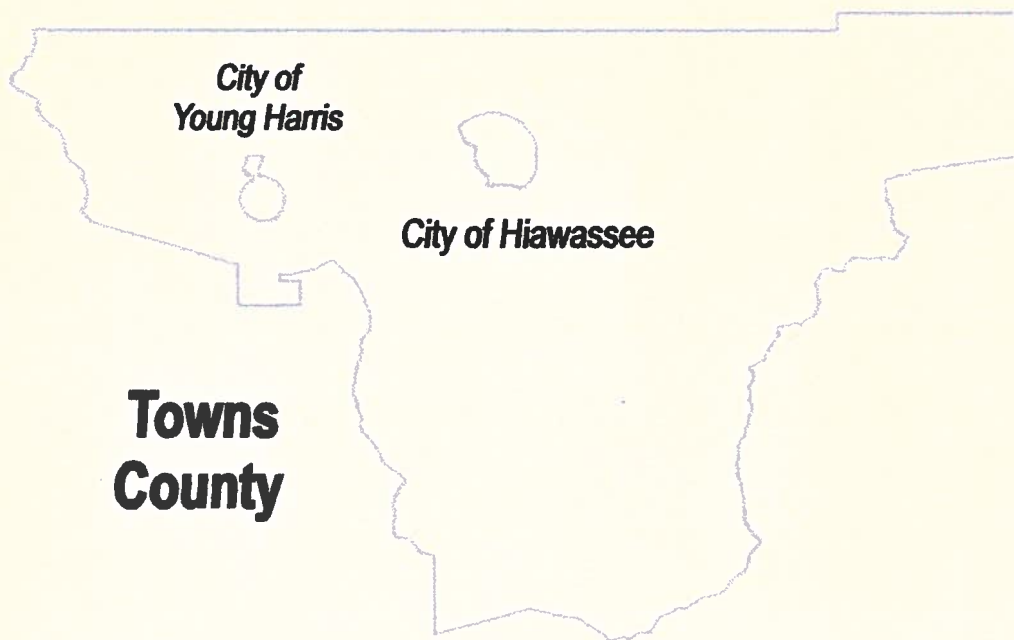


# **House Bill 489**

## **Service Delivery Strategy**

Verified



**Submitted to the  
Georgia Department of Community Affairs  
In Compliance with HB 489 Legislation**

**Technical Assistance Provided By:  
Georgia Mountains Regional Development Center**

P.O. Box 1720  
Gainesville, Georgia 30503  
Phone (770) 538-2626  
FAX (770) 538-2625

October 14, 1999

Mr. Rick Brooks, Director  
Planning & Environmental Management Division  
Georgia Department of Community Affairs  
60 Executive Park South, NE  
Atlanta, GA 30329-2231

Re: Towns County H.B. 489  
Service Delivery Strategy

Dear Rick:

Please find herein submitted the Towns County H.B. 489 Service Delivery Strategy document for purposes of review and approval by the Georgia Department of Community Affairs. Should you have any questions or wish revisions of this document, please advise at your earliest convenience.

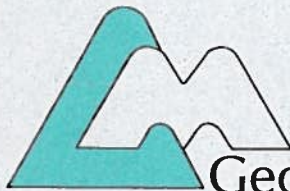
Thank you very much for your assistance in this matter. I look forward to hearing from you within the near future.

Sincerely,



Larry Glasco  
Executive Director

LG/l  
Enclosures



Georgia Mountains Regional Development Center

P.O. Box 1720  
Gainesville, Georgia 30503  
Phone (770) 538-2626  
FAX (770) 538-2625

October 29, 1999

Mr. Kevin Debose  
Georgia Department of Community Affairs  
60 Executive Park South, NE  
Atlanta, GA 30329-2239

Re: Towns County HB 489  
Service Delivery Strategy Document Amendments

Dear Kevin:

Please find attached the hard copy revisions of the above caption subject. These documents should be incorporated in the original Towns County SDS package as replacements of those which were deficient.

Again, many thanks to you and Will and other DCA staff who participated in this process.

Sincerely,



Ben J. Hulsey  
Deputy Executive Director

BJH/pl

Attachment



Georgia Mountains Regional Development Center

P.O. Box 1720  
Gainesville, Georgia 30503  
Phone (770) 538-2626  
FAX (770) 538-2625

October 28, 1999

Mr. Kevin Debose  
Georgia Department of Community Affairs  
60 Executive Park South, NE  
Atlanta, GA 30329-2231

Attn: Mr. Will Sheahan

Re: Towns County HB489  
Service Delivery Strategy Document Amendments

Dear Kevin:

This is to certify that I have personally contacted and obtained approval and agreement from the following individuals as to the recent amendments initiated to the original Towns County HB489 SDS document which was earlier submitted to Georgia Department of Community Affairs.

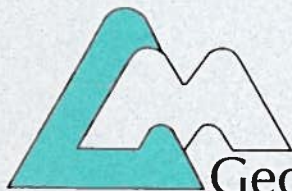
Jack Dayton, Sole Commissioner	Towns County
Barbara Mathis, Mayor	Hiawassee
Carless Sampson, Mayor	Young Harris

Thank you for your assistance in this matter and also, please immediately contact me should you require additional information regarding this project.

Sincerely,



Ben J. Hulsey  
Deputy Executive Director



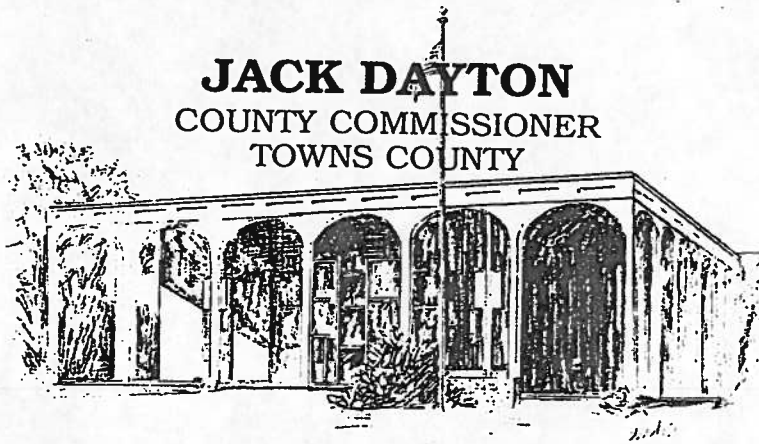
Georgia Mountains Regional Development Center

***TOWN S COUNTY***  
***H.B. 489***  
***SERVICE DELIVERY***  
***STRATEGY***

*Cities of Hiawassee & Young Harris*

*October, 1999*

**JACK DAYTON**  
COUNTY COMMISSIONER  
TOWNS COUNTY



48 River Street Suite B  
Hiawasse, Georgia 30546

(706) 896-2276  
FAX (706) 896-1772

May 14, 1999

*Towns County Courthouse  
Hiawasse, Georgia*

Mr. Jim Higdon, Commissioner  
Georgia Department of Community Affairs  
60 Executive Park South, NE  
Atlanta, GA 30329-2231

Re: H.B. 489  
Extension Notice

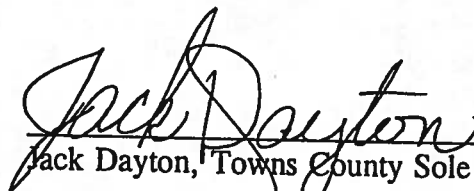
Dear Jim:

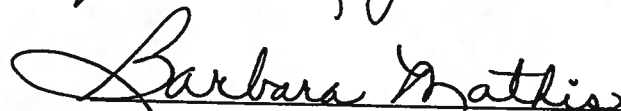
Please be advised that Towns County and its municipalities, Hiawasse (county seat) and Young Harris, plan to exercise the option of a 120 day extension beyond July 1, 1999 in regard to H.B. 489. This, in effect, would set our new date for compliance at October 29, 1999.

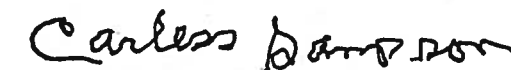
Our objective in achieving the requirements of H.B. 489 in a timely fashion remain at a level of high priority. The time extension is to provide a safety valve factor for any unforeseen contingencies.

Please advise should you have any questions regarding this notification.

We very much appreciate the ongoing assistance which your agency provides to our communities.

  
\_\_\_\_\_  
Jack Dayton, Towns County Sole Commissioner

  
\_\_\_\_\_  
Barbara Mathis, Mayor, City of Hiawasse

  
\_\_\_\_\_  
Carless Sampson, Mayor, City of Young Harris

***LOCAL GOVERNMENTS  
AND  
ELECTED OFFICIALS***

**TOWNS COUNTY  
SERVICE DELIVERY STRATEGY**

**COUNTY & CITY OFFICIALS**

**TOWNS COUNTY**

**Jack Dayton  
Sole Commissioner  
Towns County Commission  
48 River Street, Suite B  
Hiawassee, GA 30546**

**HIAWASSEE**

**Barbara Mathis  
Mayor  
City of Hiawassee  
P.O. Box 549  
Hiawassee, GA 30546**

**City Council:**

**Hugh Hoodenpyle  
Annie Johnson  
Betty Bowers  
Glynn Thurman  
Ernie Dowdy**



***YOUNG HARRIS***

***Carless Sampson***

***Mayor***

***City of Young Harris***

***P.O. Box 122***

***Young Harris, GA 30582***

***City Council:***

***Hazel Nichols***

***Jennifer Mulkey***

***Beth Palmour***

***Davis Palmour***

***Matthew Miller***

***William Ross***



GEORGIA DEPARTMENT OF COMMUNITY AFFAIRS

SERVICE DELIVERY STRATEGY

FOR \_\_\_\_\_ TOWNS \_\_\_\_\_ COUNTY

I. GENERAL INSTRUCTIONS

1. Only one set of these forms should be submitted per county. The completed forms should clearly present the collective agreement reached by all cities and counties that were party to the service delivery strategy.
2. List each local government and/or authority that provides services included in the service delivery strategy in Section II below.
3. List all services provided or primarily funded by each general purpose local government and authority within the county in Section III below. It is acceptable to break a service into separate components if this will facilitate description of the service delivery strategy.
4. For each service or service component listed in Section III, complete a separate *Summary of Service Delivery Arrangements* form (page 2).
5. Complete one copy of the *Summary of Land Use Agreements* form (page 3).
6. Have the *Certifications* form (page 4) signed by the authorized representatives of participating local governments. Please note that DCA cannot validate the strategy unless it is signed by the local governments required by law (see Instructions, page 4).
7. Mail the completed forms along with any attachments to:

Georgia Department of Community Affairs  
 Office of Coordinated Planning  
 60 Executive Park South, N.E.  
 Atlanta, Georgia 30329

*For answers to most frequently asked questions on Georgia's Service Delivery Act, links and helpful publications, visit DCA's website at [www.dca.servicedelivery.org](http://www.dca.servicedelivery.org), or call the Office of Coordinated Planning at (404) 679-3114.*

*Note: Any future changes to the service delivery arrangements described on these forms will require an official update of the service delivery strategy and submittal of revised forms and attachments to the Georgia Department of Community Affairs.*

II. LOCAL GOVERNMENTS INCLUDED IN THE SERVICE DELIVERY STRATEGY:

In this section, list all local governments (including cities located partially within the county) and authorities that provide services included in the service delivery strategy.

Towns County  
 City of Hiawassee  
 City of Young Harris

Towns County Water & Sewer Auth.

III. SERVICES INCLUDED IN THE SERVICE DELIVERY STRATEGY:

For each service listed here, a separate *Summary of Service Delivery Arrangements* form (page 2) must be completed.

