

A RESOLUTION OF THE MAYOR AND CITY COUNCIL OF THE CITY OF LILBURN

Date of Reading and Adoption: April 8, 2024 At the meeting of the Lilburn City Council held at 340 Main Street Lilburn, Georgia.

A RESOLUTION TO ADOPT THE 2024 LILBURN, GEORGIA COMPREHENSIVE PLAN

- WHEREAS: The Mayor and Council of the City of Lilburn wish to continue to provide a strategic plan for growth and development within the City limits; and
- WHEREAS: the current Comprehensive Plan will have served to provide for community planning within a 5-year period through 2023; and
- WHEREAS: The Department of Planning in conjunction with other City departments has considered the wants and opinions of citizens, the business community, current planning practice, and population projections to formulate a Comprehensive Plan that reflects the diverse cultures and opinions of the City of Lilburn; and
- WHEREAS: The Georgia Standards and Procedures for Local Comprehensive Planning have been satisfied as required by the Department of Community Affairs; and
- WHEREAS: The Mayor and Council of the City of Lilburn have considered in the best interest of the City to adopt a Comprehensive Plan that has been approved by Department of Community Affairs to meet the criteria established to maintain the City's DCA Qualified Local Government Status;

NOW, THEREFORE BE IT RESOLVED by the Mayor and Council of the City of Lilburn, Georgia, sitting in regular session on April 8, 2024, that the City adopts the attached Lilburn, Georgia Comprehensive Plan, effective upon approval.

SO RESOLVED this the 8th day of April, 2024.

PPROVED: Johnny D. Crist, Mayor

ATTEST/AUTHENTICATED:

Joann Nguyen, City Clerk (Seal)

CITY OF LILBURN 2024 COMPREHENSIVE PLAN



TO BE ADOPTED FEBRUARY 2024

ACKNOWLEDGEMENTS

Steering Committee

Angie Ballard - Resident Arturo Adonay - Business Owner Barry Brooks - Resident Christina Van Maanen - Resident David Freeman - CID Member Emil Powella - Council Member Johnny Crist - Resident Kathryn Jones - Resident/Council for Quality Growth Member Scott Mecredy - Business Owner/Resident

City Council Members

Tim Dunn - Mayor Mike Hart - City Council Member Emil Powella - City Council Member Yoon Mi Hampton - City Council Member Dr. Scott Batterton - City Council Member

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This document was prepared by the Atlanta Regional Commission.



Unless otherwise noted, all photos were taken by ARC staff. Cover image courtesy of City of Lilburn

Mark DeArmon - DDA Member Rebecca Barrett - Resident Tad Leithead - CID Member Michelle West - Resident Scott Danos - Resident Jason Edenfield - Resident Maya Norman - Resident Allan Owen - Resident

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INTRODUCTION

Lilburn's early history was like much of Georgia – Native American occupancy gave way in the face of a government influenced land lottery. William McDaniel acquired title to District 5, Land Lot 135 from the original lottery winner and settled in the area. This area was originally known as McDaniel, but the name was changed to Lilburn in 1896 after Lilburn Trigg Myers, the son of the major stockholder of the Seaboard Airline Railroad, which had arrived in 1890. The first recognized churches were Camp Creek Primitive Baptist in 1823 and Salem Missionary Baptist in 1834.

Formally incorporated by the State in 1910, the City of Lilburn developed without a commercial square, but the original Second Street became Main Street and it extended from a linear park along the railroad northward until 1920. Lilburn faced opportunities and challenges that included a 1920 fire that destroyed buildings downtown, damage to the agricultural economy wrought by the boll weevil, the Great Depression, and the cancellation of the City's charter and dissolution of City government.

By the middle of the twentieth century, the automobile had realigned growth in the area to the US 29 (Lawrenceville Highway) corridor. The need to establish new water infrastructure resulted in the reestablishment of City government in 1955. New city halls were constructed in 1976 and again in 2016. Lilburn was greatly impacted by the residential development that soared throughout Gwinnett in the 1980s and 1990s, as well as two new public high school districts, two private K-12 schools, and commercial businesses that followed new subdivisions northward.

Gwinnett County first became a "majority-minority" county in 2010 – meaning it has more non-white residents than white residents. Lilburn has experienced a shift in demographics that reflects local trends in diversity of the metro Atlanta region. The significant BAPS Shri Swaminarayan Mandir Atlanta opened in Lilburn in 2007 on a 29-acre campus, attracting many visitors who settled in the vicinity. The richness of the Latina business community culminated with the development of Plaza Las Americas. Annual community event calendars respond with seasonal food trucks and concerts in Lilburn City Park to complement the more traditional Lilburn Daze Arts and Crafts Festival organized by the Lilburn Women's Club and the Annual Christmas Parade in December.

The City of Lilburn adopted a Strategic Business Plan in 2014 with a Vision Statement that was reaffirmed in the 2019 Comprehensive Plan Update: "We envision a vibrant city where businesses prosper, where safety is a lifestyle, and where friends share life together in a community that will span the generations." This comprehensive plan update considers the past, present, and future of Lilburn, as it will continue to thrive in the face of both opportunities and challenges in creating a community to share together.



5 | City of Lilburn 2024 Comprehensive Plan



NEEDS & OPPORTUNITIES

COMMUNITY PARTICIPATION

Between May and September 2023, an online survey in both English and Spanish was provided through the City of Lilburn's PublicInput webpage which included a Strength, Weakness, Opportunity, and Threat (SWOT) Analysis of a wide range of topics detailed on pages 9-10. Over **240 people** responded in total – the majority of participants were white (74%) residents that identify as female (60%). However, a number of participants were Asian (9%), Black or African American (9%), or identify as Hispanic Latino, or Spanish (8%). Participants described the City of Lilburn as a **vibrant and diverse small town** with over half (66%) of participants rating their quality of life in the city as "Average" and 30% rating it as "High." The **parks, trails**, and **historic Old Town** were cited as Lilburn's top assets while **unmanaged growth, a lack of diverse retail and restaurants options,** and **an increase in vehicular traffic** were listed as the most pressing challenges (see Appendix A for full results).



COMMUNITY PARTICIPATION TIMELINE

Three pop up events were held in June, July, and August 2023 at various locations throughout the city, primarily to encourage community members to complete the online survey and attend the open-house style public meeting in August. In addition, a variety of activities were used to determine where participants live, work, and play, as well as their priorities for future planning efforts. Overwhelming, participants prioritized "**Parks, Recreation, Greenspace, Tree Preservation,**" while "**Economic Development, Market Study, Needs/Restaurants**" was a close second (see Appendix B for full results).

COMMUNITY PARTICIPATION

Three focus group discussions were held in August 2023 with the Hispanic, Faith/Cultural, and Business communities. Participants of these discussions were provided with an overview of the comprehensive planning process, and a SWOT Analysis was performed in determining the needs of their respective constituents. The need for more **multimodal transportation**, **affordable housing**, and **diverse commercial uses** was emphasized by participants (see Appendix C for full results).

An open house was held August 12, 2023 at the Preston Room within Lilburn City Hall/Gwinnett County Library to discuss in greater detail the same topics covered in the online survey. Participants provided insight into the city's needs and opportunities related to the topics detailed on pages 9-10. Potential community work program items were developed and prioritized and locations for a variety of housing types and transportation improvements were identified (see Appendix D for full results).

Finally, an 18-member steering committee comprised of residents and business owners, organizational representatives, and elected and volunteer officials was convened, and four meetings were held in June, July, August, and September 2023. A SWOT Analysis was conducted during which the committee was asked to identify the city's primary assets and challenges. The committee also reviewed and made amendments to the 2018 community goals (see Appendix E for full results).

The online survey and public meeting were promoted in-person via flyers and virtually via e-mail, text, and social media. Postcards and signs promoting awareness of the comprehensive plan update process and participation in the survey and public meeting were posted at businesses and distributed by code enforcement officers within city limits. Along with traditional media releases to newspapers and other news outlets, the City used its Facebook and Instagram pages to post comprehensive plan updates.

A network of more than 150 highly engaged stakeholders was leveraged by providing them with a messaging toolkit of project event details for use in reaching out to their network about the comprehensive plan update process and engagement opportunities. An SMS text campaign in both English and Spanish was deployed to more than 2,000 residents and business owners in the 30047 ZIP code. More than 200 of the people reached via this campaign clicked through the text link to the survey.



Image Courtesy of the City of Lilburn

COMMUNITY ISSUES & OPPORTUNITIES

TOP 10

NEEDS & OPPORTUNITIES	COMMUNITY GOAL
1. Improve growth management	COMMUNITY
2. Encourage more diverse retail options	MISSION
3. Reduce vehicular traffic	MOBILITY
4. Increase multimodal transportation options	MOBILITY
5. Improve management of green spaces	RECREATION
6. Improve management of tree canopy	COMMUNITY
7. Increase communication between the city and residents	SERVICES
8. Maintain affordability of existing residential units	COMMUNITY
9. Encourage redevelopment of commercial property	MISSION
10. Encourage redevelopment of Lawrenceville Highway	MISSION

Natural & Environmental Resources

Unsurprisingly, the City's parks, including Lilburn City Park, Bryson Park, and Lions Club Park were identified as some of the most significant natural and environmental resources and the desire to see them expanded and activated for additional passive and active recreation use was shared. Lilburn's existing trail network was recognized as significant and a desire to see it expanded, especially on the east side of the city, was revealed. Finally, Camp Creek and Jackson Creek and their associated floodplains were identified as areas in need of increased protection.

Historic & Cultural Resources

Old Town Lilburn and the Wynne-Russell House were identified as the most significant historic and cultural resources within the City of Lilburn. In addition, several historic churches, including the Camp Creek Primitive Baptist Church, First Baptist Church, and Salem Missionary Baptist Church, and their cemeteries, were recognized as significant. Finally, the BAPS Shri Swaminarayan Mandir was identified and the potential for a surrounding international district shared.

COMMUNITY ISSUES & OPPORTUNITIES

Future Development

A majority of participants indicated a desire to see the majority of future redevelopment efforts occur along the **US-29 Corridor** (48%) and in **Old Town** (34%), while the remainder were divided between **Uptown (Main Street at US-29) (10%)** and **Lilburn Industrial Way** (8%). Nearly half the participants (43%) characterized Lilburn's pace of development in recent years compared to other Gwinnett cities as "Too Fast" while 35% characterize the pace of development as "Too Slow."

Economic Development

62% of participants visit Old Town Lilburn to utilize **Parks & Greenspace** – the remaining 48% are divided between Restaurants (20%), City Events, (12%), Other (4%), and Shopping (2%). There are opportunities to leverage the park as a destination and market increased visitation to surrounding businesses and services. Participants ranked **Complete Streets** (Pedestrian Crossings, Bicycle Lanes, Comprehensive Design Standards, etc.) as the primary transportation need in Old Town with Improved Traffic Circulation and Wider Sidewalks coming in second and third respectively. By comparison, a majority of participants identified the need for more Tree Canopy (69%), More & Wider Sidewalks (68%), and Passive Parks & Trails (53%) throughout the city.

Transportation

The highest percentage of participants ranked **Public Transportation** (41%) as Poor while the highest percentage of participants ranked **Traffic Congestion** (34%), **Pedestrian and Bicyclist Safety** (32%), and **Traffic Safety** (29%) as Below Average. Numerous areas throughout the city were identified as dangerous for pedestrians and/or bicyclists, primarily **along Camp Creek Road, Killian Hill Road, Indian Trail Lilburn Road, Lawrenceville Highway (US-29), and Rockbridge Road** (Note: Camp Creek Road is the only city-owned street in this list.). Finally, participants noted **lack of sidewalks and bicycle lanes** as the chief reasons for these unsafe conditions.

Housing

A majority of participants (64%) indicated a desire to see an increase in the number of housing units through a Horizontal Density Increase (Accessory Dwelling Units, Cottage Courts, Minimum Lot Requirement Reductions, etc.), while only 36% indicated a desire to see a Vertical Density Increase (Multi-Sory Building, etc.). In addition, a majority of participants (59% each) indicated Lilburn has the Right Amount of Senior Housing and Need(s) Less Medium- and High-Density Housing. However, participants were ultimately split regarding Affordable Housing (with 41% voting Right Amount and 35% voting Need More) and Mixed-Income Housing (with 40% voting Right Amount and 35% voting Need Less).



Public Meeting

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VISION AND MISSION

The City of Lilburn adopted a Strategic Plan in 2014, which included Vision and Mission statements that have been slightly modified and included here.

We envision a vibrant city where businesses prosper, where safety is a lifestyle, and where friends share life together in a community that will span the generations. Lilburn is a destination that offers small town character and a sense of belonging with opportunities supported by proximity to the urban center of the region. The quality of life is grounded in the community's schools, neighborhoods, parks, and economic success.

Our mission is to utilize economic development and public safety resources to provide a great quality of life to our residents, visitors, and business owners.

Guiding Principles

The Strategic Plan included a series of Values to inform decision-making within the city. Those Values have been slightly modified here and included as Guiding Principles.

Safety

Lilburn will be hospitable and welcoming to all residents in the community, providing a safe and secure environment that offers fair and just opportunities for all, as well as a Police Department that is engaged with the community.

Mobility

Partnerships with other government agencies will ensure a variety of mobility options in the City of Lilburn, including improved roadway connections, barrier free design, and expanded trail opportunities.

Community

Providing a variety of year-round family-oriented events, promoting local attractions and facilities, continuing improvements to community aesthetics, and ensuring balanced growth andhigh-quality housing will benefit the community and continue to attract a variety of people to Lilburn as a permanent destination.

Services

Lilburn will provide excellent customer service to residents, visitors, and businesses through accessible and efficient administration of city services, timely responses to concerns, and regular communication with community members, contributing to the community's excellent quality of life.

Education

The quality of schools in the community will continue to be a multi-generational draw for potential property owners and residents. The City and schools benefit mutually from complementary family-oriented entertainment, recreation, and employment opportunities.

Fiscal Responsibility

Transparency and accountability in government, including regular communication with community members, will ensure good stewardship of public resources.

Parks / Environmental

The continued provision of quality parks and varied recreation opportunities to meet the needs of the population is a community priority.



BROADBAND ACCESS

According to the most recent available data from the Federal Communications Commission (FCC) and the Georgia Broadband Center, <1% of households and businesses in the City of Lilburn were unserved by broadband as of 2022. The map below illustrates that the vast majority of the City of Lilburn is served by broadband. Unserved pockets may be representative of extensive surface parking, undeveloped lots, or simply older development. Note: Statistics are based on a fixed, terrestrial broadband definition of 25 Mbps down and 3 Mbps up, and where the broadband service is available to more than 80% of locations in a census block. Census blocks that did not meet this definition are delineated as 'Unserved.'

City officials should also consider pursuing state certification as a Broadband Ready Community or designation of facilities and developments as Georgia Broadband Ready Community Sites. Broadband Ready Community Designation demonstrates that a local unit of government has taken steps to reduce obstacles to broadband infrastructure investment by amending their comprehensive plan to include the promotion of the deployment broadband services and adopting a broadband model ordinance. Any facility or development in Georgia that offers broadband services at a rate of not less than 1 gigabit per second in the download stream to end users is eligible for the Broadband Ready Site Designation.

