



GEORGIA DEPARTMENT OF COMMUNITY AFFAIRS

SERVICE DELIVERY STRATEGY

FOR

DOUGLAS

COUNTY

PAGE 1

I. GENERAL INSTRUCTIONS:

1. Only one set of these forms should be submitted per county. The completed forms should clearly present the collective agreement reached by all cities and counties that were party to the service delivery strategy.
2. List each local government and/or authority that provides services included in the service delivery strategy in Section II below.
3. List all services provided or primarily funded by each general purpose local government and authority within the county in Section III below. It is acceptable to break a service into separate components if this will facilitate description of the service delivery strategy.
4. For each service or service component listed in Section III, complete a separate *Summary of Service Delivery Arrangements* form (page 2).
5. Complete one copy of the *Summary of Land Use Agreements* form (page 3).
6. Have the *Certifications* form (page 4) signed by the authorized representatives of participating local governments. Please note that DCA cannot validate the strategy unless it is signed by the local governments required by law (see Instructions, page 4).
7. Mail the completed forms along with any attachments to:

Georgia Department of Community Affairs
Office of Coordinated Planning
60 Executive Park South, N.E.
Atlanta, Georgia 30329

For answers to most frequently asked questions on Georgia's Service Delivery Act, links and helpful publications, visit DCA's website at www.dca.servicedelivery.org, or call the Office of Coordinated Planning at (404) 679-3114.

Note: Any future changes to the service delivery arrangements described on these forms will require an official update of the service delivery strategy and submittal of revised forms and attachments to the Georgia Department of Community Affairs.

II. LOCAL GOVERNMENTS INCLUDED IN THE SERVICE DELIVERY STRATEGY:

In this section, list all local governments (including cities located partially within the county) and authorities that provide services included in the service delivery strategy.

Douglas County, City of Douglasville, City of Austell, City of Villa Rica, Douglasville/Douglas Water & Sewer Authority, Douglas County Development Authority, Douglas County Housing Auth., Villa Rica Housing Auth., Villa Rica Development Auth., Douglasville Downtown Dev. Auth., Villa Rica Downtown

III. SERVICES INCLUDED IN THE SERVICE DELIVERY STRATEGY:

For each service listed here, a separate *Summary of Service Delivery Arrangements* form (page 2) must be completed.

Agriculture Extension, Animal Control, Building Inspection, Cemetery, Coroner, Courts (Superior, etc.) Courts (Municipal), Downtown Development, Economic Development, Elections, Emergency Management, Engineering, E-911, Fire and Emergency Medical Services, Health, Jail, Law Enforcement, Library, Planning and Zoning, Parks and Recreation, Property Tax Assessing & Collection, Public Housing, Public Works (Roads), Social Services, Solid Waste Collection, Solid Waste Disposal, Tourism, Transportation, Wastewater Collection, Water Supply, NPDES II Stormwater Management

Verified



**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS PAGE 2**

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Douglas **Service:** Agriculture Extension

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service): _____

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): _____

Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): _____

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes No

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority:</i>	<i>Funding Method:</i>
Douglas County	Property Tax and Other Misc. General Fund Revenues

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

None

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name:</i>	<i>Contracting Parties:</i>	<i>Effective and Ending Dates:</i>

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

None

7. Person completing form: Michael H. Cason
 Phone number: 770-920-7294 Date completed: June 22, 2004

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

SERVICE DELIVERY STRATEGY

Service: Agriculture Extension

**Parties: Douglas County and The Municipalities of Douglasville, Austell and
Villa Rica**

Douglas County – Provides Agriculture Extension Services throughout the
unincorporated areas and the municipalities of Douglas County.

City of Douglasville – Utilizes Agriculture Extension Services provided by Douglas
County

City of Austell – Utilizes Agriculture Extension Services provided by Douglas County

City of Villa Rica – Utilizes Agriculture Extension Services provided by Douglas County



**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS PAGE 2**

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County: Douglas **Service:** Animal Control

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service): _____

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): _____

Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): _____

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes No

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority:</i>	<i>Funding Method:</i>
Douglas County	Property Tax & Other Misc. General Fund Revenues
Douglasville	Fines and Other Misc. General Fund Revenues

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

None

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name:</i>	<i>Contracting Parties:</i>	<i>Effective and Ending Dates:</i>

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

None

7. Person completing form: Michael H. Cason
 Phone number: 770-920-7294 Date completed: June 22, 2004

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

SERVICE DELIVERY STRATEGY

Service: Animal Control

**Parties: Douglas County and The Municipalities of Douglasville, Austell and
 Villa Rica**

Douglas County – Provides Animal Control Services throughout the unincorporated areas
and the municipalities of Douglas County.

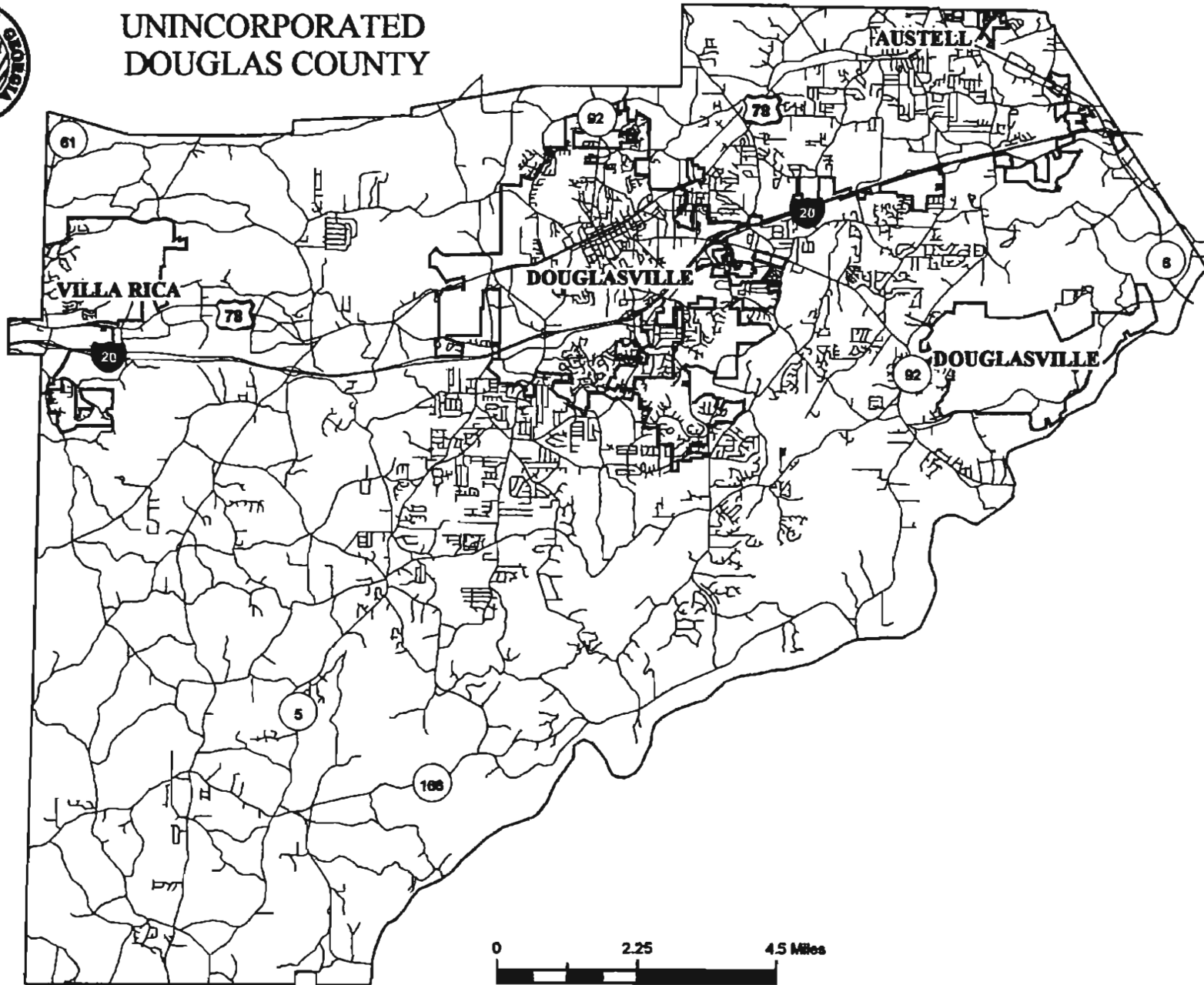
City of Douglasville – Utilizes Animal Control Services provided by Douglas County
and contributes some monetary resources from time to time to Douglas County to
deliver this service.

City of Austell – Utilizes Animal Control Services provided by Douglas County

City of Villa Rica – Utilizes Animal Control Services provided by Douglas County and
Carroll County. Villa Rica has a higher level of service because it is located in two
counties that deliver this service.

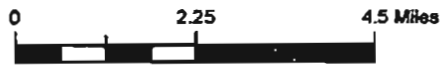
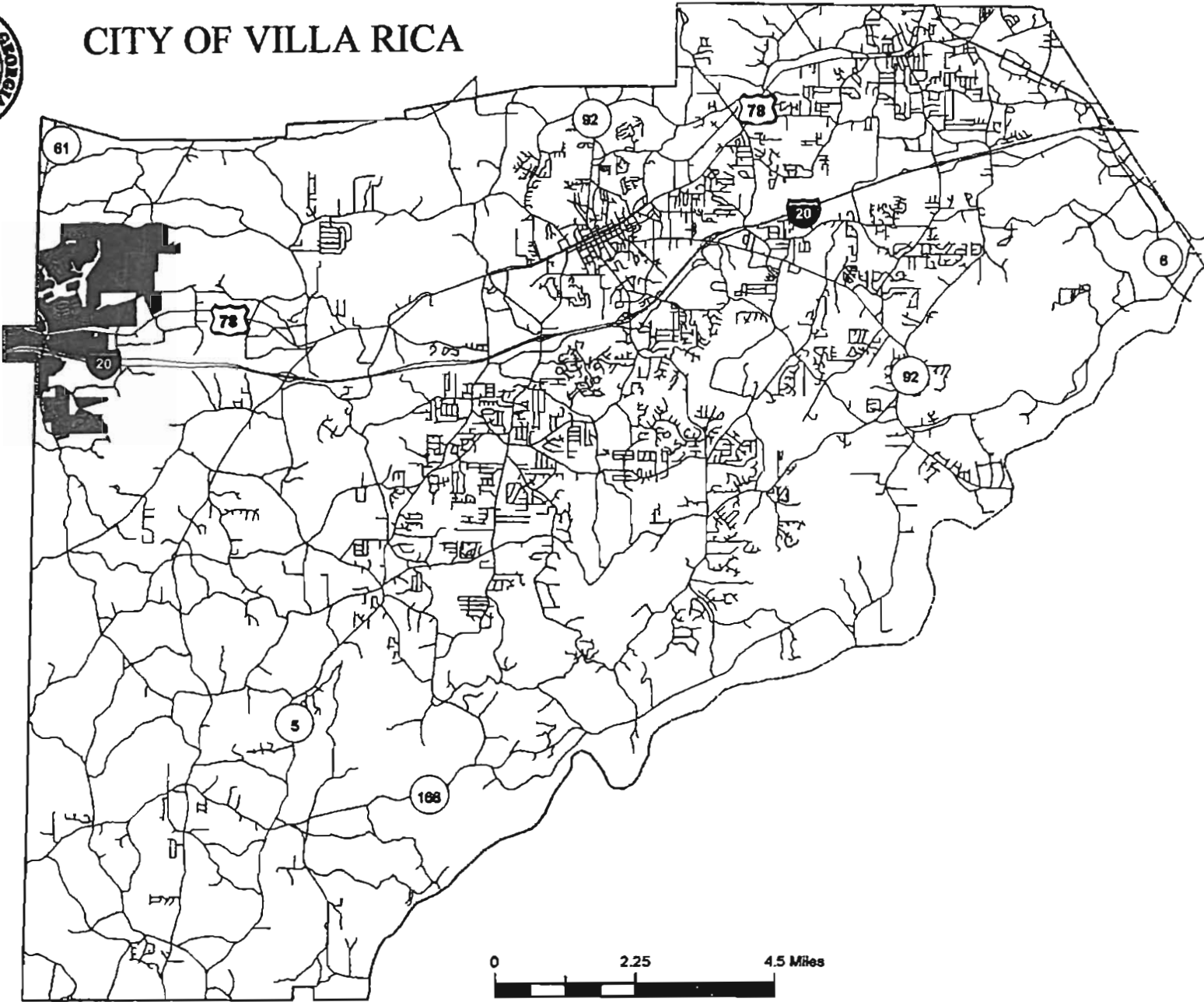


UNINCORPORATED DOUGLAS COUNTY





CITY OF VILLA RICA





**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS PAGE 2**

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County: Douglas Service: Building Inspection

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service): _____

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): _____

Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): _____

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes No

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority:</i>	<i>Funding Method:</i>
Douglas County	User Fees
City of Douglasville	User Fees
Austell	User Fees, Sales Tax, Property Tax and Other Misc. General Fund Rev.
Villa Rica	User Fees

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

None

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name:</i>	<i>Contracting Parties:</i>	<i>Effective and Ending Dates:</i>

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

None

7. Person completing form: Michael H. Cason
 Phone number: 770-920-7294 Date completed: June 22, 2004

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

SERVICE DELIVERY STRATEGY

Service: Building Inspection

**Parties: Douglas County and The Municipalities of Douglasville, Austell and
Villa Rica**

Douglas County – Provides Building Inspection Services throughout the unincorporated areas of the County. Service is completely financed by User Fees.

City of Douglasville – Provides its own Building Inspection Services within the corporate limits of Douglasville that is financed by User Fees.

City of Austell – Provides its own Building Inspection Services within the corporate limits of Austell that is mainly financed by User Fees.

City of Villa Rica – Provides its own Building Inspection Services within the corporate limits of Villa Rica that is mainly financed by User Fees.



**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS PAGE 2**

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County: Douglas Service: Cemetery

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service): _____

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): _____

Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): _____

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes No

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority:</i>	<i>Funding Method:</i>
Douglasville	User Fees and Other General Fund Revenues
Austell	User Fees and Other General Fund Revenues

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

None

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name:</i>	<i>Contracting Parties:</i>	<i>Effective and Ending Dates:</i>

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

None

7. Person completing form: Michael H. Cason
 Phone number: 770-920-7294 Date completed: June 22, 2004

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

SERVICE DELIVERY STRATEGY

Service: Cemetery

**Parties: Douglas County and The Municipalities of Douglasville, Austell and
Villa Rica**

Douglas County – Does not provide this service.

City of Douglasville – Provides this service in the incorporated area of Douglasville.

City of Austell – Provides this service in the incorporated area of Austell.

City of Villa Rica – Does not provide this service.



SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS PAGE 2

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County: Douglas Service: Coroner

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service): _____

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): _____

Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): _____

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes No

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority:</i>	<i>Funding Method:</i>
Douglas County	Property Tax and Other Misc. General Fund Revenues

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

None

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name:</i>	<i>Contracting Parties:</i>	<i>Effective and Ending Dates:</i>

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

None

7. Person completing form: Michael H. Cason
 Phone number: 770-920-7294 Date completed: June 22, 2004

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

SERVICE DELIVERY STRATEGY

Service: Coroner

**Parties: Douglas County and The Municipalities of Douglasville, Austell and
Villa Rica**

Douglas County – Provides Coroner Services throughout the unincorporated areas and
the municipalities of Douglas County.

City of Douglasville – Utilizes Coroner Services provided by Douglas County.

City of Austell – Utilizes Coroner Services provided by Douglas County.

City of Villa Rica – Utilizes Coroner Services provided by Douglas County.



**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS PAGE 2**

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Douglas Service: Superior, State, Magistrate, Juvenile and Probate Courts

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service): _____

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): _____

Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): _____

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes No

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority:</i>	<i>Funding Method:</i>
Douglas County	Grants, Court Fees, Property Tax and Other Misc. General Fund Revenues

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No change

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name:</i>	<i>Contracting Parties:</i>	<i>Effective and Ending Dates:</i>

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

None

7. Person completing form: Michael H. Cason
 Phone number: 770-920-7294 Date completed: June 22, 2004

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

SERVICE DELIVERY STRATEGY

Service: Superior, State, Magistrate, Juvenile and Probate Courts

Parties: Douglas County and The Municipalities of Douglasville, Austell and Villa Rica

Douglas County – Douglas County furnishes Superior, State, Magistrate, Juvenile and Probate Court functions and services (including prosecution, Public Defense, Clerical, Probation, Victim Witness Programs and Juvenile Programs) throughout the unincorporated areas and the municipalities of Douglas County.

City of Douglasville – Utilizes Court Services provided by Douglas County.

City of Austell – Utilizes Court Services provided by Douglas County.

City of Villa Rica – Utilizes Court Services provided by Douglas County.



SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS PAGE 2

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County: Douglas Service: Municipal Courts

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service): _____

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): _____

Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): _____

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes No

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority:</i>	<i>Funding Method:</i>
City of Douglasville	Court Fees, Fines and Other Misc. General Fund Revenues
Austell	Court Fees, Fines and Other Misc. General Fund Revenues
Villa Rica	Court Fees, Fines & Other Misc., G.F. Rev.

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No change

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name:</i>	<i>Contracting Parties:</i>	<i>Effective and Ending Dates:</i>

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

None

7. Person completing form: Michael H. Cason
 Phone number: 770-920-7294 Date completed: June 22, 2004

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

SERVICE DELIVERY STRATEGY

Service: Municipal Courts

**Parties: Douglas County and The Municipalities of Douglasville, Austell and
Villa Rica**

Douglas County – Does not operate a Municipal Court.

City of Douglasville – Operates a Municipal Court within its jurisdiction.

City of Austell – Operates a Municipal Court within its jurisdiction.

City of Villa Rica – Operates a Municipal Court within its jurisdiction.



SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS PAGE 2

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County: Douglas Service: Downtown Development

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service): _____

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): _____

Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): _____

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes No

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority:</i>	<i>Funding Method:</i>
City of Douglasville	Property Tax & Other Misc., General Fund Revenues
City of Villa Rica	Hotel - Motel Tax

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

None

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name:</i>	<i>Contracting Parties:</i>	<i>Effective and Ending Dates:</i>

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

None

7. Person completing form: Michael H. Cason
 Phone number: 770-920-7294 Date completed: June 22, 2004

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

SERVICE DELIVERY STRATEGY

Service: Downtown Development

**Parties: Douglas County and The Municipalities of Douglasville, Austell and
Villa Rica**

Douglas County – Does not provide this service.

City of Douglasville – Provides this service inside the corporate limits of Douglasville.

City of Austell – Does not provide this service.

City of Villa Rica – Provides this service inside the corporate limits of Villa Rica.



**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS PAGE 2**

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Douglas Service: Economic Development

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service): _____

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): _____

Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): _____

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes No

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority:</i>	<i>Funding Method:</i>
Douglas County	Property Tax and Other Misc. General Fund Revenues & Dev. Auth. User Fees
City of Villa Rica	Misc. G. F. Rev. and Other Dev. Auth. User Fees
City of Douglasville	Grants, Property Tax & Other Misc. G. F. Rev.

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

None

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name:</i>	<i>Contracting Parties:</i>	<i>Effective and Ending Dates:</i>

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

None

7. Person completing form: Michael H. Cason
 Phone number: 770-920-7294 Date completed: June 22, 2004

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

SERVICE DELIVERY STRATEGY

Service: Economic Development

**Parties: Douglas County and The Municipalities of Douglasville, Austell and
Villa Rica**

Douglas County – Provides this service in the unincorporated areas of the County and in
the municipalities of Douglas County.