*Animal Control  
 Board of Equalization  
 Chamber of Commerce  
 City Court  
 Clean and Beautiful  
 Clerk of Court  
 Coroner  
 DFACS (Social Services)  
 E-911  
 Economic Development  
 Elections  
 Emergency Management  
 Emergency Medical Services  
 Extension Service  
 Fire Protection  
 Jail  
 Jury*

*Law Enforcement  
 Library  
 Magistrate Court  
 Maintenance Shop  
 Planning & Zoning  
 Probate Court  
 Public Defender (Indigent Defense)  
 Public Health/Mental Health  
 Public Works  
 Recreation  
 Road Maintenance/Construction  
 Senior Center  
 Sewer Service  
 Solid Waste Management  
 Superior Court  
 Tax Assessment/Collection  
 Water Service*



GEORGIA DEPARTMENT OF COMMUNITY AFFAIRS

SERVICE DELIVERY STRATEGY

FOR TOWNS COUNTY

I. GENERAL INSTRUCTIONS

- 1. Only one set of these forms should be submitted per county. The completed forms should clearly present the collective agreement reached by all cities and counties that were party to the service delivery strategy.
2. List each local government and/or authority that provides services included in the service delivery strategy in Section II below.
3. List all services provided or primarily funded by each general purpose local government and authority within the county in Section III below. It is acceptable to break a service into separate components if this will facilitate description of the service delivery strategy.
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Georgia Department of Community Affairs
Office of Coordinated Planning
60 Executive Park South, N.E.
Atlanta, Georgia 30329

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Note: Any future changes to the service delivery arrangements described on these forms will require an official update of the service delivery strategy and submittal of revised forms and attachments to the Georgia Department of Community Affairs.

II. LOCAL GOVERNMENTS INCLUDED IN THE SERVICE DELIVERY STRATEGY:

In this section, list all local governments (including cities, counties, and municipalities within the county) and authorities that provide services included in the service delivery strategy.

Towns County
City of Hiawassee
City of Young Harris

III. SERVICES INCLUDED IN THE SERVICE DELIVERY STRATEGY:

For each service listed here, a separate Summary of Service Delivery Arrangements form (page 2) must be completed.

- Animal Control
Board of Equalization
Chamber of Commerce
City Court
Clean and Beautiful Communities
Clerk of Court
Coroner
DFACS (Social Services)
E-911
Economic Development
Elections
Emergency Management
Emergency Medical Services
Extension Service
Fire Protection
Jury
Law Enforcement
Library
Magistrate Court
Maintenance Shop
Planning & Zoning
Probate Court
Public Defender (Indigent Defense)
Public Health/Mental Health
Public Works
Recreation
Road Maintenance/Construction
Senior Center
Sewer Service
Solid Waste Management
Superior Court
Tax Assessment/Collection
Water Service



**SERVICE DELIVERY STRATEGY**  
**SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: TOWNS Service: Animal Control

1. Check the box that best describes the agreed upon delivery arrangement for this service:
- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.) **Union County**
  - Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
  - One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
  - One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
  - Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?  
 yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority:	Funding Method:
Union Co.	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

**The Strategy will not be changed.**

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
Animal Control	Towns & Union Cos.	1999-2004

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

**County Ordinances and State Law**

7. Person completing form: Jack Dayton  
 Phone number: 706-896-2276 Date completed: 05/16/99

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no  
 If not, provide designated contact person(s) and phone number(s) below:

**TOWNS COUNTY/HIAWASSEE/YOUNG HARRIS  
ANIMAL CONTROL  
SERVICE DELIVERY STRATEGY**

Towns and Union Counties jointly operate the Union County Humane Society Animal Shelter which is located in Union County.

Union County has an ongoing Animal Control Program enforced by an animal control officer. Towns County does not operate an Animal Control Program.

The delivery of Animal Control service within Towns/Union County, as currently implemented, is effective and efficient and does not result in any duplication or overlapping of services. It is the interest of the elected officials of Towns/Union County to continue the existing Animal Control service delivery until such time as the participants shall agree upon an enhanced service delivery.



**SERVICE DELIVERY STRATEGY**  
**SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Towns Service: Board of Equalization

1. Check the box that best describes the agreed upon delivery arrangement for this service:
- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.) **Towns County**
  - Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
  - One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
  - One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
  - Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?  
 yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority:	Funding Method:
Towns Co.	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?  
**The previous and existing arrangement has been successful and it is continuing to be pursued under this strategy.**

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
Board of Equalization SDS	Jack Dayton	1999-2004

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

**State Law and County Ordinance**

7. Person completing form: Jack Dayton  
 Phone number: 706-896-2276 Date completed: 05/16/99

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no  
 If not, provide designated contact person(s) and phone number(s) below:

**TOWNS COUNTY, HIAWASSEE, YOUNG HARRIS  
BOARD OF EQUALIZATION  
SERVICE DELIVERY STRATEGY**

Board of Equalization services are funded and provided for the citizens and property owners of Towns County exclusively by the government of Towns County.

The delivery of Board of Equalization services within Towns County, as they are currently being implemented, is effective and efficient and does not result in any duplication or overlapping of services. It is the interest of the elected officials of the Towns County community to continue the existing Board of Equalization service delivery until such time as the participants shall agree upon an enhanced service delivery.



**SERVICE DELIVERY STRATEGY**  
**SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Towns Service: Chamber of Commerce

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

**Towns County - implemented countywide**

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?  
 yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority:      Funding Method:

<u>Towns Co.</u>	<u>General Fund</u>
<u>Hiawassee</u>	<u>General Fund supported by hotel/motel tax.</u>
	<u>The County owns the facility in which the</u>
	<u>Chamber is housed and leases this building</u>
	<u>to the Chamber.</u>

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

**The strategy is providing sufficient service and will not change.**

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
<u>Chamber of Comm. SDS</u>	<u>Jack Dayton</u>	<u>1999-2004</u>

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

**Local Rule**

7. Person completing form: Jack Dayton  
 Phone number: 706-896-2276 Date completed: 05/16/99

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no  
 If not, provide designated contact person(s) and phone number(s) below:



**TOWNS COUNTY, HIAWASSEE, YOUNG HARRIS  
CHAMBER OF COMMERCE  
SERVICE DELIVERY STRATEGY**

This service is provided in Towns County on a county wide basis by the county and by the City of Hiawasse. Funding is derived from the county general fund and from the city by way of hotel/motel tax. Towns County owns the facility in which the Chamber is located and leases this structure to the Chamber.

The Chamber of Commerce provides support services to the communities for economic development, including tourism, industry recruitment and retention and public relations.

It is agreed that the delivery of Chamber services within Towns County, as they are currently being implemented, is effective and efficient and does not result in any duplication or overlapping of services. It is the interest of the elected officials of the Towns County community to continue the existing Chamber service delivery until such time as the participants shall agree upon an enhanced service delivery.



**SERVICE DELIVERY STRATEGY  
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Towns County Service: City Court

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)  
**City of Hiawassee**

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)

Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

<b>Hiawassee</b>	<b>General Fund</b>

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

**The previous arrangement has been successful and is continuing to be pursued under this strategy.**

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
<b>City Court SDS</b>	<b>Barbara Mathis</b>	<b>1999-2004</b>

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

**City Charter and Municipal Ordinance**

7. Person completing form: Jack Dayton  
Phone number: 706-896-2276 Date completed: 05/14/99

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no  
If not, provide designated contact person(s) and phone number(s) below:

**TOWNS COUNTY, HIAWASSEE, YOUNG HARRIS  
CITY COURT  
SERVICE DELIVERY STRATEGY**

The City Court services in Towns County are provided within the incorporated jurisdiction of Hiawassee only and funding is provided exclusively by the City of Hiawassee. Towns County does not participate in this service which is delegated to the providing municipal government.

It is agreed that the delivery of City Court service, within Towns County, as currently implemented, is effective and efficient and does not result in any duplication or overlapping of services. It is the interest of the elected officials of the Towns County community to continue the existing City Court service delivery until such time as the participants shall agree upon an enhanced service delivery.



**SERVICE DELIVERY STRATEGY  
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Towns Service: Clean & Beautiful

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.) **Towns County**
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?  
 yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

Towns Co.	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

**There will be no change in the existing strategy.**

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
<b>Clean &amp; Beautiful SDS</b>	<b>Towns County</b>	<b>1999-2004</b>

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

**County Ordinances and State Law**

7. Person completing form: Jack Dayton  
 Phone number: 706-896-2276 Date completed: 05/14/99

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no  
 If not, provide designated contact person(s) and phone number(s) below:

**TOWNS COUNTY, HIAWASSEE, YOUNG HARRIS  
CLEAN AND BEAUTIFUL  
SERVICE DELIVERY STRATEGY**

Towns County totally funds and provides countywide Clean and Beautiful for the entirety of Towns County. This is funded out of the general fund and is often supplemented by volunteers and inmate labor activities. A major element of this effort is the Annual Community-wide Spring Clean Up Project.

The delivery of Clean and Beautiful Services within Towns County, as currently implemented, is effective and efficient and does not result in any duplication or overlapping of services. It is the interest of the elected officials of Towns County to continue the existing service delivery until such time as the participants shall agree upon an enhanced service delivery.



**SERVICE DELIVERY STRATEGY**  
**SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: TOWNS Service: Clerk of the Court

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.) **Towns County**
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

Towns Co.	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

The previous arrangement has been successful and it will continue to be pursued under this strategy.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
Clerk of Court	Jack Dayton	1999-2004

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Local Rule, State Law

7. Person completing form: Jack Dayton  
 Phone number: 706-896-2276 Date completed: 05/14/99

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no

If not, provide designated contact person(s) and phone number(s) below:

**TOWNS COUNTY, HIAWASSEE, YOUNG HARRIS  
CLERK OF THE COURT  
SERVICE DELIVERY STRATEGY**

The Clerk of Court services are provided county-wide by Towns County. The operational, personnel and housing costs are covered by Towns County. The service is available to all county residents both in incorporated municipal governments and unincorporated Towns County.

The delivery of Clerk of Court service within Towns County, as currently implemented, is effective and efficient and does not result in any duplication or overlapping of services. It is the interest of the elected officials of the Towns County community to continue the existing Clerk of Court service delivery until such time as the participants shall agree upon an enhanced service delivery.



**SERVICE DELIVERY STRATEGY  
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Towns Service: Coroner

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.) **Towns County**
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

Towns Co.	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

The previous arrangement has been successful and it is continuing to be pursued under this strategy.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
Coroner	Jack Dayton	1999-2004

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Local Rule, State Law

7. Person completing form: Jack Dayton  
 Phone number: 706-896-2276 Date completed: 05/14/99

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no

If not, provide designated contact person(s) and phone number(s) below:



**TOWNS COUNTY, HIAWASSEE, YOUNG HARRIS  
CORONER SERVICE  
SERVICE DELIVERY STRATEGY**

Coroner service is provided throughout the county by support funding and authority of Towns County. This service receives financial support from the county general fund and serves the entire county jurisdiction.

The delivery of coroner service within Towns County, as currently implemented, is effective and efficient and does not result in any duplication or overlapping of services. It is the interest of the elected officials of the Towns County community to continue the existing coroner service delivery until such time as the participants shall agree upon an enhanced service delivery.



**SERVICE DELIVERY STRATEGY  
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Towns Service: Dept. of Family & Children Serv.