BROADBAND ACCESS MAP





DATA SNAPSHOT

The majority of Lilburn's residents (4,034) commute outside of the city for work to major job centers like Downtown Atlanta and Buckhead. The majority of those commuters drive alone (75.4%), though there has been a significant (26%) increase in carpooling between 2010 (18.4%) and 2020 (23.1%). While there has been a moderate (14%) increase in the mean commute time, the largest percentage of commuters (17.7% in 2010 and 22.2% in 2021) still commute 30-34 minutes. Finally, while only a small number of residents (147) live and work within city limits, the percentage of those that work from home rose 130% between 2010 (3%) and 2021 (6.9%).

WHERE DO RESIDENTS WORK?



GUIDING DOCUMENTS

Destination 2050: Gwinnett County's 2050 Comprehensive Transportation Plan

Gwinnett's Comprehensive Transportation Plan (CTP) will outline how Gwinnett's transportation needs will be met. Destination 2050, the current CTP process, will use:

- Land use information;
- Transportation network details, including roads, transit routes, bicycle amenities, and pedestrian facilities;
- Transportation performance data, such as travel time, cost, and congestion;
- State-of-the-art modeling and simulation; and
- Extensive public input.

This information will help in developing alternatives and possible solutions to provide Gwinnett residents and visitors with better transportation experiences. Alternatives will be based on how well they address current transportation needs and how much they cost. The plan will also provide both technical project details and policy recommendations for making improvements to Gwinnett's current transportation facilities. The CTP will guide decision-makers as they invest in roadways, sidewalks, bicycling facilities, intersections, and other transportation improvements. The decisions will determine the transportation priorities and will impact those who travel in Gwinnett.

The Atlanta Region Plan's Metropolitan Transportation Plan (2020)

The Metropolitan Transportation Plan (MTP) (previously the Regional Transportation Plan (RTP)) is one piece of The Atlanta Region's Plan (TARP). Both plans establish long-term visions and detail the policies and programs that will bring those visions to fruition. The MTP focuses on current transportation conditions, expected trends that will impact the transportation network, and documents the strategies and investments necessary to meet the multi-modal transportation needs of all residents and visitors of the Atlanta region through 2050.

The MTP contains robust transportation infrastructure investments – from pedestrian safety measures to congestion management – designed to improve mobility, access, and safety for all of the Atlanta region's residents and visitors. This ambitious list of recommendations addresses the varied challenges faced across the region and provides a higher quality of life for everyone. The recommendations are grouped into three program areas — Demand Management, Expansion, and Maintenance & Modernization — and eight corresponding subareas.

A full list of projects for the City of Lilburn from the MPT can be found in the below table.

THE ATLANTA REGION'S PLAN MTP PROJECT LIST*

ARC #	GDOT #	DESCRIPTION	SPONSOR	STATUS**
GW-420	N/A	Killian Hill Road Widening	Gwinnett County	Programmed
GW-348A	0016519	SR 8 Bridge Replacement	GDOT	Programmed
GW-385	0012884	Norcross to Lilburn Multiuse Trail	Gwinnett County	Programmed

* This table is a direct copy of the The Atlanta Region's Plan MTP Project List, including any discrepancies or errors.

** "Programmed" indicates that one or more phases are scheduled to be undertaken during the years covered by the TIP (2020-2025). "Long Range" indicates that all phases are not scheduled until 2026 or later. These are the only two statuses which comprise the adopted and conforming Transportation Improvement Program (TIP) and MTP project list.



Lilburn has largely developed in a pattern typical to suburban cities during the end of the 20th century. While that pattern has largely defined Lilburn up to this point, the city is at an important transitional period in which denser development is beginning to foster a sense of walkability and beginning to emphasize aspects of transportation not previously considered during development.

With this transition comes a renewed and reconfigured focus on the following:

Safety

The City has begun to address safety concerns at various points within the transportation system including the signalization and realignment of Lilburn School Road to accommodate safer access and egress for residents, students, and drivers. While this is an important step, the city will continue to address safety concerns for both drivers and pedestrians through increased sidewalk requirements, ensuring thoughtful development in collaboration with the Georgia Department of Transportation along Lawrenceville Highway to reduce curb cuts and require inter-parcel access, via the U.S. 29 Overlay standards, to reduce incidences of conflicting turns and the propensity for accidents they bring about.

Mobility

Increasing multi-modal mobility will be a focus area for the city over the coming years, with the rapid decentralization of our workspaces likely to continue the city will continue to research and focus on ways to bring about more comprehensive multi-modal infrastructure such as safe bike lanes, continuing to require ADA compliant sidewalks throughout the city at points of development, continued partnership with Ride Gwinnett to foster more public transportation that takes residents where they need to go, be that work, home or recreation.

Mixed Use/ Development

The city will continue to emphasize Mixed-Use developments to foster a sense of place while ensuring that these spaces accommodate the need for pedestrian-scale development to reduce car dependence for residents of these and adjacent developments.

Expansion

The need to accommodate the increased traffic new residents and new development brings in a thoughtful manner will be a paramount concern for the City in the future. The proposed extension of Railroad Avenue will serve to accommodate the influx of new residents the recently approved 267 unit Multi-Family development will bring and also provides another means of access and egress to and from Old Town Lilburn.



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DATA SNAPSHOT

According to ARC's Metro Atlanta Housing Strategy, **80% of the City of Lilburn is comprised of suburban** neighborhoods with lower-to-moderate-priced housing (\$165,000 - \$320,000 in Atlanta MSA) with renters representing the biggest increase in tenure between 2010 and 2020.During this time frame, the number of owneroccupied units decreased by 23%, while the number of renter-occupied units increased by 27%. In addition, the number of duplexes grew by 104% (from 147 units in 2010 to 300 in 2020), the largest increase in housing unit production during this period. However, the majority of existing housing units (60%) were built between 1980 and 1999. Finally, as is the case throughout much of the region, the value of single-family detached housing units increased by 44% (from \$194,896 in 2010 to \$279,811 in 2020).

METRO ATLANTA HOUSING STRATEGY



GUIDING DOCUMENTS

Gwinnett County Consolidated Plan (2020-2024)

Since 1986, Gwinnett County has received direct assistance under the U.S. Department of Housing and Urban Development (HUD) Community Development Block Grant (CDBG) Program as an entitlement community. Gwinnett County is also a participating jurisdiction under the HOME Investment Partnerships Program (HOME), as well as a formula grantee under the Emergency Solutions Grant Program (ESG). As a recipient of federal grant funds, Gwinnett County is required by HUD to produce a Consolidated Plan every five years and an Annual Action Plan every year which serve as the application for funding for the following federal entitlement programs that serve low-income individuals and/or families:

- Community Development Block Grant (CDBG);
- HOME Investment Partnerships Program (HOME)
- Emergency Solutions Grant (ESG)

The Consolidated Plan establishes the following strategic priorities as a product of extensive consultation with community stakeholders, combined with data from the U.S. Census and other sources, which indicate specific housing and community development needs in Gwinnett County:

- Access to Affordable Housing
- Homelessness Reduction
- Non-Housing Community Development
- Affirmatively Furthering Fair Housing Choice

These priorities include recommendations such as weatherization, home maintenance to extend the life of aging housing stock, opportunities to create rental units through adaptive reuse of existing (residential? Or commercial as well?) sites and structures, and increasing the supply of housing units for low-income, disabled, and elderly residents.

A full list of goals and objectives that may be applicable to the City of Lilburn from the 2023 Annual Action Plan of the 2020-2024 Consolidated Plan can be found in Table 1.



GWINNETT COUNTY CONSOLIDATED PLAN

SORT ORDER	GOAL NAME	CATEGORY	FUNDING
1	Administration & Planning	Administration & Planning	CDBG (\$1,082,827), HOME (\$242,622), ESG (\$34,547)
2	Homeowner Housing Rehabilitation	Affordable Housing	CDBG (\$450,000)
3	Public Facilities and Infrastructure	Non-Housing Community Development	CDBG (\$3,041,831)
4	Economic Development	Non-Housing Community Development	CDBG (\$152,476)
5	Public Services	Non-Housing Community Development	CDBG (\$626,000)
6	Community Housing Development Organizations (CHDO)	Affordable Housing	HOME (\$500,000)
7	Acq./Rehab/Disp. of Affordable Housing & Land	Affordable Housing, Non- Housing Community Development	HOME (\$1,250,000)
8	Downpayment Assistance	Affordable Housing	HOME (\$118,598)
9	Tenant-Based Rental Assistance	Affordable Housing, Homeless	HOME (\$315,000), ESG (\$60,000)
10	Emergency Shelter and Supportive Services- Homeless	Homeless	ESG (\$241,840)
11	Permanent Supportive Housing-Homeless/At- Risk	Affordable Housing, Homeless	ESG (\$102,500)

*This table is a direct copy of the <u>Gwinnett County Consolidated Plan (2020-2024</u>), including any discrepancies or errors.

Extensive engagement outlined in Chapter 2 revealed the community's lack of consensus of the city's future with regard to housing density. Further study and discussion will be necessary to come to a consensus regarding the city's housing challenges, as well as how to innovatively address said issues. Application through ARC's Community Development Assistance Program (CDAP) for a housing assessment or study would provide an opportunity for key stakeholders to learn more about the city's specific housing needs and ways to address those challenges to provide safe, affordable housing for all community members.

METRO ATLANTA HOUSING STRATEGY

Lilburn **HOUSING LOCATIONS** 80% SUBMARKET 7 Suburban neighborhoods with lower-Where would you like to see each of the following types of housing located? to-moderate-priced housing, biggest sticky dot where you'd like to see multi-family (apartments) located. 1. Place a increase in renters Learn more 2. Place a sticky dot where you'd like to see missing middle housing (duplexes, triplexes, small apartments) located. 3. Place a 🛑 sticky dot where you'd like to see single-family attached (townhomes) located. 18% SUBMARKET 6 4. Place a 🛑 sticky dot where you'd like to see single-family detached housing located. Suburban neighborhoods with 5. Place a 🔵 sticky dot where you'd like to see affordable housing located. moderate-to-higher-priced housing 6. In the table to the bottom right, place a 🔵 sticky dot in the "Prioritization" column next to the ONE action item you would Learn more like the City of Lilburn to prioritize over the next five years. 2% SUBMARKET 2 Higher-priced near core and employment corridor neighborhoods Learn more Bryson Park HOW SHOULD THE CITY OF LILBURN ADDRESS YOUR HOUSING CONCERNS? Additional Comments: Action Item Prioritizatio Establish higher buffer and landscaping requirements for new construction Establish higher design standards for new construction Establish higher physical delineation requirements between low, medium, and high density housing 0.3 0.7 1.4 Miles Establish or expand the ability to construct accessory dwelling units in low density residential districts Establish or expand the ability to construct more multifamily development at higher densities along US 29 The community identified areas for different types of housing development and ranked the most pressing housing priorities.

Steering Committee Findings

Steering Committee Members were asked to rank various housing types and rank them based on their ability to integrate into the existing character of Lilburn. The graph and table below summarizes responses and demonstrates some key takeaways:







- 1. Steering committee representatives were generally more open to varying housing types, with a majority of respondents in every category expressing support for various, denser, housing types.
- 2. Respondents expressed the most resounding support for the following housing types:
 - a. Live/Work units (Mixed-Use)
 - b. Cottage Homes
 - c. Accessory Dwelling Units (Attached and Detached)
 - d. Duplexes
- 3. The most contentious housing types can be found below, though none of these types received more than 30% of the votes against.
 - a. High Density Housing (12 + units/acre)
 - b. Multiplexes (4+ units)
 - c. Duplexes
 - d. Triplexes

	Duplex	Triplex	Multiplex	Courtyard Apt.	Garden Cluster/ Cottage Home	Live/Work	Accessory Dwelling	High Density
a. Not interested/ Does Not	3	3	4	2	1	1	2	4
b. Maybe/ Could Fit	4	5	4	6	3	2	5	4
c. Interested/ Would Fit in Lilburn	6	4	5	4	9	10	6	5

Takeaways:

- There is support for more varied housing types, and the scale of the surrounding uses should be considered as varied housing types are introduced.
- Respondents expressed a desire/need to accommodate density via smaller lot sizes rather than increased height allowances.

Current Efforts

Short Term Rentals

In order to address the rapidly evolving housing market, City Staff has made efforts to adopt Ordinances regarding Short Term Rentals, to ensure that there is an inventory of these uses as well as ensure that the living facilities being provided are up to code.

Density and Affordability

Based on the recommendations of the 2019 Comprehensive Plan, and in consideration of the projected population influx, the city has embraced housing types atypical to Lilburn in the past. Since the 2019 Comprehensive Plan there have been almost 500 townhomes, duplexes, and triplexes developed at densities slightly higher than existing subdivisions. Additionally, a High-Density Multi-Family development in the heart of Old Town Lilburn was approved by City Council in 2023.

City leadership will look to expand on these development trends by considering, smaller lot sizes, and reduced minimum floor areas for detached single-family homes to continue developing at higher densities without altering the pre-existing character and aesthetic that defines Lilburn. Lilburn must continue to see residential growth to adequately accommodate the incoming population influx and to ensure affordability is maintained for existing residents.

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Future Development

Character Area Map



Character Area Descriptions

LAWRENCEVILLE HIGHWAY OVERLAY

As a primary commercial and retail area and a major State transportation link through the City, Lawrenceville Highway will play a vital role in shaping the City's future. It will continue to be a center corridor supporting both small- and largescale retail and commercial development. New mixed-use development should be encouraged. The opportunity for multi-story, mixed use redevelopment at major intersections will help to define destinations for the community. While the area is currently auto-oriented, a safe and appealing pedestrian environment will be established. The provision of transportation alternatives, including pedestrian and bicycle access through improvements to the streetscape, will also serve the hope to create a cohesive "sense of place" for residents and visitors alike.

IMPLEMENTATION:

The city must ensure the attainment of standards set out by the overlay through the future development projects. Implement the greenway connections and urban trails as well as streetscape recommendations (entrance sign and plazas, landscaping and hardscaping). Environmental considerations have lead to the recommendation that constructed stormwater features be incorporated in future design. This is also an opportunity for the development of more community greenspace and the installation of public art.

FUTURE LAND USES:

- Small-scale retail
- Large-scale retail
- Plazas
- Public Art
- Commercial establishments (e.g. banks)
- Offices
- Restaurants
- Hotels/Motels
- Attached single-family residential (duplex, triplex)
- Multi-story, multi-family residential

Development Examples:







LAWRENCEVILLE HIGHWAY + ROCKBRIDGE Road

The intersection of Lawrenceville Highway and Rockbridge Road was identified as a focus area in the 2014 LCI study of the US 29 Corridor. The BAPS Shri Swaminarayan Mandir is a central feature of this intersection opposite an established commercial shopping center with grocery anchor tenant. Both opposite corners include gasoline and convenience stations. The southwest corner of the intersection is in close proximity to the Lilburn Lions Club Park, with a planned trail connection between the park and the intersection. Redevelopment potential at these intersections should focus on the Hindu temple as a major cultural attraction for the community and an opportunity for developing a cultural center for the community.

IMPLEMENTATION:

The city must ensure the attainment of standards set out by the overlay through the future development projects, paying particular attention to supporting the dominant, long-term land uses in the area. Implement the greenway connection to Lions Club Park, as well as streetscape recommendations (entrance sign and plazas, landscaping and hardscaping). This intersection is a possible location for a gateway feature.