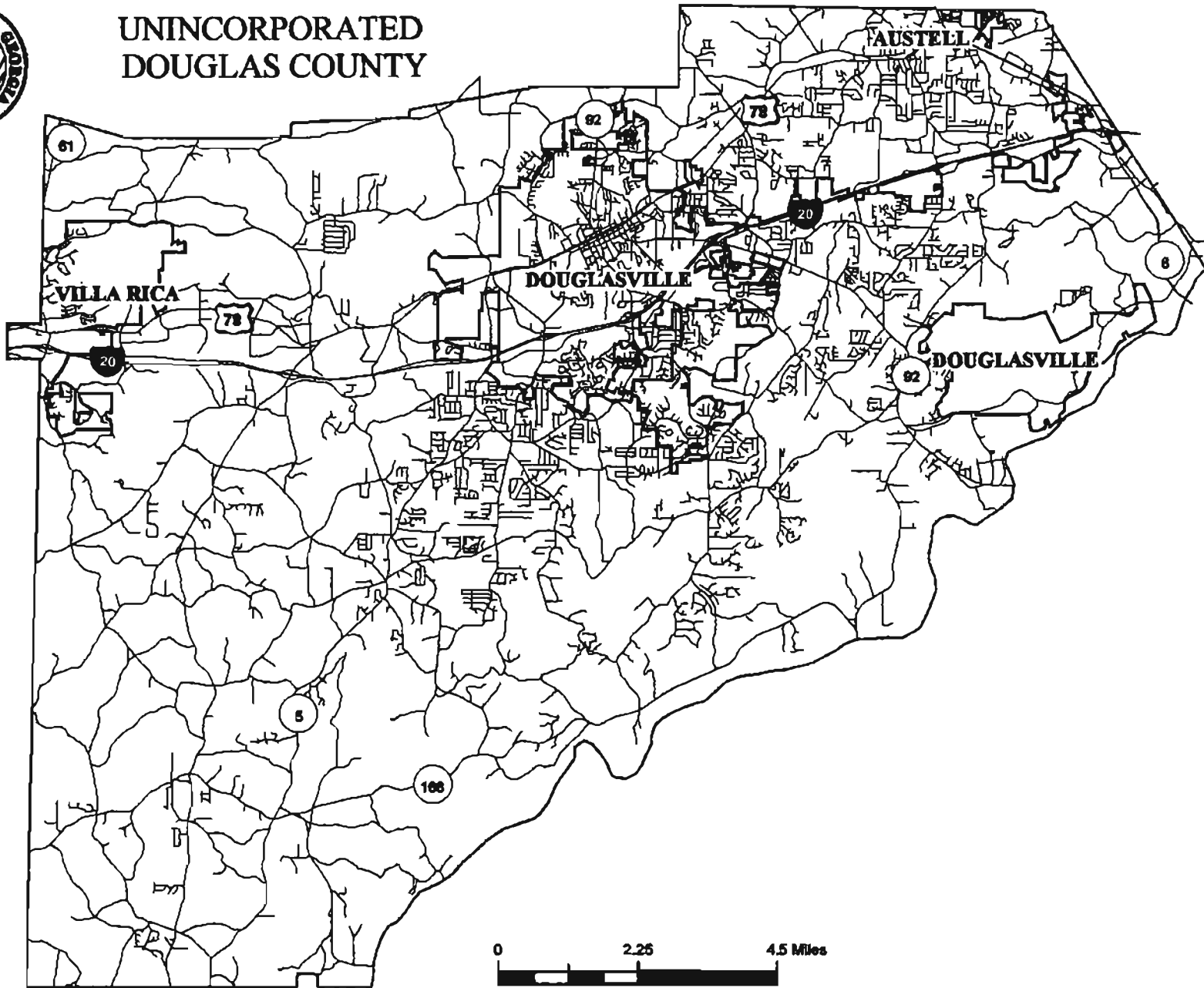
City of Douglasville – Utilizes Economic Development Services provided by Douglas
County and operates a Community Development Department. Service is overlapping,
but has a higher level of service.

City of Austell – Utilizes Economic Development Services provided by Douglas County.

City of Villa Rica – Utilizes Economic Development Services provided by Douglas
County along with providing its own Economic Development Services. Service is
overlapping, but has a higher level of service.

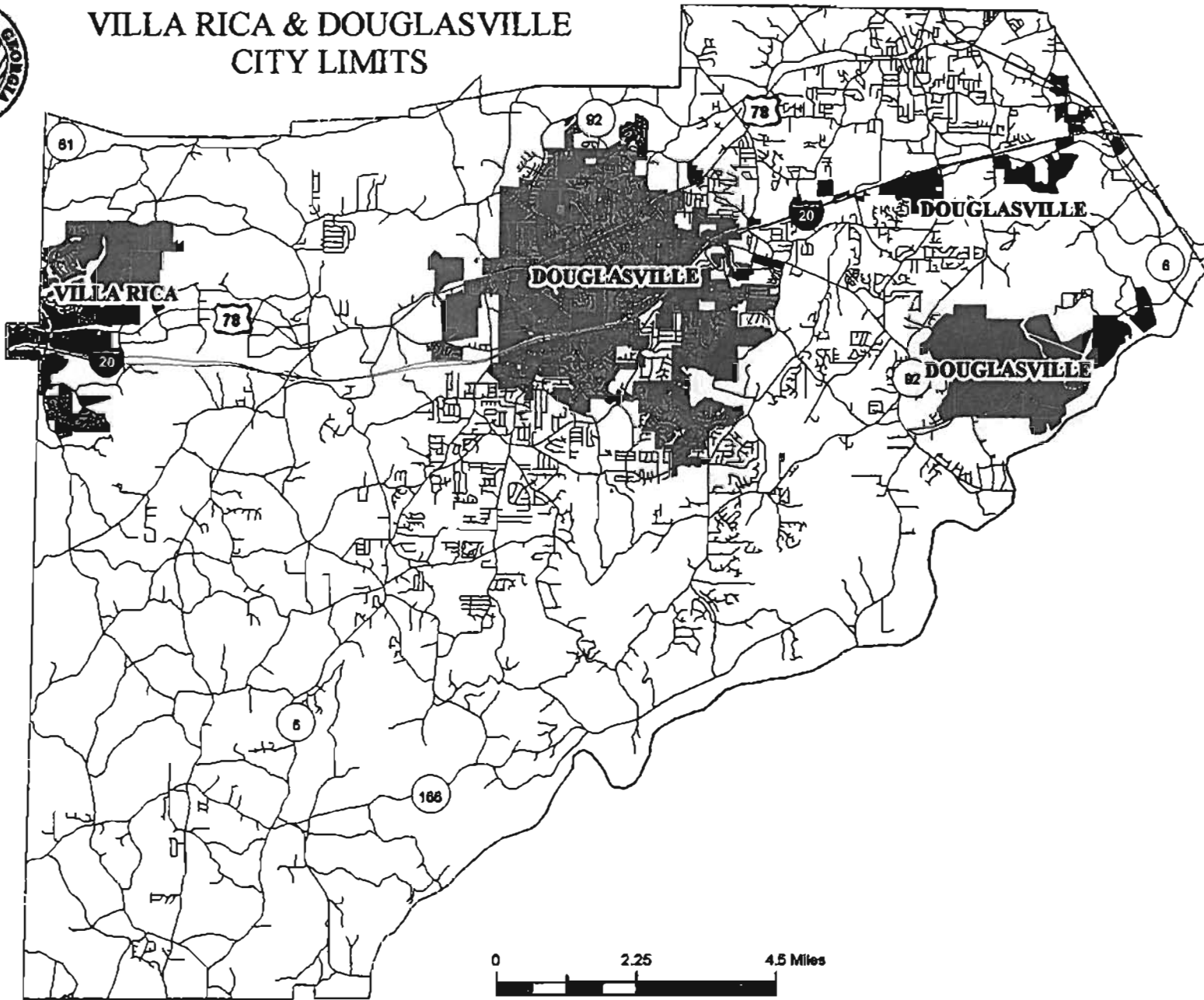


UNINCORPORATED DOUGLAS COUNTY





VILLA RICA & DOUGLASVILLE CITY LIMITS





**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS PAGE 2**

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Douglas Service: Elections

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service): _____

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): _____

Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): _____

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes No

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority:</i>	<i>Funding Method:</i>
Douglas County	User Fees, General Funds
Douglasville	User Fees, General Funds
Austell	User Fees, General Funds
Villa Rica	User Fees, General Funds

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

None

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name:</i>	<i>Contracting Parties:</i>	<i>Effective and Ending Dates:</i>

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

None

7. Person completing form: Michael H. Cason
 Phone number: 770-920-7294 Date completed: June 22, 2004

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

SERVICE DELIVERY STRATEGY

Service: Elections

**Parties: Douglas County and The Municipalities of Douglasville, Austell and
Villa Rica**

Douglas County – Provides Voters Registration and Election Administration services for all elections held County-wide (National, State, District and County). The Douglas County Board of Elections also provides election administration for the cities of Douglasville on a fee basis under intergovernmental agreements. Austell and Villa conduct their own elections.

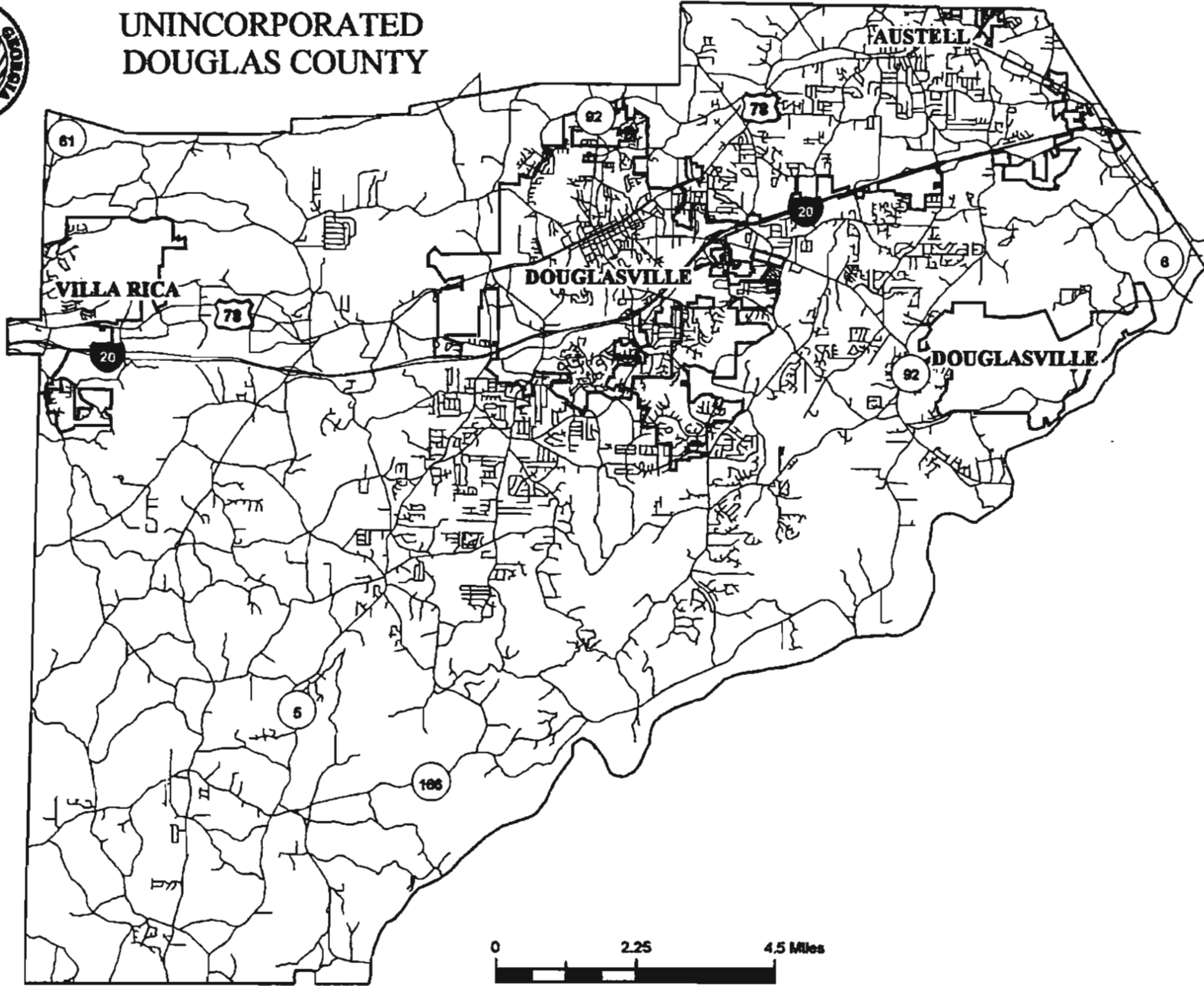
City of Douglasville – Voter Registration provided by Douglas County. Elections are conducted by Douglas County Election Board Members and Douglas County employees with the City reimbursing Douglas County for some election costs such as ballots and poll workers.

City of Austell – Voter Registration provided by Douglas County. Elections are conducted by the municipality.

City of Villa Rica – Voter Registration provided by Douglas County. Elections are conducted by the municipality.

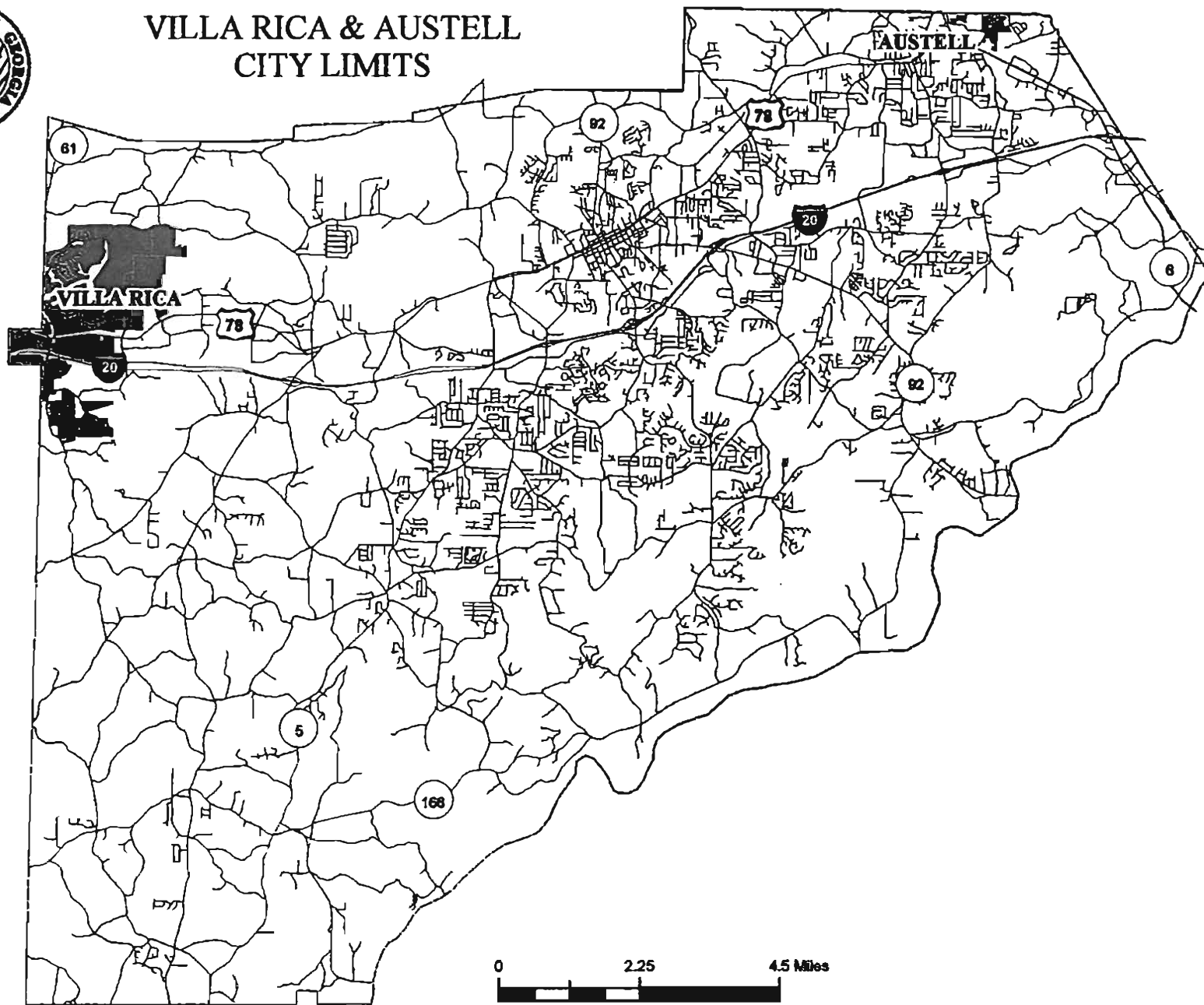


UNINCORPORATED DOUGLAS COUNTY





VILLA RICA & AUSTELL CITY LIMITS





**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS PAGE 2**

Instructions:

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County: Douglas Service: Emergency Management

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service): _____

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): _____

Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): _____

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes No

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority:</i>	<i>Funding Method:</i>
Douglas County	Grants, Property Tax & Other Misc. General Fund Revenues

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

None

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name:</i>	<i>Contracting Parties:</i>	<i>Effective and Ending Dates:</i>

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

None

7. Person completing form: Michael H. Cason
 Phone number: 770-920-7294 Date completed: June 22, 2004

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

SERVICE DELIVERY STRATEGY

Service: Emergency Management

**Parties: Douglas County and The Municipalities of Douglasville, Austell and
 Villa Rica**

Douglas County – Douglas County provides the unincorporated areas and the
municipalities with a staffed full-time Emergency Management Director that is
recognized by the Georgia Emergency Management Agency as the representative of
Douglas County and the municipalities located in that County.

City of Douglasville – Utilizes the Emergency Management Services provided by
Douglas County.

City of Austell – Utilizes the Emergency Management Services provided by Douglas
County.

City of Villa Rica – Utilizes the Emergency Management Services provided by Douglas
County.



**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS PAGE 2**

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Douglas Service: Engineering

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service): _____

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): _____

Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): _____

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes No

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority:</i>	<i>Funding Method:</i>
Douglas County	User Fees, Fines, Property Tax & Other Misc. General Fund Revenues
Douglasville	User Fees, Property Tax & Other G.F.
Austell	User Fees, Property Tax & Other Misc.
Villa Rica	User Fees, Property Tax & Other Misc.

Rev.
G.F. Rev.
G.F. Rev

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

None

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name:</i>	<i>Contracting Parties:</i>	<i>Effective and Ending Dates:</i>

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

None

7. Person completing form: Michael H. Cason
Phone number: 770-920-7294 Date completed: June 22, 2004

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

SERVICE DELIVERY STRATEGY

Service: **Engineering**

**Parties: **Douglas County and The Municipalities of Douglasville, Austell and
Villa Rica****

Douglas County – Provides Engineering Services (Plan Review, Traffic Studies, Construction Monitoring, Contract Preparation and oversight on Public Works Projects, Property Acquisition and Technical Advice on Engineering related problems) are mainly provided to the unincorporated areas of Douglas County, but some services are utilized by the municipalities such as development related problems that take place in the municipalities, but also affect the adjoining unincorporated areas of the County.

City of Douglasville – Engineering Services are provided for various development and Public Works projects.

City of Austell – Although this is not a listed service, Engineering Services are provided for various development and Public Works projects either by contract or use of staff from other designated functions.

City of Villa Rica – Although this is not a listed service, Engineering Services are provided for various development and Public Works projects either by contract or use of staff from other designated functions.



SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS PAGE 2

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Douglas Service: E-911

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service): _____

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): _____

Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): _____

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes No

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority:</i>	<i>Funding Method:</i>
Douglas County	Telephone and celluarphone User Fees

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

None

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name:</i>	<i>Contracting Parties:</i>	<i>Effective and Ending Dates:</i>
E911 Agreements	Douglas County/ Douglasville	01/91 - current

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

None

7. Person completing form: Michael H. Cason
 Phone number: 770-920-7294 Date completed: JUNE 22, 2004

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

SERVICE DELIVERY STRATEGY

Service: E-911

Parties: Douglas County and The Municipalities of Douglasville, Austell and Villa Rica

Douglas County – Operates an Emergency Dispatch Center overseen by an advisory board. The Dispatch Center operational costs are funded by Telephone and Cell Phone User Fees. The Center dispatches calls to the Douglasville Police Department (53% of calls received) and the Douglas County Fire and Emergency Medical Service (17% of calls received). The Center also turns calls over to the Douglas County Sheriff's Office (21% of calls received); the Georgia State Patrol (5% of calls received) and other agencies (4% of calls received). All calls originating from the Cities of Austell and Villa Rica are given to the Douglas County Sheriff's Department for law enforcement response. The Douglas County Sheriff's Department notifies law enforcement agencies in Austell and Villa Rica whenever the Sheriff's Department receives a call for service within their municipal limits. Whenever a fire or EMS dispatch is received by the Douglas County Fire and Emergency Medical Service that is located in the municipal boundaries of Villa Rica, their Fire and Emergency Services are notified as to the location of the incident.

City of Douglasville – Served by the Douglas County 911 Center

City of Austell – Notified by the Douglas County Sheriff's Office and the Douglas County Fire and EMS. Also served by the Cobb County E911 Center.

City of Villa Rica –Notified by the Douglas County Sheriff's Office and the Douglas County Fire and EMS. Also served by the Carroll County E911 Center.



**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS PAGE 2**

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County: Douglas Service: Fire and Emergency Medical Services

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service): _____

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): _____

Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): _____

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes No

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority:</i>	<i>Funding Method:</i>
Douglas County	User Fees, General Funds
Austell	General Funds
Carroll County/Villa	Special Service District Revenues
Rica	

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

None

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name:</i>	<i>Contracting Parties:</i>	<i>Effective and Ending Dates:</i>
Austell Automatic Aid	Douglas County/ City of Austell	1/1/99
Carroll County - Automatic Aid	Douglas County/ Carroll County	1/1/99

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

None

7. Person completing form: Michael H. Cason
 Phone number: 770-920-7294 Date completed: June 22, 2004

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

SERVICE DELIVERY STRATEGY

Service: Fire and Emergency Medical Service

Parties: Douglas County and The Municipalities of Douglasville, Austell and Villa Rica

Douglas County – Provides Fire and Emergency Medical Service throughout Douglas County including the unincorporated areas, municipalities of Douglasville, Villa Rica and Austell. Protection is provided from nine locations throughout the County. Douglas County has an Automatic Aid Agreement with the City of Austell and Carroll County. Douglas County also has Mutual Aid Agreements with Cobb and Paulding Counties.

