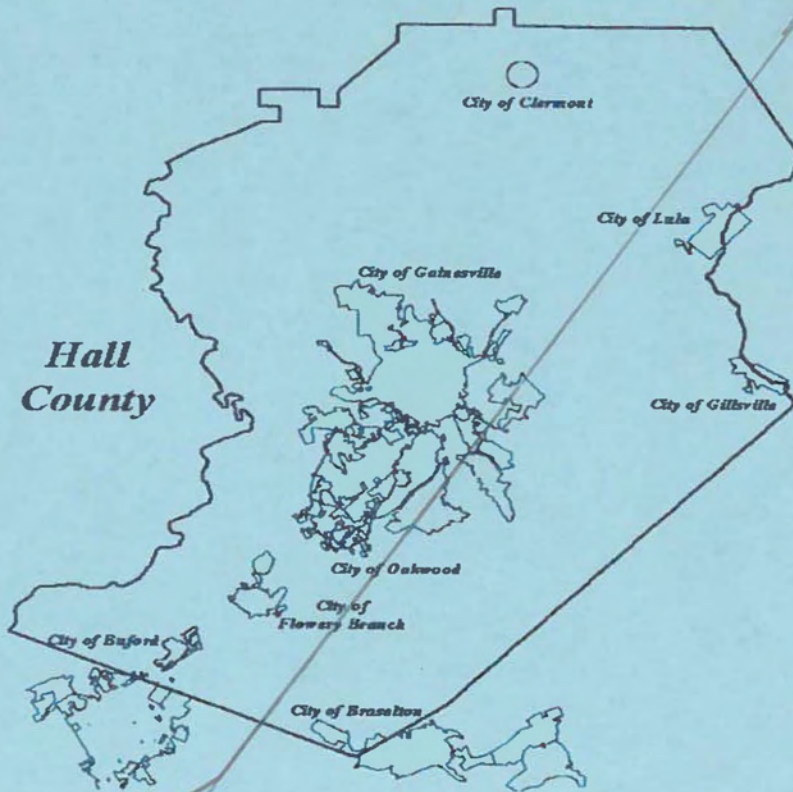


House Bill 489

Service Delivery Strategy

REVISED
APRIL 2004



RECEIVED

MAY 29 2002

Submitted to the
Georgia Department of Community Affairs
In Compliance with HB 489 Legislation

Technical Assistance Provided By:
Georgia Mountains Regional Development Center

Revised May, 2002



GEORGIA DEPARTMENT OF COMMUNITY AFFAIRS

SERVICE DELIVERY STRATEGY

FOR HALL COUNTY

I. GENERAL INSTRUCTIONS

- 1. Only one set of these forms should be submitted per county. The completed forms should clearly present the collective agreement reached by all cities and counties that were party to the service delivery strategy.
2. List each local government and/or authority that provides services included in the service delivery strategy in Section II below.
3. List all services provided or primarily funded by each general purpose local government and authority within the county in Section III below. It is acceptable to break a service into separate components if this will facilitate description of the service delivery strategy.
4. For each service or service component listed in Section III, complete a separate Summary of Service Delivery Arrangements form (page 2).
5. Complete one copy of the Summary of Land Use Agreements form (page 3).
6. Have the Certifications form (page 4) signed by the authorized representatives of participating local governments. Please note that DCA cannot validate the strategy unless it is signed by the local governments required by law (see Instructions, page 4).
7. Mail the completed forms along with any attachments to:

Georgia Department of Community Affairs
Office of Coordinated Planning
60 Executive Park South, N.E.
Atlanta, Georgia 30329

For answers to most frequently asked questions on Georgia's Service Delivery Act, links and helpful publications, visit DCA's website at www.dca.servicedelivery.org, or call the Office of Coordinated Planning at (404) 679-3114.

Note: Any future changes to the service delivery arrangements described on these forms will require an official update of the service delivery strategy and submittal of revised forms and attachments to the Georgia Department of Community Affairs.

II. LOCAL GOVERNMENTS INCLUDED IN THE SERVICE DELIVERY STRATEGY:

In this section, list all local governments (including cities located partially within the county) and authorities that provide services included in the service delivery strategy.

Hall County
Cities of Braselton, Buford, Clermont, Flowery Branch, Gainesville, Gillsville, Lula, and Oakwood

III. SERVICES INCLUDED IN THE SERVICE DELIVERY STRATEGY:

For each service listed here, a separate Summary of Service Delivery Arrangements form (page 2) must be completed.

- Airport
Animal Control
Attorney Services - Court Appointed
Building Permit/Inspection
Business/Beer & Wine License
Cemetery
Clerk of Court
Community Service Center
Convention/Public Assembly
Coroner
Courts (Superior & State)
DFCS (Social Services)
E911
Elections
Emergency Management
Emergency Medical
Engineering
Equalization Board
Extension Service
Fire Protection
Golf Course
Human Resources
Indigent Defense
Inmate Labor-Correctional Institute
Jail/Detention Center

- Jury
Law Enforcement
Library
Magistrate Court
Mental Health
Municipal Court
Parks/Recreation/Leisure Services
Planning and Zoning/GIS
Probate Court
Probation
Public Health
Public Land & Building Maintenance
Public Transportation
Road Maintenance
Sewer Service Collection/Treatment
Solid Waste Management
Solid Waste Recycling
Storm Water Management
Street Lighting
Superior Court
Tax Assessment
Tax Collection
Traffic Control/Traffic Engineering
Voter Registration
Water Service Transmission/Treatment

HALL COUNTY

H.B. 489

SERVICE DELIVERY STRATEGY

**Cities of Braselton, Buford, Clermont, Flowery Branch,
Gainesville, Gillsville, Lula, Oakwood**

RECEIVED

MAY 29 2002

Revised May, 2002

**HALL COUNTY
SERVICE DELIVERY STRATEGY**

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Listing of Local Governments and Elected Officials

DCA Service Delivery Strategy Form #1

DCA Service Delivery Strategy Form #2

DCA Service Delivery Strategy Form #3

Copy of Agreement as to Resolving Land Use Disputes Regarding Annexation 07-01-98

DCA Service Delivery Strategy Form #4

Existing Agreements

DMG-Maximus Study/Raftelis Environmental Study

Utility Distribution Maps

***LOCAL GOVERNMENTS
AND ELECTED OFFICIALS***

***HALL COUNTY
SERVICE DELIVERY STRATEGY
CITY & COUNTY OFFICIALS***

HALL COUNTY

**Gary Gibbs, Chairman
Hall County commission
P.O. Box 1435
Gainesville, GA 30503
770-535-8260**

Commissioners: **Stephens Black
Brenda Reynolds Branch
Roger Cole
Frances Meadows**

Administrator: **Jim Shuler**

**Assistant
Administrator:** **Phil Sutton**

GAINESVILLE

**Myrtle Figueras, Mayor
City of Gainesville
P.O. Box 2496
Gainesville, GA 30503
770-535-6862**

City Council: **Emily Lawson, Mayor ProTem
Robert Hamrick
Mark Musselwhite
George Wangemann**

City Manager: **J. Carlyle Cox**

**Assistant
City Manager:** **Tim Merritt &
Bryan Shuler**

BRASELTON

Pat Graham, Mayor
City of Braselton
P.O. Box 306
Braselton, GA 30517
706-654-3915

City Council: **Tom Clark**
 Elise Cotter
 Dudley Ray
 Bruce Yates

City Clerk: **Jennifer Scott**

BUFORD

Phillip Beard, Chairman
Buford City Commission
95 Scott Street
Buford, GA 30518
770-945-6761

City Commissioner: **L. Chris Burge, Vice Chairman**
 Michael Smith

City Manager: **Bryan Kerlin**

CLERMONT

Steve Gailey, Mayor
Town of Clermont
P.O. Box 257
Clermont, GA 30527
770-983-7568

Town Council: **Robert Allison**
 Terry J. Grizzle
 Gayland Kesler
 Orville Nolan
 Bradley W. Weaver

FLOWERY BRANCH

Gene Reed, Mayor
City of Flowery Branch
P.O. Box 757
Flowery Branch, GA 30542
770-967-6371

City Council: **Lynn LeBlanc**
 Roy Clark
 Ronald Petrie
 Larry Pritchett
 Pat Zalewski

City Manager: **Dennis Bergin**

GILLSVILLE

Larry Poole, Mayor
Town of Gillsville
P.O. Box 25
Gillsville, GA 30543
770-869-3838

Town Council: **Todd Dale**
 Richard Ferguson
 Rick Hewell
 Tim House
 Keith Segars

LULA

Milton Turner, Mayor
City of Lula
P.O. Box 99
Lula, GA 30554
770-869-3801

City Council: **Perry Bridgeman**
 Vicky Chambers
 Lamb Griffin
 Mike Ostrander
 Mordecai Wilson

OAKWOOD

H. Lamar Scroggs, Mayor
City of Oakwood
P.O. Box 99
Oakwood, GA 30566
770-534-0456

City Council: **Tom Adam**
 Martha Collins
 Samuel Evans
 Ron McFarland
 Montie Robinson

City Manager: **Jimmy McCauley**

Asst. City Mgr. **Patti Doss**

FUTURE SERVICES

(Any agreed upon future service will be assessed as to its cost equity under the same process as the services outlined within this report. It is recognized that any additional services will necessarily result in the amendment of this current Strategy to include the identified services).



SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Hall Service: Airport

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
City of Gainesville
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- yes no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

| Local Government or Authority | Funding Method |
|-------------------------------|------------------------------------|
| Gainesville | User Fees and State/Federal Grants |
| | |
| | |
| | |

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

Will not change.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

| Agreement Name: | Contracting Parties: | Effective and Ending Dates: |
|----------------------|---------------------------|-----------------------------|
| Airport Facility SDS | Gainesville & Hall County | 2002-2006 |
| | | |
| | | |

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Local Ordinances and Resolutions and applicable FAA and State Rules/Regulations.

7. Person completing form: Jim Shuler, Phil Sutton
 Phone number: 770-535-8260 Date completed: 03-01-02

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? yes no

If not, provide designated contact person(s) and phone number(s) below:

**HALL COUNTY
AIRPORT
SERVICE DELIVERY STRATEGY**

The City of Gainesville owns and operates the only public airport facility located in Hall County. The Gainesville-Lee Gilmer Memorial Airport functions as a regional airport serving a multi-county area in Northeast Georgia. The airport is operated under the administration of the City's Department of Public Works.

Day to day operations are leased to Champion Aviation, a Fixed Based Operator (FBO) for management of aircraft tiedowns, aircraft maintenance, and terminal facility including fueling operations. The airport serves general and corporate aviation needs with 100 percent of hangar space being used with a waiting list.

Policy and general oversight is provided by a five member Airport Advisory Committee. Operations are funded from DOT/FAA grants and revenues derived from use of services.

It is agreed that the delivery of airport services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is the interest of the elected officials of Hall County to continue this process of airport service delivery.



**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Hall Service: Animal Control

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)

Animal Control Unit

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)

Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

yes no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

| | |
|---|--------------|
| Hall County | General Fund |
| Gainesville | General Fund |
| All municipalities in Hall County by agreement. | |
| | |
| | |

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No changes will occur.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

| Agreement Name: | Contracting Parties: | Effective and Ending Dates: |
|---|-------------------------|-----------------------------|
| Animal Control Inter-governmental Agreement | Hall Co./Gainesville | 1997 - Cont. |
| Animal Confinement SDS | Hall Co. Humane Society | Ongoing |
| All Municipalities by Agreement | | Ongoing |

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

State Laws, Local Ordinances

7. Person completing form: Jim Shuler, Phil Sutton

Phone number: 770-535-8260 Date completed: 03-01-02

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? yes no

If not, provide designated contact person(s) and phone number(s) below:

**HALL COUNTY
ANIMAL SHELTER/ANIMAL CONTROL
SERVICE DELIVERY STRATEGY**

The Hall County Humane Society, a nonprofit agency, maintains and operates the Hall County Animal Control Unit. This facility is staffed with approximately eleven individuals and is located on West Ridge Road in Gainesville. Funding for the shelter is derived totally from gifts, donations and fees, and the Hall County general fund under a contract arrangement.

The Hall County Animal Control Unit is co-located with the Humane Society Animal Shelter. All animals confiscated or restrained by this unit are delivered to the shelter where each is held under prevailing guidelines. The animal control unit is funded primarily by the Hall County General Fund and, through an intergovernmental agreement, receives partial funding from the City of Gainesville.

It is agreed that the delivery of animal shelter/animal control services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is the interest of the elected officials of Hall County to continue this process of animal shelter/animal control service delivery. All municipalities are eligible to receive animal control and shelter service by way of intergovernmental agreement, executed by Hall County and each municipality.



**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Hall Service: Attorney Services-Court Appointed

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)

Hall County

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)

Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

yes no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

| | |
|-------------|--------------|
| Hall County | General Fund |
| | |
| | |
| | |

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No change will result.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

| Agreement Name: | Contracting Parties: | Effective and Ending Dates: |
|-----------------------|----------------------|-----------------------------|
| Attorney Services SDS | Hall County | 2002-2006 |
| | | |
| | | |

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Federal, State and Local Laws

7. Person completing form: Jim Shuler, Phil Sutton
Phone number: 770-535-8260 Date completed: 03-01-02

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? yes no

If not, provide designated contact person(s) and phone number(s) below:

**HALL COUNTY
ATTORNEY SERVICES
SERVICE DELIVERY STRATEGY**

Hall County, within its court system, provides for the legal representation of those individuals who require legal counsel but are unable to afford this service. Those individuals seeking or directed to this service qualify based upon established criteria. This decision to provide indigent defense representation is generally left to the discretion of the court (presiding judge). This service is available to individuals appearing before the Superior, State or Juvenile Courts.

This attorney service is funded by way of the Hall County general fund, with cost and expenditures structured under a fee schedule established by the court in conjunction with county officials. This service is available to all citizens and non citizens who are under charges before the courts of Hall County.

It is agreed that the delivery of attorney services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is the interest of the elected officials of Hall County to continue this process of attorney service delivery.



**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Hall Service: Building Permit/Inspection

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)

Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)
Gainesville-Hall Co. jointly administer functions of building permit/inspections. All other entities provide this service for their own jurisdiction.

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?
 yes no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

| | |
|--------------------|---------------------|
| Gainesville | General Fund & Fees |
| Hall Co., Clermont | General Fund & Fees |
| Buford, Oakwood | General Fund & Fees |
| Braselton, Lula | General Fund & Fees |
| Flowery Branch | General Fund & Fees |

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

The DMG-Maximus Service Delivery Strategy Study will provide foundation for the future advancement of these services. Each of the other respective local government indicated will provide their own services relative to building permits/inspection.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

| Agreement Name: | Contracting Parties: | Effective and Ending Dates: |
|-------------------------|----------------------|-----------------------------|
| Building Inspection SDS | Gainesville-Hall Co. | 1996-2006 |
| | | |
| | | |

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Federal, State and Local Laws

7. Person completing form: Jim Shuler, Phil Sutton
 Phone number: 770-535-8260 Date completed: 03-01-02

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? yes no
 If not, provide designated contact person(s) and phone number(s) below:

***HALL COUNTY
BUILDING PERMIT/INSPECTION
SERVICE DELIVERY STRATEGY***

Hall County and Gainesville operate a joint city/county Building and Permit Inspection Department this is professionally staffed and jointly funded.

Hall County and Gainesville entered into separate ten-year renewal intergovernmental agreements relating to building inspection in 1996 for the purpose of providing these services in a cost effective, efficient, expeditious manner to the citizens of these two communities.

Funding for these activities comes from fees and is supplemented by the general fund.

DMG-Maximus, an independent consultant hired by the City of Gainesville and Hall County, has provided in-depth information regarding tax equity and service delivery to assist in meeting the guidelines of HB 489. The consultant's report covered identified individual services and selected functional areas within selected services. Building permit/inspection was a service that was particularly addressed by the report. The effect of the report will apply not only to the county but also to all municipalities wholly within which have this respective service. The report's recommendations are being phased in over a five year period.



SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Hall Service: Business/Beer/Wine License Dept.

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
Hall County, Clermont, Flowery Branch, Gainesville, Gillsville, Lula, Oakwood, Buford & Braselton
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- yes no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

| | |
|-----------------------|--------------|
| Hall Co., Clermont | General Fund |
| Flowery Branch | General Fund |
| Lula, Gainesville | General Fund |
| Oakwood, Buford, | General Fund |
| Gillsville, Braselton | General Fund |

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No change will occur.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

| Agreement Name: | Contracting Parties: | Effective and Ending Dates: |
|--------------------------------------|--|-----------------------------|
| Business/Beer/Wine License Dept. SDS | Hall Co. & all municipalities designated above | 2002-2006 |
| | | |
| | | |

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Local Ordinances, State Laws

7. Person completing form: Jim Shuler, Phil Sutton
 Phone number: 770-535-8260 Date completed: 03-01-02

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? yes no

If not, provide designated contact person(s) and phone number(s) below:

***HALL COUNTY
BUSINESS LICENSE DEPARTMENT
SERVICE DELIVERY STRATEGY***

Hall County solely funds the Business License Department out of the Hall County general fund. The Department provides business-licensing services to unincorporated Hall County.