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.) Towns County
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

<u>Towns Co.</u>	<u>General Fund</u>

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

**Strategy will continue in its current manner of implementation.**

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name: Contracting Parties: Effective and Ending Dates:

<u>DFACS SDS</u>	<u>Jack Dayton</u>	<u>1999-2004</u>

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

**State Law and County Resolution**

7. Person completing form: Jack Dayton

Phone number: 706-896-2276 Date completed: 05/16/99

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no

If not, provide designated contact person(s) and phone number(s) below:

**TOWNS COUNTY, HIAWASSEE, YOUNG HARRIS  
DEPT. OF FAMILY & CHILDREN SERVICES  
SERVICE DELIVERY STRATEGY**

Department of Family and Children Services are operated, housed and funded under a state program with financial support from the county. A variety of services under this program are provided to the poor, homeless and needy residents of Towns County.

The delivery of Family and Children services within Towns County, as they are currently being implemented, is effective and efficient and does not result in any duplication or overlapping of services. It is the interest of the elected officials of the Towns County community to continue the existing Family and Children service delivery until such time as the participants shall agree upon an enhanced service delivery.



**SERVICE DELIVERY STRATEGY  
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: TOWNS Service: E-911

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.) **Towns County**
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?  
 yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

Towns Co.	General Fund & Subscriber Fees

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

**The existing method of implementation has proven somewhat ineffective and less than satisfactory and it will be altered as a means of implementing this service.**

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
<b>E-911 SDS</b>	<b>Jack Dayton</b>	<b>1999-2004</b>

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

**Local Legislation & State Law**

7. Person completing form: Jack Dayton  
 Phone number: 706-896-2276 Date completed: 05/14/99

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no  
 If not, provide designated contact person(s) and phone number(s) below:

**TOWNS COUNTY, HIAWASSEE, YOUNG HARRIS  
E-911  
SERVICE DELIVERY STRATEGY**

This program is operated by Towns County by the Towns County Commissioner and is funded from the county general fund in addition to \$1.50 per telephone subscriber. The E-911 operation is currently situated in the Towns/Union County Jail. The service will soon be located to a facility in Towns County on Fuller Circle and south of US #76 Highway.

Currently, the E-911 service for Union and Towns Counties is combined and operated jointly at the Towns/Union Jail Facility with each county contributing financially. Over the years, the jail population and staff has grown extensively, thus imposing upon the E-911 operational facilities. The immediate, most expeditious cost effective remedy is for each county to have its own structured E-911 operation within its respective county. This service serves the incorporated and unincorporated areas of Towns County.

The delivery of E-911 service within Towns County, as currently implemented, is effective and efficient and does not result in any duplication or overlapping of services. It is the interest of the elected officials of the Towns County community to continue the existing E-911 service delivery until such time as the participants shall agree upon an enhanced service delivery.



**SERVICE DELIVERY STRATEGY  
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Towns Service: Economic Development

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.) **Towns County & City of Hiawassee**
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?  
 yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

<b>Towns Co.</b>	<b>General Fund</b>
<b>Hiawassee</b>	<b>General Fund</b>

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

**The strategy will not change the current manner in which the service is conducted.**

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
<b>Economic Development SDS</b>	<b>Jack Dayton</b>	<b>1999-2004</b>

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

**State and Regional Participation**

7. Person completing form: Jack Dayton  
 Phone number: 706-896-2276 Date completed: 05/14/99

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no  
 If not, provide designated contact person(s) and phone number(s) below:

# **TOWNS COUNTY, HIAWASSEE, YOUNG HARRIS ECONOMIC DEVELOPMENT SERVICE DELIVERY STRATEGY**

Economic development is conducted county-wide by Towns County and by financial participation of the City of Hiawassee. These activities are conducted through the Towns County Building Authority, Towns County Industrial Development Authority, Towns County Water and Sewer Authority, Towns County Chamber of Commerce, the Cities of Hiawassee and Young Harris, and the Joint Development Authority of Towns, Union and Fannin Counties. Primarily, the Development Authority and the Chamber of Commerce carry the weight of responsibilities concerning this matter.

The delivery of economic development service within Towns County, as currently implemented, is effective and efficient and does not result in any duplication or overlapping of services. It is the interest of the elected officials of the Towns County community to continue the existing economic development service delivery until such time as the participants shall agree upon an enhanced service delivery.



**SERVICE DELIVERY STRATEGY  
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Towns Service: Elections

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)  
**Towns County, Hiwassee, and Young Harris**
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?  
 yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

Towns Co.	General Fund
Hiwassee	General Fund
Young Harris	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

**There will not be any changes involved from the present approach to conducting this activity.**

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
Elections SDS	Jack Dayton	1999-2004

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

**State Law and Local Ordinances**

7. Person completing form: Jack Dayton  
Phone number: 706-896-2276 Date completed: 05/14/99

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no  
If not, provide designated contact person(s) and phone number(s) below:



**TOWNS COUNTY, HIAWASSEE, YOUNG HARRIS  
ELECTIONS  
SERVICE DELIVERY STRATEGY**

Elections are conducted by and at the expense of Towns County for all county-wide, state and federal elections. Elections within the municipalities of Hiawassee and Young Harris are conducted and funded by these respective units of government, and particularly address those issues of municipal concern.

The delivery of election service within Towns County, as currently implemented, is effective and efficient and does not result in any duplication or overlapping of services. It is the interest of the elected officials of the Towns County community to continue the existing service delivery until such time as the participants shall agree upon an enhanced service delivery.



**SERVICE DELIVERY STRATEGY  
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Towns County Service: Emergency Management

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.) Towns County
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

Towns Co.	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

There will be no change.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
Emergency Management SDS	Jack Dayton	1999-2004

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

State Authority/Local Legislation

7. Person completing form: Jack Dayton  
Phone number: 706-896-2276 Date completed: 05/14/99

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no  
If not, provide designated contact person(s) and phone number(s) below:

**TOWNS COUNTY, HIAWASSEE, YOUNG HARRIS  
EMERGENCY MANAGEMENT  
SERVICE DELIVERY STRATEGY**

Emergency management activities are conducted and funded exclusively by Towns County throughout the total Towns County jurisdiction, which includes all municipalities. Funding is derived from the county general fund.

The delivery of emergency management service within Towns County, as currently implemented, is effective and efficient and does not result in any duplication or overlapping of services. It is the interest of the elected officials of the Towns County community to continue the existing emergency management service delivery until such time as the participants shall agree upon an enhanced service delivery.



**SERVICE DELIVERY STRATEGY  
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Towns Service: Emergency Medical Services

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.) **Towns County**
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

Local Government or Authority	Funding Method
Towns Co.	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

**There will be no change. Implementation will continue as this approach appears effective and cost-efficient.**

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
Emergency Medical SDS	Jack Dayton	1999-2004

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

**Local Ordinance and Private Commitment.**

7. Person completing form: Jack Dayton  
Phone number: 706-896-2276 Date completed: 05/14/99

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no  
If not, provide designated contact person(s) and phone number(s) below:

**TOWNS COUNTY, HIAWASSEE, YOUNG HARRIS  
EMERGENCY MEDICAL SERVICE  
SERVICE DELIVERY STRATEGY**

Towns County funds and provides total emergency medical service for the unincorporated area of the county and the municipalities of Hiawassee and Young Harris. Towns County maintains one emergency medical facility which is located on Fuller Circle, west of Hiawassee off Highway 76, and all services are provided from this site.

The delivery of emergency medical service within Towns County, as currently implemented, is effective and efficient and does not result in any duplication or overlapping of services. It is the interest of the elected officials of the Towns County community to continue the existing emergency medical service delivery until such time as the participants shall agree upon an enhanced service delivery.



**SERVICE DELIVERY STRATEGY  
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Towns County Service: Extension Service

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.) **Towns County, University of Georgia, Towns County Board of Education**
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

Towns Co.	General Fund
Towns Co. Bd. of Educ.	Allocated Funding
Univ. of Ga.	Allocated Funding

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No changes will occur.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
Extension Service SDS	Towns County	1999-2004
	Towns County Bd. of Educ.	1999-2004
	University of Ga.	1999-2004

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Local, State and Federal Laws

7. Person completing form: Jack Dayton  
 Phone number: 706-896-2276 Date completed: 05/14/99

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no  
 If not, provide designated contact person(s) and phone number(s) below:

**TOWNS COUNTY/HIAWASSEE/YOUNG HARRIS  
EXTENSION SERVICE  
SERVICE DELIVERY STRATEGY**

Funding for the Extension Service Office within Towns County is provided by three sources, Towns County, Towns County Board of Education and the University of Georgia. The offices are located in the basement of the Senior Citizens Building, adjacent to the Towns County Courthouse property. Extension Services are provided uniformly on a county-wide basis to all citizens who wish to access them.

The delivery of Extension Service Services within Towns County, as currently implemented, is effective and efficient and does not result in any duplication or overlapping of services. It is the interest of the elected officials of Towns County to continue the existing service delivery until such time as the participants shall agree upon an enhanced service delivery.



**SERVICE DELIVERY STRATEGY  
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Towns Service: Fire Protection

1. Check the box that best describes the agreed upon delivery arrangement for this service:
- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.) **Towns County**
  - Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
  - One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
  - One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
  - Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?  
 yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

<b>Towns Co.</b>	<b>General Fund</b>

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

**The existing arrangement has proven successful and is continuing to be pursued under this strategy.**

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
<b>Fire Protection SDS</b>	<b>Jack Dayton</b>	<b>1999-2004</b>

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

**Local Rule, State Law**

7. Person completing form: Jack Dayton  
 Phone number: 706-896-2276 Date completed: 05/14/99

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no  
 If not, provide designated contact person(s) and phone number(s) below:



**TOWNS COUNTY, HIAWASSEE, YOUNG HARRIS  
FIRE PROTECTION  
SERVICE DELIVERY STRATEGY**

Fire protection is conducted and funded by Towns County in the unincorporated and the incorporated areas of this community. This is a volunteer department consisting of five strategically located and equipped stations throughout the county. Whenever a serious emergency arises regarding a fire or other emergency circumstance, one or more fire stations respond and cooperate with one another to reduce the danger and bring the critical circumstance to a successful resolution.

The delivery of fire protection service within Towns County, as currently implemented, is effective and efficient and does not result in any duplication or overlapping of services. It is the interest of the elected officials of the Towns County community to continue the existing fire protection service delivery until such time as the participants shall agree upon an enhanced service delivery.



**SERVICE DELIVERY STRATEGY  
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: TOWNS Service: Jail

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)

**Towns County, Hiawassee**

- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?  
 yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

Towns Co.	General Fund
Hiawassee	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

**The strategy will not affect the existing procedure relating to the jail operation and its use.**

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
Towns/Union Joint Jail Agreement	Jack Dayton	1999-2004

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

**Local Acts, State and Federal Laws**

7. Person completing form: Jack Dayton  
Phone number: 706-896-2276 Date completed: 05/14/99

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no  
If not, provide designated contact person(s) and phone number(s) below:

**TOWNS COUNTY, HIAWASSEE, YOUNG HARRIS  
JAIL  
SERVICE DELIVERY STRATEGY**

Towns County and Union County operate, maintain and fund via each's respective general fund the Towns/Union County jail facility. The Cities of Hiawasse and Young Harris do not operate lockup facilities. The county facility will typically hold prisoners who are awaiting trial, presentenced or who have been sentenced to state institutions. City prisoners are currently held in the joint jail facility with the City being charged a daily holding fee.

The delivery of jail service within Towns County, as currently implemented, is effective and efficient and does not result in any duplication or overlapping of services. It is the interest of the elected officials of the Towns County community to continue the existing jail service delivery until such time as the participants shall agree upon an enhanced service delivery.



**SERVICE DELIVERY STRATEGY**  
**SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Towns Service: Jury

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.) **Towns County**
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

Towns Co.	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

The previous arrangement has been successful and it is continuing to be pursued under this strategy.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
Jury SDS	Jack Dayton	1999-2004

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Local Legislation and State Law.