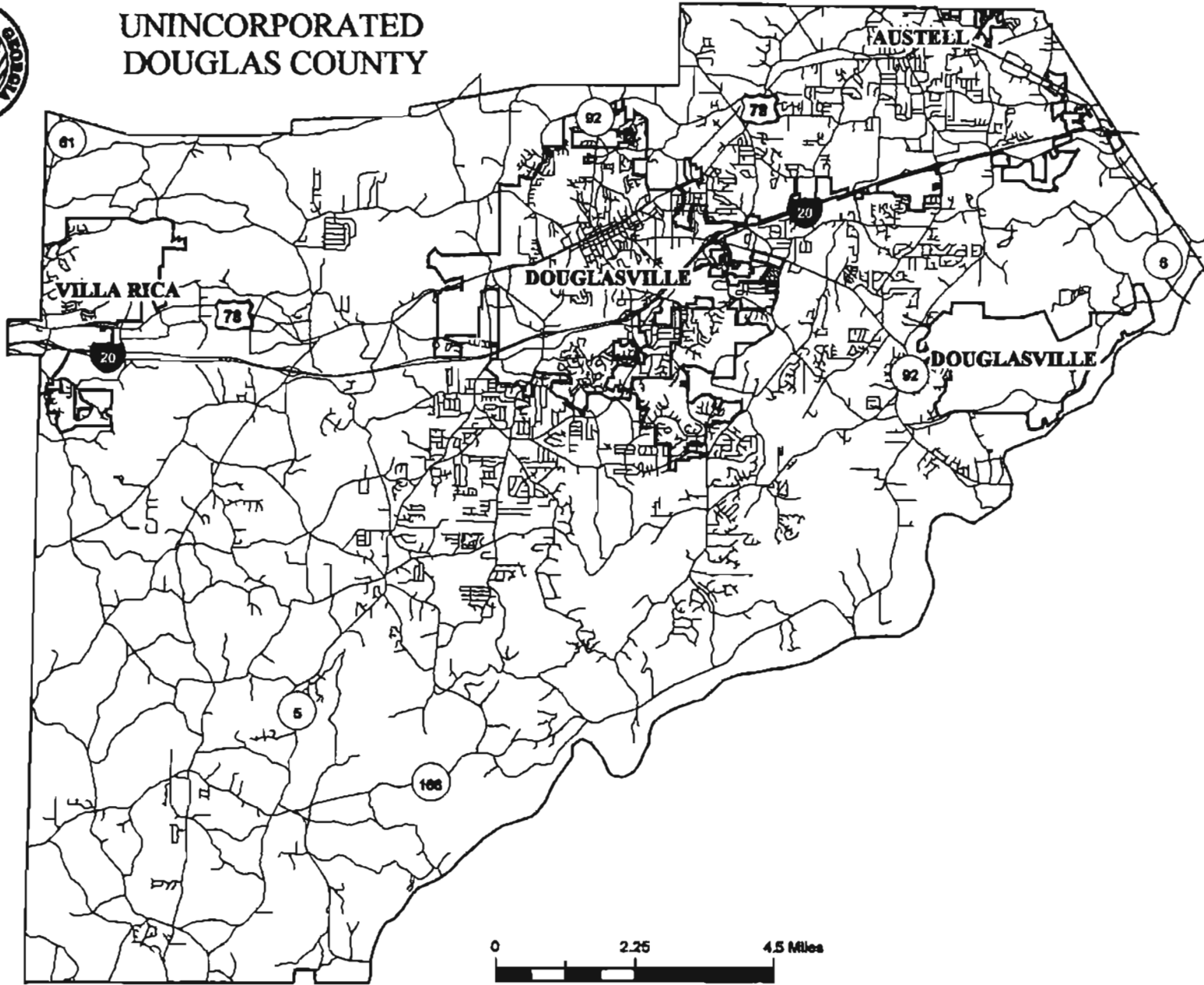
City of Douglasville – Utilizes Fire and Emergency Medical Service provided by Douglas County.

City of Austell – Provides Fire Protection and also utilizes County Fire and Emergency Medical Service through an Automatic Aid Agreement. Service overlaps, but there is a higher level of service.

City of Villa Rica – Utilizes Carroll County for Fire Protection and also Douglas County Fire and Emergency Medical Service through an Automatic Aid Agreement. Service overlaps, but there is a higher level of service.

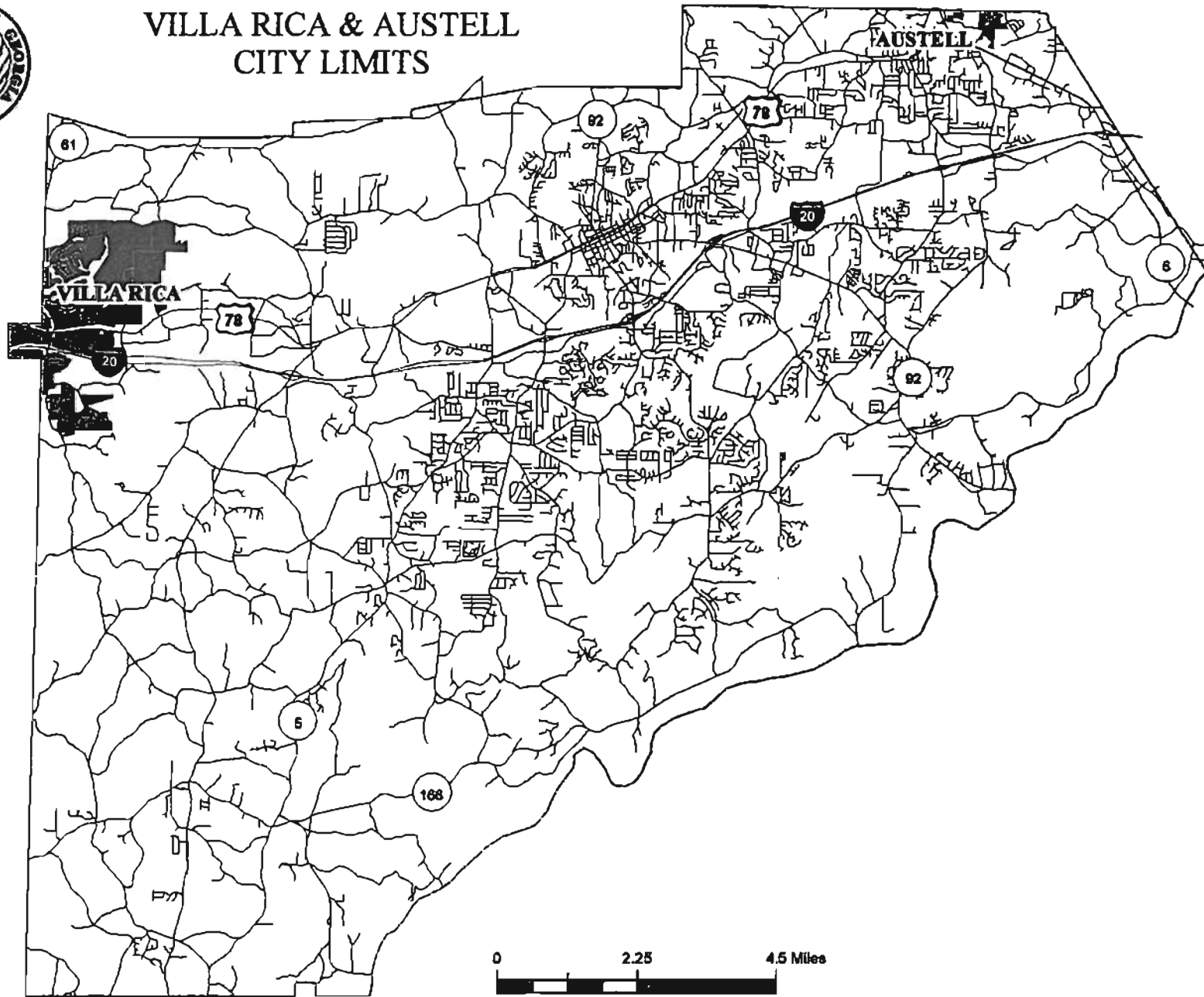


UNINCORPORATED DOUGLAS COUNTY





VILLA RICA & AUSTELL CITY LIMITS





**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS PAGE 2**

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Douglas **Service:** Health

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service): _____

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): _____

Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): _____

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes No

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority:</i>	<i>Funding Method:</i>
Douglas County	Property Tax & Other Misc. General Fund Revenues

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No change

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name:</i>	<i>Contracting Parties:</i>	<i>Effective and Ending Dates:</i>

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

None

7. Person completing form: Michael H. Cason
 Phone number: 770-920-7294 Date completed: June 22, 2004

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

SERVICE DELIVERY STRATEGY

Service: Health

Parties: Douglas County and The Municipalities of Douglasville, Austell and
Villa Rica

Douglas County – Provides Health Services throughout the unincorporated areas and
the municipalities of Douglas County.

City of Douglasville – Utilizes Health Services provided by Douglas County.

City of Austell – Utilizes Health Services provided by Douglas County.

City of Villa Rica – Utilizes Health Services provided by Douglas County.



**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS PAGE 2**

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Douglas Service: Jail

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service): _____

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): _____

Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): _____

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes No

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority:</i>	<i>Funding Method:</i>
Douglas County	Fines, User Fees and Other General Funds
City of Douglasville	Fines and Other General Funds
Austell	Fines and Other General Funds
Villa Rica	Fines and Other General Funds

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

None

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name:</i>	<i>Contracting Parties:</i>	<i>Effective and Ending Dates:</i>
Douglasville Jail Agreement	Douglas County/ City of Douglasville	11/20/97 - current

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

None

7. Person completing form: Michael H. Cason
 Phone number: 770-920-7294 Date completed: June 22, 2004

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

SERVICE DELIVERY STRATEGY

Service: Jail

Parties: Douglas County and The Municipalities of Douglasville, Austell and
Villa Rica

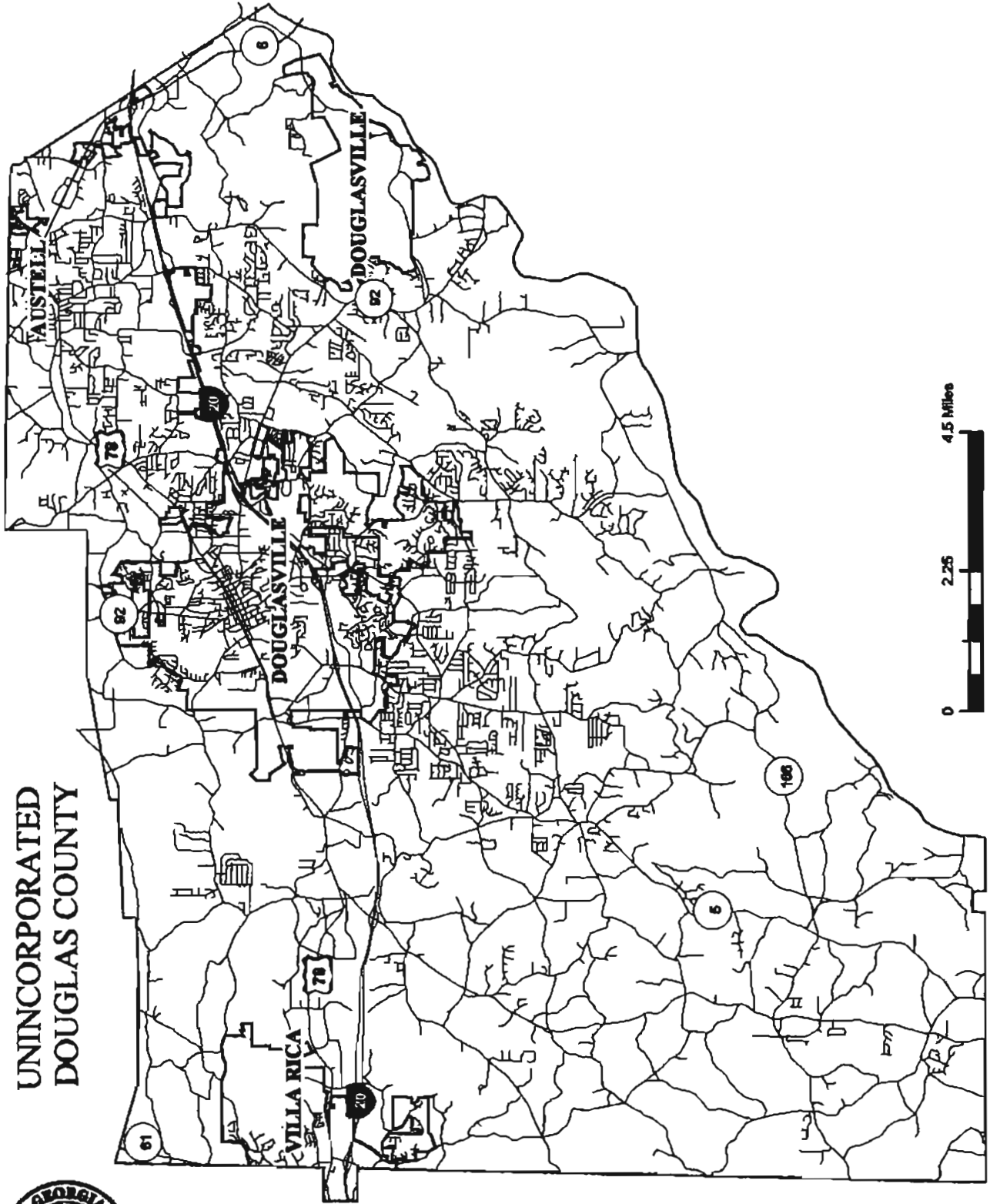
Douglas County – Provides Jail Services for the unincorporated areas of Douglas County, City of Douglasville, Austell and Villa Rica for prisoners who have a charge bound over to State or Superior Court. Douglas County houses prisoners from other counties on a fee basis and also houses State of Georgia prisoners awaiting transfer to a state facility.

Douglas County houses City of Douglasville prisoners who have violated City Ordinances. The jail is funded by fines, lodging fees and other General Fund Revenues.

City of Douglasville – Utilizes the Douglas County Jail and pays Douglas County for prisoners tried in Municipal Records Court.

City of Austell – Utilizes own jail for violation of cases tried in Municipal Records Utilizes Douglas County and Cobb County Jails for charges bound over to State or Superior Court.

City of Villa Rica – Utilizes the Carroll County Jail for violations of cases tried in Municipal Records Court. Utilizes Douglas County and Carroll County Jails for charges bound over to State or Superior Court.

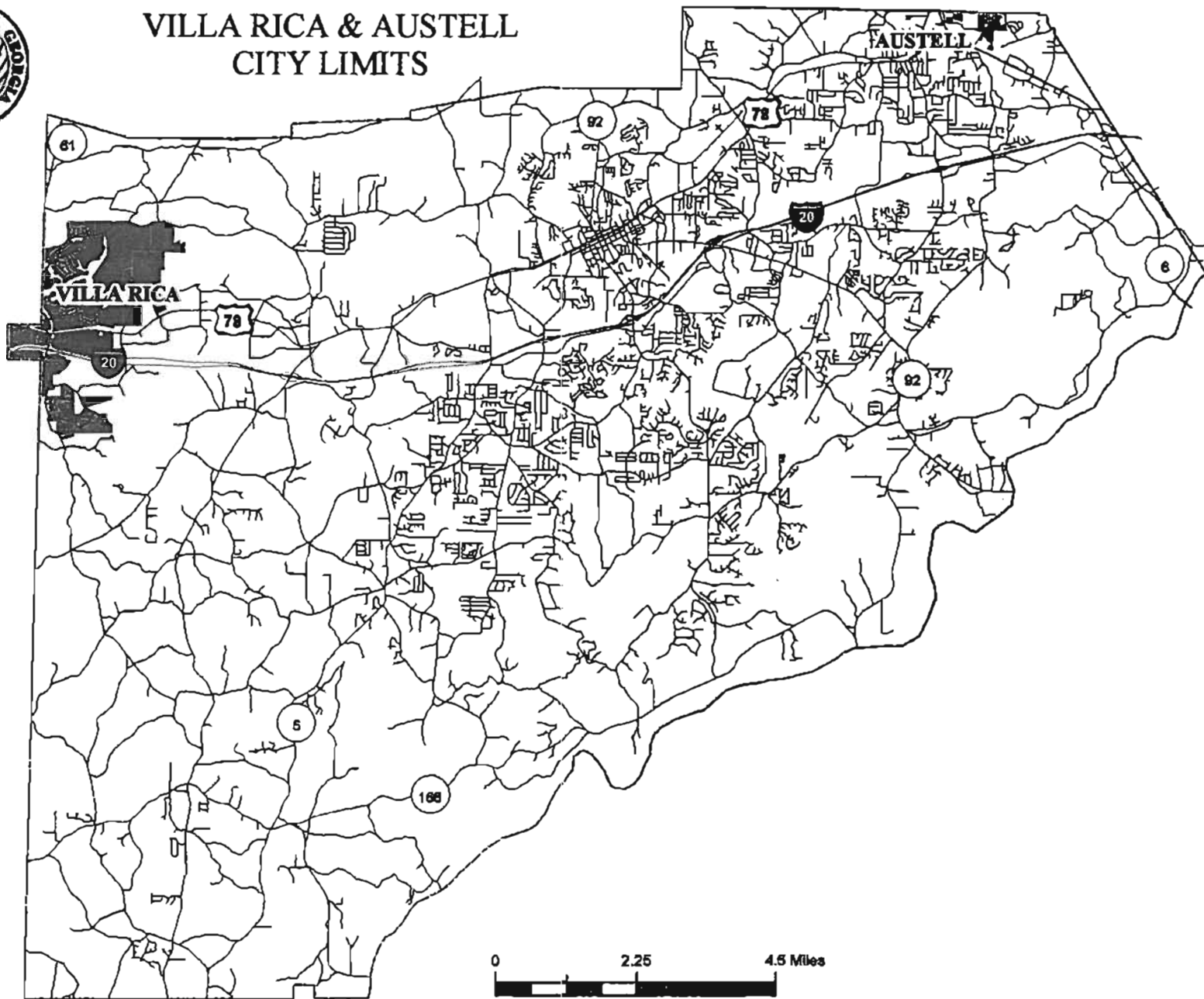


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DOUGLAS COUNTY





VILLA RICA & AUSTELL CITY LIMITS



3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority:</i>	<i>Funding Method:</i>
Douglas County	Fines, Grants, Uninc. Taxes & Other G. F. Rev.
Douglasville	Fines, Grants, & Other Gen Fund Rev
Austrell	Fines, Grants & Other Gen FUND Rev
Villa Rica	Fines, Grants & Other Gen Fund Rev

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

None

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name:</i>	<i>Contracting Parties:</i>	<i>Effective and Ending Dates:</i>

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

None

7. Person completing form: Michael H. Cason
 Phone number: 770-920-7294 Date completed: June 22, 2004

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

SERVICE DELIVERY STRATEGY

Service: Law Enforcement

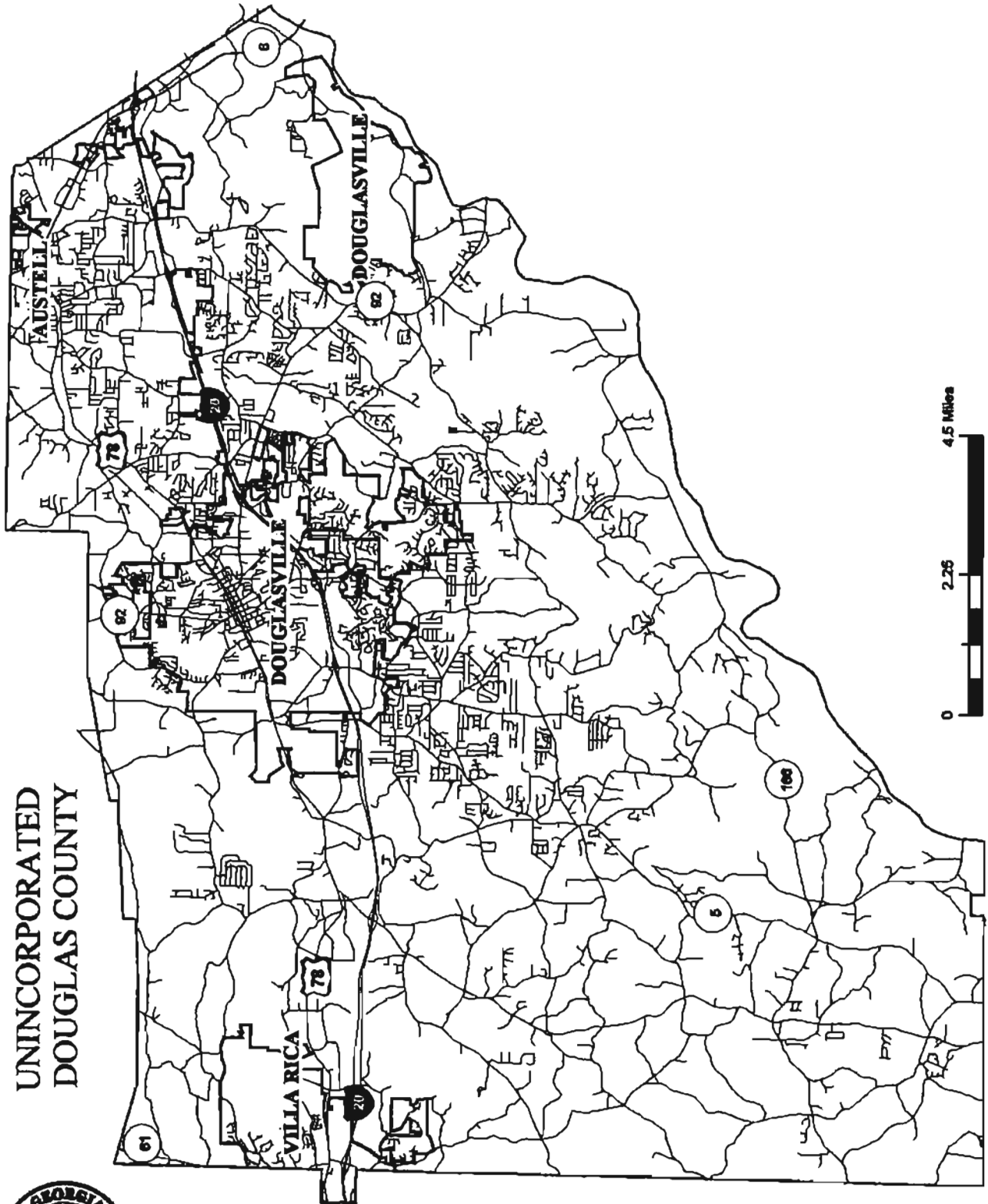
**Parties: Douglas County and The Municipalities of Douglasville, Austell and
Villa Rica**

Douglas County – The Sheriff's Department provides services to incorporated and unincorporated areas of Douglas County. In the unincorporated areas, the department provides: Patrol Services, Warrant Execution Services, Serving of Civil Papers, Criminal and Special Investigations along with Administrative and Dispatch functions. In the municipalities of Douglasville, Austell and Villa Rica, the department provides: some patrol services that are less intense than that delivered to the Unincorporated Areas, Warrant Execution Services, Serving of Civil Papers, Criminal and Special Investigations that are less intense than that delivered to the Unincorporated Areas and Administrative and Dispatch functions that support other functions.