The Cities of Flowery Branch, Gainesville, Oakwood, Braselton and Buford provide business licensing services and beer/wine licensing services within their incorporated boundaries, and fund these services through their individual general fund accounts.

The Cities of Clermont, Gillsville and Lula provide business licensing services within their incorporated boundaries, and fund these services through their individual general fund accounts.

It is agreed that the delivery of the business license services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is the interest of the elected officials of Hall County to continue this process of business license service delivery.



**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Hall Service: Cemetery

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
Cities of Gainesville, Buford & Lula
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?
 yes no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

| Local Government or Authority: | Funding Method: |
|--------------------------------|---|
| Gainesville | City's general revenue fund, interest from perpetual care fund, and lot sales |
| Buford | General fund & lot sales |
| Lula | General fund & lot sales |

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

The strategy will not change the current arrangement.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

| Agreement Name: | Contracting Parties: | Effective and Ending Dates: |
|-----------------|-------------------------------------|-----------------------------|
| Cemetery SDS | Gainesville, Hall County and Cities | 2002-2006 |
| | | |
| | | |

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Local Ordinances & applicable State Laws

7. Person completing form: Jim Shuler, Phil Sutton
Phone number: 770-535-8260 Date completed: 03-01-02

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? yes no
If not, provide designated contact person(s) and phone number(s) below:

HALL COUNTY CEMETERY SERVICE DELIVERY STRATEGY

The City of Gainesville provides a municipal cemetery for Hall County residents. The City owns and operates Alta Vista Cemetery and Gainesville Mill Cemetery (which is now closed). The Cemetery Division is responsible for the day-to-day operation of both cemeteries. Duties include perpetual care of the grounds at both sites, lot sales, record keeping, marking of spaces for installation of monuments, inspection of monuments, assisting citizens with questions and/or problems, and planning for future expansion of undeveloped grounds. The City of Buford provides a municipal cemetery for Hall County residents inside the city limits of Buford.

Alta Vista Cemetery has a five member Advisory Committee appointed by the City Council. The cemetery is open to the public with a current pricing schedule of \$600 per space for city residents and \$900 per space for all others.

Operations of Alta Vista Cemetery are funded by lot sales, interest from a forty year old perpetual care fund and some subsidy from the City's General Revenue Fund.

It is agreed that the delivery of cemetery services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is the interest of the elected officials of Hall County to continue this process of cemetery service delivery.

The City of Buford owns, operates and maintains a cemetery, paid for from the general fund and proceeds from lot sales, located off Little Mill Road in Buford.

The City of Lula owns and operates West View Cemetery (located off old Cornelia Highway), paid for from the general fund and proceeds from lot sales.



**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Hall Service: Clerk of Court

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)

Hall County

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)

Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

yes no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

| | |
|--------------------|---------------------|
| <u>Hall County</u> | <u>General Fund</u> |
| | |
| | |
| | |

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

There will be no change.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

| Agreement Name: | Contracting Parties: | Effective and Ending Dates: |
|---------------------------|----------------------|-----------------------------|
| <u>Clerk of Court SDS</u> | <u>Hall County</u> | <u>2002-2006</u> |
| | | |
| | | |

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

State Laws, County Ordinances

7. Person completing form: Jim Shuler, Phil Sutton
 Phone number: 770-535-8260 Date completed: 03-01-02

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? yes no

If not, provide designated contact person(s) and phone number(s) below:

**HALL COUNTY
CLERK OF COURT
SERVICE DELIVERY STRATEGY**

Hall County provides full funding for the operation of the Clerk of Court out of the Hall County general fund. This service is provided for all citizens of the county and, on many occasions, non-citizens are served by the activity. The offices of the Clerk of Court are located in the Hall County Courthouse in downtown Gainesville.

It is agreed that the delivery of Clerk of Court services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is the interest of the elected officials of Hall County to continue this process of Clerk of Court service delivery.



**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Hall Service: Community Service Center

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)

Hall County and City of Gainesville

- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- yes no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

| | |
|-------------|-------------------------------------|
| Hall County | General Fund, State & Federal Funds |
| Gainesville | General Fund, State & Federal Funds |
| | |
| | |

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

| Agreement Name: | Contracting Parties: | Effective and Ending Dates: |
|---|--------------------------------------|-------------------------------------|
| Intergovernmental Services Agreement | Hall County & Gainesville | Effective 6/27/96 to 6/27/06 |
| Comm. Serv. Center SDS | Hall County | |

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Local Ordinances

7. Person completing form: Jim Shuler, Phil Sutton
 Phone number: 770-535-8260 Date completed: 03-01-02

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? yes no
 If not, provide designated contact person(s) and phone number(s) below:

**HALL COUNTY
COMMUNITY SERVICE CENTER DEPARTMENT
SERVICE DELIVERY STRATEGY**

The Community Service Center is jointly funded and operated by Hall County and the City of Gainesville. An intergovernmental agreement was entered into June of 1996 wherein it was determined that the two local governments would be financially responsible for equitable shares of the operation of the facility based on annual reviews of service demands of clients served. Services of the Center are provided countywide and include counseling, parenting, homebound services, operation of the Hall Area Transit, Meals on Wheels, and the Senior Center. The Center is located in downtown Gainesville and has a staff of 29.

Legacy Link, Inc., a nonprofit agency, contracts with Community Service Center, to provide state and federal funds to provide senior citizens services to all qualifying cities of Gainesville and Hall County. Funding from the Gainesville and Hall County general funds and from private donations and participants' fees also support CSC/SAS programs.

DMG-MAXIMUS, an independent consultant hired by the City of Gainesville and Hall County, has provided in-depth information regarding tax equity and service delivery to assist in meeting the guidelines of HB 489. The consultant's report covered identified individual services and selected functional areas within selected services. Community Services Center was a service that was particularly addressed by the report. The effect of the report will apply not only to the county but also to all municipalities within which have this respective service.



**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Hall Service: Convention/Public Assembly

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
City of Gainesville
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?
 yes no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

| | |
|--|---|
| Gainesville Park/ Recreation Agency | Special Revenue Fund, User Fees (Civic Center) |
| Gainesville | Special Revenue Fund, User Fees (Ga. Mtns. Center) Hotel/Motel Tax, General Fund Transfers |
| | |

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No change will occur.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

| Agreement Name: | Contracting Parties: | Effective and Ending Dates: |
|-----------------|----------------------|-----------------------------|
| | | |
| | | |
| | | |

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Local Ordinances

7. Person completing form: Jim Shuler, Phil Sutton
Phone number: 770-535-8260 Date completed: 03-01-02

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? yes no
If not, provide designated contact person(s) and phone number(s) below:

**HALL COUNTY
CONVENTION/PUBLIC ASSEMBLY
SERVICE DELIVERY STRATEGY**

The City of Gainesville owns and operates the Georgia Mountains Center and, through the Gainesville Parks and Recreation Agency, operates the Civic Center. Located in the downtown area of the City, both facilities are supported by each respective agency, as well as consumer user fees. In addition, both facilities are open to the public within and outside of the City's incorporated boundaries.

It is agreed that the delivery of Convention/Public Assembly services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is the interest of the elected officials of Hall County to continue this process of Convention/ Public Assembly service delivery.



**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Hall Service: Coroner

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)

Hall County

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)

Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

yes no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

| Local Government or Authority | Funding Method |
|-------------------------------|----------------|
| Hall County | General Fund |
| | |
| | |
| | |

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No change will occur.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

| Agreement Name: | Contracting Parties: | Effective and Ending Dates: |
|------------------|------------------------------|-----------------------------|
| Coroner SDS | Hall County & Municipalities | 2002-2006 |
| Medical Examiner | Hall Co./Gwinnett Physicians | |
| | | |

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

State Law, Local Legislation/Act/Ordinances

7. Person completing form: Jim Shuler, Phil Sutton
 Phone number: 770-535-8260 Date completed: 03-01-02

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? yes no

If not, provide designated contact person(s) and phone number(s) below:

***HALL COUNTY
CORONER
SERVICE DELIVERY STRATEGY***

Hall County provides coroner services for the entire county population and geographic area. This service is funded from the county general fund. The county contracts with certified medical doctors from Gwinnett County to provide services as a medical examiner when necessary to conclude an investigation or resolve criminal or other circumstances.

It is agreed that the delivery of coroner services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is the interest of the elected officials of Hall County to continue this process of coroner service delivery.



**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Hall Service: Courts (Superior & State)

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)

Hall County

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)

Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

yes no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

| | |
|-------------|----------------------------------|
| Hall County | General Fund, Fines, Forfeitures |
| | |
| | |
| | |

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

The existing arrangement has operated successfully and will continue in the future.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

| Agreement Name: | Contracting Parties: | Effective and Ending Dates: |
|-----------------|----------------------|-----------------------------|
| Court SDS | Hall County | 2002-2006 |
| | | |
| | | |

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

No additional mechanisms will be required.

7. Person completing form: Jim Shuler, Phil Sutton
 Phone number: 770-535-8260 Date completed: 03-01-02

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? yes no

If not, provide designated contact person(s) and phone number(s) below:

***HALL COUNTY
COURTS
SUPERIOR AND STATE
SERVICE DELIVERY STRATEGY***

The Hall County Superior Court and the State Court of Hall County operate out of the Hall County Courthouse located in downtown Gainesville, Georgia. The court processes are available to all citizens within the county and to individuals from outside.

The funding of these courts is accomplished through the Hall County General Fund and from court costs assessed.

The Superior Court is a component of the Northeastern Judicial Circuit which includes Dawson and Hall Counties. The State of Georgia provides, on occasion, funding for training and educational pursuits for officers of the Courts. The Superior and State Courts are structured under State Law.

Officials of Hall County and all of its municipalities, in addition to the officials of the City of Buford, agree that the service provided by the Superior and State Courts of Hall County is not duplicating or overlapping in its implementation.



**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Hall Service: DFCS (Social Service)

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)

Hall Co., DFCS, State of Georgia

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)

Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

yes no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

| | |
|------------------|-------------------|
| State of Georgia | Allocated Funding |
| Hall County | General Fund |
| | |
| | |

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No change will occur.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

| Agreement Name: | Contracting Parties: | Effective and Ending Dates: |
|-----------------|----------------------|-----------------------------|
| DFCS SDS | Hall County | 2002-2006 |
| | | |
| | | |

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

State and Local Laws

7. Person completing form: Jim Shuler, Phil Sutton
Phone number: 770-535-8260 Date completed: 03-01-02

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? yes no

If not, provide designated contact person(s) and phone number(s) below:

***HALL COUNTY
DEPARTMENT OF FAMILY AND
CHILDREN SERVICES
SERVICE DELIVERY STRATEGY***

The Hall County Department of Family and Children Services (DFACS) is a division of the State of Georgia Human Resources Department. The agency's mission is to enable families and individuals to provide the care, protection, and experiences essential to their well-being.

The mission is executed through four primary goals which include 1) the families supporting the economic and social well-being of each individual member, 2) professional staff helping people to help themselves, 3) local departments as points of entry into a comprehensive service delivery system for those in need, and 4) concerned communities in cooperation with the division directing resources toward fostering healthy individuals and families.

A professional staff of approximately 105 provides technical assistance to all residents within Hall County. Funding for the Department is provided by the State of Georgia and Hall County general funds.

It is agreed that the delivery of social services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is the interest of the elected officials of Hall County to continue this process of community social service delivery.



**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Hall Service: E-911

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)

Hall County

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)

Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

yes no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

| | |
|-------------|---------------------------|
| Hall County | General Fund & E-911 Fees |
| | |
| | |
| | |

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

The strategy will not change in any way the existing arrangement.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

| Agreement Name: | Contracting Parties: | Effective and Ending Dates: |
|--|-------------------------|-----------------------------|
| Gainesville-Hall County Communications | Gainesville-Hall County | Current year renewable |
| | | |
| | | |

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

State Law, Local Ordinances, FCC Regulations

7. Person completing form: Jim Shuler, Phil Sutton
 Phone number: 770-535-8260 Date completed: 03-01-02

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? yes no

If not, provide designated contact person(s) and phone number(s) below:

***HALL COUNTY
E911
SERVICE DELIVERY STRATEGY***

The City of Gainesville and Hall County entered into a contractual agreement on August 20, 1997 for county-wide communication 911 services. Delineated and shared responsibilities of the two governments are outlined within the contract. The Communications Center, located in the Joint Administration Building, provides emergency services communication throughout the entire Hall County geographic region.

Emergency calls (911) are received and evaluated at the Center with immediate dispatch being initiated to the appropriate emergency response agency.

It is agreed that the delivery of E911 services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is the interest of the elected officials of Hall County to continue this process of E911 service delivery.



**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Hall Service: Elections

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
Hall County, Cities of Gainesville, Clermont, Flowery Branch, Oakwood, Gillsville, Lula, Buford & Braselton
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?
 yes no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

| | |
|-------------------|------------------------------------|
| Hall Co. | General Fund - All Elections |
| Gainesville, Lula | General Fund - City Elections Only |
| Fl Branch, Gills- | General Fund - City Elections Only |
| ville, Oakwood, | General Fund - City Elections Only |
| Clermont, Buford, | General Fund - City Elections Only |
| Braselton | General Fund - City Elections Only |

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No change will occur.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

| Agreement Name: | Contracting Parties: | Effective and Ending Dates: |
|-----------------|--|-----------------------------|
| Election SDS | Hall Co., Gainesville, Clermont, Flowery Branch, Oakwood, Gillsville, Lula, Buford, Braselton | 2002-2006 |

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Federal, State and Local Laws

7. Person completing form: Jim Shuler, Phil Sutton
Phone number: 770-535-8260 Date completed: 03-01-02

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? yes no

If not, provide designated contact person(s) and phone number(s) below:

HALL COUNTY ELECTIONS SERVICE DELIVERY STRATEGY

Hall County conducts and provides administration for federal, state and county elections. Funding for this service is achieved from the county's general fund. All qualified county residents have availability of this service. These elections are coordinated by the County Registrar and the Election Board of Supervisors. The City of Gainesville contracts with Hall County to conduct the City's municipal elections and these activities are funded from Gainesville's general fund. The Cities of Flowery Branch, Gillsville, Lula, Oakwood, Braselton, Buford, and Clermont conduct municipal elections and these activities are funded from the municipal general fund from each respective community. The participants are restricted to those who reside in a given jurisdiction and who qualify to vote in all other ways.

The elections are held by the county or by municipalities. All must adhere to laws governing these activities.

It is agreed that the delivery of elections services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is the interest of the elected officials of Hall County to continue this process of elections service delivery.



SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Hall Service: Emergency Management

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government authority or organization providing the service.)

Hall County

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)

Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

yes no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

| | |
|---------------------------|--|
| Hall County | General Fund, State and Federal Grants |
| Intergovernment Agreement | |
| | |
| | |

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

Will not change.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

| Agreement Name: | Contracting Parties: | Effective and Ending Dates: |
|---------------------|----------------------|-----------------------------|
| Emergency Mgmt. SDS | Hall County & Cities | 2002-2006 |
| | | |
| | | |

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

State Laws & Local Ordinances

7. Person completing form: Jim Shuler, Phil Sutton
 Phone number: 770-535-8260 Date completed: 03-01-02

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? yes no
 If not, provide designated contact person(s) and phone number(s) below:

**HALL COUNTY
EMERGENCY MANAGEMENT
SERVICE DELIVERY STRATEGY**

Emergency management is conducted in Hall County on a county wide basis. Funding for these activities is provided through Hall County general funds with a small percent coming from federal (FEMA) and state (GEMA) grant funds.

Hall County Emergency Management serves all of the unincorporated areas and each of the incorporated cities on an equal basis. The department is staffed by paid professionals and provides numerous training opportunities and participates in local and statewide drills.

It is agreed that the delivery of emergency management services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is the interest of the elected officials of Hall County to continue this process of emergency management service delivery.



SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Hall Service: Emergency Medical Services

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)

Hall County

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)

Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

yes no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

| | |
|-------------|--------------------------|
| Hall County | General Fund & User Fees |
| Gainesville | General Fund |
| Basic Life | |
| Support | |
| | |

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

Will not change.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

| Agreement Name: | Contracting Parties: | Effective and Ending Dates: |
|------------------------------------|----------------------|-----------------------------|
| Fire Dept. Automatic Aid Agreement | Gainesville-Hall Co. | 10/7/97-ongoing |
| | | |
| | | |

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

State and Local Legislation

7. Person completing form: Jim Shuler, Phil Sutton
 Phone number: 770-535-8260 Date completed: 03-01-02

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? yes no
 If not, provide designated contact person(s) and phone number(s) below:

***HALL COUNTY
EMERGENCY MEDICAL SERVICES
SERVICE DELIVERY STRATEGY***

Gainesville and Hall County each respectively administer, maintain and operate a comprehensive fire suppression system which includes emergency medical services. The supporting facilities and equipment are situated strategically throughout each jurisdiction based upon risk, population, accessibility, jurisdiction and other considerations. Each fire component has on duty, twenty four hours each day, a well trained, qualified, state certified staff of emergency medical technicians who are prepared to act spontaneously in delivering high quality first responder emergency medical services. In addition, many of the city and county law enforcement officers have basic and/or advanced training in this area, thus expanding this service and establishing, in many circumstances, a quicker response time. The emergency medical service is provided county-wide (including all cities) and is funded by the county's general funds. Hall County performs all transport and advanced life support under this arrangement. In addition, the City of Gainesville provides staff and equipment for a basic life support service to all city residents. This basic life support service is provided on all medical calls for service within the city.

Gainesville and Hall County entered into a Fire Department Automatic Aid Agreement on October 7, 1997. This contract outlined a process for coordination and cooperation of the two governments in the areas of fire suppression and emergency medical services. This agreement remains in effect and is the basis of a more comprehensive protection package for the citizens of both communities.

It is agreed that the delivery of emergency medical services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is the interest of the elected officials of Hall County to continue this process of emergency medical service delivery.



**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Hall Service: Engineering

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
Cities of Gainesville, Braselton, Buford, Flowery Branch, Oakwood, Lula and Hall County.
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- yes no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

| | |
|--------------------|--|
| Hall County | General Fund; GDOT on project-by-project basis |
| Gaines.Pub.Works | General Fund |
| Gaines.Pub.Util. | Water & Sewer Revenues |
| Buford | General Enterprise Funds, User Fees |
| Braselton, Oakwood | General Fund and Water & Sewer |
| Fl. Brnch, Lula | General Fund and Water & Sewer |

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

Will not change.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

| Agreement Name: | Contracting Parties: | Effective and Ending Dates: |
|-----------------|----------------------|-----------------------------|
| Engineering SDS | Hall County | 2002-2006 |
| | | |
| | | |

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Applicable State and Local Laws.

7. Person completing form: Jim Shuler, Phil Sutton
Phone number: 770-535-8260 Date completed: 03-01-02

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? yes no

If not, provide designated contact person(s) and phone number(s) below:

HALL COUNTY ENGINEERING SERVICE DELIVERY STRATEGY

The Office of Engineering of Hall County provides developmental and administrative services to all areas of the County. The Engineering Office serves to aid in the development and implementation of all commercial and large-scale residential initiatives to include site preparation, grading, and road infrastructure improvements. Funding for this organization is largely provided by the Hall County general fund. Additional funding is available through the Georgia Department of Transportation on a qualifying project basis.

The City of Gainesville Public Works Department's Engineering Division, which is responsible for all related engineering activities, includes street and drainage infrastructure improvements, as well as commercial site development review and sediment and erosion control inspection and enforcement. This division is solely funded by the City's general fund with some funding from Georgia DOT.

Additionally, the City of Gainesville maintains a traffic engineering component which assesses traffic issues and develops improvements so as to enhance traffic flow and reduce the likelihood of injury or loss of life. This department also plans and manages traffic flow for the efficient, effective movement of people throughout the community.

The Cities of Braselton, Buford, Flowery Branch, Lula and Oakwood provide engineering services within their respective communities. These services are funded by way of the general fund, enterprise fund and user fees.



**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Hall Service: Equalization Board

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)

Hall County

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)

Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

yes no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

| | |
|--------------------|---------------------|
| <u>Hall County</u> | <u>General Fund</u> |
| | |
| | |
| | |

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No change will occur.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

| Agreement Name: | Contracting Parties: | Effective and Ending Dates: |
|-------------------------------|----------------------|-----------------------------|
| <u>Equalization Board SDS</u> | <u>Hall County</u> | <u>2002-2006</u> |
| | | |
| | | |

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Local Ordinances, State Law

7. Person completing form: Jim Shuler, Phil Sutton
 Phone number: 770-535-8260 Date completed: 03-01-02

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? yes no

If not, provide designated contact person(s) and phone number(s) below:



SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Hall Service: Extension

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)

Hall County

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)

Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

yes no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

| | |
|------------------|---|
| State of Georgia | Univ. of Ga. College, Cooperative Extension Service |
| Hall County | General Funds |
| | |
| | |

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No change will result.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

| Agreement Name: | Contracting Parties: | Effective and Ending Dates: |
|-----------------------|----------------------|-----------------------------|
| Extension Service SDS | Hall County | 2002-2006 |
| | | |
| | | |

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Local Ordinances, State Laws

7. Person completing form: Jim Shuler, Phil Sutton

Phone number: 770-535-8260 Date completed: 03-01-02

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? yes no

If not, provide designated contact person(s) and phone number(s) below:

***HALL COUNTY
EXTENSION SERVICES
SERVICE DELIVERY STRATEGY***

The Cooperative Extension Service of Hall County is a direct division of the University of Georgia College of Agriculture which serves as the administrative body. This agency is located in Gainesville, Georgia and serves to provide technical and educational support with regard to agricultural, natural resource, and horticultural best management practices. Family and Consumer Science, as well as 4-H Youth Services, is offered by this agency.

The Hall County general fund provides the office space and supplies, travel money, and supplemental funding for staff salaries. Most salaries are funded proportionately by the University of Georgia College of Agriculture and the Hall County general fund.

The Cooperative Extension Service operates under a Memorandum of Understanding with Hall County which delineates the types of services provided and the percentage of funding to be provided by the County.

It is agreed that the delivery of extension services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is the interest of the elected officials of Hall County to continue this process of extension service delivery.



**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Hall Service: Fire Protection

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

Gainesville and Hall County

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- yes no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

| Local Government or Authority: | Funding Method: |
|--------------------------------|----------------------|
| Hall County | Special Tax District |
| Gainesville | General Fund, Grants |
| | |
| | |

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

Will not change.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

| Agreement Name: | Contracting Parties: | Effective and Ending Dates: |
|----------------------------------|--------------------------------------|-------------------------------|
| Fire Protection Automatic Aid | City of Gainesville & Hall County | Annually beginning 1997 |
| | | |

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

ISO requirements, State Law and Local Law.

7. Person completing form: Jim Shuler, Phil Sutton
Phone number: 770-535-8260 Date completed: 03-01-02

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? yes no
If not, provide designated contact person(s) and phone number(s) below:

***HALL COUNTY
FIRE PROTECTION
SERVICE DELIVERY STRATEGY***

Hall County provides fire protection services for the unincorporated areas of the county as well as the smaller municipalities of Clermont, Flowery Branch, Gillsville, Lula, Oakwood, and those portions of the Cities of Braselton and Buford which are geographically located within Hall County.

The City of Gainesville provides fire protection services within the city limits and has recently entered into a mutual aid agreement with Hall County.

Both departments provide fire suppression, protection, and prevention through paid professional staff.

Dispatching is accomplished through a central EMS Center as part of E-911.

It is agreed that the delivery of fire protection services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is the interest of the elected officials of Hall County to continue this process of fire protection service delivery.



**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Hall Service: Golf Course

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
City of Gainesville
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- yes no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

| | |
|----------------|-----------|
| Gainesville | User Fees |
| Chicopee Woods | |
| Area Pk. Comm. | User Fees |
| | |
| | |

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No changes will occur.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

| Agreement Name: | Contracting Parties: | Effective and Ending Dates: |
|--------------------------------------|----------------------|-----------------------------|
| Golf Course SDS Management Agreement | Hall County, Georgia | 2002-2006 |
| | | |
| | | |

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Local Ordinances

7. Person completing form: Jim Shuler, Phil Sutton
Phone number: 770-535-8260 Date completed: 03-01-02

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? yes no
If not, provide designated contact person(s) and phone number(s) below:

***HALL COUNTY
GOLF COURSE
SERVICE DELIVERY STRATEGY***

The Chicopee Woods Golf Course, located in unincorporated Hall County, is owned and operated by the Chicopee Woods Area Park Commission, and is available to the public. The Chattahoochee Golf Club, also located in the City of Gainesville, is owned by the City of Gainesville and managed by the Chattahoochee Country Club, and is also available to the public. Both courses are self-sufficient inasmuch as they are funded by consumer user fees.

It is agreed that the delivery of golf course services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is the interest of the elected officials of Hall County to continue this process of golf course service delivery.



SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Hall Service: Human Resources

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
Cities of Gainesville, Clermont, Lula, Flowery Branch, Oakwood, Gillsville, Braselton, Buford and Hall County.
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

yes no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

| | |
|--|---------------------|
| Hall Co. | County General Fund |
| Gainesville | City General Fund |
| Clermont, Lula | General Fund |
| Fl. Branch, Oakwood, Gillsville, Braselton, Buford | General Fund |

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

Each local government in Hall County is responsible for providing its own human resources function.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

| Agreement Name: | Contracting Parties: | Effective and Ending Dates: |
|---------------------|----------------------|-----------------------------|
| Human Resources SDS | Hall County | 2002-2006 |
| | | |
| | | |

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Applicable State and Local Legislation

7. Person completing form: Jim Shuler, Phil Sutton

Phone number: 770-535-8260 Date completed: 03-01-02

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? yes no

If not, provide designated contact person(s) and phone number(s) below:

***HALL COUNTY
HUMAN RESOURCES
SERVICE DELIVERY STRATEGY***

Each local government in Hall County is responsible for providing its own human resources functions.



**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Hall Service: Indigent Defense

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)

Hall County
Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)

Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

yes no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

| | |
|--------------|--------------|
| Hall County | General Fund |
| Ga. Indigent | Grant |
| Defense | |
| Council | |

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No change will occur.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

| Agreement Name: | Contracting Parties: | Effective and Ending Dates: |
|----------------------|----------------------|-----------------------------|
| Indigent Defense SDS | Hall County | 2002-2006 |
| | | |
| | | |

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

State Law, Local Ordinances

7. Person completing form: Jim Shuler, Phil Sutton
Phone number: 770-535-8260 Date completed: 03-01-02

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? yes no

If not, provide designated contact person(s) and phone number(s) below:

**HALL COUNTY
INDIGENT DEFENSE
SERVICE DELIVERY STRATEGY**

Hall County provides indigent defense services to all of unincorporated Hall County. Funding is derived from the County's general fund and from the Georgia Indigent Defense Council.

Indigent defense services are not provided to municipalities located within Hall County. Residents residing in those areas are deferred to the State Court should indigent defense services be requested or necessitated.

It is agreed that the delivery of the indigent defense services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is in the interest of the elected officials of Hall County to continue this process of indigent defense service delivery.

REVISED 6-7-02



SERVICE DELIVERY STRATEGY SUMMARY OF SERVICE DELIVERY ARRANGEMENTS

Instructions:
Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Hall Service: Inmate Labor

1. Check the box that best describes the agreed upon delivery arrangement for this service:
- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
 - Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
 - One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
 - One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)

Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)
 Buford provides its own inmate labor from the Phillips State Prison. Hall County provides inmate labor to all other municipalities and to the unincorporated area of Hall County.

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?
 yes no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

| Local Government or Authority: | Funding Method: |
|--------------------------------|-----------------|
| Hall County | General Fund |
| Buford | General Fund |
| | |
| | |

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?
 No change will occur.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

| Agreement Name: | Contracting Parties: | Effective and Ending Dates: |
|---------------------|-------------------------------|-----------------------------|
| Inmate Labor SDS | Hall County | 2002-2006 |
| Prison Work Detail | Buford, Phillips State Prison | 2002-2003 |
| Intergov. Agreement | Gainesville-Hall County | |

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Local Ordinances and applicable State Laws

7. Person completing form: Jim Shuler, Phil Sutton
 Phone number: 770-535-8260 Date completed: 03-01-02

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? yes no
 If not, provide designated contact person(s) and phone number(s) below:

**HALL COUNTY
INMATE LABOR-CORRECTIONAL INSTITUTE
SERVICE DELIVERY STRATEGY**

Hall County Correctional Institute provides an inmate labor force to serve all Hall County governmental departments and some City of Gainesville governmental departments to include Public Works and Parks and Recreation. This inmate labor service is funded by the Hall County general fund.

Intergovernmental contracts for inmate labor may be commissioned between the Hall County Correctional Institute and other incorporated governments located within Hall County

Currently, the correctional institute has a contract to provide inmate labor for the City of Gainesville Public Works and Parks and Recreation Departments. Additionally, the institute commissions inmates to provide labor for the Georgia State Patrol, Department of Transportation and the Georgia License Bureau on a frequent basis. The City of Buford contracts with Phillips State Prison for inmate labor.

It is agreed that the delivery of the inmate labor-correctional institute services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is the interest of the elected officials of Hall County to continue this process of inmate labor-correctional institute service delivery.

Revised 6-17-02



SERVICE DELIVERY STRATEGY SUMMARY OF SERVICE DELIVERY ARRANGEMENTS

Instructions:
Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Hall Service: Jail/Detention Center

1. Check the box that best describes the agreed upon delivery arrangement for this service:
- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
Hall County
 - Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
 - One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
 - One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
 - Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?
 yes no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

| Local Government or Authority: | Funding Method: |
|--------------------------------|--|
| Hall County | General Fund, Fees, Federal & State Grants |
| Gainesville, | Fine Add On and Boarding Fees |
| Oakwood, | |
| Flowery Branch | |

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?
The DMG-Maximus Study addresses the Jail/Detention Center service and will provide guidelines for its future implementation.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

| Agreement Name: | Contracting Parties: | Effective and Ending Dates: |
|-------------------------------|-------------------------|-----------------------------|
| Jail Construction & Staff Act | Hall County | 1996-ongoing |
| Intergovernmental Agree- | Hall Co./Gainesville | renewable |
| ment | Hall Co./Oakwood | |
| | Hall Co./Flowery Branch | |

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Federal, State and Local Laws

7. Person completing form: Jim Shuler, Phil Sutton
Phone number: 770-535-8260 Date completed: 03-01-02

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? yes no
If not, provide designated contact person(s) and phone number(s) below:

**HALL COUNTY
JAIL/DETENTION CENTER
SERVICE DELIVERY STRATEGY**

Hall County operates a 489 inmate capacity jail facility which is situated in downtown Gainesville. The jail administration and operation is funded from the county general fund and from fees obtained from Gainesville and other jurisdictions for housing of prisoners.

County-wide service provided by Hall County through the general fund. A service agreement with the City of Gainesville provides for incarceration of Municipal Court detainees and recovery of cost for housing those detainees.

In addition to confinees awaiting trial and sentencing, the jail also houses state prisoners awaiting transportation to state facilities and federal detainees.



**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Hall Service: Jury

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)

Hall County

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)

Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

yes no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

| Hall County | General Fund |
|-------------|--------------|
| | |
| | |
| | |

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No change will occur.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

| Agreement Name: | Contracting Parties: | Effective and Ending Dates: |
|-----------------|----------------------|-----------------------------|
| Jury SDS | Hall County | 2002-2006 |
| | | |
| | | |

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Federal, State and Local Laws

7. Person completing form: Jim Shuler, Phil Sutton
 Phone number: 770-535-8260 Date completed: 03-01-02

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? yes no

If not, provide designated contact person(s) and phone number(s) below:

***HALL COUNTY
JURY
SERVICE DELIVERY STRATEGY***

Jury service in Hall County is provided at the Superior and State Court level. The jury pool is obtained from the voter registration list which is formulated based upon participant qualification. Prior to each term of court, a list of potential jurists is determined by random jury selection from the pool. Those names are then removed from the pool until the entire pool is exhausted at which time the process repeats itself. The jury process and its operation is funded exclusively from the Hall County general fund. All qualifying residents of Hall County have an opportunity to participate in jury service.

It is agreed that the delivery of jury services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is the interest of the elected officials of Hall County to continue this process of jury service delivery.



**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Hall Service: Law Enforcement

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
Hall County, Gainesville, Oakwood, Flowery Branch, and Braselton.
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?
 yes no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

| | |
|----------------|--------------------------------------|
| Hall County | General Fund, Federal & State Grants |
| Gainesville | General Fund, Federal & State Grants |
| Oakwood | General Fund, Federal & State Grants |
| Flowery Branch | General Fund, Federal & State Grants |
| Braselton | General Fund, Federal & State Grants |

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

Law enforcement is being addressed under the DMG-Maximus Study and will, therefore, receive the benefits and recommendations of that report.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

| Agreement Name: | Contracting Parties: | Effective and Ending Dates: |
|---------------------|---|-----------------------------|
| Law Enforcement SDS | Hall County, Gainesville Oakwood, Flowery Branch, Braselton | 2002-2006 |
| | | |

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Mechanisms will be established as necessary based on the DMG-Maximus Study referenced above.