FUTURE LAND USES:

- Small scale retail
- Commercial establishments
- Restaurants
- Hotels/ Motels
- Attached single-family residential (duplex, triplex)
- Plazas
- Public Art
- Other uses supportive of the Hindu temple as a cultural attractor

Development Examples:







Lawrenceville Highway + Indian Trail/Killian Hill Road

The intersection of Lawrenceville Highway and Indian Trail/ Killian Hill Road was identified as a focus area in the 2014 LCI study of the US 29 Corridor. This intersection is in proximity to the city's new Town Center development. The corners are dominated by modest commercial uses, with small-to-medium scale commercial and professional development occupying much of the space of this node. It is identified as a prime location for both greenway and urban trail connectivity and streetscape enhancements. Higher density, multi-story mixed use redevelopment should be encouraged at this location. Creating opportunities for new housing, as well as density to support a vibrant mix of new uses, will foster a mixed use node that provides alternatives to auto-dependent suburban development.

IMPLEMENTATION:

The city must ensure the attainment of standards set out by the overlay through the future development projects. Implement the greenway connections and urban trails as well as streetscape recommendations (entrance sign and plazas, landscaping and hardscaping).

FUTURE LAND USES:

- Small-scale retail
- Large-scale retail
- Plazas
- Public Art
- Commercial establishments (e.g. banks)
- Offices
- Restaurants
- Hotels/Motels
- Attached single-family residential (duplex, triplex)
- Multi-story, multi-family residential

Development Examples:






TOWN CENTER OVERLAY

The Town Center Overlay area contains commercial and residential mixed-use development that reflects the City's architectural and cultural heritage. Traditional town centers serve as the cultural, civic, social, and economic center of the community, and the community's identity should be reinforced through physical design of the area. Development in this area should foster community activity and interaction through an emphasis on pedestrian- and bicycle-oriented street design, public greenspaces, and a mixture of uses in close proximity.

Implementation:

In order to maintain the character of a traditional town center, code enforcement will remain critical. Additionally, the need for updates and amendments to the existing code should be evaluated given the potential for new development.

FUTURE LAND USES:

- Neighborhood Retail and Services
- Restaurants
- Boutiques
- Public Art
- Inns and Bed and Breakfasts
- Single-family residential (small-lot)
- Attached single-family residential (duplex, triplex)
- Multi-family residential (2-story maximum)

Development Examples:







MANUFACTURING, SERVICE, & Technology

The existing uses along the Manufacturing, Service, & Technology areas, which lie outside the Lawrenceville Highway corridor, include light industrial, manufacturing, and warehouse districts. The physical appearance of the areas is of concern, and redevelopment and rezoning is encouraged.

IMPLEMENTATION:

Possible new development will result in rezoning applications, which will require properties to comply with current development regulations and conditions. Over time, and with adequate code compliance, the areas may become more visually attractive, which may attract new business in Lilburn.

FUTURE LAND USES:

- Heavy Commercial
- Service Commercial
- Professional Office
- Warehouse
- Light Industrial/Manufacturing
- Technology
- Data Centers
- Large-scale retail (e.g. wholesale clubs, outlets)

Development Examples:







ESTABLISHED RESIDENTIAL

The Established Residential Area covers parts of the City where residential development has already occurred. The area is characterized by single-family houses on larger lots, and the street networks are typically curvilinear. There is little vacant land or opportunity for redevelopment, so the existing pattern is expected to continue; however infill parcels offer opportunities for some variety. Civic uses, including schools and churches are interspersed in residential neighborhoods. Limited commercial uses at established intersections provide convenience services to existing neighborhoods. Certain parts of the area have been identified as lacking adequate access to greenspace, and the City has planned greenways to connect more residential neighborhoods to greenspace.

IMPLEMENTATION:

Due to the limited vacant land, implementation will focus on maintenance and enhancement of current conditions. The City will continue to enforce existing codes, potentially adding more staff to ensure adequate and efficient monitoring of property conditions. Higher density development will generally not be encouraged in the area, as other parts of the City already offer a range of housing types. However, infill mixed use development adjacent to residential areas will likely improve home values, and thus is an acceptable use. Additionally, the City will continue to encourage access to parks and greenspace from all residential neighborhoods.

FUTURE LAND USES:

- Single-family houses
- Double-family houses
- Civic Uses
- Public and private schools
- Commercial development (limited to identified intersections on urban arterials)

Development Examples:







PARKS, GREENWAYS, & WETLANDS

The Parks, Greenways and Wetlands area recognizes that the City of Lilburn has dedicated significant resources to protecting the environmental quality of their community and improving their parks and greenway trail system. Streams and wetlands are identified to ensure that due consideration is given to environmentally sensitive areas when contemplating future growth and development in Lilburn. Expansion of connectivity through greenway and urban trail connections have been identified in the Highway 29 Boulevard of Opportunity Corridor Study and the Lawrenceville Highway Corridor Study Urban Design Implementation. Public parks, recreation areas, and open spaces along with areas to be preserved for land conservation provide a balance to the growth and development anticipated in the city.

Implementation:

The city strives to ensure the preservation of the quality and ecological health of environmental resources within its jurisdiction. Planning, zoning, and permitting new development in the context of sensitive soils, floodplain, streams, and wetlands will accommodate all local, state and federal standards and regulations. Development regulations will help maintain the environmental quality of the community while directing growth to desired locations. Recreational access in these areas will balance the need to conserve sensitive areas and wildlife resources. There is an opportunity for development of more community recreation space, including the installation of public art that is appropriate to the context of the area. The city is also willing to coordinate with property owners, where appropriate, to create voluntary conservation mechanisms for natural resources within the city.

FUTURE LAND USES:

- Preservation of Environmentally Sensitive Areas
- Greenway Trails
- Active and Passive Recreation Areas
- Land Conservation
- Wildlife Habitat
- Public Art

Development Examples:









CHAPTER 8

REPORT OF ACCOMPLISHMENTS

Description	Status	Notes
Transportation		
Develop gateways to identify Lilburn and the Old Town (formerly Town Ctr) District.	Complete	
Add directional signage to new public	Complete	
Coordinate with Gwinnett County DOT and GA DOT on new developments to address safety, manage traffic/ access, and improve connectivity	Ongoing	
Review Killian Hill Road/Church Street/ Poplar Street for future signalization	Postponed	Study scheduled for 2024. See CWP item T.02.
Utilize the 2014 ADA Transition Plan (sidewalk survey) and street paving classifications to prioritize sidewalk and resurfacing projects.	Postponed	Postponed due to staffing deficiencies. See CWP item T.01.
Land Use Patterns and Environmental Code		
Interpret the Zoning Ordinance and Map in light of Future Character Areas and update periodically to accommodate new uses.	Underway	Shifted focus to nodes and gateways. See CWP item L.03.
Enforce expanded US29 and Old Town (formerly Town Center) Overlay Districts' site and architectural standards.	Complete	
Review environmental ordinances to comply with state and district standards while providing options for compliance.	Complete	Normal course of work. Compliance with NGWPD requirements ongoing.
Support variety of land uses, mixed uses, and various (higher) densities by incorporating flexibility in zoning ordinance and development regulations.	Complete	Normal course of work. Higher density discussions ongoing.
Housing and Services		
Support new housing occupancy by streamlining coordination of sanitation, street lights, and other start up services.	Complete	
Provide improvements to online "Request Tracker" system for reporting citizen concerns.	Complete	
Place pedestrian-oriented information in key gathering places in downtown.	Complete	
Support increase in the variety of new housing. Consider various types and densities in appropriate locations.	Complete	Normal course of work.
Research and explore accommodations for live-work and non-typical family configurations (i.e. multi-generational family units)	Complete	Live-work options added. Education & staff training ongoing.

Description	Status	Notes
Facilities and Services		
Pursue reduction in Gwinnett County Sewer connection fees as an incentive to redevelopment in key areas	Canceled	Not supported by Gwinnett County.
Coordinate with Gwinnett County to include stormwater and sewer service with transporation and development projects	Complete	Normal course of work.
Enhance Camp Creek Greenway through bridge repairs and replacements.	Underway	Two (2) of four (4) bridges complete. See CWP item F.01.
Enhance Camp Creek Greenway through addition of pedestrian oriented facilities (benches, picnic tables, kinetic art)	Complete	Normal course of work. Efforts to add art in visible locations ongoing.
City Park Master Plan Implementation- proposed new facilities and renovations to respond to 2015 citizen survey and changing trends.	Complete	
Continue to partner with Gwinnett Clean and Beautiful for several events per year (stream clean-ups, Great American Clean Up Day events)	Complete	Normal course of work. Commitment to two (2) events/year per SWMP.
Economic Development		
Continue to improve customer service by streamlining and publicizing processes of land development/subdivision, construction permit inspections, signs, business licensing and other business permits.	Complete	Normal course of work. Website improvements ongoing.
Continue to support Downtown Development Authority's effort to purchase, lease and/or sell undervalued property	Complete	Normal course of work.
Coordinate with Gwinnett County to extend sewer service with transporation projects to expand redevelopment opportunities.	Complete	Normal course of work.
Continue to offer, sponsor, co-sponsor and support a variety of events at City Park to create and enhance the destination.	Complete	Normal course of work.
Explore requirements of becoming a "Broadband Ready Community"	Postponed	Shifted focus to "dark fiber" goals. See CWP item LE.05.
Develop the Main Street Program in Old Town (formerly Town Ctr).	Canceled	Canceled due to staffing deficiencies.

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CHAPTER 9

2024-2028 COMMUNITY WORK PROGRAM

Element/Description	2024	2025	2026	2027	2028	Cost Estimate	Responsible Party	Possible Funding
Transportation								
T.01. Update ADA Transition Plan (sidewalk survey) and coordinate with street paving classifications to prioritize repairs with resurfacing projects.	Х					\$6000	Clty of Lilburn/ Consultant	General/SPLOST Funds
T.02. Implement realignment of Lilburn School Road (Bryson Park/Hood Road Connector) as a complete street, and construct signalized intersection to improve safety/access from US29.	Х	Х				\$4,250,000	City of Lilburn	LMIG/General/ SPLOST and Stormwater Utility
T.03. Design/implement extension of Railroad Avenue to address Old Town traffic circulation.	Х	Х				\$525,000 design	City of Lilburn	General/SPLOST/ Grant Funding
T.04. Design/implement realignment of Pine Street Terry Lane to improve traffic circulation (explore) traffic circle).	Х	Х				\$200,000 design	City of Lilburn	General/SPLOST Funds
T.05. Design/implement construction of community parking deck to alleviate onsite/per site public parking required in Old Town.		Х	Х			\$17,000,000	City of Lilburn Public-Private Partnerships	ARPA Funding, General/SPLOST, Stormwater Utility, and Joint Partnership funding
T.O6. Complete a Safe Streets for All study city-wide	Х	Х				\$250,000	City of Lilburn	SS4A Planning Grant/SPLOST
T.07. Develop a "west side" gateway sign on US29 between Braden and Harmony Grove.					Х	\$15,000	City of Lilburn	General/ Art Fee
T.08. Support development and siting of a bus stop shelter at Gwinnett County Library/City Hall location.	Х	Х				\$5,000	Gwinnett County Ride Gwinnett	Art Fund
T.09. Utilize technology (i.e. Roadbotics/GIS or similar) to inventory sidewalk gaps, incorporate Ride Gwinnett bus stops and schools to prioritize pedestrian improvements.	Х	Х				\$15,000	City of Lilburn	General/SPLOST Funds
T.10. Implement pedestrian safety/circulation improvements city-wide			Х	Х	Х	\$50,000	City of Lilburn/ LCID	SS4A Implementation Grant/SPLOST
T.11. Partner with DOT to study and prioritize safety and aesthetic improvements to Highway 29 @ Main Street.	Х	Х	Х	Х	Х	\$2,000,000	City of Lilburn/ GA and Gwinnett DOT	General/SPLOST
Land Use Patterns and Environmental/C	ultura	l Reso	urces					
L.01. Pursue Gwinnett GIS IGA or consultant to produce digitized Zoning Map, and maintain amendments bi-annually (Rezoning, SUP, Conditional Uses).	Х	Х	Х	Х	Х	Planning & IT Staff Time	City of Lilburn/ Gwinnett Co GIS	General Funds
L.02. Explore GC GIS IGA or GIS consultant to digitize/maintain Character Area Map.	Х	Х				Staff Time	City of Lilburn/ ARC or Gwinnett Co GIS	General Funds

Element/Description	2024	2025	2026	2027	2028	Cost Estimate	Responsible Party	Possible Funding
Land Use Patterns and Environmental/	Cultur	al Res	ource	S				
L.03. Interpret the Zoning Ordinance and Map in context of revised Future Character Areas, redevelopment Nodes/Gateways and preservation of environmental and cultural resources.	Х	Х	Х	Х	Х	Staff Time	City of Lilburn/ Consultant	General Funds
L.04. Enforce US29 Overlay Districts' site and sign standards. Develop more specific architectural standards of material/construction and review LS strip widths.	Х		Х		Х	Staff Time	City of Lilburn	General Funds
L.05. Enforce Old Town Overlay Districts' site, architectural and sign standards. Develop more specific architectural standards of material/ construction and amend LS Ord tree species.		Х		Х		Staff Time	City of Lilburn	General Funds
L.06. Enforce Mixed Use District amendments. Draft a stand alone High Density Residential zoning district.	Х	Х	Х			Staff Time	City of Lilburn/ Consultant	General Funds
L.07. Rewrite 2024 NPDES Permit and amend City SWMP, comply with standards to remove barriers to GI/LID and revise ordinances annually to achieve/maintain good standing.	Х	Х	Х	Х	Х	Staff Time in SW Consultant Mgmt.	City of Lilburn/ GC via SW IGA	Stormwater Utility Funds
L.08. Explore funding/timeframe for rewrite of Codes (Development Regs, Subdivision, Zoning) versus new Unified Development Ordinance and/ or form-based codes.	X	Х	Х			\$100,000	City of Lilburn	General Funds
Housing and Social Services								
H.01. Support a variety of new housing types in appropriate locations, improving and/or expanding infrastructure where needed.	Х		Х		Х	Staff Time	City of Lilburn	General Funds
H.02. Research amendments to clarify live-work units and mixed-use buildings to accommodate non-typical family configurations (i.e. multi- generational family units, masters on main).		Х		Х		Staff Time	City of Lilburn	General Funds
H.03. Incentivize accommodations for aging population and elements of visitability (accessible living, masters on main) within all medium and high density residential districts.		Х		Х		Staff Time	City of Lilburn	General Funds

Element/Description	2024	2025	2026	2027	2028	Cost Estimate	Responsible Party	Possible Funding
Housing and Social Services								
H.04. Amend Zoning Ordinance, Residential Uses to accommodate a stand alone/detached Accessory Dwelling Unit with appropriate landscape strip and/or buffer to ensure maintenance of existing neighborhood character.	Х					Staff Time	City of Lilburn	General Funds
H.05. Evaluate landscape strip and/or buffer requirements in relation to residential uses and update zoning code to maximize these where appropriate	Х	Х	Х	Х	Х	Staff Time	City of Lilburn	General Funds
H.O6. City website shall incorporate links to Gwinnett County, Health and Human Services "warming stations," RideGwinnett.com bus routes, and OneStopHelp@GwinnettCounty. com to connect residents in need of a range of temporary emergency services.	X	Х				Staff Time	City of Lilburn	General Funds
H.07. Create a list of cultural, social services, and community resources provided by community entities on the city's website.	Х					Staff Time	City of Lilburn	General Funds
Natural Resources, Greenspace, and R	ecreat	ion						
N.01. Analyze Camp Creek Greenway for enhancement opportunities (flood prevention, access, wooden bridge repairs/replacements).	Х		Х		Х	Varies	City of Lilburn	General / SPLOST Funds
N.02. Enhance Camp Creek Greenway through addition of pedestrian oriented public art (i.e. interactive or kinetic art).	Х		Х		Х	Varies	City of Lilburn / Volunteer	General Funds
N.03. Identify and pursue connections between Camp Creek Greenway Trail and Gwinnett County Trails Master Plan system. Integrate trailhead reservations with site plan reviews.	Х	Х	Х	Х	Х	Varies	City of Lilburn / Gwinnett County	SPLOST / General Funds
N.04. Explore locations for a second active City playground, pocket park, additional passive recreation opportunity, and other park varieties.		Х		Х		Staff Time	City of Lilburn / Gwinnett County	SPLOST
N.05. Explore expansion of City Park or development across Camp Creek (current concrete facility).		Х		Х		Staff Time	City of Lilburn / Gwinnett County	SPLOST