City of Douglasville – Provides law enforcement services including Patrol, Investigations, Training, Courts and Records and Administration within its municipal boundaries. Service is overlapping, but there is a higher level of service.

City of Austell – Provides Law Enforcement Services within its municipal boundaries. Service is overlapping, but there is a higher level of service.

City of Villa Rica – Provides Law Enforcement Services within its municipal boundaries. Service is overlapping, but there is a higher level of service.

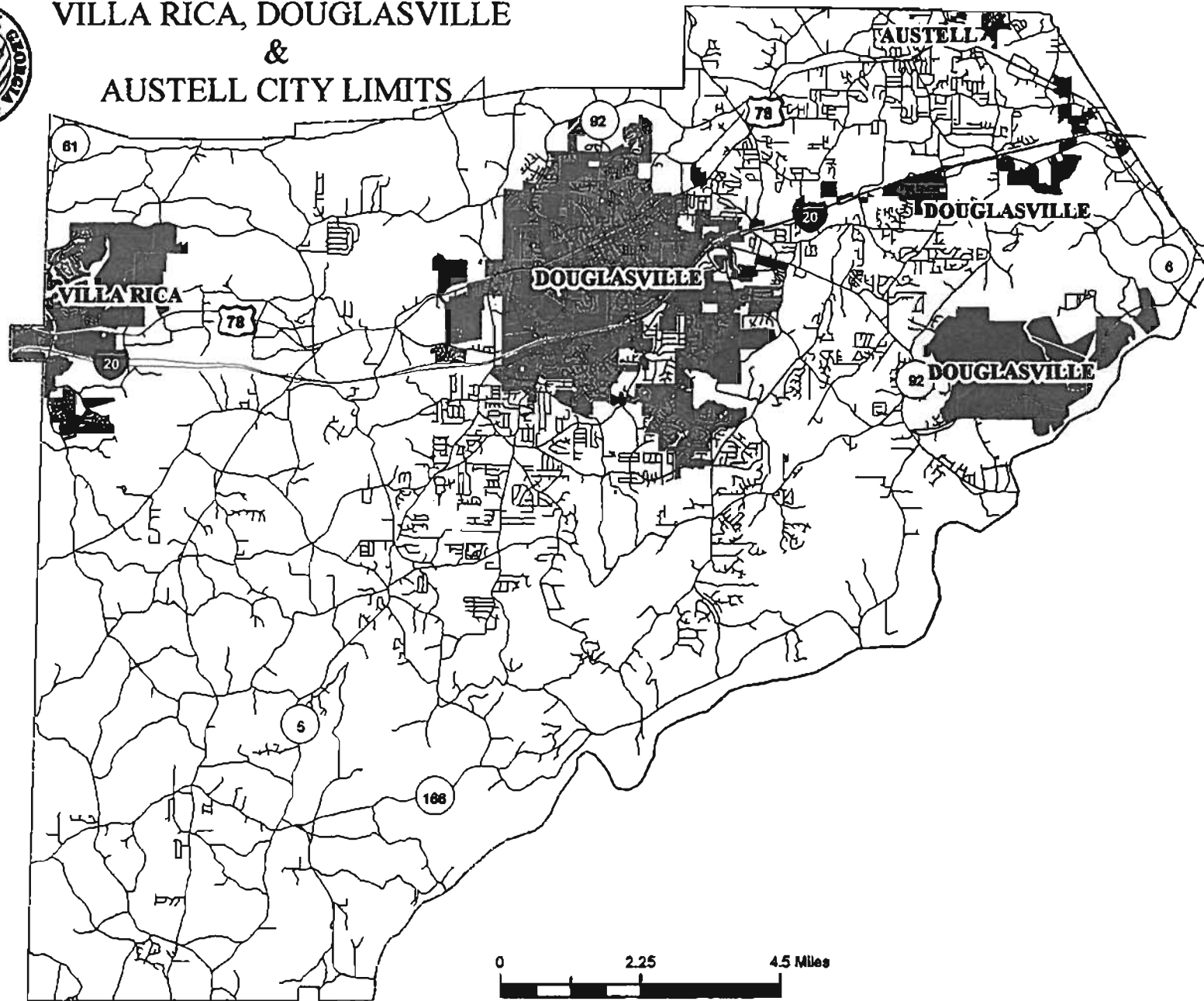


UNINCORPORATED
DOUGLAS COUNTY





VILLA RICA, DOUGLASVILLE & AUSTELL CITY LIMITS





**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS PAGE 2**

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Douglas Service: Library

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service): _____

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): _____

Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): _____

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes No

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority:</i>	<i>Funding Method:</i>
Douglas County	User Fees, Prop Tax & Other Misc Gen Fund Rev
Villa Rica	User Fees, Prop Tax & Other Misc Gen Fund Rev

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

None

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name:</i>	<i>Contracting Parties:</i>	<i>Effective and Ending Dates:</i>

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

None

7. Person completing form: Michael H. Cason
 Phone number: 770-920-7294 Date completed: June 22, 2004

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

SERVICE DELIVERY STRATEGY

Service: Library
Parties: Douglas County and The Municipalities of Douglasville, Austell and Villa Rica

Douglas County along with the West Georgia Regional Library System operates two libraries located in the municipality of Douglasville and unincorporated Douglas County. These two libraries serve the unincorporated area residents, residents of Douglas County municipalities and citizens that reside in other out of county jurisdictions.

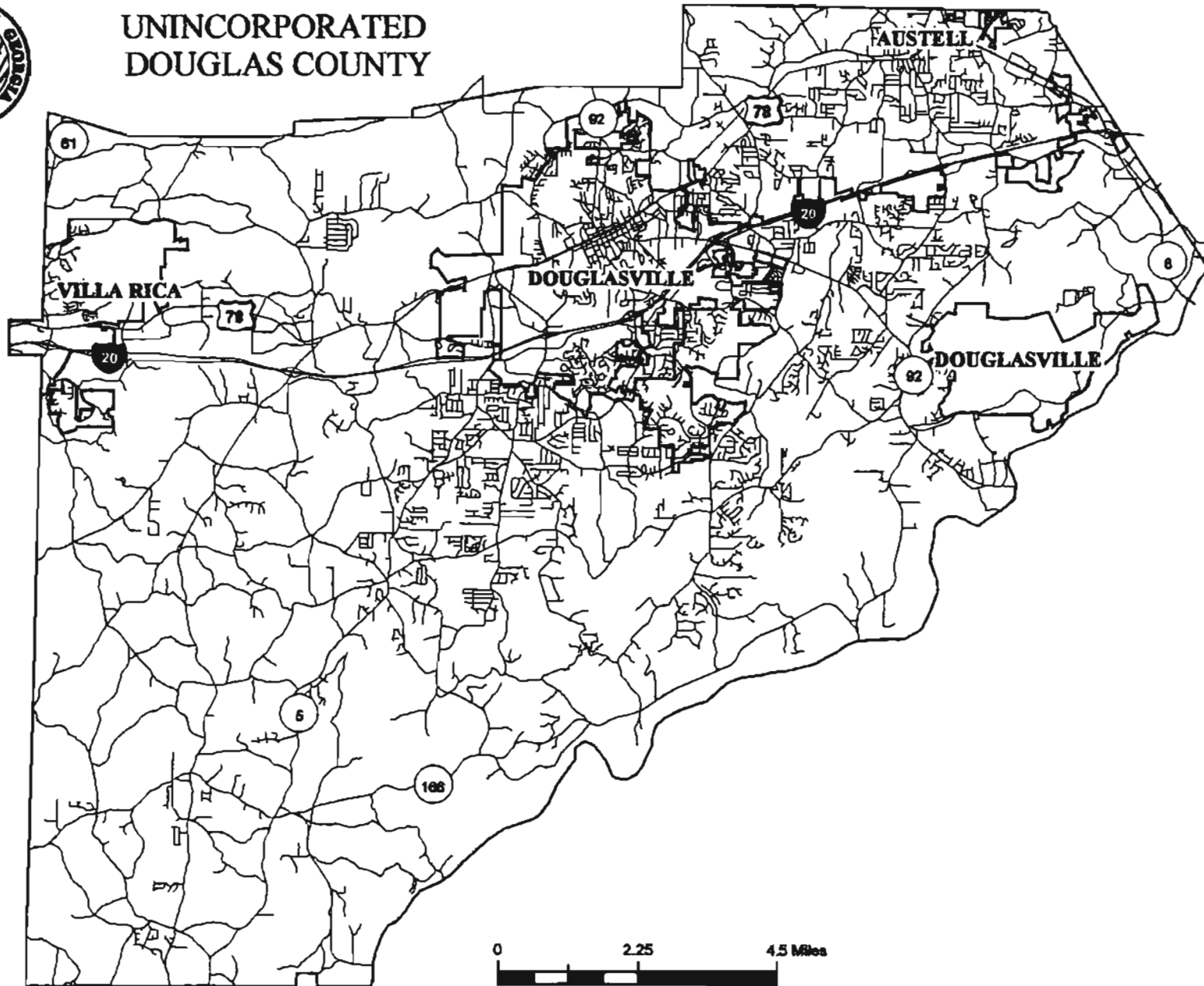
Villa Rica along with the West Georgia Library System operates a library that serves their residents, residents of other municipalities, unincorporated area residents and citizens that reside in other out of county jurisdictions.

Douglasville – Utilizes Library Services provided by Douglas County. Pays a small amount to the Library located by Douglas County in the municipality of Douglasville.

City of Austell – Utilizes Library Services provided by Douglas County.

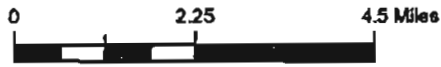
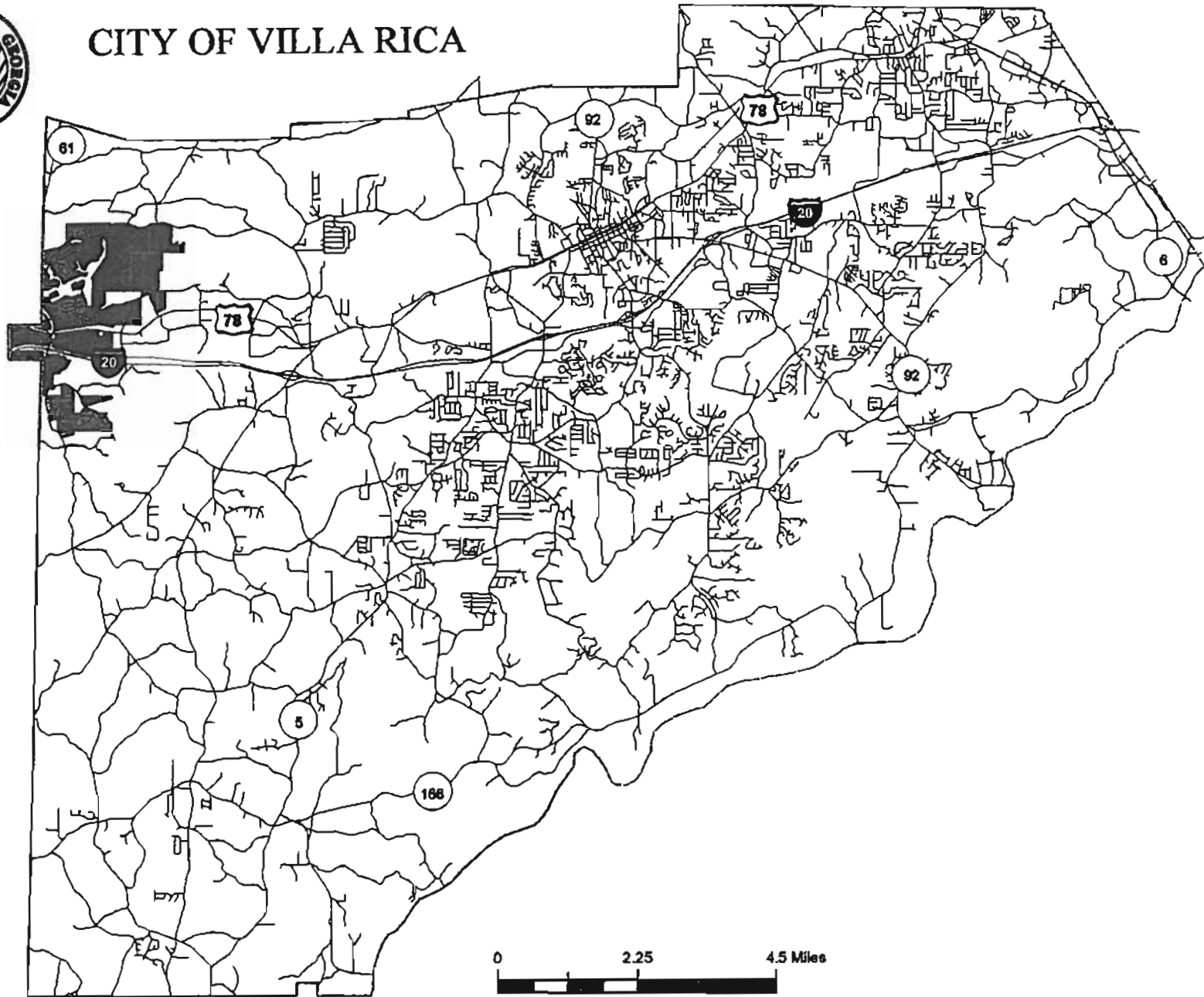


UNINCORPORATED DOUGLAS COUNTY





CITY OF VILLA RICA





**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS PAGE 2**

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Douglas Service: Parks and Recreation

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service): _____

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): _____

Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): _____

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes No

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority:</i>	<i>Funding Method:</i>
Douglas County	Grants, User Fees, Unincorp Tax, Prop Tax & Other Misc F.G. Rev.
Douglasville	Grants, User Fees, Proper Tax & Other
Austell	Grants, User Fees, Prop Tax & Other
Villa Rica	Grants, User Fees, Proper Tax & Other

G.F. Rev
Misc G.F. Re
Misc G F F

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

None

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name:</i>	<i>Contracting Parties:</i>	<i>Effective and Ending Dates:</i>

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

None

7. Person completing form: Michael H. Cason
 Phone number: 770-920-7294 Date completed: June 22, 2004

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

SERVICE DELIVERY STRATEGY

Service: Parks and Recreation

Parties: Douglas County and The Municipalities of Douglasville, Austell and Villa Rica

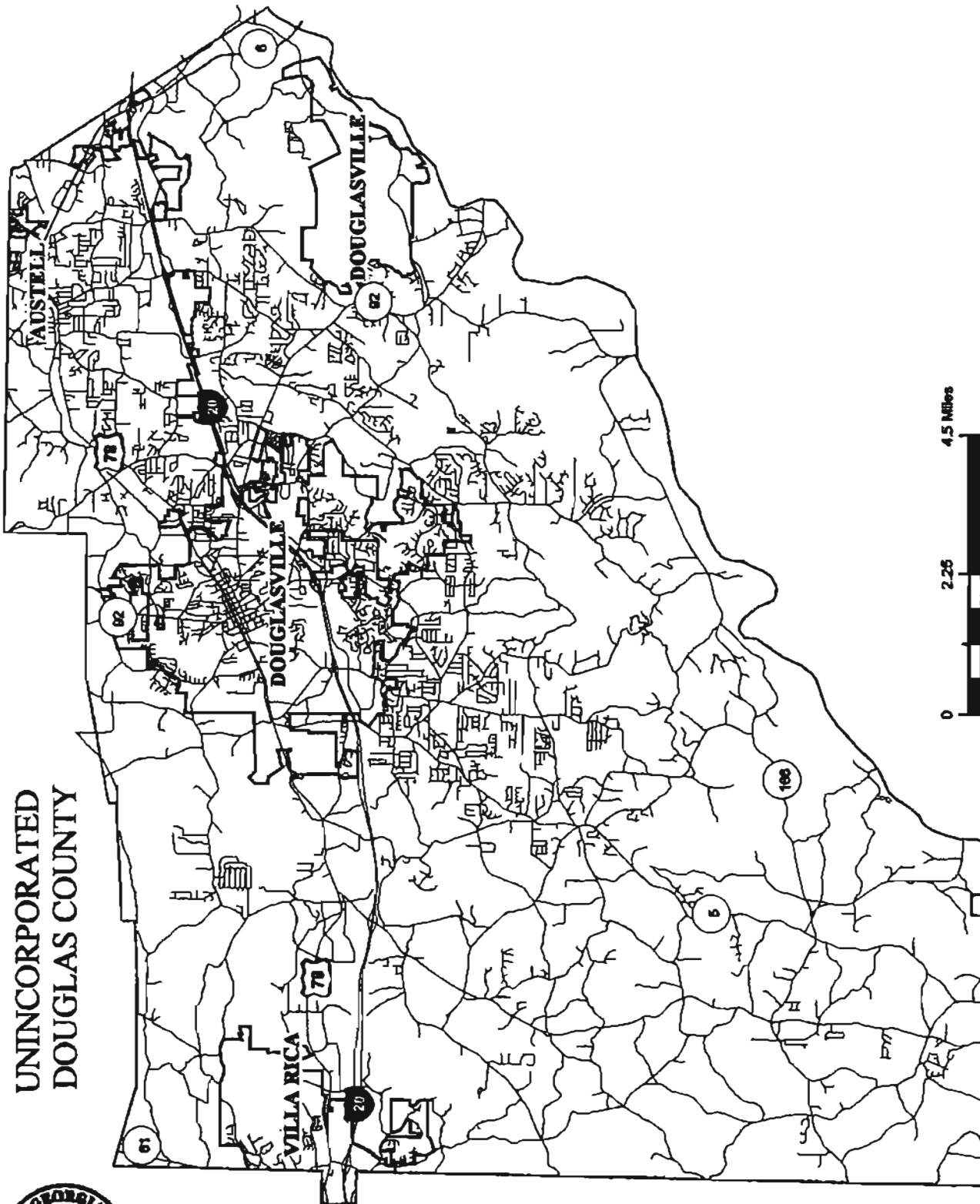
Douglas County – Operates a full time organized recreation program that delivers programs and services to the residents of the unincorporated areas: residents of the municipalities of Douglasville, Austell and Villa Rica also provides programs utilized by citizens that reside in other out-of-county jurisdictions. Maintains parks that are located in the unincorporated areas, but are utilized by residents of the unincorporated areas, residents of the municipalities of Douglasville, Austell and Villa Rica and residents of other out-of-county jurisdictions. Service is overlapping, but there is a higher level of service.

City of Douglasville – Operates a full time organized recreation program and maintains parks that deliver programs and services to the Douglasville residents and to the residents of unincorporated Douglas County, residents of other municipalities and residents of other out-of-county jurisdictions. Service is overlapping, but there is a higher level of service.