7. Person completing form: Jim Shuler, Phil Sutton
Phone number: 770-535-8260 Date completed: 03-01-02

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? yes no
If not, provide designated contact person(s) and phone number(s) below:

HALL COUNTY LAW ENFORCEMENT SERVICE DELIVERY STRATEGY

The Hall County Sheriff's Department provides a number of activities for the Hall County community. Primarily, this agency provides law enforcement protection for all citizens of the county and a number of functions under the Sheriff's Department and these all relate to either law enforcement or courts activities. The Sheriff's Department is funded from the Hall County General Fund.

The City of Gainesville maintains and operates a full-time law enforcement department. The offices are located adjacent to Jesse Jewell Parkway in Gainesville, Georgia. All department activities are initiated from this location. There are several divisions within the Gainesville Police Department but all functions go to the protection of citizens of Gainesville. This agency does not normally operate out of the geographic limits of the City of Gainesville; however, it will respond routinely in emergency under a mutual aid circumstance with other law enforcement agencies. The Gainesville Police Department is funded from City of Gainesville General Funds.

The Cities of Flowery Branch, Oakwood, and Braselton provide law enforcement to their respective citizens by way of their individual law enforcement components. Services from these departments are confined to each community separately except under an emergency mutual aid assistance circumstance. These departments are funded from the Flowery Branch, Oakwood, and Braselton individual general funds.

Law enforcement in Hall County is currently being rendered under the recommendations of a completed DMG Maximus Study. This study was instrumental in addressing any inequitable circumstances regarding law enforcement services and provided avenues to correct deficiencies in order that equity was achieved.



SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Hall Service: Library

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)

Hall County, Braselton

- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- yes no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

| | |
|-------------|--------------|
| Hall County | General Fund |
| Ga. DTAE | State Grant |
| Braselton | General Fund |
| | |
| | |

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

The strategy will not change the current arrangement.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

| Agreement Name: | Contracting Parties: | Effective and Ending Dates: |
|-----------------|----------------------|-----------------------------|
| Library SDS | Hall County | 2002-2006 |
| | | |
| | | |

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Local Ordinances & State Laws

7. Person completing form: Jim Shuler, Phil Sutton
 Phone number: 770-535-8260 Date completed: 03-01-02

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? yes no

If not, provide designated contact person(s) and phone number(s) below:

***HALL COUNTY
LIBRARY
SERVICE DELIVERY STRATEGY***

Library services are provided to Hall County residents on a countywide basis with five (5) branches located in the City of Gainesville, unincorporated Rabbit Town (East Hall), unincorporated Murrayville (Northwest Hall), the City of Oakwood (South Hall), and the City of Clermont (North Hall). The libraries are governed by a Library Board, of which Hall County appoints all members. Funding for the libraries is derived in part from Hall County (70 percent) and in part from the State of Georgia Department of Technical and Adult Education (DTAE). With respect to funding derived from Hall County, a contractual relationship does not exist; rather, the Library Board requests such monies on an annual basis.

The City of Braselton operates and maintains a library within its jurisdiction. The funding for this library is derived from general funds.

It is agreed that the delivery of library services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is in the interest of the elected officials of Hall County to continue this process of library service delivery.



SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Hall Service: Magistrate Court

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)

Hall County

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)

Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

yes no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

| | |
|--------------------|---------------------|
| <u>Hall County</u> | <u>General Fund</u> |
| | |
| | |
| | |

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No change will result.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

| Agreement Name: | Contracting Parties: | Effective and Ending Dates: |
|-----------------------------|----------------------|-----------------------------|
| <u>Magistrate Court SDS</u> | <u>Hall County</u> | <u>2002-2006</u> |
| | | |
| | | |

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

State Laws and Local Laws

7. Person completing form: Jim Shuler, Phil Sutton
 Phone number: 770-535-8260 Date completed: 03-01-02

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? yes no

If not, provide designated contact person(s) and phone number(s) below:

***HALL COUNTY
MAGISTRATE COURT
SERVICE DELIVERY STRATEGY***

Hall County's Magistrate Court office serves to provide judicial services to all constituents within Hall County. Funding for this organization is provided by the Hall County general fund.

It is agreed that the delivery of magistrate court services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is the interest of the elected officials of Hall County to continue this process of magistrate court service delivery.



**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Hall Service: Mental Health

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)

Hall County

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)

Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

yes no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

| | |
|-------------|--|
| Hall County | General Fund, Federal Grant, State Grant, User Fees |
| | |
| | |
| | |

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No change will occur.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

| Agreement Name: | Contracting Parties: | Effective and Ending Dates: |
|-------------------|----------------------|-----------------------------|
| Mental Health SDS | Hall County | 2002-2006 |
| | | |
| | | |

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Local, Federal, & State Laws

7. Person completing form: Jim Shuler, Phil Sutton
Phone number: 770-535-8260 Date completed: 03-01-02

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? yes no

If not, provide designated contact person(s) and phone number(s) below:

***HALL COUNTY
MENTAL HEALTH SERVICES
SERVICE DELIVERY STRATEGY***

Mental health services are provided countywide through Georgia Mountains Community Services, a nonprofit organization. Funding for mental health services is derived from federal and state grants, the Hall County general fund, as well as user fees.

It is agreed that the delivery of mental health services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is in the interest of the elected officials of Hall County to continue this process of mental health service delivery.



SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Hall Service: Municipal Court

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
Cities of Gainesville, Flowery Branch, Oakwood, Buford and Braselton.
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

yes no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

| | |
|-----------------|-------------------------|
| Gainesville | General Fund; User Fees |
| Flowery Branch | General Fund |
| Oakwood, Buford | General Fund |
| Braselton | General Fund |

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No change will result.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

| Agreement Name: | Contracting Parties: | Effective and Ending Dates: |
|---------------------|----------------------|-----------------------------|
| Municipal Court SDS | Hall County | 2002-2006 |
| | | |
| | | |

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

State and Local Laws

7. Person completing form: Jim Shuler, Phil Sutton
Phone number: 770-535-8260 Date completed: 03-01-02

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? yes no
If not, provide designated contact person(s) and phone number(s) below:

***HALL COUNTY
MUNICIPAL COURT
SERVICE DELIVERY STRATEGY***

Municipal court services within Hall County are provided individually by each of the municipalities excluding the cities of Clermont, Gillsville, and Lula. Such services for the aforementioned cities are not provided by Hall County.

The Cities of Gainesville, Flowery Branch, Oakwood, Braselton and Buford provide municipal court services for their citizens. These services are supported respectively by each of the municipalities' general funds.

It is agreed that the delivery of the Municipal Court services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is the interest of the elected officials of Hall County to continue this process of Municipal Court service delivery.



SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Hall Service: Parks/Recreation/Leisure Services

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
Hall County and its municipalities operate and maintain their respective facilities and programs.
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- yes no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

| | |
|-----------------------|---------------------------------------|
| Hall County | General County Fund |
| Gainesville | Special Revenue Fund, Fees, Donations |
| Clermont, Oakwood | General Fund & Fees |
| Fl. Branch, Buford | General Fund & Fees |
| Gillsville, Braselton | General Fund |

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

| Agreement Name: | Contracting Parties: | Effective and Ending Dates: |
|----------------------------|------------------------------|-----------------------------|
| Clarks Bridge Park | Hall Co./Gainesville, USACOE | 10/96, ongoing |
| Allen Creek Soccer Complex | Hall Co./Gainesville | 11/21/01 |
| | | |

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

7. Person completing form: Jim Shuler, Phil Sutton
 Phone number: 770-535-8260 Date completed: 03-01-02

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? yes no
 If not, provide designated contact person(s) and phone number(s) below:

HALL COUNTY PARKS AND RECREATION SERVICE DELIVERY STRATEGY

Hall County operates and maintains a Parks and Leisure Services Program primarily for the unincorporated area of the community which includes supervised greenspace land acquisition and park maintenance program. This program encompasses 14 parks and includes two lakefront properties and the Agricultural Center at Chicopee Woods and one community service building, five animal stall barns, three performance arenas, one of which is covered, situated on approximately 45 acres with another 200 acres undeveloped. A 22 member full-time and eight to ten seasonal part-time staff conduct the activities of the department.

Hall County shares costs, operation and "ownership" on a 50-50 basis with the City of Gainesville on Clarks Bridge Park. The Clarks Bridge Park is leased from the US Army Corps of Engineers. Hall County and Gainesville share ownership on a 50-50 basis of the Allen Creek Soccer Complex. All costs are shared on a percent of population basis. The County will soon construct three community centers at a planned site once sufficient SPLOST allocated funding has been achieved.

The City of Gainesville operates a Park and Recreation Program for youth through seniors on a year-round basis. This includes multiple city owned parks within the incorporated area. Program and maintenance are conducted with a staff of approximately 22 full-time and 60 seasonal part-time employees. The city operates and manages a 44,000 square foot Civic Center with a dedicated staff. The city delivers an enhanced athletic program including activities for adults in the area of softball and basketball.

The City of Gainesville coordinates its greenspace land acquisition through the Hall County Greenspace Program.

Hall County and Gainesville routinely share equipment and personnel in order to respond to recreation needs from one community to the other. Hall County and Gainesville have implemented a process whereby senior services will be merged into the Community Service Center which is jointly funded by Gainesville and Hall County with the concept of both county and city Park and Recreation providing support services. This move is one perceived to enhance the delivery of services to the seniors in a more timely, efficient and effective manner. Hall County and Gainesville are further examining the possibility of jointly developing an aquatics program that will serve all citizens of the Hall County community. In addition, the City leases two community facilities for recreational purposes.

The City of Oakwood operates a city park and swimming pool as its recreation program. The City of Flowery Branch, owns, leases and operates several recreational parks including a small lakefront park which is currently inactive until such time as renovations are initiated and completed. Clermont has taken responsibility of a small park, gym, athletic field and picnic grounds under a lease program from Hall County. The City of Gillsville operates a small community park ballfield and picnic area.

The City of Braselton operates a two plus acre tennis court park located adjacent to Harrison Street. An additional 30 acre park is planned for future development.

Hall County and municipal recreation programs compliment one another without duplication or overlapping. There currently exists harmony and positive growth in all areas of park and recreation within the total community. It is believed that this attitude and general community spirit will continue to prevail in the upcoming years.

The City of Buford leases land and provides active and passive recreational opportunities for its citizens.



SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Hall Service: Planning & Zoning/GIS

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
Hall County, Gainesville, Clermont, Oakwood, Buford, Flowery Branch, Braselton, Lula
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- yes no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

| | |
|-----------------------|---------------------|
| Gainesville | General Fund & Fees |
| Hall County, Clermont | General Fund & Fees |
| Oakwood, Buford | General Fund & Fees |
| Flowery Branch | General Fund & Fees |
| Braselton, Lula | General Fund & Fees |

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No changes will occur.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

| Agreement Name: | Contracting Parties: | Effective and Ending Dates: |
|-----------------|----------------------|-----------------------------|
| | | |
| | | |
| | | |

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Federal, State and Local Laws

7. Person completing form: Jim Shuler, Phil Sutton
 Phone number: 770-535-8260 Date completed: 03-01-02

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? yes no

If not, provide designated contact person(s) and phone number(s) below:

***HALL COUNTY
PLANNING AND ZONING AND
GEOGRAPHIC INFORMATION SERVICE
SERVICE DELIVERY STRATEGY***

Hall County coordinates the preparation of the Comprehensive Land Use Plan with municipalities in Hall County. The staff administers separate zoning regulations which have been approved by the respective Boards of Commissioners and City Councils. These functions and activities are guided by a joint comprehensive plan which has been approved by the Department of Community Affairs under the Georgia Planning Act of 1989.

Also, the Hall County Planning Department provides geographic information service to both Hall County and the City of Gainesville with each jurisdiction sharing in a prorated portion of the cost of the operation of the geographic information section of the Planning Department.



**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Hall Service: Probate Court

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)

Hall County

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)

Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

yes no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

| | |
|--------------------|---------------------|
| <u>Hall County</u> | <u>General Fund</u> |
| | |
| | |
| | |

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No change will occur.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name: Contracting Parties: Effective and Ending Dates:

| | | |
|--------------------|--------------------|------------------|
| <u>Probate SDS</u> | <u>Hall County</u> | <u>2002-2006</u> |
| | | |
| | | |

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

State and Local Laws

7. Person completing form: Jim Shuler, Phil Sutton
Phone number: 770-535-8260 Date completed: 03-01-02

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? yes no
If not, provide designated contact person(s) and phone number(s) below:

***HALL COUNTY
PROBATE COURT
SERVICE DELIVERY STRATEGY***

Probate services are provided countywide by Hall County. Governed by state and local laws, the service is funded by the county's general fund.

It is agreed that the delivery of probate services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is in the interest of the elected officials of Hall County to continue this process of probate service delivery.



**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Hall Service: Probation

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
Hall County, Flowery Branch, Gainesville, Oakwood, Buford, and Braselton.
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- yes no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

| | |
|-----------------|---------------|
| Hall County | Violator Fees |
| Gainesville | Violator Fees |
| Flowery Branch | Violator Fees |
| Oakwood, Buford | Violator Fees |
| Braselton | Violator Fees |

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No change will occur.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

| Agreement Name: | Contracting Parties: | Effective and Ending Dates: |
|--|---|-----------------------------|
| Sentinel Mgmt. Services (formerly named Detention Mgmt. Services) Contract | Separately w/Hall County Gainesville, Flowery Branch Oakwood, Braselton, Buford | |
| Probation SDS | Parties Named Above | 2002-2006 |

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Local Ordinances, State Law

7. Person completing form: Jim Shuler, Phil Sutton

Phone number: 770-535-8260 Date completed: 03-01-02

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? yes no

If not, provide designated contact person(s) and phone number(s) below:

***HALL COUNTY
PROBATION
SERVICE DELIVERY STRATEGY***

Hall County and the Cities of Gainesville, Flowery Branch, Oakwood, Buford and Braselton contract with Sentinell Management Services (formerly named Detention Management Services), a private entity, for the provision of probation services. The cities serve only their incorporated boundaries; whereas, Hall County provides such services to the Cities of Clermont, Gillsville and Lula, as well as unincorporated Hall County.

In the county and each of the municipalities listed above, violator fees support probation services.

It is agreed that the delivery of probation services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is in the interest of the elected officials of Hall County to continue this process of probation service delivery.



SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Hall Service: Public Health

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
Hall County
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?
 yes no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

| | |
|-------------|--|
| Hall County | General Fund, Federal Grants, State Grants, User Fees |
| | |
| | |
| | |

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No change will occur.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

| Agreement Name: | Contracting Parties: | Effective and Ending Dates: |
|-------------------|----------------------|-----------------------------|
| Public Health SDS | Hall County | 2002-2006 |
| | | |
| | | |

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Federal, State and Local Funds

7. Person completing form: Jim Shuler, Phil Sutton
 Phone number: 770-535-8260 Date completed: 03-01-02

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? yes no
 If not, provide designated contact person(s) and phone number(s) below:

***HALL COUNTY
PUBLIC HEALTH
SERVICE DELIVERY STRATEGY***

Hall County provides public health services countywide. Federal and state grants, as well as user fees, fund such services. In addition, the Health Department Board requests such monies from Hall County on an annual basis. The Hall County Health Department offers a medical and dental clinic, and programs including environmental health, vital records, immunizations, family planning and child health.

It is agreed that the delivery of public health services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is in the interest of the elected officials of Hall County to continue this process of public health service delivery.



SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Hall Service: Public Land & Bldg. Maint.

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
Hall County, Cities of Gainesville, Gillsville, Lula, Flowery Branch, Oakwood, Clermont, Buford & Braselton
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- yes no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

| | |
|-------------------------------|---------------------|
| <u>Hall Co., Lula</u> | <u>General Fund</u> |
| <u>Gainesville,</u> | <u>General Fund</u> |
| <u>Clermont, Gillsville</u> | <u>General Fund</u> |
| <u>Oakwood, Buford</u> | <u>General Fund</u> |
| <u>Flowery Br., Braselton</u> | <u>General Fund</u> |

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No change will result.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

| Agreement Name: | Contracting Parties: | Effective and Ending Dates: |
|---|-----------------------------|-----------------------------|
| <u>Intergovernmental Agreement-Joint Adm. Bldg.</u> | <u>Gainesville-Hall Co.</u> | <u>7/11/77-Cont.d.</u> |
| <u>Public Land & Bldg. Maint. SDS</u> | <u>Hall County</u> | <u>2002-2006</u> |

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Applicable State and Local Laws

7. Person completing form: Jim Shuler; Phil Sutton
 Phone number: 770-535-8260 Date completed: 03-01-02

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? yes no

If not, provide designated contact person(s) and phone number(s) below:

***HALL COUNTY
PUBLIC LAND AND BUILDING MAINTENANCE
SERVICE DELIVERY STRATEGY***

Public land and building maintenance services are implemented individually by each local government authority, excluding those offices which are jointly occupied by the City of Gainesville and Hall County. The Intergovernmental Agreement for Joint Administration between the City of Gainesville and Hall County delineates the City as the responsible agent for implementing such services, which are supported proportionately by the city and county general funds.

