work done on the Water Plant necessary to keep the Water Plant functioning as-is and are considered operational expenses.
- c) The City will lift the sewer moratorium immediately and will allow sewer connections in Towns County throughout the term of this IGA until its sewer capacity (including any expanded capacity after the date of this IGA) is exhausted.

- d) Customer billing complaints will be directed to and handled by the entity that bills the customer. Sewer service complaints that are not billing complaints will be directed to and handled by the City.
- e) The City shall provide water to the City side of the metered delivery points serving the Authority system and said water shall meet all applicable state water quality standards.

4. Obligations of the Authority.

Towns County Water and Sewer Authority shall have the following obligations:

- a) The Authority will include City sewer charges on Authority billing statements to joint customers who receive sewer service from the City and water service from the Authority.
- b) The Authority will guarantee payment of City sewer charges monthly regardless of collection. The Authority may charge an administrative fee not to exceed 5% to the joint customers for this sewer charge collecting service. The Authority, but not the City, may also charge the joint customers for any applicable late fees, disconnection fees, reconnection fees, and penalties for non-payment. The current customer fee schedule is attached hereto as Exhibit C and may be amended from time to time at the sole discretion of the Authority or the City.
- c) In the event water service is disconnected due to nonpayment, sewer charges by the City will be suspended during the disconnect time.
- d) Sewer usage quantity will be based on the Authority's water meter readings.
- e) The Authority will attempt, through all practicable means, to collect arrearage on delinquent accounts for the previous two years (October 2018 to present) and

remit 80% of arrearage amounts collected to City.

- f) Customer billing complaints will be directed to and handled by the entity that bills the customer.
- g) The Authority shall be responsible for meeting all applicable water quality standards in the Authority's water distribution system on the Authority's side of the metered delivery points.

5. Consideration.

The parties hereto acknowledge, consent and agree that the terms hereof have been entered into in exchange for good and valuable consideration between the parties.

6. Representations and Warranties.

The parties hereto represent and warrant that each party has full power, authority, and legal right to execute and perform this IGA and has taken all necessary actions to authorize the execution and performance of this IGA. This IGA accurately references the legal, valid, and binding obligations of each party. Each party shall act in good faith to give effect to the intent of this IGA and shall take actions necessary or convenient to consummate the purpose and subject matter of this IGA.

7. Dispute Resolution and Termination.

In the event that a dispute arises between the City and the Authority regarding the subject matter, meaning, applicability, alleged breach or enforceability of this Agreement, the City or the Authority must first present the dispute to the Towns County Commissioner for mediation before the City or the Authority may file suit in Towns County Superior Court. Neither the City nor the Authority may file suit until the sooner of the following: (1) conclusion of the mediation conducted by the Towns County Commissioner, or (2) thirty (30) days after the dispute was

presented to the Towns County Commissioner without the Commissioner setting a mediation meeting. A dispute shall not be considered to have been presented to the Towns County Commissioner unless and until a written request for mediation is delivered to the Towns County Commissioner and the opposing party in the same manner as specified in Paragraph 8 (Notice), below. The Towns County Commissioner shall consult with both parties within thirty (30) days or less to select a convenient date for the mediation with the goal of conducting the mediation as soon as reasonably possible given the confines of the dispute or other matters that would affect scheduling as determined in the discretion of the Towns County Commissioner.

Following the completion of the mediation called for above if the dispute is not resolved, the aggrieved party may seek declaratory judgement, breach of contract or any other applicable legal or equitable relief in Towns County Superior Court on a non-jury basis. Both parties waive the right to a jury trial. The prevailing party in any litigation shall be entitled to recover attorney fees and expenses of litigation as determined by the Judge. The failure or termination of any portion of this IGA shall not be a basis for terminating other severable obligations or provisions of this contract and agreement unless the failure or breach is such that the entire IGA may no longer be performed.

8. Notice.

Any notice or communication required or permitted in accord with the terms hereof shall be sufficiently given if delivered in person, by nationally recognized overnight delivery service or by certified mail, return receipt requested, to the address listed herein or to such other address as a party may furnish in writing. The notice shall be deemed received when delivered or signed for or on the third day after mailing if not signed as received.