Austell – Operates a full time organized recreation program and maintains parks that deliver programs and services to the Austell residents and to the residents of unincorporated Douglas County, residents of other municipalities and residents of other out-of-county jurisdictions. Service is overlapping, but there is a higher level of service.

SEP 17 2004

Villa Rica – Operates a full time, organized recreation program and maintains parks that deliver programs and services to the Villa Rica residents and to the residents of unincorporated Douglas County, residents of other municipalities and residents of other out-of-county jurisdictions. Service is overlapping, but there is a higher level of service.

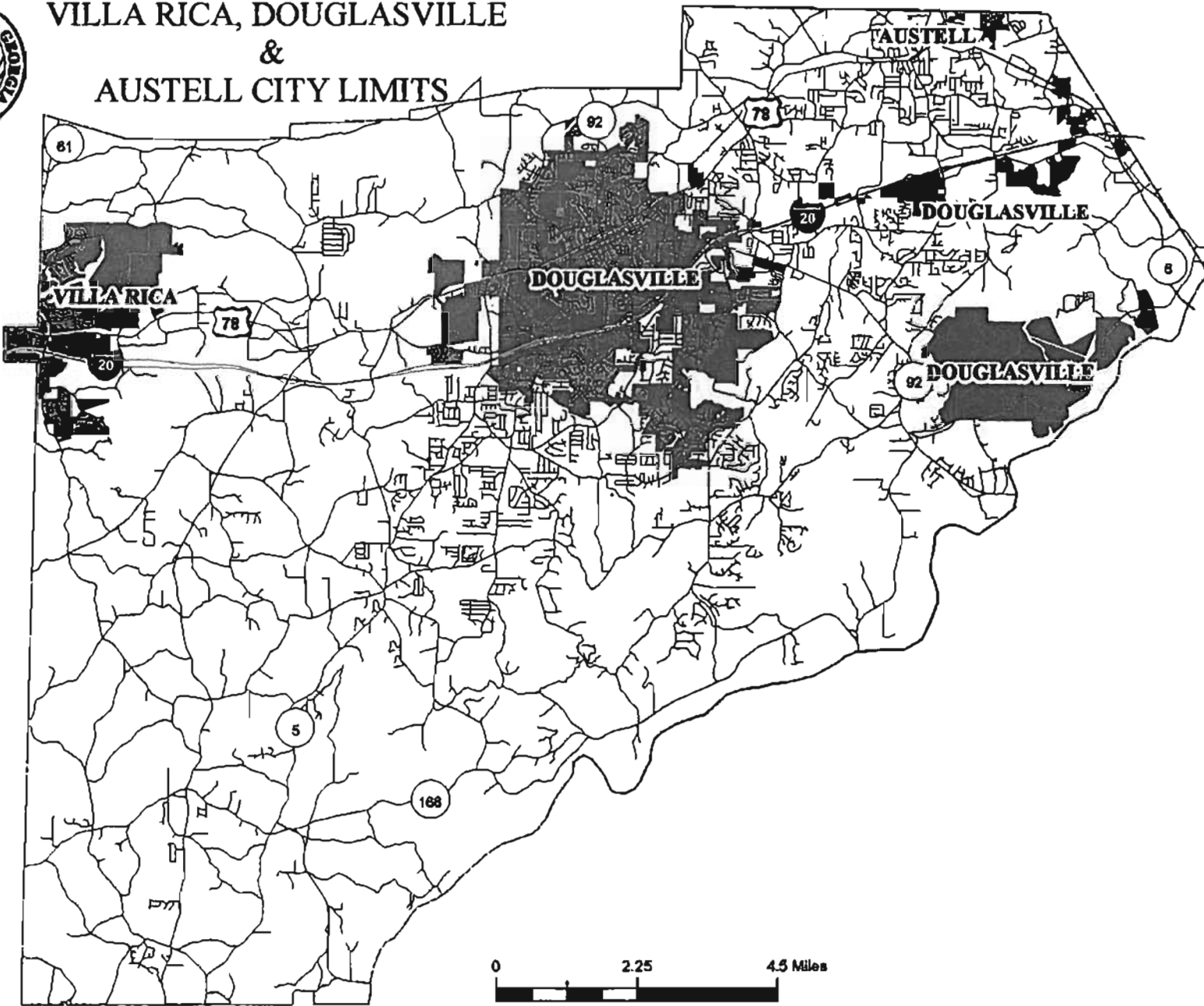


UNINCORPORATED
DOUGLAS COUNTY





VILLA RICA, DOUGLASVILLE & AUSTELL CITY LIMITS





SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS PAGE 2

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Douglas Service: Planning and Zoning

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service): _____

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): _____

Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): _____

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes No

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority:</i>	<i>Funding Method:</i>
Douglas County	User Fees, Uninc Taxes, Prop Tax, Misc
Douglasville	User Fees, Prop Tax & Misc. Gen Fund
Austell	User Fees & Misc. Gen Fund Rev
Villa Rica	User Fees & Misc. Gen Fund Rev

Misc G.F. Rev
Rev

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

None

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name:</i>	<i>Contracting Parties:</i>	<i>Effective and Ending Dates:</i>

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

None

7. Person completing form: Michael H. Cason
 Phone number: 770-920-7294 Date completed: June 22, 2002

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

SERVICE DELIVERY STRATEGY

Service: Planning and Zoning

**Parties: Douglas County and The Municipalities of Douglasville, Austell and
Villa Rica**

Douglas County – Provides Planning and Zoning Services only in the unincorporated
areas of Douglas County.

City of Douglasville – Provides Planning and Zoning services only within the
municipal boundaries of Douglasville.

Austell – Provides Planning and Zoning services only within the municipal boundaries of
Austell.

Villa Rica – Provides Planning and Zoning services only within the municipal boundaries
of Villa Rica.



**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS PAGE 2**

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Douglas Service: Property Tax Assessment & Collection

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service): _____

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): _____

Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): _____

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes No

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority:</i>	<i>Funding Method:</i>
Douglas County	General Fund, User Fees
Douglasville	General Fund, User Fees
Austell	General Fund, Prop Tax, User Fees
Villa Rica	General Fund, Prop Tax, User Fees

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

None

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name:</i>	<i>Contracting Parties:</i>	<i>Effective and Ending Dates:</i>
Property Tax Coll	Douglasville/D.C	12/29/94 - current
Property Tax Coll	Villa Rica/Douglas County	12/29/94 - current

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

None

7. Person completing form: Michael H. Cason
 Phone number: 770-920-7294 Date completed: June 22, 2004

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

SERVICE DELIVERY STRATEGY

Service: Tax Assessment and Collection

Parties: Douglas County and The Municipalities of Douglasville, Austell and Villa Rica

Douglas County – Provides Tax Assessment Services to the unincorporated areas, City Douglasville, Austell and Villa Rica.

Douglas County – Provides Tax Collection Services to the unincorporated areas, the City of Douglasville and the City of Villa Rica.

City of Douglasville – Tax Assessment and Tax Collection is provided by Douglas County. The City of Douglasville pays two dollars per bill directly to the Tax Commissioner for collection services.

Austell – Tax Assessment provided by Douglas County with collection performed by the municipality.

Villa Rica – Tax Assessment and Tax Collection is provided by Douglas County. The City of Villa Rica pays two dollars per bill directly to the Tax Commissioner for collection services.



SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS PAGE 2

Instructions:

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County: Douglas Service: Public Housing

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service): _____

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): _____

Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): _____

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes No

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority:</i>	<i>Funding Method:</i>
Douglas County	User Fees and Grants
Villa Rica	User Fees and Grants

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

None

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name:</i>	<i>Contracting Parties:</i>	<i>Effective and Ending Dates:</i>

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

None

7. Person completing form: Michael H. Cason
 Phone number: 770-920-7294 Date completed: June 22, 2004

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

SERVICE DELIVERY STRATEGY

Service: Public Housing

**Parties: Douglas County and The Municipalities of Douglasville, Austell and
Villa Rica**

Douglas County – Provides Public Housing through an Authority financed by User Fees
and Grants.

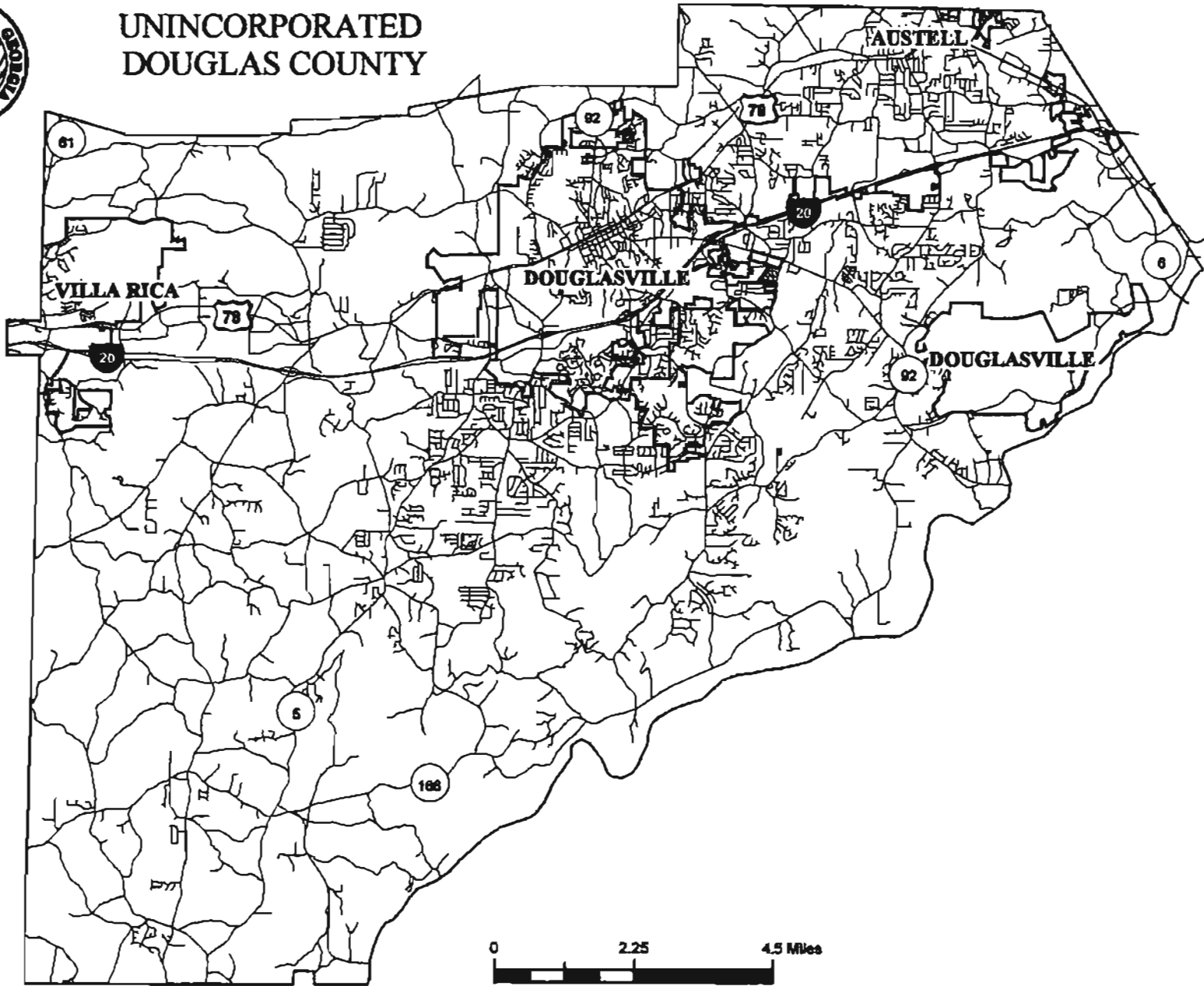
City of Douglasville – Does not provide Public Housing.

Austell – Does not provide Public Housing.

Villa Rica – Provides Public Housing through an Authority financed by User Fees and
Grants.

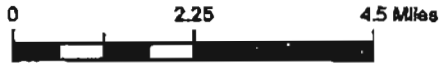
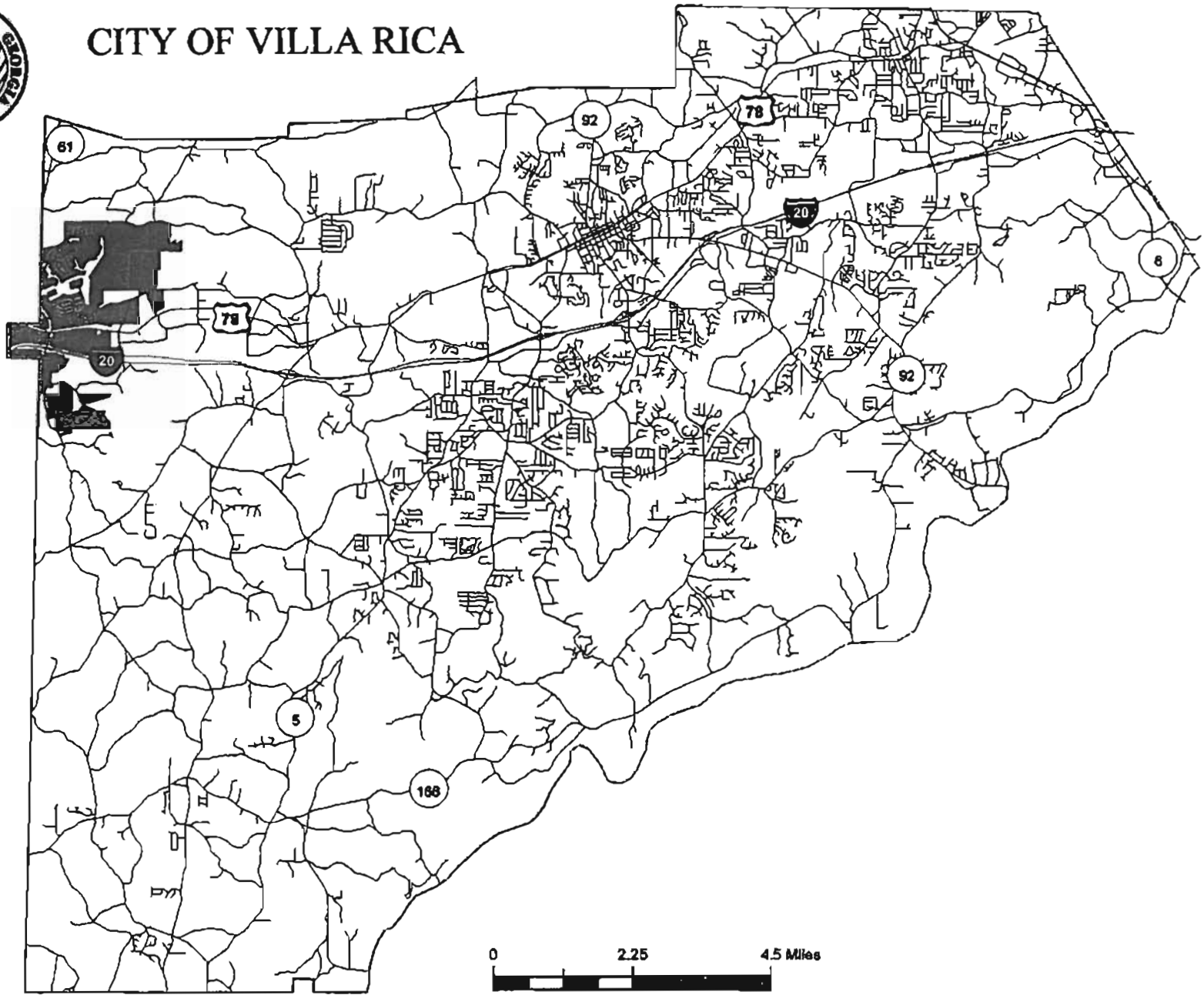


UNINCORPORATED DOUGLAS COUNTY





CITY OF VILLA RICA





**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS PAGE 2**

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Douglas Service: Public Works - Roads

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service): _____

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): _____

Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): _____

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes No

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority:</i>	<i>Funding Method:</i>
Douglas County	Grants, User Fees, Uninc Tax, Prop Tax
Douglasville	Grants, User Fees, Prop Tax & Other G.
Austell	Other General Fund Revenues
Villa Rica	Other General Fund Revenues

& Other G.
.F. Rev Re

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

None

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name:</i>	<i>Contracting Parties:</i>	<i>Effective and Ending Dates:</i>

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

None

7. Person completing form: Michael H. Cason
Phone number: 770-920-7294 Date completed: June 22, 2004

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

SERVICE DELIVERY STRATEGY

Service: Public Works - Roads

**Parties: Douglas County and The Municipalities of Douglasville, Austell and
Villa Rica**

Douglas County – Provides Public Works including road service mainly in the unin-
corporated areas of the County; however, it does provide some road work (Patching,
Mowing and Drainage) to some areas of the municipalities of Douglasville, Austell and
Villa Rica.

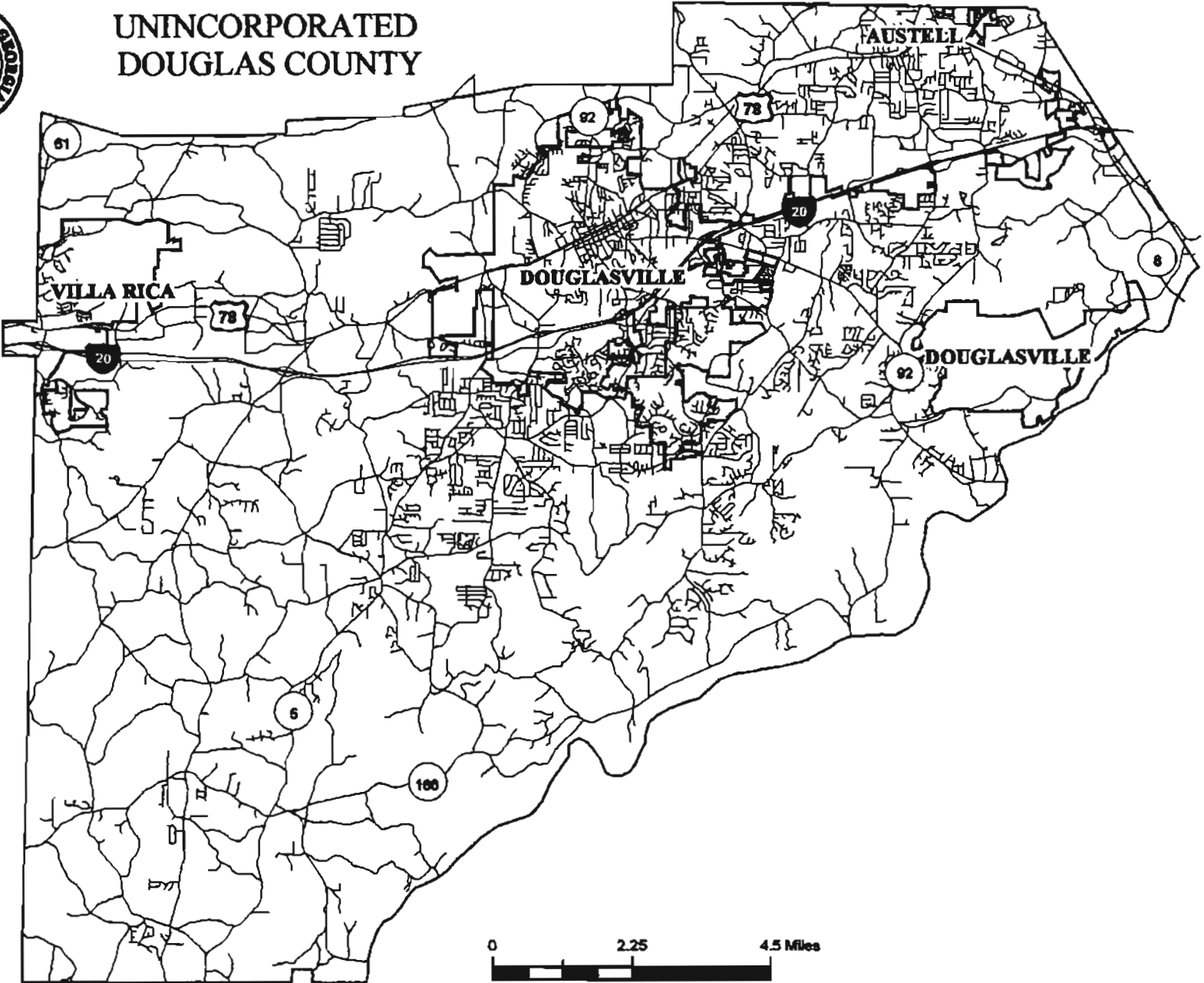
City of Douglasville – Provides Public Works (Road Service) inside the municipality
which are performed at a higher level of service than the public works services provided
by Douglas County within the municipality.

Austell – Provides Public Works (Road Services) inside the municipality which are
performed at a higher level of service than the public works services provided by
Douglas County within the municipality.

Villa Rica – Provides Public Works (Road Services) inside the municipality which are
performed at a higher level of service than the public works services provided by
Douglas County within the municipality.

