



SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Putnam Service: Water Services

1. Check the box that best describes the agreed upon delivery arrangement for this service:
- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
 - Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
 - One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
 - One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
 - Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?
 Yes No

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.).

Local Government or Authority:	Funding Method:
City of Eatonton	Enterprise Fund
Putnam County	Enterprise Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?
The county will begin providing service throughout the unincorporated areas of the county, outside of the City of Eatonton. The county's service will be funded through enterprise fund revenues. The city will continue to provide the service in its municipal boundary area. The attached Service Delivery Strategy document contains additional information related to the basic services provided under this item.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

The county and city have elected to use resolutions adopted by each governing body to initiate the Service Delivery Strategy. Provision of this service will be carried out as outlined and authorized by the governing bodies upon passage of the adoption resolution. Additionally, any agreements outlined above will govern the delivery of this service.

7. Person completing form: William Rhoads, Middle Georgia RDC

Phone number: (478) 751-6160

Date completed: _____

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No

If not, provide designated contact person(s) and phone number(s) below:

Tony Clack, County Manager, 706 485 5826

OCT 30 2003

2003 Service Delivery Strategy Amendment Resolution

WHEREAS, the Georgia State Legislature adopted during its 1997 Legislative Session the Service Delivery Strategy Act; and

WHEREAS, this act requires each and every county within the State of Georgia to adopt a Service Delivery Strategy which identifies the methods, funding sources, service provider, and geographic service area of each public service activity provided within the county; and

WHEREAS, the Putnam County-City of Eatonton Service Delivery Strategy was officially adopted and verified by the Georgia Department of Community Affairs in 1999; and

WHEREAS, Putnam County plans to begin providing water service in the unincorporated areas of Putnam County; and

WHEREAS, the Service Delivery Strategy lists a geographic area for Putnam County as "Special Services districts yet to be defined;" and

WHEREAS, Putnam County plans to establish these water service boundaries to include all of the unincorporated portions of Putnam County, outside of the City of Eatonton; and

WHEREAS, the Board of Commissioners desires to amend the Putnam County- City of Eatonton Service Delivery Strategy and authorize the Chairman of the County Commission to sign the requisite documents acknowledging approval of the county's amended Service Delivery Strategy; and

WHEREAS, the City of Eatonton has expressed no objection to the change in the Putnam County-City of Eatonton Service Delivery Strategy;

NOW THEREFORE BE IT RESOLVED by the Board of Commissioners of Putnam County that the attached amendment to the *Putnam County - City of Eatonton Service Delivery Strategy* is hereby adopted and made a part of the county's official Service Delivery Strategy, to be updated from time-to-time as required in the Title 36 of the Official Code of Georgia Annotated § 36- 70-1 et al; and

BE IT FURTHER RESOLVED that the Chairman of the Putnam County Board of Commissioners is hereby authorized to place the county's Service Delivery Strategy amendment on the appropriate forms prescribed by the Georgia Department of Community Affairs, to execute those forms in the proper places, and to submit the county's Service Delivery Strategy to the Department of Community Affairs for verification in compliance with O.C.G.A. §36-70-26.

Adopted this 21 day of October 2003 at the county's regular Board of Commissioners' meeting



Steve H. Layson, Chairman
Putnam County Board of Commissioners

Attest:



Helen J. Carnes
Putnam County Clerk

OCT 30 2003

2003 Service Delivery Strategy Amendment Resolution

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WHEREAS, this act requires each and every county within the State of Georgia to adopt a Service Delivery Strategy which identifies the methods, funding sources, service provider, and geographic service area of each public service activity provided within the county; and

WHEREAS, the Putnam County-City of Eatonton Service Delivery Strategy was officially adopted and verified by the Georgia Department of Community Affairs in 1999; and

WHEREAS, Putnam County plans to begin providing water service in the unincorporated areas of Putnam County; and

WHEREAS, the Service Delivery Strategy lists a geographic area for Putnam County as "Special Services districts yet to be defined;" and

WHEREAS, Putnam County plans to establish these water service boundaries to include all of the unincorporated portions of Putnam County, outside of the City of Eatonton; and