City of Hiawassee:

Towns County Water and Sewer Authority:

Mayor and City Council of Hiawassee
ATTN: Mayor
50 River Street
Hiawassee, GA 30546

Towns County Water and Sewer Authority
ATTN: Manager
1224 Jack Dayton Circle
P.O. Box 8
Young Harris, GA 30582

9. Assignment.

Neither party may assign or transfer this IGA without prior written consent of the other party.

10. Modification and Entire Agreement.

This IGA may only be modified in a writing signed by both parties following approval by their respective governing body. The contents hereof contain the entire agreement between the parties regarding the subject matter of this IGA. Notwithstanding this IGA, and the terms hereof, the TCWSA Agreement to Continue Payments for Series 1989B Bonds and the TCWSA Agreement to Continue Payments for Series 1989A Bonds shall remain in full force and effect and the Authority's payment obligations under those Agreements shall continue until payment in full has been made.

11. Governing Law and Severability.

This IGA shall be construed and interpreted in accordance with Georgia law. If any sentence, phrase, provision, portion or clause of this IGA should at any time be declared or adjudged invalid, unlawful, unconstitutional, or unenforceable for any reason, said adjudication or declaration shall in no manner or way effect the other sentences, phrases, provisions, portion of clauses hereof, and all remaining portions shall remain in full force and effect.

12. Emergency Rules and Regulations.

The Authority and the City agree to comply with all rules and regulations which the State of Georgia and its departments and agencies thereof, the Tennessee Valley Authority, any Federal Agency, and/or the Authority or City now or may in the future impose on its water

customers during emergency circumstances that may include, but shall not be limited to, such emergency measures as reduction on water usage, drought restrictions, bans on water sprinkling, hydrant flushing, car washing and similar uses.

13. Non-Waiver.

The failure of either party to enforce any provision of this IGA shall not be construed as a waiver or limitation of that party's right to subsequently enforce and compel strict compliance with every provision of this IGA.

14. Towns County Commissioner Assent.

While Towns County is not a party to this IGA, various terms hereof affect Towns County and its citizens, the current Service Delivery Strategy Agreement (due to be revised in 2021) and the Towns County Commissioner. Therefore, the Towns County Commissioner is by his signature below acknowledging this IGA and assenting to its terms without creating any duty, cost or obligation upon Towns County other than that of conducting a potential mediation as set forth in Paragraph 7 hereinabove.

Effective this 31st day of October, 2020.

City of Hiawassee, Georgia

By: 
Liz Ordiales, Mayor

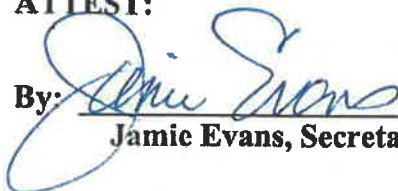
ATTEST:

By: 
Bonnie Kendrick, Clerk

Towns County Water and Sewer Authority


By: 
Chad Hooper, Chairman

ATTEST:

By: 
Jamie Evans, Secretary

(Seal)

Approved as to form:

By: 
Thomas Mitchell
City of Hiawassee City Attorney

(Seal)

Approved as to form:


By: *Dana Miles By Eddy A Corn*
With express permission
Dana Miles
Attorney for the Towns County
Water and Sewer Authority

Assented to:

Towns County, Georgia

By: 
Cliff Bradsaw, Commissioner

Approved as to form:

By: 
Robb Kiker
Towns County Attorney

Calculations for Fiscal Year 2019-2020

395,030,000	Gallons of Water Pumped
\$481,835	Expenses for Fiscal year 7-1-2019 thru 6-30-2020
\$240,918	Allocation of Operating revenue Reserve
\$722,753	Total Used for Wholesale rate calculations

Number comes from production spreadsheet
 Numbers come Monthly Financial reports from Strickland and Associates
 Operating Expenses Reserve calculations below verified with Strickland and Rushton

\$1.83	Cost Per 1,000 Gallons
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\$0.29	Wheeling Fee
\$2.12	Cost - No additional fees