Element/Description	2024	2025	2026	2027	2028	Cost Estimate	Responsible Party	Possible Funding
Natural Resources, Greenspace, and R	ecreat	ion						
N.06. Explore Parks and Trails Master Plan to incorporate and facilitate connection between Gwinnett County Trails, existing neighborhoods, and City greenspaces/resources.	Х	X	Х			Staff Time/ Consultant	City of Lilburn/ Gwinnett County	SPLOST
N.07. Pursue more stringent Buffers and Landscaping Requirements for City Code.	Х	Х				Staff Time	City of Lilburn	General Funds
N.08. Utilize 2023 Tree Canopy Survey to evaluate planting requirements to ensure the city maintains or exceeds the current 28% tree cover.	Х	Х				Staff Time	City of Lilburn	General Funds
Land Use in Economic Development								
LE.01. Improve customer service with website improvements, accessibility and publication of processes of land development, lot subdivision and permitting.	Х	Х	Х	Х	Х	Planning & IT Staff	City of Lilburn	General Funds
LE.02. Implement in-house electronic (i.e. Blue Beam) application reviews (zoning/planning/ permitting/platting).	Х	X				Staff Time + \$5,000	City of Lilburn	General Funds
LE.03. Explore and implement technology to improve efficiencies and support electronic application/plan/permit submittals.		Х	Х	Х		Staff Time + Software/ Hardware est. \$25,000	City of Lilburn	General Funds
LE.04. Support new City events at City Park to enhance the destination, reflect community desires, and promote City's diversity.		Х		Х		Event Staff/ \$8,000	City of Lilburn	General Funds
LE.05. Explore, draft and implement "Broadband Ready Community" ordinance.	Х					Staff Time	City of Lilburn	General Funds
LE.06. Utilize location data services to pursue businesses that better serve residents and visitors.	Х	Х	Х			Staff Time	City of Lilburn	General Funds

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APPENDIX

APPENDIX A: COMMUNITY SURVEY

10/2/23, 2:01 PM

Atlanta Regional Commission - Report Creation

What's one word or phrase you would use to describe the City of Lilburn to someone unfamiliar with the community?

Need more restaurants & shopping! No apartments!!

4 months ago

City officials only care about cramming more people in the downtown area. They are not doing enough to bring in retail and restaurants to the area.

4 months ago

Moving in the wrong direction. Apartments are not good for this are we like it like it is.

4 months ago

Small and diverse, but growing a little too fast for the infrastructure to handle

4 months ago

Concerned with traffic, congestion, and it becoming consumed with with luxury apartments. We need restaurants, sprouts, nice coffee shop

3 months ago

Too much development taking the cozy out of this area. 4 months ago

Moving in the wrong direction! Too much traffic! Too much development that has taken away from the landscape that attracted me to this area.

4 months ago

Needs to develop more stores better n wider roads no apartment

4 months ago

So.Many.Townhomes!! Please stop! Schools cannot keep up with the population growth and class sizes are far too large. Few restaurants or shops. Always have to go to a neighboring town to get things done. 3 months ago

Too many townhomes, too much traffic.

4 months ago

Diverse, but still trying to develop and mature as a Gwinnett city.

4 months ago

Diverse community that has good schools, nice residential neighborhoods, attracts Emory/CDC employees to reside and has lovely parks. However, for some reason the city does not attract many new businesses.

4 months ago

Needs more businesses the encourage creativity and the arts. Coffee shops, theatre, bookstore, places that enrich a community. Not just box stores but genuine local businesses that give back.

3 months ago

I always thought this would be my forever home- it's turning into an overpriced, traffic congested, paved over nightmare!!! 4 months ago

Catching up, waking up and finally urbanizing. 4 months ago

Increasingly less affordable for our diverse, vibrant population

4 months ago

Needs to expand roads before growing more.

4 months ago

Vibrant and diverse but less and less affordable

4 months ago

Lilburn is trying to catch up with a more suburban vibe while retaining a relaxed charm.

Lilburn needs to engage more local citizens. More than 40% of Lilburn's population is Hispanic, but has little representation or engagement from a business, school, or political perspective. Most people in Lilburn are working class with working class incomes, but most new development is far beyond working class grasp. Local politicians need to speak in the language of its citizens, not marketing/branding/development speak. Explain to people the real stakes of holding onto a fantasy past life and ignoring the changes that will come regardless.

4 months ago

Needs more public transportation including MARTA and make Lilburn more into a walking community.

3 months ago

Lilburn used to be a tight-knight suburban community with an (at times) almost rural charm. Then, they started cutting down trees and building duplexes/apartments/townhomes. Since then, lots have become smaller, density has gone up, views have entirely disappeared (remember being able to see Lilburn City Park from Main St?), and the demographic has shifted in many ways. I love Lilburn, but more so for what it used to be, rather than for what it is, is becoming, and will likely be in the future.

3 months ago

Streets can't handle the influx of housing and people. Improve streets before adding additional businesses and houses 3 months ago

Small town with big pride for local high school. Wasteland for dining and shopping. Great parks and people wanting to build community.

3 months ago

Not fully cooked...big plans, slow to deliver

4 months ago

Too many townhouses are impactful in a bad way for traffic and schools. Lets get back to single family homes on larger lots. Stop approving growth based on how much tax revenue it will generate. Approve only what is great for existing residents. 2 months ago

Would love to see more commercial spaces. A small corner store would be amazing!

3 months ago

Cute and cozy, developing, small

4 months ago

Can we get a proper Cafe and a few more restaurants, in old town please???? A comedy club? Something? Bored \cong 3 months ago

Finally becoming slightly less car dependent, still has a lot of wasted potential (plenty of space still open for separated bike paths and neighborhood stores).

3 months ago

Restaurants, retail stores and luxury apartments to bring in the crowd to sustain the commercial aspect but also differentiate itself from other similar sized cities.

3 months ago

Clean, family friendly with a lot of new homes. Needs more opportunities for arts and artist. Love to see more local shops and restaurants. Creating a place for our own identity and positive creative expression ~ that big dreams come from small towns too. I love Lilburn.

3 months ago

Needs bike lanes and more retail.

2 months ago

As a new resident to this area, I feel like Lilburn doesn't quite know what it wants to be. Either keep an old, quiet, slow and vanilla environment. Or take advantage of an opportunity to grow in a direction that borrows from the successes of other areas such as Duluth, Roswell, Smyrna and Buford. While still keeping its diversity, humble class citizens and access to nature. There's so much opportunity here, just waiting for a city ready to take a leap of faith and thinking outside of the box.

3 months ago

All the green space is being cut down to put up cheap and ugly looking developments. Not setting high standards for buffers and landscape.

2 months ago

I want more apartments, density, and walkability!

3 months ago

Small town feel great location to downtown, Decatur and airport but they can't seem to attract businesses so food choices are 80% pizza and Mexican restaurants

3 months ago

Vibrant

4 months ago

Not enough food options

2 months ago

LOUD and NOISY - too many loud noisy cars racing in neighborhood, criminals in the neighborhood, no English speaking neighbors, trashy neighbors in neighborhood with rooster's crowing and hispanic music playing loudly all hours of the day - it is the GHETTO

3 months ago

Lots moving here because of the great schools and parks, but lots of congestion is the immediate result. Still love Lilburn 3 months ago

Confused. "Small town, big difference" more like "small town, big deck" (parking deck that is). The apartments should look vintage, not modern if this is "Old Town".

3 months ago

Ugly except for downtown 3 months ago Good, diverse area, but excessive residential development has overtaxed the infrastructure. Better planning is required to address existing issues before adding new ones. There is also a limited variety of local dining and shopping options.

2 months ago

Lilburn Park & Main Street growth is nice & becoming more vibrant, attractive & fun. City officials seem to be trying hard to add entertainment for all & their hard work is paying off. Would love to see more modern, affordable shops & eateries - especially a complete makeover in the eyesore plaza behind Chick-Fil-A on 29. How about a movie theater, comedy club, modern cafe with attractive outdoor seating & adance hall for all ages in that plaza? We need modern, popular stores, please. A unique local double decker family fun center could draw in more popular business. Police frequent patrols & interactions with the public are making the area feel safer. The busy industrial areas of Lilburn should spruce up and add curb appeal that may also attract better businesses. All residents should have more pride & stop littering, it's drawing vagrants. We all play a role in bettering our community. Don't complain, make a positive difference! Keep up the great work! Thank you.

2 months ago

Keep building and growing, and improve infrastructure with growth.

2 months ago

A legend in its own mind. Only cares about the anemic downtown area while ignoring the Lawrenceville Hwy corridor. But at least we have lots of auto repair shops, parts stores, tired retail stores, and Mexican restaurants.

one month ago

Needs more schools. Schools to big and crowded

2 months ago

For many reasons Lilburn squandered opportunities offered by our location and population. Fortunately, it is never too late to correct some of past mistakes.

3 months ago

Homey

3 months ago

Family oriented

3 months ago

TOO MANY FOREIGNERS, MOSTLY ILLEGAL ALIENS.

3 months ago

Love the vibe of old town and direction of growth but seems so slow. Moved in townhome by park over a year ago thinking there'd be some progress on new restaurants and retail by now. Definitely feel it's missing a good coffee/bagel spot and another affordable restaurant within walking distance. Deli would be good.

one month ago

Great plans for main street but appears to be moving too slow. We need more shops, restaurants, and better retail. The Code Bros building is being used for storage and the antique stores are wasted spaces. Need to ensure the apartments are in fact luxury and attract a diverse group of people who will spend their money in Lilburn.

2 months ago

Make it more of a walkable environment, reward it's resident through the good behavior , legalize marijuana.

3 months ago

Necesita mas empleo!

Crime increasing. Don't feel as safe as before.Need a decent Diner and. Bagel shop with good coffee .

2 months ago

Uncontrolled

2 months ago

Peaceful

3 months ago

Love the city. Small enough and diverse. Affordable

3 months ago

Too many apartments & townhomes being built & not many restaurants or shopping around. Crazy tax increase and our roads can't support all this growth so much traffic now!! I miss green space now we have a concrete jungle. 24 days ago

24 uays ago

Reckless planning lack of area infastructor

28 days ago

Small and diverse, but growing a little too fast for the infrastructure to handle as traffic has become a nightmare.

one month ago

I would describe it as being too car-dependent. Difficult to get around by cycling or walking.

one month ago

Wonderfully diverse family community.

one month ago

We want MARTA rail service, bus stops, affordable apartments. Public transportation is key to a growing and diverse city! Add bike lanes! More people walking on their feet!

one month ago

Peaceful, friendly & diverse

one month ago

29 and Killian Hill can't handle the existing traffic, now we have 3 building projects on 29, 2 townhomes and 1 apartments....it's going to become a parking lot. Need more traffic lights on 29 between Jimmy Carter and Harmony Grove so people can get out onto 29. Traffic control needs to be handled at 29 & Harmony Grove, Need true turn arrows so we don't risk a wreck trying to turn into or out of CVS or off Harmony Grove onto 29, adjust the current turn signal from 29 onto Harmony Grove so traffic doesn't back up the right lane of 29 going straight. Need more restaurants, and shopping.

2 months ago

Squandering its potential.

2 months ago

We are growing - slowly. We have some good ideas, but we also let a planned condo-ownership community turn into another apartment complex.

2 months ago

Growing too fast to attract appropriate tax base

I wnated Lilburn to be how it was before. Please building more and more apartments and condominium 3 months ago

Growing quickly without infrastructure to support it. More roads & pedestrian support, more AFFORDABLE housing/apartment options, more support to local businesses. one month ago

Full of potential, at a key juncture to determine what it will become

one month ago

Needs public transportation , affordable housing, better service to residents

one month ago

Quiet and quaint. A hidden gem

one month ago

Boring.

one month ago

TOO MUCH WHITE PEOPLE TAPKING RASCISM THROUGH THE INTERNET SINCE THEY CANT CONVERT EHAT THEY'RE SAYING THROUGH THEIR TALK.

3 months ago



How would you rate the City of Lilburn's quality of life?

What is the City of Lilburn's strongest asset?

Large greenspace/trail in Old Town

4 months ago

Greenway trails, trees, parks and sidewalks.

4 months ago

Lilburn's best asset right now is the park and greenway trails. The city also has a friendly feel, despite a good bit of pushback from those who reject even the slightest change. There is also a ton of potential to make this a truly great town, and not a bunch of aging homes/businesses that others drive past on their way to somewhere more fulfilling to live.

4 months ago

Need more retail/restaurants 4 months ago

Park, library, restaurants

4 months ago

Good parks trails and greenary are the assets. Traffic is a bit of concern 4 months ago

Very slow to develop Main Street

4 months ago

Traffic! You can't get out of your subdivision, Lawrenceville Hwy, Indian Trail...etc.

4 months ago

Lilburn had very attractive mix of medium income housing blended with lots of undeveloped areas and green space where horses and cows were sometimes seen. The accelerated transition to overbuild budget housing that now includes dedicated rental units, at the expense of what helped make Lilburn a hidden Atlanta suburb, is worrisome.

3 months ago

City park. Downtown is a diamond in the rough but without significant work to make downtown an attraction and increase traffic, it's not going to succeed

3 months ago

Walkable/bikable downtown with lots of areas that are capable of also becoming more walkable/bikable at a low cost 3 months ago

No joking- the wording in the survey is not neutral and not written by a professional. Bias and judge mental. Please be open to constructive criticism if Lilburn values people over profits.

3 months ago

Lilburn used to be a tight-knight suburban community with an (at times) almost rural charm. Then, they started cutting down trees and building duplexes/apartments/townhomes. Since then, lots have become smaller, density has gone up, views have entirely disappeared (remember being able to see Lilburn City Park from Main St?), and the demographic has shifted in many ways. I love Lilburn, but more so for what it used to be, rather than for what it is, is becoming, and will likely be in the future.

3 months ago

Parks and trail, sense of community, public safety 3 months ago

Houses are well spaces, larger lot sizes

3 months ago

The parks and nature for sure. it's why we moved here.

3 months ago

Too much traffic.

3 months ago

City leadership

4 months ago

Lllburn is better situated, location wise, than most small cities in metro Atlanta. We have easy access to major thoroughfares.

3 months ago

The greatest asset are the community members. It's a great place to live because of the people living here. 3 months ago

Small and comfortable

4 months ago

Best asset is the Parkview district schools.

2 months ago

Safe environment to live and raise kids.

3 months ago

Parks and sense of community around local high school (Parkview).

3 months ago

Biggest asset the city has is land taken up by vacant / old shopping areas. How the city utilizes those properties will be what makes Lilburn successful or not.

one month ago

Parks are great, but we desperately need: side walks and retail/restaurants. Would personally enjoy more HOA neighborhoods - too many houses are crumbling.

one month ago

Assets: Nice variety of parks. Good Schools with dedicated teachers. Availability of single family homes with large lots. Challenges: Congested streets that were not designed for the increased volume of residents. Excessive development of overpriced, unattractive townhomes. Lack of variety for local dining and shopping.