The Cities of Clermont, Lula, Gillsville, Flowery Branch, Oakwood, Braselton and Buford remain individually responsible for public land and building maintenance within their respective boundaries. Said services are supported by the municipalities' general fund.

It is agreed that the delivery of the public land and building maintenance services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is the interest of the elected officials of Hall County to continue this process of public land and building maintenance service delivery.



**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Hall Service: Public Transportation

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
Gainesville/Hall County - Hall Area Transit (HAT)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- yes no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

| | |
|-------------|--|
| Hall County | General Fund - per Intergovernment Agreement |
| Gainesville | General Fund - per Intergovernment Agreement |
| Georgia DOT | State DOT Allocation |
| Fed. Trans. | Federal FTA Funding |
| Adm. | |

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

The DMG-Maximus Study is providing recommendations for direction and enhancement of this service.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

| Agreement Name: | Contracting Parties: | Effective and Ending Dates: |
|-----------------------|-------------------------|-----------------------------|
| CSC/Hall Area Transit | Hall County/Gainesville | 2002-2006 |
| Gainesville/Hall Co. | Hall County/Gainesville | |
| Intergov. Agreement | | |

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Federal, State and Local Regulations

7. Person completing form: Jim Shuler, Phil Sutton
Phone number: 770-535-8260 Date completed: 03-01-02

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? yes no

If not, provide designated contact person(s) and phone number(s) below:

**HALL COUNTY
PUBLIC TRANSPORTATION
COMMUNITY SERVICE CENTER/HALL COUNTY TRANSIT
SERVICE DELIVERY STRATEGY**

The public transportation service is provided throughout Hall County under an agreement between the City of Gainesville and Hall County Community Service Center/HAT. This activity provides rural public accessible, dependable and convenient transportation to all citizens of the community. This service includes both a "fixed-route" in the urban areas as well as a special request service for rural areas. The service operates Monday through Friday between the hours of 6:30 am and 6:30 pm. Gainesville and Hall County contribute support funding from their respective general funds. Other financial assistance is received from the Georgia Department of Transportation and the Federal Highway Administration. An intergovernmental agreement is in place between Gainesville and Hall County regarding operation and local match.

It is agreed that the delivery of the public transit services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. The DMG-Maximus Service Delivery Strategy Study addresses the transit service and provides recommendations for its improvements and enhancement. It is the interest of the elected officials of Hall County to continue this process of public transit service delivery.



**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Hall Service: Road Maintenance

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
Hall County, Cities of Clermont, Flowery Branch, Gainesville, Oakwood, Gillsville, Lula, Buford, & Braselton.
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?
 yes no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

| | |
|---------------------|--------------|
| Hall Co., Clermont | General Fund |
| Fl. Branch, Lula | General Fund |
| Gainesville | General Fund |
| Buford, Braselton | General Fund |
| Gillsville, Oakwood | General Fund |

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

The DMG-Maximus Study has set the stage for equity development in this service. The service would be delivered by the participating government under this scenario.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

| Agreement Name: | Contracting Parties: | Effective and Ending Dates: |
|----------------------|----------------------|-----------------------------|
| Road Maintenance SDS | Hall County | 2002-2006 |
| | | |
| | | |

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Applicable State and Local Laws

7. Person completing form: Jim Shuler, Phil Sutton
Phone number: 770-535-8260 Date completed: 03-01-02

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? yes no
If not, provide designated contact person(s) and phone number(s) below:

HALL COUNTY ROAD MAINTENANCE SERVICE DELIVERY STRATEGY

All roads within unincorporated Hall County are maintained by the County. The City of Gainesville provides this service for its city streets, as do the Cities of Clermont, Flowery Branch, Lula, Oakwood, Braselton and Buford. Each municipality within the County is allotted a specific number of days annually (based on population) whereby they can commission Hall County's road maintenance services.

Each local government provides funding for this service through their respective general funds. Additionally, each municipality is eligible (annually) for State assistance through the Local Assistance Resurfacing Program (LARP) to help facilitate resurfacing improvements.

DMG-MAXIMUS, an independent consultant hired by the City of Gainesville and Hall County, has provided in-depth information regarding tax equity and service delivery to assist in meeting the guidelines of HB 489. The consultant's report covered identified individual services and selected functional areas within selected services. Road maintenance was a service that was particularly addressed by the report. The effect of the report will apply not only to the county but also to all municipalities within which have this respective service.



SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS

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PAGE 2

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Hall Service: Sewer Collection & Treatment

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)
 See attached map.

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- yes no See attached narrative description.

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

| | |
|------------------------|-----------|
| Gainesville, Hall Co., | User Fees |
| Fl. Branch, Oakwood, | User Fees |
| LanierTech. & Waste- | User Fees |
| water Dev. Auth. | |
| Buford, Lula | User Fees |

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

The Rafetelis Differential Study, currently underway, will identify any rate differential and suggest corrected approaches. Service areas will be established for efficient and effective delivery of sewage collection and treatment. Rate differential will be assessed every three years. Rate recommendations will be phased in over a two to five year period.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

| Agreement Name: | Contracting Parties: | Effective and Ending Dates: |
|------------------------------|---|-----------------------------|
| Joint Agreement for Services | Gainesville, Oakwood | 11/13/95 - 2015 |
| Joint Agreement for Services | Gainesville, Oakwood, Flowery Branch, Hall County | 08/16/01 - 2015 |
| | | |

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Applicable State and Local Regulations

7. Person completing form: Jim Shuler, Phil Sutton (Bryan Shuler-770-535-6862)

Phone number: 770-535-8260 Date completed: 07/18/02

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? yes no

If not, provide designated contact person(s) and phone number(s) below:

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HALL COUNTY SEWER COLLECTION AND TREATMENT SERVICE DELIVERY STRATEGY

On August 16, 2001, the Cities of Gainesville, Flowery Branch, and Oakwood and the Hall County Government entered into an agreement amending the service delivery strategy for sewer collection and treatment to address the specific service provider and the specific area of service. This amendment completed the obligation to identify the entire County for current and future service of sewer collection and treatment.

Water and Sewer Service Area boundaries are established for all of Hall County in the Service Delivery Strategy. Water and Sewer services are the responsibility of the designated service providers in these designated areas. In certain areas of unincorporated Hall County (as shown on the service delivery maps), more than one provider of sewer service is shown. In these areas, sewer service will be provided in response to a specific development request and will be coordinated between the respective entities designated to provide sewer service. For example, in unincorporated Hall County designated as the Gainesville/Hall County sewer service area, where the city of Gainesville is capable of providing sewer service, such service may be provided in response to an approved development permit by Hall County or in connection with an annexation of land into the city of Gainesville. A similar arrangement will be followed in that portion of unincorporated Hall County designated as the Oakwood/Flowery Branch sewer service area. Sewer service will be provided by the entities designated in the service delivery strategy in response to approved development plans by each respective jurisdiction (i.e., Hall County, Oakwood, Flowery Branch).

Specific service areas are described below by jurisdiction:

The City of Gainesville is the primary provider of sewer collection and treatment services within Hall County in a district identified as central Hall County north of the City of Oakwood and extending above to their current city limits identified by the sewer service district map. The City of Gainesville primarily serves constituents within its city limits. However, some residential and commercial users located within Oakwood and the unincorporated areas of the County, as noted by the defined district, are also provided sewer service by the City.

The City of Gainesville and Hall County jointly are the designated service providers for sewer collection and treatment for a district surrounding the City of Gainesville's current city limits primarily for an area immediately adjacent to the City, both north, southwest and east of the City.

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AUG 14 2002

-2-

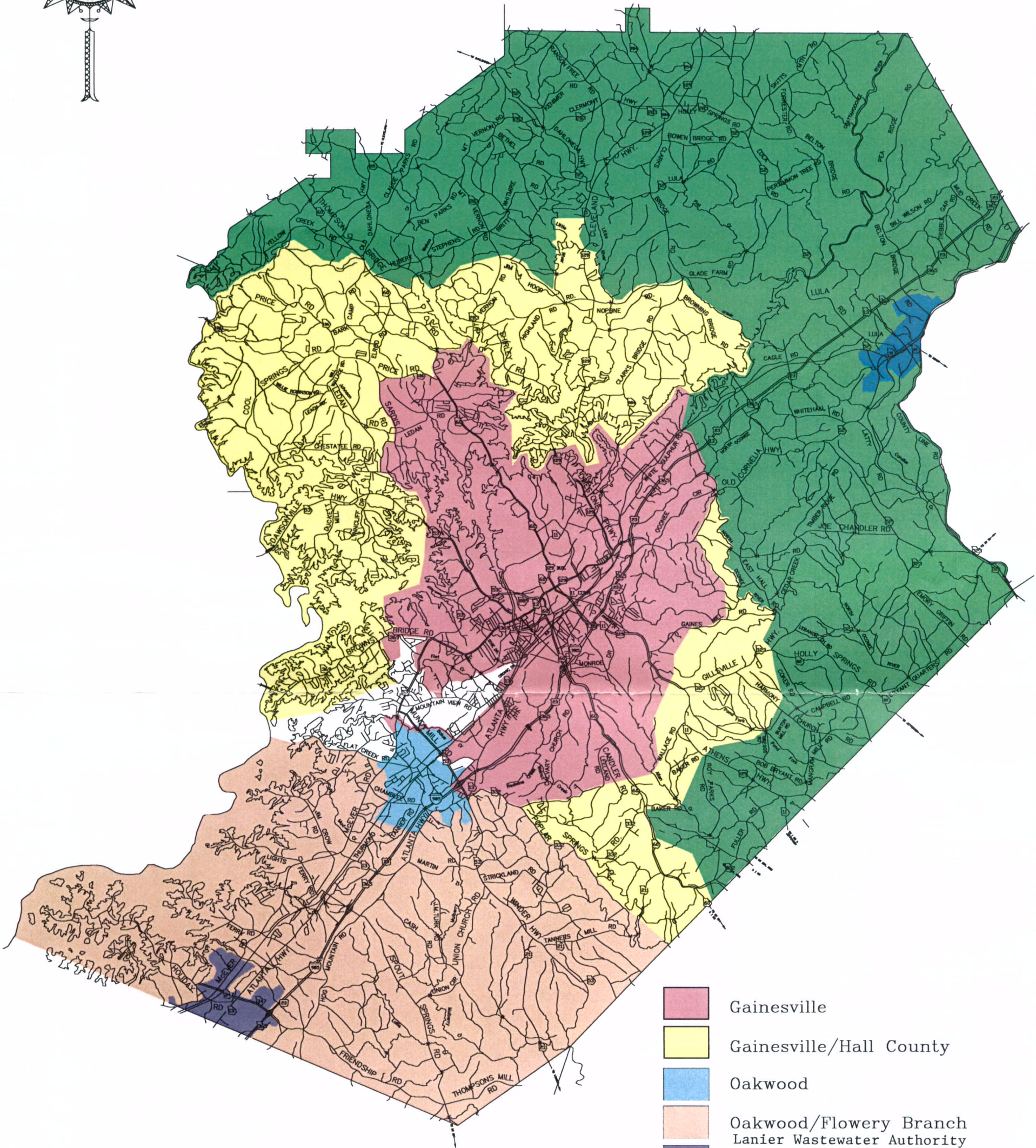
The City of Lula has a small system covering a small component of its residents. This consists of collection lines; lift stations and an oxidation pond.

Hall County has been designated as the sewer service provider for an area defined primarily in north Hall County in an area currently not served by sewer collection and treatment.

The City of Flowery Branch and the City of Oakwood are now the providers of sewer collection and treatment services in the southern most part of Hall County, from a line identified by the required mapping generally following an east-west line across the county following Flat Creek Road, south along Oakwood's service area, and then following Poplar Springs Road to the Hall-Jackson County line, south to the Hall County line with Gwinnett and bordering the eastern part of Hall County by Jackson County. Primarily, each cities' facilities serve constituents located within their Cities' boundaries and those communities within close proximity of its boundaries. Currently, both cities are developing unincorporated Hall County. The City of Buford provides sewer service within its city limits.

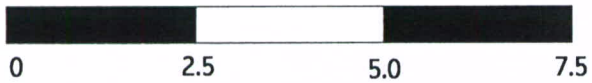
The Lanier Technology and Wastewater Development Authority, created by an agreement between Flowery Branch, Oakwood and Hall County, may provide sewer service and treatment, on a contract basis for the Oakwood/Flowery Branch Sewer Service District, as referenced in the intergovernmental agreement dated August 16, 2001.

On April 23, 1984, March 11, 1985, and January 7, 1986, the City of Oakwood and the City of Gainesville entered into agreements whereby the City of Gainesville would provide sewer services in a capacity not to exceed 200,000 gallons per day. On April 1, 1992, Oakwood requested that Gainesville reserve an additional 200,000 gallons per day for the use of customers within the Oakwood city limits. On November 13, 1995, Gainesville agreed to serve an increased water flow to be received and treated from customers within the City of Oakwood at its Flat Creek Sewage Treatment Facility, for a period of 20 years, whereby Oakwood agreed to pay the proportionate percentage of the annual debt service warranted by the increased capacity.



- Gainesville
- Gainesville/Hall County
- Oakwood
- Oakwood/Flowery Branch Lanier Wastewater Authority
- Buford
- Hall County
- Lula
- Oakwood/Gainesville

GRAPHIC SCALE - IN MILES



Sewer Service Districts Hall County, GA

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**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Hall Service: Solid Waste Management

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
Hall County, Cities of Gaiensville, Gillsville, Flowery Branch, Lula, Oakwood, Buford, Braselton and Clermont.
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- yes no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

| | |
|--------------------|-------------------------------|
| Hall Co., Lula | General Fund |
| Flowery Branch | General Fund |
| Gillsville, Buford | General Fund |
| Gainesville | General Fund; Enterprise Fund |
| Oakwood, Clermont | General Fund |
| Braselton | General Fund |

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No change will result.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

| Agreement Name: | Contracting Parties: | Effective and Ending Dates: |
|-----------------------|----------------------|-----------------------------|
| Solid Waste Mgmt. SDS | Hall County | 2002-2006 |
| | | |
| | | |

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Governing State and Local Laws.

7. Person completing form: Jim Shuler, Phil Sutton
Phone number: 770-535-8260 Date completed: 03-01-02

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? yes no
If not, provide designated contact person(s) and phone number(s) below:

HALL COUNTY SOLID WASTE MANAGEMENT SERVICE DELIVERY STRATEGY

Solid waste management services are provided by the individual municipalities located within Hall County. Hall County provides landfill services and transfer drop-off sites for all residents of the County. The County also provides transportation from transfer sites to the county-maintained landfill. The County, however, does not provide residential collection services.

The City of Gainesville has privatized commercial solid waste collection services, respectively supported by user fees. The City of Gainesville provides collection of residential solid wastes for its residents, which are supported by user fees and the general fund. The City of Flowery Branch has privatized such services, which are supported by the municipalities' respective general funds. The City of Buford privatizes its commercial solid waste collection services and provides its own service for residents; each is supported by user fees and enterprise funds. The City of Braselton awards franchises for waste collection services. The Cities of Clermont, Gillsville, Lula and Oakwood provide residential services.

It is agreed that the delivery of solid waste management services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is the interest of the elected officials of Hall County to continue this process of solid waste management service delivery.



**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Hall Service: Solid Waste Recycling

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
Hall County, Cities of Gainesville, Gillsville, Flowery Branch, Oakwood, Buford and Clermont
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?
 yes no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

| Local Government or Authority: | Funding Method: |
|---------------------------------------|----------------------------|
| Hall Co., Gainesville, Flowery Branch | General Fund, User Fees |
| Clermont, Gillsville, Oakwood | General Fund |
| Buford | Enterprise Fund, User Fees |

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No change will occur.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

| Agreement Name: | Contracting Parties: | Effective and Ending Dates: |
|---------------------------|----------------------|-----------------------------|
| Solid Waste Recycling SDS | Hall County | 2002-2006 |
| | | |
| | | |

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Governing State and Local Laws

7. Person completing form: Jim Shuler, Phil Sutton
Phone number: 770-535-8260 Date completed: 03-01-02

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? yes no
If not, provide designated contact person(s) and phone number(s) below:

***HALL COUNTY
SOLID WASTE RECYCLING
SERVICE DELIVERY STRATEGY***

Solid waste recycling services are provided by the individual municipalities located within Hall County. Hall County provides landfill services and transfer drop-off sites, which includes recycling collections, for all residents of the County. The County also provides transportation from transfer sites to the county-maintained recycling center and landfill. The County, however, does not provide residential collection services.

