



**SERVICE  
DELIVERY  
STRATEGY**

*for*

*Carroll County, Georgia*

*and the Cities of*

*Bowdon, Georgia  
Bremen, Georgia  
Carrollton, Georgia  
Mt. Zion, Georgia  
Roopville, Georgia  
Temple, Georgia  
Villa Rica, Georgia  
Whitesburg, Georgia*

*Adopted September 1999*



GEORGIA DEPARTMENT OF COMMUNITY AFFAIRS

SERVICE DELIVERY STRATEGY

FOR CARROLL COUNTY

1. GENERAL INSTRUCTIONS

Only one set of these forms should be submitted per county. The completed forms should clearly present the collective agreement reached by all cities and counties that were party to the service delivery strategy.

- 2. List each local government and/or authority that provides services included in the service delivery strategy in Section 11 below
List all services provided or primarily funded by each general purpose local government and authority within the county in Section III below. It is acceptable to break a service into separate components if this will facilitate description of the service delivery strategy.
4. For each service or service component listed in Section III, complete a separate Summary of Service Delivery Arrangements form (page 2).
5. Complete one copy of the Summary of Land Use Agreements form (page 3)
6. Have the Certifications form (page 4) signed by the authorized representatives of participating local governments. Please note that DCA cannot validate the strategy unless it is signed by the local governments required by law (see Instructions, page 4).
7. Mail the completed forms along with any attachments to

Georgia Department of Community Affairs
Office of Coordinated Planning
60 Executive Park South, N.E.
Atlanta, Georgia 30329

For answers to most frequently asked questions on Georgia's Service Delivery Act, links and helpful publications, visit DCA's website at www.dca.servicedelivery.org, or call the Office of Coordinated Planning at (404) 679-3114.

Note: Any future changes to the service delivery arrangements described on these forms will require an office update of the service delivery strategy and submittal of revised forms and attachments to the Georgia Department of Community Affairs.

II. LOCAL GOVERNMENTS INCLUDED IN THE SERVICE DELIVERY STRATEGY:

In this section, list all local governments (including cities located partially within the county) and authorities that provide services included in the service delivery strategy.

- Carroll County
City of Bowdon
City of Bremen
City of Carrollton
City of Mt. Zion
City of Roopville
City of Temple
City of Villa Rica
City of Whitesburg
Bowdon Area Hospital Authority
Bowdon Development Authority
Bowdon Housing Authority
Bremen Development Authority
Bremen Housing Authority
Carroll County Solid Waste Management Authority
Carroll County Water Authority
Carrollton-Carroll City-County Hospital Authority
Carrollton Housing Authority
Carrollton Payroll Development Authority
Development Authority of Carroll County
Temple Development Authority
Villa Rica Development Authority
Villa Rica Housing Authority
West Georgia Regional Airport Authority

III. SERVICES INCLUDED IN THE SERVICE DELIVERY STRATEGY:

For each service listed here, a separate Summary of Service Delivery Arrangements form (page 2) must be completed.

- Airport
Animal Control
Codes Enforcement/Building Inspection
Convention/Tourism Services
Courts
Economic Development
Elections
E-911 Communications Center
Emergency Management
Emergency Medical Services
Extension Service
Fire Protection
Hospitals
Jail
Law Enforcement
Libraries
Park, Recreation and Cultural Arts
Planning and Zoning
Public Health
Public Housing
Road and Street Construction
Road and Street Maintenance
Senior Citizens Programs
Social Services
Solid Waste Collection/Disposal/Recycling
Tax Collection
Wastewater Collection and Treatment & Water Supply and Distribution



**SERVICE DELIVERY STRATEGY**  
**SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: CARROLL Service: AIRPORT

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)  
 (West Georgia Regional Airport Authority)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?  
 yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority:      Funding Method:

West Georgia Regional Airport Authority	General Fund, State & Federal Grants, User Fees

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?  
 No substantial change in service delivery is anticipated.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
Service Delivery Agreement	Carroll County - All Cities	September 1999 - Current

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Same as #5.

7. Person completing form: Susan A. Mabry

Phone number: (770) 830-5801 Date completed: September 24, 1999

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no

If not, provide designated contact person(s) and phone number(s) below:

\_\_\_\_\_

# SERVICE DELIVERY AGREEMENT

Service: AIRPORT

Parties: Carroll County and the Cities of Bowdon, Bremen, Carrollton, Mt. Zion, Roopville, Temple, Villa Rica, and Whitesburg

## Agreement:

The West Georgia Regional Airport Authority is a statutorily created entity whose members (three from Carroll County and three from Haralson County) are appointed by the respective county governing bodies of Carroll and Haralson Counties. The Authority is the governing entity for the West Georgia Regional Airport.

The facility serves a multi-county area. Funding is provided primarily from user fees with occasional intergovernmental funds in the form of local government contributions and state/federal grants. The Authority retains part-time managerial assistance and contracts with a Fixed Base Operator (FBO) for certain facility services.

Future growth and the facility's import to the multi-county area for transportation and economic development may at some point require a more sustained level of operational and capital improvement funding. Since the facility provides a county-wide service, any such funding should be provided from the respective county general funds. No substantive change in service delivery is anticipated.

We the undersigned agree that the foregoing Service Delivery Agreement promotes the most efficient, effective and responsive manner for the delivery of services described above and we see no apparent duplication of services nor issues for consolidation, this 24<sup>th</sup> day of September, 1999.

### CARROLL COUNTY

By: Josh T. Bell  
Title: Chairman  
Attest: Susan A. Maley

### CITY OF BOWDON

By: [Signature]  
Title: Mayor  
Attest: Susan A. Maley

### CITY OF ROOPVILLE

By: R. P. Merrell  
Title: Mayor  
Attest: Susan A. Maley

### CITY OF BREMEN

By: [Signature]  
Title: Mayor  
Attest: Susan A. Maley

### CITY OF TEMPLE

By: Nancy Shadyf  
Title: Mayor  
Attest: Susan A. Maley

### CITY OF CARROLLTON

By: [Signature]  
Title: Mayor  
Attest: Susan A. Maley

### CITY OF VILLA RICA

By: Maxwell A. Duke  
Title: Mayor  
Attest: Susan A. Maley

### CITY OF MT. ZION

By: [Signature]  
Title: Mayor  
Attest: Susan A. Maley

### CITY OF WHITESBURG

By: Walter Jones  
Title: Mayor  
Attest: Susan A. Maley



**SERVICE DELIVERY STRATEGY**  
**SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: CARROLL Service: ANIMAL CONTROL

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)  
(Carroll County)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?  
 yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

Carroll County	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No substantial change in service delivery is anticipated. The County will consider the City of Bremen's request for provision of this service by intergovernmental agreement for the portion of Bremen located in Haralson County.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
Service Delivery Agreement	Carroll County - All Cities	September 1999 - Current

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Same as #5.

7. Person completing form: Susan A. Mabry

Phone number: (770) 830-5801 Date completed: September 24, 1999

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no

If not, provide designated contact person(s) and phone number(s) below:

# SERVICE DELIVERY AGREEMENT

Service: ANIMAL CONTROL

Parties: Carroll County and the Cities of Bowdon, Bremen, Carrollton, Mt. Zion, Roopville, Temple, Villa Rica, and Whitesburg

**Agreement:**

Under the 1995 Local Option Sales Tax (LOST) distribution agreement Carroll County provides this service to all cities (including only the Carroll County portion of the City of Bremen) utilizing a building facility and property provided by the City of Carrollton. The County and each city have adopted Animal Control Ordinances. Funding is provided from the County General Fund. While no change in service delivery in terms of the County providing the service is anticipated, the County may evaluate contracting or privatizing the service. The City of Bremen is interested in negotiating an intergovernmental contract with Carroll County for the provision of Animal Control services in all portions of the city.

We the undersigned agree that the foregoing Service Delivery Agreement promotes the most efficient, effective and responsive manner for the delivery of services described above and we see no apparent duplication of services nor issues for consolidation, this 24<sup>th</sup> day of September, 1999.

**CARROLL COUNTY**

By: [Signature]  
Title: Chairman  
Attest: Susan A. Maly

**CITY OF BOWDON**

By: [Signature]  
Title: Mayor  
Attest: Susan A. Maly

**CITY OF ROOPVILLE**

By: [Signature]  
Title: Mayor  
Attest: Susan A. Maly

**CITY OF BREMEN**

By: [Signature]  
Title: Mayor  
Attest: Susan A. Maly

**CITY OF TEMPLE**

By: [Signature]  
Title: Mayor  
Attest: Susan A. Maly

**CITY OF CARROLLTON**

By: [Signature]  
Title: Mayor  
Attest: Susan A. Maly

**CITY OF VILLA RICA**

By: [Signature]  
Title: Mayor  
Attest: Susan A. Maly

**CITY OF MT. ZION**

By: [Signature]  
Title: Mayor  
Attest: Susan A. Maly

**CITY OF WHITESBURG**

By: [Signature]  
Title: Mayor  
Attest: Susan A. Maly



**SERVICE DELIVERY STRATEGY**  
**SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: CARROLL Service: CODES ENFORCEMENT/BUILDING INSPECTION

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)  
 (The City of Carrollton provides this service in its jurisdiction. Carroll County provides this services in unincorporated Carroll County and for all other city jurisdictions on a fee basis.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

Carroll County	General Fund, User Permit Fees
Carrollton	General Fund, User Permit Fees

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No substantial change in service delivery is anticipated.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
Service Delivery Agreement	Carroll County - All Cities	September 1999-Current
Intergovernment Agreements	Carroll County - Cities of Bowdon, Bremen, Mt. Zion, Roopville, Temple, Villa Rica, & Whitesburg individually	Current to end with written notice from either party

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Same as #5.

7. Person completing form: Susan A. Mabry

Phone number: (770) 830-5801 Date completed: September 24, 1999

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no

If not, provide designated contact person(s) and phone number(s) below:

# SERVICE DELIVERY AGREEMENT

Service: CODES ENFORCEMENT/BUILDING INSPECTION

Parties: Carroll County and the Cities of Bowdon, Bremen, Carrollton, Mt. Zion, Ropville, Temple, Villa Rica, and Whitesburg

**Agreement:**

The City of Carrollton provides this service in its jurisdiction. Carroll County provides this service in unincorporated Carroll County and for all other city jurisdictions on a fee basis. Discussions have been held as to the possibility of creating a Joint Carroll-Carrollton Codes Enforcement/Building Inspection Department but have not progressed to the point to be incorporated into this service delivery strategy agreement. It may be revisited in future service delivery agreement discussions.

County costs for this service should be derived from the unincorporated area of the County and the cities receiving the service only. Should any jurisdiction currently utilizing the County provided codes/inspections service select to provide its own service, then this same funding provision should apply. Services to the other cities should be derived from user fees, and/or by intergovernmental agreement between the County and respective cities effective July 1, 2000.

We the undersigned agree that the foregoing Service Delivery Agreement promotes the most efficient, effective and responsive manner for the delivery of services described above and we see no apparent duplication of services nor issues for consolidation, this 24<sup>th</sup> day of September, 1999.

**CARROLL COUNTY**

By: Jacky Bell  
Title: Chairman  
Attest: Susan G. Maly

**CITY OF BOWDON**

By: [Signature]  
Title: Mayor  
Attest: Susan G. Maly

**CITY OF ROOPVILLE**

By: R. Merrill  
Title: Mayor  
Attest: Susan G. Maly

**CITY OF BREMEN**

By: [Signature]  
Title: Mayor  
Attest: Susan G. Maly

**CITY OF TEMPLE**

By: Nancy Shady  
Title: Mayor  
Attest: Susan G. Maly

**CITY OF CARROLLTON**

By: [Signature]  
Title: Mayor  
Attest: Susan G. Maly

**CITY OF VILLA RICA**

By: [Signature]  
Title: Mayor  
Attest: Susan G. Maly

**CITY OF MT. ZION**

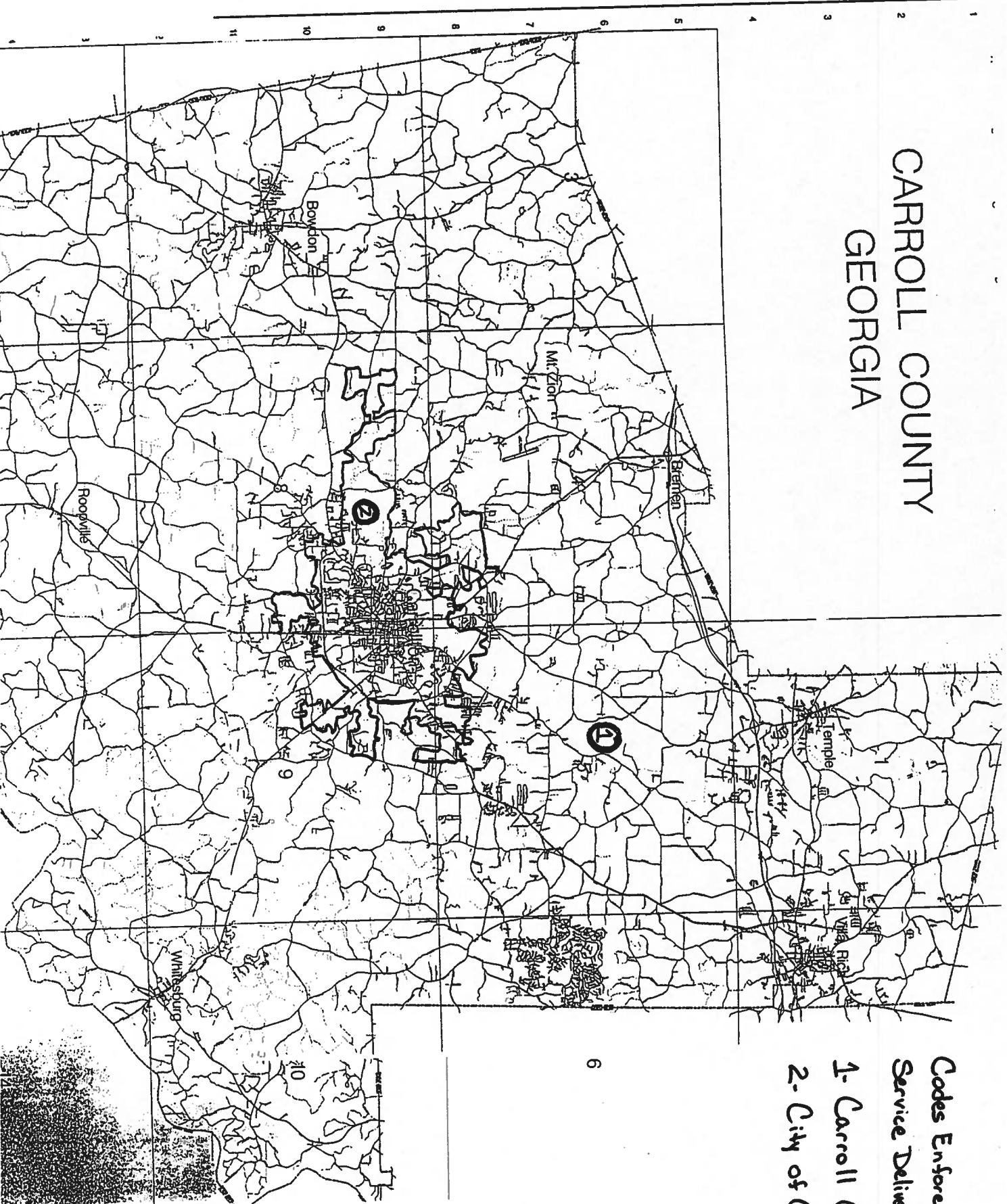
By: [Signature]  
Title: Mayor  
Attest: Susan G. Maly

**CITY OF WHITESBURG**

By: Walter Jones  
Title: Mayor  
Attest: Susan G. Maly



# CARROLL COUNTY GEORGIA



- Codes Enforcement / Building Inspection  
Service Delivery District Map
- 1- Carroll County
  - 2- City of Carrollton

Copy



# SERVICE DELIVERY STRATEGY

## SUMMARY OF SERVICE DELIVERY ARRANGEMENTS

**Instructions:**

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: CARROLL Service: COVENTION/TOURISM SERVICES

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)  
(Carroll County Tourism Association, Carrollton Area Visitors & Convention Bureau, Villa Rica Board of Tourism)
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?  
 yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority:	Funding Method:
Carroll Co. Tourism Assc.	Hotel-Motel Tax, Grants, Contributions
Carrollton Area Visitors & Convention Bureau	Hotel-Motel Tax, Grants, Contributions
Villa Rica Board of Tourism	Hotel-Motel Tax, Grants, Contributions

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No substantial change in service delivery is anticipated.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
Service Delivery Agreement	Carroll County - All Cities	September 1999 - Current

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Same as #5.

7. Person completing form: Susan A. Mabry  
 Phone number: (770) 830-5801 Date completed: September 24, 1999

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no  
 If not, provide designated contact person(s) and phone number(s) below:

# SERVICE DELIVERY AGREEMENT

Service: CONVENTION/TOURISM SERVICES

Parties: Carroll County and the Cities of Bowdon, Bremen, Carrollton, Mt. Zion, Roopville, Temple, Villa Rica, and Whitesburg

**Agreement:**

The Carroll County Tourism Association is operated under the auspices of the Carroll County Chamber of Commerce and is funded by a hotel/motel tax levied on hotel/motel guests staying in hotels/motels in unincorporated Carroll County. Operational funding for the Carrollton Area Visitors and Convention Bureau (CAVB) is currently derived in total from a hotel/motel tax levied on hotel/motel guests staying in hotels/motels within the City of Carrollton. The CAVB is governed by a five (5) member board appointed by the Mayor and City Council of Carrollton. The City of Villa Rica appoints and funds the Villa Rica Board of Tourism (a volunteer organization) from hotel/motel taxes levied on guests staying in hotels/motels within the City of Villa Rica. No change in service delivery is anticipated.