2 months ago

Lololol- this last choice is obviously weitten by someone who loves lots of construction, traffic, car exhaust!!! 4 months ago

Lilburn city park & my neighborhood 24 days ago

Location, Parks and walks

28 days ago

Park, police

one month ago

Small town feel, schools and parks.

one month ago

Large greenspace/trail in Old Town is the best asset.

one month ago

It's Potential.

2 months ago

Lilburn Park & events there.

2 months ago

Pride of Lilburn is The Mandir on Rockbridge Road/Lawrenveville Hwy intersection. A beautiful and peaceful place to visit. 2 months ago

Can barely get out of my subdivision now- and expect the crammed housing being built will make it even worse- and I have to say after living here last25 years- driving is getting way more hazardous

2 months ago

Other public parks outside of the city park. And the overall proximity to Atlanta. To be honest, the city park is small and doesn't have much to offer outside of the local events that happen there.

3 months ago

Our greatest asset is the diversity of people you can find here.

one month ago

Hard working City Government that gives its citizens many opportunities to understand and be involved in the process.

Better communication

one month ago

Necesita más plazas

one month ago

Better traffic control along Main Street, no one respects the 25 MPH speed limit. Do something to attract new business in Old Town Main Street...the empty lots across from 1910 need to be develop. Improve the curb appeal of the store fronts that contain the flower shop and others. Enforce property codes, there are many homes along/surrouding Main Street that have junk cars and are not being maintained properly.

2 months ago

The faux hipster vibe that is trying to be nurtured is pretty obnoxious, as is the constant noise from cars with needlessly loud pipes racing and doing donuts everywhere.

2 months ago

Best of all worlds. Stuff to do and affordable.

3 months ago

Nothing

The Hispanic in this area making feel diverse , who want more change through their years of maturity. 3 months ago

Variety of liquor stores and smoke/vape shops...... 3 months ago

Okay

3 months ago

I really can't say. At one time it was the City of Lilburn Park, now I don't go to it at all.

Not enough nicer restaurants and too many new housing communities without a plan on how to deal with the extra traffic. 4 months ago

Not enough shopping, restaurants downtown

4 months ago

Tired of having to drive to get a variety of retail and restaurants

4 months ago

Traffic is not going to get better with the growth plans of apartments and townhouses.

4 months ago

Attracting desirable commercial/retail

4 months ago

Development is driving loss of green spaces and mature trees, increasing traffic, and reducing affordability 4 months ago

I live in incorporated Lilburn, but visit regularly for the park and taco truck (Agavero is awesome). We could really benefit from more mom n pop eateries and retail. Typically, we eat our dinner, walk the park, and leave. Wish we had more reasons to come down here and stay longer.

3 months ago

Challenges:

*Balancing sensible growth with a welcoming, happy lifestyle for its residents *Convincing business owners to invest here

*Honestly addressing romanticized ideals of the past to create balance with current reality

*Ensuring city leadership talks to citizens in a clear, understandable way to ensure they understand what is happening and what is at stake moving forward.

4 months ago

If you are going to approve all these townhomes everywhere then at least require some green space with it and an easement so their patio is not one foot from the road (Arcado) it's fine to grow but it you want to stay a city that is attractive you have to be more purposeful in you implementation

3 months ago

1- We need more options for dining, groceries, retail, entertainment.

2- Lawrenceville Hwy is a dump but gets tons of traffic through it. Why are we only looking to develop the Downtown area when there is tons of work to do on L'ville hwy?

3 months ago

We need better retail players. Trader Joe's or Sprouts, lifetime fitness or boutique gyms, cafes, coffee shops, breakfast joints. More sit down family dining. Have to drive for all of these when they could be in our backyard.

3 months ago

New developments all seem to clear cut trees rather than trying to retain and have developments that incorporate wooded areas.

3 months ago

Traffic nightmare

Lawrenceville Highway

4 months ago

We've already moved way past sensible growth

4 months ago

Commercial property owners that are slow to reinvest or redevelop to meet market demands and difficulty leveraging public expenditures to result in direct private investment.

4 months ago

City officials are too focused on Old Town Lilburn. Most of the thousands of people traveling Lawrenceville Highway each day never see Old Town. What they do see is decrepit car lots, run down shopping centers, the backs of massed condominiums and buildings falling down and covered with vines (the old Smith house that belongs to one of the used car dealers).

3 months ago

Catering too it's diverse resident pool while remaining relevant to the next generation. The truth is the urbanization is inevitable given Lilburn's proximity to Atlanta. The Lilburn of the 80s is now Dacula or Winder. But you are always going to have push back from older people. Also the urbanization has to be strategic given the suburban development that took place decades past.

3 months ago

Traffic is a challenge diring office hours. Not much of the shopping areas 4 months ago

Attracting a young professional crowd to move here, because there's not much to do. 3 months ago

Balancing new growth with care of current residents. City is looking very unkempt and this includes city property.

2 months ago

Continued construction of poorly planned, overly car centric neighborhoods (for example the new development on Arcado) which reflects a lack of planning enforcement

3 months ago

No affordable housing (none Section 8 apartments and Section 8 apartments) for the working class community. Also not a very walkable community at all. Needs more public transportation. This will move our community forward. 3 months ago

Growth management

one month ago

Greatest challenge is making Hwy 29 more appealing. All it seems to be now is a late night race track and a place to let everyone how loud your exhaust system is.

one month ago

Need to bring good stores and attract more businesses so that people can find jobs closer to the home. More stores and restaurants are required so people can enjoy them by walking to them, reduce traffic and still maintain nice looking landscape

2 months ago

The NIMBY residents.

Growth. Catering to new younger people and keeping long timers happy.

Need more dining options and retail stores to keep up with booming town homw constructions and new developments. 3 months ago

The cost of renting/occuping downtown lilburn for small business is excessive making it hard for small businesses (mom and pop type places or non chain businesses) to move in here and know they can thrive.

The Lack of Critical Thinking by City Government and a fear to think outside the box. Highway 29 is a disgrace with all the vacant retail and drive thru food places vs quality dining that our population desires and deserves. one month ago

A big challenge is the lack fun things to do: have to drive too far for shipping and foods when that could be invested in our town. Another challenge is the lack of walkability.

one month ago

Identity Crisis - seems like they are just throwing everything at the wall and seeing what sticks.

2 months ago

Attracting, keeping & growing affordable, desirable entertainment, retail, dining to make residents want to spend here rather than surrounding cities.

2 months ago

Public transportation, bike lanes, and more retail.

2 months ago

Public art and creative identity

3 months ago

Infrastructure......lower tax structure, conservative upgrading of surrounding Lilburn areas

28 days ago

Aged infrastructure.

one month ago

Schools are beyond capacity, causing education to suffer. Kids are just moved ahead a level with poor grades all year that somehow magically change to a passing grade when it's time. I moved here because of the schools, but the quality of education has declined significantly.

one month ago

Overcrowded schools

one month ago

Not enough shopping/restaurants to drive people downtown. Highest traffic areas aren't particularly inviting. Not sure downtown currently has the infrastructure to support much needed development.

one month ago

We are, like most towns in North America, too dependent on cars. Please allow for walking and cycling as healthier modes of transportation. Legalize mixed use development. Abolish parking requirements. Free parking lots are a wasteful use of land. MAKE AMERICA WALKABLE AGAIN!

one month ago

Need some dedicated pickleball courts. :)

one month ago

Too many people

one month ago

Greatest assets are the old town area, park/trails & our police department. Can't say enough about the quick response & friendly attitude of our officers. But traffic & overcrowding of schools is becoming a problem.

one month ago

The attempt to rapidly urbanize Lilburn, despite the lack of local employment opportunities for residents.

2 months ago

lack of food options, big schools

2 months ago

Crime control and better schools are the two most challenges 2 months ago

Better single family housing choices

2 months ago

Simple misamenders charges

3 months ago

It's not a good plan for us to be easier to each other on our walks and sometimes the racist air do come from white guys. 3 months ago

The air feels stolen from us.

3 months ago

Traffic, crime, unsavory, swarthy foreigners. Hostile illegals. Criminals.

3 months ago

Seriously, was this written by a high schooler?

What are the City of Lilburn's most significant natural and environmental resources? What role should the City play in helping to preserve and protect these?



Which of the following should be the primary greenspace priority for the City of Lilburn?



180 respondents



What are the City of Lilburn's most significant historic and cultural resources? What role should the City play in helping to preserve and protect these?

How would you characterize the City of Lilburn's pace of development in recent years compared to other Gwinnett cities?



SURVEY RESULTS



Where should the City focus its redevelopment efforts?

189 respondents

How would you rank the City of Lilburn's housing needs?

	Need More	Right Amount	Need Less
Affordable Housing	35%	41%	24%
	Need More	Right Amount	Need Less
Senior Housing	24%	59%	17%
	Need More	Right Amount	Need Less
Medium- and High-Density Housing	15%	26%	60%
	Need More	Right Amount	Need Less
Mixed-Income Housing	25%	40%	35%
	Need More	Right Amount	Need Less

186 respondents

The 2022 Livable Centers Initiative study identifies the need for 4,200 additional housing units in the City of Lilburn by 2043. How should the City meet this need?

65 Horizontal Density Increase (Accessory
9 Dwelling Units, Cottage Courts, Minimum
Lot Requirement Reductions, etc.)

- 35 Vertical Density Increase (Multi-Story
 - % Buildings, etc.)

1FF recordente

	Poor	Below Average	Adequate	Good	Excellent	No Opinion
Street Network	23%	23%	29%	12%	4%	8%
	Poor	Below Average	Adequate	Good	Excellent	No Opinion
Traffic Safety	12%	29%	37%	17%	4%	1%
	Poor	Below Average	Adequate	Good	Excellent	No Opinion
Traffic Congestion	33%	34%	22%	7%	2%	3%
	Poor	Below Average	Adequate	Good	Excellent	No Opinion
Road Conditions	7%	15%	46%	23%	8%	1%
	Poor	Below Average	Adequate	Good	Excellent	No Opinion
Pedestrian and Bicyclist Safety	28%	32%	19%	11%	3%	7%
	Poor	Below Average	Adequate	Good	Excellent	No Opinion
Public Transportation	40%	20%	13%	5%	2%	19%
	Poor	Below Average	Adequate	Good	Excellent	No Opinion

How would you rank your satisfaction with the City of Lilburn's transportation system?

185 respondents

Are there any areas in the City of Lilburn you feel are particularly dangerous for pedestrians or bicyclists?



SURVEY RESULTS



What is your primary reason for visiting Old Town Lilburn?



What is the most important transportation need in Old Town?

76% Complete Streets (Pedestrian Crossings, Bicycle Lanes, Comprehensive Design Standards, etc.)	Rank: 1.89	105 🗸
70% Improved Traffic Circulation	Rank: 2.64	97 🗸
61% Wider Sidewalks	Rank: 3.31	85 🗸
59% Traffic Study	Rank: 3.49	82 🗸
65% Parking Deck	Rank: 3.66	90 🗸
58% Bicycle Storage & Parking	Rank: 4.28	80 🗸

139 Respondents

SURVEY RESULTS
	Need More	Right Amount	Need Less
Active Parks	36%	62%	2%
	Need More	Right Amount	Need Less
Passive Parks & Trails	53%	46%	1%
	Need More	Right Amount	Need Less
Pocket Parks	46%	51%	4%
	Need More	Right Amount	Need Less
Dog Parks	46%	40%	14%
	Need More	Right Amount	Need Less
Tree Canopy	70%	27%	3%
	Need More	Right Amount	Need Less
More & Wider Sidewalks	68%	30%	2%
	Need More	Right Amount	Need Less

177 respondents

Which of the following statements apply to you (select all that apply)?

91% I am a resident of Lilburn	144 🗸
18% I work in Lilburn	29 🗸
7% I own a business located in Lilburn	11 🗸
4% Other	6 🗸

159 Respondents



How long have you lived in the City of Lilburn?

182 respondents

SURVEY RESULTS



SURVEY RESULTS



With which race do you identify?

74 White % 📕 9% Asian 9% Black or African American 📕 6% Other 2% Others

174 respondents

Do you identify as Hispanic, Latino, or Spanish?





Which language do you speak at home?

SURVEY RESULTS

174 respondents

If desired, please use the space below to list anything else you would like to be considered in the City of Lilburn's future planning efforts that was not covered by the previous survey questions.

Please reinstall a right turning lane on Main Street going onto Highway 29.

24 days ago

Traffic, inadequate and insufficient roads along with infrastructure are multi-serious problems. Must be addressed! 28 days ago

Change is going to happen. The traffic congestion needs to be addressed.

28 days ago

Believe me, I understand frustration and concern. Some of the new plans will directly affect my property, as I live in Old Town. However, change is inevitable. I see an opportunity to learn from the other area Gwinnett cities and improve on what they have in place. I agree with more shopping, sit down restaurants etc, but we also have to allow for the traffic that will surely come. Also, we have to stay on point with offering the greenspace that people come here for, as well as offering community events and support to residents. We are growing, so it's time to steer the ship in the right direction.

one month ago

Ideal/dream would be a safe, walkable city from your house to grocery to shops to parks and trails without having to get into your car because traffic isn't fun.

one month ago

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APPENDIX

APPENDIX B: POP-UP EVENTS



Pop-Up Event #1 Summary

The first pop- up event for the Lilburn Comprehensive Plan 2024 Update was held at the Lilburn Food Truck Tuesday event in Lilburn City Park on Tuesday June 13, 2023, from 6 to 9 pm (Figure 1). Participants at the event had the opportunity to learn about the Comprehensive Plan Update and provide feedback through a virtual survey or three different interactive activities (Figure 2). Four members of the planning team manned the booth and were able to engage in lively discussions with attendees. Team members also distributed informational flyers in English and Spanish about the online survey and upcoming public meeting.



Figure 1: Many people came out to enjoy the lovely weather and tasty food.



Figure 2: The pop-up booth setup included three interactive activities flanking an informational poster on how to get involved in the comprehensive plan update.



Input Board

At the input board, participants were asked to describe Lilburn in one word or phrase. Responses were color coded according to the relationship participants have with Lilburn (Figure 3). Most participants lived in Lilburn (yellow notes) or lived close by and visit Lilburn frequently (blue notes) for its fun events such as the food truck festival. Many responses on the board came from children, which explains a few confusing descriptions such as "it has a pool" when there are no pools in Lilburn. Generally, responses described the nature of the people in the community with answers like "Family", "Very tight knit community," "Peaceful," "Friendly," "Kind," and "Beautiful, Intentional, Community." Other responses praised the events and other happenings in the city, describing Lilburn as "Thrilling! #thrillburn," or "Hopping and Jamming."



Figure 3: Describe Lilburn in a word or phrase activity.



Map Activity

Another activity used a poster of the current zoning map of Lilburn. Participants were asked to place different colored to indicate their favorite restaurant and park, and then to indicate where more shops and housing were needed. Many residents noted the location of their home (Figure 4 and Figure 5).



Figure 4: Results from the Living, Working, Shopping Dining Exercise



Figure 5: A visitor participates in the map activity.

Priority Buckets

The last activity asked participants to place three small balls in buckets that corresponded to what areas they believe Lilburn should prioritize (Table 1). The greatest support was for the city to prioritize "Economic Development, Market Study, Needs/Restaurants," and the least support was for "Land Use, Need More Variety, More Specific Zoning Districts, Overlays, Uses."