The City of Gainesville privatizes solid waste recycling collection services, which are respectively supported by user fees and the general funds. The City of Flowery Branch privatizes such services, which are supported by the municipal general funds. The City of Buford provides solid waste recycling collection services by contract for its commercial customer accounts and provides its own service for residents, each being supported by user fees and enterprise funds. The Cities of Oakwood, Clermont and Gillsville provide recycling for their residential customers.

It is agreed that the delivery of solid waste recycling services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is the interest of the elected officials of Hall County to continue this process of solid waste recycling service delivery.



**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Hall Service: Storm Water Management

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
Hall County and Cities of Gainesville, Buford, Braselton, Oakwood, and Flowery Branch:
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

yes no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

| | |
|-----------------|--------------|
| Gainesville | General Fund |
| Hall County | General Fund |
| Buford, Oakwood | General Fund |
| Braselton | General Fund |
| Flowery Branch | General Fund |

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

The strategy will not affect the existing arrangement.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

| Agreement Name: | Contracting Parties: | Effective and Ending Dates: |
|-----------------------|--------------------------|-----------------------------|
| Storm Water Mgmt. SDS | Hall County, Gainesville | 2002-2006 |
| | | |
| | | |

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

State Laws and Local Ordinances

7. Person completing form: Jim Shuler, Phil Sutton
Phone number: 770-535-8260 Date completed: 03-01-02

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? yes no
If not, provide designated contact person(s) and phone number(s) below:

***HALL COUNTY
STORM WATER MANAGEMENT
SERVICE DELIVERY STRATEGY***

Hall County routinely conducts necessary storm water management in all unincorporated areas of the county and, on occasion, upon request of municipalities. The City of Gainesville also provides this service within its boundaries. County activities are funded from the county general fund while City of Gainesville storm water management operations are funded from the Gainesville general fund. The Cities of Buford, Braselton, Flowery Branch and Oakwood provide service within their boundaries.

It is agreed that the delivery of storm water management services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is the interest of the elected officials of Hall County to continue this process of storm water management service delivery.



**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Hall Service: Street Lighting

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
Hall County, Cities of Gainesville, Clermont, Lula, Flowery Branch, Oakwood, Gillsville, Buford and Braselton.
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?
 yes no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

| | |
|----------------------------|---|
| <u>Hall Co.</u> | <u>Special tax district revenues</u> |
| <u>Gillsville, Lula</u> | <u>General Fund</u> |
| <u>Gainesville, Fl.Br.</u> | <u>General Fund</u> |
| <u>Oakwood, Buford</u> | <u>General Fund (Enterprise Fund, Buford)</u> |
| <u>Braselton, Clermont</u> | <u>General Fund</u> |

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No change will result.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

| Agreement Name: | Contracting Parties: | Effective and Ending Dates: |
|----------------------------|----------------------|-----------------------------|
| <u>Street Lighting SDS</u> | <u>Hall County</u> | <u>2002-2006</u> |
| | | |
| | | |

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Applicable local laws and legislation

7. Person completing form: Jim Shuler, Phil Sutton
Phone number: 770-535-8260 Date completed: 03-01-02

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? Yes No
If not, provide designated contact person(s) and phone number(s) below:

***HALL COUNTY
STREET LIGHTING
SERVICE DELIVERY STRATEGY***

Each of the municipalities within Hall County provides street lighting services for their respective communities. These services are funded by each of the cities' general funds. Hall County provides street lighting services to special taxing districts located within the County, whereby the residents within the taxing district elect to pay for such services.

It is agreed that the delivery of street lighting services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is the interest of the elected officials of Hall County to continue this process of street lighting service delivery.



**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Hall Service: Superior Court

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
Hall County
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- yes no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

| Local Government or Authority | Funding Method |
|-------------------------------|----------------|
| Hall County | General Fund |
| | |
| | |
| | |

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

There will be no change in the existing arrangement.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

| Agreement Name: | Contracting Parties: | Effective and Ending Dates: |
|--------------------|----------------------|-----------------------------|
| Superior Court SDS | Hall County | 2002-2006 |
| | | |
| | | |

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

State and Local Laws

7. Person completing form: Jim Shuler, Phil Sutton
Phone number: 770-535-8260 Date completed: 03-01-02

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? yes no
If not, provide designated contact person(s) and phone number(s) below:

***HALL COUNTY
SUPERIOR COURT
SERVICE DELIVERY STRATEGY***

Hall County Superior Court, including its housing, personnel and operational costs, is funded from the Hall County general fund.

The Court serves the entire community of Hall County and its municipalities. The Superior Court is located in the County Courthouse in downtown Gainesville. The Court is available to serve all citizens of the county. It also accommodates some non citizens.

It is agreed that the delivery of Superior Court services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is the interest of the elected officials of Hall County to continue this process of Superior Court service delivery.



**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Hall Service: Tax Assessment

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)

Hall County

Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)

Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

yes no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

| | |
|-------------|-----------------------|
| Hall County | Hall Co. General Fund |
| | |
| | |
| | |

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No change will occur with the strategy implementation.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

| Agreement Name: | Contracting Parties: | Effective and Ending Dates: |
|--------------------|----------------------|-----------------------------|
| Tax Assessment SDS | Hall County | 2002-2006 |
| | | |
| | | |

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

State Law and Local Ordinance

7. Person completing form: Jim Shuler, Phil Sutton

Phone number: 770-535-8260 Date completed: 03-01-02

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? yes no

If not, provide designated contact person(s) and phone number(s) below:

***HALL COUNTY
TAX ASSESSMENT
SERVICE DELIVERY STRATEGY***

Hall County provides tax assessment services to all property within Hall County, including all incorporated municipalities. This service and its operation is funded exclusively from the Hall County general fund. Offices are located in the Joint Gainesville-Hall County Administration Building in downtown Gainesville, adjacent to the Hall County Courthouse. Hall County provides tax digest to the municipal governments for use in preparing their tax programs.

It is agreed that the delivery of tax assessment services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is the interest of the elected officials of Hall County to continue this process of tax assessment service delivery.



**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Hall Service: Tax Collection

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
Hall County, Cities of Gainesville, Buford, Clermont, Flowery Branch, Gillsville, Lula, Oakwood, and Braselton.
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- yes no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

| | |
|----------------------|--------------|
| Hall Co., Lula | General Fund |
| Gainesville, Buford | General Fund |
| Clermont, Gillsville | General Fund |
| Oakwood, Braselton | General Fund |
| Flowery Branch | General Fund |

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No change will occur.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

| Agreement Name: | Contracting Parties: | Effective and Ending Dates: |
|-----------------|---|-----------------------------|
| Tax Collection | Individual respective local governments | 2002-2006 |
| | | |
| | | |

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

State Law, Municipal Ordinances

7. Person completing form: Jim Shuler, Phil Sutton
 Phone number: 770-535-8260 Date completed: 03-01-02

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? yes no

If not, provide designated contact person(s) and phone number(s) below:

***HALL COUNTY
TAX COLLECTION
SERVICE DELIVERY STRATEGY***

Hall County provides tax collection throughout the county and this service is funded from the Hall County general fund. This activity includes all eligible property within Hall County (government property exempt). Hall County municipal governments providing tax collection services include Buford, Gainesville, Oakwood, Braselton and Flowery Branch. Clermont, Lula and Gillsville may, as necessary, provide for their respective tax collection service. This service provides the basis for ad valorem tax revenue for each municipality. Each government funds this service out of its general fund.

It is agreed that the delivery of tax collection services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is the interest of the elected officials of Hall County to continue this process of tax collection service delivery.



**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Hall Service: Traffic Control/Traffic Engineering

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)

City of Gainesville, Hall County

- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

- yes no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

| | |
|-------------|--------------|
| Hall County | General Fund |
| Gainesville | General Fund |
| | |
| | |

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

The DMG-Maximus Stude will impact the direction of this service over the next number of years.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

| Agreement Name: | Contracting Parties: | Effective and Ending Dates: |
|---|----------------------|-----------------------------|
| Traffic Control/Traffic Engineering SDS | Hall County | 1999-2004 |
| | | |
| | | |

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Applicable Local, State Laws and Ordinances

7. Person completing form: Jim Shuler, Phil Sutton

Phone number: 770-535-8260 Date completed: 03-01-02

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? yes no

If not, provide designated contact person(s) and phone number(s) below:

***HALL COUNTY
TRAFFIC CONTROL/TRAFFIC ENGINEERING
SERVICE DELIVERY STRATEGY***

Traffic control and engineering services are provided separately by the City of Gainesville and Hall County within their respective boundaries. Both departments are responsible for the review of all major development and commercial plans, which are expected to occur within their service area. These reviews are necessary to determine and evaluate the impact the proposed project may incur on the City and/or County streets.

Funding for this service is provided respectively by Hall County and City of Gainesville general funds.

DMG-MAXIMUS, an independent consultant hired by the City of Gainesville and Hall County, has provided in-depth information regarding tax equity and service delivery to assist in meeting the guidelines of HB 489. The consultant's report covered identified individual services and selected functional areas within selected services. Traffic control/traffic engineering was a service that was particularly addressed by the report. The effect of the report will apply not only to the county but also to all municipalities within which have this respective service.



**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Hall Service: Voter Registration

1. Check the box that best describes the agreed upon delivery arrangement for this service:

Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)

Hall County
Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)

One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)

One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)

Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

yes no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

| | |
|-------------|--------------|
| Hall County | General Fund |
| | |
| | |
| | |

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No change will occur.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

| Agreement Name: | Contracting Parties: | Effective and Ending Dates: |
|------------------------|----------------------|-----------------------------|
| Voter Registration SDS | Hall County | 2002-2006 |
| | | |
| | | |

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

State Law

7. Person completing form: Jim Shuler, Phil Sutton

Phone number: 770-535-8260 Date completed: 03-01-02

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? yes no

If not, provide designated contact person(s) and phone number(s) below:

***HALL COUNTY
VOTER REGISTRATION
SERVICE DELIVERY STRATEGY***

In accordance with State of Georgia laws, Hall County provides registration services. Such services are provided to all residents of the county, including those residents residing in incorporated municipalities within the county. The county supports this service through its general fund.

It is agreed that the delivery of voter registration services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is the interest of the elected officials of Hall County to continue this process of voter registration service delivery.



**SERVICE DELIVERY STRATEGY
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

Instructions:

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: Hall Service: Water Transmission & Treatment

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)

Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

Cities of Gainesville Lula, Buford, Flowery Branch, and Hall County.

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

yes no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

| | |
|----------------|-----------|
| Gainesville | User Fees |
| Hall County | User Fees |
| Flowery Branch | User Fees |
| Lula | User Fees |
| Buford | User Fees |

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

The strategy will coincide with recommendations brought forth by the Raftelis Environmental study which will posture equity in the system. Rate differential will be assessed every three years. Recommendations will be phased in over a two to five year period beginning in 2001.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

| Agreement Name: | Contracting Parties: | Effective and Ending Dates: |
|---------------------------|-----------------------------|-----------------------------|
| Joint Resolution | Gainesville-Hall Co. | 9-12-97 Cont. |
| Water Sales Agreement | Gainesville, Flowery Branch | 9-02-97 Cont. |
| Water Sales Agreement | Gainesville, Oakwood | |
| Water Sales(No Agreement) | Gainesville | |

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Appropriate State and Local Legislation

7. Person completing form: Jim Shuler, Phil Sutton

Phone number: 770-535-8260 Date completed: 03-01-02

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy? yes no

If not, provide designated contact person(s) and phone number(s) below:

HALL COUNTY WATER TRANSMISSION AND TREATMENT SERVICE DELIVERY STRATEGY

Presently, a joint resolution exists between the City of Gainesville and Hall County whereby the two agree to form an operationally unified water system to serve all geographic areas of the county not currently served by another municipality. The city and county agreed to establish water service districts within an operationally unified system in accordance with the map shown as "Water Service Areas within Hall County."

The agreement states that the city and the county each shall maintain ownership of their currently existing infrastructure within any service district; however, each party shall be limited to the future installation and construction of new infrastructure only within their respective water service districts unless otherwise agreed upon by both parties.

Hall County, by separate agreement, will contract with the City of Gainesville for the operation and management of the Hall County water system based upon Hall County receiving a reasonable percentage of water sales revenues and connection fees from the county water customers only within the Hall County water system service district.

The joint resolution also identifies the agreement between the two parties to develop a comprehensive water service master plan and capital improvement plan for both service districts.

Gainesville and Hall County have adopted water rate differential and tax equity measures based upon studies. Implementation of water rate differential and tax equity measures have been phased in for three years and have another year until "double water rates" and "double taxation" will no longer exist.

With regard to water transmission to the City of Flowery Branch, the Cities of Gainesville and Flowery Branch entered into a water sales agreement in September of 1997, whereby the City of Gainesville owns and operates a water supply, treatment and distribution system; and the City of Flowery Branch owns and operates a water supply, treatment, and distribution system. The agreement states that the two cities desire to develop a service delivery strategy to provide water service in the most reliable, cost efficient manner to all of their customers. The provision for services delineates that the City of Gainesville will sell and deliver water to customers inside portions of the corporate limits of Flowery Branch through individual meters to be installed by the City of Gainesville. It is also stated that the City of Gainesville will be the exclusive provider of treated water for the Flowery Branch water system other than the treated water provided by the Flowery Branch system.

Also included within this agreement is the payment of an intergovernmental service fee of five percent of the monthly metered water sales of users who are water customers of Gainesville within the corporate limits of Flowery Branch. This percentage is to aid Flowery Branch in the extension

and/or capacity improvement of their current system.

With regard to the City of Clermont, the City of Gainesville owns and operates the water mains within the corporate limits of Clermont.

The City of Oakwood also entered into an intergovernmental agreement which allows for the provision of water to be provided by the City of Gainesville through water lines owned by the City of Gainesville.

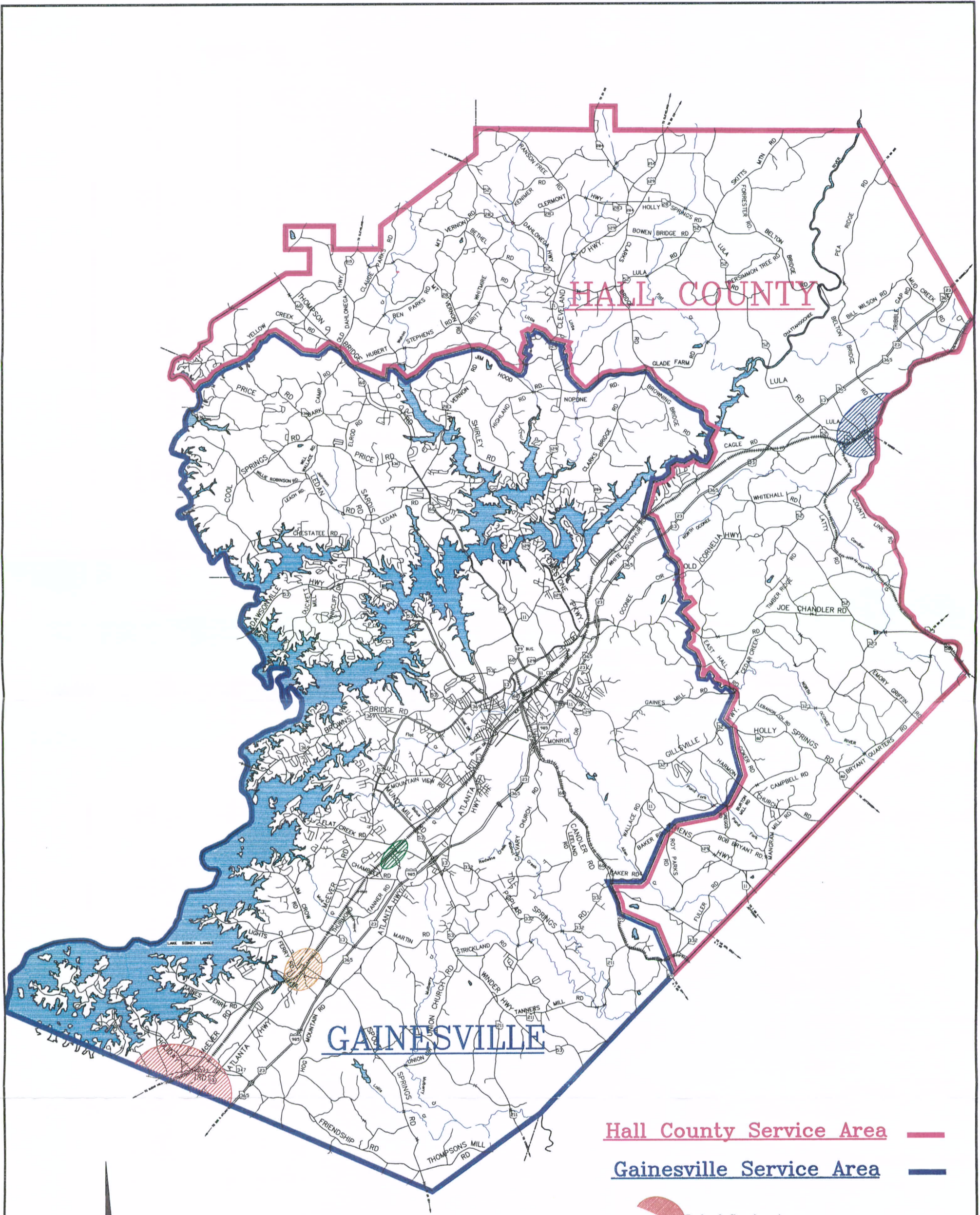
Funding for water transmission, treatment and distribution services for the City of Gainesville and participating municipalities, is generated through user fees.