We the undersigned agree that the foregoing Service Delivery Agreement promotes the most efficient, effective and responsive manner for the delivery of services described above and we see no apparent duplication of services nor issues for consolidation, this 24<sup>th</sup> day of September, 1999.

**CARROLL COUNTY**

By: Jack Bell  
Title: Chairman  
Attest: Susan A. Mabry

**CITY OF BOWDON**

By: [Signature]  
Title: Mayor  
Attest: Susan A. Mabry

**CITY OF ROOPVILLE**

By: R. A. Merrill  
Title: Mayor  
Attest: Susan A. Mabry

**CITY OF BREMEN**

By: [Signature]  
Title: Mayor  
Attest: Susan A. Mabry

**CITY OF TEMPLE**

By: [Signature]  
Title: Mayor  
Attest: Susan A. Mabry

**CITY OF CARROLLTON**

By: [Signature]  
Title: Mayor  
Attest: Susan A. Mabry

**CITY OF VILLA RICA**

By: [Signature]  
Title: Mayor  
Attest: Susan A. Mabry

**CITY OF MT. ZION**

By: [Signature]  
Title: Mayor  
Attest: Susan A. Mabry

**CITY OF WHITESBURG**

By: [Signature]  
Title: Mayor  
Attest: Susan A. Mabry



**SERVICE DELIVERY STRATEGY**  
**SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: CARROLL Service: COURTS

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)  
 (Carroll County, Bowdon, Bremen, Carrollton, Mt. Zion, Temple, Villa Rica, Whitesburg)
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?  
 yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

Carroll County	General Fund, Fines, Forfeitures
All Cities except Roopville	General Fund, Fines, Forfeitures

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No substantial change in service delivery is anticipated.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
Service Delivery Agreement	Carroll County - All Cities	September 1999 - Current

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Same as #5.

7. Person completing form: Susan A. Mabry  
 Phone number: (770) 830-5801 Date completed: September 24, 1999

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no

If not, provide designated contact person(s) and phone number(s) below:

# SERVICE DELIVERY AGREEMENT

Service: COURTS

Parties: Carroll County and the Cities of Bowdon, Bremen, Carrollton, Mt. Zion, Roopville, Temple, Villa Rica, and Whitesburg

**Agreement:**

Superior, State, Magistrate, Juvenile, and Probate court functions and services (including prosecution, probation, social services and any additional related/allied services) are clearly county-wide in scope and function, and all costs associated should be from the County General Funds. Each respective city choosing to provide Municipal Court Services should pay all costs associated with same from city funds and retain all fines/forfeitures from same. No change in service delivery is anticipated.

We the undersigned agree that the foregoing Service Delivery Agreement promotes the most efficient, effective and responsive manner for the delivery of services described above and we see no apparent duplication of services nor issues for consolidation, this 24<sup>th</sup> day of September, 1999.

**CARROLL COUNTY**

By: Jack Bee  
Title: Chairman  
Attest: Susan A. Maly

**CITY OF BOWDON**

By: [Signature]  
Title: Mayor  
Attest: Susan A. Maly

**CITY OF ROOPVILLE**

By: R. G. Merrill  
Title: Mayor  
Attest: Susan A. Maly

**CITY OF BREMEN**

By: [Signature]  
Title: Mayor  
Attest: Susan A. Maly

**CITY OF TEMPLE**

By: [Signature]  
Title: Mayor  
Attest: Susan A. Maly

**CITY OF CARROLLTON**

By: [Signature]  
Title: Mayor  
Attest: Susan A. Maly

**CITY OF VILLA RICA**

By: [Signature]  
Title: Mayor  
Attest: Susan A. Maly

**CITY OF MT. ZION**

By: [Signature]  
Title: Mayor  
Attest: Susan A. Maly

**CITY OF WHITESBURG**

By: [Signature]  
Title: Mayor  
Attest: Susan A. Maly



**ERVICE DELIVERY STRATEGY**  
**SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: CARROLL Service: ECONOMIC DEVELOPMENT

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)  
 (Carroll County Chamber of Commerce, Development Authority of Carroll County, Bowdon Development Authority, Carrollton Payroll Development Authority, Villa Rica Development Authority, Bremen Development Authority)
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

Authority, Bremen Development Authority)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

Carroll Co. Chamber of Commerce	General Fund, Public-Private Contributions, Misc.	Fee
Development Authority of Carroll County	General Fund, Public-Private Contributions, Misc.	Fee
Bowdon Development Authority	General Fund, Public-Private Contributions, Misc.	Fee
Carrollton Payroll Development Authority	General Fund, Public-Private Contributions, Misc.	Fee
Villa Rica Development Authority	General Fund, Public-Private Contributions, Misc.	Fee
Bremen Development Authority	General Fund, Public-Private Contributions, Misc.	Fee

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No substantial change in service delivery is anticipated.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
Service Delivery Agreement	Carroll County - All Cities	September 1999 - Current

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Same as #5.

7. Person completing form: Susan A. Mabry

Phone number: (770) 830-5801 Date completed: September 24, 1999

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no

If not, provide designated contact person(s) and phone number(s) below:

# SERVICE DELIVERY AGREEMENT

Service: ECONOMIC DEVELOPMENT

Parties: Carroll County and the Cities of Bowdon, Bremen, Carrollton, Mt. Zion, Roopville, Temple, Villa Rica, and Whitesburg

**Agreement:**

Carroll County, the City of Bremen, the City of Bowdon, the City of Carrollton, the City of Temple, and the City of Villa Rica have Development Authorities that focus on the specific economic development needs of their respective communities. In conjunction with these Development Authorities and local governments, the Carroll County Chamber of Commerce serves as the county-wide clearinghouse, coordinator, recruiting, and marketing arm for economic development activities in Carroll County. The Chamber's responsibilities in this regard are funded by-in-large from a consortium of public/private agencies. Carroll County, the City of Bowdon, the City of Carrollton, and the City of Villa Rica contribute to the Chamber for this purpose. Carroll County has in the past provided assistance in the construction of industrial access roads, industrial sites and the extension of infrastructure to facilitate economic investment in the County on a case-by-case basis as resources permit and will continue to do so. No change in service delivery is anticipated.

We the undersigned agree that the foregoing Service Delivery Agreement promotes the most efficient, effective and responsive manner for the delivery of services described above and we see no apparent duplication of services nor issues for consolidation, this 24<sup>th</sup> day of September, 1999.

**CARROLL COUNTY**

By: Jacky Bell  
Title: Chairman  
Attest: Susan A. Maly

**CITY OF BOWDON**

By: Bob Daw  
Title: Mayor  
Attest: Susan A. Maly

**CITY OF ROOPVILLE**

By: R. A. Merrill  
Title: Mayor  
Attest: Susan A. Maly

**CITY OF BREMEN**

By: [Signature]  
Title: Mayor  
Attest: Susan A. Maly

**CITY OF TEMPLE**

By: Henry Stedley  
Title: Mayor  
Attest: Susan A. Maly

**CITY OF CARROLLTON**

By: John M. [Signature]  
Title: Mayor  
Attest: Susan A. Maly

**CITY OF VILLA RICA**

By: Manuel A. [Signature]  
Title: Mayor  
Attest: Susan A. Maly

**CITY OF MT. ZION**

By: Walter H. Newberry  
Title: Mayor  
Attest: Susan A. Maly

**CITY OF WHITESBURG**

By: Walter Hines  
Title: Mayor  
Attest: Susan A. Maly



**SERVICE DELIVERY STRATEGY**  
**SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: CARROLL Service: ELECTIONS

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)  
 (Carroll County, Bowdon, Bremen, Carrollton, Mt. Zion, Ropoville, Temple, Villa Rica, Whitesburg)
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?  
 yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

Carroll County	General Fund
All Cities	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No substantial change in service delivery is anticipated.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
Service Delivery Agreement	Carroll County - all Cities	September 1999 - Current

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Same as #5.

7. Person completing form: Susan A. Mabry  
 Phone number: (770) 830-5801 Date completed: September 24, 1999

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no  
 If not, provide designated contact person(s) and phone number(s) below:



# SERVICE DELIVERY AGREEMENT

Service: ELECTIONS

Parties: Carroll County and the Cities of Bowdon, Bremen, Carrollton, Mt. Zion, Roopville, Temple, Villa Rica, and Whitesburg

**Agreement:**

Carroll County currently provides this service for all elections held county-wide (national, state, district, and county) through its Board of Elections. The Board of Elections will also provide this service to city jurisdictions for city elections on a fee basis under intergovernmental agreements. No change in service delivery is anticipated.

We the undersigned agree that the foregoing Service Delivery Agreement promotes the most efficient, effective and responsive manner for the delivery of services described above and we see no apparent duplication of services nor issues for consolidation, this 24<sup>th</sup> day of September, 1999.

**CARROLL COUNTY**

By: Jack Bell  
Title: Chairman  
Attest: Susan A. Maloy

**CITY OF BOWDON**

By: [Signature]  
Title: Mayor  
Attest: Susan A. Maloy

**CITY OF ROOPVILLE**

By: [Signature]  
Title: Mayor  
Attest: Susan A. Maloy

**CITY OF BREMEN**

By: [Signature]  
Title: Mayor  
Attest: Susan A. Maloy

**CITY OF TEMPLE**

By: [Signature]  
Title: Mayor  
Attest: Susan A. Maloy

**CITY OF CARROLLTON**

By: [Signature]  
Title: Mayor  
Attest: Susan A. Maloy

**CITY OF VILLA RICA**

By: [Signature]  
Title: Mayor  
Attest: Susan A. Maloy

**CITY OF MT. ZION**

By: [Signature]  
Title: Mayor  
Attest: Susan A. Maloy

**CITY OF WHITESBURG**

By: [Signature]  
Title: Mayor  
Attest: Susan A. Maloy



**SERVICE DELIVERY STRATEGY**  
**SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: CARROLL Service: E-911 COMMUNICATIONS CENTER

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)  
(Carroll County)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?  
 yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

Carroll County	General Fund, Users Fees

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No substantial change in service delivery is anticipated.  
 Carroll County's 911 Users and Policy Boards will be reestablished.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
Service Delivery Agreement	Carroll County - All Cities	September 1999 - Current

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Same as #5.

7. Person completing form: Susan A. Mabry  
 Phone number: (770) 830-5801 Date completed: September 24, 1999

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no

If not, provide designated contact person(s) and phone number(s) below:

# SERVICE DELIVERY AGREEMENT

Service: E-911 COMMUNICATIONS CENTER

Parties: Carroll County and the Cities of Bowdon, Bremen, Carrollton, Mt. Zion, Roopville, Temple, Villa Rica, and Whitesburg

## Agreement:

Emergency 911 (E-911) service in Carroll County is provided county-wide under the auspices of Carroll County and is funded from a \$1.50 surcharge on local telephones. An additional surcharge on cellular phones can be imposed by law. Given the growing number of emergency calls generated via wireless communications imposition of this additional surcharge should be strongly considered.

The E-911 Communications Center for Carroll County was originally established as a 911 Center under an intergovernmental agreement which created a Users Board consisting of a representative from each agency dispatched by the Center and a Policy Board consisting of a representative of each governing authority and private user of the Center. The Users Board through its Chairperson was intended to establish operating guidelines/procedures for the Center and exercise administrative, managerial and supervisory oversight over the center through its Director and act as a liaison to the member users. The Policy Board was intended to set overall Center policy, review and confirm the annual budget, and act as liaison to the governing authorities whose agency(ies) are dispatched by the Center.

The role, responsibilities and authority of these respective Boards representing the systems agency users and member governing authorities should be clearly reestablished in an updated intergovernmental agreement regarding the E-911 Communications Center as a prerequisite for the Strategy regarding this service.

Currently the County funds all subsidies above revenues derived from the surcharge assessment. In the future should operations of the E-911 Center exceed the funds generated from all surcharge applications available (both landlines and wireless) any additional funding requirements shall be borne by the participating governing authorities or private users on a pro rata basis. That pro rata basis shall be the respective users total number of dispatch calls as a percentage of the total calls for the most recently completed calendar year period. This participation should be phased in over the five (5) year implementation period.

We the undersigned agree that the foregoing Service Delivery Agreement promotes the most efficient, effective and responsive manner for the delivery of services described above and we see no apparent duplication of services nor issues for consolidation, this 24<sup>th</sup> day of September, 1999.

### CARROLL COUNTY

By: Jack T. Bell  
Title: Chairman  
Attest: Susan A. Maly

### CITY OF BOWDON

By: [Signature]  
Title: Mayor  
Attest: Susan A. Maly

### CITY OF ROOPVILLE

By: R. L. Merrill  
Title: Mayor  
Attest: Susan A. Maly

### CITY OF BREMEN

By: [Signature]  
Title: Mayor  
Attest: Susan A. Maly

### CITY OF TEMPLE

By: Harry Skadey  
Title: Mayor  
Attest: Susan A. Maly

### CITY OF CARROLLTON

By: [Signature]  
Title: Mayor  
Attest: Susan A. Maly

### CITY OF VILLA RICA

By: [Signature]  
Title: Mayor  
Attest: Susan A. Maly

### CITY OF MT. ZION

By: [Signature]  
Title: Mayor  
Attest: Susan A. Maly

### CITY OF WHITESBURG

By: Walter Hines  
Title: Mayor  
Attest: Susan A. Maly



**SERVICE DELIVERY STRATEGY**  
**SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: CARROLL Service: EMERGENCY MANAGEMENT

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)  
(Carroll County)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?  
 yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

Carroll County	General Fund, State & Federal Grants

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No substantial change in service delivery is anticipated.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
Service Delivery Agreement	Carroll County - All Cities	September 1999 - Current

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Same as #5.

7. Person completing form: Susan A. Mabry  
 Phone number: (770) 830-5801 Date completed: September 24, 1999

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no

If not, provide designated contact person(s) and phone number(s) below:

\_\_\_\_\_

# SERVICE DELIVERY AGREEMENT

Service: EMERGENCY MANAGEMENT

Parties: Carroll County and the Cities of Bowdon, Bremen, Carrollton, Mt. Zion, Roopville, Temple, Villa Rica, and Whitesburg

**Agreement:**

This service is provided by the Carroll County Emergency Management Agency. This service is clearly county-wide in scope and function and should continue to be funded from the County General Fund. No change in service delivery is anticipated.

We the undersigned agree that the foregoing Service Delivery Agreement promotes the most efficient, effective and responsive manner for the delivery of services described above and we see no apparent duplication of services nor issues for consolidation, this 24<sup>th</sup> day of September, 1999.

**CARROLL COUNTY**

By: Josh T. Bell  
Title: Chairman  
Attest: Susan A. Maloy

**CITY OF BOWDON**

By: [Signature]  
Title: Mayor  
Attest: Susan A. Maloy

**CITY OF ROOPVILLE**

By: R. Menell  
Title: Mayor  
Attest: Susan A. Maloy

**CITY OF BREMEN**

By: [Signature]  
Title: Mayor  
Attest: Susan A. Maloy

**CITY OF TEMPLE**

By: [Signature]  
Title: Mayor  
Attest: Susan A. Maloy

**CITY OF CARROLLTON**

By: [Signature]  
Title: Mayor  
Attest: Susan A. Maloy

**CITY OF VILLA RICA**

By: [Signature]  
Title: Mayor  
Attest: Susan A. Maloy

**CITY OF MT. ZION**

By: [Signature]  
Title: Mayor  
Attest: Susan A. Maloy

**CITY OF WHITESBURG**

By: [Signature]  
Title: Mayor  
Attest: Susan A. Maloy



**SERVICE DELIVERY STRATEGY**  
**SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: CARROLL Service: EMERGENCY MEDICAL SERVICES

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)  
(Carroll County)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?  
 yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

Carroll County	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?  
 No substantial change in service delivery is anticipated.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
Service Delivery Agreement	Carroll County - All Cities	September 1999 - Current

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Same as #5.

7. Person completing form: Susan A. Mabry

Phone number: (770) 830-5801 Date completed: September 24, 1999

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no

If not, provide designated contact person(s) and phone number(s) below:

# SERVICE DELIVERY AGREEMENT

Service: EMERGENCY MEDICAL SERVICES

Parties: Carroll County and the Cities of Bowdon, Bremen, Carrollton, Mt. Zion, Roopville, Temple, Villa Rica, and Whitesburg

**Agreement:**

This service is currently provided county-wide by Carroll County under a contractual agreement with a private provider. The County is seeking to become the designated 911 Zone Provider. The purpose of this effort is to allow the County governing authority to have a more appropriate role in the selection of providers. It is not the County's intent to enter into Emergency Medical Service but rather to continue to provide this service by contract.

Although a valid position could be advanced that a disproportionate level of EMS service is consumed in areas of greater development and density and that those areas receive a proportionally higher level of service, the County proposes to fund this from the County General Fund without service equity adjustments. No change in service delivery is anticipated.

We the undersigned agree that the foregoing Service Delivery Agreement promotes the most efficient, effective and responsive manner for the delivery of services described above and we see no apparent duplication of services nor issues for consolidation, this 24<sup>th</sup> day of September, 1999.

**CARROLL COUNTY**

By: Jack T. Bell  
Title: Chairman  
Attest: Susan A. Maloy

**CITY OF BOWDON**

By: Bob Bow  
Title: Mayor  
Attest: Susan A. Maloy

**CITY OF ROOPVILLE**

By: R. Menell  
Title: Mayor  
Attest: Susan A. Maloy

**CITY OF BREMEN**

By: Jim Corbin  
Title: Mayor  
Attest: Susan A. Maloy

**CITY OF TEMPLE**

By: Henry Steadif  
Title: Mayor  
Attest: Susan A. Maloy

**CITY OF CARROLLTON**

By: John H. ...  
Title: Mayor  
Attest: Susan A. Maloy

**CITY OF VILLA RICA**

By: Merle H. ...  
Title: Mayor  
Attest: Susan A. Maloy

**CITY OF MT. ZION**

By: Walter Hines  
Title: Mayor  
Attest: Susan A. Maloy

**CITY OF WHITESBURG**

By: Walter Hines  
Title: Mayor  
Attest: Susan A. Maloy



**SERVICE DELIVERY STRATEGY**  
**SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: CARROLL Service: EXTENSION SERVICE

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)  
(Carroll County)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

Carroll County	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No substantial change in service delivery is anticipated.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
Service Delivery Agreement	Carroll County - All Cities	September 1999 - Current

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Same as #5.