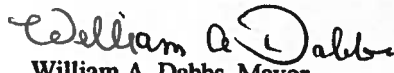
WHEREAS, the Board of Commissioners desires to amend the Putnam County- City of Eatonton Service Delivery Strategy and authorize the Chairman of the County Commission to sign the requisite documents acknowledging approval of the county's amended Service Delivery Strategy; and

WHEREAS, the City of Eatonton does not object to the change in the Putnam County-City of Eatonton Service Delivery Strategy;


NOW THEREFORE BE IT RESOLVED by the Council of the City of Eatonton that the attached amendment to the *Putnam County - City of Eatonton Service Delivery Strategy* is hereby adopted and made a part of the official Service Delivery Strategy, to be updated from time-to-time as required in the Title 36 of the Official Code of Georgia Annotated § 36- 70-1 et al; and

BE IT FURTHER RESOLVED that the Mayor of the City of Eatonton is hereby authorized to place the Service Delivery Strategy amendment on the appropriate forms prescribed by the Georgia Department of Community Affairs, to execute those forms in the proper places, and to submit the Service Delivery Strategy to the Department of Community Affairs for verification in compliance with O.C.G.A. §36-70-26.

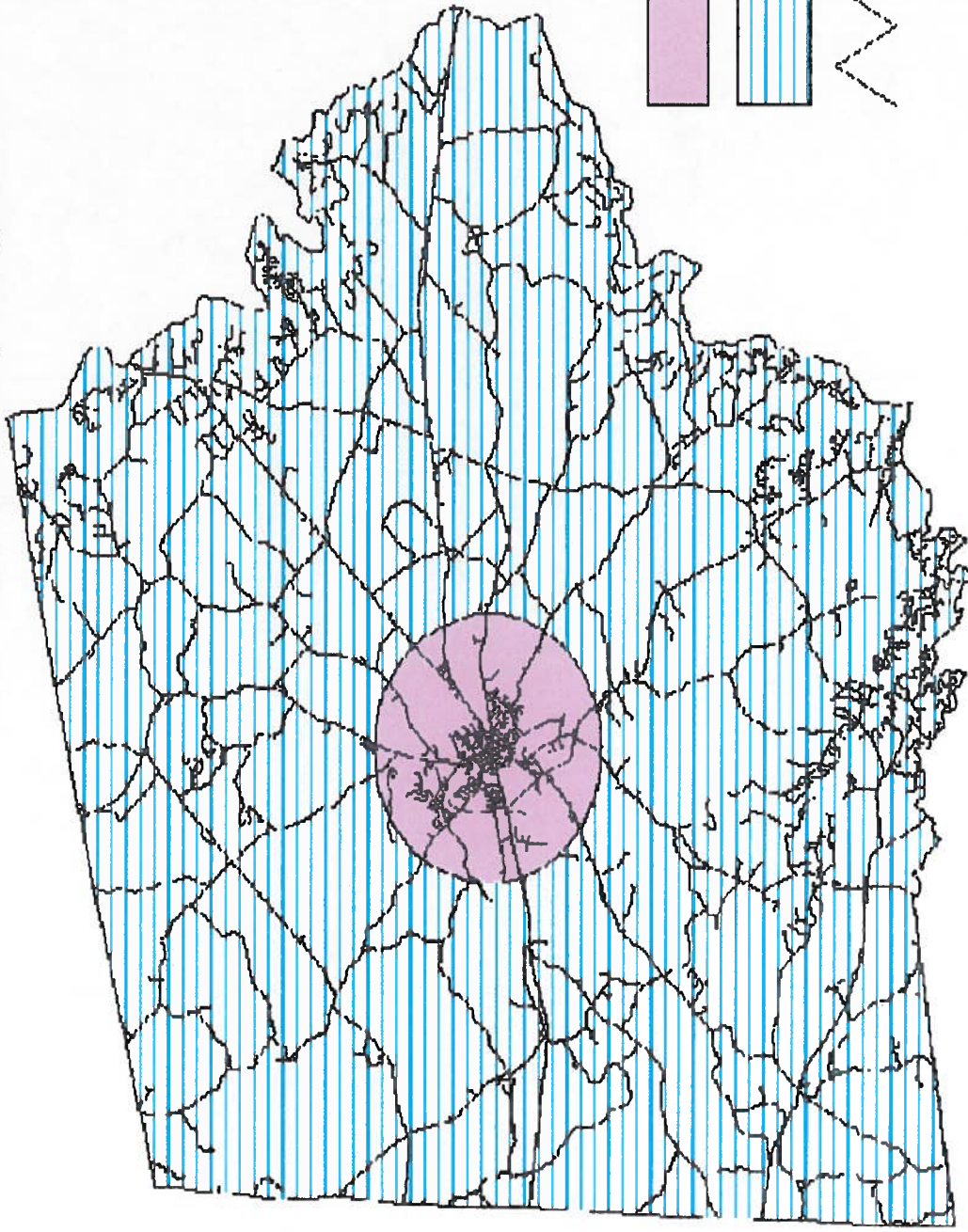
Adopted this 30 day of October 2003.