\$2.54	Gallonage over limit
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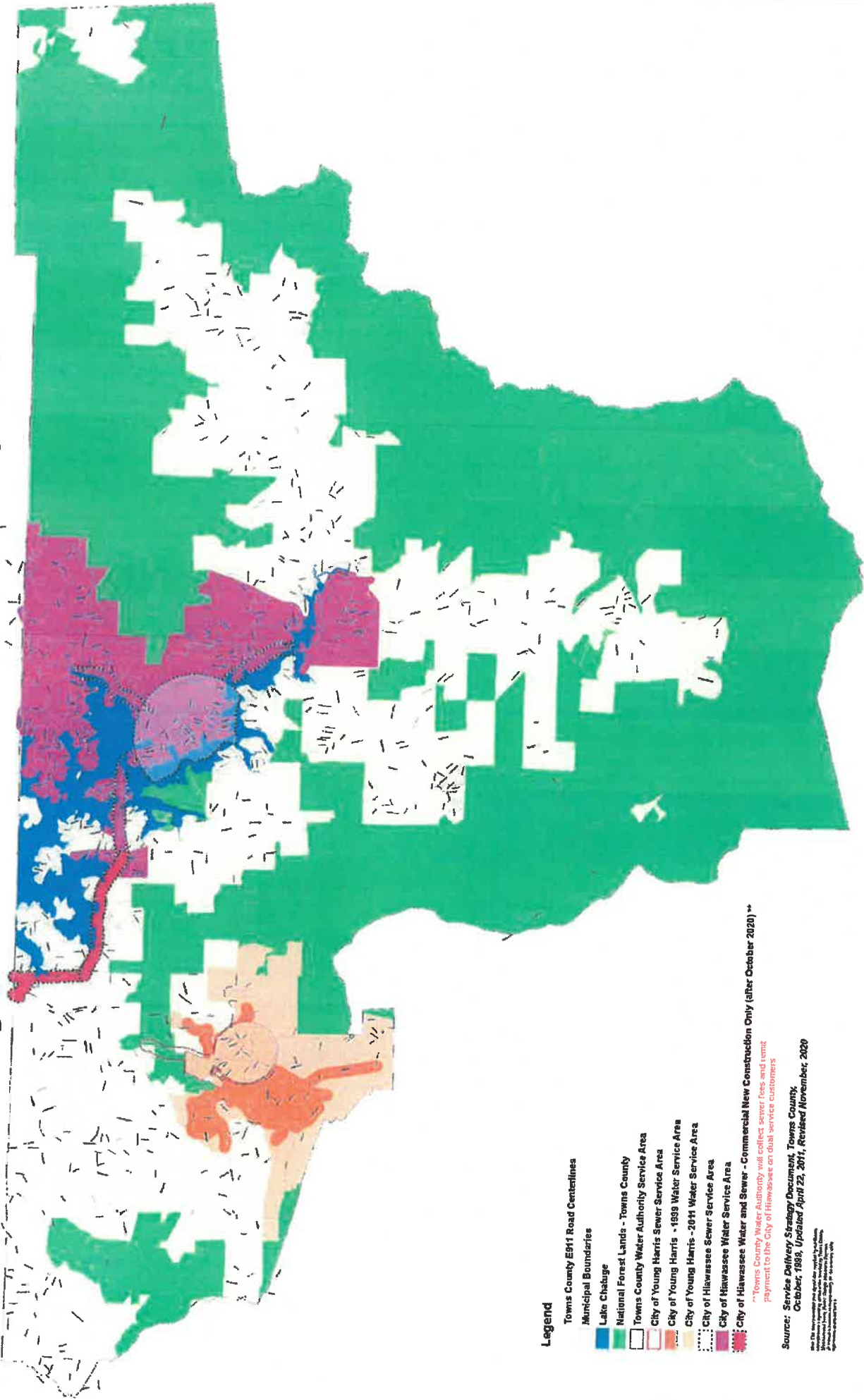
2019-2020 Totals	
\$ 481,835	2019-2020 Fiscal Year Total Expenses
\$ 40,153	Monthly Average
6	OER Months
\$ 240,918	OER Amount

2020	Expenses
Jan	\$ 33,588
Feb	\$ 36,550
March	\$ 43,719
April	\$ 38,650
May	\$ 34,807
June	\$ 41,672
July	
August	
September	
October	
November	
December	
Totals 2020	\$ 228,986

2019	Expenses
July	\$ 58,082
August	\$ 50,274
September	\$ 54,206
October	\$ 13,978
November	\$ 37,661
December	\$ 38,648
Totals 2019	\$ 252,849