7. Person completing form: Susan A. Mabry  
 Phone number: (770) 830-5801 Date completed: September 24, 1999

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no

If not, provide designated contact person(s) and phone number(s) below:



# SERVICE DELIVERY AGREEMENT

Service: EXTENSION SERVICE

Parties: Carroll County and the Cities of Bowdon, Bremen, Carrollton, Mt. Zion, Roopville, Temple, Villa Rica, and Whitesburg

## Agreement:

The Carroll County Extension Service provides this service county-wide. A part of the University System of Georgia it also receives some funding from the USDA. A cooperative agreement exists between Carroll County and the Extension Service to provide educational and technical services to homeowners and businesses in the areas of agricultural, horticultural, environment, family consumer sciences, and youth 4-H programs. The county provides a van for 4-H plus support to house the Extension Service office. Funding is provided from the County General Fund. No change in service delivery is anticipated.

We the undersigned agree that the foregoing Service Delivery Agreement promotes the most efficient, effective and responsive manner for the delivery of services described above and we see no apparent duplication of services nor issues for consolidation, this 24<sup>th</sup> day of September, 1999.

### CARROLL COUNTY

By: Jack J. Bell  
Title: Chairman  
Attest: Susan C. Maly

### CITY OF BOWDON

By: D. Dean  
Title: Mayor  
Attest: Susan C. Maly

### CITY OF ROOPVILLE

By: Ramenell  
Title: Mayor  
Attest: Susan C. Maly

### CITY OF BREMEN

By: Jim Carden  
Title: Mayor  
Attest: Susan C. Maly

### CITY OF TEMPLE

By: Henry Shady  
Title: Mayor  
Attest: Susan C. Maly

### CITY OF CARROLLTON

By: Jim Smith  
Title: Mayor  
Attest: Susan C. Maly

### CITY OF VILLA RICA

By: Merle D. Duke  
Title: Mayor  
Attest: Susan C. Maly

### CITY OF MT. ZION

By: Clayton Newell  
Title: Mayor  
Attest: Susan C. Maly

### CITY OF WHITESBURG

By: Walter Stone  
Title: Mayor  
Attest: Susan C. Maly



# SERVICE DELIVERY STRATEGY

## SUMMARY OF SERVICE DELIVERY ARRANGEMENTS

**Instructions:**

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: CARROLL Service: FIRE PROTECTION

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)

Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

(Carrollton provides fire service to the incorporated are of Carrollton and to a designated "fire protection area" in unincorporated Carroll County. Carroll County provides fire services to all of unincorporated Carroll County and all cities except Carrollton.

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?

yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

Carroll County	General Fund, Special Tax District Millage Rates
Carrollton	General Fund, Intergovernmental Contract with Carroll County

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

A Special Fire Service Tax District will be established for Carroll County and all Cities except the City of Carrollton phased in over five (5) years.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
Service Delivery Agreement	Carroll County - All Cities	September 1999 - Current
Intergovernmental Agreements	Carroll County - All Cities Except Carrollton	1998 for 50 years
Intergovernmental Agreement	Carrollton - Carrollton	1995 for 5 years

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Same as #5.

7. Person completing form: Susan A. Mabry

Phone number: (770) 830-5801 Date completed: September 24, 1999

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no

If not, provide designated contact person(s) and phone number(s) below:

## **SERVICE DELIVERY AGREEMENT**

---

**Service: FIRE PROTECTION (page 1)**

---

**Parties: Carroll County and the Cities of Bowdon, Bremen, Carrollton, Mt. Zion, Roopville, Temple, Villa Rica, and Whitesburg**

---

**Agreement:**

Carroll County provides fire service to all of unincorporated Carroll County and to the cities of Bowdon, Mt. Zion, Roopville, Temple, Villa Rica, and Whitesburg (under intergovernmental contracts for \$1.00 per year and extending 50 years) with combined career and volunteer personnel totaling 255 (61 career & 194 volunteer). In providing this service the Carroll County Fire Rescue & EMA Department operates 12 stations, 62 pieces of rolling stock fire apparatus/equipment. Approved plans will add 2 stations, 19 pieces of apparatus/equipment (5 pumpers, 8 tankers, 3 platform/ladder trucks, 1 air & light unit & 1 mobile command post) and new training facilities within the next five years funded primarily by Special Purpose Local Option Sales Tax (SPLOST) proceeds.

The City of Carrollton provides service to the incorporated area of Carrollton and to a designated "fire protection area" in unincorporated Carroll County under an intergovernmental agreement with Carroll County through June 2000. The City of Carrollton operates 3 stations (one owned by the county), has 51 career firefighters, 3 pumpers, 1 aerial apparatus, and 3 reserve pumpers. As part of the intergovernmental agreement the City and County Fire Departments have a reciprocal Mutual Aid Pact. The City and County Fire Departments also participate in a regional Hazardous Materials Response Program headquartered in Carrollton.

As Carroll County and its cities continue to grow and the respective fire services expand, great care should be exercised in closely coordinating the location of new fire stations and the allocation of resources for equipment/apparatus between the fire service providers in the County. The Departments should consult regularly and routinely on these and other matters, study and evaluate potential growth patterns, and plan to allocate all resources (manpower, facilities and equipment) in a manner so as to maximize coverage, response, and effectiveness.

Funds used to support the provision of fire services by the Carroll County Fire Rescue & EMA Department in unincorporated Carroll County and in the cities of Bowdon, Mt. Zion, Roopville, Temple, Villa Rica, and Whitesburg for the nominal fee of \$1.00 per year should be paid with revenues derived from the unincorporated area of the County and the areas of those cities receiving the service only, by means of a Special Fire Tax District, in the jurisdiction(s) providing their own fire service offset by any direct services provided to the District by the County Fire Rescue & EMA Department such as Emergency Management Services. The Tax District should be phased in over the five (5) year implementation period.

The following is the proposed formula for the City of Carrollton Fire Tax District. (see Service Delivery Agreement Fire Protection (page2)).

**SERVICE DELIVERY AGREEMENT**  
(continued)

**Service: FIRE PROTECTION (page 2)**

**Parties: Carroll County and the Cities of Bowdon, Bremen, Carrollton, Mt. Zion, Roopville, Temple, Villa Rica, and Whitesburg**

**CARROLLTON - CARROLL COUNTY  
FIRE TAX DISTRICT FORMULA\***  
(Example based on FY 1999-2000 data)

FIRE TAX DISTRICT	
Total County Fire Department costs:	\$ 3,445,860
Amount funded from revenue derived completely from unincorporated area: (Insurance premium tax)	(\$ 1,625,000)
Credit for payments to City under Fire Contract Agreement	(\$ 582,180)
Net County costs for Fire Department	\$ 1,238,680
Total mills to fund net County costs for Fire Department = (based on a mill generating \$968,208)	<u>1.28</u>

The Fire Tax District consists of incorporated Carrollton. Ad valorem tax payers within the Tax District will have their County property tax millage reduced by an amount equal to the above over a five year phase in period (20% per year).

Using the above example, the reduction would be phased in as follows:

REDUCTION IN COUNTY AD VALOREM TAXES WITHIN THE FIRE TAX DISTRICT		
Year 1	1.28 x 20% =	.256
Year 2	1.28 x 40% =	.512
Year 3	1.28 x 60% =	.768
Year 4	1.28 x 80% =	1.02
Year 5	1.28 x 100% =	1.28

The millage will vary from year-to-year depending upon County Fire Department costs, insurance premium collections, and the amount generated by a county mill.

\* This formula presupposes continuation of the City-County Fire Agreement for a five (5) year period capped at the FY 1999-2000 level.

**SERVICE DELIVERY AGREEMENT**

(continued)

**Service: FIRE PROTECTION (page 3)**

**Parties: Carroll County and the Cities of Bowdon, Bremen, Carrollton, Mt. Zion, Roopville, Temple, Villa Rica, and Whitesburg**

We the undersigned agree that the foregoing Service Delivery Agreement promotes the most efficient, effective and responsive manner for the delivery of services described above and we see no apparent duplication of services nor issues for consolidation, this 24<sup>th</sup> day of September, 1999.

**CARROLL COUNTY**

By: Jack Bell  
Title: Chairman  
Attest: Susan A. Maly

**CITY OF BOWDON**

By: [Signature]  
Title: Mayer  
Attest: Susan A. Maly

**CITY OF ROOPVILLE**

By: Ramewell  
Title: Mayer  
Attest: Susan A. Maly

**CITY OF BREMEN**

By: [Signature]  
Title: Mayer  
Attest: Susan A. Maly

**CITY OF TEMPLE**

By: [Signature]  
Title: Mayer  
Attest: Susan A. Maly

**CITY OF CARROLLTON**

By: [Signature]  
Title: Mayer  
Attest: Susan A. Maly

**CITY OF VILLA RICA**

By: [Signature]  
Title: Mayer  
Attest: Susan A. Maly

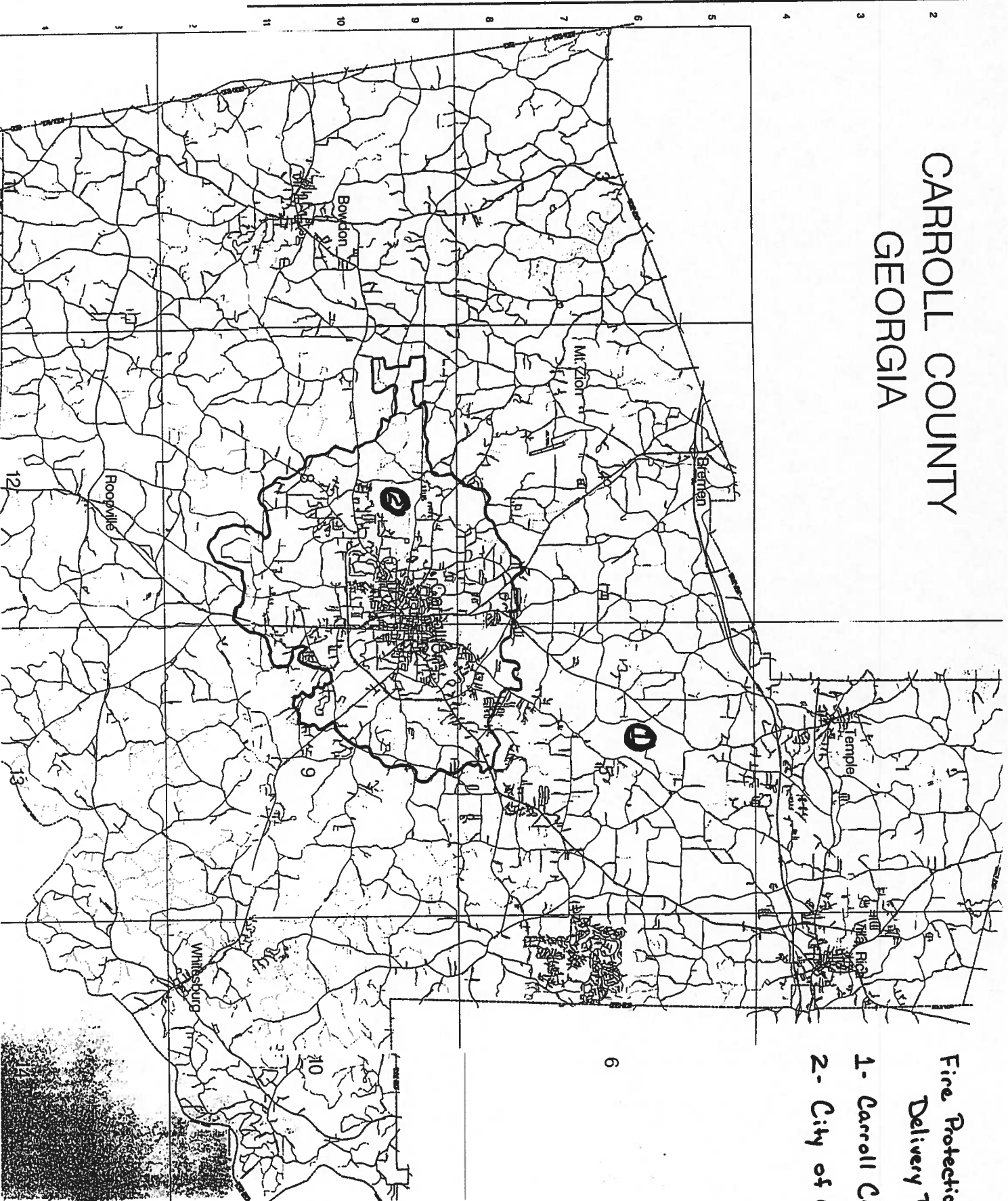
**CITY OF MT. ZION**

By: [Signature]  
Title: Mayer  
Attest: Susan A. Maly

**CITY OF WHITESBURG**

By: [Signature]  
Title: Mayer  
Attest: Susan A. Maly

# CARROLL COUNTY GEORGIA



Fire Protection Service  
Delivery District Map

- 1- Carroll County
- 2- City of Carrollton



**SERVICE DELIVERY STRATEGY**  
**SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: CARROLL Service: HOSPITALS

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)  
 (Carrollton-Carroll City-County Hospital Authority)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?  
 yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

Carrollton-Carroll	
City-County Hospital Authority	User Fees, Bonded Indebtedness

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No substantial change in service delivery is anticipated.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
Service Delivery Agreement	Carroll County - All Cities	September 1999 -
		Current

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Same as #5.

7. Person completing form: Susan A. Mabry

Phone number: (770) 830-5801 Date completed: September 24, 1999

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no

If not, provide designated contact person(s) and phone number(s) below:

# SERVICE DELIVERY AGREEMENT

Service: HOSPITALS

Parties: Carroll County and the Cities of Bowdon, Bremen, Carrollton, Mt. Zion, Roopville, Temple, Villa Rica, and Whitesburg

## Agreement:

Tanner Medical Center is governed by the Carrollton-Carroll City-County Hospital Authority. Authority members are selected by the Authority from nominations submitted jointly to the Authority by the City of Carrollton Mayor and City Council and the Carroll County Board of Commissioners. The City of Carrollton and the Carroll County Board of Commissioners also appoint/nominate members to certain operating boards created by the Authority. The Authority owns medical center facilities at Carrollton and Villa Rica and leases a medical center facility at Bremen.

The Bowdon Area Hospital is privately owned and operated.

We the undersigned agree that the foregoing Service Delivery Agreement promotes the most efficient, effective and responsive manner for the delivery of services described above and we see no apparent duplication of services nor issues for consolidation, this 24<sup>th</sup> day of September, 1999.

### CARROLL COUNTY

By: Jack T. Bell  
Title: Chairman  
Attest: Susan D. Maloy

### CITY OF BOWDON

By: D. K. Kato  
Title: Mayor  
Attest: Susan D. Maloy

### CITY OF ROOPVILLE

By: R. A. Merrill  
Title: Mayor  
Attest: Susan D. Maloy

### CITY OF BREMEN

By: Jim Carlin  
Title: Mayor  
Attest: Susan D. Maloy

### CITY OF TEMPLE

By: Nancy Shastin  
Title: Mayor  
Attest: Susan D. Maloy

### CITY OF CARROLLTON

By: Jack Smith  
Title: Mayor  
Attest: Susan D. Maloy

### CITY OF VILLA RICA

By: Wesley A. Spivey  
Title: Mayor  
Attest: Susan D. Maloy

### CITY OF MT. ZION

By: W. H. Newland  
Title: Mayor  
Attest: Susan D. Maloy

### CITY OF WHITESBURG

By: Walter Ames  
Title: Mayor  
Attest: Susan D. Maloy





**SERVICE DELIVERY STRATEGY**  
**SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: CARROLL Service: JAIL

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)  
(Carroll County)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?  
 yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

Carroll County	General Fund, User Fees, SPLOST

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No substantial change in service delivery is anticipated.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
Service Delivery Agreement	Carroll County - All Cities	September 1999 -
		Current

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Same as #5.

7. Person completing form: Susan A. Mabry  
 Phone number: (770) 830-5801 Date completed: September 24, 1999

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no  
 If not, provide designated contact person(s) and phone number(s) below:

# SERVICE DELIVERY AGREEMENT

Service: JAIL (page 1)

Parties: Carroll County and the Cities of Bowdon, Bremen, Carrollton, Mt. Zion, Roopville, Temple, Villa Rica, and Whitesburg

**Agreement:**

Carroll County owns and operates the only jail currently in service within the County with the exception of a holding cell maintained by the City of Bowdon at their Police Department. The City of Bremen utilizes the Haralson County Jail. The capital costs of the current jail was shared by Carroll County and the City of Carrollton. The operating costs are paid from the County's General Fund and per diem fees paid by the cities. A new \$19 million jail facility will soon be constructed using Special Purpose Local Option Sales Tax (SPLOST) funds made available through a county-wide sales tax referendum.

Carroll County's cities have chosen not to operate jails to house those individuals sentenced to imprisonment for violation of city ordinances. Instead these have chosen to contract with Carroll County to use the County jail space. Providing jail space to city prisoners is separate from the county-wide service of housing inmates awaiting trial or convicted of violating state laws. In effect the city contracts with the county for the service.

The County should continue to charge the cities a \$35. per diem fee for housing any prisoner sentenced for violation of a city ordinance. For any prisoner incarcerated for violation of a state law, regardless of the jurisdiction affecting the arrest, the County should not charge a per diem but rather bear that cost from the County's General Fund. For any charge subsequently bound over to state or superior court the cities should not be required to reimbursement the County the per diem fee.