William A. Dabbs, Mayor
City of Eatonton

Attest:


Sarah E. Abrams
City Clerk

Putnam County/Eatonton Water Service Delivery Regions



- City of Eatonton Water Service Delivery Region
- Putnam County Water Service Delivery Region
- Putnam County Roads



16 Miles



Putnam County - City of Easton Service Delivery Strategy
Future Services

Community Name Putnam County

Name or Type of Service (May be a service which is part of a larger department (i.e. jail as part of police services))	Description of Service	Provider of Service (In-house by city or county employees, private sector contract, intergovernmental agreement, authority, etc.)	Service Area (Municipal only, unincorporated only, county-wide, special service district, regional, other)	Funding Source (Enterprise Fund, General Fund, LOST, SPLOST, User Fee, Insurance Premium Tax, etc.)**
Ambulance Service	Basic ambulance response to emergencies within the county.	Putnam County	County-wide	General Fund
Animal Control	Day-to-day basic animal control service for the entire county.	Putnam County	County-wide	General Fund
Building Inspection and Code Enforcement	Provides business inspection services and code enforcement activities based on city/county ordinances.	Putnam County (Contracted)	County-wide	General Fund and User Fee
Courts	Provides state, juvenile, superior, and magistrate court operations for offenses occurring within the county.	Putnam County	County-wide	General Fund
9-11 Communications	Routine coroner services for all deaths occurring within the county.	Putnam County	County-wide	Special Revenue Fund
Economic Development/Tourism	Emergency dispatching for public safety activities.	Industrial Development Authority	County-wide	General Fund
Emergency Management Services	Economic Development Activities through the Putnam-Easton Industrial Authority	Agreement with Putnam County	County-wide	General Fund and Fee from County
Fire Protection	Volunteer emergency response service to calls for assistance.	Volunteer Fire Department	County-wide	General Fund
Golf Course	Basic volunteer fire protection services.	Putnam County	County-wide	User Fee
Hospital Authority	Annual operation of an 9 hole public golf course.	Putnam County Hospital Authority	County-wide	User Fee
Indigent Legal Defense	The authority provides overnight of the Putnam County Hospital which provides emergency medical care.	Putnam County through court appointments with Attorneys	County-wide	General Fund
Jail Operations	Basic assistance to provide legal defense to indigent persons accused of a crime.	Putnam County	County-wide	General Fund and Fee from County
Law Enforcement	Routine operations and maintenance of the county jail.	Putnam County	County-wide	General Fund and Fee from County
Landfill	Routine law enforcement activities (patrol, investigations, serving warrants, etc.).	Putnam County	County-wide	General Fund
Library Services	Day-to-day operation and maintenance of the county's landfill.	Putnam County	County-wide	Enterprise Fund
Public Transportation	Provision of basic library services for the benefit of all county residents.	County-wide	County-wide	General Fund, GADOT Grant, User Fee
Recreation	Provision of address to address transportation for senior citizens, handicapped individuals, and the general public in the county.	Putnam County	County-wide	General Fund
Rescue Services	Provision of basic recreation services for all county residents.	Putnam County	County-wide	General Fund
Road and Bridges	Emergency rescue services for accident victims.	Putnam County	County-wide	General Fund and SPLOST
Senior Center	Routine road and bridge maintenance and construction	Putnam County	County-wide	General Fund
Sewerage Collection/Treatment	Day-to-day operation of the county's Senior Center.	Putnam County	County-wide	Enterprise Fund (Sewer)
Solid Waste Collection	Routine day-to-day operations of a sewerage collection/treatment system for a public sewer system in various areas of the county.	Putnam County	Special Service Districts (Var to be defined)	General Fund, Insurance Premium Tax
Solid Waste Disposal	Collection of solid waste of unincorporated areas residents through drop hours.	Putnam County	Unincorporated Area	User Fee and General Fund
Water Service	Disposal of solid waste.	Putnam County	Unincorporated Area	Enterprise Fund (Water)