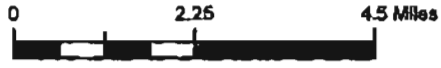
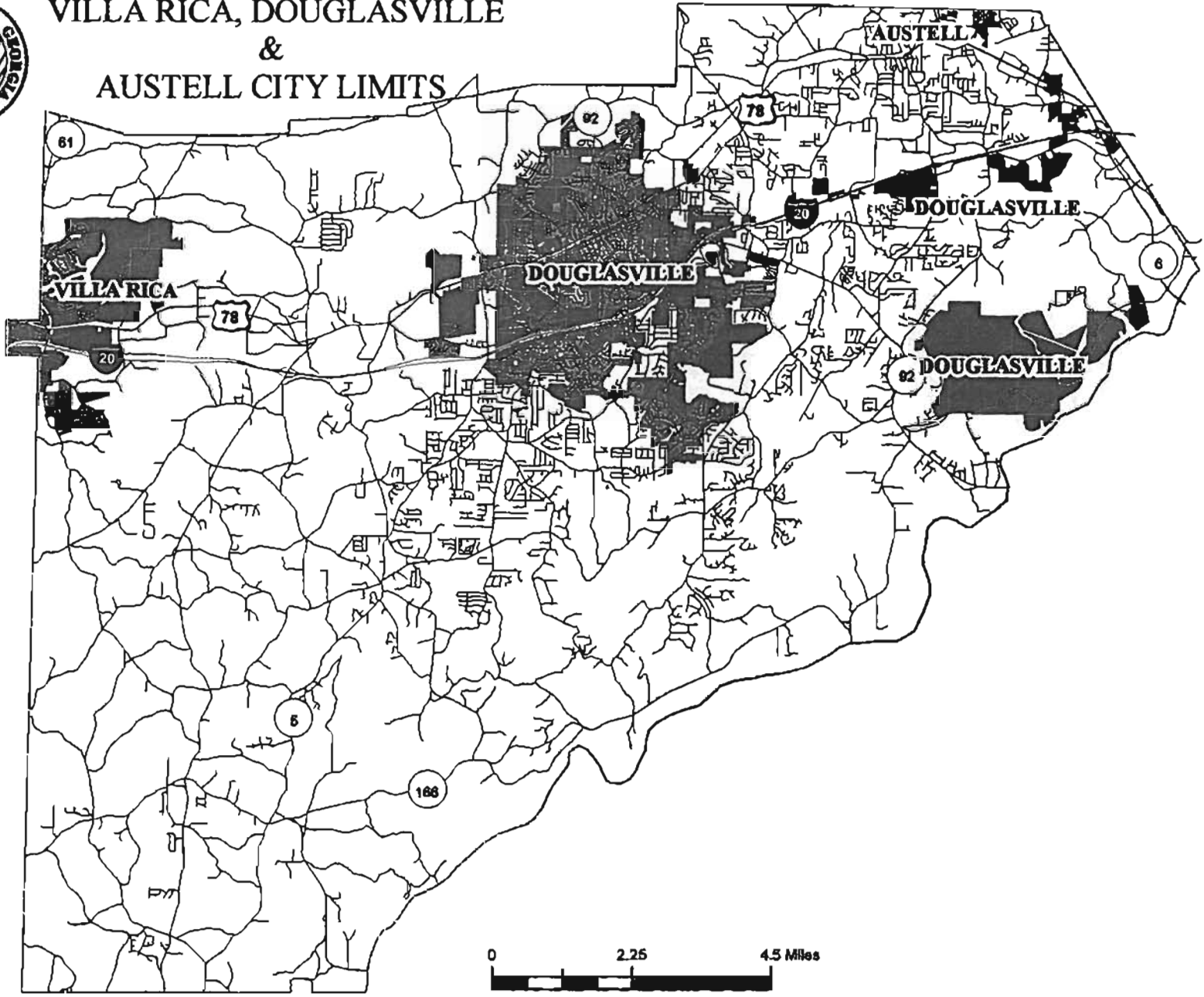


UNINCORPORATED DOUGLAS COUNTY





VILLA RICA, DOUGLASVILLE & AUSTELL CITY LIMITS



SEP 1 1 2007



**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS PAGE 2**

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Douglas Service: Social Services

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service): _____

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): _____

Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): _____

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes No

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority:</i>	<i>Funding Method:</i>
Douglas County	Grants, Property Tax & Other Misc.
	General Fund Revenues

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No change

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name:</i>	<i>Contracting Parties:</i>	<i>Effective and Ending Dates:</i>

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

None

7. Person completing form: Michael H. Cason
 Phone number: 770-920-7294 Date completed: June 22, 2004

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

SERVICE DELIVERY STRATEGY

Service: Social Services

**Parties: Douglas County and The Municipalities of Douglasville, Austell and
Villa Rica**

Douglas County – Provides Social Services (Department of Family and Children
Services, Community Service Board and Senior Citizen Transportation) throughout the
unincorporated areas and the municipalities of Douglas County.

City of Douglasville – Utilizes Social Services provided by Douglas County.

Austell – Utilizes Social Services provided by Douglas County.

Villa Rica – Utilizes Social Services provided by Douglas County.



**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS PAGE 2**

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Douglas Service: Solid Waste Collection

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service): _____

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): _____

Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): _____

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes No

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority:</i>	<i>Funding Method:</i>
Douglas County	User Fees
Douglasville	User Fees
Austell	User Fees
Villa Rica	User Fees

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

None

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name:</i>	<i>Contracting Parties:</i>	<i>Effective and Ending Dates:</i>

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

None

7. Person completing form: Michael H. Cason
 Phone number: 770-920-7294 Date completed: June 22, 2004

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

SERVICE DELIVERY STRATEGY

Service: Solid Waste Collection and Recycling

**Parties: Douglas County and The Municipalities of Douglasville, Austell and
Villa Rica**

Douglas County – Provides two drop off sites at the Landfill and in Fairplay located in Southwest Douglas County. These sites collect a User Fee at the sites. Does not provide business or residential collection.

City of Douglasville – Provides Solid Waste Collection and recycling for business and residential properties within the corporate limits of Douglasville charging a User Fee.

Austell – Provides Solid Waste Collection and recycling for business and residential properties within the corporate limits of Austell charging a User Fee.

Villa Rica – Provides Solid Waste Collection for business and residential properties within the corporate limits of Villa Rica by contract with private firms and charging a User Fee.



SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS PAGE 2

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Douglas Service: Solid Waste Disposal

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service): _____

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): _____

Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): _____

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes No

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority:</i>	<i>Funding Method:</i>
Douglas County	User Fees
Douglasville	User Fees
Austell	User Fees and Other Misc. Gen Fund Re
Villa Rica	User Fees and Other Misc. Gen Fund Re

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

None

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name:</i>	<i>Contracting Parties:</i>	<i>Effective and Ending Dates:</i>

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

None

7. Person completing form: Michael H. Cason
 Phone number: 770-920-7294 Date completed: JUNE 22, 2004

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

SERVICE DELIVERY STRATEGY

Service: Solid Waste Disposal

**Parties: Douglas County and The Municipalities of Douglasville, Austell and
Villa Rica**

Douglas County – Operates a putreciable waste transfer station, recycling center, construction and demolition landfill and drop off yard waste grinding and mulching operation that is financed by User Fees. The disposal operation serves the unincorporated areas of Douglas County as well as the municipalities located within Douglas County.

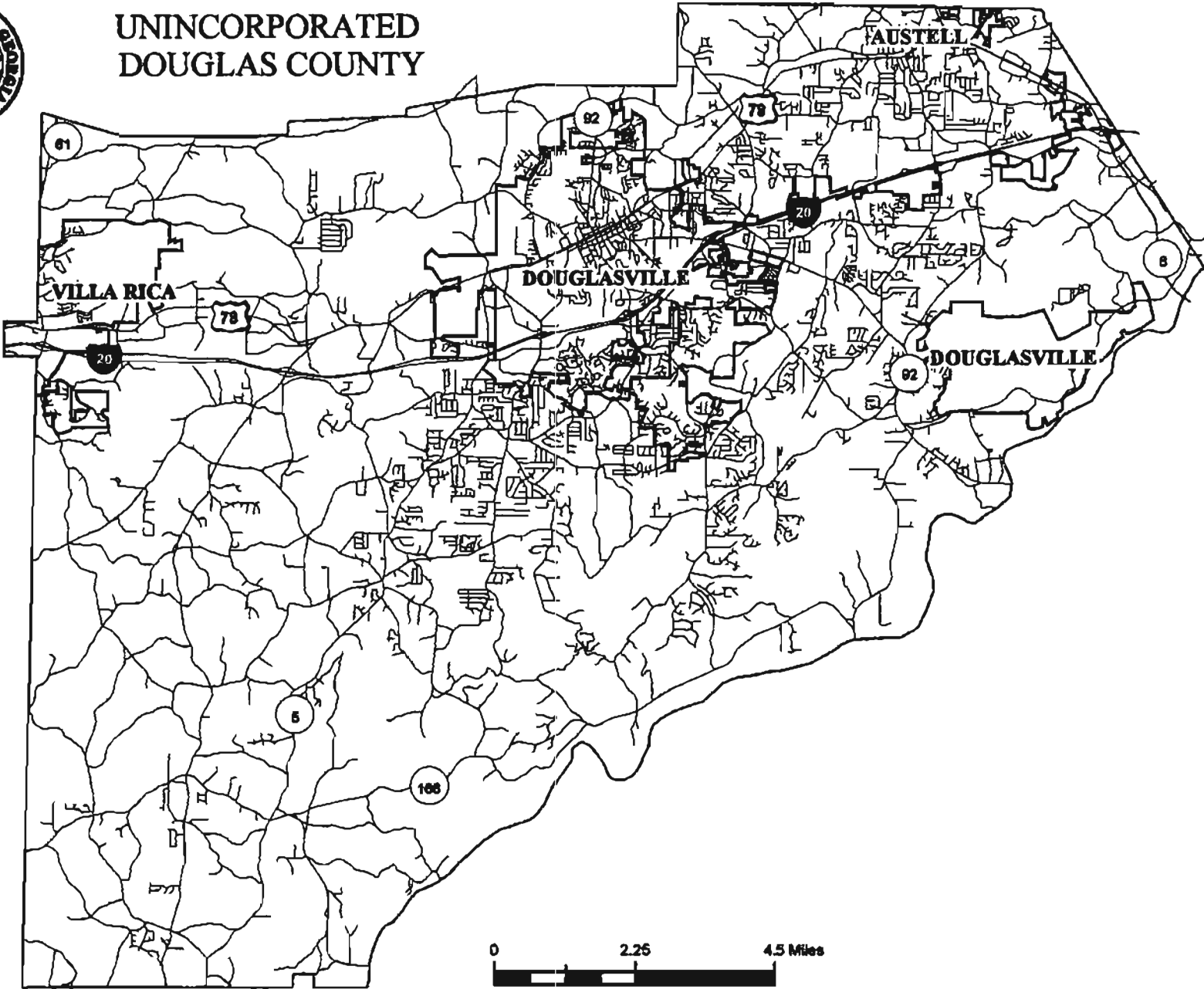
City of Douglasville – Disposes of solid waste through a private transfer station, the Douglas County Disposal Operation and private collection contractors.

Austell – Disposes of solid waste through a private transfer station and private collection contractors.

Villa Rica – Disposes of solid waste through private contractors.

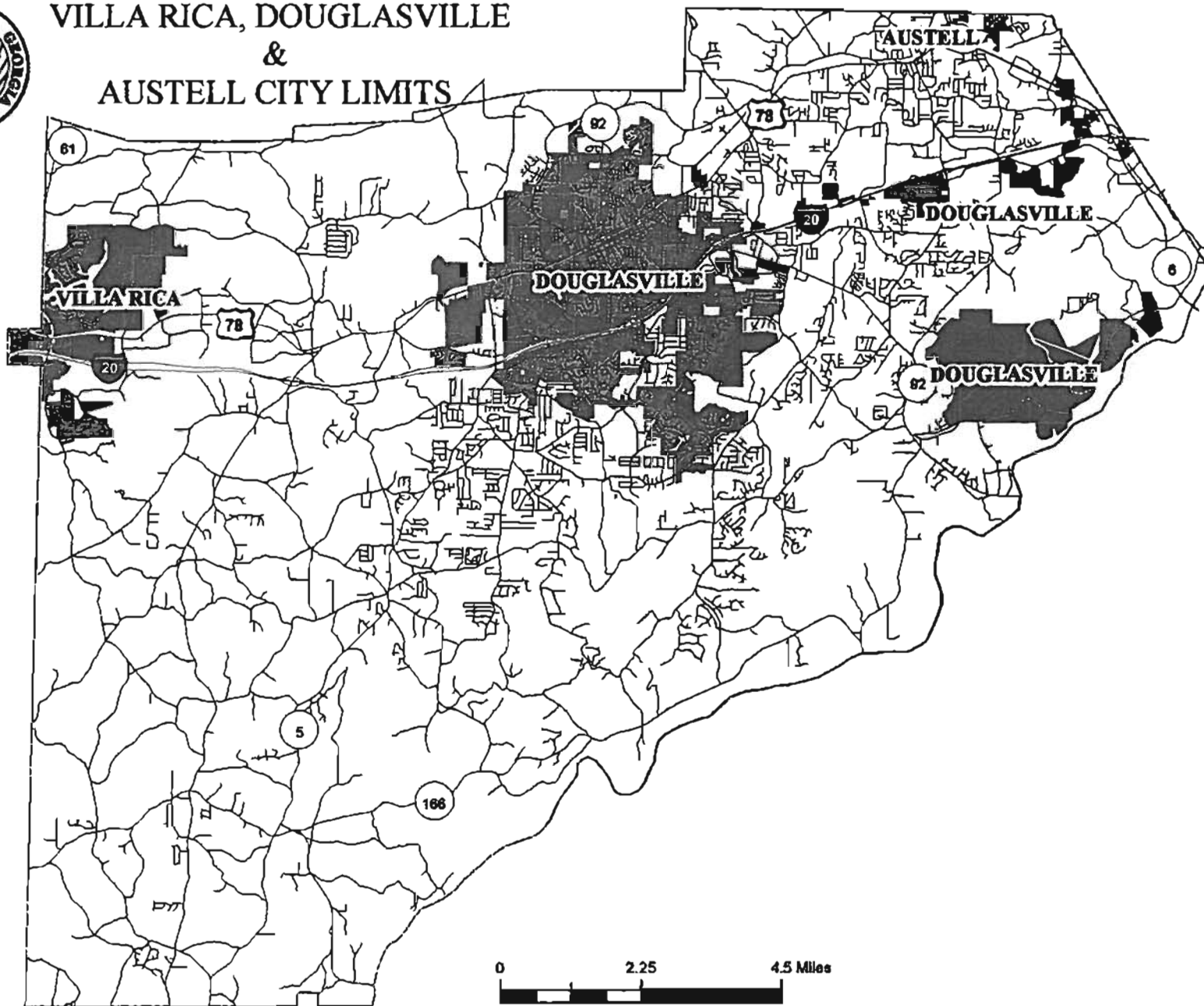


UNINCORPORATED DOUGLAS COUNTY





VILLA RICA, DOUGLASVILLE & AUSTELL CITY LIMITS



3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority:</i>	<i>Funding Method:</i>
Douglas county	Hotel/Motel Fees
Douglasville	Hotel /Motel Fees
Villa Rica	Hotel/Motel Fees

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

None

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name:</i>	<i>Contracting Parties:</i>	<i>Effective and Ending Dates:</i>

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

None

7. Person completing form: Michael H. Cason
 Phone number: 770-920-7294 Date completed: June 22, 2004

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

SERVICE DELIVERY STRATEGY

Service: Tourism

**Parties: Douglas County and The Municipalities of Douglasville, Austell and
Villa Rica**

Douglas County – Provides this service through the Douglas County Chamber of
Commerce that promotes Douglas County and the municipalities located within the
County.

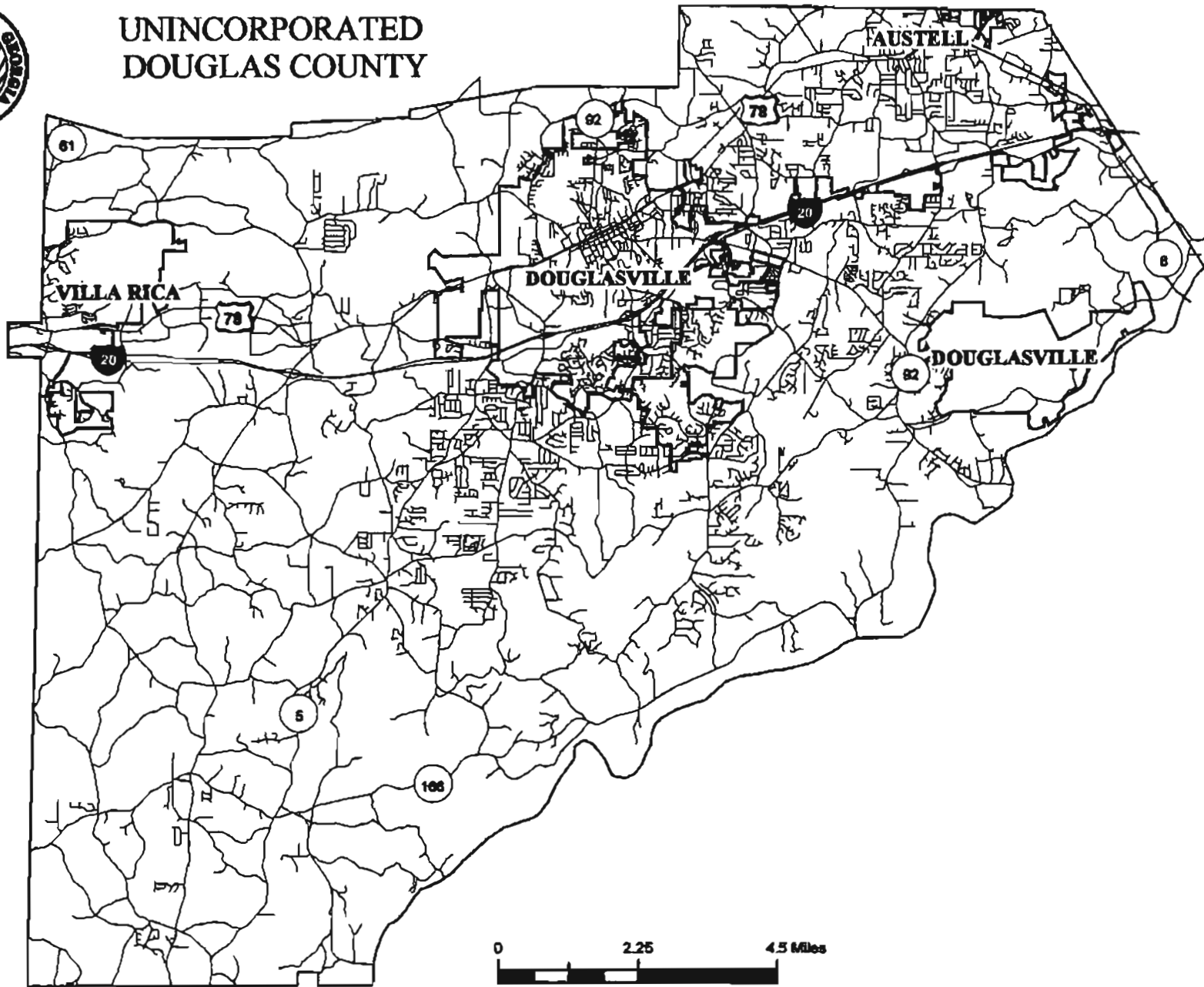
City of Douglasville – Operates a Convention and Visitors Bureau for the promotion of
Douglasville. Service is overlapping, but there is a higher level of service.

Austell – Does not provide this service.

Villa Rica – Operates a Board of Tourism for the promotion of Villa Rica. Service is
overlapping, but there is a higher level of service.