For budgeting and administrative convenience, an annual base fee system will be established for inmate housing which will then be adjusted up or down the subsequent budget year depending upon actual inmate housing numbers. Currently the budget numbers used both by the cities and the county for budgeting purposes is estimated. The primary benefit to the parties is that the cities know that an amount certain which will be paid in any fiscal year and any adjustments can be incorporated into the budget of the subsequent year. Likewise, the County will know the amount certain to budget for revenues in any given year and can also budget any revenue charges in the subsequent fiscal year. An outline of the annual base fee system follows:

The base payment for each city will be the average cost of inmate housing for the two (2) most recent fiscal years.

- a) By January 15 of each year, the County will send the respective cities a statement reflecting the actual amount of charges for the preceding fiscal year.
- b) If the amount of the actual charges is less than the base amount paid by the City in the preceding fiscal year, then the County shall refund the difference to the City in the first month of the subsequent fiscal year.
- c) If the amount of the actual charges is greater than the base amount paid by the City in the preceding fiscal year, the City shall make the additional payment to the County in the first month of the subsequent fiscal year.

We the undersigned agree that the foregoing Service Delivery Agreement promotes the most efficient, effective and responsive manner for the delivery of services described above and we see no apparent duplication of services nor issues for consolidation, this 24<sup>th</sup> day of September, 1999.

**CARROLL COUNTY**

By: Jack T. Bell  
Title: Chairman  
Attest: Susan A. Maloy

**CITY OF BOWDON**

By: [Signature]  
Title: Mayor  
Attest: Susan A. Maloy

**CITY OF ROOPVILLE**

By: [Signature]  
Title: Mayor  
Attest: Susan A. Maloy

**SERVICE DELIVERY AGREEMENT**  
(continued)

**Service: JAIL (page2)**

**Parties: Carroll County and the Cities of Bowdon, Bremen, Carrollton, Mt. Zion,  
Rooptville, Temple, Villa Rica, and Whitesburg**

We the undersigned agree that the foregoing Service Delivery Agreement promotes the most efficient, effective and responsive manner for the delivery of services described above and we see no apparent duplication of services nor issues for consolidation, this 24<sup>th</sup> day of September, 1999.

**CITY OF BREMEN**  
By: [Signature]  
Title: Mayor  
Attest: Juan C. Maloy

**CITY OF TEMPLE**  
By: [Signature]  
Title: Mayor  
Attest: Juan C. Maloy

**CITY OF CARROLLTON**  
By: [Signature]  
Title: Mayor  
Attest: Juan C. Maloy

**CITY OF VILLA RICA**  
By: [Signature]  
Title: Mayor  
Attest: Juan C. Maloy

**CITY OF MT. ZION**  
By: [Signature]  
Title: Mayor  
Attest: Juan C. Maloy

**CITY OF WHITESBURG**  
By: [Signature]  
Title: Mayor  
Attest: Juan C. Maloy



**SERVICE DELIVERY STRATEGY  
SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: CARROLL Service: LAW ENFORCEMENT

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)  
(Carroll County, Bowdon, Bremen, Carrollton, Mt. Zion, Temple, Villa Rica, Whitesburg)
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?  
 yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

Carroll County	General Fund, Fines, Forfeitures, Grants
All Cities except Roopville	General Fund, Fines, Forfeitures, Grants

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No substantial change in service delivery is anticipated.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
Service Delivery Agreement	Carroll County - All Cities	September 1999 - Current

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Same as #5.

7. Person completing form: Susan A. Mabry  
Phone number: (770) 830-5801 Date completed: September 24, 1999

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no

If not, provide designated contact person(s) and phone number(s) below:

# SERVICE DELIVERY AGREEMENT

Service: LAW ENFORCEMENT

Parties: Carroll County and the Cities of Bowdon, Bremen, Carrollton, Mt. Zion, Roopville, Temple, Villa Rica, and Whitesburg

## Agreement:

The cities of Bowdon, Bremen, Carrollton, Mt. Zion, Temple, Villa Rica and Whitesburg all provide municipal police forces for the purpose of law enforcement in their respective jurisdictions. The City of Roopville provides no city police services. The cost of this service is paid from the general fund of each city. The Sheriff of Carroll County provides this service in unincorporated Carroll County and the City of Roopville. However, the Sheriff is also the chief law enforcement officer of the County and has county-wide jurisdiction including arrest powers within and outside each municipality of the County. The other duties of the Sheriff also involve county-wide responsibilities, including management of the county jail and serving the courts. The Sheriff is elected by all voters of the County and as such is charged with serving the entire County. The law enforcement and court responsibilities of the Sheriff's Department should be paid from County General Funds. No change in service delivery is anticipated.

We the undersigned agree that the foregoing Service Delivery Agreement promotes the most efficient, effective and responsive manner for the delivery of services described above and we see no apparent duplication of services nor issues for consolidation, this 24<sup>th</sup> day of September, 1999.

### CARROLL COUNTY

By: Jack J. Bell  
Title: Chairman  
Attest: Susan A. Maloy

### CITY OF BOWDON

By: W. D. Bann  
Title: Mayor  
Attest: Susan A. Maloy

### CITY OF ROOPVILLE

By: R. J. Merrill  
Title: Mayor  
Attest: Susan A. Maloy

### CITY OF BREMEN

By: Jim Carter  
Title: Mayor  
Attest: Susan A. Maloy

### CITY OF TEMPLE

By: Van Stodick  
Title: Mayor  
Attest: Susan A. Maloy

### CITY OF CARROLLTON

By: Don Williams  
Title: Mayor  
Attest: Susan A. Maloy

### CITY OF VILLA RICA

By: Walter H. Spake  
Title: Mayor  
Attest: Susan A. Maloy

### CITY OF MT. ZION

By: Clayton Newland  
Title: Mayor  
Attest: Susan A. Maloy

### CITY OF WHITESBURG

By: Walter Hines  
Title: Mayor  
Attest: Susan A. Maloy



**SERVICE DELIVERY STRATEGY**  
**SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: CARROLL Service: LIBRARIES

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)  
 (West Georgia Regional Library System)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?  
 yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

West GA Regional Library	General Fund, State & Federal Grants, User Fees
Carroll County	General Fund
Bowdon	General Fund
Bremen	General Fund
Carrollton	General Fund
Villa Rica	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No substantial change in service delivery is anticipated.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
Service Delivery Agreement	Carroll County - All Cities	September 1999 - Current

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Same as #5.

7. Person completing form: Susan A. Mabry  
 Phone number: (770) 830-5801 Date completed: September 24, 1999

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no

If not, provide designated contact person(s) and phone number(s) below:

# SERVICE DELIVERY AGREEMENT

Service: LIBRARIES

Parties: Carroll County and the Cities of Bowdon, Bremen, Carrollton, Mt. Zion, Roopville, Temple, Villa Rica, and Whitesburg

## Agreement:

Carroll County has three (3) libraries (Warren P. Sewell Memorial Library in Bowdon, Neva Lomason in Carrollton, and Villa Rica Public Library) which operate under the umbrella of the West Georgia Regional Library, the entity receiving state and other funds for purposes of operating the regional system. Carroll County has a local library board (Carroll County Library Board) with representatives appointed locally.

Carroll County makes an annual budget appropriation each year in support of all three (3) county libraries. The City of Carrollton makes an annual appropriation for operation of the Neva Lomason Library. The City of Villa Rica operates the Villa Rica Public Library and funds all expenses. The City of Bowdon funds all operating expenses for the Warren P. Sewell Memorial Library.

All libraries are available to citizens county-wide and this support should continue to be paid from the County General Fund and city supplemental funding. No change in service delivery is anticipated.

We the undersigned agree that the foregoing Service Delivery Agreement promotes the most efficient, effective and responsive manner for the delivery of services described above and we see no apparent duplication of services nor issues for consolidation, this 24<sup>th</sup> day of September, 1999.

### CARROLL COUNTY

By: Jack Bell  
Title: Chairman  
Attest: Juan C. Maty

### CITY OF BOWDON

By: Robert  
Title: Mayor  
Attest: Juan C. Maty

### CITY OF ROOPVILLE

By: R. Menell  
Title: Mayor  
Attest: Juan C. Maty

### CITY OF BREMEN

By: Jim  
Title: Mayor  
Attest: Juan C. Maty

### CITY OF TEMPLE

By: Nancy Shodac  
Title: Mayor  
Attest: Juan C. Maty

### CITY OF CARROLLTON

By: John  
Title: Mayor  
Attest: Juan C. Maty

### CITY OF VILLA RICA

By: Marvel  
Title: Mayor  
Attest: Juan C. Maty

### CITY OF MT. ZION

By: Walter  
Title: Mayor  
Attest: Juan C. Maty

### CITY OF WHITESBURG

By: Walter  
Title: Mayor  
Attest: Juan C. Maty



# SERVICE DELIVERY STRATEGY

## SUMMARY OF SERVICE DELIVERY ARRANGEMENTS

**Instructions:**

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: CARROLL Service: PARKS, RECREATION AND CULTURAL ARTS

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)  
(Carroll County, Bowdon, Bremen, Carrollton, Temple, Villa Rica)
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?  
 yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

Carroll County	General Fund, User Fees, Grants, SPLOST
Bowdon	General Fund, User Fees, Grants, SPLOST
Bremen	General Fund, User Fees, Grants
Carrollton	General Fund, User Fees, Grants, SPLOST
Temple	General Fund, User Fees, Grants
Villa Rica	General Fund, User Fees, Grants

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?  
 In consideration for the cities with "full-time" programs continuing access for unincorporated residents on the same basis as is possible to incorporated residents, the County will provide an additional distribution of supplemental funds for those cities providing "full-time" recreation programs (see attached agreement) An additional 20% per year will be added to the additional distribution over the five (5) year implementation period

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
Service Delivery Agreement	Carroll County - All Cities	September 1999 - Current

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Same as #5.

7. Person completing form: Susan A. Mabry  
 Phone number: (770) 830-5801 Date completed: September 24, 1999

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no  
 If not, provide designated contact person(s) and phone number(s) below:



## SERVICE DELIVERY AGREEMENT

---

**Service: PARKS, RECREATION AND CULTURAL ARTS (page 1)**

**Parties: Carroll County and the Cities of Bowdon, Bremen, Carrollton, Mt. Zion, Roopville, Temple, Villa Rica, and Whitesburg**

### **Agreement:**

Carroll County, the City of Bowdon, City of Bremen, City of Carrollton, City of Temple and the City of Villa Rica provide what are considered to be "full-time" recreation programs. Various jurisdictions/communities within Carroll County (Central, Mt. Zion, Roopville, Whitesburg and Hulett) also provide/sponsor recreation activities. The types of programs, activities, and facilities vary in each jurisdiction/community but all provide/sponsor certain youth recreation programs (basketball, football, baseball, softball, cheerleader). However, programs, activities, and facilities in some jurisdictions, particularly those with "full-time" programs, are more expansive in scope.

As a part of the 1995 Local Option Sales Tax (LOST) Agreement Carroll County agreed to supplemental funding to the "full-time" recreation departments of Bowdon, Carrollton, Temple and Villa Rica on the same basis as the funding to community based programs of the non "full-time" jurisdictions/communities in order to partially offset the cost of residents of unincorporated Carroll participating in the programs, activities and facilities of the "full-time" city funded programs. The formula currently used to implement the 1995 LOST Agreement only recognizes limited athletic programs for purposes of calculating supplements perhaps because of their commonality among all recreation providers, "full-time" or other.

The cities with "full-time" programs providing the broader range and scope of recreation, cultural, and leisure service activities (theatre, dance, music, senior programming, aerobics, gymnastics, soccer, arts, special population programming, adult athletics, etc.) have long contended the formula, while equitable for its narrow range of activities considered, does not really begin to adequately compensate them for the large number of unincorporated participants in activities outside this narrowly defined list of youth athletic activities (estimated at 50%-60% of participant totals in many of the program areas).

The County acknowledges that significant numbers of residents of unincorporated Carroll County participate in the programs, activities, and facilities of "full-time" city recreation programs, particularly those not provided by the County or community based programs. The County desires to continue access to this broader range program/activities for its unincorporated residents on the same basis as they are available to incorporated residents, and believes their participation is also beneficial to the "full-time programs" through increased user fees and corporate/business support.

In consideration for the cities with "full-time" programs continuing access for unincorporated residents on the same basis as is possible to incorporated residents, the County purposes to include *additional distribution of supplemental funds* (the formula used to implement the 1995 LOST Agreement to all recreation providers will not change) for those cities providing "full-time" recreation programs as follows:

1. County funds allotted X overall percentage of participation by unincorporated residents in Bowdon, Carrollton, Temple, and Villa Rica recreation programs = Product.
2. Each respective city's pro rata share of overall participation X the Product of No. 1 = additional distribution.

**SERVICE DELIVERY AGREEMENT**  
(continued)

**Service: PARKS, RECREATION AND CULTURAL ARTS (page 2)**

**Parties: Carroll County and the Cities of Bowdon, Bremen, Carrollton, Mt. Zion, Roopville, Temple, Villa Rica, and Whitesburg**

EXAMPLE  
(Based on 1998-1999 Data)

1.	<u>County Allocation</u> \$ 185,000	X	Percentage of Overall Participation <u>By Unincorporated Residents</u> 64%	=	<u>Product</u> \$ 118,400
2.	<u>City</u>	<u>Pro Rata Share</u>	<u>Product</u>	=	<u>Additional Distribution</u>
	Bowdon	20%	X \$ 118,400	=	\$ 23,680
	Carrollton	42%	X \$ 118,400	=	\$ 49,728
	Temple	14%	X \$ 118,400	=	\$ 16,576
	Villa Rica	24%	X \$ 118,400	=	\$ 28,416

This distribution formula reflects both the overall participation of unincorporated residents in the programs, activities, etc., of "full-time" city recreation programs as well as each city's pro rata share of that participation. Further the formula provides for full flexibility and adaptability in adjusting supplemental funding to any changes in the County allotment and the changes in participation by unincorporated residents, both overall and on a city by city basis.

An additional 20% per year will be added to the *additional distribution* over the five (5) year implementation period and subsequent distributions after that period increased by the Consumer Price Index (CPI). The cities feel that these increases over the five (5) year period, the County's total contribution at the end of the period to all full-time recreation providers would total just over \$350,000 per year (based on the example formula), and represents a very low per capita costs for the scope and level of services provided by the cities to unincorporated citizens.

The City of Bremen will be reimbursed on the same basis as the funding formula for community based programs only to an amount not to exceed \$5,000 annually. The City of Bremen will not be included in the supplemental distribution formula in as much as the overall participation by Carroll County residents in Bremen recreation activities (148) is minimal.

With the growth in recreation, cultural arts/leisure service and facilities throughout the County by the respective service providers it is important that a high level of cooperation and coordination be maintained among these providers to minimize unnecessary duplication and encourage the shared use of facilities and resources. To that end the County and cities encourage the formation of a Recreation Coordination Council made up of representatives of all the "full-time" providers and an at-large representative of the community based providers to effect an on-going process of shared and coordinated use of facilities, programming and activities.

Implementation of this additional distribution formula and the Coordination Council should become effective July 1, 2000.

**SERVICE DELIVERY AGREEMENT**  
(continued)

**Service: PARKS, RECREATION AND CULTURAL ARTS (page 3)**

**Parties: Carroll County and the Cities of Bowdon, Bremen, Carrollton, Mt. Zion, Roopville, Temple, Villa Rica, and Whitesburg**

We the undersigned agree that the foregoing Service Delivery Agreement promotes the most efficient, effective and responsive manner for the delivery of services described above and we see no apparent duplication of services nor issues for consolidation, this 24<sup>th</sup> day of September, 1999.

**CARROLL COUNTY**

By: Jack T. Bell  
Title: Chairman  
Attest: Susan C. Maloy

**CITY OF BOWDON**

By: [Signature]  
Title: Mayor  
Attest: Susan C. Maloy

**CITY OF ROOPVILLE**

By: R. G. Howell  
Title: Mayor  
Attest: Susan C. Maloy

**CITY OF BREMEN**

By: [Signature]  
Title: Mayor  
Attest: Susan C. Maloy

**CITY OF TEMPLE**

By: [Signature]  
Title: Mayor  
Attest: Susan C. Maloy

**CITY OF CARROLLTON**

By: [Signature]  
Title: Mayor  
Attest: Susan C. Maloy

**CITY OF VILLA RICA**

By: [Signature]  
Title: Mayor  
Attest: Susan C. Maloy

**CITY OF MT. ZION**

By: [Signature]  
Title: Mayor  
Attest: Susan C. Maloy

**CITY OF WHITESBURG**

By: [Signature]  
Title: Mayor  
Attest: Susan C. Maloy



**SERVICE DELIVERY STRATEGY**  
**SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: CARROLL Service: PLANNING AND ZONING

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)  
 (Carroll County, Bowdon, Bremen, Carrollton, Mt. Zion, Roopville, Temple, Villa Rica, Whitesburg, Chatt-Flint RDC)
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?  
 yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority:	Funding Method:
Carroll County	General Fund
All Cities	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

The County will pay per-capita dues assessed by the Chatt-Flint RDC for planning responsibilities for the County and all Cities.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
Service Delivery Agreement	Carroll County - All Cities	September 1999 - Current

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Same as #5.

7. Person completing form: Susan A. Mabry  
 Phone number: (770) 830-5801 Date completed: September 24, 1999

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no  
 If not, provide designated contact person(s) and phone number(s) below:

# SERVICE DELIVERY AGREEMENT

Service: PLANNING AND ZONING

Parties: Carroll County and the Cities of Bowdon, Bremen, Carrollton, Mt. Zion, Roopville, Temple, Villa Rica, and Whitesburg

## Agreement:

All local governing jurisdictions who are a party to the Service Delivery Strategy process provide planning and zoning services for their respective jurisdictions. Each jurisdiction desires to continue providing these services for the purposes of maintaining local oversight, accountability, and level of service. Funding is provided from the general funds of the respective jurisdictions. No immediate change in the service delivery plan is anticipated.

The parties to this process agree to utilize the same process adopted to resolve disputes arising from annexation to resolve any future land use plan compatibility disputes resulting from changes in land use plans subsequent to the time the Service Delivery Strategy is effective.