**Note: Other services might include: construction, electric service, storm-water management, tree trimming, street cleaning, recycling, animal control, 9-11 services, EMS, hospital, indigent legal defense, jail operations, airport, building inspection, business licenses, code enforcement, cultural programs, economic development, library services, park/recreation, planning/zoning, tourism, public housing, health services, social services.

**Notes: Abbreviations are as follows: GP = General Fund, BF = Enterprise Fund, LOST = Local Option Sales Tax, SPLOST = Special Purpose Local Option Sales Tax, STD = Special Tax District, IF = Insurance Premium Tax, UF = User Fee, SO = State Grant, FG = Federal Grant, FONG = Foundation Grant.

Putnam County - City of Eatonton Service Delivery Strategy
Existing Services

OCT 30 2003

Community Name	Putnam County	Name or Type of Service	Description of Service	Provider of Service	Service Area	Funding Sources
		May be a service which is part of a larger department (i.e. jail as part of police services)	Solid waste collection door-to-door or using drop-off sites water delivery, fire protection, law enforcement, courts, natural gas, road maintenance, etc...)*	(In-house by city or county employees, private sector contract, intergovernmental agreement, authority, etc.)	(Municipal only, unincorporated only, county-wide, special service district, regional, other)	Enterprise Fund, General Fund, LOST, SPLOST, User Fees, Insurance Premium
		Ambulance Service	Basic ambulance response to emergencies within the county.	Putnam County	County-wide	General Fund
		Animal Control	Day-to-day animal control services for the entire county.	Putnam County	County-wide	General Fund
		Building Inspection and Code Enforcement	Routine business inspection services and code enforcement activities based on city/county ordinances.	Putnam County (Contracted)	County-wide	General Fund and User Fees
		Courts	Routine state, juvenile, superior, and magistrate court operations for offenses occurring within the county.	Putnam County	County-wide	General Fund
		Coroner	Routine coroner services for all deaths occurring within the county.	Putnam County	County-wide	General Fund
		E-911 Communications	Emergency dispatching for public safety activities.	Putnam County	County-wide	Special Revenue Fund
		Economic Development/Tourism	Economic Development Activities through the Putnam-Edenilton Industrial Authority	Industrial Development Authority	County-wide	General Fund
		Emergency Management Services	Volunteer emergency response service to calls for assistance.	City through Intergovernmental Agreement with Putnam County	County-wide	General Fund and Fees from County
		Fire Protection	Basic volunteer fire protection services.	Volunteer Fire Department	County-wide	General Fund
		Golf Course	Annual operation of an 9 hole public golf course.	Putnam County	County-wide	User Fees
		Hospital Authority	The authority provides oversight of the Putnam County Hospital which provides emergency medical care.	Putnam County Hospital Authority	County-wide	User Fees
		Indigent Legal Defense	Basic assistance to provide legal defense to indigent persons accused of a crime.	Putnam County through court appointments with Attorneys	County-wide	General Fund
		Jail Operations	Routine operation and maintenance of the county jail.	Putnam County	County-wide	General Fund and Jail Fund
		Law Enforcement	Routine law enforcement activities (patrol, investigations, serving warrants, etc.)	Putnam County	County-wide	General Fund
		Landfill	Day-to-day operation and maintenance of the county's landfill.	Putnam County	County-wide	Enterprise Fund
		Library Services	Provision of basic library services for the benefit of all county residents.	Regional Library Authority through grant from Putnam County	County-wide	General Fund
		Public Transportation	Provision of address to address transportation for senior citizens, handicapped individual, and the general public in the county.	Putnam County	County-wide	General Fund, GADOT Grant, User Fees
		Recreation	Provision of basic recreation services for all county residents.	Putnam County	County-wide	General Fund
		Rescue Services	Emergency rescue services for accident victims.	Putnam County	County-wide and in city when required	General Fund
		Road and Bridges	Routine road and bridge maintenance and construction	Putnam County	County-wide	General Fund and SPLOST
		Senior Center	Day-to-day operation of the county's Senior Center.	Putnam County	County-wide	General Fund
		Solid Waste Collection	Collection of solid waste of unincorporated areas residents through drop boxes.	Putnam County	Unincorporated Area	General Fund, Insurance Premium Tax
		Solid Waste Disposal	Disposal of solid waste.	Putnam County	Unincorporated Area	User Fees and General Fund
		Water Service	Water distribution	Putnam County	Unincorporated Area	Enterprise Fund