Negative depreciation adj of \$40,104 due to findings from Audit

Official Map of the Towns County, Georgia Water and Sewer Service Delivery Areas



Legend

- Towns County ES11 Road Centerlines
- Municipal Boundaries
- Lake Chatuge
- National Forest Lands - Towns County
- Towns County Water Authority Service Area
- City of Young Harris Sewer Service Area
- City of Young Harris - 1989 Water Service Area
- City of Young Harris - 2011 Water Service Area
- City of Hiwassee Sewer Service Area
- City of Hiwassee Water Service Area
- City of Hiwassee Water and Sewer - Commercial New Construction Only (after October 2020) **

**Towns County Water Authority will collect sewer fees and permit payment to the City of Hiwassee on dual service customers

Source: Service Delivery Strategy Document, Towns County, October, 1999, Updated April 22, 2011, Revised November, 2020

This information was prepared for the use of the Towns County Water Authority. It is not to be distributed outside the Towns County Water Authority. It is the property of the Towns County Water Authority. It is not to be used for any other purpose without the written consent of the Towns County Water Authority.

Water & Sewer Rate Sheet

Effective June 2019

INSIDE City Limits - Water

Size	Base Rate (Less than 1,200)	>1,200 Gallons Pro-Rated per 1000
Residential BELOW booster	24.67	5.00
Residential ABOVE booster	28.2	5.00
	1,000 Gallons	
Commercial		
3/4 Meter	32.77	5.00
1 Inch Meter	55.06	5.00
1.5 Meter	96.35	5.00
2 Inch Meter	165.17	5.00
3 Inch Meter	274.23	5.00
4 Inch Meter	383.92	5.00

INSIDE City Limits - Sewer

Size	Base Rate (Less than 1,000)	>1,000 Gallons Pro-Rated
Residential	24.88	6.30
		6.30
Commercial		
3/4 Meter	66.35	6.30
1 Inch Meter	99.52	6.30
1.5 Meter	221.15	6.30
2 Inch Meter	331.73	6.30
3 Inch Meter	663.45	6.30
4 Inch Meter	862.48	6.30

TOWNS COUNTY - Water

Size	Base Rate (Less than 1,200)	>1,200 Gallons Pro-Rated per 1000
Residential BELOW booster	25.48	5.60
Residential ABOVE booster	29.13	5.60
	1,000 Gallons	
Commercial		
3/4 Meter	37.69	5.60
1 Inch Meter	63.32	5.60
1.5 Meter	110.8	5.60
2 Inch Meter	189.95	5.60
3 Inch Meter	315.36	5.60
4 Inch Meter	441.5	5.60