The County acknowledges that the overall planning responsibilities of the Chattahoochee-Flint Regional Development Center (Chatt-Flint RDC) supported by per-capita dues are generally county-wide in application and dues assessed by the Chatt-Flint RDC to the County and its cities for this purpose should be paid from the County General Fund. Charges for specific services and project assistance outside the scope of those provided under the per-capita dues assessment should be paid directly by the jurisdiction receiving the service or project assistance. Carroll County's responsibility for funding Chatt-Flint RDC's per-capita dues should become effective July 1, 2000.

We the undersigned agree that the foregoing Service Delivery Agreement promotes the most efficient, effective and responsive manner for the delivery of services described above and we see no apparent duplication of services nor issues for consolidation, this 24<sup>th</sup> day of September, 1999.

### CARROLL COUNTY

By: Jack T. Bell  
Title: Chairman  
Attest: Susan C. Maly

### CITY OF BOWDON

By: [Signature]  
Title: Mayor  
Attest: Susan C. Maly

### CITY OF ROOPVILLE

By: [Signature]  
Title: Mayor  
Attest: Susan C. Maly

### CITY OF BREMEN

By: [Signature]  
Title: Mayor  
Attest: Susan C. Maly

### CITY OF TEMPLE

By: [Signature]  
Title: Mayor  
Attest: Susan C. Maly

### CITY OF CARROLLTON

By: [Signature]  
Title: Mayor  
Attest: Susan C. Maly

### CITY OF VILLA RICA

By: [Signature]  
Title: Mayor  
Attest: Susan C. Maly

### CITY OF MT. ZION

By: [Signature]  
Title: Mayor  
Attest: Susan C. Maly

### CITY OF WHITESBURG

By: [Signature]  
Title: Mayor  
Attest: Susan C. Maly



**SERVICE DELIVERY STRATEGY**  
**SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: CARROLL Service: PUBLIC HEALTH

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)  
 (Carroll County Health Department)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?  
 yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority:	Funding Method:
Carroll County	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No substantial change in service delivery is anticipated.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
Service Delivery Agreement	Carroll County - All Cities	September 1999 - Current

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Same as #5.

7. Person completing form: Susan A. Mabry  
 Phone number: (770) 830-5801 Date completed: September 24, 1999

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no  
 If not, provide designated contact person(s) and phone number(s) below:

**SERVICE DELIVERY AGREEMENT**

**Service: PUBLIC HEALTH**

**Parties: Carroll County and the Cities of Bowdon, Bremen, Carrollton, Mt. Zion, Roopville, Temple, Villa Rica, and Whitesburg**

**Agreement:**

Public health services in Carroll County are subsidized by the County (by means of County appropriations to supplement the State's funding formula) through the Carroll County Health Department. Those services are available county-wide and should be funded from the County General Fund. No change in service delivery is anticipated.

We the undersigned agree that the foregoing Service Delivery Agreement promotes the most efficient, effective and responsive manner for the delivery of services described above and we see no apparent duplication of services nor issues for consolidation, this 24<sup>th</sup> day of September, 1999.

**CARROLL COUNTY**

By: Jack T. Bell  
Title: Chairman  
Attest: Susan C. Maly

**CITY OF BOWDON**

By: W. DeW  
Title: Mayor  
Attest: Susan C. Maly

**CITY OF ROOPVILLE**

By: R. Merrill  
Title: Mayor  
Attest: Susan C. Maly

**CITY OF BREMEN**

By: [Signature]  
Title: Mayor  
Attest: Susan C. Maly

**CITY OF TEMPLE**

By: [Signature]  
Title: Mayor  
Attest: Susan C. Maly

**CITY OF CARROLLTON**

By: [Signature]  
Title: Mayor  
Attest: Susan C. Maly

**CITY OF VILLA RICA**

By: [Signature]  
Title: Mayor  
Attest: Susan C. Maly

**CITY OF MT. ZION**

By: [Signature]  
Title: Mayor  
Attest: Susan C. Maly

**CITY OF WHITESBURG**

By: [Signature]  
Title: Mayor  
Attest: Susan C. Maly



**SERVICE DELIVERY STRATEGY**  
**SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: CARROLL Service: PUBLIC HOUSING

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)  
 (Bowdon Housing Authority, Bremen Housing Authority, Carrollton Housing Authority, Villa Rica Housing Authority)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?  
 yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

Bowdon Housing Auth.	User Fees, HUD
Bremen Housing Auth.	User Fees, HUD
Carrollton Housing Auth.	User Fees, HUD
Villa Rica Housing Auth.	User Fees, HUD

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No substantial change in service delivery is anticipated.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
Service Delivery Agreement	Carroll County - All Cities	September 1999 - Current

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Same as #5.

7. Person completing form: Susan A. Mabry  
 Phone number: (770) 830-5801 Date completed: September 24, 1999

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no

If not, provide designated contact person(s) and phone number(s) below:



**SERVICE DELIVERY AGREEMENT**

Service: **PUBLIC HOUSING**

Parties: **Carroll County and the Cities of Bowdon, Bremen, Carrollton, Mt. Zion, Roopville, Temple, Villa Rica, and Whitesburg**

**Agreement:**

Public Housing in Carroll County is provided by the cities of Bowdon, Bremen, Carrollton, and Villa Rica. It is a city service only. No change in service delivery is anticipated

We the undersigned agree that the foregoing Service Delivery Agreement promotes the most efficient, effective and responsive manner for the delivery of services described above and we see no apparent duplication of services nor issues for consolidation, this 24<sup>th</sup> day of September, 1999.

**CARROLL COUNTY**

By: Josh T. Bell  
Title: Chairman  
Attest: Susan C. Matney

**CITY OF BOWDON**

By: D. Bell  
Title: Mayor  
Attest: Susan C. Matney

**CITY OF ROOPVILLE**

By: R.A. Merrill  
Title: Mayor  
Attest: Susan C. Matney

**CITY OF BREMEN**

By: [Signature]  
Title: Mayor  
Attest: Susan C. Matney

**CITY OF TEMPLE**

By: Nancy Alabie  
Title: Mayor  
Attest: Susan C. Matney

**CITY OF CARROLLTON**

By: Joshua [Signature]  
Title: Mayor  
Attest: Susan C. Matney

**CITY OF VILLA RICA**

By: Merrell [Signature]  
Title: Mayor  
Attest: Susan C. Matney

**CITY OF MT. ZION**

By: Duke [Signature]  
Title: Mayor  
Attest: Susan C. Matney

**CITY OF WHITESBURG**

By: Walter [Signature]  
Title: Mayor  
Attest: Susan C. Matney



**SERVICE DELIVERY STRATEGY**  
**SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: CARROLL Service: ROAD AND STREET CONSTRUCTION

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)  
 (Carroll County, Bowdon, Bremen, Carrollton, Mt. Zion, Temple, Villa Rica, Whitesburg)
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?  
 yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

Carroll County	General Fund, DOT, SPLOST
All Cities except Roopville	General Fund, DOT, SPLOST

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No substantial change in service delivery is anticipated.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
Service Delivery Agreement	Carroll County - All Cities	September 1999 - Current

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Same as #5.

7. Person completing form: Susan A. Mabry

Phone number: (770) 830-5801 Date completed: September 24, 1999

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no

If not, provide designated contact person(s) and phone number(s) below:

# SERVICE DELIVERY AGREEMENT

Service: ROAD AND STREET CONSTRUCTION

Parties: Carroll County and the Cities of Bowdon, Bremen, Carrollton, Mt. Zion, Roopville, Temple, Villa Rica, and Whitesburg

## Agreement:

Road and street construction within the corporate limits of the cities is the financial, policy, and managerial responsibility of the respective cities with the exception of Roopville where road and streets are maintained by Carroll County. Carroll County has in the past assisted in the construction of streets within the corporate limits of the respective cities and will continue to do so on a case-by-case basis as resources permit.

Carroll County provides for road and street construction in unincorporated Carroll County.

The "Service Delivery Strategy Guidebook" prepared to assist localities in implementing the service delivery requirements identifies several services as county-wide in nature by definition and thus applicable to be paid from the County's General Fund revenues. The County road system is one of these identified services which may be paid from the County General Fund. No change in service delivery is anticipated.

We the undersigned agree that the foregoing Service Delivery Agreement promotes the most efficient, effective and responsive manner for the delivery of services described above and we see no apparent duplication of services nor issues for consolidation, this 24<sup>th</sup> day of September, 1999.

### CARROLL COUNTY

By: Jack J. Bell  
Title: Chairman  
Attest: Susan A. Maly

### CITY OF BOWDON

By: W. Brown  
Title: Mayor  
Attest: Susan A. Maly

### CITY OF ROOPVILLE

By: R. M. Merrill  
Title: Mayor  
Attest: Susan A. Maly

### CITY OF BREMEN

By: J. Carter  
Title: Mayor  
Attest: Susan A. Maly

### CITY OF TEMPLE

By: Nancy Skelton  
Title: Mayor  
Attest: Susan A. Maly

### CITY OF CARROLLTON

By: John Milam  
Title: Mayor  
Attest: Susan A. Maly

### CITY OF VILLA RICA

By: Wendell A. Spake  
Title: Mayor  
Attest: Susan A. Maly

### CITY OF MT. ZION

By: W. H. Newkirk  
Title: Mayor  
Attest: Susan A. Maly

### CITY OF WHITESBURG

By: Walter Lewis  
Title: Mayor  
Attest: Susan A. Maly



**SERVICE DELIVERY STRATEGY**  
**SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: CARROLL Service: ROAD AND STREET MAINTENANCE

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)  
 (Carroll County, Bowdon, Bremen, Carrollton, Mt. Zion, Temple, Villa Rica, Whitesburg)
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?  
 yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority:	Funding Method:
Carroll County	General Fund, DOT, SPLOST
All Cities except Roopville	General Fund, DOT, SPLOST

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

The County will now allocate a portion of its road maintenance labor force to resurfacing city streets/roads. (see attached agreement)

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
Service Delivery Agreement	Carroll County - All Cities	September 1999 - Current

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Same as #5.

7. Person completing form: Susan A. Mabry  
 Phone number: (770) 830-5801 Date completed: September 24, 1999

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no  
 If not, provide designated contact person(s) and phone number(s) below:

## SERVICE DELIVERY AGREEMENT

Service: ROAD AND STREET MAINTENANCE (page 1)

Parties: Carroll County and the Cities of Bowdon, Bremen, Carrollton, Mt. Zion,  
Roopville, Temple, Villa Rica, and Whitesburg

### Agreement:

Road and street maintenance within the corporate limits of the respective cities is the financial, policy and managerial responsibility of the respective cities with the exception of Roopville where roads and street are maintained by Carroll County. Carroll County has in the past assisted in the maintenance of roads and streets within the corporate limits of the respective cities on a case-by-case basis. However, Carroll County desires to provide this assistance on a more equitable basis for all cities. Accordingly, the County intends to pursue an intergovernmental agreement with its cities to establish a County funded road and street maintenance program available to all cities based on uniform engineering standards of priority and need.

Carroll County provides for road and street maintenance in the unincorporated areas of the County.

The "Service Delivery Strategy Guidebook" prepared to assist localities in implementing the service delivery requirements identifies several services as county-wide in nature by definition thus appropriate to be paid from the County's General Fund revenues. The County road system is one of these identified as the services which may be paid from the County General Fund.

It is the County's intent to assist the cities in the maintenance of their respective streets/roads by providing resurfacing assistance. This assistance will be in the form of the County providing labor and the respective cities paying for material costs to resurface city streets/roads.

Each fiscal year the County will allocate a portion of its road maintenance labor force to resurfacing city streets/roads. One-half (50%) of this allocation will be made available to each respective city on an equal basis ( $50\% \div 7$ ). The remaining one-half (50%) will be made available on a pro rata basis determined by the respective cities percentage of the overall incorporated population of the County as determined by the most recent census. Street/road maintenance assistance for the City of Bremen shall be determined/provided on a negotiated case by case basis.

The County will be solely responsible for scheduling such assistance and reserves the right to defer assistance to a subsequent year if necessary.

Nothing in this agreement shall preclude the County from providing additional street/road maintenance assistance to any respective city on a case by case basis.

We the undersigned agree that the foregoing Service Delivery Agreement promotes the most efficient, effective and responsive manner for the delivery of services described above and we see no apparent duplication of services nor issues for consolidation, this 24<sup>th</sup> day of September, 1999.

### CARROLL COUNTY

By: Jack T. Bell  
Title: Chairman  
Attest: Susan G. Maly

### CITY OF BOWDON

By: D. Bow  
Title: Mayor  
Attest: Susan G. Maly

### CITY OF ROOPVILLE

By: R. Merrell  
Title: Mayor  
Attest: Susan G. Maly

**SERVICE DELIVERY AGREEMENT**  
(continued)

**Service: ROAD AND STREET MAINTENANCE (page 2)**

**Parties: Carroll County and the Cities of Bowdon, Bremen, Carrollton, Mt. Zion,  
Roopville, Temple, Villa Rica, and Whitesburg**

We the undersigned agree that the foregoing Service Delivery Agreement promotes the most efficient, effective and responsive manner for the delivery of services described above and we see no apparent duplication of services nor issues for consolidation, this 24<sup>th</sup> day of September, 1999.

**CITY OF BREMEN**  
By: [Signature]  
Title: Mayor  
Attest: Jana G. Maloy

**CITY OF TEMPLE**  
By: [Signature]  
Title: Mayor  
Attest: Jana G. Maloy

**CITY OF CARROLLTON**  
By: [Signature]  
Title: Mayor  
Attest: Jana G. Maloy

**CITY OF VILLA RICA**  
By: [Signature]  
Title: Mayor  
Attest: Jana G. Maloy

**CITY OF MT. ZION**  
By: [Signature]  
Title: Mayor  
Attest: Jana G. Maloy

**CITY OF WHITESBURG**  
By: [Signature]  
Title: Mayor  
Attest: Jana G. Maloy



**SERVICE DELIVERY STRATEGY**  
**SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: CARROLL Service: SENIOR CITIZENS PROGRAMS

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)  
 (Carroll County, Bowdon, Bremen, Carrollton, Temple, Villa Rica)
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?  
 yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority:	Funding Method:
Carroll County	General Fund, User Fees, Grants
Bowdon	General Fund, User Fees, Grants
Bremen	General Fund, User Fees, Grants
Carrollton	General Fund, User Fees, Grants
Temple	General Fund, User Fees, Grants
Villa Rica	General Fund, User Fees, Grants

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?  
 The additional supplemental funding proposed under the Parks, Recreation, and Cultural Arts section of this strategy is intended to also compensate the cities for providing this service to unincorporated citizens.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
Service Delivery Agreement	Carroll County - All Cities	September 1999 - Current

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Same as #5.

7. Person completing form: Susan A. Mabry  
 Phone number: (770) 830-5801 Date completed: September 24, 1999

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no  
 If not, provide designated contact person(s) and phone number(s) below:

# SERVICE DELIVERY AGREEMENT

Service: SENIOR CITIZENS PROGRAMS

Parties: Carroll County and the Cities of Bowdon, Bremen, Carrollton, Mt. Zion, Roopville, Temple, Villa Rica, and Whitesburg

## Agreement:

Recognized senior citizens programs in Carroll County are provided by the cities of Bowdon, Bremen, Carrollton, and Villa Rica (Temple is constructing a Senior Center with 1994 SPLOST funds). The County acknowledges that a significant number of the participants in these programs are residents of unincorporated Carroll County. The additional supplemental funding proposed under the Parks, Recreation and Cultural Arts section of this outline is intended to also compensate the cities for providing this service to unincorporated residents.

We the undersigned agree that the foregoing Service Delivery Agreement promotes the most efficient, effective and responsive manner for the delivery of services described above and we see no apparent duplication of services nor issues for consolidation, this 24<sup>th</sup> day of September, 1999.

### CARROLL COUNTY

By: Jack T. Bell  
Title: Chairman  
Attest: Susan A. Maloy

### CITY OF BOWDON

By: R. Brown  
Title: Mayor  
Attest: Susan A. Maloy

### CITY OF ROOPVILLE

By: R. Merrill  
Title: Mayor  
Attest: Susan A. Maloy

### CITY OF BREMEN

By: Carl  
Title: Mayor  
Attest: Susan A. Maloy

### CITY OF TEMPLE

By: Henry Shady  
Title: Mayor  
Attest: Susan A. Maloy

### CITY OF CARROLLTON

By: Donna  
Title: Mayor  
Attest: Susan A. Maloy

### CITY OF VILLA RICA

By: Wayne D. Gale  
Title: Mayor  
Attest: Susan A. Maloy

### CITY OF MT. ZION

By: Chris H. New Garden  
Title: Mayor  
Attest: Susan A. Maloy

### CITY OF WHITESBURG

By: Walter Lewis  
Title: Mayor  
Attest: Susan A. Maloy





**SERVICE DELIVERY STRATEGY**  
**SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: CARROLL Service: SOCIAL SERVICES

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)  
(Carroll County)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?  
 yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

Carroll County	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No substantial change in service delivery is anticipated.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
Service Delivery Agreement	Carroll County - All Cities	September 1999 - Current

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Same as #5.

7. Person completing form: Susan A. Mabry  
 Phone number: (770) 830-5801 Date completed: September 24, 1999

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no

If not, provide designated contact person(s) and phone number(s) below:

# SERVICE DELIVERY AGREEMENT

Service: SOCIAL SERVICES

Parties: Carroll County and the Cities of Bowdon, Bremen, Carrollton, Mt. Zion, Roopville, Temple, Villa Rica, and Whitesburg

**Agreement:**

Social Services in Carroll County, Department of Family and Children Services (DFACS), Community Action For Improvement (CAFI), Carroll Association For Retarded Citizens (ARC), and the Pathways Center (mental health) are provided county-wide and should be paid from County General Funds. Any supplemental funding is totally discretionary and may be paid from City General Funds.

We the undersigned agree that the foregoing Service Delivery Agreement promotes the most efficient, effective and responsive manner for the delivery of services described above and we see no apparent duplication of services nor issues for consolidation, this 24<sup>th</sup> day of September, 1999.