The City of Lula is a provider of water which is supplied via deep wells. The municipality has a capacity of approximately 180,000 gallons per day, which serves the city and an area outside the city. User fees provide funding for this service. The City recently tied into the Hall County water system for additional water supply.

The City of Buford and the City of Gainesville coordinate to provide water service to the corporate limits of Buford and some of the surrounding area.

Raftelis Environmental, an independent consultant hired jointly by the City of Gainesville and Hall County, has provided an in-depth review at the differential used to calculate rates between inside City of Gainesville customers and outside City of Gainesville customers. The implementation of the results, which began in FY 2001, will be phased in over a two to five year period.

It is agreed that the delivery of water transmission and treatment services within Hall County, as currently implemented, is effective and efficient and does not result in any overlapping or duplication of services. It is the interest of the elected officials of Hall County and municipalities to continue this process of water transmission and treatment service delivery.



- Hall County Service Area —
- Gainesville Service Area —
- Buford Service Area
- Flowery Branch Service Area
- Oakwood Service Area
- Lula Service Area

SCALE IN MILES
0 1 2

WATER SERVICE AREAS WITHIN HALL COUNTY



A Joint Resolution



A Joint Resolution of the City of Gainesville and Hall County, Ga Establishing the Policy and Guidelines for Development of an Operationally Unified Water System and for Other Purposes

Whereas, all members of the Gainesville City Council and the Hall County Board of Commissioners have conferred in an effort to provide water service in the best interest of all of the citizens of Gainesville and Hall County; and

Whereas, the City of Gainesville and Hall County desire to form an operationally unified water system to serve all geographic areas of the County;

Now, therefore be it resolved by the City of Gainesville and Hall County as follows:

The City of Gainesville and Hall County agree to establish water service districts within an operationally unified system in accordance with the map shown as "Exhibit A" and included as a part of this resolution.

The City of Gainesville and Hall County each shall maintain ownership of their currently existing infrastructure within any water service district; however, each party shall be limited to the future installation and construction of new infrastructure only within their respective water service districts unless otherwise specifically agreed to by both parties. Furthermore, any and all customer service connections established subsequent to the date of the signing of the operational and management agreement as hereinafter referenced shall become customers of the party in whose water service district the customer resides regardless of ownership of the infrastructure from which such customer derives service.

Hall County shall by separate agreement, contract with the City of Gainesville for the operation and management of the Hall County Water System based upon Hall County receiving a reasonable percentage of water sales revenues and connection fees from County water customers only within the Hall County Water System service district.

The City of Gainesville and Hall County each shall request from GaEPD a water allocation which may be considered as a joint allocation request based upon the 50 year demand projections as reported in the *Long Range Water Resources and Allocation Study* and Gainesville shall provide potable water to Hall County via the Gainesville system based upon the allocation authorized by GaEPD for the Hall County water service district.

The City of Gainesville and Hall County shall jointly develop a comprehensive water service master plan and capital improvement plan for both service districts.

The City of Gainesville and Hall County shall each be solely responsible for the total cost of the installation of new infrastructure within their respective water districts. Utility relocation costs shall be borne by the owner of the infrastructure to be moved irrespective of the water district in which it is located.

Hall County shall provide for amendment or modification of the Agreement for Water Supply, Maintenance and Operational Services with the White County Water Authority as necessary to facilitate this agreement.

The City of Gainesville and Hall County agree to provide for a City-County rate differential study and a tax equity study whereby the criteria for the studies, the selection of the consultants and the funding of the studies shall be shared jointly. A joint committee composed of representatives appointed by the City of Gainesville and Hall County shall be responsible for reviewing the results of the studies and making recommendations to the City Council and Hall County Commission for the adoption and implementation of water rate differential and tax equity measures. It is the intent of both parties hereto, to the extent legally permissible, to adopt water rate differential and tax equity measures based upon such studies. Implementation of approved water rate differential and tax equity measures shall be phased over 2-3 years, at the end of which period the term "double water rates" and "double taxation" will no longer exist.

If any paragraph, sub-paragraph, sentence, clause, phrase, or any portion of this Joint Resolution shall be declared invalid or unconstitutional by any court of competent jurisdiction or if the provisions of any part of this Joint Resolution as applied to any particular situation or set of circumstances shall be declared invalid or unconstitutional, such invalidity shall not be construed to affect the portions of this Joint Resolution not held to be invalid. It is hereby declared to be the intent of the City Council and the Board of Commissioners to provide for separable and divisible parts, and they do hereby adopt any and all parts herof as may not be held invalid for any reason.

Now, therefore be it further resolved, that the Gainesville City Council and the Board of Commissioners of Hall County, Georgia, agree to work together in future endeavors to deliver water service in the most expeditious and economical manner; and that this initial agreement is the cornerstone for future progress with other agreements to be forthcoming that will be in the best interest of all of the citizens of Hall County and its municipalities. These policies and guidelines providing for an operationally unified water system are hereby adopted this 12th day of September, 1997.

For the City of Gainesville:

Jim West
Jim West, Mayor
Bob Hamrick
Bob Hamrick, Mayor Pro Tem
Emily D. Lawson
Emily D. Lawson, Council Member
Myrtle W. Figueroa
Myrtle W. Figueroa, Council Member
George Wüngenmann
George Wüngenmann, Council Member

For Hall County:

Al Gandy
Al Gandy, Chairman
Jerry Carpenter
Jerry Carpenter, Vice Chairman
Dennis Pitts
Dennis Pitts, Commissioner
Jimmy Echols
Jimmy Echols, Commissioner
Frances Meadows
Frances Meadows, Commissioner

James W. Schubert
James W. Schubert, City Clerk
Date: Sept. 12, 1997

Certification:

Shelley Davis
Shelley Davis, Commission Clerk
Date: Sept. 12, 1997



SERVICE DELIVERY STRATEGY
SUMMARY OF LAND USE AGREEMENTS

AUG 1 2002

PAGE 3



Instructions:

Answer each question below, attaching additional pages as necessary. Please note that any changes to the answers provided will require updating of the service delivery strategy. If the contact person for this service (listed at the bottom of this page) changes, this should be reported to the Department of Community Affairs.

County: Hall

1. What incompatibilities or conflicts between the land use plans of local governments were identified in the process of developing the service delivery strategy?

Hall County & its municipalities jointly developed Comprehensive Land Use Plans in 1998, with staff support from and coordination by the Gainesville-Hall County Department of Planning. The future land use element of Hall County's Comprehensive Plan was updated in 2001. A review of these existing Land Use Plans by the Department of Planning identified no inconsistencies or conflicts between the land use plans of Hall County & its municipalities

2. Check the boxes indicating how these incompatibilities or conflicts were addressed:

- amendments to existing comprehensive plans
- adoption of a joint comprehensive plan
- other measures (amend zoning ordinances, add environmental regulations, etc.)

Note: If the necessary plan amendments, regulations, ordinances, etc. have not yet been formally adopted, indicate when each of the affected local governments will adopt them.

If "other measures" was checked, describe these measures:

No incompatibilities identified.

3. Summarize the process that will be used to resolve disputes when a county disagrees with the proposed land use classification(s) for areas to be annexed into a city. If the conflict resolution process will vary for different cities in the county, summarize each process.

The Hall County Land Use Dispute Resolution Agreement, adopted by Hall County and its municipalities in June, 1998, as amended in 2002 to include the town of Braselton, is the process used to resolve disputes regarding a proposed Land Use classification for areas to be annexed into a city within Hall County.

4. What policies, procedures and/or processes have been established by local governments (and water and sewer authorities) to ensure that new extraterritorial water and sewer service will be consistent with all applicable land use plans and ordinances?

See Attached

5. Person completing form: Bryan Shuler, Assistant City Manager, Gainesville, GA

Phone number: (770) 535-6865 Date completed: 7/15/2002

6. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with land use plans of applicable jurisdictions? Yes No

If not, provide designated contact person(s) and phone number(s) below:

RECEIVED

AUG 14 2002

4. What policies, procedures and/or processes have been established by local governments (and water and sewer authorities) to ensure that new extraterritorial water and sewer service will be consistent with all applicable land use plans and ordinances?

Water and Sewer Service Area boundaries are established for all of Hall County in the Service Delivery Strategy. Water and Sewer services are the responsibility of the designated service providers in these designated areas. In certain areas of unincorporated Hall County (as shown on the service delivery maps), more than one provider of sewer service is shown. In these areas sewer service will be provided in response to a specific development request and will be coordinated between the respective entities designated to provide sewer service. For example, in unincorporated Hall County designated as the Gainesville/Hall County sewer service area, where the city of Gainesville is capable of providing sewer service, such service may be provided in response to an approved development permit by Hall County or in connection with an annexation of land into the city of Gainesville. A similar arrangement will be followed in that portion of unincorporated Hall County designated as the Oakwood/Flowery Branch sewer service area. Sewer service will be provided by the entities designated in the service delivery strategy in response to approved development plans by each respective jurisdiction (i.e., Hall County, Oakwood, Flowery Branch).

***PROCESS FOR RESOLVING
LAND USE DISPUTES
AS TO ANNEXATION***

The attached sample document executed by the Council of the City of Gainesville represents an example of the agreement that was approved by all local governments within Hall County. Hall County and each municipality has on file an approved document.

2
06/03/98

RESOLUTION
BR-98-30

**AUTHORIZING THE EXECUTION OF THE
HALL COUNTY
LAND USE DISPUTE RESOLUTION AGREEMENT**

WHEREAS, the Service Delivery Strategy legislation (O.C.G.A. 36-70-20, *et seq.*) specifies that, for each city and county in the state a process shall be established by July 1, 1998, to resolve land use classification disputes when a county objects to the proposed land use of an area to be annexed into a municipality within the county; and

WHEREAS, O.C.G.A. 36-36-11(b) provides that on or after July 1, 1998, no annexation shall be effective until *bona fide* land use classification objections raised by the county relative to the area to be annexed are resolved pursuant to the dispute resolution process required by state code Section 36-70-24(4)(c); and

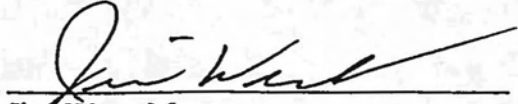
WHEREAS, a *bona fide* land use classification objection is defined in the state code as "an objection to a proposed change in the land use which results in a substantial change in the intensity of the allowable use of the property or a change to a significantly different allowable land use"; and

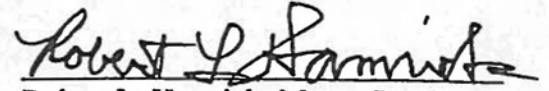
WHEREAS, to implement the above provisions of state law and comply with the requirements of the Service Delivery Strategy legislation, Hall County government and the municipalities within Hall County have jointly developed a Land Use Dispute Resolution Process;

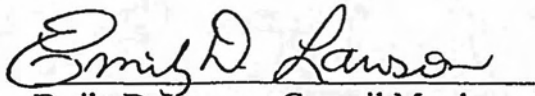
NOW, THEREFORE, BE IT RESOLVED that the City Council authorizes the execution of the Hall County Land Use Dispute Resolution Agreement.

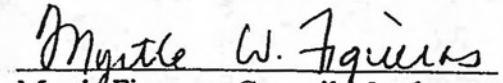
BE IT FURTHER RESOLVED that the Mayor is hereby authorized to execute the agreement on behalf of the Gainesville City Council.

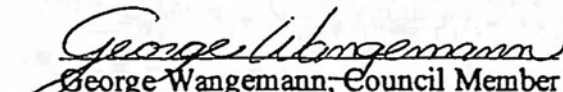
ADOPTED THIS 2nd DAY OF June, 1998.

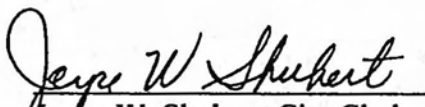

Jim West, Mayor


Robert L. Hamrick, Mayor Pro Tem


Emily D. Lawson, Council Member


Myrtle Figueras, Council Member


George Wangemann, Council Member

ATTEST: 
Joyce W. Shubert, City Clerk

LAND USE DISPUTE RESOLUTION AGREEMENT

HALL COUNTY, GEORGIA

The municipalities of **BRASELTON, BUFORD, CLERMONT, FLOWERY BRANCH, GAINESVILLE, GILLSVILLE, LULA, AND OAKWOOD**, and **HALL COUNTY** hereby agree to implement the following process for resolving land use disputes over annexation effective July 1, 1998.

1. Each municipality in Hall County shall notify the Hall County Planning Department of all proposed annexations, and shall provide information on the location of the property, acreage, and proposed land use classification(s) of the property to be annexed. Such information shall be provided to the Department of Planning within ten (10) working days of receipt of the annexation petition.
2. Within fifteen (15) working days following receipt of the annexation information, the Hall County Planning Department shall forward to the municipality a report of the compatibility of the proposed land use classification with the County's Comprehensive Plan for the property to be annexed. If the Department of Planning fails to respond to the municipality within fifteen (15) working days, the municipality is free to proceed with the annexation without further consideration from Hall County.
3. If the land use classification for the property to be annexed is consistent with the County's Comprehensive Plan, the Department of Planning shall so indicate in its report, and no further action on the part of Hall County or the municipality shall be required prior to consideration of the annexation and zoning.
4. If the land use classification for the proposed annexation is inconsistent with the County's Comprehensive Plan, the Department of Planning shall notify the municipality of the inconsistencies together with any recommendations for reconciling the land use conflict. Such report shall indicate that the County has a *bona fide*¹ land use classification objection, and shall be forwarded to the Clerk of the Hall County Board of Commissioners.
5. Upon receipt of the county's *bona fide* land use objection, the municipality will, within ten (10) working days, respond to the County, in writing, that it agrees to either: (a) implement the County's stipulations and conditions thereby resolving the conflict; (b) agree with the County and stop action on the proposed annexation; or (c) disagree that the county's objection(s) are *bona fide* and notify the County that the municipality will seek a declaratory judgment in court.
6. This Dispute Resolution Agreement shall remain in force and effect until amended by agreement of each party or unless otherwise terminated by operation of law.

¹ As defined in O.C.G.A. 36-36-11(b)

**SERVICE DELIVERY STRATEGY UPDATE
CERTIFICATIONS**

Instructions:

This two page form must, at a minimum, be signed by an authorized representative of the following governments: 1) the county; 2) the city serving as the county seat; 3) all cities having a 2000 population of over 9,000 residing within the county; and 4) no less than 50% of all other cities with a 2000 population of between 500 and 9,000 residing within the county. Cities with a 2000 population below 500 and local authorities providing services under the strategy are not required to sign this form, but are encouraged to do so.

UPDATED SERVICE DELIVERY STRATEGY FOR Hall COUNTY

We, the undersigned authorized representatives of the jurisdictions listed below, certify that:

1. We have reviewed our existing Service Delivery Strategy and have determined that:
(Check only one box for question #1)

- A. Our Strategy continues to accurately reflect our preferred arrangements for providing local services throughout our county and no changes in our Strategy are needed at this time; or
- B. Our Strategy has been revised to reflect our preferred arrangements for providing local services.

If Option A is selected, only this form, signed by the appropriate local government representatives must be provided to DCA.