Bucket Label	Count
Transportation, Roads, Buses, Trails, Study	16
Housing, New, Renovations, More Density (added note of workforce housing)	12
Parks, Recreation, Greenspace, Tree Preservation	29
Economic Development, Market Study, Needs/Restaurants	28
Land Use, Need More Variety, More Specific Zoning Districts, Overlays, Uses	9



Pop-Up Event #2 Summary

The second pop- up event for the Lilburn Comprehensive Plan 2024 Update was held at the Plaza Las Americas during their back-to-school event on Sunday, July 30, 2023, from noon to 2:30 pm. All materials at this event were presented in Spanish, with English options for those who wanted them. Staff included a Spanish translator. Participants at the event had the opportunity to learn about the Comprehensive Plan Update and provide feedback through a virtual survey or two interactive activities.

Input Board

At the input board, participants were asked to describe Lilburn in one word or phrase (Figure 1). Words and phrases in English included "Beautiful" (twice), "Quaint," "Lots of potential," "a small world we live in," "antique" and "No Downtown." Comments in Spanish were "tranquilidad," and "pasifico," "Segura" and "seguridad," "muy bonita," and "muy verde." Translated, these mean that respondents found Lilburn to be tranquil and peaceful, safe and secure, very beautiful, and very green.



Figure 2: Describe Lilburn in a word or phrase activity.



Figure 1: A festivalgoer participates in the input board activity.



Map Activity

Another activity used a map of Lilburn. Participants were asked to place different colored to indicate where they lived, worked or played (Figure 3 and Figure 4). Residents of Lilburn at this event primarily lived along the Lawrenceville Highway between Beaver Ruin Road and Ronald Regan Parkway or along the center of Lilburn near Camp Creek Road. Many shopped or played at Plaza Las Americas, where the event was held, or at nearby establishments, at Pleasant Hill Road and Lawrenceville Highway. Some worked in eastern Lilburn.



Figure 4:: A Lilburn resident speaks with a translator while identifying where he lives in Lilburn





Postcards from the Future

A final activity for booth attendees was the opportunity to fill out a postcard from the future. On this postcard, participants could draw or write their vision of the future for Lilburn as it will be 5 to 10 years from now. This resident wrote, "Una Ciudad con Edificios grande de 5 pisos con varios parkes y una comunidad Hispana." In English, the vision is for "A city with large 5-story buildings with several parks and a Hispanic community."

Integrine su Liburn ideal dentro de 5 a 10 años. Escribase una coma una ser querido una postal de ese futuro, describierdo cómo es. Esti Frisos Sondos de SPISOS condos Sondos de SPISOS conductado Africa de SPISOS conductado Af
LOCAL LOCAL

Figure 5: Response to the Postcard from the Future Exercise



Pop-Up Event #3 Summary

The third pop- up event for the Lilburn Comprehensive Plan 2024 Update was held at the splash pad in Lilburn City Park on Saturday August 5, 2023, from 1 to 3 pm (Figure 1). Engagement efforts were largely focused on informing parents about the upcoming comprehensive plan update and driving them to participate in the online survey and public open house. Each family at the splash pad was approached and given an informational flyer (available in both English and Spanish) with a link to the survey and meeting information for the open house to be hosted a week later. Families were also asked to participate in different interactive activities (Figure 2) at the booth designed to provide input for the comprehensive plan. Three members of the planning team manned the booth and were able to engage in lively discussions with attendees.



Figure 1: Kids enjoying the splash pad in the sweltering summer heat.



Figure 2 Parents were engaged while the kids played.





Figure 2 A resident uses stickers to mark her home on the map.

Map Activity

The map activity used a poster of the current zoning map of Lilburn. Participants were asked to place different colored to indicate their favorite restaurant and park, and then to indicate where more shops and housing were needed. Many residents noted the location of their home and were surprised to learn they were not within the city limits of Lilburn. Some residents had more specific ideas of new development they'd like to see in Lilburn and left sticky notes with ideas on the map. Highlights include "bagels, no chains!" and "Halal food truck".



Figure 3 Specific recommendations for businesses to add to Lilburn.



Priority Buckets

Another activity asked participants to place three small balls in buckets that corresponded to what areas they believe Lilburn should prioritize (Table 1). The greatest support was for the city to prioritize "Parks, Recreation, Greenspace, Tree Preservation" and the least support was for "Housing, New, Renovations, More Density".



Figure 4 Lilburn resident participates in priority bucket activity.

Bucket Label	Count
Transportation, Roads, Buses, Trails, Study	9
Housing, New, Renovations, More Density	0
Parks, Recreation, Greenspace, Tree Preservation	13
Economic Development, Market Study, Needs/Restaurants	3
Land Use, Need More Variety, More Specific Zoning Districts, Overlays, Uses	3

Table 1: Priority Bucket Outcomes



Small town. Big difference.

Postcards from the Future

Kids were also included in this popup event and asked to fill out a postcard from the future. On this postcard, kids were asked to draw their vision of the future for Lilburn in 5-10 years from now. Children were provided with markers and other coloring supplies and made great art while their parents were completing the other activities listed above.



Figure 5 Two kids draw their vision of Lilburn in the future.

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APPENDIX

APPENDIX C: COMPREHENSIVE PLAN OUTREACH SUMMARY



Comprehensive Plan Outreach Summary

Goal: To advance awareness and promote the City of Lilburn's Comprehensive Plan by leveraging public outreach as well as an integrated communications strategy to maximize message penetration and overall project engagement.

Overview: Through a joint effort led by the City of Lilburn, The Atlanta Regional Commission (ARC), and VHB a public outreach and integrated communications effort was launched to maximize participation for a project survey and public open house. The various strategies outlined below helped to engage the community and build awareness about the Comprehensive Plan and its concepts. The planned and executed tactics also helped to inform and educate residents and stakeholders about the initiative by focusing on target markets as well as the general public.

Key Deliverables: The project team implemented a range of activities to amplify messaging for the plan, advance a clear call to action to complete the survey and build an awareness campaign on behalf of the project.

Key deliverables included:

- Digital Toolkit
- Key Stakeholder Database
- Stakeholder Roundtables (3)
- Text message campaign
- Stakeholder Roundtable Summaries

Stakeholder Communication and Toolkit: The outreach effort included providing more that 150 highly engaged stakeholders and key community partners with a messaging toolkit that included project event communications and details. This tactic informed stakeholders about the open house and project survey and empowered them to share the message with their networks. Toolkit assets included social media posts and graphics, proposed newsletter content, outreach event dates and other direct communications that could be shared with their respective networks and listservs.

• Leveraged City-managed Social Media Channels:

Facebook: <u>City of Lilburn</u> Instagram: <u>@Cityoflilburn</u>

Stakeholder Database: A comprehensive database of citywide stakeholders was developed for the electronic distribution of project information and announcements and promotion of the public open house and project survey via an email blast. The database (see Appendix C) includes lists for the



following groups/organizations below and was also used to identify participants for the targeted roundtable discussions.

- Public/private advocacy groups
- Elected officials
- Churches
- Business Owners
- Schools
- Neighborhood Groups

Stakeholder Roundtables: Public participation and involvement is an integral part of the comprehensive planning process. It is the City's priority to ensure that input is received from all stakeholder groups, especially those who are often underrepresented in the engagement process. Roundtables were hosted and tailored to target the following stakeholder groups:

- Hispanic residents and business owners
- Faith Leaders
- Small business owners

During the roundtables participants were provided with an opportunity to complete the project survey. An overview of comprehensive plan activities was also provided, and a SWOT analysis was performed in determining the perceptions and needs of the city by these unique and targeted audiences

Key Takaways:

Hispanic residents and business owners

- The city is safe and clean.
- Nice parks in the area.
- There is a need for more public transportations.
- There is an opportunity to host more events for the Hispanic community.
- There is an opportunity to better support small businesses.

Faith Leaders

- The faith community sees their leadership and influence as a tremendous strength in the city.
- The faith community help foster a since of community and provide a voice to the people.
- Safety is an area that can be addressed in the city.
- Food insecurity in the city is something that needs to be addressed.
- More transportation options are needed to support the community.



- There is a need for more affordable housing.
- There is an opportunity to increase engagement of faith leaders to better support the city and its efforts.

Small Business Owners

- Would like to see more communal spaces like coffee shops.
- Lilburn is a great place to live, work and play.
- Would like to see more restaurants.
- The is an opportunity to support the unhoused, create affordable housing and expand business offerings within the city.

SMS Text Campaign: A very successful method of disseminating information to a vast number of stakeholders is through a text messaging campaign. A short message about the comprehensive plan that included the open house graphics in Appendix B was deployed on August 3, 2023. The message also included a link to complete the project survey. The campaign was deployed in both English and Spanish and was leveraged to reach over 2000 people in the City of Lilburn, the Consultant Team isolated cell phone numbers and distributed messaging to the targeted demographic groups outlined above.

Campaign Message:

- Help Lilburn shape a vision for the future. Take our brief survey today at <u>https://publicinput.com/cityoflilburnga</u> Respond STOP to opt-out
- Ayuda a Lilburn a dar forma a una visión para el futuro. Tome nuestra breve encuesta hoy en <u>https://publicinput.com/cityoflilburnga</u> Responde STOP para cancelar

Campaign Insights:

- Text messages were sent to 2117 mobile devices listed in the 30047-zip code significantly increasing overall awareness of both the upcoming open house and online survey.
- The opt out rate for recipients of the text campaign was extremely low when compared to the industry standard of a 10% average opt-out rate for the first text. This indicates that Lilburn residents were receptive to receiving information via text.
- Higher clicks and shares were observed among the Hispanic community, however, that did not translate when factoring completed surveys. This could be attributed to government perceptions and mistrust particularly when responding to the open-ended survey questions, or complications navigating the survey overall.



• Specifically, less clicks from the Asian American Community were observed. This could be attributed to the information not being translated and understood. Considering there are approximately four primary Asian dialects spoken in Gwinnett County, the inability to understand the information shared in the text can be an indicator of low engagement among this demographic.

Signage Placement: The outreach team designed signage that provided details of the Comprehensive Plan public open house and project survey in both English and Spanish. The team also coordinated the placement of the signs at various locations throughout the City of Lilburn to include the locations listed below:

Signage Locations		
Nam Dae Mun Farmers Market	Thrift Store in Kroger Plaza	
Talpa Supermercados	Dominican Hair Salon	
Mexicana Supermercados	Nail salon	
Don Pedro Mexican	Hispanic Smoothie Shop	
Twenty Nine Package Store	Bambinelli's Italian	
China Wok		

Pop-Up Events: The project team collaborated with city staff, including the Department of City Planning, to identify opportunities at city sponsored events and community events to market and promote the Comprehensive Plan public open house and project survey. Below is a list of the Pop-up locations and dates.

Date	Location	Participation
June 13, 2023	Lilburn Food Trucks Tuesdays	Approx. 30
July 30, 2023	Plaza Las Americas – Back to School	Approx. 15
August 5, 2023	Lilburn City Park – Splash Pad	Approx. 5



Additional Project Outreach Recommendations/Observations

- Issue a press release and follow up with a media advisory to support amplification of the message.
- Leverage City's social media platforms to encourage community participation in events and project awareness.
- Leverage social media to increase engagement of target communities via paid advertising with social media boosts.
- Partner with local elected in support of transparency and community awareness to advertise events and increase participation.
- Consider a more prominent placement of community engagement activities on the City of Lilburn's homepage.



Roundtable Summaries

Lilburn Comprehensive Plan Roundtable Overview

- Hispanic Business and Resident Roundtable Hosted at Plaza Las Americas (733 Pleasant Hill Rd NW, Lilburn, GA 30047) on Saturday, August 5, 2023, 4:00 p.m. Approximately 20 people were in attendance.
- Faith Leaders Roundtable Hosted at Baps Swaminarayan Sanstha (460 Rockbridge Rd NW, Lilburn, GA 30047) on Wednesday, August 9, 2023, 10 a.m. Approximately 12 people were in attendance.
- Small Business Roundtable Hosted at Lilburn City Hall (340 Main St NW, Lilburn, GA 30047) on Friday, August 11, 2023, 10:00 a.m. Approximately 5 people were in attendance.
- A presentation providing a project overview, comprehensive plan definition, project timeline and needs and opportunities prompts was delivered by Profile staff at each roundtable to complete a SWOT analysis. Directions on how to engage throughout the discussion were also provided.

Lilburn Comprehensive Plan Roundtable Swot Analysis:

Hispanic residents and business owners

Common Themes:

- The city is safe and clean.
- Nice parks in the area.
- There is a need for more public transportations.
- There is an opportunity to host more events for the Hispanic community.
- There is an opportunity to better support small businesses.

Strengths:

- 1. La velocidad, La Limpieza, Las Calles: Speeding (cars), Cleanliness, Streets.
- 2. Limpieza, Seguridad, Accesibilidad, Comunidad, Estructuración: *Cleanliness, Security (or safety), Accessibility, Community, Structuring (or framework).*
- 3. Áreas Limpias, Seguridad, Vías Transitables: *Cleanliness of areas, Security (or safety), Passable roads.*

4. – Fuentes de trabajo, Bibliotecas, Tiendas: Sources of employment (jobs), Libraries, Stores (places to shop).

- 5. Actividades para la comunidad, Albercas publicas: Community activities, Public pools.
- 6. Me gustan los parques. Me gusta la comunicación con todas las personas que vienen a mi negocio.
- Me gusta que vivo serca (sic.) de mi negocio y es muy tranquilo el lugar donde vivo: I like the parks. I like



the communication I have with all the people that come to my business. I like that I live close to my business and the place where I live is very quiet.

7. – Personas, Velocidad, Calles: People (persons), Speeding (cars), Streets.

8. – (1.) Que hay muchos latinos, (2.) Hay negocios, (3.) Es una ciudad limpia, (4.) Muchas vías para mejorar el fluido de personas para darle un mejor futuro a las personas y negocios: (1.) That there are a lot of Latinos, (2.) There are businesses, (3.) It's a clean city, (4.) Many ways to better the flow of people to give them a better future, to the people and businesses.

9. – Seguridad, Educación, Transportación, Limpieza: Security (or safety), Education, Transportation, Cleanliness.

Weaknesses:

1. – Servicio de autobús. Actividades permitidas aquí en la plaza para atraer mas gente: *Bus service, Activities allowed here in the Plaza (Las Americas) to attract more people.*

2. – Las escuelas muy buenas. Los parkes (sic.) muy limpios. Es un área muy tranquila: *Very good schools. The parks are very clean. It's a very quiet area.* [**NOTE:** *This comment was posted on this board obviously by mistake but left here intentionally for purposes of data collection integrity.*]

3. & 4. (front/back) – (front) Mi opinión es {illegible} en servicio de existencia al publico, the City Hall soy dueña de negocio. (back) El servicio de Interne (sic.) es {illegible}. La compañía Comcast es un

monopolio: (front) My opinion is {-} for current services to the public, the City Hall, I am a business owner. (back) Internet service is {-}. The company Comcast is a monopoly.

5. – Criminalidad. Transporte Publico. Iluminación en Calles: *Criminality, Public transportation, Street lighting.*

6. – Transporte Publico, Seguridad: Public transportation, Security (or safety).

7. – Seguridad, Transporte Publico, Servicio Salud: Security (or safety), Public transportation, Healthcare.

8. – Transporte Publico: Public transportation.