**CARROLL COUNTY**

By: Jack T. Bell  
Title: Chairman  
Attest: Susan A. Maly

**CITY OF BOWDON**

By: Bob Damm  
Title: Mayor  
Attest: Susan A. Maly

**CITY OF ROOPVILLE**

By: Ry Menell  
Title: Mayor  
Attest: Susan A. Maly

**CITY OF BREMEN**

By: Jim Erbe  
Title: Mayor  
Attest: Susan A. Maly

**CITY OF TEMPLE**

By: Steve Skadep  
Title: Mayor  
Attest: Susan A. Maly

**CITY OF CARROLLTON**

By: Jim Smith  
Title: Mayor  
Attest: Susan A. Maly

**CITY OF VILLA RICA**

By: Walter A. Spivey  
Title: Mayor  
Attest: Susan A. Maly

**CITY OF MT. ZION**

By: Bob Newkirk  
Title: Mayor  
Attest: Susan A. Maly

**CITY OF WHITESBURG**

By: Walter Amis  
Title: Mayor  
Attest: Susan A. Maly



**SERVICE DELIVERY STRATEGY**  
**SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: CARROLL Service: SOLID WASTE COLLECTION/DISPOSAL/RECYCLING

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)  
 (Carroll County, Bowdon, Bremen, Carrollton, Roopville, Temple, Villa Rica)
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?  
 yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority:	Funding Method:
Carroll County	General Fund, User Fees
Bowdon	General Fund, User Fees
Bremen	General Fund, User Fees
Carrollton	General Fund, User Fees
Roopville	General Fund, User Fees
Temple	General Fund, User Fees
Villa Rica	General Fund, User Fees

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

All costs associated with the collection of solid waste in the unincorporated areas of the County should be paid with revenues derived from the unincorporated area of the County and the cities who provide no direct or contracted collection services and/or rely on the County's convenience center system only phased in over a five (5) year implementation period.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
Service Delivery Agreement	Carroll County - All Cities	September 1999 - Current

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Same as #5.

7. Person completing form: Susan A. Mabry

Phone number: (770) 830-5801 Date completed: September 24, 1999

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no

If not, provide designated contact person(s) and phone number(s) below:

# SERVICE DELIVERY AGREEMENT

Service: SOLID WASTE COLLECTION/DISPOSAL/RECYCLING

Parties: Carroll County and the Cities of Bowdon, Bremen, Carrollton, Mt. Zion, Roopville, Temple, Villa Rica, and Whitesburg

## Agreement:

The cities of Carrollton, Bowdon, Bremen, Villa Rica, Temple, and Roopville provide their own solid waste collection either through direct service or by contract with a private collection provider and funded in large part through user fees. Residents of unincorporated Carroll County and other cities (Whitesburg, Mt. Zion) rely on either the county's convenience centers or the residents/businesses thereof contract independently with private collection firms.

Disposal of solid waste in Carroll County is the responsibility of the Carroll County Solid Waste Authority, a five (5) member body appointed by the Carroll County Board of Commissioners. The Authority operates a transfer station and chipping/composting operation at a location off Simonton Mill Road. All governmental jurisdictions, service providers, residents, and businesses located in Carroll County may use the Authority's facilities. All operational and capital costs of the Authority's facilities are supported by tipping (user) fees paid on a per ton basis.

All costs associated with the collection of solid waste in the unincorporated areas of the County should be paid with revenues derived from the unincorporated area of the county and from the cities who provide no direct or contracted collection services and/or rely on the County's convenience center system only phased in over the five (5) year implementation period.

All costs associated with the disposal of solid waste in the unincorporated areas of the County should be paid from the unincorporated area of the County and from the cities who provide no direct or contracted collection services and/or rely on the County's disposal system only phased in over the five (5) year implementation period.

In conjunction with the County's convenience centers Carroll County provides recycling facilities at these locations which are available to all Carroll Countians. This service is clearly county-wide and costs for same should be segregated from collection/disposal costs for payment from the County General Fund.

We the undersigned agree that the foregoing Service Delivery Agreement promotes the most efficient, effective and responsive manner for the delivery of services described above and we see no apparent duplication of services nor issues for consolidation, this 24<sup>th</sup> day of September, 1999.

### CARROLL COUNTY

By: Josh Bell  
Title: Chairman  
Attest: Susan C. Maly

### CITY OF BOWDON

By: Bob  
Title: Mayor  
Attest: Susan C. Maly

### CITY OF ROOPVILLE

By: Rd Merrill  
Title: Mayor  
Attest: Susan C. Maly

### CITY OF BREMEN

By: Jim  
Title: Mayor  
Attest: Susan C. Maly

### CITY OF TEMPLE

By: Nancy  
Title: Mayor  
Attest: Susan C. Maly

### CITY OF CARROLLTON

By: Joe  
Title: Mayor  
Attest: Susan C. Maly

### CITY OF VILLA RICA

By: Kevin  
Title: Mayor  
Attest: Susan C. Maly

### CITY OF MT. ZION

By: Walter  
Title: Mayor  
Attest: Susan C. Maly

### CITY OF WHITESBURG

By: Walter  
Title: Mayor  
Attest: Susan C. Maly



**SERVICE DELIVERY STRATEGY**  
**SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: CARROLL Service: TAX COLLECTION

1. Check the box that best describes the agreed upon delivery arrangement for this service:

- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)  
(Carroll County)
- Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
- Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?  
 yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority:	Funding Method:
Carroll County	General Fund
All Cities	General Fund

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?

No substantial change in service delivery is anticipated.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
Service Delivery Agreement	Carroll County - All Cities	September 1999 - Current

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?

Same as #5.

7. Person completing form: Susan A. Mabry  
 Phone number: (770) 830-5801 Date completed: September 24, 1999

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no

If not, provide designated contact person(s) and phone number(s) below:

**SERVICE DELIVERY AGREEMENT**

**Service: TAX COLLECTION**

**Parties: Carroll County and the Cities of Bowdon, Bremen, Carrollton, Mt. Zion, Roopville, Temple, Villa Rica, and Whitesburg**

**Agreement:**

Carroll County currently provides this service for county-wide tax collection (including vehicles and manufactured homes) through the Carroll County Tax Commissioner. Carroll County and the Tax Commissioner will also provide this service to municipalities for city taxes on a fee basis under intergovernmental agreements. No change in service delivery is anticipated.

We the undersigned agree that the foregoing Service Delivery Agreement promotes the most efficient, effective and responsive manner for the delivery of services described above and we see no apparent duplication of services nor issues for consolidation, this 24<sup>th</sup> day of September, 1999.

**CARROLL COUNTY**

By: Joseph T. Bell  
Title: Chairman  
Attest: Susan G. Maly

**CITY OF BOWDON**

By: [Signature]  
Title: Mayor  
Attest: Susan G. Maly

**CITY OF ROOPVILLE**

By: R. G. Merrill  
Title: Mayor  
Attest: Susan G. Maly

**CITY OF BREMEN**

By: [Signature]  
Title: Mayor  
Attest: Susan G. Maly

**CITY OF TEMPLE**

By: Nancy Keady  
Title: Mayor  
Attest: Susan G. Maly

**CITY OF CARROLLTON**

By: [Signature]  
Title: Mayor  
Attest: Susan G. Maly

**CITY OF VILLA RICA**

By: [Signature]  
Title: Mayor  
Attest: Susan G. Maly

**CITY OF MT. ZION**

By: [Signature]  
Title: Mayor  
Attest: Susan G. Maly

**CITY OF WHITESBURG**

By: [Signature]  
Title: Mayor  
Attest: Susan G. Maly



**SERVICE DELIVERY STRATEGY**  
**SUMMARY OF SERVICE DELIVERY ARRANGEMENTS**

**Instructions:**

Make copies of this form and complete one for each service listed on page 1, Section III. Use exactly the same service names listed on page 1. Answer each question below, attaching additional pages as necessary. If the contact person for this service (listed at the bottom of the page) changes, this should be reported to the Department of Community Affairs.

County: CARROLL Service: WASTEWATER COLLECTION AND TREATMENT/ WATER SUPPLY AND DISTRIBUTION

1. Check the box that best describes the agreed upon delivery arrangement for this service:
- Service will be provided countywide (i.e., including all cities and unincorporated areas) by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
  - Service will be provided only in the unincorporated portion of the county by a single service provider. (If this box is checked, identify the government, authority or organization providing the service.)
  - One or more cities will provide this service only within their incorporated boundaries, and the service will not be provided in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
  - One or more cities will provide this service only within their incorporated boundaries, and the county will provide the service in unincorporated areas. (If this box is checked, identify the government(s), authority or organization providing the service.)
  - Other. (If this box is checked, attach a legible map delineating the service area of each service provider, and identify the government, authority, or other organization that will provide service within each service area.)  
 (Carroll County Water Authority, Bowdon, Bremen, Carrollton, Mt. Zion, Roopville, Temple, Villa Rica, Whitesburg)

2. In developing the strategy, were overlapping service areas, unnecessary competition and/or duplication of this service identified?  
 yes  no

If these conditions will continue under the strategy, attach an explanation for continuing the arrangement (i.e., overlapping but higher levels of service (See O.C.G.A. 36-70-24(1)), overriding benefits of the duplication, or reasons that overlapping service areas or competition cannot be eliminated).

If these conditions will be eliminated under the strategy, attach an implementation schedule listing each step or action that will be taken to eliminate them, the responsible party and the agreed upon deadline for completing it.

3. List each government or authority that will help to pay for this service and indicate how the service will be funded (e.g., enterprise funds, user fees, general funds, special service district revenues, hotel/motel taxes, franchise taxes, impact fees, bonded indebtedness, etc.)

Local Government or Authority: Funding Method:

See Attached Sheet for List	

4. How will the strategy change the previous arrangements for providing and/or funding this service within the county?  
 While no immediate service delivery change is suggested the County will appoint and fund a study committee whose charge shall be to evaluate and recommend a future service delivery strategy for wastewater collection/treatment and water supply/distribution in Carroll County.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for this service:

Agreement Name:	Contracting Parties:	Effective and Ending Dates:
Service Delivery Agreement	Carroll County - All Cities	September 1999 - Current
See Attached Sheet for Additional	Agreements/Contracts	

6. What other mechanisms (if any) will be used to implement the strategy for this service (e.g., ordinances, resolutions, local acts of the General Assembly, rate or fee changes, etc.), and when will they take effect?  
 Establishment of a Memorandum of Agreement Adopting A Process To Resolve The Extraterritorial Extension Of Water/Sewer Services to eliminate any dual tiered differential rate structure to be phased in over a five (5) year implementation period except where such difference is supported by an engineering/financial study agreed to by the County subject to the dispute resolution procedure as provided by law.

7. Person completing form: Susan A. Mabry  
 Phone number: (770) 830-5801 Date completed: September 24, 1999

8. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with the service delivery strategy?  yes  no  
 If not, provide designated contact person(s) and phone number(s) below:

**SERVICE DELIVERY STRATEGY**  
**Summary Of Service Delivery Arrangements**  
*(Attachment to Questions No. 3 & 5, Page 2)*

County: CARROLL Service: WASTEWATER COLLECTION AND TREATMENT / WATER SUPPLY AND DISTRIBUTION

3. List each government or authority that will help pay for this service and indicate how the service will be funded.

<u>Local Government or Authority:</u>	<u>Service(s):</u>	<u>Funding Method:</u>
(*) CCWA	Water with Wastewater at Fairfield Plantation only	User Fees, Grants, Loans, Bonded Indebtedness
Bowdon	Water and Wastewater	User Fees, Grants, Loans, Bonded Indebtedness
Bremen	Water and Wastewater	User Fees, Grants, Loans, Bonded Indebtedness
Carrollton	Water and Wastewater	User Fees, Grants, Loans, Bonded Indebtedness
Mt. Zion	Provided by CCWA	User Fees
Roopville	Water only	User Fees
Temple	Water and Wastewater	User Fees, Grants, Loans, Bonded Indebtedness
Villa Rica	Water and Wastewater	User Fees, Grants, Loans, Bonded Indebtedness
Whitesburg	Water only	User Fees

(\*) CCWA is the abbreviation for Carroll County Water Authority.

5. List any formal service delivery agreements or intergovernmental contracts that will be used to implement the strategy for service:

<u>Agreement Name:</u>	<u>Contracting Parties:</u>	<u>Effective and Ending Dates:</u>
Water Purchase Agreement	(*) CCWA - Bowdon	10/12/87 for 30 years
Water Purchase Agreement	CCWA - Carrollton	07/01/72 for 32 years
Water Sell Agreement	CCWA - Cleburn County, AL	03/16/89 for 10 years (renewable)
Water Purchase Agreement	CCWA - Douglas County	05/29/97 - 05/31/02
Water Sell Agreement	CCWA - Mt. Zion	04/21/83 for 40 years
Water Sell Agreement	CCWA - Temple	02/05/96 for 5 years (renewable)
Water Sell Agreement	CCWA - Villa Rica	02/01/95 for 10 years (renewable)
Water Purchase Agreement	CCWA - Heard County	05/22/97 for 5 years (renewable)

(\*) CCWA is the abbreviation for Carroll County Water Authority.



**SERVICE DELIVERY AGREEMENT**  
(continued)

**Service: WASTEWATER COLLECTION AND TREATMENT/  
WATER SUPPLY AND DISTRIBUTION (page 3)**

**Parties: Carroll County and the Cities of Bowdon, Bremen, Carrollton, Mt. Zion,  
Roopville, Temple, Villa Rica, and Whitesburg**

We the undersigned agree that the foregoing Service Delivery Agreement promotes the most efficient, effective and responsive manner for the delivery of services described above and we see no apparent duplication of services nor issues for consolidation, this 24<sup>th</sup> day of September, 1999.

**CARROLL COUNTY**

By: Jack T. Bell  
Title: Chairman  
Attest: Susan G. Maly

**CITY OF BOWDON**

By: [Signature]  
Title: Mayor  
Attest: Susan G. Maly

**CITY OF ROOPVILLE**

By: Rick Merrill  
Title: Mayor  
Attest: Susan G. Maly

**CITY OF BREMEN**

By: [Signature]  
Title: Mayor  
Attest: Susan G. Maly

**CITY OF TEMPLE**

By: Nay Shadix  
Title: Mayor  
Attest: Susan G. Maly

**CITY OF CARROLLTON**

By: [Signature]  
Title: Mayor  
Attest: Susan G. Maly

**CITY OF VILLA RICA**

By: Marvel A. Gale  
Title: Mayor  
Attest: Susan G. Maly

**CITY OF MT. ZION**

By: Clay D. Newberry  
Title: Mayor  
Attest: Susan G. Maly

**CITY OF WHITESBURG**

By: Walter Hines  
Title: Mayor  
Attest: Susan G. Maly

## **SERVICE DELIVERY AGREEMENT**

---

**Service: WASTEWATER COLLECTION AND TREATMENT/  
WATER SUPPLY AND DISTRIBUTION (page 1)**

**Parties: Carroll County and the Cities of Bowdon, Bremen, Carrollton, Mt. Zion,  
Roopville, Temple, Villa Rica, and Whitesburg**

### **Agreement:**

The cities of Bowdon, Bremen, Carrollton, Temple, Villa Rica, and the Carroll County Water Authority (at Fairfield Plantation only) currently provide wastewater collection and treatment using various methodologies. The capital, operating, and debt service costs of this service is derived from enterprise funds maintained by the respective entities supported by user fees. Carroll County does not provide or fund this service.

The cities of Bowdon, Bremen, Carrollton, Roopville, Temple, Whitesburg, and Villa Rica provide water supply and distribution to users within their service area. The Carroll County Water Authority operates a water distribution system serving unincorporated Carroll County, the cities of Mt. Zion, Bowdon (partially) and Ranburne, Alabama. (The Carroll County Water Authority is in the process of developing a water supply service.) The capital, operating and debt service costs of this service is derived from enterprise funds maintained by the respective entities supported by user fees. Carroll County does not provide or fund this service.

The availability of adequate wastewater and water capacity is essential to the long-term livability and economic viability of Carroll County. In particular, the current and projected demands for water supply and treatment/distribution capacity is a critical issue.

The present service delivery mechanism involving multiple providers under the direction of multiple jurisdictional entities needs to be carefully evaluated to determine if this is indeed the most effective, efficient, responsive, and adaptive service delivery mechanism to meet the existing and future water and wastewater need of Carroll County.

While no immediate service delivery change is suggested the County proposes to appoint and fund a study committee whose charge shall be to evaluate and recommend a future service delivery strategy for wastewater collection/treatment and water supply/distribution in Carroll County with particular emphasis on reconstitution of the Carroll County Water Authority and cooperative compacts/consolidation among all the county's water/wastewater service providers.

Some of the cities providing water and wastewater services in Carroll County charge a higher user fee to customers outside its geographic boundaries (incorporated area) but within their service boundaries. Consistent with the provisions of the Service Delivery Strategy Act those cities agree to eliminate this dual tiered differential rate structure over the five (5) year implementation period except where such difference is supported by an engineering/financial study agreed to by the County subject to the dispute resolution procedure as provided by law.

### **Proposed Water/Wastewater Study Committee**

As directed by the full Carroll County Board of Commissioners at their Governance Education Seminar held on March 26 through 28, 1999, as part of the Service Delivery Strategy the County proposes to name a nine (9) person Water/Wastewater Study Committee consisting of the following members and for the following purposes:

## **SERVICE DELIVERY AGREEMENT**

**(continued)**

---

**Service: WASTEWATER COLLECTION AND TREATMENT/  
WATER SUPPLY AND DISTRIBUTION (page 2)**

---

**Parties: Carroll County and the Cities of Bowdon, Bremen, Carrollton, Mt. Zion,  
Roopville, Temple, Villa Rica, and Whitesburg**

---

### **MEMBERSHIP**

One member from each local governmental jurisdiction in Carroll County providing both the production and distribution of water and collection and treatment of wastewater (Bowdon, Bremen, Carrollton, Temple, and Villa Rica); a representative of the Carroll County Water Authority; three (3) members appointed by the Carroll County Board of Commissioners geographically representative of the County and with professional/academic/practical expertise in the planning, design, operations, or major utilization of water/wastewater services.