If Option B is selected, this form, signed by the appropriate local government representatives, must be submitted to DCA along with:

- an updated "Summary of Service Arrangements" form (page 2) for each local service that has been revised/updated;
 - any supporting local agreements pertaining to each of these services that has been revised/updated; and
 - an updated service area map depicting the agreed upon service area for each provider if there is more than one service provider for each service that has been revised/updated within the county, and if the agreed upon service areas do not coincide with local political boundaries...
2. Each of our governing bodies (County Commission and City Councils) that are a party to this strategy have adopted resolutions agreeing to the Service Delivery arrangements identified in our strategy and have executed agreements for implementation of our service delivery strategy (O.C.G.A. 36-70-21);
3. Our service delivery strategy continues to promote the delivery of local government services in the most efficient, effective, and responsive manner for all residents, individuals and property owners throughout the county (O.C.G.A. 36-70-24(1));
4. Our service delivery strategy continues to provide that water or sewer fees charged to customers located outside the geographic boundaries of a service provider are reasonable and are not arbitrarily higher than the fees charged to customers located within the geographic boundaries of the service provider (O.C.G.A. 36-70-24 (2));
5. Our service delivery strategy continues to ensure that the cost of any services the county government provides (including those jointly funded by the county and one or more municipalities) primarily for the benefit of the unincorporated area of the county are borne by the unincorporated area residents, individuals, and property owners who receive such service (O.C.G.A. 36-70-24 (3));

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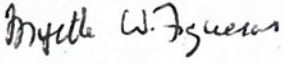
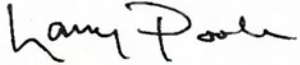


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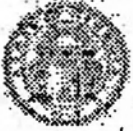
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AUG 19 2002

- 6. Our Service Delivery Strategy continues to ensure that the officially adopted County and City land use plans of all local governments located in the County are compatible and nonconflicting (O.C.G.A. 36-70-24 (4)(A));
- 7. Our Service Delivery Strategy continues to ensure that the provision of extraterritorial water and sewer services by any jurisdiction is consistent with all County and City land use plans and ordinances (O.C.G.A. 36-70-24 (4)(B)); and
- 8. Our Service Delivery Strategy continues to contain an agreed upon process between the county government and each city located in the county to resolve land use classification disputes when the county objects to the proposed land use of an area to be annexed into a city within the county (O.C.G.A. 36-70-24 (4)(C))' and;
- 9. DCA has been provided a copy of this certification and copies of all forms, maps and supporting agreements needed to accurately depict our agreed upon strategy (O.C.G.A. 36-70-27).

1If the County does not have an Annexation/Land Use dispute resolution process with each of its cities, list the cities where no agreed upon process exists:

| SIGNATURE: | NAME: (Please print or type) | TITLE: | JURISDICTION: | DATE: |
|---|---------------------------------|---------------------|----------------|---------|
|  | Gary Gibbs | Commission Chairman | Hall County | |
| | Pat Graham | Mayor | Braselton | |
| | Phillip Beard | Commission Chairman | Buford | |
| | Steve Gailey | Mayor | Clermont | |
|  | Harold E. Reed (Gene) | Mayor | Flowery Branch | |
|  | Myrtle Figueras | Mayor | Gainesville | 7/30/02 |
|  | Larry Poole | Mayor | Gillsville | |
|  | Milton Turner | Mayor | Lula | |
|  | Lamar Scroggs | Mayor | Oakwood | |



**SERVICE DELIVERY STRATEGY UPDATE
CERTIFICATIONS**

Instructions:

This two page form must, at a minimum, be signed by an authorized representative of the following governments: 1) the county; 2) the city serving as the county seat; 3) all cities having a 2000 population of over 9,000 residing within the county; and 4) no less than 50% of all other cities with a 2000 population of between 500 and 9,000 residing within the county. Cities with a 2000 population below 500 and local authorities providing services under the strategy are not required to sign this form, but are encouraged to do so.

UPDATED SERVICE DELIVERY STRATEGY FOR Hall COUNTY

We, the undersigned authorized representatives of the jurisdictions listed below, certify that:

1. We have reviewed our existing Service Delivery Strategy and have determined that:
(Check only one box for question #1)

- A. Our Strategy continues to accurately reflect our preferred arrangements for providing local services throughout our county and no changes in our Strategy are needed at this time; or
- B. Our Strategy has been revised to reflect our preferred arrangements for providing local services.

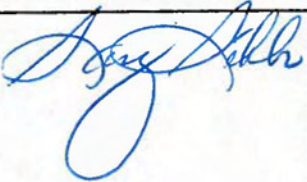

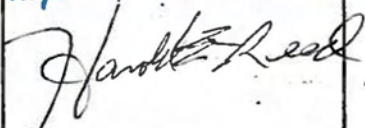
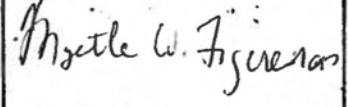
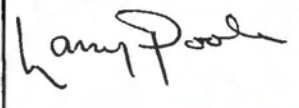


If Option A is selected, only this form, signed by the appropriate local government representatives must be provided to DCA.

If Option B is selected, this form, signed by the appropriate local government representatives, must be submitted to DCA along with:

- an updated "Summary of Service Arrangements" form (page 2) for each local service that has been revised/updated;
 - any supporting local agreements pertaining to each of these services that has been revised/updated; and
 - an updated service area map depicting the agreed upon service area for each provider if there is more than one service provider for each service that has been revised/updated within the county, and if the agreed upon service areas do not coincide with local political boundaries.
2. Each of our governing bodies (County Commission and City Councils) that are a party to this strategy have adopted resolutions agreeing to the Service Delivery arrangements identified in our strategy and have executed agreements for implementation of our service delivery strategy (O.C.G.A. 36-70-21);
3. Our service delivery strategy continues to promote the delivery of local government services in the most efficient, effective, and responsive manner for all residents, individuals and property owners throughout the county (O.C.G.A. 36-70-24(1));
4. Our service delivery strategy continues to provide that water or sewer fees charged to customers located outside the geographic boundaries of a service provider are reasonable and are not arbitrarily higher than the fees charged to customers located within the geographic boundaries of the service provider (O.C.G.A. 36-70-24 (2));
5. Our service delivery strategy continues to ensure that the cost of any services the county government provides (including those jointly funded by the county and one or more municipalities) primarily for the benefit of the unincorporated area of the county are borne by the unincorporated area residents, individuals, and property owners who receive such service (O.C.G.A. 36-70-24 (3));

6. Our Service Delivery Strategy continues to ensure that the officially adopted County and City land use plans of all local governments located in the County are compatible and nonconflicting (O.C.G.A. 36-70-24 (4)(A));
7. Our Service Delivery Strategy continues to ensure that the provision of extraterritorial water and sewer services by any jurisdiction is consistent with all County and City land use plans and ordinances (O.C.G.A. 36-70-24 (4)(B)); and
8. Our Service Delivery Strategy continues to contain an agreed upon process between the county government and each city located in the county to resolve land use classification disputes when the county objects to the proposed land use of an area to be annexed into a city within the county (O.C.G.A. 36-70-24 (4)(C))¹ and;
9. DCA has been provided a copy of this certification and copies of all forms, maps and supporting agreements needed to accurately depict our agreed upon strategy (O.C.G.A. 36-70-27).

¹If the County does not have an Annexation/Land Use dispute resolution process with each of its cities, list the cities where no agreed upon process exists: _____

| SIGNATURE: | NAME: (Please print or type) | TITLE: | JURISDICTION: | DATE: |
|--|---------------------------------|---------------------|----------------|-------|
|  | Gary Gibbs | Commission Chairman | Hall County | |
| | Pat Graham | Mayor | Braselton | |
| | Phillip Beard | Commission Chairman | Buford | |
|  As per Resolution OS 260201 | Steve Gailey | Mayor | Clermont | |
|  | Harold E. Reed (Gene) | Mayor | Flowery Branch | |
|  | Myrtle Figueras | Mayor | Gainesville | |
|  | Larry Poole | Mayor | Gillsville | |
|  | Milton Turner | Mayor | Lula | |
|  | Lamar Scroggs | Mayor | Oakwood | |

INTERGOVERNMENTAL AGREEMENTS FOR HALL COUNTY & MUNICIPALITIES

| <u><i>Parties to Agreement</i></u> | <u><i>Agreement Type</i></u> | <u><i>Execution Date</i></u> | <u><i>Expiration Date</i></u> |
|---|---|------------------------------|--|
| Hall County City of Gainesville | Joint Administration Bldg. Agreement | July 11, 1977 | None noted |
| Hall County City of Gillsville City of Lula City of Clermont | Fire Protection Agreement | Dec. 23, 1993 | Automatic annual renewal, termination upon notice |
| Hall County City of Gillsville City of Lula City of Clermont | Police Protection Agreement | March 1, 1994 | Automatic annual renewal, termination upon notice |
| Hall County City of Gainesville | Inspection Services Contract | June 7, 1994 | Termination upon 90 day notice |
| Hall County City of Oakwood | Capital Outlay Proj. Agreement Involving Proposed SPLOST | August 23, 1994 | Termination of SPLOST IV ? – determine if voters approved |
| Hall County City of Oakwood City of Flowery Branch | Wastewater Fac. Improvement Intergovernmental Agreement | August 24, 1995 | Termination upon notice, not to exceed 50 years |
| City of Gainesville City of Clermont | Agreement – Water Services | October 10, 1995 | October 10, 2045 |
| City of Gainesville City of Oakwood | Wastewater Flow Agreement | Nov. 13, 1995 | Nov. 13, 2015 |
| Hall County City of Oakwood | Detention Facility Agreement | March 11, 1996 | Termination upon 60 days notice |
| Hall County City of Gainesville | Intergovernmental Services Agreement-Bldg. Inspection | June 27, 1996 | June 27, 2006, 10 yr. renewal option |
| Hall County City of Gainesville | Joint Building Inspection Funding Ratio | June 27, 1996 | N/A |
| Hall County City of Gainesville | Intergovernmental Services Agreement-Comm.Serv.Center | June 27, 1996 | June 27, 2006, 10 yr. renewal option |

| | | | |
|--|--|-----------------------------------|---|
| Hall County City of Gainesville | Community Service Center FY 2002 Funding Ratio | June, 2002 | N/A |
| Hall County City of Gainesville Gainesville-Hall '96 Roundtable, Inc. | Contractual Serv. Agreement Rowing/Canoeing/Kayaking Recreation Facilities | June 27, 1996 | Renewable one year terms expiring Sept. 30, 2000 |
| Hall County City of Gainesville | Intergovernmental Agreement - Lake Lanier Multiple Use Fac. | June 27, 1996 | Sept. 30, 2019 – termination upon 90 day notice |
| Hall County City of Gainesville | Detention Facility Agreement | 1996 – exact date not provided | June 30, 2002 |
| Hall County City of Gainesville | Intergovernmental Service Agreement – Government Access Cable TV Channel | April 1, 1997 | April 1, 2002, 5 year renewal option |
| Hall County City of Gainesville | Communications Contractual Proposal | May, 1997 | Termination upon 90 day notice |
| Hall Co. Convention & Visitors' Bureau, Inc. City of Gainesville | Continuation of FY 97 Service Contract | July 1, 1997 | |
| Hall County City of Gainesville Greater Hall Chamber Of Commerce | Economic Dev. Council Service Contract | July 1, 1997 | June 30, 1998 – annual renewal option |
| City of Gainesville Gainesville Redevelop- Auth. – Main St. Assn. | Main St. Association Service Contract | July 1, 1997 | June 30, 1998 – annual renewal option |
| City of Gainesville Human Relations Council | Human Relations Council Service Contract | July 1, 1997 | June 30, 1998 – annual renewal option |
| City of Gainesville Hall Co. DA's Office | Victim Witness Program Serv. Contract | July 1, 1997 | June 30, 1998 – annual renewal option |
| City of Gainesville Hall-Dawson CASA | Hall-Dawson CASA Program, Inc. Service Agreement | July 1, 1997 | June 30, 1998 – annual renewal option |

| | | | |
|--|--|----------------|---|
| Hall County City of Clermont | Intergovernmental Agreement Magistrate Court Services | | |
| City of Gainesville Elachee Nature Science Center | Elachee Nature Science Center Service Contract | July 1, 1997 | June 30, 1998 – annual renewal option |
| City of Gainesville Hall Clean Council, Inc. | Hall Clean Council Service Contract | July 1, 1997 | June 1, 1998 – annual renewal option |
| Hall County Cities of Gainesville, Oakwood, Flowery Branch, Clermont, Lula, Gillsville, Braselton, Buford | Intergovernmental Agreement Animal Control | July 1, 1997 | Termination upon notice – limited to 50 years |
| City of Gainesville City of Flowery Branch | Agreement – Water Service | Sept. 4, 1997 | Sept. 4, 2022 – 25 year renewal option |
| Hall County City of Gainesville | Joint Resolution – Water Service | Sept. 12, 1997 | N/A |
| Hall County City of Gainesville | Fire Dept. Automatic Aid Agreement | Oct. 7, 1997 | Oct. 7, 1998 – automatic annual renewal, termination upon notice |

***THESE DOCUMENTS ARE ON FILE IN THE ADMINISTRATIVE
OFFICES OF THE RESPECTIVE CONTRACTING GOVERNMENTS.***

Under agreement, Hall County and/or Gainesville may contribute financially to the following agencies:

**The Arts Council
Ms. Gladys P. Wyant
P.O. Box 1632
Gainesville, GA 30503**

**District II Health Office
Dr. Melody Stancil
P.O. Box 1295
Gainesville, GA 30503**

**Gainesville-Hall Co. Neighborhood
Revitalization, Inc.
Mr. Ronnie Odom
P.O. Box 2496
Gainesville, GA 30503**

**Georgia Mountains Regional
Development Center
Mr. Ben J. Hulsey
P.O. Box 1720
Gainesville, GA 30503**

**Hall Clean Council
Ms. Marsha Fletcher
P.O. Box 1124
Gainesville, GA 30503**

**Hall County DFCS
Ms. Amanda Morgan
970 McEver Road Ext.
Gainesville, GA 30504**

**Hall Co. MR Services Center
Ms. Marlene Edmondson
3509 Maybry Road
Gainesville, GA 30504**

**Hall-Dawson CASA
Ms. Connie Stephens
P.O. Box 907471
Gainesville, GA 30503**

**Edmondson-Telford Center
For Children
Ms. Heather Hayes, Exec. Dir.
603 Washington St., SW
Gainesville, GA 30501**

**Gainesville-Hall County
Convention & Visitors Bureau
Ms. Helen Fincher
424 Green Street
Gainesville, GA 30501
Community Service Center**

**Ms. Phillipa Lewis
430 Prior Street, NE
Gainesville, GA 30501**

**The Family Project
Mr. Ronnie Weeks
891 Rainey Street, NW
Gainesville, GA 30501**

**Georgia Mountains Community Service
Mr. Boyd McLocklin
P.O. Box 1317
Gainesville, GA 30503**

**Greater Hall Chamber of Commerce
Ms. Kit Dunlap
P.O. Box 374
Gainesville, GA 30503**

**Hall Co. Human Society
Mr. Rick Aiken
875 Ridge Road
Gainesville, GA 30501**

**Hall Co. Library System
Ms. Susan Stewart
127 Main Street, NW
Gainesville, GA 30501**

**Hall Co. Soil & Water
Conservation District
Mr. Buddy Belflower
734 East Crescent Drive
Suite 400
Gainesville, GA 30501**

**Main Street Gainesville
Mr. Joe Burnett
311 Green Street, SE
2nd Floor
Gainesville, GA 30501**

**Legacy Link, Inc.
Ms. Pat V. Freeman
P.O. Box 2534
Gainesville, GA 30503**

**Human Relations Council of
Hall County
845 West Ridge Road
Gainesville, GA 30501**

***HALL COUNTY
SERVICE DELIVERY STRATEGY***

DMG-MAXIMUM STUDY/ENVIRONMENTAL STUDY

**COPIES OF THE DMG MAXIMUM AND RAFTELIS ENVIRONMENTAL
STUDIES ARE ON FILE FOR PUBLIC EXAMINATION IN THE OFFICES
OF THE HALL COUNTY ADMINISTRATOR.**

| DATE | DESCRIPTION |
|----------|--------------------|
| 10/21/99 | INITIAL ZONING MAP |
| 01/14/01 | AMENDMENT 1 |
| 03/06/02 | AMENDMENT 2 |
| 04/23/02 | AMENDMENT 3 |
| 05/07/02 | AMENDMENT 4 |
| 06/19/02 | AMENDMENT 5 |
| 07/02/02 | AMENDMENT 6 |
| 08/06/02 | AMENDMENT 7 |
| 09/03/02 | AMENDMENT 8 |
| 10/01/02 | AMENDMENT 9 |
| 11/05/02 | AMENDMENT 10 |
| 12/03/02 | AMENDMENT 11 |
| 01/07/03 | AMENDMENT 12 |
| 02/04/03 | AMENDMENT 13 |
| 03/03/03 | AMENDMENT 14 |
| 04/01/03 | AMENDMENT 15 |
| 05/05/03 | AMENDMENT 16 |
| 06/02/03 | AMENDMENT 17 |
| 07/06/03 | AMENDMENT 18 |
| 08/03/03 | AMENDMENT 19 |
| 09/07/03 | AMENDMENT 20 |
| 10/05/03 | AMENDMENT 21 |
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