*Note: Other services might include: cosmetology, alcoholic beverages, snowing, sewer services, storm-water management, tree trimming, street cleaning, recycling, animal control, E-911 services, EMS, hospitals, indigent legal defense, jail operations, airports, building inspections, business licenses, code enforcement, cultural programs, economic development, library services, parks/recreation planning/zoning, tourism, public housing, health services, social services.

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Putnam County - City of Eatonton Service Delivery Strategy Existing Services

Community Name: Eatonton

Name or Type of Service (May be a service which is part of a larger department (i.e. jail as part of police services))	Description of Service	Producer of Service (In-house by city or county employees, private sector contract, intergovernmental agreement, authority, etc.)	Service Area (Municipal only, unincorporated only, county wide, special service district, regional, other)	Funding Sources (Enterprise Fund, General Fund, LOST, SPLOST, User Fees, Insurance Premium Tax, etc.)*
Building Inspection and Code Enforcement	Routine business inspection services and code enforcement activities based on city/county ordinances.	Putnam County (Contracted)	County-Wide	General Fund and User Fees
Cemetery	Maintenance and upkeep of the city's cemetery. Routine court operations for offenses occurring within the city.	City	City-Wide	General Fund
Courts		City	City-Wide	General Fund
Economic Development/Tourism	Economic Development Activities through the Putnam-Eatonton Industrial Authority	Industrial Development Authority	County-Wide	General Fund
Emergency Management	Volunteer emergency response service to calls for assistance.	City through Intergovernmental Agreement with Putnam County	County-Wide	General Fund and Fees from County
Fire Protection	Volunteer fire protection services for the city and county.	City	City-Wide and Unincorporated Area when required.	General Fund
Law Enforcement	Routine police services for city residents/businesses.	City	City-Wide	General Fund
Library Services	Provision of basic library services for the benefit of all county residents.	Regional Library Authority through grant from Putnam County	County-wide	General Fund
Natural Gas	Provision of natural gas to gas customers located in the city and throughout the county.	City	City-Wide and in areas of the Unincorporated Part of the County	Enterprise Fund (Gas)
Rescue Services	Emergency rescue service for accident victims.	City	City-Wide and Unincorporated Area when required.	General Fund
Roads and Bridges	Routine road maintenance and upkeep projects	City	City-Wide	General Fund
Sewerage Collection/Treatment	Routine day-to-day operations of the sewerage system for sewerage collection and treatment.	City	City-Wide	Enterprise Fund (Water)
Solid Waste Collection/Recycling	Solid waste collection door-to-door for city customers. Collection and disposal of recyclables.	Private Contractor	City-Wide	General Fund
Stormwater Management	Routine maintenance of upkeep of the city's stormwater drainage system.	City	City-Wide	General Fund
Water Services	Water distribution within the city's service area.	City	City-Wide	Enterprise Fund (Water)

*Note: Other services might include: cemeteries, electric services, mowing, sewer service, storm-water management, tree trimming, street cleaning, recycling, animal control, E-911 services, EMS, hospitals, indigent legal defense, jail operations, airports, building inspections, business licenses, code enforcement, cultural programs, economic development, library services, parks/recreation, planning/zoning, tourism, public housing, health services, social services.