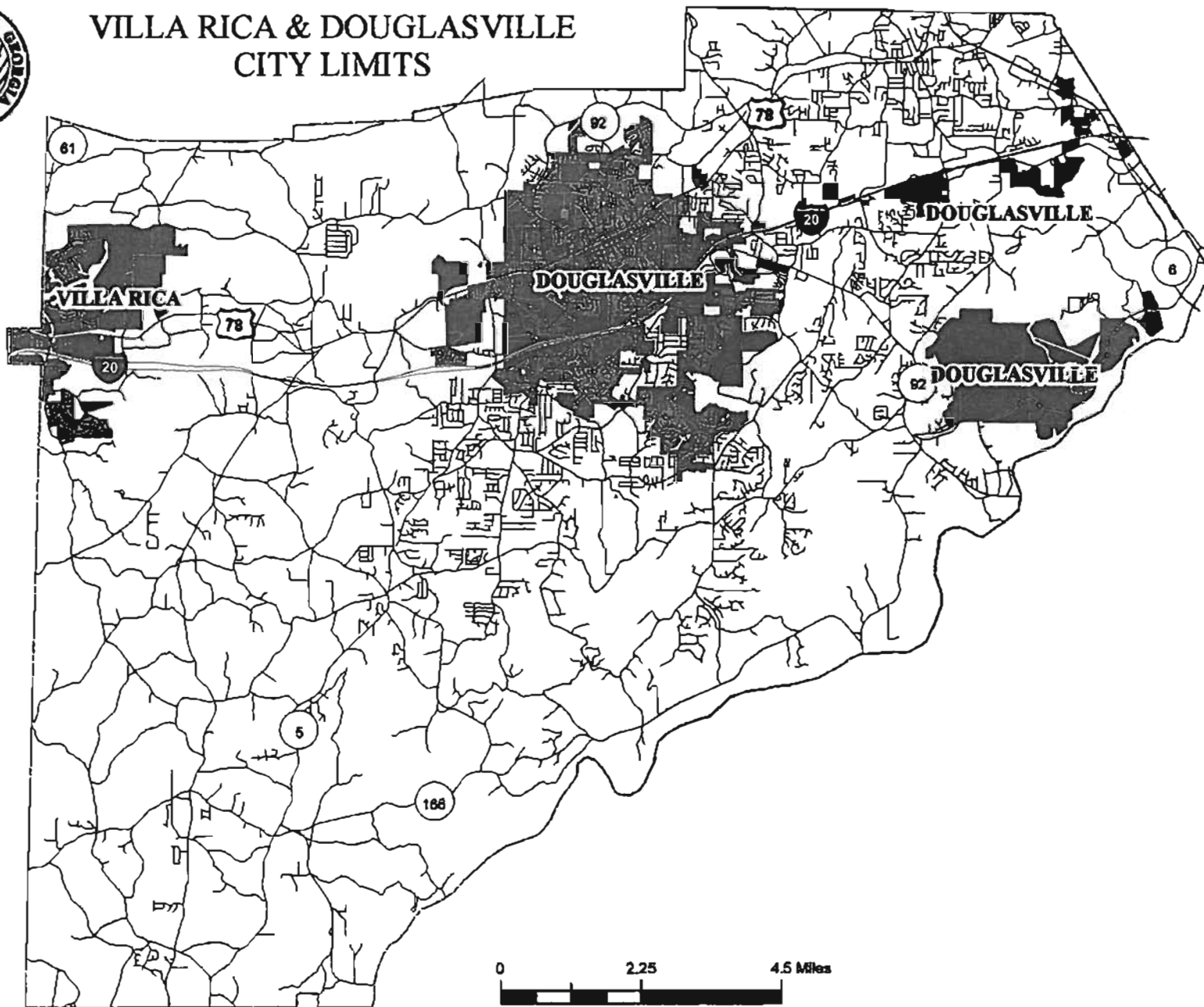


UNINCORPORATED DOUGLAS COUNTY





VILLA RICA & DOUGLASVILLE CITY LIMITS





**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS PAGE 2**

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Douglas Service: Transportation

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service): _____

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): _____

Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): _____

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes No

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority:</i>	<i>Funding Method:</i>
Douglas county	Grants, User Fees, Property Tax & Other General Fund Revenues

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

None

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name:</i>	<i>Contracting Parties:</i>	<i>Effective and Ending Dates:</i>

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

None

7. Person completing form: Michael H. Cason
 Phone number: 770-920-7294 Date completed: June 22, 2004

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

SERVICE DELIVERY STRATEGY

Service: **Transportation**

**Parties: **Douglas County and The Municipalities of Douglasville, Austell and
 Villa Rica****

Douglas County – The only governmental agency in Douglas County that provides any type of public transportation in Douglas County. A vanpool (Rideshare) transportation system is provided by the County for commuters who work in other areas of metro Atlanta. Park n Ride lots are also provided by this program. This service is available to all residents in the unincorporated areas as well as residents of municipalities within Douglas County.

City of Douglasville – Does not provide this service. Utilizes service provided by Douglas County.

Austell – Does not provide this service. Utilizes service provided by Douglas County.

Villa Rica – Does not provide this service. Utilizes service provided by Douglas County.



**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS PAGE 2**

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Douglas Service: Wastewater Collection

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service): _____

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): _____

Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): _____

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes No

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority:</i>	<i>Funding Method:</i>
Douglasville/Douglas	
County WSA	User Fees & Special Serv Dist Rev
Villa Rica	User Fees
Austell	User Fees

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

None

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name:</i>	<i>Contracting Parties:</i>	<i>Effective and Ending Dates:</i>

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

None

7. Person completing form: Michael H. Cason
 Phone number: 770-920-7294 Date completed: June 22, 2004

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

SERVICE DELIVERY STRATEGY

Service: Wastewater Collection

**Parties: Douglas County and The Municipalities of Douglasville, Austell and
Villa Rica**

Douglas County – This service is provided by the Douglasville/Douglas County Water and Sewer Authority and it serves the unincorporated area and the City of Douglasville.

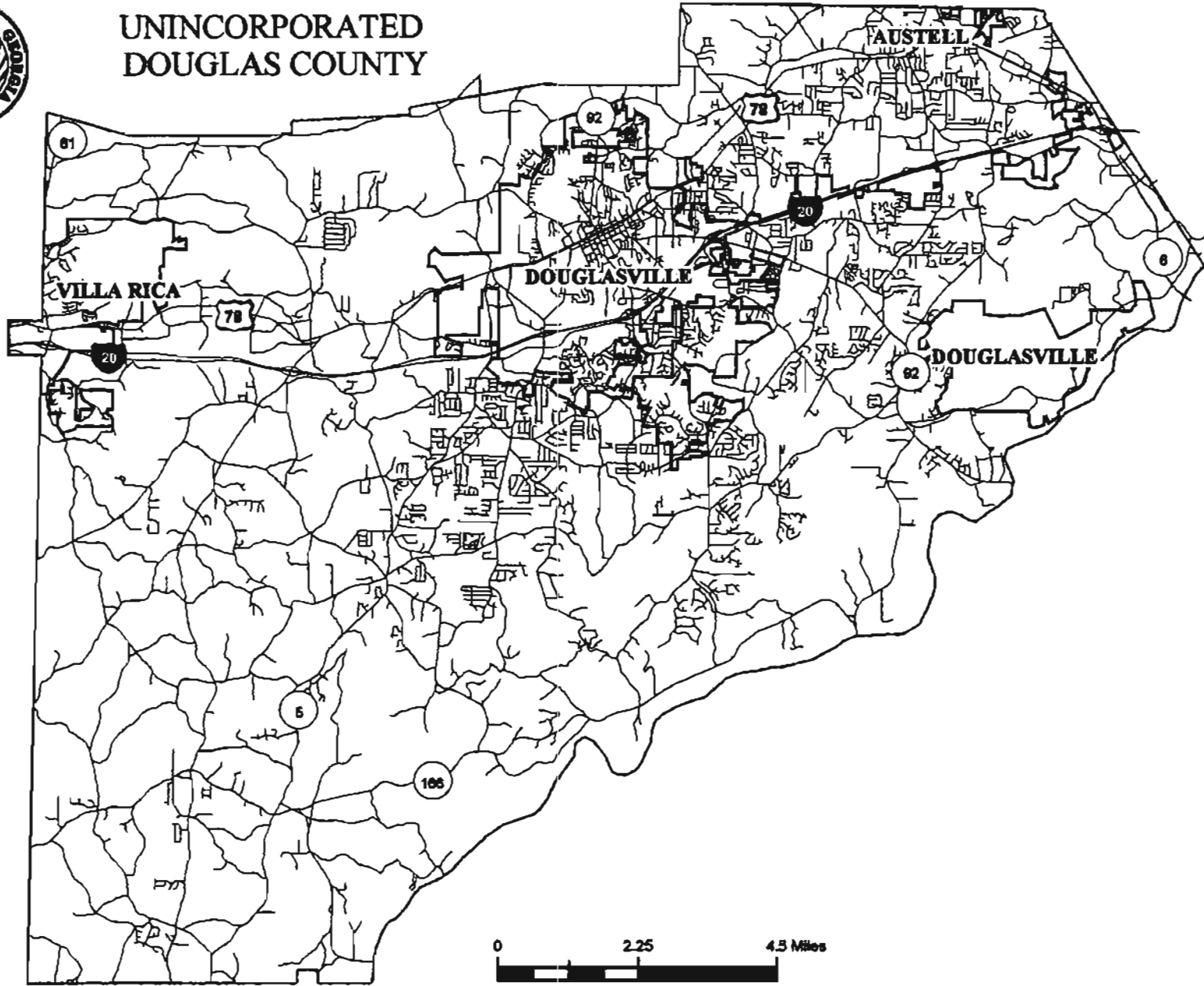
City of Douglasville – Service is provided by the Douglasville/Douglas County Water and Sewer Authority and it serves the City of Douglasville and the unincorporated area of Douglas County.

Austell – This service is provided by the Cobb County/Marietta Water and Sewer Authority.

Villa Rica – Service is provided by the City of Villa Rica.

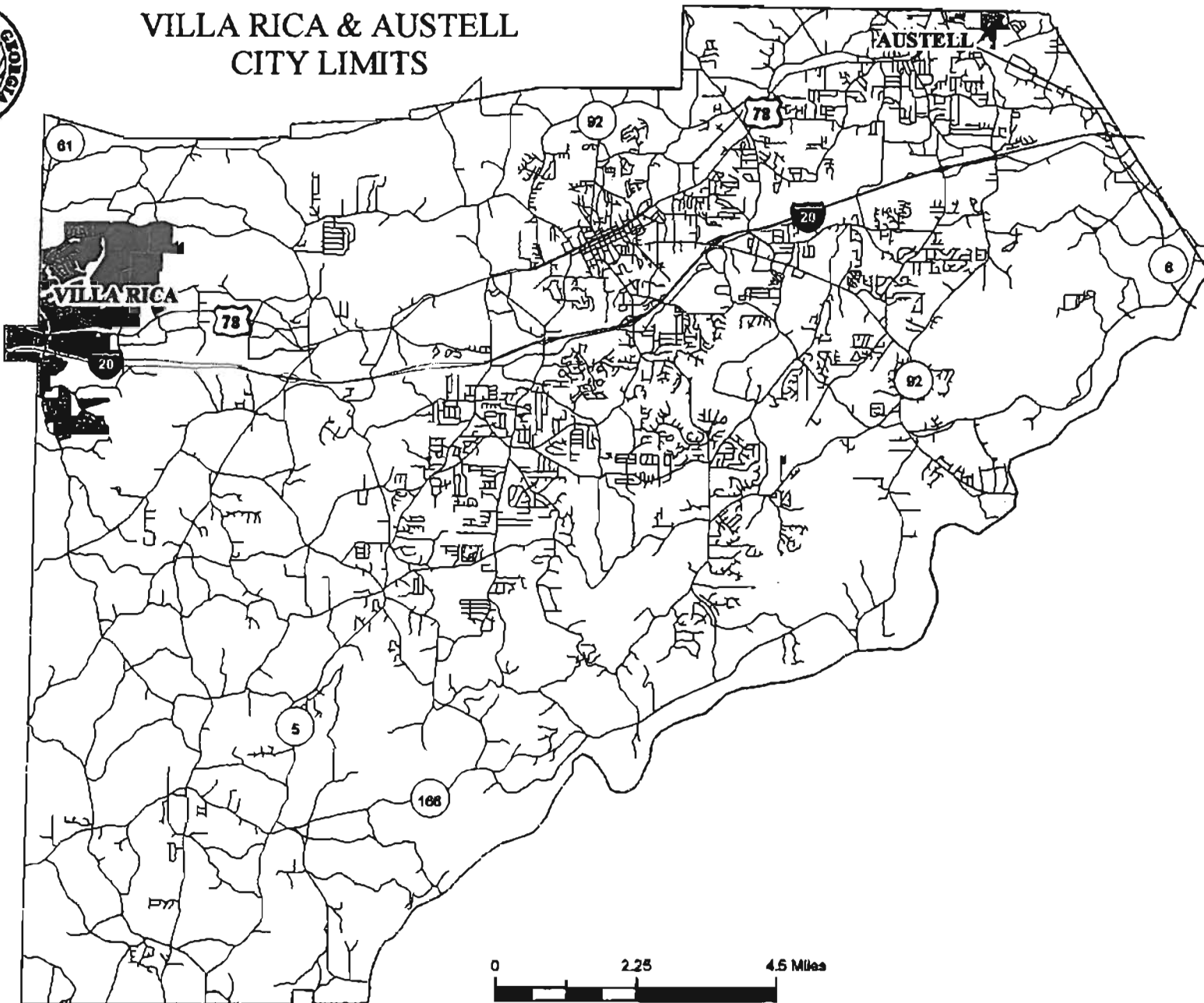


UNINCORPORATED DOUGLAS COUNTY





VILLA RICA & AUSTELL CITY LIMITS





**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS PAGE 2**

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Douglas Service: Water Supply

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service): _____

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): _____

Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): _____

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes No

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority:</i>	<i>Funding Method:</i>
Douglasville/Douglas	
County WSA	User Fees & Spec Serv Dist Rev
Villa Rica	User Fees
Austell	User Fees

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

None

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name:</i>	<i>Contracting Parties:</i>	<i>Effective and Ending Dates:</i>

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

None

7. Person completing form: Michael H. Cason
 Phone number: 770-920-7294 Date completed: June 22, 2004

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

SERVICE DELIVERY STRATEGY

Service: Water Supply

**Parties: Douglas County and The Municipalities of Douglasville, Austell and
Villa Rica**

Douglas County – This service is provided by the Douglasville/Douglas County Water
and Sewer Authority and it serves the unincorporated area and the City of Douglasville.

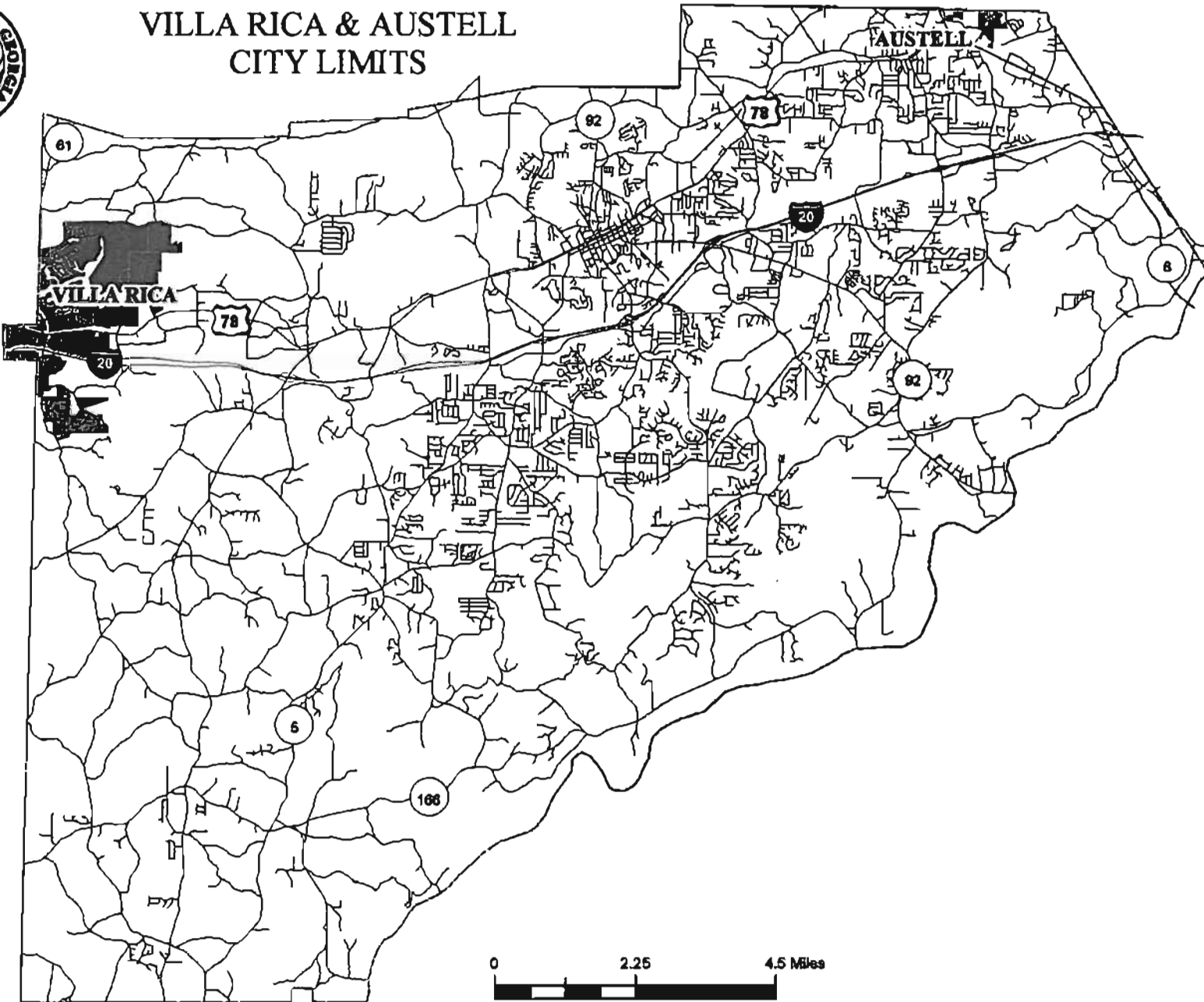
City of Douglasville – Service is provided by the Douglasville/Douglas County Water
and Sewer Authority and it serves the City of Douglasville and the unincorporated area
of Douglas County.

Austell – This service is provided by the Cobb County/Marietta Water and Sewer
Authority.

Villa Rica – Service is provided by the City of Villa Rica.

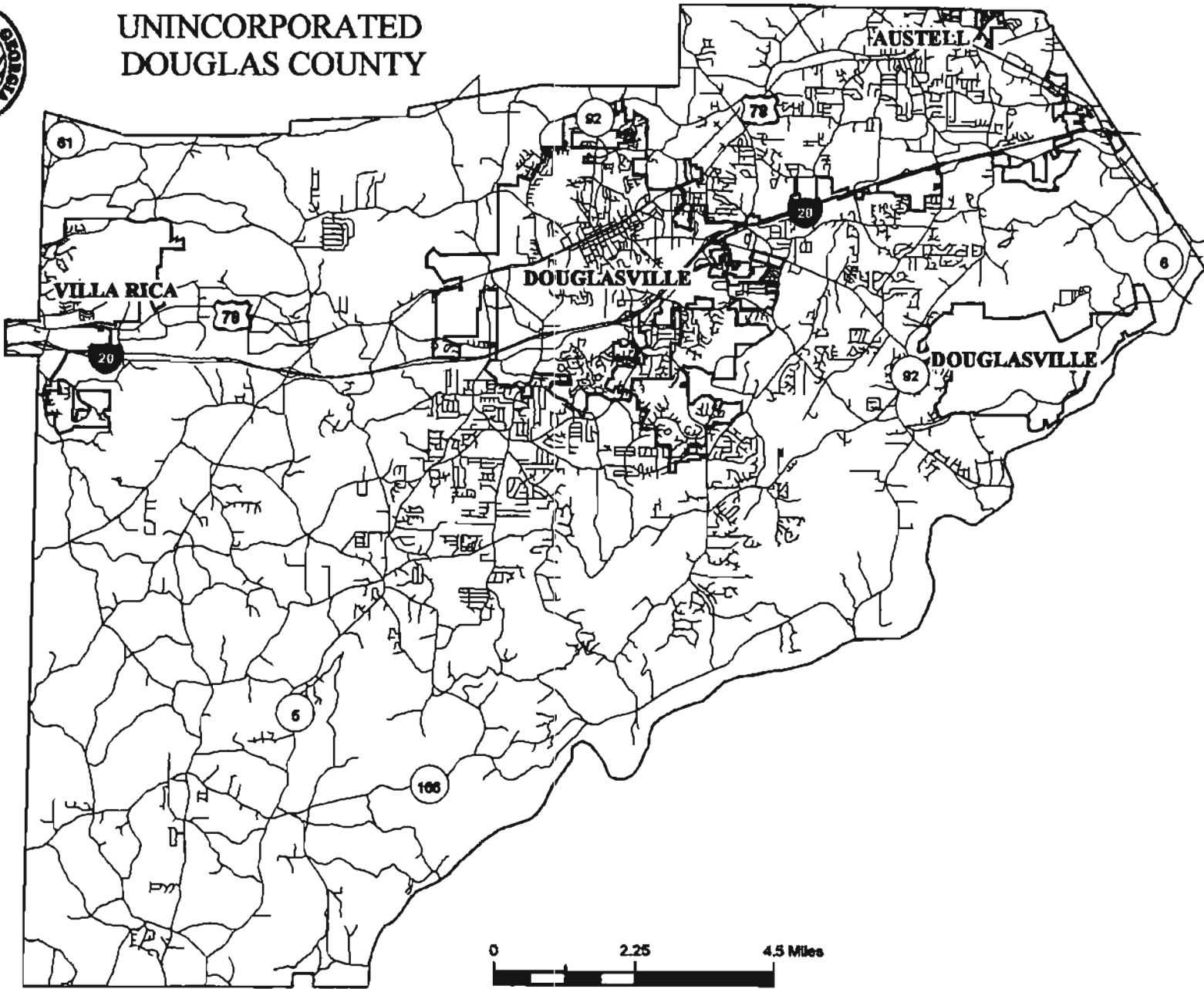


VILLA RICA & AUSTELL CITY LIMITS





UNINCORPORATED DOUGLAS COUNTY





**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS PAGE 2**

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Douglas Service: Stormwater Management

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.): _____

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service): _____

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.): _____

Other (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.): _____

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

Yes No

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

<i>Local Government or Authority:</i>	<i>Funding Method:</i>
Douglasville/Douglas County Water and Sewer	User Fees

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

None

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

<i>Agreement Name:</i>	<i>Contracting Parties:</i>	<i>Effective and Ending Dates:</i>
Stormwater Mgmt	Douglas County & WSA	1/01/04 - 12/31/33
Stormwater Mgmt	Douglasville & WSA	1/01/04 - 12/31/2033

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

None

7. Person completing form: Michael H. Cason
 Phone number: 770-920-7294 Date completed: June 22, 2004

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

SERVICE DELIVERY STRATEGY

Service: Stormwater Management

Parties: Douglas County and The Municipalities of Douglasville, Austell and Villa Rica

Douglas County – This service is provided by the Douglasville/Douglas County Water and Sewer Authority and it serves the unincorporated area and the City of Douglasville.