7. Person completing form: Jack Dayton  
 Phone number: 706-896-2276 Date completed: 05/14/99

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no

If not, provide designated contact person(s) and phone number(s) below:

**TOWNS COUNTY, HIAWASSEE, YOUNG HARRIS  
JURY  
SERVICE DELIVERY STRATEGY**

Towns County provides jury service, its administration, housing and funding for the Towns County Superior Court. This service is available to all qualifying citizens of Towns County. This service approach has proven effective and efficient and its continuance is supported by all county communities.

The delivery of jury service within Towns County, as currently implemented, is effective and efficient and does not result in any duplication or overlapping of services. It is the interest of the elected officials of the Towns County community to continue the existing jury service delivery until such time as the participants shall agree upon an enhanced service delivery.



**SERVICE DELIVERY STRATEGY  
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Towns Service: Law Enforcement

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)

**Towns County, Hiawassee**

- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?  
 yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

Towns Co.	General Fund
Hiawassee	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

**There will not be any change; there will be an agreed upon strategy formally adopted by all participants.**

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
Law Enforcement SDS	Jack Dayton	1999-2004

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

**Local Rules and State Laws**

7. Person completing form: Jack Dayton  
 Phone number: 706-896-2276 Date completed: 05/14/99

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no

If not, provide designated contact person(s) and phone number(s) below:

# **TOWNS COUNTY, HIAWASSEE, YOUNG HARRIS LAW ENFORCEMENT SERVICE DELIVERY STRATEGY**

Law enforcement is conducted and financed by Towns County throughout all areas of the county. The county responds in the municipalities when needed, typically under emergency circumstances and the municipalities likewise reciprocate. Otherwise, the City of Hiawassee totally funds and conducts law enforcement within its geographic jurisdiction. Young Harris does not provide law enforcement services; however, Young Harris College does have a two member law enforcement staff.

The delivery of law enforcement service within Towns County, as currently being implemented, is effective and efficient and does not result in any duplication or overlapping of services. It is the interest of the elected officials of the Towns County community to continue the existing law enforcement service delivery until such time as the participants shall agree upon an enhanced service delivery.



**SERVICE DELIVERY STRATEGY  
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Towns Service: Library

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.) **Towns County**
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

Towns Co.	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

**Previous arrangement has been successful and is continuing to be pursued under this strategy.**

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
<b>Library SDS</b>	<b>Jack Dayton</b>	<b>1999-2004</b>

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

**Local Rules and Policies adopted by Board of Trustees, as well as State Guidelines.**

7. Person completing form: Jack Dayton  
Phone number: 706-896-2276 Date completed: 05/14/99

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no

If not, provide designated contact person(s) and phone number(s) below:



**TOWNS COUNTY, HIAWASSEE, YOUNG HARRIS  
LIBRARY SERVICES  
SERVICE DELIVERY STRATEGY**

Library services within Towns County are initiated through two facilities. These are the Towns County Library, located in Young Harris, and the City of Hiawassee.

The delivery of library service within Towns County, as currently implemented, is effective and efficient and does not result in any duplication or overlapping of services. It is the interest of the elected officials of the Towns County community to continue the existing library service delivery until such time as the participants shall agree upon an enhanced service delivery.



**SERVICE DELIVERY STRATEGY**  
**SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Towns Service: Magistrate Court

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.) **Towns County**
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?  
 yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

Local Government or Authority	Funding Method
Towns Co.	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No change will occur.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
Magistrate Court SDS	Towns County	1999-2004

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

County Ordinances and State Law

7. Person completing form: Jack Dayton  
 Phone number: 706-896-2276 Date completed: 05/14/99

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no  
 If not, provide designated contact person(s) and phone number(s) below:

**TOWNS COUNTY, HIAWASSEE, YOUNG HARRIS  
MAGISTRATE COURT  
SERVICE DELIVERY STRATEGY**

The Magistrate Court is funded totally by Towns County and its operation encompasses the total county community. The Magistrate Court offices are located within the Towns County Courthouse facility.

The delivery of Magistrate Court Services within Towns County, as currently implemented, is effective and efficient and does not result in any duplication or overlapping of services. It is the interest of the elected officials of Towns County to continue the existing service delivery until such time as the participants shall agree upon an enhanced service delivery.



**SERVICE DELIVERY STRATEGY  
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Towns Service: Maintenance Shop

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.) **Towns County**
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

Towns Co.	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No change will occur.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
Maintenance Shop SDS	Towns Co.	1999-2004

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Local Ordinances

7. Person completing form: Jack Dayton  
 Phone number: 706-896-2276 Date completed: 05/14/99

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no  
 If not, provide designated contact person(s) and phone number(s) below:

**TOWNS COUNTY, HIAWASSEE, YOUNG HARRIS  
MAINTENANCE SHOP  
SERVICE DELIVERY STRATEGY**

Maintenance shop activities are provided by Towns County and funded exclusively by the County. The shop primarily provides maintenance and service to all county vehicles of all county departments. In addition, this department maintains and repairs county equipment. It also maintains a fuel service storage system which provides petroleum for all county vehicles and for municipal vehicles at county cost when requested.

The delivery of Maintenance Shop Services within Towns County, as currently implemented, is effective and efficient and does not result in any duplication or overlapping of services. It is the interest of the elected officials of Towns County to continue the existing service delivery until such time as the participants shall agree upon an enhanced service delivery.



**SERVICE DELIVERY STRATEGY  
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Towns Service: Planning & Zoning

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)  
**Towns County, Hiawassee, Young Harris**
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?  
 yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

Towns Co.	General Fund
Hiawassee	General Fund
Young Harris	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

**The current strategy will be maintained as it is operating effectively for all three governments.**

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
Planning & Zoning SDS	Jack Dayton	1999-2004

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

**Local Ordinance and State Law**

7. Person completing form: Jack Dayton  
Phone number: 706-896-2276 Date completed: 05/14/99

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no  
If not, provide designated contact person(s) and phone number(s) below:

# **TOWNS COUNTY, HIAWASSEE, YOUNG HARRIS PLANNING & ZONING SERVICE DELIVERY STRATEGY**

Towns County maintains and funds a full-time Planning Department. All three communities are "Qualified Local Governments" under the Georgia Planning Act. Only Young Harris has zoning while Towns County and Hiawassee do not at this time.

Towns County and Young Harris both have local planning commissions; however, only Young Harris has zoning regulations. Towns County enforces, within the unincorporated area, subdivision regulation, erosion and sediment control and floodplain ordinance. Young Harris has its own sediment control while Towns County provides that service for Hiawassee. All governments are in compliance with the State of Georgia Mountain Protection Act.

The delivery of planning and zoning service within Towns County, as currently implemented, is effective and efficient and does not result in any duplication or overlapping of services. It is the interest of the elected officials of the Towns County community to continue the existing planning and zoning service delivery until such time as the participants shall agree upon an enhanced service delivery.



**SERVICE DELIVERY STRATEGY  
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Towns Service: Probate Court

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.) **Towns County**
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?  
 yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

<u>Towns Co.</u>	<u>General Fund</u>

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

**The previous arrangement has been successful and it is continuing to be pursued under this strategy.**

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
<u>Probate Court SDS</u>	<u>Jack Dayton</u>	<u>1999-2004</u>

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

**Local Rule**

7. Person completing form: Jack Dayton  
Phone number: 706-896-2276 Date completed: 05/14/99

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no  
If not, provide designated contact person(s) and phone number(s) below:



**TOWNS COUNTY, HIAWASSEE, YOUNG HARRIS  
PROBATE COURT  
SERVICE DELIVERY STRATEGY**

Probate Court services and the funding of same are provided by Towns County. This service is available countywide.

This service approach provides cost efficient, effective service to all county and municipal residents. It is the interest of the elected officials of Towns County, Hiawassee and Young Harris that this process of Probate Court services continue in its present form.

The delivery of probate court service within Towns County, as currently implemented, is effective and efficient and does not result in any duplication or overlapping of services. It is the interest of the elected officials of the Towns County community to continue the existing probate court service delivery until such time as the participants shall agree upon an enhanced service delivery.



**SERVICE DELIVERY STRATEGY  
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Towns Service: Public Defender

**1. Check the box that best describes the agreed upon delivery arrangement for this service:**

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.) Towns County
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

**2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?**

yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

**3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)**

Local Government or Authority: Funding Method:

Local Government or Authority	Funding Method
<u>Towns County</u>	<u>General Fund</u>

**4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?**

**The previous arrangement has been successful and is continuing to be pursued under this strategy.**

**5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:**

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
<u>Public Defender SDS</u>	<u>Jack Dayton</u>	<u>1999-2004</u>

**6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?**

Loca Rule, State and Federal Laws

7. Person completing form: Jack Dayton  
 Phone number: 706-896-2276 Date completed: 05/14/99

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no  
 If not, provide designated contact person(s) and phone number(s) below:

**TOWNS COUNTY, HIAWASSEE, YOUNG HARRIS  
PUBLIC DEFENDER  
SERVICE DELIVERY STRATEGY**

Public Defender (indigent defense) services are provided and funded by Towns County in the Superior Court arena. This service is available to all qualifying individuals who appear before the Court.

The delivery of Public Defender service within Towns County, as currently implemented, is effective and efficient and does not result in any duplication or overlapping of services. It is the interest of the elected officials of the Towns County community to continue the existing Public Defender service delivery until such time as the participants shall agree upon an enhanced service delivery.



**SERVICE DELIVERY STRATEGY  
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Towns County Service: Public Health & Mental Health

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.) Towns County
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

<u>Towns Co.</u>	<u>General Fund</u>

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

**The previous and existing arrangement has been successful and it is continuing to be pursued under this strategy.**

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
<u>Public Health &amp; Mental Health SDS</u>	<u>Jack Dayton</u>	<u>1999-2004</u>

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

**State Law & County Ordinance**

7. Person completing form: Jack Dayton  
Phone number: 706-896-2276 Date completed: 05/14/99

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no  
If not, provide designated contact person(s) and phone number(s) below:

**TOWNS COUNTY, HIAWASSEE, YOUNG HARRIS  
PUBLIC HEALTH AND MENTAL HEALTH  
SERVICE DELIVERY STRATEGY**

Public health and mental health services are provided exclusively throughout Towns County by the Towns County government. All citizens of the county have equal access to these services. Facilities, operational, administrative and personnel costs are addressed solely by Towns County.

The delivery of public health and mental health service within Towns County, as currently implemented, is effective and efficient and does not result in any duplication or overlapping of services. It is the interest of the elected officials of the Towns County community to continue the existing public health and mental health service delivery until such time as the participants shall agree upon an enhanced service delivery.



**SERVICE DELIVERY STRATEGY**  
**SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Towns County Service: Public Works

1. Check the box that best describes the agreed upon delivery arrangement for this service:
- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.) **Towns County**
  - Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
  - One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
  - One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
  - Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?  
 yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority:	Funding Method:
Towns Co.	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No change will occur.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
Public Works SDS	Towns County	1999-2004

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Local Ordinances

7. Person completing form: Jack Dayton  
 Phone number: 706-896-2276 Date completed: 05/14/99

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no  
 If not, provide designated contact person(s) and phone number(s) below:

**TOWNS COUNTY, HIAWASSEE, YOUNG HARRIS  
PUBLIC WORKS  
SERVICE DELIVERY STRATEGY**

Towns County fully funds the Public Works Department from its general fund. This department oversees road maintenance, landfill transfer station, county water system, and on occasions, is involved in paving city streets as needed and when sufficient county funds are available for this purpose.

The delivery of Public Works Services within Towns County, as currently implemented, is effective and efficient and does not result in any duplication or overlapping of services. It is the interest of the elected officials of Towns County to continue the existing service delivery until such time as the participants shall agree upon an enhanced service delivery.