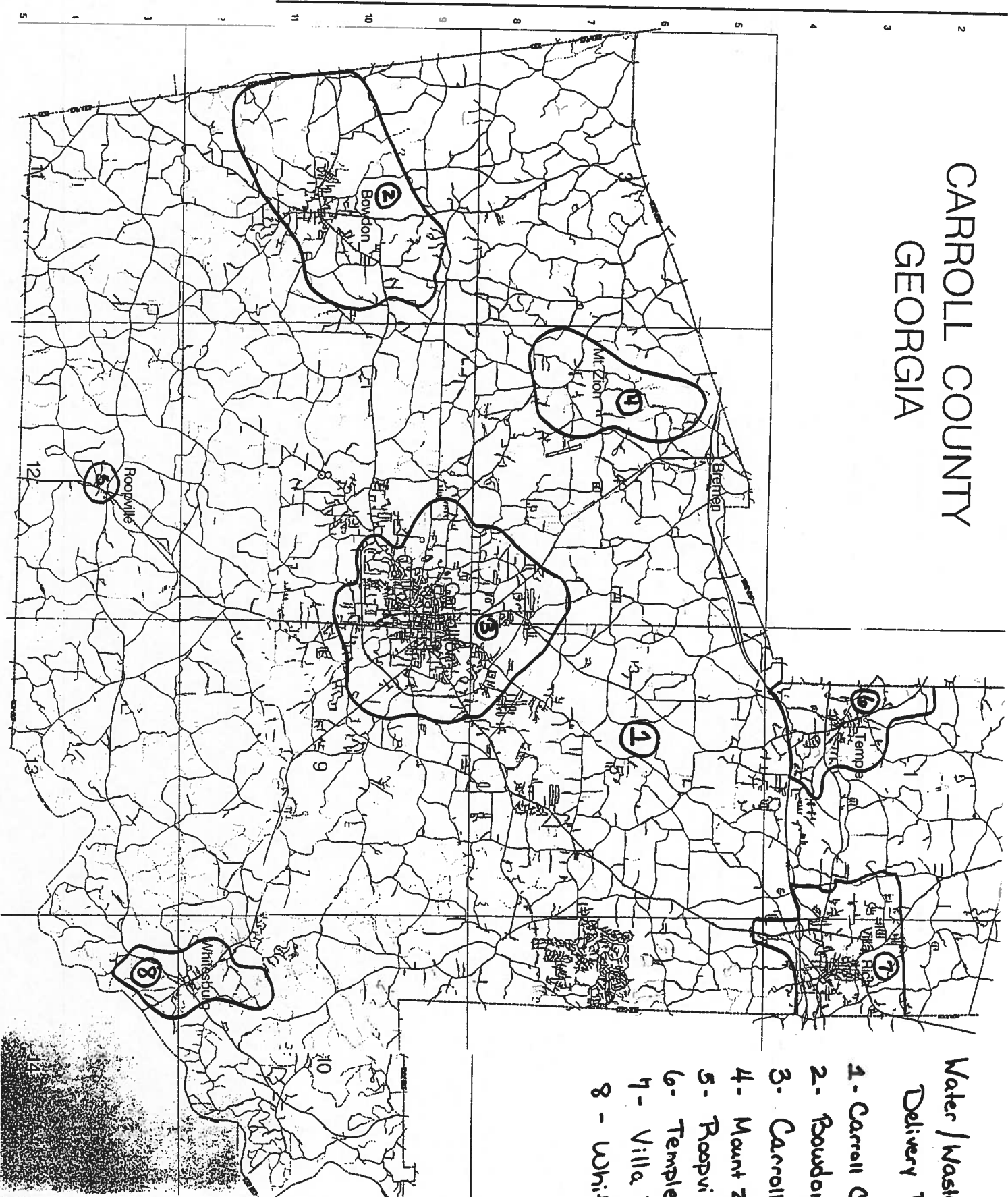
### **PURPOSE**

- Identify, catalogue, and assess the current capacities and capabilities, the financial obligations of each entity and their ability to meet future demands (individually and collectively) of water/wastewater service delivery providers in Carroll County.
- Identify and assess the projected capacities and capabilities of Carroll County water/wastewater service delivery providers to individually and collectively meet the immediate, intermediate, and long-term water/wastewater needs of Carroll County.
- Identify and assess water/wastewater service delivery mechanisms in other jurisdictions with comparable characteristics to Carroll County through site visits, interviews, information/data analysis/exchange or other means.
- Identify and assess future alternatives for most effectively meeting immediate, intermediate, and long-term water and wastewater needs for Carroll County including but not limited to:
  - \* Continuation of the current service delivery system;
  - \* Cooperative compacts among providers;
  - \* Functional consolidation among providers;
  - \* Formal/Legal consolidation among providers; and
  - \* Privatization of services.
- Identify and access public input through public forums, hearings, surveys, group meetings or other means of securing public input.
- In the context of the above assessments, review and evaluate the existing structure, legislative authority, appointment mechanism, and operating powers of the governing body for the Carroll County Water Authority.

This Study Committee is proposed to be named at the beginning of FY 2000-2001 with its preliminary report to be made to the Board of Commissioners no later than eighteen (18) months later.

The work of this Study Committee will require professional planning and engineering support for which the County plans to appropriate certain funds for this purpose and request additional financial support from each jurisdiction/authority with members on the Study Committee. Selection of such professional support will be made by the Board of Commissioners.

# CARROLL COUNTY GEORGIA



- Water / Wastewater Service  
Delivery District Map
- 1- Carroll County Water Authority
  - 2- Bowdon
  - 3- Carrallton
  - 4- Mount Zion
  - 5- Roopville
  - 6- Temple
  - 7- Villa Rica
  - 8 - Whitesburg





SERVICE DELIVERY STRATEGY  
SUMMARY OF LAND USE AGREEMENTS

Instructions:

Answer each question below, attaching additional pages as necessary. Please note that any changes to the answers provided will require updating of the service delivery strategy. If the contact person for this service (listed at the bottom of this page) changes, this should be reported to the Department of Community Affairs.

County: CARROLL

1. What incompatibilities or conflicts between the land use plans of local governments were identified in the process of developing the service delivery strategy?

The approving parties to this Service Delivery Strategy have determined that overall the Land Use Plans of the respective jurisdictions are generally compatible and non-conflicting at this time.

2. Check the boxes indicating how these incompatibilities or conflicts were addressed:

- amendments to existing comprehensive plans
- adoption of a joint comprehensive plan
- other measures (amend zoning ordinances, add environmental regulations, etc.)

Note: If the necessary plan amendments, regulations, ordinances, etc. have not yet been formally adopted, indicate when each of the affected local governments will adopt them.

If "other measures" was checked, describe these measures:

The approving parties recognize that in the future amendments to the respective plans or rezonings may result in conflicts. Accordingly the parties to the Strategy agreed to follow the same process required to resolve land use disputes arising from annexation for any conflicting land use plans. (Continued on attached sheet.)

3. Summarize the process that will be used to resolve disputes when a county disagrees with the proposed land use classification(s) for areas to be annexed into a city. If the conflict resolution process will vary for different cities in the county, summarize each process.

Upon receipt of the notification to the County by the City as required by law the County will have ten (10) business days to notify the City in writing of its intent to object to the proposed annexation and specify the basis for the objection. (Continued on attached sheet.)

4. What policies, procedures and/or processes have been established by local governments (and water and sewer authorities) to ensure that new extraterritorial water and sewer service will be consistent with all applicable land use plans and ordinances?

Prior to initiating the provision of water or sewer services outside the boundaries of a respective local government the city proposing the extension will notify the County of the services to be provided, the proposed service area and the anticipated affect on future land use classification. The notification will include the location of the property to be serviced, size of the service area, proposed purpose of the extension and the current and future land use classifications. (Continued on attached sheet.)

5. Person completing form: Susan A. Mabry

Phone number: (770) 830-5801 Date completed: September 24, 1999

6. Is this the person who should be contacted by state agencies when evaluating whether proposed local government projects are consistent with land use plans of applicable jurisdictions?  yes  no

If not, provide designated contact person(s) and phone number(s) below:

## SERVICE DELIVERY STRATEGY

### Summary Of Land Use Agreements

(Attachment to Question No. 2, Page 3)

---

County: CARROLL

#### 2. Summary of the Process to Resolve "Conflicting Land Use Plans"

Should any jurisdiction of Carroll County, Georgia propose to amend its land use plan by revision of the plan or by rezoning any property with a common boundary of another jurisdiction the jurisdiction proposing the revision shall so notify the jurisdiction with a common boundary by certified letter to the chief elected official. The notice will specify the proposed changes in land use or the proposed change in zoning classification and any proposed specific uses if known.

The jurisdiction receiving such notice will have ten (10) business days to notify the jurisdiction proposing the revision of its intention to object to same and shall specify the basis for the objection. If a jurisdiction serves notice of the intent to object then the objection must be submitted to the governing authority of the objecting jurisdiction at its next regularly scheduled meeting. This objection will only be considered valid for purposes of this process if approved by the governing authority. If the objecting jurisdiction fails to act on the objection within twenty (20) business days then no objection will be considered for purposes of this process. If an objection is confirmed the objecting jurisdiction will have five (5) business days to document in writing the nature of the objection by certified mail.

Representatives of the affected parties will have ten (10) business days to meet and devise specific mitigative measures to address the specific "conflicting land use plans." If the representatives fail to reach an agreement on mitigative measures the jurisdictions agree to jointly select a mediator. The mediator will have thirty (30) days to propose alternative mitigating measures.

If at the end of thirty (30) days the jurisdictions cannot agree to a resolution of the objection through mediation then the dispute shall be referred to a Board of Land Use Conflict Appeals which shall be composed of three (3) Board members one appointed by each jurisdiction and one who must be an AICP planner appointed by both jurisdictions.

The Board of Land Use Conflict Appeals is vested with the authority to make the final administrative determination as to the applicability of the objection.

Within fifteen (15) days of the rejection of the mediator's proposed resolution and not less than fifteen (15) days after notice in the County's legal organ the Board of Land Use Conflict Appeals shall hold a public hearing on the objection.

Within five (5) business days of the public hearing the Board of Land Use Conflict Appeals will render its decision which must be in the following form:

1. Approve the Land Use Plan amendment or rezoning as proposed;
2. Deny the Land Use Plan amendment or rezoning as proposed; or
3. Approve the Land Use Plan amendment or rezoning based on the mediator's proposed resolution.

All parties agree to be bound by the Board of Land Use Conflict Appeals decision.

Nothing in the agreement precludes a private property owner from seeking relief in a court of competent jurisdiction.

**SERVICE DELIVERY STRATEGY**  
**Summary Of Land Use Agreements**  
*(Attachment to Question No. 3, Page 3)*

---

County: CARROLL

**3. Summary of the Process to Resolve Land Use Classification Disputes  
of an Area to be Annexed**

If the County serves notice of its intent to object the objection shall be submitted to the full Board of County Commissioners at its next regularly scheduled meeting for consideration. The objection will be considered valid for purposes of invoking this process only if approved by majority vote of the County Commission. If the County Commission fails to act within twenty (20) business days then no objection shall be considered to exist. If the County Commission votes an objection then the County shall have five (5) business days to document and deliver in writing the notice of the objections to the City.

Representatives of the affected City and the County will have ten (10) business days from the City's receipt of the objection to devise mitigative measures to address the specific land use conflicts created by the annexation.

If the City and County fail to reach an agreement on mitigative measures the City and County agree to mutually select a mediator. The mediator will have thirty (30) days to propose alternative mitigative measures. If at the end of thirty (30) days the jurisdictions cannot agree to a resolution of the objection through mediation then the dispute shall be referred to a Board of Annexation Appeals which shall be composed of three (3) members one appointed by the City, one appointed by the County, and one who must be an AICP planner appointed by both the City and the County.

The Board of Annexation Appeals is vested with the authority to make the final administrative determination as to the applicability of the objection.

Within fifteen (15) days of the rejection of the mediator's proposed resolution and not less than fifteen (15) days after notice in a newspaper of general circulation the Board of Annexation Appeals shall hold a public hearing.

Within five (5) business days of the public hearing the Board of Annexation Appeals will render its decision which must be in the following form:

1. Approve the annexation based on the land use classification proposed;
2. Deny the annexation based on the land use classification objection; or
3. Approve the annexation based on the mediator's proposed resolution.

The Cities and County agree to be bound by the Board of Annexation Appeals decision.

Nothing in the agreement precludes a private property owner from seeking relief in a court of competent jurisdiction.

## SERVICE DELIVERY STRATEGY

### Summary Of Land Use Agreements

(Attachment to Question No. 4, Page 3)

---

County: CARROLL

#### 4. Summary of the Process to Resolve the Extraterritorial Extension of Water/Sewer Services

Upon receipt of the notification the County will have ten (10) business days to notify the City in writing of its intent to object. If the County serves notice of its intent to object the objection shall be submitted to the full Board of County Commissioners at its next regularly scheduled meeting for consideration. The objection will be considered valid for purposes of invoking this process only if approved by majority vote of the County Commission. If the County Commission votes an objection then the County shall have five (5) business days to document in writing the nature of the objection to the City.

Representatives of the affected City and the County will have ten (10) business days from the City's receipt of the objection to devise mitigative measures to address the specific land use conflicts created by the proposed extraterritorial water/sewer extension.

If the City and County fail to reach an agreement on mitigative measures the City and County agree to mutually select a mediator. The mediator will have thirty (30) days to propose alternative mitigative measures.

If at the end of thirty (30) days the jurisdictions cannot agree to a resolution of the objection through mediation then the dispute shall be referred to a Board of Extraterritorial Water/Sewer Extension Appeals which shall be composed of three (3) members, one appointed by the City, one appointed by the County, and one who must be an AICP planner appointed by both the City and County.

The Board of Extraterritorial Water/Sewer Extension Appeals is vested with the authority to make final administrative determination as to the applicability of the objection.

Within fifteen (15) days of the rejection of the mediator's proposed resolution and not less than fifteen (15) days notice in the County's legal organ the Board of Extraterritorial Water/Sewer Extension Appeals shall hold a public hearing on the objection.

Within five (5) business days of the public hearing the Board of Extraterritorial Water/Sewer Extension Appeals will render its decision which must be in the following form:

1. Approve the extraterritorial water/sewer extension as proposed;
2. Deny the extraterritorial water/sewer extension based on the objection; or
3. Approve the extraterritorial water/sewer extension based on the mediator's proposed resolution.

All parties agree to be bound by the Board of Extraterritorial Water/Sewer Extension Appeals decision.

Nothing in the agreement precludes a private property owner from seeking relief in a court of competent jurisdiction.



**MEMORANDUM OF AGREEMENT  
ADOPTING A PROCESS TO RESOLVE  
"CONFLICTING LAND USE PLANS"**

The approving parties to this Service Delivery Strategy have determined that overall the Land Use plans of the respective jurisdictions are generally compatible and non-conflicting at this time.

However, the approving parties also recognize that in the future amendments to their respective plans or rezonings may result in conflicts. Accordingly, the approving parties agree to follow the same process required to resolve land use disputes arising from annexation as adopted on April 18, 1999, for any future conflicting land use plans.

This process is applicable only for the purpose of resolving future "conflicting land use plans" between jurisdictions in Carroll County, Georgia beginning the effective date specified herein. No other basis for objection shall invoke this process.

Should any jurisdiction of Carroll County, Georgia propose to amend its land use plan by revision of said plan or by rezoning any property with a common boundary with another jurisdiction, the jurisdiction proposing the amendment or rezoning shall so notify the jurisdiction with a common boundary by certified letter to the Chief Elected Official of the jurisdiction of the intent to amend the land use plan or rezoning of said property. The notice shall specify the proposed change in land use or the proposed change in zoning classification and any proposed specific use(s) if known.

The jurisdiction receiving such notice shall have ten (10) business days to notify the jurisdiction proposing the land use revision or rezoning of its intent to object to the proposed amendment or rezoning and shall specify the basis for the objection. The absence of said notification shall be construed to mean the jurisdiction proposing the amendment or rezoning may proceed with the revision or rezoning in compliance with applicable state and local laws and ordinances and no subsequent objections under this process may be filed for the land use amendment or rezoning under consideration.

If a jurisdiction serves notice of its intent to object, then said objection shall be submitted to the governing authority of the objecting jurisdiction at its next regularly scheduled meeting for consideration. The objection shall be considered valid for purposes of invoking this process only upon a majority vote of the governing body of the objecting jurisdiction in favor of the objection. If the objecting jurisdiction fails to act on the intent to object within twenty (20) business days, then no objection shall be considered to exist for purposes of this process.

If the objecting jurisdiction confirms by affirmative vote an objection as permitted herein, then the objecting jurisdiction shall have five (5) business days to document in writing the nature of the objection. This documentation shall be delivered to the Chief Elected Official of the jurisdiction proposing the amendment to the land use plan or rezoning by certified mail.

Representatives of the affected jurisdictions shall have ten (10) business days from the proposing jurisdictions receipt of the objections to meet and devise mitigative measures to address the specific "conflicting land use plans". Once the jurisdictions agree that the mitigative measures are reasonable to address "conflicting land use plans", then the jurisdiction proposing the amendment or rezoning may proceed with the amendment or rezoning with the imposition of said conditions.

If the jurisdictions fail to reach an agreement on mitigative measures, then the jurisdictions agree to mutually select a mediator from the list maintained by the Georgia Department of Community Affairs or other mutually agreed upon source. The cost and any associated expense shall be equally borne by the respective jurisdictions.

The mediator shall have up to thirty (30) days to propose alternatives/mitigation, etc. to resolve the objections to the proposed amendment to the land use plan or rezoning. The mediator's proposal must be approved by the designated representative(s) of both jurisdictions.

