RESIDENT MOVING ASSISTANCE

Applicant is required to provide and pay all moving costs (fixed or actual) for Residents who are being temporarily relocated and permanently displaced. Applicant must make all efforts to pay service cost and fees upfront as opposed to reimbursing Residents as to not cause undue financial hardship on a household. In situations where this is not feasible, Applicant must reimburse Residents within 15 days receipt of transaction claim.

When determining and tracking claims and payments, Applicant must account for potentially higher moving costs for residents with disabilities.

REQUIREMENTS

For Residents that are permanently displaced or temporarily relocated, they must be given a choice between the following:

1. Fixed payment for moving expenses:
    a. For residential moves use https://www.fhwa.dot.gov/real_estate/uniform_act/relocation/moving_cost_schedule.cfm. This option is only available if a higher amount is not warranted and reasonable.
2. Actual Reasonable Moving and Related Expenses Applicant must (where applicable):
    a. Hire a licensed and bonded moving company to pack, move, and unpack residents' belongings;
    b. Provide transportation for household to relocation housing on move in day up to 50 miles. For Temporary Housing farther than 50 miles, with waiver/PCC for being outside the PMA, transportation must be provided;
    c. Provide moving materials (tape, boxes, etc.) if not included in moving company's services;
    d. Dismantle/disconnect, remove, reinstall/reassemble any appliances or other personal property if not included in moving company's services;
    e. Pay any fees associated with disconnecting/transferring utilities (including cable, phones and internet);
    f. Provide and pay for secure storage for residents' personal belongings if the relocation housing unit is smaller than their original unit; and
    g. Insurance for the replacement value of the property or the replacement value of property lost, stolen, or damaged in the process of moving (not through the fault or negligence of the displaced person) where insurance covering this is not reasonably available.
3. Moving expenses that are ineligible include:
    a. Interest on a loan to cover moving expenses;
    b. Personal injury;
    c. Any legal fee or other cost for preparing a claim for a relocation payment or for representing the claimant in appeals procedures;
    d. The cost of moving any structure or other real property improvement in which the displaced person reserved ownership; and
    e. Cost for storage of personal property on real property owned or leased by the displaced person before the initiation of negotiations.