**SERVICE DELIVERY STRATEGY  
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Towns Service: Recreation

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.) **Towns County**
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?  
 yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

<b>Towns Co.</b>	<b>General Fund</b>

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

**There will not be a change involved as a result of this strategy implementation.**

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
<b>Recreation SDS</b>	<b>Jack Dayton</b>	<b>1999-2004</b>

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

**Local Agreements**

7. Person completing form: Jack Dayton  
 Phone number: 706-896-2276 Date completed: 05/14/99

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no  
 If not, provide designated contact person(s) and phone number(s) below:



# **TOWNS COUNTY, HIAWASSEE, YOUNG HARRIS RECREATION SERVICE DELIVERY STRATEGY**

The Towns County government operates a county-wide recreation department that provides programs and facilities to all residents of Towns County. This is funded exclusively with county general funds. This program is coordinated to include all municipalities in the county.

The City of Young Harris operates two public parks with public restrooms which it owns and maintains within the Young Harris geographic area.

The delivery of recreation service within Towns County, as currently implemented, is effective and efficient and does not result in any duplication or overlapping of services. It is the interest of the elected officials of the Towns County community to continue the existing recreation service delivery until such time as the participants shall agree upon an enhanced service delivery.



**SERVICE DELIVERY STRATEGY  
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Towns Service: Road Maintenance/Construction

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
  - Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
  - One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
  - One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- Towns County, Hiawassee, Young Harris**
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?  
 yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

Towns Co.	General Fund
Hiawassee	General Fund
Young Harris	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No change will occur.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
Road Maintenance/ Construction SDS	Jack Dayton	1999-2004

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Local Ordinances/Resolutions will be initiated in support of this strategy.

7. Person completing form: Jack Dayton  
 Phone number: 706-896-2276 Date completed: 05/14/99

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no  
 If not, provide designated contact person(s) and phone number(s) below:

# **TOWNS COUNTY, HIAWASSEE, YOUNG HARRIS ROAD MAINTENANCE/CONSTRUCTION SERVICE DELIVERY STRATEGY**

The Towns County, Hiawassee, and Young Harris Road Maintenance/Construction strategy will be to continue the pursuit and implementation of this service as it has developed within recent years. The county will construct and maintain all roadways in the unincorporated area and, on occasion, when requested and when sufficient county road funds are available, provide similar activities to the incorporated municipalities within the county. Each municipality will administer and finance its respective road construction and maintenance program.

Towns County handles all Young Harris road maintenance and road construction projects.

The road maintenance/construction delivery service in place currently demonstrates the absence of duplication and overlapping of service. The activities conducted by the county within the municipalities are insignificant when compared with overall city maintenance and construction budgets. The municipalities never have sufficient dollars to conduct even minimum road construction and maintenance needs, thus the limited county assistance is graciously received. It is the interest of the elected officials of the Towns County community to continue the existing road maintenance/construction service delivery until such time as the participants shall agree upon an enhanced service delivery.



**SERVICE DELIVERY STRATEGY  
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Towns Service: Senior Citizens

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.) **Towns County**
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?  
 yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (Sec O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

<b>Towns Co.</b>	<b>General Fund &amp; Private Donations</b>

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

**Current strategy of operation has been successful and its continuance is planned.**

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
<b>Senior Citizens SDS</b>	<b>Jack Dayton</b>	<b>1999-2004</b>

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

**State Agency Regulations & Local Ordinance**

7. Person completing form: Jack Dayton  
 Phone number: 706-896-2276 Date completed: 05/16/99

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no  
 If not, provide designated contact person(s) and phone number(s) below:

**TOWNS COUNTY, HIAWASSEE, YOUNG HARRIS  
SENIOR CITIZENS  
SERVICE DELIVERY STRATEGY**

Towns County funds and administers the Senior Citizens Program throughout the county. This program is funded by Towns County by way of its general fund. Private donations also go to the support of this important program. Legacy Link, Inc. operates the Senior Citizens Program. The county's share for 1999 is \$43,000.

The delivery of senior citizens services within Towns County, as they are currently being implemented, is effective and efficient and does not result in any duplication or overlapping of services. It is the interest of the elected officials of the Towns County community to continue the existing senior citizens service delivery until such time as the participants shall agree upon an enhanced service delivery.



**SERVICE DELIVERY STRATEGY  
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

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County: Towns County Service: Sewer

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

**Towns County, Hiawassee & Young Harris**

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?  
 yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

Hiawassee	Sewer Enterprise Fund
Young Harris	Sewer Enterprise Fund
Towns Co.	Water & Sewer Authority Enterprise Fund (upon activation of waste water projects)

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

**Current strategy is serving the communities effectively and will be continued.**

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
Sewer SDS	Jack Dayton	1999-2004

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

**Local Resolution and State Law**

7. Person completing form: Jack Dayton  
 Phone number: 706-896-2276 Date completed: 05/16/99

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no  
 If not, provide designated contact person(s) and phone number(s) below:

# **TOWNS COUNTY, HIAWASSEE, YOUNG HARRIS SEWER SERVICE SERVICE DELIVERY STRATEGY**

The City of Hiawassee operates a wastewater treatment and collection system primarily inside the incorporated limits of the city but does extend into the unincorporated area. This operation, with a multi-million dollar investment, is currently under expansion and upgrade. The system, which is currently under expansion and upgrade, will soon provide adequate, safe treatment for the wastewater of this community.

The City of Young Harris provides sewage collection and treatment to the residents of that community. This service, to a limited degree, extends beyond the geographic limits of the community except to serve Brasstown Valley Resort and State Park.

The county has an established water and sewer authority. To date, there has been water service activity on the part of this authority but thus far no sewer investment or construction within the county, except for sewer service planning and preliminary engineering.

The delivery of sewer services within Towns County, as they are currently being implemented, is effective and efficient and does not result in any duplication or overlapping of services. It is the interest of the elected officials of the Towns County community to continue the existing sewer service delivery until such time as the participants shall agree upon an enhanced service delivery.



**SERVICE DELIVERY STRATEGY  
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Towns Service: Solid Waste Management

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)

**Towns County, Hiawassee, Young Harris**

- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority:	Funding Method:
Towns Co.	General Fund
Hiawassee	General Fund
Young Harris	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

**No change.**

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
Solid Waste Mgmt. SDS	Towns Co., Hiawassee, Young Harris	1999-2004

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

**It is possible that certain ordinances (e.g., mandatory recycling or litter control) would need to be adopted at some point in the future.**

7. Person completing form: Jack Dayton  
 Phone number: 706-896-2276 Date completed: 05/14/99

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no  
 If not, provide designated contact person(s) and phone number(s) below:



**TOWNS COUNTY, HIAWASSEE, YOUNG HARRIS  
SOLID WASTE MANAGEMENT  
SERVICE DELIVERY STRATEGY**

Monthly charges for service are billed directly to users. The fees are calculated to offset cost of collections and disposal. Towns County contracts with USA Waste for the disposal of solid waste.

The delivery of solid waste management service within Towns County, as currently implemented, is effective and efficient and does not result in any duplication or overlapping of services. It is the interest of the elected officials of the Towns County community to continue the existing solid waste management service delivery until such time as the participants shall agree upon an enhanced service delivery.



**SERVICE DELIVERY STRATEGY  
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

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County: Towns Service: Superior Court

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.) **Towns County**
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?  
 yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority:	Funding Method:
Towns Co.	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

**The previous and existing arrangement has been successful and it is continuing to be pursued under this strategy.**

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
Superior Court SDS	Jack Dayton	1999-2004

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

**Local Rule & State Law**

7. Person completing form: Jack Dayton  
 Phone number: 706-896-2276 Date completed: 05/14/99

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no  
 If not, provide designated contact person(s) and phone number(s) below:

**TOWNS COUNTY, HIAWASSEE, YOUNG HARRIS  
SUPERIOR COURT  
SERVICE DELIVERY STRATEGY**

The Superior Court services of Towns County are provided for exclusively by Towns County with financing from its general fund. All citizens of Towns County and others have access to these court services.

The delivery of Superior Court service within Towns County, as currently implemented, is effective and efficient and does not result in any duplication or overlapping of services. It is the interest of the elected officials of the Towns County community to continue the existing Superior Court service delivery until such time as the participants shall agree upon an enhanced service delivery.



**SERVICE DELIVERY STRATEGY  
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

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County: Towns Service: Tax Assessment/Collection

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.) **Towns Co. will serve countywide, including cities. Cities will serve their own jurisdictions.**
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- Other. (If this box is checked, attach a legible map delineating the service area for each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?  
 yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority:	Funding Method:
Towns Co.	General Fund
Hiawassee	General Fund
Young Harris	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

**The strategy will not change the current operating procedure.**

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
Tax Assessment/Collection SDS	Jack Dayton	1999-2004

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

**State Law, Local Ordinances and Local Charter**

7. Person completing form: Jack Dayton  
 Phone number: 706-896-2276 Date completed: 05/24/99

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no  
 If not, provide designated contact person(s) and phone number(s) below:



**SERVICE DELIVERY STRATEGY  
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

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County: Towns Service: Tax Assessment/Collection

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)

Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.) **Towns County will serve countywide, including cities. Cities will serve their own jurisdictions.**

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

Towns Co.	General Fund
Hiawassee	General Fund
Young Harris	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

**The strategy will not change the current operating procedure.**

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
Tax Assessment/Collection SDS	Jack Dayton	1999-2004

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

**State Law, Local Ordinances and Local Charter**

7. Person completing form: Jack Dayton  
Phone number: 706-896-2276 Date completed: 05/24/99

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no  
If not, provide designated contact person(s) and phone number(s) below:

**TOWNS COUNTY, HIAWASSEE, YOUNG HARRIS  
TAX ASSESSMENT/TAX COLLECTION  
SERVICE DELIVERY STRATEGY**

Tax assessment for all properties throughout the county, including those in municipalities, will be conducted exclusively by the county through the county tax commissioner's office. The county tax commissioner's office will provide each municipality with a tax digest relating to the respective jurisdictions. These documents will be used to establish the basis for municipal taxes. The expense of this entire process will be funded with county resources.

The county prepares tax bills for which a charge is levied. Tax collection will be conducted by the county through the county tax commissioner's office on all properties within Towns County, including those within municipalities. The respective municipalities within the county will collect all imposed municipal taxes within this jurisdiction. Each unit of government will be responsible for the cost of its tax collection component.

The delivery of tax assessment/tax collection service within Towns County, as currently implemented, is effective and efficient and does not result in any duplication or overlapping of services. It is the interest of the elected officials of the Towns County community to continue the existing tax assessment/tax collection service delivery until such time as the participants shall agree upon an enhanced service delivery.



**SERVICE DELIVERY STRATEGY  
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

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County: Towns Service: Water Services

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)

Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

**Towns Co. Water & Sewer Authority, Hiwassee Water & Sewer Authority, Young Harris Water & Sewer Authority**

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

Towns Co.	Water & Sewer Fund
Hiwassee	Water & Sewer Fund
Young Harris	Water & Sewer Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

**The previous arrangement has been successful and it will continue to be pursued under this strategy with advance notice to the county to identify any conflict.**

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
Water Service SDS	Jack Dayton	1999-2004

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

**Local Rule, Agreements as to water service areas**

7. Person completing form: Jack Dayton

Phone number: 706-896-2276 Date completed: 05/14/99

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no

If not, provide designated contact person(s) and phone number(s) below:

**TOWNS COUNTY, HIAWASSEE, YOUNG HARRIS  
WATER SERVICE  
SERVICE DELIVERY STRATEGY**

Towns County has an established Water and Sewer Authority which has developed a limited water system with plans for more expansion but has not yet initiated any waste water construction. To date, the water infrastructure within Towns County has been implemented within and adjacent to the City of Hiawassee by the City of Hiawassee and within and adjacent to the City of Young Harris by the City of Young Harris respectively. The Authority has provided water service into the unincorporated areas of the county. Hiawassee and Young Harris provide sewer collection and treatment for their respective communities and in a few areas extend into the unincorporated county.