**Note: Abbreviations are as follows: GF = General Fund, EF = Enterprise Fund, LOST = Local Option Sales Tax, SPLOST = Special Purpose Local Option Sales Tax, STD = Special Tax District, IPT = Insurance Premium Tax, UF = User Fees, SG = State Grant, FG = Federal Grant, FONG = Foundation Grant

Putnam County - City of Eatonton Service Delivery Strategy Future Services

Community Name: Eatonton

Name or Type of Service (May be a service which is part of a larger department (i.e. jail as part of police services))	Description of Service	Producer of Service	Service Area	Funding Sources
Building Inspection and Code Enforcement	Routine business inspection services and code enforcement activities based on city/county ordinances.	Putnam County (Contracted)	(Municipal only, unincorporated only, county-wide, special service district, regional, other)	Enterprise Fund, General Fund, LOST, SPLOST, User Fees, Insurance Premium Tax, etc.**
Cemetery	Maintenance and upkeep of the city's cemetery.	City	City-Wide	General Fund and User Fees
Courts	Routine court operations for offenses occurring within the city.	City	City-Wide	General Fund
Economic Development/Tourism	Economic Development Activities through the Putnam-Eatonton Industrial Authority	Industrial Development Authority	County-Wide	General Fund
Emergency Management	Volunteer emergency response service to calls for assistance.	City through Intergovernmental Agreement with Putnam County	County-wide	General Fund and Fees from County
Fire Protection	Volunteer fire protection services for the city and county.	City	City-Wide and Unincorporated Area when required.	General Fund
Law Enforcement	Routine police services for city residents/businesses.	City	City-Wide	General Fund
Library Services	Provision of basic library services for the benefit of all county residents.	Regional Library Authority through grant from Putnam County	County-wide	General Fund
Natural Gas	Provision of natural gas to gas customers located in the city and throughout the county.	City	City-Wide and in areas of the Unincorporated Part of the County	Enterprise Fund (Gas)
Rescue Services	Emergency rescue service for accident victims.	City through Intergovernmental Agreement with Putnam County	City-Wide and Unincorporated Area when required.	General Fund
Roads and Bridges	Routine road maintenance and upkeep projects	City	City-Wide	General Fund
Sewerage Collection/Treatment	Routine day-to-day operations of the sewerage system for sewerage collection and treatment.	City	City-Wide	Enterprise Fund (Water)
Solid Waste Collection/Recycling	Solid waste collection door-to-door for city customers. Collection and disposal of recyclables.	Private Contractor	City-Wide	General Fund
Stormwater Management	Routine maintenance of upkeep of the city's stormwater drainage system.	City	City-Wide	General Fund
Water Service	Water distribution within the city's service area.	City	City-Wide	Enterprise Fund (Water)

*Note: Other services might include: cemeteries, electric services, mowing, sewer service, storm-water management, tree trimming, street cleaning, recycling, animal control, E-911 services, EMS, hospitals, indigent legal defense, jail operations, airports, building inspections, business licenses, code enforcement, cultural programs, economic development, library services, parks/recreation, planning/zoning, tourism, public housing, health services, social services.

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**SERVICE DELIVERY STRATEGY
CERTIFICATIONS**



Instructions:

This page must, at a minimum, be signed by an authorized representative of the following governments: 1) the county; 2) the city serving as the county seat; 3) all cities having 1990 populations of over 9,000 residing within the county; and 4) no less than 50% of all of her cities with a 1990 population of between 500 and 9,000 residing within the county. Cities with 1990 populations below 500 and authorities providing services under the strategy are not required to sign this form, but are encouraged to do so. Attach additional copies of this page as necessary.

SERVICE DELIVERY STRATEGY FOR Putnam COUNTY

We, the undersigned authorized representatives of the jurisdictions listed below, certify that:

1. We have executed agreements for implementation of our service delivery strategy and the attached forms provide an accurate depiction of our agreed upon strategy (O.C.G.A. 36-70-21);
2. Our service delivery strategy promotes the delivery of local government services in the most efficient, effective, and responsive manner (O.C.G.A. 36-70-24 (1));
3. Our service delivery strategy provides that water or sewer fees charged to customers located outside the geographic boundaries of a service provider are reasonable and are not arbitrarily higher than the fees charged to customers located within the geographic boundaries of the service provider (O.C.G.A. 36-70-24 (2)); and
4. Our service delivery strategy ensures that the cost of any services the county government provides (including those jointly funded by the county and one or more municipalities) primarily for the benefit of the unincorporated area of the county are borne by the unincorporated area residents, individuals, and property owners who receive such service (O.C.G.A. 36-70-24 (3)).

SIGNATURE:	NAME: (Please print or type)	TITLE:	JURISDICTION:	DATE:
	Steve Layson	Chairman	Putnam County	10/21/03
	Billy Dabbs	Mayor	City of Eatonton	10/20/03