9. – Que nos pongan una ruta de transporte publico para que haya mejor fluido de personas para nuestros negocios. Que la ciudad permita hacer eventos masivos afuera de la Plaza para que nos conozca mas gente: *That we get added to a public transportation route so there's better flow of public to our businesses. That the city allows us to hold mass events outside the Plaza so more people get to know us.* 10. – No hay transportación a la Plaza y a otras partes importantes: *There's no public transportation to the Plaza as well as to other important places.*

11. – Es muy necesario el transporte para la gente porque mucha gente no tiene la manera de transportarse (sic.). Seria mejor mejorar el interne (sic.) de aquí de la Plaza. Se necesita (sic.) que la siuda (sic.) permita a la Plaza acer (sic.) eventos masivos para atraer mas clientes a nuestro negocio: Transportation is very necessary for people because lots of people don't have a means of transportation. It would be better to improve the internet here in the Plaza. It's needed that the city allow the Plaza to hold mass events to attract more clients to our business.



1. – Adicionar más rutas y vehículos para el transporte público. Realizar actividades donde dueños de negocios pequeños se den a conocer: *To add more routes and vehicles for public transportation. Carry out activities where small business owners can make themselves known.*

2. – Viviendas, Transporte, Trabajos: Housing, Transportation, Jobs.

3. – Oportunidad de Eventos Masivos Hispanos: Opportunities of Hispanic mass events.

4. – Mas eventos sociales y deportivos: *More social and sporting events.*

5. – Tener mas publicidad así se genera mas trabajo: *Have more publicity and that way generate more jobs.*

6. – La oportunida (sic.) de que den prestamos (sic.) a los pequeños negosios (sic.): *The opportunity to get loans to small businesses.*

7. – La oportunida (sic.) de que la ciuda (sic.) de permiso a la siuda (sic.) de Lilburn de poner nayclud (sic.): *The opportunity for the city to allow the city of Lilburn to open nightclub [verbatim].*

8. – Bus. Calle. Escuela: Bus. Street. School.

9. – Dar mas oportunidades a los Empresarios que quieran invertir y también controlar mas a los dueños de los mall el precio de square foot que lo renta, porque lo cobran muy caro – utilidades, CAM – ojo: *Give more opportunities to the Businessmen who want to invest and also to have more control over the amount owners of malls charge in rent per square foot, because what they are charging is too expensive – utilities, CAM – watch out.*

10. – Considerar la construcción de banquetas al menos en las calles donde existan negocios que frecuentes: *Consider the construction of benches at least in those streets where there are frequently visited businesses.*

Needs and Opportunities:

1. - Obtener el patrullaje más frecuente alrededor de la Plaza para evitar a que haya robos aquí adentro a nuestros negocios: *To get more frequent patrols around the Plaza to prevent robberies to our businesses inside it.*

2. - Transporte. Parque acuáticos. Cuidado medico. Presencia policial: *Transportation. Water parks. Healthcare.*

3. – Centros recreativos a un costo accesible: Recreational centers at an affordable price.

4. – Mas patrullaje durante la noche. Mayor apoyo a los jóvenes con el uso de drogas: *More patrols during the night. More support to young people about drug abuse.*

5. – Mas seguridad para nuestras escuelas: *More security (or safety) for our schools.*

6. – Parque acuatico. Cuidado medico. Mas vigilancia en las escuelas: *Water park. Healthcare. More security in schools.*

7. – Haser (sic.) un grupo de Hispanos/Latinos encargados de conversar con la comunidad: *Create a group of Hispanics/Latinos with the task of conversing with the community.*



8. – Implementación de lugares de recreación donde se puedan llevar a cabo eventos para las diferentes comunidades (Ejemplos: festivales, food trucks nights, car shows, etc.). Tratar de emplear personal bilingüe en las oficinas de servicios al publico (oficinas guvernamentales [sic.]). Implementar rutas de transporte publico hacia las areas mas concurridas, para evitar un poco el exceso de trafico vehicular: *Implementation of recreational places where events can be held for the different communities (Examples: festivals, food truck nights, car shows, etc.). Try to hire and use bilingual personnel in the offices offering services to the public (governmental offices). Implement public transportation routes towards the more visited areas, to avoid excessive vehicular traffic a little bit.*

9. – Personal bilingüe. Presupuestos para servicios en areas comunes: *Bilingual personnel. Funding of services in common areas.*

10. – (Written in English) – English classes so people can learn English. People in authority that could communicate in both languages. (Written in Spanish) – Mediante las Iglesias (Through churches) – Colegios (Schools) – (in English) Shopping centers – To invite the Spanish community to Farmers Markets.
11. – Mas charlas informativas en escuelas, iglesias, incluso en lugares de trabajo para que nos involucremos en las decisiones: More informational chats in schools, churches and even workplaces so we can get more involved in the decisions.

12. – Personas que nos escuchen en nuestro idioma y tener respuestas en Español: *People that will listen to us in our language and get answers in Spanish.*

13. – Comunicar en lugares de trabajo, en las escuelas, iglesias, centros comerciales: *Communicate in workplaces, in schools, shopping centers.*

Faith Leaders Roundtable

Common Themes:

- The faith community sees their leadership and influence as a tremendous strength in the city.
- The faith community help foster a since of community and provide a voice to the people.
- Safety is an area that can be addressed in the city.
- Food insecurity in the city is something that needs to be addressed.
- More transportation options are needed to support the community.
- There is a need for more affordable housing.
- There is an opportunity to increase engagement of faith leaders to better support the city and its efforts.

Strengths:

- 1. Leadership and influence is a tremendous strength in the city.
- 2. Help foster a since of community and provide a voice to the people.
- 3. Nurture a since of belonging among diverse communities.



4. – Implements several programs to support the community at large (Food drives, tutoring and mentorship programs, daycare, ESL classes, senior housing and activities).

Weaknesses:

- 1. Daycares are needed.
- 2. Dangerous accidents in front of Mandir.
- 3. Safety around Mandir, may need more surveillance in the area.
- 4. Red tape by the county to build childcare center. Would be great if the city could help.
- 5. No sidewalks down Killian Hill. People walking from transient housing. Not safe to walk.
- 6. Move away from car dependency. Need more options for other modes of travel.
- 7. Lack of restaurants. Not a lot of options. Must leave city to get variety.

Opportunities:

- 1. There is a need for more daycares.
- 2. Improved communications from city on resources and events.

3. – A standing quarterly meeting with faith leaders to share updates, news, events to garner support for initiatives and discuss community needs.

4. – A public guide of city resources, processes and staff that can referenced as new their new staff/volunteers are onboarded since they are constantly changing. (Who do you talk to for X, Y, Z)

5. – City and faith community partnership to develop programming to get kids off the street and reduce crime.

6. – Give people a glimpse of home. Make public spaces more relatable to a diverse community and cultures. Multi-lingual signage would be good.

7. – Events celebrating various holidays and cultures. Provides an opportunity to bring people together and nurture a sense of place.

8. – Provide information at various events in multiple languages. Wordly is a great real-time speech to text translation tool.

9. – Partner with faith organizations or various groups to host meetings.

Threats:

1. – How to address food and housing insecurity with the city.

- 2. The closest shelter is in Buford.
- 3. Need a community resource shelter.
- 4. 4-5K children in Gwinnett County are unhoused.
- 5. Affordable housing for seniors is needed.
- 6. Existing housing is not affordable.
- 7. Access to transit and transportation is limited.



8. – Emapthize with anyone who doesn't have a car. Walking at 80 is difficult.

Small Business Owners

Common Themes:

- Would like to see more communal spaces like a coffee shop.
- Lilburn is a great place to live, work and play.
- Would like to see more restaurants.
- The is an opportunity to support the unhoused, create affordable housing and expand business offerings.

Strengths:

- 1. Downton business owners' meetings are great.
- 2. Lilburn is a great place to live, work and play.

Weaknesses:

1. – Poverty and young kids with nothing to do. Outreach and partnerships with local churches and organizations for youth programing needed.

- 2. Lack of incentives for businesses.
- 3. More restaurant offerings needed.

Opportunities:

- 1. Incentives to have film studios on Lilburn Industrial or small spaces.
- 2. Use multiple channels of communication (text, email, etc.) to get the word out.
- 4. Better leverage city's Facebook page for information sharing.
- 5. A centralized calendar or comment space would be great. (Concerns, community events, etc.)
- 6. A city app that allows local businesses to advertise or a local business directory.
- 7. Consider a quarterly cadence for downtown business owners meeting.
- 8. Provide more notice for business owners' meetings or place on a calendar.
- 9. Continue collaboration with LBA and consider expanding.
- 10. Indoor sport facility for youth.

Threats:

- 1. Growth in the city. Need to consider how to deal with unhoused population and homelessness.
- 2. Corporate investors/Airbnb are holding resident's hostage to high rents.
- 3. Housing is not affordable. Pricing out young families and seniors are moving away.



Digital Toolkit

UNIFIED VISION FOR LILBURN'S BRIGHT FUTURE

Dear Valued Partner,

The City of Lilburn is actively planning for our future by updating our <u>Comprehensive Plan</u>. Share your thoughts on ways we can improve housing, enhance transportation, determine future land use, spur economic development, preserve greenspace and more in Lilburn. By assessing the needs of the city and identifying opportunities for improvement, we will work collaboratively to enhance the quality of life for residents and businesses in our community. For this effort to be a success, this process relies on us hearing from you, our residents and business owners to share thoughts about what's most important to Lilburn's future, mirrors our community's core values and identifies key planning priorities.

Our goal with the Lilburn Comprehensive Plan is to establish a blueprint for ways Lilburn grows and thrives for years to come. Throughout this effort, the city's existing goals may be updated, and possible new goals established based on the public feedback received. Please join us as the City of Lilburn hosts a series of public outreach events and take a brief survey to provide input on the Lilburn Comprehensive Plan.

Mark your calendars and make a plan to stop by one of the events listed below to learn more about the Comprehensive Plan and tell us what you think about the future of Lilburn.

LILBURN SMALL TOWN, BIG PLANS PUBLIC OUTREACH EVENTS!

Saturday, August 5 from 1:00pm to 3:00pm

Splash Pad Pop-Up Event Lilburn City Park 76 Main St NW Lilburn, GA 30047



Saturday, August 5 from 4:00pm to 5:30pm Wednesday, August 9 from 10:00am to 11:30am

Lilburn Faith-Leaders Roundtable The BAPS Shri Swaminarayan Mandir 460 Rockbridge Rd NW Lilburn, GA 30047

Friday, August 11 from 10:00am to 11:30am

Lilburn Business Roundtable Lilburn City Hall 340 Main Street NW Lilburn, GA 30047

Saturday, August 12 from 1:00pm to 3:00pm

Lilburn Comprehensive Plan Update Public Meeting Lilburn City Hall 340 Main Street NW Lilburn, GA 30047

SPREAD THE WORD!

We also encourage you to share the word with your network using the attached assets and graphics, including:

- Lilburn Comprehensive Plan Update Public Meeting flyer (English & Spanish)
- Social media graphics with sample messaging
- Suggested newsletter copy
- Comprehensive Plan Press Release (English & Spanish)

Your attendance, feedback, and support are critically important to ensure that the City of Lilburn creates a vision for all!



Sample Newsletter Articles

Example 1

Lilburn is updating its Comprehensive Plan to create a vision for the future and the city needs your input. Please make a plan to attend a public meeting on August 12 from 1-3pm to learn more about the plan and share your thoughts on housing, transportation, land use, economic development, and greenspace needs within the city of Lilburn.

You can also learn more about the project and complete a survey to share your input by visiting <u>publicinput.com/cityofliburnga</u>.

Example 2

Share your thoughts on housing, transportation, land use, economic development, and greenspace needs within the city of Lilburn. Attend an upcoming outreach event designed to engage local business owners and residents about opportunities and improvements for the city. Please take a brief survey to share your thoughts today. Visit: <u>publicinput.com/cityoflilburnga</u> to access the Lilburn Comprehensive Plan survey and find dates for related upcoming meetings and events.

Example Social Media Captions and Graphics

Feel free to share and post the attached social media graphics on your social media. Feel free to follow and tag us at the social media handles below. Facebook: <u>City of Lilburn</u> Instagram: @Cityoflilburn

Social Media Graphics





Social Media Captions

Example 1

Mark your calendars and let's help shape the future of Lilburn together! Join us for a public meeting as we host our Small Town, Big Plans conversation. Listen, learn, and share your thoughts while we discuss housing, transportation, land use, economic development, and greenspace needs within the city of Lilburn. We'll see you there!

Example 2

Let's talk Small Town, Big Plans at the Lilburn Comprehensive Plan public meeting! Join us on August 12 from 1-3pm to learn more about recommendations for future improvements, growth and enhancements for The City of Lilburn. Can't attend? Complete the project survey today at <u>publicinput.com/cityoflilburnga</u> to share your input.

Example 3

Planning for Lilburn's future starts today! Join us on August 12 from 1-3pm at Lilburn City Hall to share your thoughts on growth and development within the City of Lilburn for the next five years. For more information on the plan visit <u>publicinput.com/cityoflilburnga</u> and complete the project survey today!

Example 4

Join us to share your thoughts on smart growth and development for The City of Lilburn! Outreach events are being held over the next few weeks. Let's shape the future of Lilburn together – visit <u>publicinput.com/cityoflilburnga</u> to complete the project survey and find an event near you.

Press Release

NEWS RELEASE

City of Lilburn

Media Contact: Rick Badie Public Information Officer Office: 770-638-2225 rbadie@cityoflilburn.com



Lilburn Updates Comprehensive Plan

LILBURN – Effective city planning begins with the comprehensive plan, in which locally generated core values are used to create a vision of the locality's future quality of life. The City of Lilburn is pleased to announce the start of its effort to update the five-year Comprehensive Plan. The process depends on public participation as it is an opportunity for residents and business owners to articulate shared core values and planning priorities, setting the stage for how Lilburn hopes to evolve. Existing goals will be updated, and new goals will be set with a specific implementation strategy.

Every five years, Georgia municipalities are required to update their community's comprehensive plan to maintain good standing as a Qualified Local Government, as determined by the Georgia Department of Community Affairs (DCA). Lilburn received a grant from the DCA for the 2024 Comprehensive Plan update, and technical assistance will be provided by the Atlanta Regional Commission.

During the nine-month planning process, many opportunities will be provided for public participation. The City of Lilburn will establish a steering committee of 10-15 members to guide the overall planning process. Feedback will be sought via surveys, community meetings, public hearings, and other methods throughout spring and summer 2023. The five-year Comprehensive Plan update is expected to be adopted by the Mayor and City Council in January 2024.

Interested in serving as a steering committee member? Please contact City Planner Reid Turner (<u>returner@cityoflilburn.com</u>) or Planning Director Joellen Wilson (<u>jwilson@cityoflilburn.com</u> via email or at 770-921-2210.





City of Lilburn

Media Contact: Rick Badie Public Information Officer Office: 770-638-2225

rbadie@cityoflilburn.com

June 21, 2023





Lilburn Updates Comprehensive Plan

LILBURN – ¿Cómo quieres que se vea Lilburn en el futuro?

Bueno, los funcionarios de la ciudad de Lilburn están pidiendo a los residentes que completen una encuesta de visión sobre ese mismo tema. El pueblo está en medio de la actualización de su Plan Integral, "Pueblo Pequeño, Planes Grandes", que básicamente sirve como una guía detallada sobre temas como inversión de capital, regulaciones de zonificación y políticas de uso de suelo.