The delivery of water service within Towns County, as currently implemented, is effective and efficient and does not result in any duplication or overlapping of services. It is the interest of the elected officials of the Towns County community to continue the existing water service delivery until such time as the participants shall agree upon an enhanced service delivery.





**SERVICE DELIVERY STRATEGY  
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Towns Service: Water Services

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)

Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

**Towns Co. Water & Sewer Authority, Hiwassee Water & Sewer Authority, Young Harris Water & Sewer Authority**

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?  
 yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding purposes of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

Towns Co.	Water & Sewer Fund
Hiwassee	Water & Sewer Fund
Young Harris	Water & Sewer Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

The previous arrangement has been successful and it will continue to be pursued under this strategy with advance notice to the county to identify any conflict.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
Water Service SDS	Jack Dayton	1999-2004

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Local Rule, Agreements as to water service areas

7. Person completing form: Jack Dayton  
Phone number: 706-896-2276 Date completed: 05/14/99

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no

If not, provide designated contact person(s) and phone number(s) below:

# **TOWNS COUNTY, HIAWASSEE, YOUNG HARRIS WATER SERVICE SERVICE DELIVERY STRATEGY**

Towns County has an established Water and Sewer Authority which has developed a limited water system with plans for more expansion but has not yet initiated any waste water construction. To date, the water infrastructure within Towns County has been implemented within and adjacent to the City of Hiawassee by the City of Hiawassee and within and adjacent to the City of Young Harris by the City of Young Harris respectively. The Authority has provided water service into the unincorporated areas of the county. Hiawassee and Young Harris provide sewer collection and treatment for their respective communities and in a few areas extend into the unincorporated county. The responding governments agree that water service to the remaining unincorporated area of Towns County must be further refined and immediately agreed upon by the service providers.

The delivery of water service within Towns County, as currently implemented, is effective and efficient and does not result in any duplication or overlapping of services. It is the interest of the elected officials of the Towns County community to continue the existing water service delivery until such time as the participants shall agree upon an enhanced service delivery.



City of Hiawassee Resolution No. 0051

Adopted: 8-3-99

Towns County Water & Sewer Authority

Resolution No. \_\_\_\_\_

Adopted: 8/23/99

CITY OF HIAWASSEE  
& TOWNS COUNTY WATER & SEWER AUTHORITY

JOINT RESOLUTION

PROVIDING FOR WATER SERVICES,  
COMPREHENSIVE MANAGEMENT AGREEMENT  
BETWEEN CITY & COUNTY FOR WATER SERVICES

I. WATER SYSTEM, COMPREHENSIVE MANAGEMENT AGREEMENT.

The parties hereto acknowledge that contemporaneously with the execution of this Joint Resolution that the City of Hiawassee ("Hiawassee" or "City") and the Towns County Water & Sewer Authority ("Authority") have executed and are in agreement as to Service Delivery Areas ("SDAs") for Water and Sewer Services as required by state law.

In reviewing and reaching agreement at to the SDAs, the parties hereto have concluded and are in agreement that the existing Water System, Comprehensive Management Agreement between the parties is inadequate to meet the current and future demands of the citizens of Towns County, Georgia. Therefore, there exists the immediate need for an engineering review of the Hiawassee and Authority water systems and finished water production capacity and development of a new Water System, Comprehensive Management Agreement ("Agreement").

The City and the Authority do hereby agree that at a minimum the following issues of concern shall be addressed in this review and in a new Management Agreement: finished water capacity; water plant operations; water leakage; water delivery systems; plant expansion; costs of water production; water allocation ratios; and costs of and financial contributions for finished water and expansion costs.

THEREFORE, Hiawassee and the Authority do hereby adopt, resolve and authorize the following actions; and do hereby direct and empower the representatives, employee and agents of each party to take all appropriate steps and execute all necessary documents and/or legal instruments to carry out the intent of this Joint Resolution:

- 1) The parties hereto will immediately establish a Joint Water System Comprehensive Management Committee ("Committee"). The Committee shall consist of two (2) members of the Hiawassee City Council two (2) members of the Authority;
- 2) The Committee shall immediately develop a joint list of review items related to the concerns addressed by this resolution and any additional concerns expressed by the City and the Authority by and thought its representatives to the Committee;

- 3) The Committee shall then submit the List of Review Items to the City and Authority Engineers who shall report back to the Committee their joint findings and joint recommendations, and their recommendation for a draft Water System, Comprehensive Management Agreement based on their findings;
- 4) The Committee shall then vote on a proposed Water System, Comprehensive Management Agreement; which Agreement will then be submitted to the City and the Authority for Approval or Rejection without amendment;
- 5) This process shall not exceed six (6) months from the date of adoption of this Joint Resolution by both parties ("report deadline"). This deadline may be extended by joint resolution of the City and the Authority;
- 6) In the event that the report deadline is not met or extended by joint resolution, the City and the County shall submit all issues developed by the Committee and the reports, findings and recommendations of the Engineers to binding mediation for the purpose of developing a Water System, Comprehensive Management Agreement. The Mediator shall be one approved by both the City and the Authority; or in the event of no agreement, the Mediation shall be one approved and selected by the American Arbitration Association.
- 7) Any and all disputes as to the meaning or intent of this resolution shall be subject to mediation as provided under the above paragraph Six (6).

## II. AGREEMENT TO PROVIDE METER READINGS, BILLING INFORMATION AND LICENSE FOR AUDIT PURPOSES

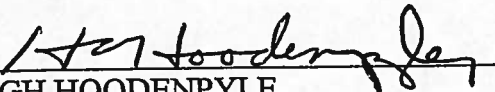
The parties hereto acknowledge and agree that it is necessary to provide Water Meter reading and/or billing from one party to another in the event of split water and sewer services being provide by the parties hereto to the same customers; or in the event of the failure of one party to provide such billing/reading and/or in the event of a third-party audit, to grant access or permission for the parties hereto to read the water meters of the other party.

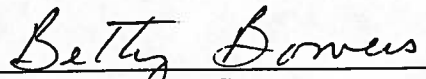
THEREFORE, all parties to this agreement are hereby granted the Authority, License and/or Easement, one from the other, to read one another's water meter under the conditions outlined above

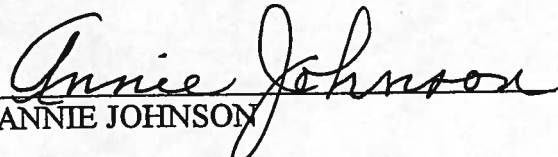
So resolved this 3<sup>rd</sup> day of August, 1999.

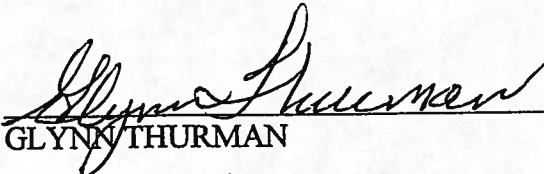
CITY OF HIAWASSEE:

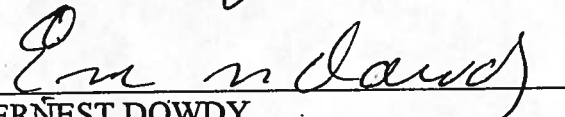
Approved:

  
HUGH HOODENPYLE

  
BETTY BOWERS

  
ANNIE JOHNSON


  
GLYNN THURMAN

  
ERNEST DOWDY

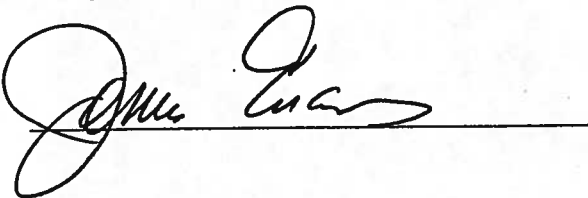
So resolved this 23 day of August, 1999.

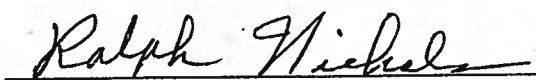
TOWNS COUNTY WATER & SEWER AUTHORITY

Approved:









08-03-99

**Service Delivery Area Agreement**

**For Water and Sewer Service**

**Between the City of Hiawassee and the Towns County**

- I. Existing Water and Sewer System and Services Defined
- II. Future Water and Sewer Service Delivery Areas Defined
- III. Intent to Cooperate
- IV. Legal Advisors
- V. Jurisdiction, venue and enforcement
- VI. Approval by Participants

STATE OF GEORGIA  
COUNTY OF TOWNS

This Service Delivery Area Agreement is entered into on the \_\_\_\_ day of August 1999, by and between the City of Hiawassee, Georgia (hereinafter "Hiawassee"), the Commissioner of Towns County, Georgia (hereinafter, "Towns County" or "Commissioner"), and the Towns County Water and Sewer Authority (hereinafter, "Authority"). The foregoing entities are existing in and by virtue of the laws of the State of Georgia, each being the governing authority within their respective municipal and county boundaries or a legal entity created to provide Water and Sewer Services within Towns County, Georgia, and each being legally empowered and authorized to enter into this agreement by the signatures of the undersigned representatives of each entity.

The purpose of this Agreement is to agree to and establish Service Deliver Areas for the provision of existing and future Water and Sewer Services within Towns County, Georgia, and to establish the obligations, privileges, duties and legal relationship of the parties hereto within the Service Delivery Areas so established.

It is the intent of the parties hereto to comply with House Bill 489, enacted during the 1997 Session of the Georgia General Assembly, as codified in Code Section 36-70 of the Official Code of Georgia Annotated, the **Service Delivery Strategy Law**, as it relates to Water and Service Services to the residents of Towns County; and to hereby establish Service Delivery Areas under the authority of and in compliance with the afore stated Service Delivery Strategy Law.

For and in consideration one dollar in hand, deliver by each party or participant one to the other, receipt of which is hereby acknowledged by each, and of the mutual covenants and recitals contained herein,



and of other good and valuable consideration contained herein, Hiawassee, Towns County and the Authority

hereby agree as follows:

I. EXISTING WATER AND SEWER SYSTEMS AND SERVICES DEFINED

- (a) The Existing Hiawassee Water and Sewer System shall consist of certain water and sewer system facilities and improvements constructed by the City of Hiawassee and described in plans and engineering reports prepared of Bill Rogers, P.E., City Engineer, and as such facilities exist on July 20, 1999, and as such facilities are shown or located as marked in red on Exhibit "A" and Exhibit "B" hereto, which taken in their entirety show the Hiawassee Water and Sewer System.

Said plans and engineering reports and Exhibits are hereby incorporated herein as if set out fully herein.

- (b) The Existing Towns County Water System shall consist of those lines and facilities serving Towns County, located outside the corporate city limits of the City of Hiawassee, and not identified in the above referenced plats and plans of the City Engineer as belonging to the City

of Hiawassee. The Parties acknowledge that the existing Towns County Water System is owned and operated independently by the Towns County Water and Sewer Authority, said Authority being a party to this agreement.

SERVICE DELIVERY AREAS FOR EXISTING SERVICES AND FACILITIES

Notwithstanding any provision of this agreement to the contrary, the parties agree as follows:

(1) The parties hereto agree that those areas of Towns County which are currently served by Hiawassee are hereby established as the Hiawassee Service Delivery Areas for water and sewer services; and all area of Towns County located within the corporate city limits of the City of Hiawassee is hereby designated as the Hiawassee Service Delivery Area for water and sewer.