If at the end of thirty(30) calendar days the jurisdictions cannot agree to a resolution of the objection through mediation, then the dispute shall be referred to the Board of Land Use Conflict Appeals which shall be composed of three (3) board members\*; one appointed by the proposing jurisdiction, one appointed by the objecting jurisdiction, and one who must be a certified AICP planning professional appointed by both jurisdictions.

The Board of Land Use Conflict Appeals shall be vested with the authority to make the final administrative determination as to the applicability of the objection.

Within fifteen (15) business days of the rejection of the mediator's proposed resolution and after not less than fifteen (15) calendar days notice in the County's legal organ, the Board of Land Use Conflict Appeals shall hold a public hearing for the purpose of hearing any comments as to the proposed land use amendment or rezoning and/or the objection thereto.

Within five (5) business days of the public hearing the Board of Land Use Conflict Appeals shall render its decision, which shall be in the form of one of the following alternatives:

1. Approve the amendment to the land use plan or rezoning as proposed.
2. Deny the amendment to the land use plan or rezoning based on the objection.
3. Approve the land use amendment or rezoning based on the mediator's proposed resolution.

All jurisdiction parties to the Service Delivery Strategy agree to be bound by the decision of the Board of Land Use Conflict Appeals. All costs associated with the work of the Board of Land Use Conflict Appeals shall be equally borne by the jurisdictions.

Nothing in this process shall prohibit a jurisdiction from proceeding with its land use amendment or rezoning process subject to the final outcome of this process.

Nothing in this process shall preclude the right of any property owner to seek additional relief in a court of competent jurisdiction.

The effective date of this Agreement shall be July 1, 2000.

This Agreement may be modified or amended by approval of the same jurisdictions necessary to adopt the Service Delivery Strategy in O.C.G.A. 36-70-21, 36-70-25.

\* Members of the Board of Land Use Conflict Appeals may not be an elected or staff member of the respective governing authorities parties to this resolution process.

So agreed this 24th day of September 1999.

Carroll County, Georgia

Jack T. Bell  
Jack T. Bell, Chairman  
Carroll County Board of Commissioners

Susan C. Maley  
Attest

City of Carrollton

Joseph B. McGinnis, Sr.  
Joseph B. McGinnis, Sr., Mayor

Susan C. Maley  
Attest

City of Bremen

Jim Carden  
Jim Carden, Mayor

Susan C. Maley  
Attest

City of Roopville

Bob Merrill  
Bob Merrill, Mayor

Susan C. Maley  
Attest

City of Bowdon

David T. Barrow

David T. Barrow, Mayor

Susan C. Maly

Attest

City of Temple

Famy Shadrix

Famy Shadrix, Mayor

Susan C. Maly

Attest

City of Villa Rica

Monroe Spake

Monroe Spake, Mayor

Susan C. Maly

Attest

City of Whitesburg

Bud Hines

Bud Hines, Mayor

Susan C. Maly

Attest

City of Mt. Zion

Clyde McWhorter

Clyde McWhorter, Mayor

Susan C. Maly

Attest

**MEMORANDUM OF AGREEMENT**  
**ADOPTING A PROCESS TO RESOLVE**  
**LAND USE CLASSIFICATION DISPUTES OF AN AREA TO BE ANNEXED**  
*(Revision of Memorandum of Agreement originally adopted April 1998)*

**This process is applicable only for the purpose of resolving land use classification disputes when the County objects to the proposed land use of an area to be annexed into a municipality within the County. No other basis for objection shall invoke this process.**

**Upon receipt of the notification to the County by the City as required in O.C.G.A. 36-36-6 and O.C.G.A. 36-36-9, the County shall have ten (10) business days to notify the City in writing of its intent to object to the proposed annexation and shall specify the basis for the objection. The absence of said notification by the County shall be construed to mean the City may proceed with the annexation in compliance with applicable state and local laws and ordinances and no subsequent objections under this process may be filed for the annexation under consideration.**

**If the County serves notice of its intent to object, then said objection shall be submitted to the Board of Commissioners at their next regularly scheduled meeting for consideration. The objection shall be considered valid for purposes of invoking the provisions of this process only upon a majority vote of the Board of Commissioners in favor of the objection. If the Board of Commissioners fails to act on the intent to object within twenty (20) business days, then no objection shall be considered to exist for purposes of this process.**

**If the Board of Commissioners confirms by affirmative vote an objection as permitted for herein, then the County shall have five (5) business days to document in writing the nature of the objection. This documentation shall be delivered to the City.**

**Representatives of the affected City and the County shall have ten (10) business days from the City's receipt of the objections to meet and devise mitigative measures to address the specific land use conflicts created by the proposed annexation. Once the City and County agree that the mitigative measures are reasonable to address land use conflicts, then the City may approve the annexation with the imposition of said conditions.**

**If the City and County fail to reach an agreement on mitigative measures, then the City and County agree to mutually select a mediator from the list maintained by the Georgia Department of Community Affairs or other mutually agreed upon source. The cost and any associated expense shall be equally borne by the City and County.**

**The mediator shall have up to thirty (30) calendar days to propose alternatives/mitigation, etc. to resolve the objections to the proposed land use classification. The mediator's proposal must be approved by the designated representative(s) of both the City and County.**

**If at the end of the thirty (30) calendar days the City and County cannot agree to a resolution of the objection through mediation, then the dispute shall be referred to a Board of Annexation Appeals which shall be composed of three (3) members\*; one appointed by the City, one appointed by the County, and one who must be a certified AICP planning professional approved by both the City and County.**

**The Board of Annexation Appeal shall be vested with the Authority to make the final administrative determination as to the applicability of the objection.**

**Within fifteen (15) business days of the rejection of the mediator's proposed resolution and after not less than fifteen (15) calendar days notice in a newspaper of general circulation, the Board of Annexation Appeals shall hold a public hearing for the purpose of hearing any comments as to the proposed annexation and/or the objections thereto.**

**MEMORANDUM OF AGREEMENT**

**Adopting A Process To Resolve Land Use Classification Disputes Of An Area To Be Annexed**

**Page 2**

Within five (5) business days of the public hearing, the Board of Annexation Appeals shall render its decision, which shall be in the form of one of the following alternatives:

1. Approve the annexation based on the land use classification proposed.
2. Deny the annexation based on the land use classification objection.
3. Approve the annexation based on the mediator's proposed resolution.

The City and County agree to be bound by the decision of the Board of Annexation Appeals. All costs associated with the work of the Board of Annexation Appeals shall be equally borne by the City and County.

Nothing in this process shall prohibit a City from proceeding with its annexation process subject to the final outcome of this process.

Nothing in this process shall preclude the rights of any property owner to seek additional relief in a court of competent jurisdiction.

The effective date of this Agreement shall be July 1, 2000, or upon adoption of the Service Delivery Strategy by Carroll County and its municipalities as required in O.C.G.A. 36-70-21, 36-70-25, whichever is later.

This agreement may be modified or amended by approval of the same jurisdictions necessary to adopt the Service Delivery Strategy in O.C.G.A. 36-70-21, 36-70-25.

\* Members of the Board of Annexation Appeals may not be an elected or staff member of the respective governing authorities parties to this resolution process.

SO AGREED this 24th day of Sept, 1999.

Carroll County, Georgia

Jack T. Bell  
Jack T. Bell, Chairman  
Carroll County Board of Commissioners

Susan C. Malby  
Attest

City of Bowdon

David T. Barrow  
David T. Barrow, Mayor

Susan C. Malby  
Attest

City of Bremen

Jim Carden  
Jim Carden, Mayor

Susan C. Malby  
Attest

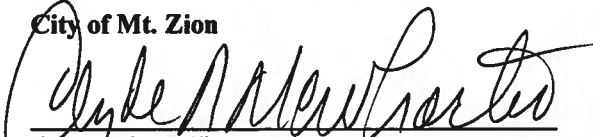
City of Carrollton

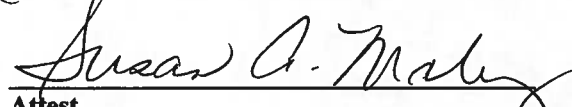
Joseph B. McGinnis  
Joseph B. McGinnis, Mayor

Susan C. Malby  
Attest

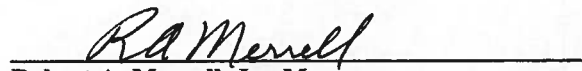
**MEMORANDUM OF AGREEMENT**  
**Adopting A Process To Resolve Land use Classification Disputes Of An Area To Be Annexed**  
**Page 3**

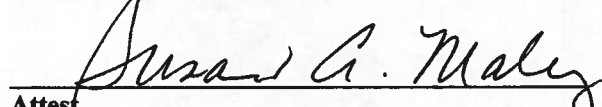
**City of Mt. Zion**

  
\_\_\_\_\_  
Clyde N. McWhorter, Mayor

  
\_\_\_\_\_  
Attest

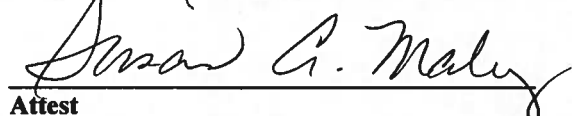
**City of Roopville**

  
\_\_\_\_\_  
Robert A. Merrell, Jr., Mayor

  
\_\_\_\_\_  
Attest

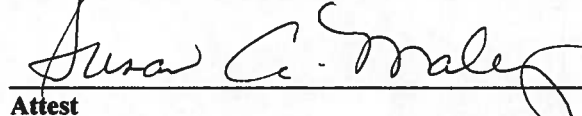
**City of Temple**

  
\_\_\_\_\_  
Harry Shadrix, Mayor


  
\_\_\_\_\_  
Attest

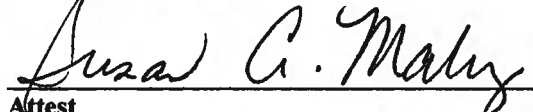
**City of Villa Rica**

  
\_\_\_\_\_  
Monroe Spake, Mayor

  
\_\_\_\_\_  
Attest

**City of Whitesburg**

  
\_\_\_\_\_  
Walter Hines, Mayor

  
\_\_\_\_\_  
Attest

**MEMORANDUM OF AGREEMENT  
ADOPTING A PROCESS TO RESOLVE  
THE EXTRATERRITORIAL EXTENSION OF WATER/SEWER SERVICES**

Carroll County and the cities of Bowdon, Bremen, Carrollton, Mt. Zion, Ropville, Temple, Villa Rica, and Whitesburg hereby agree to implement the following process for the provision of extraterritorial water and sewer services by any jurisdiction.

Prior to initiating the provision of water or sewer services outside the boundaries of that respective local government, the City proposing the extension will notify the County of the services to be provided, the proposed service area, and the anticipated effect on future land use classification. The notification will, at a minimum, include the location of property to be served, <sup>1</sup>size of service area, proposed purpose of the extension, and the current and future land use classifications. The notification shall be by certified mail to the Chief Elected Official of the County.

Upon receipt of the notification by the City, the County shall have ten (10) business days to notify the City in writing of its intent to object to the proposed extraterritorial extension of water/sewer services and shall specify the basis for the objection. The absence of said notification by the County shall be construed to mean the City may proceed with the extraterritorial extension of water/sewer service in compliance with applicable State and local laws and ordinances, and no subsequent objections under this process may be filed.

If the County serves notice of its intent to object, then said objection shall be submitted to the Board of Commissioners at their next regularly scheduled meeting for consideration. The objection shall be considered valid for purposes of invoking the provisions of this process only upon a majority vote of the Board of Commissioners in favor of the objection. If the Board of Commissioners fails to act on the intent to object within twenty (20) business days, then no objection shall be considered to exist for purposes of this process.

If the Board of Commissioners confirms by affirmative vote an objection as permitted for herein, then the County shall have five (5) business days to document in writing the nature of the objection. This documentation shall be delivered to the City by certified mail.

Representatives of the affected City and the County shall have ten (10) business days from the City's receipt of the objections to meet and devise mitigative measures to address the specific land use conflicts created by the proposed extraterritorial water/sewer extension. Once the City and County agree that the mitigative measures are reasonable to address land use conflicts, then the City may proceed with the extraterritorial water/sewer extension with the imposition of said conditions.

If the City and County fail to reach an agreement on mitigative measures, then the City and County agree to mutually select a mediator from the list maintained by the Georgia Department of Community Affairs or other mutually agreed upon source. The cost and any associated expense shall be equally borne by the City and County.

The mediator shall have up to thirty (30) calendar days to propose alternatives/mitigation, etc. to resolve the objections to the proposed extraterritorial water/sewer extension. The mediator's proposal must be approved by the designated representative(s) of both the City and County.

If at the end of the thirty (30) calendar days the City and County cannot agree to a resolution of the objection through mediation, then the dispute shall be referred to a Board of Extraterritorial Water/Sewer Extension Appeals which shall be composed of three (3) members<sup>\*</sup>; one appointed by the City, one appointed by the County, and one who must be a certified AICP planning professional approved by both the City and County.

The Board of Extraterritorial Water/Sewer Extension Appeals shall be vested with the authority to make the final administrative determination as to the applicability of the objection.

---

<sup>1</sup> Proposed service area may include an overall plan for an area or basin to avoid redundant approval of minimal service lines that will occur as planned development is implemented.

Within fifteen (15) business days of the rejection of the mediator's proposed resolution and after not less than fifteen (15) calendar days notice in the County's legal organ, the Board of Extraterritorial Water/Sewer Extension Appeals shall hold a public hearing for the purpose of hearing any comments as to the proposed extraterritorial water/sewer extension and/or the objections thereto.

Within five (5) business days of the public hearing, the Board of Extraterritorial Water/Sewer Extension Appeals shall render its decision, which shall be in the form of one of the following alternatives:

1. Approve the extraterritorial water/sewer extension as proposed.
2. Deny the extraterritorial water/sewer extension based on the objection.
3. Approve the extraterritorial water/sewer extension based on the mediator's proposed resolution.

The City and County agree to be bound by the decision of the Board of Extraterritorial Water/Sewer Extension Appeals. All costs associated with the work of the Board of Extraterritorial Water/Sewer Extension Appeals shall be equally borne by the City and County.

Nothing in this process shall preclude the rights of any property owner to seek additional relief in a court of competent jurisdiction.

The effective date of this Agreement shall be July 1, 2000.

This agreement may be modified or amended by approval of the same jurisdictions necessary to adopt the Service Delivery Strategy in O.C.G.A. 36-70-21, 36-70-25.

- \* Members of the Board of Extraterritorial Water/Sewer Extension Appeals may not be an elected or staff member of the respective governing authorities parties to this resolution process.

So agreed this 24th day of September 1999.

Carroll County, Georgia

Jack T. Bell  
Jack T. Bell, Chairman  
Carroll County Board of Commissioners  
Susan C. Maly  
Attest

City of Carrollton

Joseph B. McGinnis, Sr.  
Joseph B. McGinnis, Sr., Mayor  
Susan C. Maly  
Attest

City of Bremen

Jim Carden  
Jim Carden, Mayor  
Susan C. Maly  
Attest

City of Roopville

Bob Merrill  
Bob Merrill, Mayor  
Susan C. Maly  
Attest



City of Bowdon

David T. Barrow

David T. Barrow, Mayor

Susan A. Maly

Attest

City of Temple

Harry Shadrix

Harry Shadrix, Mayor

Susan A. Maly

Attest

City of Villa Rica

Monroe Spake

Monroe Spake, Mayor

Susan A. Maly

Attest

City of Whitesburg

Bud Hines

Bud Hines, Mayor

Susan A. Maly

Attest

City of Mt. Zion

Clyde McWhorter

Clyde McWhorter, Mayor

Susan A. Maly

Attest



**SERVICE DELIVERY STRATEGY  
CERTIFICATIONS**

**Instructions:**

This page must, at a minimum, be signed by an authorized representative of the following governments: 1) the county; 2) the city serving as the county seat; 3) all cities having 1990 populations of over 9,000 residing within the county; and 4) no less than 50% of all other cities with a 1990 population of between 500 and 9,000 residing within the county. Cities with 1990 populations below 500 and authorities providing services under the strategy are not required to sign this form, but are encouraged to do so. Attach additional copies of this page as necessary.

**SERVICE DELIVERY STRATEGY FOR CARROLL COUNTY**

We, the undersigned authorized representatives of the jurisdictions listed below, certify that:

1. We have executed agreements for implementation of our service delivery strategy and the attached forms provide an accurate depiction of our agreed upon strategy (O.C.G.A. 36-70-21);
2. Our service delivery strategy promotes the delivery of local government services in the most efficient, effective, and responsive manner (O.C.G.A. 36-70-24 (1));
3. Our service delivery strategy provides that water or sewer fees charged to customers located outside the geographic boundaries of a service provider are reasonable and are not arbitrarily higher than the fees charged to customers located within the geographic boundaries of the service provider (O.C.G.A. 36-70-24 (2)); and
4. Our service delivery strategy ensures that the cost of any services the county government provides (including those jointly funded by the county and one or more municipalities) primarily for the benefit of the unincorporated area of the county are borne by the unincorporated area residents, individuals, and property owners who receive such service (O.C.G.A. 36-70-24 (3)).

<b>SIGNATURE:</b>	<b>NAME:</b> (Please print or type)	<b>TITLE:</b>	<b>JURISDICTION:</b>	<b>DATE:</b>
	Jack T. Bell	Chairman, B.O.C.	Carroll County	09/24/99
	David T. Barrow	Mayor	City of Bowdon	09/24/99
	Jim Carden	Mayor	City of Bremen	09/24/99
	Joseph B. McGinnis	Mayor	City of Carrollton	09/24/99
	Clyde N. McWhorter	Mayor	City of Mt. Zion	09/24/99
	Robert A. Merrell, Jr.	Mayor	City of Roopville	09/24/99
	Harry Shadrix	Mayor	City of Temple	09/24/99
	Monroe Spake	Mayor	City of Villa Rica	09/24/99
	Walter Hines	Mayor	City of Whitesburg	09/24/99