La participación de la comunidad es vital para dichos planes y estrategias porque sirven como modelo para la toma de decisiones en el futuro, dijo la administradora de la ciudad, Jenny Simpkins.


"Un Plan Integral establece una visión y objetivos para el futuro de una ciudad", dijo. "Sirve como la base general para las regulaciones de uso de la tierra, la zonificación y las iniciativas de políticas. La participación de la comunidad es un factor clave en la planificación de actualizaciones, por lo que le pedimos a tantos residentes como sea posible que realicen nuestra encuesta de visión."

La ciudad planea organizar eventos emergentes en los próximos meses para educar a los residentes sobre el proceso de planificación. Además, se formó un comité directivo compuesto por ciudadanos, dueños de negocios y partes interesadas para trabajar con los funcionarios de la ciudad y supervisar el proceso.

Mientras tanto, la encuesta hace preguntas relacionadas con temas de calidad de vida, como vivienda y servicios recreativos. La encuesta bilingüe y la información relacionada se pueden encontrar aquí: http://bitly.ws/HB5C.



COMPREHENSIVE PLAN UPDATE PUBLIC MEETING City of Lilburn I SMALL TOWN, BIG PLANS

Get Engaged!

Join the City of Liburn for a community visioning session to outline a path forward to address housing, transportation, land use, economic development, greenspace and more within the city.

Attend the upcoming public meeting and complete the survey at the QR code below to share your thoughts.

When

Where:

Saturday, August 12 from 1-3 pm

Lilburn City Hall 340 Main St NW | Lilburn, GA 30047 Preston Room

Complete the survey today! publicinput.com/cityoflilburnga



ACTUALIZACIÓN DEL PLAN INTEGRAL Ciudad de Liburn 1 PEQUEÑA CIUDAD, GRANDES PLANES

Participe!

Únase a la Ciudad de Lilbum para una sesión comunitaria para definir la visión a seguir por ciudad en temas como la vivienda, el transporte, el uso del suelo, el desarrollo económico, los espacios verdes y más.

Asista a la próxima reunión y complete la encuesta usando el código QR a continuación para compartir lo que piensa.

Cuando:

Donde:

Sábado, 12 de Agosto de 1-3 pm Ayuntamiento de Lilburn

Ayuntamiento de Lilburn 340 Main St NW | Lilburn, GA 30047 Salon Preston

¡Complete la encuesta hoy! publicinput.com/cityoflilburnga







Learn More & Take the Survey



WHAT IS A COMPREHENSIVE PLAN?



Public Meeting Saturday August 12 @ 1- 3 pm Lilburn City Hall, Preston Room

Go to publicinput.com/CityofLilburnGA to learn more! A Comprehensive Plan sets forth a vision and goals for a city's future. Updating the comprehensive plan allows communities to consider where they want to be in the next five years. Visit our webpage to get up-to-date information about the process and participate in multiple engagement opportunities to help shape the comprehensive plan - and the City of Lilburn's future!



Ciudad de Lilburn PEQUEÑA CIUDAD, GRAN PLANES ACTUALIZACIÓN DEL PLAN INTEGRAL

Mas Información y Participe de la Encuesta



¿Qué es un Plan Integral?



Audiencia Pública

Sábado 12 de Agosto @ 1 – 3 pm Lilburn City Hall, Sala Preston

Un Plan Integral establece una visión y metas para el futuro de una ciudad. La actualización del plan integral permite a las comunidades considerar dónde quieren llegar en los próximos cinco años. Visite nuestro sitio de internet para obtener información actualizada y participar del proceso para ayudar a dar forma al plan integral, iy al futuro de la ciudad de Lilburn!

Para obtener más información, por favor vaya a: publicinput.com/SmallTownBigPlansESP

Stay Engaged and Connected

- To learn more about the Lilburn Comprehensive Plan project, visit <u>https://publicinput.com/cityoflilburnga</u>
- Follow The City of Lilburn on Facebook and Instagram



Stakeholder Database

Elected Officials						
Georgia State Representative	S					
Nikki Merritt	GA State Senator, 9th District 9	nikki.merritt@senate.ga.gov	404-463-1310			
Jasmine Clark	GA State Representatives, House District 108	jasmine.clark@house.ga.gov	404-656-0287			
Gwinnett County Commission	er					
Ben Ku	Gwinnett County Commissioner, District 2	Ben.Ku@gwinnettcounty.com	770.822.7002			
Gwinnett County School Board	d					
Dr. Adrienne Simmons	Gwinnett County School Board, District IV	Adrienne.Simmons@gcpsk12.org	470-248-2513			
Lilburn City Council						
Tim Dunn	Mayor	tdunn@cityoflilburn.com	770-921-2210			
Yoon-Mi Hampton	Council Post 1	yhampton@cityoflilburn.com	770-921-2210			
Dr. Scott Batterton	Council Post 2 and Mayor Pro-Tem	sbatterton@cityoflilburn.com	770-921-2210			
Michael Hart	Council Post 3	mhart@cityoflilburn.com	770-921-2210			
Emil Powella	Council Post 4	epowella@cityoflilburn.com	770-921-2210			

	Homeowner Associations and SteeringCommitee				
Name	Contact	Email	Phone		
Mountain Park Community Association	Mark Wilson	mark.mpca@outlook.com	770-864-0198		
Lilburn Community Partnership	info@lilburncp.com	info@lilburncp.com			
Evergreen HOA	President, Darcy Lee	darcylee317@gmail.com	859-361-6029		
Evergreen HOA	Secretary, Steve Inserra	steveninserra77@gmail.com			
Four Winds Community Center			404-754-9455		
The Woods Of Parkview	Blaise Wannemacher	sstogner@bellsouth.net	6787704709		
The Woods Of Parkview	Giovanni Vargas		850-206-7639		
Killian Woods Homeowners Association	Jane Cunningham	Killianwoodshoa@gmail.com	jessica@atlantacommunityservices.com		
Nantucket Swim and Racquet Club		nsrcboard@gmail.com	nsrcevents@gmail.com		
Parkview Forest HOA		Parkwayforest1961@gmail.com			
Steering Committee	Angie Ballard	angie4510@yahoo.com	4510 Nantucket Dr		
Steering Committee	Barry Brooks	brooks4969@att.net	4969 Wood fall Dr SW		
Steering Committee	Christina Van Maanen	cahagan@gmail.com	224 Newport Rd SW		
Steering Committee	Cortney Mills	cortom@bellsouth.net	Old town		
Steering Committee	Emil Powella	epowella@cityoflilburn.com	Council		
Steering Committee	Johnny Crist	johnny.crist@me.com	127 Railroad Ave NW		
Steering Committee	Kathryn Jones	kj@councilforqualitygrowth.org	5235 Cobblestone Way NW		
Steering Committee	Mike Hart	Mhart@thehartwingroup.com	Council		
Steering Committee	Rebecca Barrett	sdedier66@aol.com	178 Timothy Ln		
Steering Committee	Michelle West	michelle@meweconsults.com	157 Kettlewood Drive SW		
Steering Committee	Scott Danos	csdanos@gmail.com	123 Jamestown Ct SW		
Steering Committee	Monica Smith	monic313@aol.com	122 Hunley Ln		
Steering Committee	Jason Edenfield	jasonaedenfield@gmail.com			
Steering Committee	Maya Norman	mayanorman1@gmail.com	112 Hunley Ln		



Civic and Advocacy Groups					
Name	Email	Phone			
Women Resource Center	womensresources3@yahoo.com	770-256-3896	646 Exchange Place NW, Suite B	Lilburn, GA 30047	
Lilburn Community Partnership	info@lilburncp.com	770-923-7725	4155 Lawrenceville Hwy #8101	Lilburn, GA 30047	
Lilburn Lions Club	LilburnLionsClub@gmail.com		4155 Lawrenceville Hwy #8145	Lilburn, GA 30047	
Family Promise Shelter			P.O. Box 54	Lilburn, Georgia 30048	
Lilburn Woman's Club's	lilburnwomansclub@gmail.com				
Mountain Park Community Association	Mark Wilson	mark.mpca@outlook.com	770-864-0198		
Yellow River Water Trail					
Lilburn Co-op	kay@lilburncoop.org		770) 931-8333		
Lilburn Old Town Players	beththomp@gmail.com	Beth Thompson			
Stewards of the Arts	info@stewardsofthearts.org	Daphne Curry			

		Local Businesses		
Historic Wynne-Russell House	info.wrhouse@gmail.com	info.wrhouse@gmail.com	770-923-7725	4684 Wynne Russell Dr N
ilburn Business Association		lilburnbusinessassoc@gmail.com		
2 Paws Up Inc	Barbie Klapp	barbie@2pawsupinc.com	770-695-3096	
Accounting & Tax Services	Sandy DeFoe	skdefoe@bellsouth.net	404-558-6861	
Alternative Energy Southeast	Sharon Yun	sharon@altenergyse.com	678-672-8822	
Alternative Energy Southeast, Inc.	Montana Busch	montana@altenergyse.com	678-672-8822	
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Downtown Development Authority	Mark DeArmon	markdearmon@gmail.com		



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Makkah International Institute	Tariq Abdul-Malik	info@makkahinstitute.org	770-676-9242	

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Event Images





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APPENDIX

APPENDIX D: PUBLIC MEETING RESULTS

NEEDS & OPPORTUNITIES

The prioritized Needs & Opportunities and corresponding action items were created using the results of a variety of community engagement events through August 8.

Help us identify and prioritize action items to address the City of Lilburn's greatest needs and opportunities!

1. Add your ideas in the "Action Item" columns for ways the City can achieve the ten (10) needs and opportunities listed below. 2. In EACH of the boxes below, place a sticky dot in the "Prioritization" column next to the ONE action item you would like the City to prioritize over the next five years. You will use TEN sticky dots TOTAL.

#1 - IMPROVE GROWTH MANAGEMENT			
Action Item	Prioritization		
Establish higher buffer and landscaping requirements	•••••		
Establish higher greenspace requirements for single-family attached and multifamily developments	••		
Establish more strict code enforcement requirements for industrial areas	•••••		
Establish or expand the ability to construct live-work units			
Expand water and sewer infrastructure			

#6 - IMPROVE MANAGEMENT OF TREE CANOPY			
Action Item	Prioritization		
Establish higher tree conservation requirements prioritizing old growth trees	•••••		
Establish or expand conservation districts	••••		
Reduce multifamily unit permits			
Stop re-zoning R-I to higher density units	••		

#2 - ENCOURAGE MORE DIVERSE RETAIL AND RESTAURANT OPTIONS			
Action Item Prioritization			
Increase in coffee shops (Local and indedepedent)			

#7 - INCREASE COMMUNICATION BETWEEN ELECTED OFFICIALS AND RESIDENTS			
Action Item	Prioritization		
Host engagement events and provide engagement materials in multiple languages (i.e., Spanish)	•••		
Host educational opportunities detailing municipal services and functions			

#3 - REDUCE VEHICULAR TRAFFIC			
Action Item	Prioritization		
Coordinate planning for implementation of additional Ride Gwinnett transit routes and stops	•••••		
Incentive program for driving less			

#8 - MAINTAIN AFFORDABILITY OF EXISTING RESIDENTIAL UNITS			
Action Item	Prioritization		
Allow multifamily development in more areas at higher densities			
Require higher densities for all new residential units	••		
Establish or increase density bonuses for the construction of more affordable residential units	•••		

Action Item	Prioritization
Enforce higher redevelopment standards	

#10 - ENCOURAGE REDEVELOPMENT OF US 2	9 (LAWRENCEVILLE HIGHWAY)
Action Item	Prioritization
Establish higher design standards	

#4 - INCREASE MULTIMODAL TRANSPORTATION OPTIO	NS
Action Item	Prioritization
Fund planning for implementation of city-wide bicycle network	
Fund planning for implementation of city-wide pedestrian network	
Fund planning for implementation of city-wide multiuse network	

#5 - IMPROVE MANAGEMENT OF GREENSPACES	
Action Item	Prioritization
Purchase additional greenspace for passive and active recreational use	••••••
Expand passive and active recreational opportunities throughout the city	•••••













APPENDIX

APPENDIX E: DATA & DEMOGRAPHICS



Data & Demographics

City of Lilburn 2023 Comprehensive Plan Update





Demographics

City of Lilburn 2023 Comprehensive Plan Update



Source: Wikipedia (1980-2020)

D.1. Population



Source: Wikipedia (1980-2020)

D.2. Population Change Comparison



Source: Census Form B02001 (2010-2021)

D.3. Racial Composition





Source: Census Form S0101 (2020)

D.4. Median Age

34.5 Median Age

ONE **GIGGL**REGION





City of Lilburn 2023 Comprehensive Plan Update



Source: Metro Atlanta Housing Strategy (2023)

H.1. Metro Atlanta Housing Strategy



ove great region

80% SUBMARKET 7

Suburban neighborhoods with lowerto-moderate-priced housing, biggest increase in renters <u>Learn more</u>

18% SUBMARKET 6

Suburban neighborhoods with moderate-to-higher-priced housing Learn more

2% SUBMARKET 2

Higher-priced near core and employment corridor neighborhoods Learn more



Source: Census Form B25002 & S2501 (2010-2021)

H.2. Housing Tenure



ONE **GFGGT** REGION

Source: Census Form B25024 (2010-2020)

H.3. Housing Types



Source: Census Form S2504

H.4. Housing Age



Source: ZHVI (2010-2020)

H.5. Housing Value



Source: Census Form S2503 (2021)

H.6. Household Income Distribution



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I ovegreat region



Economics

City of Lilburn 2023 Comprehensive Plan Update



Source: OnTheMap (2020)

E.1. Workplace Area Characteristics

NAICS Industry	# of Jobs	% of Total Jobs
1. Retail Trade	665	15.9%
2. Health Care and Social Assistance	524	12.5%
3. Accommodation and Food Services	403	9.6%
4. Administration & Support, Waste Management and Remediation	367	8.8%
5. Professional, Scientific, and Technical Services	355	8.5%
6. Manufacturing	335	8.0%
7. Construction	283	6.8%
8. Wholesale Trade	270	6.5%
9. Finance and Insurance	174	4.2%
10. Information	148	3.5%
ONE GIGOL REGION		A:C

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Source: OnTheMap (2020)

E.2. Resident Area Characteristics

NAICS Industry	# of Jobs	% of Total Jobs
1. Retail Trade	1282	26.5%
2. Accommodation and Food Services	495	10.2%
3. Administration & Support, Waste Management and Remediation	491	10.2%
4. Health Care and Social Assistance	405	8.4%
5. Educational Services	399	8.3%
6. Construction	389	8.0%
7. Finance and Insurance	304	6.3%
8. Manufacturing	255	5.3%
9. Professional, Scientific, and Technical Services	253	5.2%
10. Other Services (excluding Public Administration)	179	3.7%
		AC

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Source: Census Form DP03 (2021)

E.3. Employment



I ONE **GIGGL**REGION

Source: Census Form DP03 (2010-2021)

E.4 Household Income Distribution



Source: Census Form DP03 (2010-2021)

E.5. Median Household Income


Source: Census Form DP03 (2010-2021)

E.6. Mean Household Income



Source: Census Form S1701 (2021)

E.7. Poverty Rate by Race



Source: Census Form S1701 (2021)

E.8. Poverty Rate by Age







Transportation

City of Lilburn 2023 Comprehensive Plan Update



Source: Census Form S0801 (2010-2021)

T.1. Commute Time



Source: Census Form S0801 (2010-2021)

T.2. Mean Commute Time



Source: Census Form S0801 (2010-2021)

T.3. Travel Mode