2) The parties hereto agree that those areas of Towns County which are currently served by the Authority are hereby established as the Authority Service Delivery Areas for water and sewer services.

II. FUTURE WATER AND SEWER SERVICE DELIVERY AREAS DEFINED

(a) The Hiawassee Water Service Delivery Areas for future expansion and provision of Water

Services within Towns County, Georgia shall be those areas identified and marked in red on

Exhibit "A" hereto. Said Exhibit being a color coded map showing areas currently served by

Hiawassee and those areas of Towns County which will or may be serviced by Hiawassee in

future expansions as marked in red.

(b) The Hiawassee Sewer Service Delivery Areas for future expansion and provision of Sewer

Services within Towns County, Georgia shall be those areas marked in red and identified in

Exhibit "B" hereto. Said Exhibit being a color coded map showing those areas currently

served by Hiawassee and those areas of Towns County which will or may be serviced by

Hiawassee in future expansions as marked in red.

(c) The Towns County Water and Sewer Service Delivery Areas for future expansion and provision

of Water and Sewer Services within Towns County, Georgia shall be all areas of Towns County

not identified or marked in red in Exhibit "A" or "B" hereto as designated for Hiawassee.

### III. INTENT TO COOPERATION IN GRANT, LOAN OR FUNDING REQUESTS

It is the intent of the Parties hereto to cooperate with one another in seeking grants, loans and funding requests to public and private agencies to expand each party's water and sewer facilities in keeping with the Service Delivery Areas identified herein. Therefore the parties hereto agree that either party upon request will provide to the requesting party all appropriate letters of support, commitment and agreement which reflect the intent and spirit of this agreement.

### IV. LEGAL ADVISORS

The content of this document has been reviewed and approved as to form by the Legal Advisors listed below who represent the participants to this agreement.

### V. APPROVAL BY PARTICIPANTS

In witness whereof, the parties hereto have executed three (3) copies of this SERVICE DELIVERY AREAS AGREEMENT; all three (3) of which shall be deemed originals on the date shown hereafter.

VI. JURISDICTION, VENUE AND ENFORCEMENT OF AGREEMENT

Jurisdiction, venue and the enforcement of this Agreement at law or in equity shall be in the Superior Court of Towns County, Georgia. All provisions of this agreement and its enforcement shall be governed by the Laws of the State of Georgia.

VII. APPROVAL BY PARTICIPANTS

THE CITY OF HIAWASSEE

(SEAL)

By: Barbara Mathis

Barbara Mathis, Mayor

Attest: Wylene White

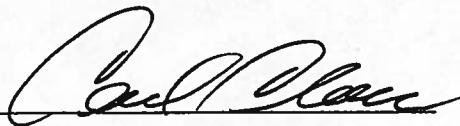
Wylene White, City Clerk

Approval as to Form:

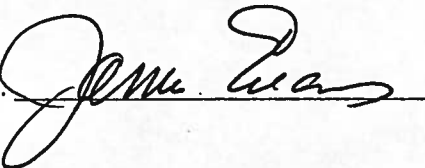
Richard H. Stancil

Richard H. Stancil, Esquire

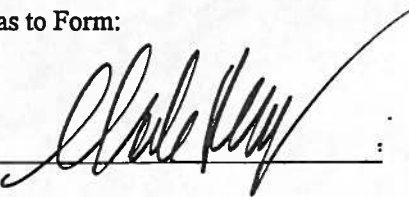
**TOWNS COUNTY WATER AND SEWER AUTHORITY (SEAL)**

By: 

Carl Cloer, Chairman


Attest: 

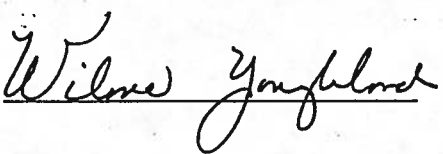
Approval as to Form:



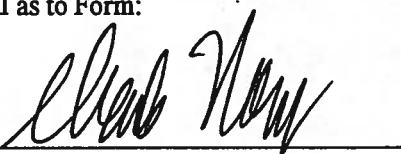
Charles Cory, Esquire

**TOWNS COUNTY, GEORGIA (SEAL)**

By:   
JACK DAYTON, COMMISSIONER

Attest: 

Approval as to Form:



Charles Cory, Esquire



**SERVICE DELIVERY STRATEGY  
SUMMARY OF LAND USE AGREEMENTS**

**Instructions:**

Answer each question below, attaching additional pages as necessary. Please note that any changes to the answers provided will require updating of the service delivery strategy. If the contact person for this service (listed at the bottom of this page) changes, this should be reported to the Department of Community Affairs.

County: Towns

1. What incompatibilities or conflicts between the land use plans of local governments were identified in the process of developing the service delivery strategy?

None identified

2. Check the boxes indicating how these incompatibilities or conflicts were addressed:

- amendments to existing comprehensive plans
- adoption of a joint comprehensive plan
- other measures (amend zoning ordinances, add environmental regulations, etc.)

*Note: If the necessary plan amendments, regulations, ordinances, etc. have not yet been formally adopted, indicate when each of the affected local governments will adopt them.*

If "other measures" was checked, describe these measures:

3. Summarize the process that will be used to resolve disputes when a county disagrees with the proposed land use classification(s) for areas to be annexed into a city. If the conflict resolution process will vary for different cities in the county, summarize each process.

Passed a resolution which is included as part of this document.

4. What policies, procedures and/or processes have been established by local governments (and water and sewer authorities) to ensure that new extraterritorial water and sewer service will be consistent with all applicable land use plans and ordinances?

Resolution pertaining to this issue included as part of this document.

5. Person completing form: Jack Dayton  
Phone number: 706-896-2276 Date completed: 05/14/99

6. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with land use plans of applicable jurisdictions?  yes  no

If not, provide designated contact person(s) and phone number(s) below:





***A Resolution Establishing a Process  
To Insure Compatibility with Applicable Land Use Plans and Ordinances  
And to Resolve Inter-Governmental Land Use Plan and Ordinance Inconsistencies  
Pursuant to the Provision of New Extra Territorial Water and Sewer Services***

***WHEREAS, the Towns County Board of Commissioners and the Mayor and Councils of its political jurisdictions have found it necessary, desirable and in the public interest to establish a formal process to insure that the provision of new extraterritorial water and sewer service is consistent with all applicable land use plans and ordinances of adjoining governments, and***

***WHEREAS, the Towns County Board of Commissioners and its municipal jurisdictions have determined that a process to insure land use compatibility as it relates to the provision of new extraterritorial water and sewer services and land use plans/ordinances, and***

***WHEREAS, the Towns County Board of Commissioners and the governing bodies of the County's municipal jurisdictions have jointly developed a cooperative plan to insure consistency with applicable land use plans/ordinances,***

***BE IT THEREFORE RESOLVED by the Towns County Board of Commissioners of Towns County, Georgia and the governing bodies of the Cities of Hiawassee and Young Harris, IT IS HEREBY RESOLVED by the Authority of same:***

***Section 1. Effective immediately upon the adoption of this Resolution by the respective governments, the following process for insuring that proposed extraterritorial water and sewer service is compatible with the land use plans/ordinances of the new territory shall be implemented:***

- 1. Prior to initiating the development of water and sewer services in extraterritorial boundaries, the local government proposing the new service will notify the adjacent government of the proposed new service by providing information on location of property, size of area, and existing proposed land use associated with the property.***
- 2. Within 10 working days following receipt of the above information, the local government receiving the notice of water/sewer extension will forward to the local government proposing the extension a statement either : (a) indicating that the proposal is compatible with that community's land use plan and all applicable ordinances; or (b) a description of why the proposal is inconsistent with the land use plan or ordinances providing supporting evidence. If the community proposing the service extension does not receive a response in writing within the deadline, the proposal shall be determined to be consistent with the community's land use plan or land use ordinance.***
- 3. If the community desiring to extend the water or sewer services receives a notification that the proposal is compatible with the land use plan, the community may respond in writing within 10 days of receiving the notification of land use inconsistency by: (a) requesting a meeting to discuss a formal change to the land use plan; (b) agreeing with the content of the notification***

*and stopping action on the proposed service extension.*

- 4. In the event the respective jurisdictions seek mediation, the governments will agree on a mediator, mediation schedule and determine participants in the mediation. Any costs associated with the mediation will be shared pro rata by the county and the cities based on population in accordance with the most recent decennial census.*
- 5. A proposal to extend extraterritorial water and sewer service shall not be implemented until any bona fide land use plan or land use ordinance inconsistencies are resolved pursuant to the dispute resolution process.*
- 6. However, the final determination of the land use plan or land use ordinance will be according to the governing body receiving the proposed service extension.*

*Section 2. All ordinances and resolutions in conflict herewith are hereby repealed.*

*DATE: 10-28-99*

*ATTEST:*

*Wilma Youngblood*  
County Clerk

*Towns County Board of Commission*

*Jack Dayton*  
Sole Commissioner

*Wylene White*  
City Clerk

*City of Hiawasse*

*Barbara Mathis*  
Mayor

*Sherry Jarard*  
City Clerk

*City of Young Harris*

*Carlson Dampson*  
Mayor

**SERVICE DELIVERY STRATEGY  
DISPUTE RESOLUTION PROCESS  
for  
Towns County and Municipalities**

The Cities of Hiawassee and Young Harris, and Towns County hereby agree to implement the following process for resolving land use disputes over annexation effective July 1, 1998.

1. Prior to initiating any formal annexation activities,<sup>1</sup> the City will notify the county government of a proposed annexation and provide information on location of property, size of area, and proposed land use or zoning classification(s) (if applicable) of the property upon annexation. Such information shall be provided to Towns County within 10 working days of receipt of annexation petition.

Within 15 working days following receipt of the above information, the county will forward to the city a statement either: (a) indicating that the county has no objection to the proposed land use for the property; or (b) describing its bona fide objection(s) to the city's proposed land use classification, providing supporting information, and listing any possible stipulations or conditions that would alleviate the county's objection(s);

2. If the county has no objection to the city's proposed land use or zoning classification, the city is free to proceed with the annexation. If the county fails to respond to the city's notice in writing within the deadline, the city is free to proceed with the annexation and the county loses its right to invoke the dispute resolution process, stop the annexation or object to land use changes after the annexation.
3. If the county notifies the city that it has a *bona fide* land use classification objection(s)<sup>2</sup>, the city will respond to the county in writing within 15 working days of receiving the county's objection(s) by either: (a) agreeing to implement the county's stipulations and conditions and thereby resolving the county's objection(s); (b) agreeing with the county and stopping action on the proposed annexation; (c) disagreeing that the county's objection(s) are *bona fide* and notifying the county that the city will seek a declaratory judgement in court; or (d) initiating a 30-day (maximum) mediation process to discuss possible compromises.<sup>3</sup>
4. If any of the cities initiate mediation, that city and the county will engage in a mediation process. This mediation process is outlined in an addendum which is considered a part of this document. Any costs associated with the mediation will be shared equally by the parties (local governments) participating.

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<sup>1</sup>Cities should not validate a petition for annexation or adopt a resolution of intent to annex prior to completion of this annexation dispute resolution process.

<sup>2</sup>As defined in O.C.G.A. 36-36-11(b)

<sup>3</sup>At this point, it is important to notify the property owner(s) of the status of his annexation request.

5. If no resolution of the county's *bona fide* land use classification objection(s) results from the mediation, the city will not proceed with the proposed annexation.
  
6. If the city and county reach agreement as described in step 3(a) or as a result of the mediation, they will draft an annexation agreement for execution by the city and county governments and the property owner(s) within 15 working days from the date of the agreement.