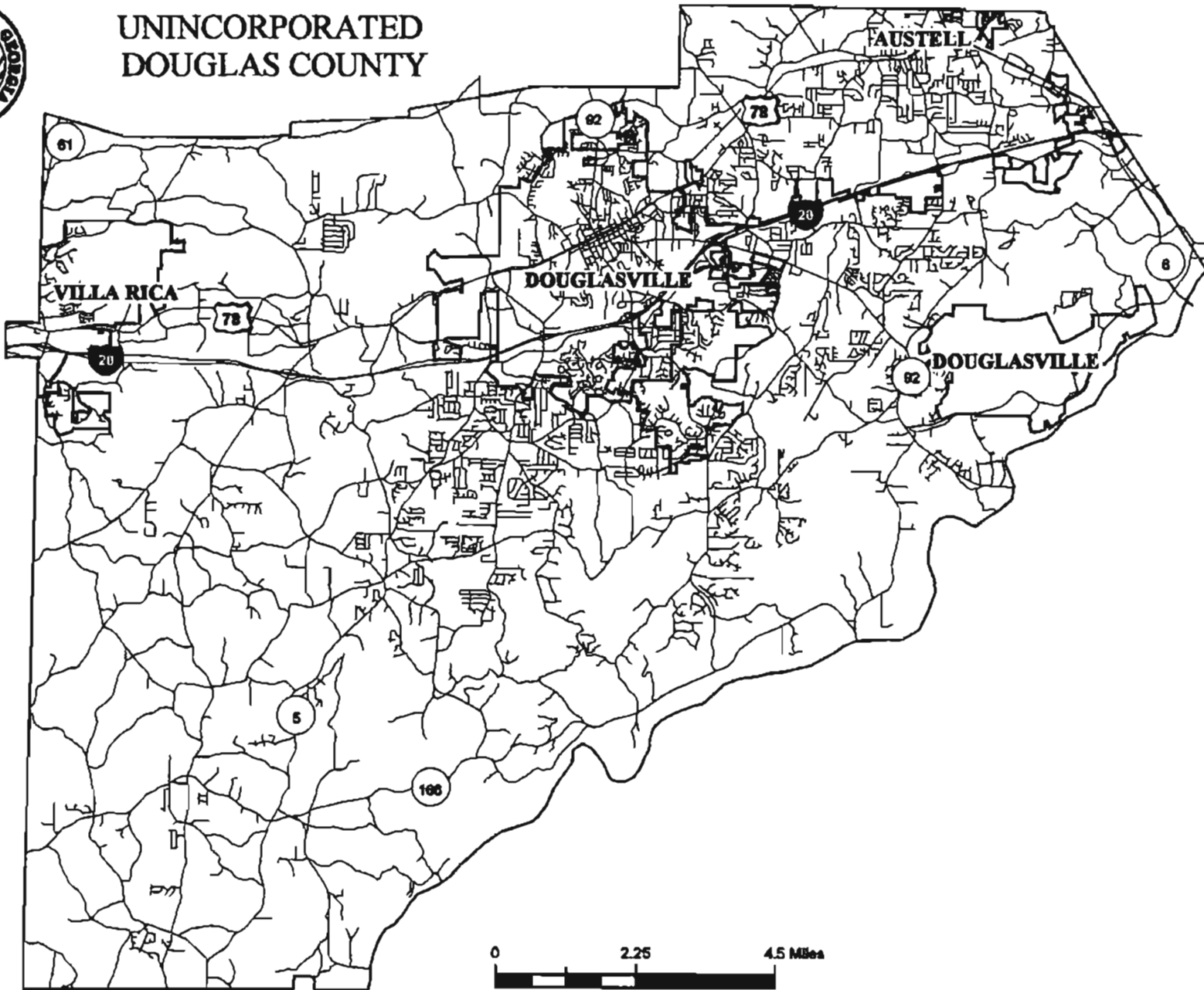
City of Douglasville – Service is provided by the Douglasville/Douglas County Water and Sewer Authority and it serves the City of Douglasville and the unincorporated area of Douglas County.

Austell – This service is provided by the City of Austell.

Villa Rica – This service is provided by the City of Villa Rica.

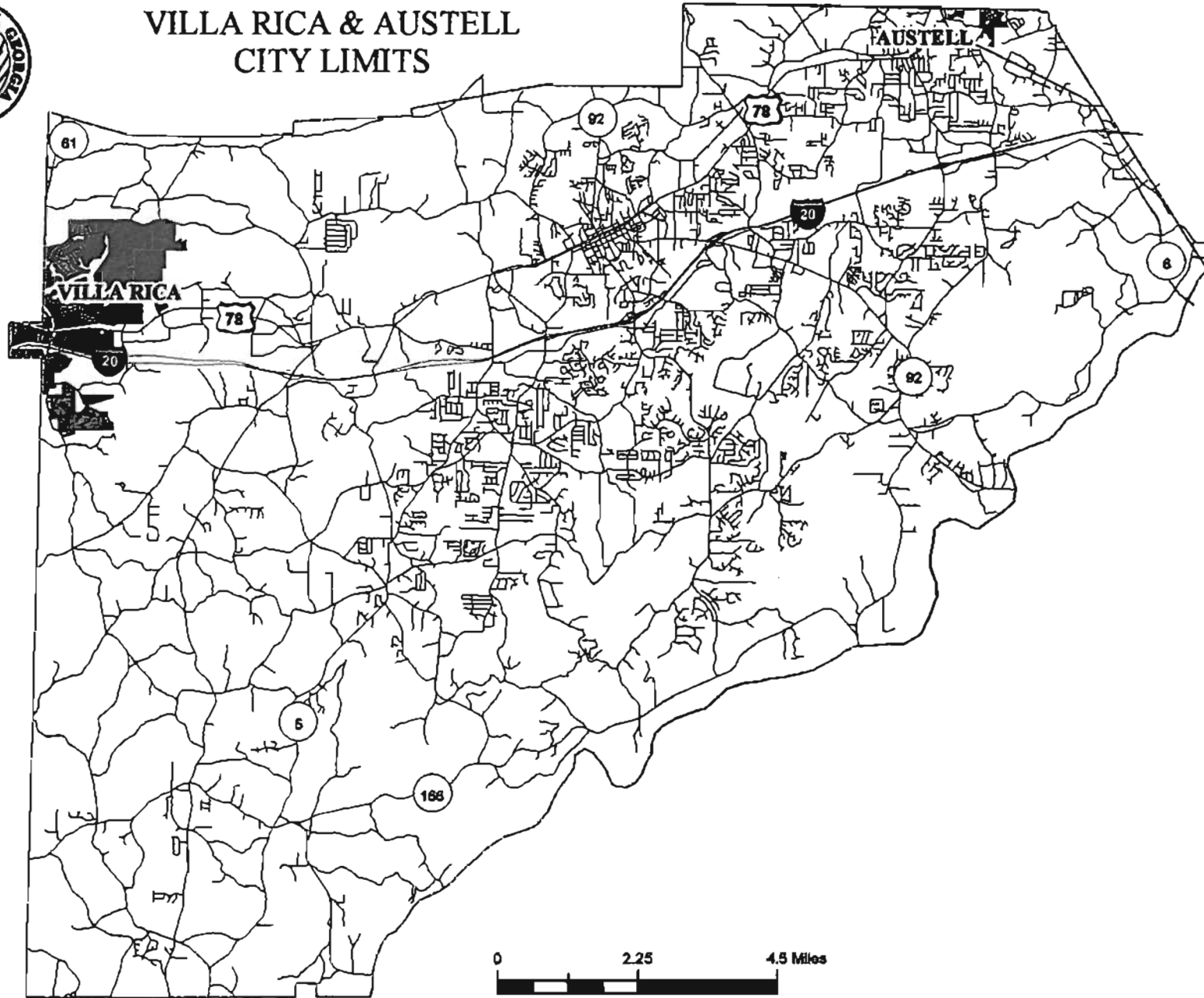


UNINCORPORATED DOUGLAS COUNTY





VILLA RICA & AUSTELL CITY LIMITS





**SERVICE DELIVERY STRATEGY
SUMMARY OF LAND USE AGREEMENTS**

PAGE 3

Instructions:

Answer each question below, attaching additional pages as necessary. Please note that any changes to the answers provided will require updating of the service delivery strategy. If the contact person for this service (listed at the bottom of this page) changes, this should be reported to the Department of Community Affairs.

County: Douglas

1. What incompatibilities or conflicts between the land use plans of local governments were identified in the process of developing the service delivery strategy?

See attached

2. Check the boxes indicating how these incompatibilities or conflicts were addressed:

- amendments to existing comprehensive plans
 adoption of a joint comprehensive plan
 other measures (amend zoning ordinances, add environmental regulations, etc.)

Note: If the necessary plan amendments, regulations, ordinances, etc. have not yet been formally adopted, indicate when each of the affected local governments will adopt them.

If "other measures" was checked, describe these measures:

See attached

3. Summarize the process that will be used to resolve disputes when a county disagrees with the proposed land use classification(s) for areas to be annexed into a city. If the conflict resolution process will vary for different cities in the county, summarize each process.

See attached

4. What policies, procedures and/or processes have been established by local governments (and water and sewer authorities) to ensure that new extraterritorial water and sewer service will be consistent with all applicable land use plans and ordinances?

See attached

5. Person completing form: Michael H. Cason

Phone number: 770-920-7294 Date completed: June 25, 2004

6. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with land use plans of applicable jurisdictions? Yes No

If not, provide designated contact person(s) and phone number(s) below:

SERVICE DELIVERY STRATEGY

SUMMARY OF LAND USE AGREEMENTS

COUNTY: DOUGLAS

1. In many instances, the current land use classifications proposed by the City of Douglasville, outside the corporate limits, are more intense than the classifications of the proposed future land use map of Douglas County. This policy has created inconsistency between the land use and zoning maps of Douglas County and the City of Douglasville. Additionally, under the old land use plan, the definitions for land use classifications were not consistent between the City and County governments. However, under the new future land use map of both the city and the county governments, these incompatibilities have been greatly reduced, thus providing a more appropriate transition between City versus County land use.
2. The proposed future land use map as well as the entire Comprehensive Plan for both the City of Douglasville and Douglas County have been rewritten and revised to better address future land use growth patterns. During the development of these Comprehensive Plans and future land use maps, City and County representatives met to discuss compatibility between the two plans, with the understanding that they would be compatible. While the City's plan may be slightly more aggressive than the County's, the two plans are consistent. The County intends to transmit their Comprehensive Plan document for State review in July 2004. The City of Douglasville's plan is currently under review by the State.
3. Douglas County and the City of Douglasville follow the State model to resolve disputes when the County disagrees with the proposed land use classifications. The City is to notify the County of an annexation request. Upon receipt of this notification, the County has 14 days to state an objection to the annexation. The City and County have three weeks to attempt to work out mitigation measures. At the end of that time period, either party may insist on use of a mediator to attempt to reach agreement. The party insisting on use of the mediator must pay two-thirds of the expenses of mediation while the other party pays one-third. If mediation is not successful within four weeks, either party may insist upon review by an independent citizen review panel. This panel has three weeks to issue its non-binding findings and recommendations. If the property is rezoned at that point, the rezoning is not effective for four weeks.
4. The Douglasville-Douglas County Water and Sewer Authority (WSA) has the authority to provide service throughout the County. Presently, WSA serves unincorporated Douglas County and the City of Douglasville.



**SERVICE DELIVERY STRATEGY UPDATE
CERTIFICATIONS**

Instructions:

This two page form must, at a minimum, be signed by an authorized representative of the following governments: 1) the county; 2) the city serving as the county seat; 3) all cities having a 2000 population of over 9,000 residing within the county; and 4) no less than 50% of all other cities with a 2000 population of between 500 and 9,000 residing within the county. Cities with a 2000 population below 500 and local authorities providing services under the strategy are not required to sign this form, but are encouraged to do so.

UPDATED SERVICE DELIVERY STRATEGY FOR DOUGLAS COUNTY

We, the undersigned authorized representatives of the jurisdictions listed below, certify that:

1. We have reviewed our existing Service Delivery Strategy and have determined that:
(Check only one box for question #1)

- A. Our Strategy continues to accurately reflect our preferred arrangements for providing local services throughout our county and no changes in our Strategy are needed at this time; or
- B. Our Strategy has been revised to reflect our preferred arrangements for providing local services.


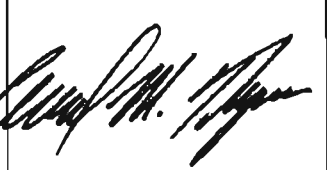
If Option A is selected, only this form, signed by the appropriate local government representatives must be provided to DCA.

If Option B is selected, this form, signed by the appropriate local government representatives, must be submitted to DCA along with:

- an updated "Summary of Service Arrangements" form (page 2) for each local service that has been revised/updated;
 - any supporting local agreements pertaining to each of these services that has been revised/updated; and
 - an updated service area map depicting the agreed upon service area for each provider if there is more than one service provider for each service that has been revised/updated within the county, and if the agreed upon service areas do not coincide with local political boundaries.
2. Each of our governing bodies (County Commission and City Councils) that are a party to this strategy have adopted resolutions agreeing to the Service Delivery arrangements identified in our strategy and have executed agreements for implementation of our service delivery strategy (O.C.G.A. 36-70-21);
3. Our service delivery strategy continues to promote the delivery of local government services in the most efficient, effective, and responsive manner for all residents, individuals and property owners throughout the county (O.C.G.A. 36-70-24(1));
4. Our service delivery strategy continues to provide that water or sewer fees charged to customers located outside the geographic boundaries of a service provider are reasonable and are not arbitrarily higher than the fees charged to customers located within the geographic boundaries of the service provider (O.C.G.A. 36-70-24 (2));
5. Our service delivery strategy continues to ensure that the cost of any services the county government provides (including those jointly funded by the county and one or more municipalities) primarily for the benefit of the unincorporated area of the county are borne by the unincorporated area residents, individuals, and property owners who receive such service (O.C.G.A. 36-70-24 (3));

6. Our Service Delivery Strategy continues to ensure that the officially adopted County and City land use plans of all local governments located in the County are compatible and nonconflicting (O.C.G.A. 36-70-24 (4)(A));
7. Our Service Delivery Strategy continues to ensure that the provision of extraterritorial water and sewer services by any jurisdiction is consistent with all County and City land use plans and ordinances (O.C.G.A. 36-70-24 (4)(B)); and
8. Our Service Delivery Strategy continues to contain an agreed upon process between the county government and each city located in the county to resolve land use classification disputes when the county objects to the proposed land use of an area to be annexed into a city within the county (O.C.G.A. 36-70-24 (4)(C))' and;
9. DCA has been provided a copy of this certification and copies of all forms, maps and supporting agreements needed to accurately depict our agreed upon strategy (O.C.G.A. 36-70-27).

'If the County does not have an Annexation/Land Use dispute resolution process with each of its cities, list the cities where no agreed upon process exists: _____

SIGNATURE:	NAME: (Please print or type)	TITLE:	JURISDICTION:	DATE:
	Rita Rainwater <i>Rita Rainwater</i>	Chairman, Board of Commissioners	Douglas County	07/06/04
	Mickey Thompson <i>Mickey Thompson</i>	Mayor	City of Douglasville	07/06/04

**RESOLUTION OF AGREEMENT UNDER
THE GEORGIA SERVICE DELIVERY STRATEGY ACT**

WHEREAS, the Georgia Service Delivery Strategy Act (O.C.G.A. § 36-70-22 *et seq.*) requires local governments within each county to adopt an agreement for the implementation of a Service Delivery Strategy; and

WHEREAS, the failure of the City of Douglasville and Douglas County to reach agreement will result in the loss of all state financial assistance, grants, loans and permits for the county, all cities within the county and authorities within the county.

WHEREAS, the Douglas County Board of Commissioners and the City of Douglasville now desire to update the following Service Delivery Strategy Agreement.

NOW THEREFORE, BE IT RESOLVED AND CERTIFIED by Douglas County and the City of Douglasville that:

1. We agree that the attached forms provide an accurate depiction of our agreed upon service delivery strategy (O.C.G.A. § 36-70-21) and said forms represent the 31 identified services delivered by the City and/or the County and are marked Exhibits A-1 through A-30 and incorporated herein by reference;
2. Our service delivery strategy promotes the delivery of local government services in the most efficient, effective and responsive manner (O.C.G.A. § 36-70-24(1));
3. Our service delivery strategy provides that water or sewer fees charged to customers located outside the geographic boundaries of a service provider are reasonable and are not arbitrarily higher than the fees charged to customers located within the geographic boundaries of the service provider (O.C.G.A. § 36-70-24(2));
4. Our service delivery strategy ensures that the cost of any services the County provides (including those jointly funded by the County and one or more municipalities) primarily for the benefit of the unincorporated area of the County are borne by the unincorporated area residents, individuals, and property owners who receive such service (O.C.G.A. § 36-70-24(3));
5. That the land use plans of the local governments of Douglas County are compatible and non-conflicting;
6. That Douglas County is the County Governing Authority and the City of Douglasville is the County Seat and the only city which has a population greater than 9,000 within the County. That the 2000 Census reflects that the cities of Austell and Villa Rica had a population of less than 500 within Douglas County.

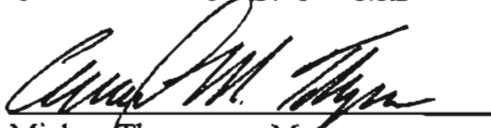
SO RESOLVED by the Douglas County Board of Commissioners, this 6th day of July, 2004.

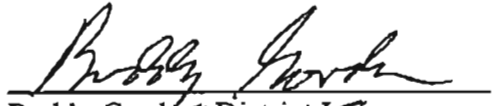
SO RESOLVED by the City of Douglasville, this 19th day of July, 2004.

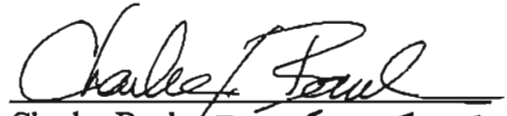
BOARD OF COMMISSIONERS

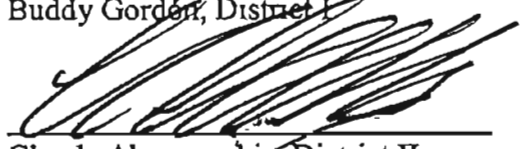
CITY OF DOUGLASVILLE

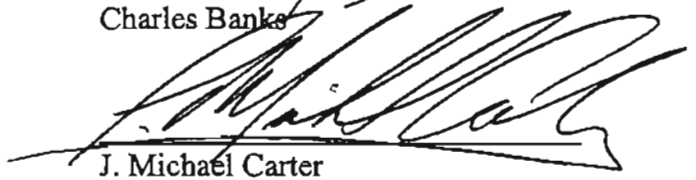

Rita Rainwater, Chairman

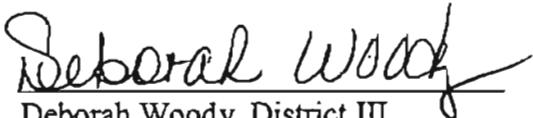

Mickey Thompson, Mayor



Buddy Gordon, District I



Charles Banks


Claude Abercrombie, District II

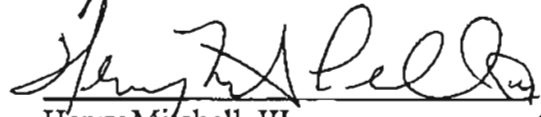

J. Michael Carter

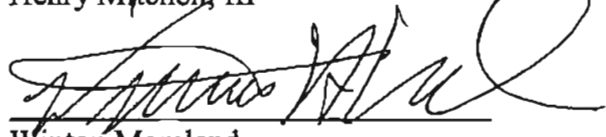

Deborah Woody, District III


Beth Johnson


David Latham, District IV


Roy E. Mims


Henry Mitchell, III


Winton Moreland


Rochelle Robinson

ATTEST:


Aida Tullis, County Clerk


Joyce Stone, City Clerk