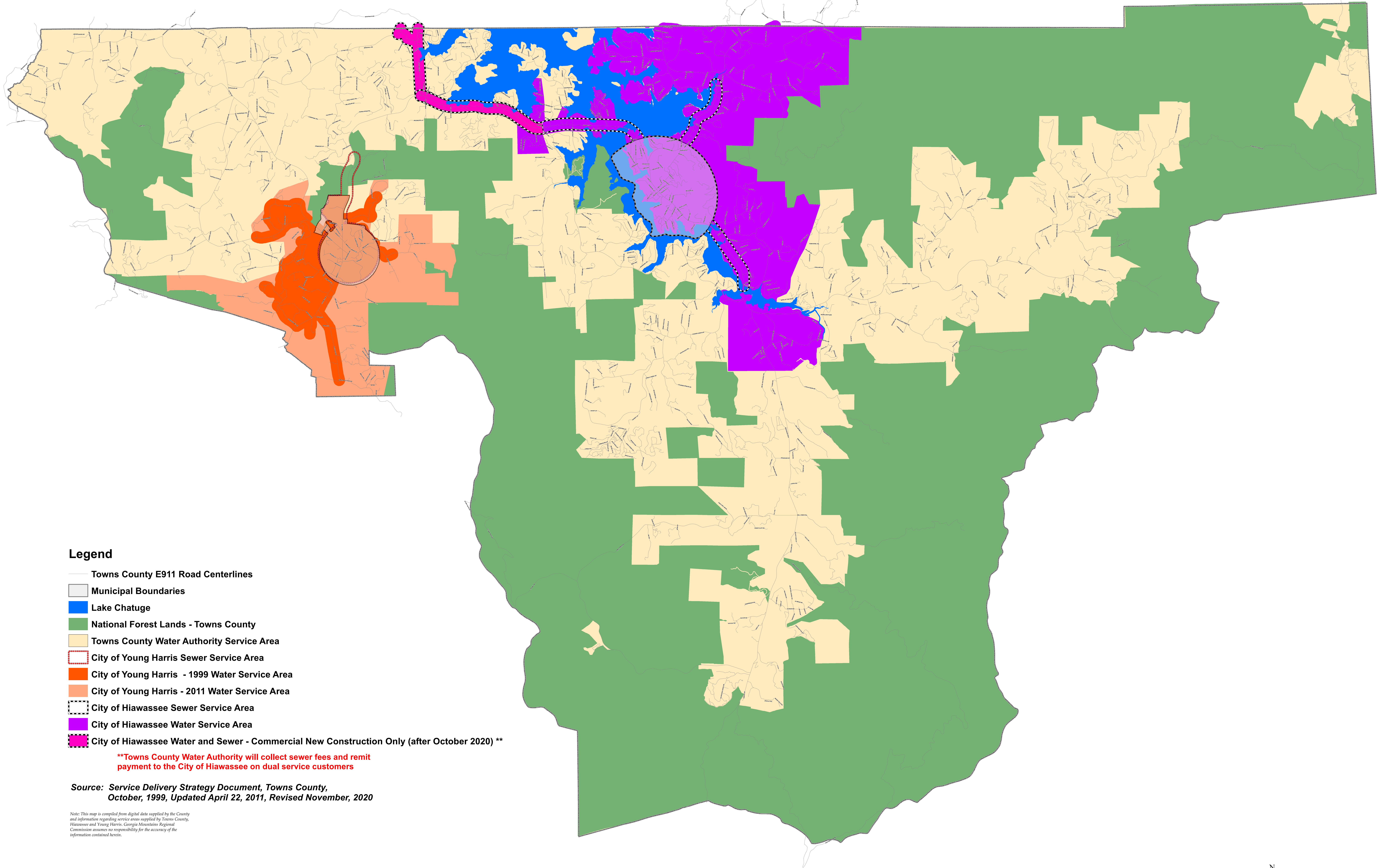
TOWNS COUNTY - Sewer

Size	Base Rate (Less than 1,000)	>1,000 Gallons Pro-Rated
Residential	28.61	7.20
Commercial		
3/4 Meter	76.3	7.20
1 Inch Meter	114.45	7.20
1.5 Meter	254.32	7.20
2 Inch Meter	381.49	7.20
3 Inch Meter	762.97	7.20
4 Inch Meter	1068.16	7.20

NORTH CAROLINA - Water

Size	Base Rate (Less than 1,200)	>1,200 Gallons Pro-Rated per 1000
Residential ABOVE booster	33.96	6.50
	1,000 Gallons	
Commercial		
3/4 Meter	44.32	6.50
1 Inch Meter	70.9	6.50
1.5 Meter	124.08	6.50
2 Inch Meter	212.71	6.50
3 Inch Meter	354.51	6.50
4 Inch Meter	710.56	6.50

Official Map of the Towns County, Georgia Water and Sewer Service Delivery Areas



Legend

- Towns County E911 Road Centerlines
- ▭ Municipal Boundaries
- ▭ Lake Chatuge
- ▭ National Forest Lands - Towns County
- ▭ Towns County Water Authority Service Area
- ▭ City of Young Harris Sewer Service Area
- ▭ City of Young Harris - 1999 Water Service Area
- ▭ City of Young Harris - 2011 Water Service Area
- ▭ City of Hiwassee Sewer Service Area
- ▭ City of Hiwassee Water Service Area
- ▭ City of Hiwassee Water and Sewer - Commercial New Construction Only (after October 2020) **

****Towns County Water Authority will collect sewer fees and remit payment to the City of Hiwassee on dual service customers**

Source: Service Delivery Strategy Document, Towns County, October, 1999, Updated April 22, 2011, Revised November, 2020

Note: This map is compiled from digital data supplied by the County and information regarding service areas supplied by Towns County, Hiwassee and Young Harris, Georgia Mountains Regional Commission assumes no responsibility for the accuracy of the information contained herein.