Regardless of future changes in land use or zoning classification, any site-specific mitigation or enhancement measures or site-design stipulations included in the agreement will be binding on the property. The property owner(s) shall sign, notarize and return the agreement to the city. The agreement shall become final when signed by the city and the county and shall be filed at the courthouse.

This annexation dispute resolution agreement shall remain in force and effect until amended by agreement of each party or unless otherwise terminated by operation of law.

Wilma Youngblood  
Attest

Jack Dayton  
Jack Dayton  
Chairman, Towns County Commission

Wylene White  
Attest

Barbara Mathis  
Barbara Mathis  
Mayor, City of Hiawassee

Shirley Jarrard  
Attest

Carless Sampson  
Carless Sampson  
Mayor, City of Young Harris

# ***TOWNS COUNTY AND MUNICIPALITIES DISPUTE RESOLUTION PROCESS***

## ***MEDIATION PROCESS***

### **Mediation Committee**

The city and county will each select two individuals to serve on a Mediation Committee. An additional or 5th member will be selected by the four appointees. The GMRDC will then provide the names of three mediators from which the five committee members will select one. The mediator will serve to guide the committee through the process.

### **Parties to the Mediation**

The jurisdiction requesting the mediation and the jurisdiction required to act on the proposed change in land use will be parties to the mediation. The mediation sessions will be open to the public but general public comment will not be taken during the mediation sessions. Public input will be allowed in the regular public hearing after the mediation and before the continued hearing is ended. This procedure will allow public comment on the results of the mediation before final action.

### **Choice of Mediator**

The GMRDC will be asked to propose three mediators. If the jurisdictions in conflict cannot agree on a mediator from among this pool, the GMRDC will select a fourth mediator to conduct the mediation. The party requesting the mediation will coordinate the selection process and make arrangements with the mediator.

### **Payment for the Mediation**

The parties (local governments) participating in the mediation will equally share the cost of the mediation. Parties will be prepared to pay at each session or in the manner negotiated with the mediator.

### **Scheduling the Mediation**

The jurisdiction requesting the mediation in consultation with the other parties and the mediator will select the time for the mediation. The jurisdiction acting on the proposed land use change will arrange a facility for the mediation. The initial mediation session will be scheduled for two hours. Additional sessions will be determined by participants during the first session.

### Results of the Mediation

The mediator will provide to all parties a written report, including any agreements between the parties in conflict. The mediator will also specify any remaining conflicts and will provide an assessment of the potential value of any further mediation.

The legislative body of the jurisdiction acting on the proposed land use change will consider the results (the mediator's report and any agreements) of the mediation as part of the hearing process and part of the official record of the hearing.

Agreements made during the mediation will become part of the final action on the proposed land use change.

If no agreement regarding any specific conflict results from the mediation, the parties retain their rights to legal remedies.



**SERVICE DELIVERY STRATEGY  
CERTIFICATIONS**

**Instructions:**

This page must, at a minimum, be signed by an authorized representative of the following governments: 1) the county; 2) the city serving as the county seat; 3) all cities having 1990 populations of over 9,000 residing within the county; and 4) no less than 50% of all other cities with a 1990 population of between 500 and 9,000 residing within the county. Cities with 1990 populations below 500 and authorities providing services under the strategy are not required to sign this form, but are encouraged to do so. Attach additional copies of this page as necessary.

SERVICE DELIVERY STRATEGY FOR           TOWNS           COUNTY

We, the undersigned authorized representatives of the jurisdictions listed below, certify that:

1. We have executed agreements for implementation of our service delivery strategy and the attached forms provide an accurate depiction of our agreed upon strategy (O.C.G.A. 36-70-21);
2. Our service delivery strategy promotes the delivery of local government services in the most efficient, effective, and responsive manner (O.C.G.A. 36-70-24 (1));
3. Our service delivery strategy provides that water or sewer fees charged to customers located outside the geographic boundaries of a service provider are reasonable and are not arbitrarily higher than the fees charged to customers located within the geographic boundaries of the service provider (O.C.G.A. 36-70-24 (2));
4. Our service delivery strategy ensures that the cost of any services the county government provides (including those jointly funded by the county and one or more municipalities) primarily for the benefit of the unincorporated area of the county are borne by the unincorporated area residents, individuals, and property owners who receive such service (O.C.G.A. 36-70-24 (3)); and
5. The process(es) for resolving land use disputes arising over annexation were established by the July 1, 1998 deadline (O.C.G.A. 36-70-24(4)).

SIGNATURE:	NAME: <small>(Please print or type)</small>	TITLE:	JURISDICTION:	DATE:
------------	--	--------	---------------	-------

	Jack Dayton	Sole Comm.	Towns Co.	10-6-99
	Barbara Mathis	Mayor	Hiawassee	10/6/99
	Carless Sampson	Mayor	Young Harris	10-7-99

**TOWNS COUNTY**  
**HB 489**  
**SERVICE DELIVERY STRATEGY**

***Existing Agreements***

**Mid 1970 – Present**  
**Year to Year Renewal**

**Towns/Union Counties**

**Joint Jail Operation Agreement**

**1996 – Present**  
**Year to Year Renewal**

**Towns/Union/Fannin**

**Multi County Industrial  
Development Authority  
Agreement**

**1999 – On-going**

**City of Hiawassee/  
Towns County Water &  
Sewer Authority**

**Comprehensive Management  
Agreement**

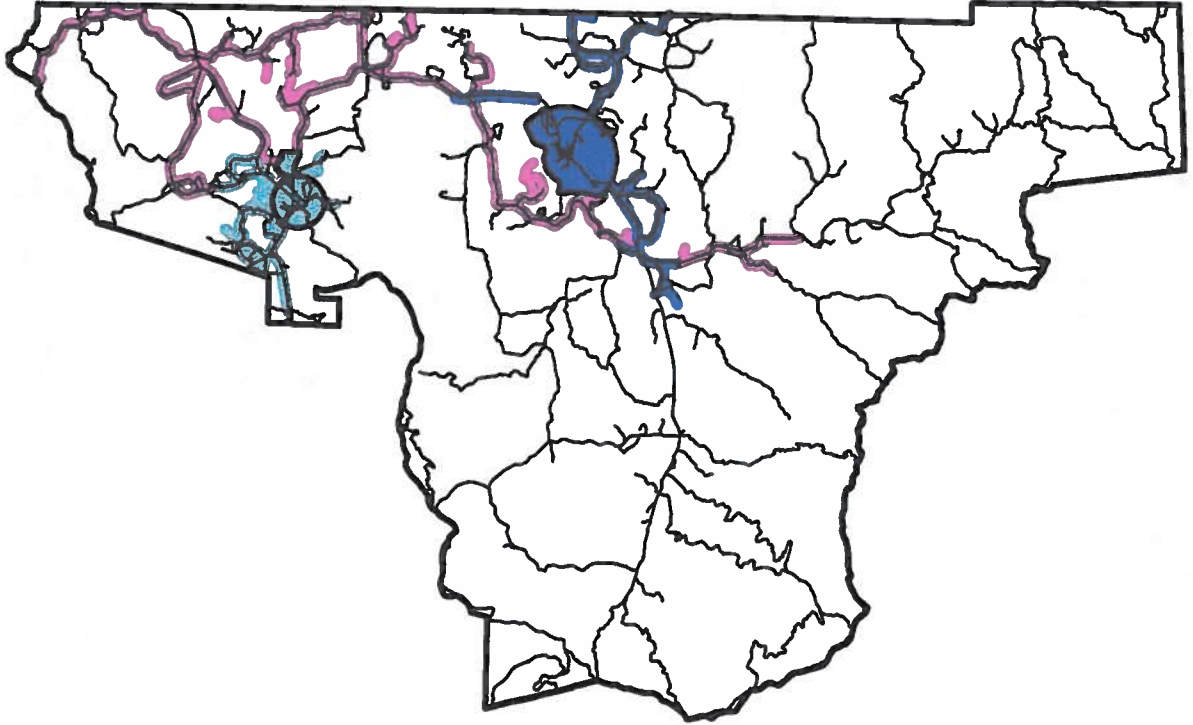
**Existing and Future Service  
Areas Defined**

**1999 – On-going**  
**Year to Year Renewal**




**Towns /Rabun Counties**

**Emergency Services Agreement  
To Service Citizens of Tate City  
Area of Towns County**





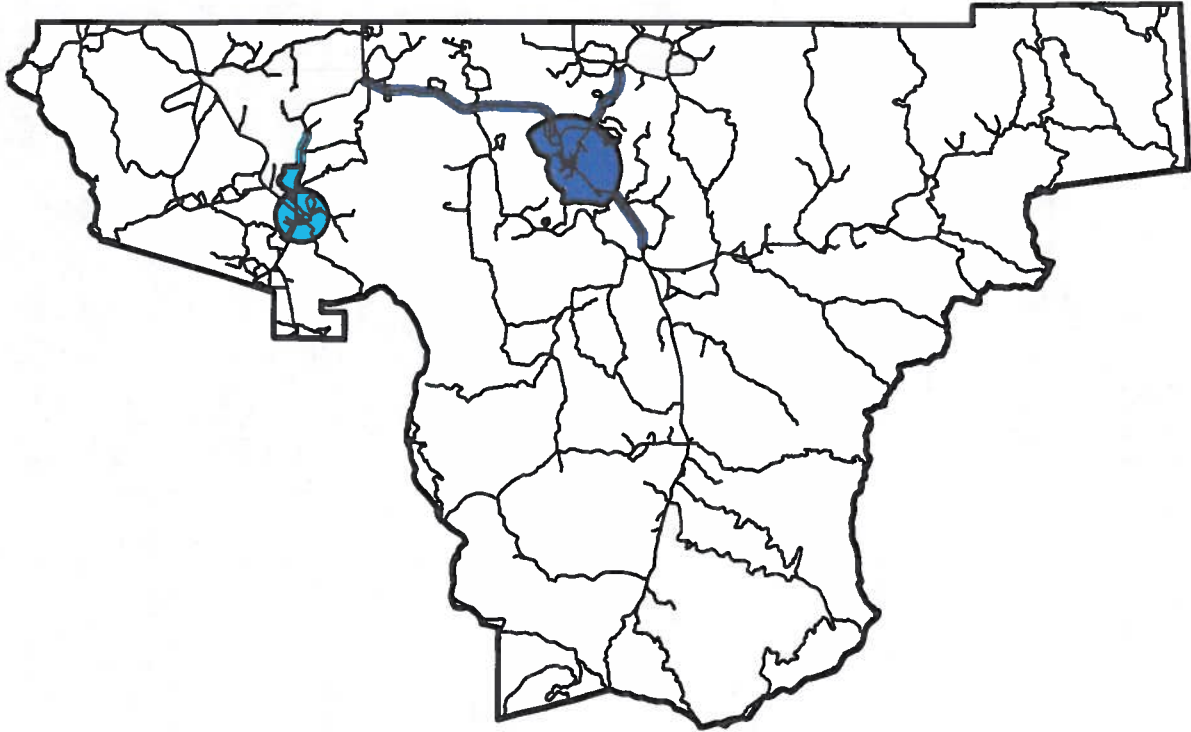
**LEGEND**

-  *Towns County Water Service Area*
-  *Hiwassee Water Service Area*
-  *Young Harris Water Service Area*

**Towns County, Hiwassee and  
Young Harris Water Service Areas  
HB 489**



*Map Produced By: Georgia Mountains RDC*



**LEGEND**

-  *Hiwassee Sewer Service Area*
-  *Young Harris Sewer Service Area*

**Hiwassee and Young Harris  
Sewer Service Areas  
HB489**



*Map Produced By: Georgia Mountains RDC*